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2010 MAR 29 P 2:05

March 29, 2010

AZ CORP COMMISSION
DOCKET CONTROL

ORIGINAL

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

RE: Frontier Communications of the Southwest, Inc. (T-20680A) – Compliance
Filing for Decision No. 71486. T-01846B-09-0274, T-03289A-09-0274
T-03198A-09-0274, T-20679A-09-0274, T-20680A-09-0274, T-20681A-09-0274

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of the Local Exchange and Access Tariffs for Frontier Communications of the Southwest, Inc., (Frontier).

The purpose of this filing is to comply with Decision No. 71486.

It is respectfully requested that this filing become effective on June 30, 2010.

An additional copy of this filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please direct any questions or notifications of action taken on this tariff filing to Curt Huttsell at (801) 298-0757, or 1387 West 2250 South, Woods Cross, UT 84087.

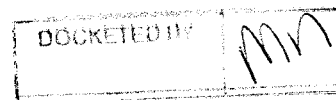
Sincerely,

Curt Huttsell
Manager, Government & External Affairs

RCH: lms
Enclosures

Arizona Corporation Commission
DOCKETED

MAR 29 2010



ARIZONA

EXCHANGE AND NETWORK SERVICE TARIFF

TARIFF SCHEDULES

applicable to

TELEPHONE SERVICE

of

FRONTIER COMMUNICATIONS OF THE SOUTHWEST, INC.

in the State of

ARIZONA

These tariff schedules have been regularly filed with the Arizona Corporation Commission and are the effective rates and rules of this utility.

Service will be furnished in accordance with these tariff schedules and no officer, employee, or representative of the utility has any authority to waive, alter, or amend these tariff schedules or any part thereof in any respect.

(continued)

Docket No. T-01846B-09-0274, T-03289A-09-0274
T-03198A-09-0274, T-20679A-09-0274
T-20680A-09-0274, T-20681A-09-0274

Decision No. 71486

Issued By

Vice President
Government and Regulatory Affairs

Date Filed: March 29, 2010

Effective: June 30, 2010

ARIZONA

SCHEDULE NO. AA

PRELIMINARY STATEMENT

LIST OF EFFECTIVE SHEETS

Sheets 1 through 4 of this schedule are effective as of the date shown on each sheet.

| <u>Sheet</u> | <u>Number of Revision</u> |
|--------------|-------------------------------|
| 1 | Original |
| 2 | Original |
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Docket No. _____

Issued By

Date Filed: March 29, 2010Decision No. 71486Vice President
Government and Regulatory AffairsEffective: June 30, 2010

ARIZONA

SCHEDULE NO. AA

PRELIMINARY STATEMENT (continued)

TERRITORY SERVED - DESCRIPTION OF SERVICE

A1 Exchange telephone service

B1 Territory served

FRONTIER COMMUNICATIONS OF THE SOUTHWEST, INC. - Arizona renders exchange telephone service throughout the territory served by it, as shown on the maps filed with its schedules of rates.

B2 Description of service

The exchanges, central offices of exchange areas, types of switchboard equipment, and hours of service are shown below:

| <u>Name of Exchange</u> | <u>Type of Switchboard Equipment</u> | <u>Hours of Service</u> |
|-------------------------|--|-------------------------|
| Bouse | Automatic Switching | Continuous |
| Ehrenberg | Automatic Switching | Continuous |
| Palo Verde | Automatic Switching | Continuous |
| Parker | Automatic Switching | Continuous |
| Parker Dam | Automatic Switching | Continuous |
| Poston | Automatic Switching | Continuous |

A2 Toll telephone service

B1 The utility provides toll service between its exchange and its toll stations and between such points and other points in the State of Arizona, over its lines or lines of connecting utilities, at rates shown in the applicable tariff schedules of the utility or its connecting utilities.

(continued)

Docket No. _____

Issued By _____

Date Filed: March 29, 2010Decision No. 71486

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Effective: June 30, 2010

ARIZONA

SCHEDULE NO. AA

PRELIMINARY STATEMENT (continued)

SYMBOLS

The following symbols are applicable to all tariff schedules and rules of the utility.

- (C) To signify changed listing, rule or condition which may affect rates or charges
- (D) To signify discontinued material, including listing, rate, rule or condition
- (I) To signify increase
- (L) To signify material relocated from or to another part of tariff schedules with no change in text, rate, rule or condition
- (N) To signify new material, including listing, rate, rule or condition
- (R) To signify reduction
- (T) To signify change in wording of text, but no change in rate, rule or condition

(continued)

Docket No. _____

Issued By

Date Filed: March 29, 2010

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Vice President
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SCHEDULE NO. AA

PRELIMINARY STATEMENT (continued)

NUMERICAL LIST OF SCHEDULES

| <u>Schedule Number</u> | <u>Title</u> |
|----------------------------|---|
| AA | Preliminary Statement |
| AB | Exchange Area Maps |
| AC | Definitions and Rules |
| A-1 | Network Access Line Service |
| A-2 | Outside Plant Facilities |
| A-3 | Reserved for Future Use |
| A-4 | Reserved for Future Use |
| A-5 | Service Connection Charges |
| A-6 | Directory Listing |
| A-7 | Inside Wire Maintenance Service |
| A-8 | Reserved for Future Use |
| A-9 | Employees' Service |
| A-10 | Interexchange Receiving Service |
| A-11 | Joint User Service |
| A-12 | Miscellaneous Billing Service |
| A-13 | Digital Centrex Service |
| A-14 | Switched Data Service |
| A-15 | Customer Owned Pay Telephone (COPT) Service |
| A-16 | Promotions |
| B-1 | Message Toll Telephone Service |
| B-2 | Wide Area Telephone Service |
| B-3 | AZ Universal Service Fund |
| G-1 | Private Line Services |
| I-1 | Individual Case Basis (ICB) Service Offerings |
| L-1 | 911 Emergency Reporting Service |

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Docket No. _____

Issued By _____

Date Filed: March 29, 2010Decision No. 71486Vice President
Government and Regulatory AffairsEffective: June 30, 2010

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SCHEDULE NO. AB

EXCHANGE AREA MAPS

LIST OF EFFECTIVE SHEETS

Sheets 1 through 13 of this schedule are effective as of the date shown on each sheet.

| <u>Sheet</u> | <u>Number of Revision</u> |
|--------------|-------------------------------|
| 1 | Original |
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SCHEDULE NO. AB

EXCHANGE AREA MAPS (continued)

MAPS OF EXCHANGE AREAS AND BASE RATE AREAS

| <u>Revision</u> <u>Number</u> | <u>Sheet</u> <u>Number</u> | <u>Title</u> |
|----------------------------------|-------------------------------|---------------------------|
| Original | 3 | Ehrenberg Exchange |
| Original | 4 | Ehrenberg Base Rate Area |
| Original | 5 | Bouse Exchange |
| Original | 6 | Bouse Base Rate Area |
| Original | 7 | Palo Verde Exchange |
| Original | 8 | Parker Exchange |
| Original | 9 | Parker Base Rate Area |
| Original | 10 | Parker Dam Exchange |
| Original | 11 | Parker Dam Base Rate Area |
| Original | 12 | Poston Exchange |
| Original | 13 | Poston Base Rate Area |

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Docket No. _____

Issued By

Date Filed: March 29, 2010Decision No. 71486Vice President
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ARIZONA

SCHEDULE NO. AB

EXCHANGE AREA MAPS (continued)

(continued)

Docket No. _____

Issued By

Date Filed: March 29, 2010

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Effective: June 30, 2010

ARIZONA

SCHEDULE NO. AB

EXCHANGE AREA MAPS (continued)

(continued)

Docket No. _____

Issued By

Date Filed: March 29, 2010

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SCHEDULE NO. AB

EXCHANGE AREA MAPS (continued)

(continued)

Docket No. _____

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Date Filed: March 29, 2010

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SCHEDULE NO. AB

EXCHANGE AREA MAPS (continued)

(continued)

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ARIZONA

SCHEDULE NO. AB

EXCHANGE AREA MAPS (continued)

(continued)

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Government and Regulatory Affairs

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ARIZONA

SCHEDULE NO. AB

EXCHANGE AREA MAPS (continued)

(continued)

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Date Filed: March 29, 2010

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ARIZONA

SCHEDULE NO. AB

EXCHANGE AREA MAPS (continued)

(continued)

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Date Filed: March 29, 2010

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ARIZONA

SCHEDULE NO. AB

EXCHANGE AREA MAPS (continued)

(continued)

Docket No. _____

Issued By

Date Filed: March 29, 2010

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Government and Regulatory Affairs

Effective: June 30, 2010

ARIZONA

SCHEDULE NO. AB

EXCHANGE AREA MAPS (continued)

(continued)

Docket No. _____

Issued By

Date Filed: March 29, 2010

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Effective: June 30, 2010

ARIZONA

SCHEDULE NO. AB

EXCHANGE AREA MAPS (continued)

(continued)

Docket No. _____

Issued By

Date Filed: March 29, 2010

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Government and Regulatory Affairs

Effective: June 30, 2010

ARIZONA

SCHEDULE NO. AB

EXCHANGE AREA MAPS (continued)

(continued)

Docket No. _____

Issued By

Date Filed: March 29, 2010

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Vice President
Government and Regulatory Affairs

Effective: June 30, 2010

ARIZONA

Canceling A.C.C. Sheet No. AC-1

SCHEDULE NO. AC

RULES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 88 of this schedule are effective as of the date shown on each sheet.

| <u>Sheet</u> | <u>Number of Revision</u> | <u>Sheet</u> | <u>Number of Revision</u> | <u>Sheet</u> | <u>Number of Revision</u> |
|--------------|-------------------------------|--------------|-------------------------------|--------------|-------------------------------|
| 1 | Original | 30 | Original | 60 | Original |
| 2 | Original | 31 | Original | 61 | Original |
| 3 | Original | 32 | Original | 62 | Original |
| 4 | Original | 33 | Original | 63 | Original |
| 5 | Original | 34 | Original | 64 | Original |
| 6 | Original | 35 | Original | 65 | Original |
| 7 | Original | 36 | Original | 66 | Original |
| 8 | Original | 37 | Original | 67 | Original |
| 9 | Original | 38 | Original | 68 | Original |
| 10 | Original | 39 | Original | 69 | Original |
| 11 | Original | 40 | Original | 70 | Original |
| 12 | Original | 41 | Original | 71 | Original |
| 13 | Original | 42 | Original | 72 | Original |
| 14 | Original | 43 | Original | 73 | Original |
| 15 | Original | 44 | Original | 74 | Original |
| 16 | Original | 45 | Original | 75 | Original |
| 17 | Original | 46 | Original | 76 | Original |
| 18 | Original | 47 | Original | 77 | Original |
| 19 | Original | 48 | Original | 78 | Original |
| 20 | Original | 49 | Original | 79 | Original |
| 21 | Original | 50 | Original | 80 | Original |
| 22 | Original | 51 | Original | 81 | Original |
| 23 | Original | 52 | Original | 82 | Original |
| 24 | Original | 53 | Original | 83 | Original |
| 25 | Original | 54 | Original | 84 | Original |
| 26 | Original | 55 | Original | 85 | Original |
| 27 | Original | 56 | Original | 86 | Original |
| 28 | Original | 57 | Original | 87 | Original |
| 29 | Original | 58 | Original | 88 | Original |
| | | 59 | Original | | |

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Government and Regulatory Affairs

Effective: June 30, 2010

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Canceling _____ A.C.C. Sheet No. AC-2

SCHEDULE NO. AC

RULES (continued)

INDEX TO RULES

| <u>Rule Number</u> | <u>Title</u> | <u>Sheet Number</u> |
|------------------------|--|-------------------------|
| 1 | Definitions | AC-4 |
| 2 | Description of Service | AC-16 |
| 3 | Application for Service | AC-19 |
| 4 | Contracts | AC-23 |
| 5 | Establishment and Reestablishment of Credit | AC-24 |
| 6 | Deposits | AC-26 |
| 7 | Notices | AC-29 |
| 8 | Rendering and Payment of Bills | AC-30 |
| 9 | Discontinuance, Refusal and Restoration of Service | AC-35 |
| 10 | Rates and Optional Rates | AC-51 |
| 11 | Temporary Service | AC-52 |
| 12 | Interruptions and Failures of Service | AC-53 |
| 13 | Outside Plant Facilities and Service Connections | AC-57 |
| 14 | Telephone Directories, Listings and Numbers | AC-71 |
| 15 | Customer's Private Service Not for Public Use | AC-72 |
| 16 | Business and Residence Service | AC-73 |

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Docket No. _____

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Date Filed: March 29, 2010Decision No. 71486Vice President
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ARIZONA

Canceling _____ A.C.C. Sheet No. AC-3

SCHEDULE NO. AC

RULES (continued)

INDEX TO RULES (continued)

| <u>Rule Number</u> | <u>Title</u> | <u>Sheet Number</u> |
|------------------------|--|-------------------------|
| 17 | Priority of Establishment and Supersedure of Service | AC-75 |
| 18 | Right of Access | AC-77 |
| 19 | Connection of Service and Facilities on Premises of Customer | AC-78 |
| 20 | High Toll Usage Monitoring and Notification Procedures | AC-84 |
| 21 | Termination Liability | AC-86 |
| 22 | Telephone Numbers | AC-88 |

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Docket No. _____

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Date Filed: March 29, 2010Decision No. 71486Vice President
Government and Regulatory AffairsEffective: June 30, 2010

ARIZONA

Canceling A.C.C. Sheet No. AC-4

SCHEDULE NO. AC

RULE NO. 1

DEFINITIONS

For the purpose of these tariff schedules the terms and expressions listed below shall have the meanings set forth opposite them.

ACCESS LINE - A communications facility that connects service from a common distribution source to the service access point. (See Network Access Lines.)

ACOUSTICAL CONNECTION - A connecting arrangement without electrical connections that permits transmission of sound between the customer's telephone instrument and customer premises equipment.

ACTUAL COST - Actual cost refers to the cost of materials plus the rate per hour at the utility's construction labor rate.

ADDITIONAL LISTINGS - Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that to which he is entitled in connection with his regular service.

ADVANCE IN AID OF CONSTRUCTION - Funds provided to the utility by the applicant under the terms of a construction agreement, which may be refundable.

AIR LINE MILE - As used in connection with air line mileage measurements in determining charges, means statute mile or 5,280 feet.

APPARATUS - Electrical or mechanical equipment in whole or in part provided by the utility in the provision of various services.

APPLICANT - The person or agency requesting the utility to supply telephone service.

APPLICATION - A request to the utility for telephone service, as distinguished from an inquiry as to the availability or charges for such service.

ARIZONA CORPORATION COMMISSION - The utility regulatory body of the State of Arizona having jurisdiction over public service corporations operating in Arizona.

(continued)

Docket No. _____

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Vice President
Government and Regulatory Affairs

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Canceling A.C.C. Sheet No. AC-5

SCHEDULE NO. AC

RULE NO. 1

DEFINITIONS (continued)

BASE RATE AREA - A more closely built-up section of the exchange area in which the basic access line rates apply without outside plant facility charges.

BASIC EXCHANGE SERVICE - Service provided to business or residential customers at a flat or measured rate which affords access to the telecommunications network.

BATTERY POWER - A source of electrical energy furnished for the operation of telephone equipment.

BILLING PERIOD - The time interval between the issuance of two consecutive bills for utility service.

BURIED WIRE OR CABLE - A wire or cable designed for use in underground construction and utilized in extending the utility's outside plant facilities.

BUSINESS SERVICE - Exchange service furnished to individuals engaged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings, and individuals practicing a profession or operating a business who have no offices other than their residences and where the use of service is principally or substantially of a business, professional, or occupational nature. If the directory listing denotes the character of the service to be for business use, the rates for business service will apply.

CENTRAL OFFICE - The switching equipment and operating arrangements which provide exchange and long-distance service to the public and interconnection of customer telecommunication services.

CENTREX SERVICE - A central office based touch-tone service provided from the utility's suitably equipped digital central office facilities for business customers. This offering is a central office service which is an alternative to customer PBX, multifunction and key systems.

CIRCUIT - An outside plant facility used for the transmission of electrical energy in the furnishing of telephone and other communications service.

COMMISSION - The utility regulatory body of the State of Arizona.

(continued)

Docket No. _____

Issued By _____

Date Filed: March 29, 2010Decision No. 71486Vice President
Government and Regulatory AffairsEffective: June 30, 2010

ARIZONA

Canceling A.C.C. Sheet No. AC-6

SCHEDULE NO. AC

RULE NO. 1

DEFINITIONS (continued)

COMPANY - The public utility named herein. See also utility.

CONNECTING ARRANGEMENT - The equipment provided by the utility to accomplish the direct electrical connection of customer-provided equipment or facilities with the outside plant facilities of the utility.

CONTINUOUS PROPERTY - A property owned or leased by a customer where all portions may be served without crossing a public thoroughfare or the property of another. The property of a customer when divided by a public thoroughfare is considered to be continuous provided the customer furnishes at his expense a suitable underground or overhead outside plant facility connecting the property separated by the public thoroughfare.

CONTRIBUTION IN AID OF CONSTRUCTION - Funds provided to the utility by the applicant under the terms of a construction agreement or construction tariff which are not refundable.

CUSTOMER - The person in whose name service is furnished as evidenced by the signature on the application or contract for that service, or in the absence of a signed instrument, by the receipt and payment of bills regularly issued in his name regardless of the identity of the actual user of the service.

CUSTOMER-OWNED PAY TELEPHONE (COPT) - A customer provided pay telephone (coin and coinless) for public or nonpublic use. This service is provided on an instrument implemented basis rather than central office basis and must be connected to a COPT access line.

CUSTOMER PREMISES EQUIPMENT (CPE) - Devices or apparatus and/or their associated wiring provided at a customer's location by the customer.

CUSTOMER PREMISES WORK - Work performed on or at the customer premises by the utility or a utility representative at the customer's request.

DATE OF PRESENTATION - The date upon which a bill or notice is mailed or delivered to the customer.

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Date Filed: March 29, 2010Decision No. 71486Vice President
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ARIZONA

Canceling _____ A.C.C. Sheet No. AC-7

SCHEDULE NO. AC

RULE NO. 1

DEFINITIONS (continued)

DIAL TELEPHONE SERVICE - Service by means of a telephone system in which the central office equipment is of the automatic or machine-switching type and in which the customer's telephone is equipped with a dial for use in originating calls.

DIRECT CONNECTION - Connection of terminal equipment to the telephone network by means other than acoustic and/or inductive coupling.

DIRECTORY LISTINGS - Essential information in the telephone directory whereby telephone users may ascertain the telephone number of a customer in the alphabetical section.

DISCONNECT - A discontinuance of service in which the outside plant facilities used in the service are made available for use for another service.

DISTRIBUTION FACILITIES - The utility's cables, wires, and associated supporting structures and appurtenances located in dedicated streets and utility easements, designed to serve more than one property, and extending from the serving central office to the points of connection with service connection.

EMERGENCY - A situation which exists when serious sickness, public safety, necessity, or war conditions are involved.

EXCHANGE - A telephone system providing service within a specified area as shown on maps filed elsewhere in the tariff schedules.

EXCHANGE AREA - An area shown on maps filed in tariff schedules within which the utility holds itself out to furnish exchange telephone service from one or more central offices serving that area.

EXCHANGE MESSAGE - A completed telephone call between telephones in the same exchange area.

EXCHANGE SERVICE - Telephone service furnished within an exchange area.

(continued)

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Date Filed: March 29, 2010Decision No. 71486Vice President
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ARIZONA

Canceling _____ A.C.C. Sheet No. AC-8

SCHEDULE NO. AC

RULE NO. 1

DEFINITIONS (continued)

EXTENDED AREA SERVICE - Exchange service available to customers in a particular exchange for communication throughout that exchange and other designated areas in accordance with the provisions of the tariffs.

FACILITIES - Service or equipment that is installed or established to serve a particular purpose.

FICTITIOUS NAME - A name or style employed by an individual or a concern to direct attention to a commodity or service or for any purpose other than the actual conduct of the business.

FLAT RATE SERVICE - Exchange service furnished at a fixed charge.

FOREIGN ATTACHMENT - Equipment or facilities not owned, furnished, or authorized by the utility which are attached or connected to and used with exchange telephone facilities.

HARM - Harm consists of hazards to personnel, damage to utility equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm includes, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to utility equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

INDUCTIVE CONNECTION - Electromagnetic coupling between customer-provided equipment and utility equipment by means of mutual inductance between an inductor in the utility equipment and a customer-provided inductor external to the utility equipment.

INSIDE WIRE - Wire on the customer's side of the point of demarcation.

(continued)

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Issued By

Date Filed: March 29, 2010Decision No. 71486Vice President
Government and Regulatory AffairsEffective: June 30, 2010

ARIZONA

Canceling A.C.C. Sheet No. AC-9

SCHEDULE NO. AC

RULE NO. 1

DEFINITIONS (continued)

INTERCONNECTION - The method by which network access lines facilities of a utility are arranged to transmit to or receive information from customer-provided equipment.

INTERFACE - The point of interconnection between terminal equipment and telephone network access lines.

JACK - Standard or miniature (modular) connecting device used in connection with apparatus.

JOINT USER - An individual or concern authorized by the utility and the customer to share in the use of the customer's business telephone service.

LOCAL SERVICE - Service or other apparatus in an exchange area for communication between telephones within that exchange.

MILEAGE - Term used in measuring and charging for outside plant facilities.

MULTILINE ACCESS LINE SERVICE - Exchange service furnished by means of a network access line to the utility's central office. Multiline service is applicable when a customer requests two or more access lines.

NETWORK ACCESS LINE - An outside plant facility from the telephone company's central office to a customer's premises which provides direct access to the local exchange and/or the toll switching networks.

900 BLOCKING - A central office call blocking service that allows the utility's residential and business subscribers to block calls placed from their phones to all 900 NXXs.

NONRECURRING CHARGE - A one-time charge associated with certain installations, change or transfer of services, either in lieu of or in addition to recurring monthly rates.

(continued)

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Canceling _____ A.C.C. Sheet No. AC-10

SCHEDULE NO. AC

RULE NO. 1

DEFINITIONS (continued)

ONE-PARTY SERVICE - Exchange service furnished by means of a network access line or outside plant facility assigned for the use of one customer only.

OUTSIDE PLANT FACILITIES - The connecting facilities over which telephone service is provided a customer, and includes but is not restricted to, open wire, aerial, and underground cable and wire.

PAY TELEPHONE SERVICE - Pay telephone service is classified as public and non-public telephone service. Public pay telephone service is that service rendered at public or semipublic locations which are generally accessible to the general public or a limited public. Nonpublic pay telephone service is for the private use of the subscriber whose telephones are located in areas not generally accessible to the general public.

PERMANENT DISCONNECT - A discontinuance of service in which the access line and outside plant facilities used in the service are immediately made available for use for another service.

PERSON - Any individual, public agency, partnership, corporation, or other organization operating as a single business entity.

POCKET PAGING SERVICE - A one-way service from any wire telephone in an exchange equipped for this service to a pocket receiver equipped for such service within the range of the pocket paging base station of the same exchange. The utility undertakes only to transmit a signal for the purpose of actuating a signal on the pocket receiver and accepts no responsibility for the transmission of further intelligence.

(continued)

Docket No. _____

Issued By

Date Filed: March 29, 2010Decision No. 71486Vice President
Government and Regulatory AffairsEffective: June 30, 2010

ARIZONA

Canceling A.C.C. Sheet No. AC-11

SCHEDULE NO. AC

RULE NO. 1

DEFINITIONS (continued)

POINT OF DEMARCATION - The protective connecting arrangement where the Utility's facilities terminate on the customer's premises.

PREMISES - In multiple occupancy buildings, a customer's premises are confined to that portion of building owned or leased by the customer. In single occupancy buildings or where more than one building is occupied by one firm or individual, the customer's premises include the buildings occupied by the customer or the same continuous property and not separated by public thoroughfare or by property occupied by others.

PRIVATE BRANCH EXCHANGE (PBX) ACCESS LINE SERVICE - Exchange service furnished by means of one or more network access lines to the utility's central office, to be used with customer-provided PBX equipment.

PRIVATE LINE - A dedicated circuit furnished for private use which is not connected to the public telephone network.

PUBLIC PAYSTATION SERVICE - Service furnished by the utility from a nonlisted pay telephone installed for the convenience of the public at locations chosen or accepted by the utility.

STANDARD NETWORK INTERFACE (SNI) - Utility provided termination unit placed at the point of demarcation.

(continued)

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Issued By

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ARIZONA

Canceling A.C.C. Sheet No. AC-12

SCHEDULE NO. AC

RULE NO. 1

DEFINITIONS (continued)

RADIO TELEPHONE SERVICE - Is a communication service through a base station between a wire telephone and a mobile unit, between two mobile units, between a wire telephone and a fixed unit, or between a fixed unit and a mobile unit.

RECURRING FACILITY CHARGES - The additional charges for exchange telephone service based upon distance measurement for service furnished where outside plant facilities are applicable, or off the premises of the primary service.

REGISTERED PROTECTIVE CIRCUITRY - Separate, identifiable, and discrete electrical circuitry designed to protect the telephone network from harm which is registered in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations.

REGISTERED TERMINAL EQUIPMENT - Terminal equipment which is registered in accordance with the rules and regulations in Part 68, Subpart B, of Federal Communications Commission Docket 19528.

RESIDENCE SERVICE - Exchange telephone service furnished a customer at a residence or place of dwelling where the actual or obvious use is for domestic purposes.

RESIDENTIAL SUBDIVISION DEVELOPMENT - Any tract of land which has been divided into four or more contiguous lots with an average size of one acre or less for use for the construction of residential buildings or permanent mobile homes for either single or multiple occupancy.

RULES - The regulations set forth in the tariffs which apply to the provision of telephone service.

SEMI-PUBLIC PAYSTATION SERVICE - A customer service with a utility provided telephone equipped with a coin collecting device furnished for the use of the customer and the public in locations somewhat public in character.

SERVICE AREA - The territory in which the utility has been granted a Certificate of Convenience and Necessity and is authorized by the Commission to provide telephone service.

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SCHEDULE NO. AC

RULE NO. 1

DEFINITIONS (continued)

SERVICE CONNECTION - Drop and block wiring or cable from the point of connection with the utility's outside plant facilities to the point of connection with the inside wiring at the premises served. A service connection serves only the continuous property on which it is located. An incidental segment may be located in the adjacent dedicated street or utility easement.

SERVICE CONNECTION CHARGE - A charge intended to cover in part certain operating expense incident to the establishment of telephone service and the connection of the service with the telephone system. Nonrecurring charges for construction of outside plant facilities shown in Schedule No. A-2 do not constitute a service connection charge.

SPECIAL BILL - A bill for accumulated exchange and toll charges rendered at such time as the amount of the unpaid charges, billed and unbilled, materially exceeds the amount of any prepaid charges or any deposits made in connection with the particular service.

SUBDIVISION - Improved or unimproved land under a definite plan of development wherein it can be shown that there are reasonable prospects within the next three years for five or more non-temporary network access lines at a density of at least one per acre.

SUPERSEDURE - The transfer of a customer's complete service, including the telephone number, from one party to another with no change in type or location of the equipment or wiring and including the responsibility for payment of outstanding charges against the service.

TARIFF - The schedule of rates to be charged for utility services, together with the rules and regulations that governs the conditions of service to utility customers.

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Canceling A.C.C. Sheet No. AC-14

SCHEDULE NO. AC

RULE NO. 1

DEFINITIONS (continued)

TARIFF SHEET - An individual sheet of the tariff schedules.

TEMPORARY DISCONNECT - A temporary discontinuation of service in which the access line, outside plant facilities, and telephone number are held available for resumption of service.

TEMPORARY SERVICE - Service required temporarily, such as construction or exploration projects with their related housing and miscellaneous camp service facilities, service to summer or winter resorts, amusement or sports concerns, fairs, exhibit structures or places, election service or other service of a similar nature where it is definitely known that service will not be permanent.

Service for a specified short term to premises or enterprises normally permanent in nature.

Service to projects of abnormal risk or of unpredictable duration, such as mine development, oil well drilling, or lumbering operations.

TERMINAL EQUIPMENT - The equipment through which communication services are furnished.

TOLL MESSAGE - A completed telephone call via the established toll network.

TOUCHTONE SERVICE - A service permitting the use of pushbutton equipped telephone sets instead of rotary dial equipped telephone sets to originate calls.

TRADE NAME - The name or style under which an individual or concern conducts its business and by which it is generally known to the public.

TRENCHING COSTS - Cost of excavating, backfilling, and compacting, and where necessary, cost of breaking and repaving pavement and of restoring landscaping.

TRUNK LINE - A network access line from one central office to another or between PBX system and a utility central office.

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SCHEDULE NO. AC

RULE NO. 1

DEFINITIONS (continued)

UNDERGROUND SUPPORTING STRUCTURE - Conduit, manholes, handholes, and pull boxes where and as required, plus trenching costs as defined in Trenching Costs above.

UTILITY - The Public Utility named herein. See also Company.

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SCHEDULE NO. AC

RULE NO. 2

DESCRIPTION OF SERVICE

A1 General

B1 Exchange service is available by means of outside plant facilities owned and maintained by the utility and operated from central offices designated by the utility. In certain exchanges extended service is furnished with availability of exchange service to other company exchange areas.

B2 Toll service is furnished either by means of the utility's toll lines or lines of a connecting utility or both.

B3 The utility furnishes rotary dial and touchtone telephone access service.

B4 The exchange areas generally include one base rate area and a suburban area outside the base rate area.

A2 Service

The utility furnishes local exchange network access line service in its service territory in accordance with its effective tariff schedules and, in general, as follows:

B1 Classes of service furnished

- C1 Business service
- C2 Residence service

B2 Types of service furnished

- C1 Flat rate service
- C2 Paystation service

(continued)

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SCHEDULE NO. AC

RULE NO. 2

DESCRIPTION OF SERVICE (continued)

A2 Service (continued)

B3 Grades of service furnished

C1 In general the following grades of service are furnished

| <u>Grade of Service</u> | <u>Area Applicable</u> |
|---------------------------|------------------------|
| D1 One-party line service | B.R.A. ¹ |
| D2 Multiline | B.R.A. ¹ |
| D3 PBX | B.R.A. ¹ |
| D4 COPT Access Line | B.R.A. ¹ |

A3 Bell limitations

B1 Based on operating practices and conditions, the utility may request the customer to limit the number of bells connected to a circuit.

A4 Private lines (Non-network access lines)

Private lines will be provided solely for communication between points connected thereon, and will not be connected with the public telephone network.

¹ B.R.A. = Base Rate Area

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SCHEDULE NO. AC

RULE NO. 2

DESCRIPTION OF SERVICE (continued)

A3 Semipublic paystation service

Semipublic paystation service will be furnished in semipublic locations; in locations where there is a collective use of the service by a number of guests, members, employees, or occupants; or in locations where there is a combination of public and customer usage.

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SCHEDULE NO. AC

RULE NO. 3

APPLICATION FOR SERVICE

A1 Application for service

B1 Each applicant for telephone service may be required to sign an application for the service desired, on a form provided by the utility, as a condition precedent to the initial establishment of service.

B2 The application will generally set forth the following information:

C1 Name or names of applicant(s).

C2 Service address or location and telephone number.

C3 Billing address, if different than service address.

C4 Address and telephone number where service was provided previously.

C5 Date applicant will be ready for service.

C6 Indication of whether premises have been supplied with telephone utility service previously.

C7 Class of service to be provided.

C8 Indication of whether applicant is owner or tenant of or agent for the premises.

A2 The utility may require a new applicant for service to appear at the utility's designated place of business to produce proof of identify and sign the utility's application form.

A3 A written application will always be required when joint-user service or directory listing in connection with business service are requested and when an additional listing in connection with residence service is requested.

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SCHEDULE NO. AC

RULE NO. 3

APPLICATION FOR SERVICE (continued)

- A4 The utility may accept an oral or written application from a customer for additions to or changes in the present service of the customer.
- A5 Any application is merely a request for service and does not in itself bind the utility to furnish the service except under reasonable conditions as set forth in the tariff schedules, nor does it bind the applicant to take service.
- A6 Cancellation of application

An application for service cancelled by the applicant or by the utility prior to the establishment of the service applied for is subject to the following conditions:

B1 Cancelled by applicant

- C1 If cancellation of an application for service is requested by the applicant prior to the time service is connected, the application will be cancelled by the utility and the utility will collect all charges applicable to any service actually installed at the time of the requested cancellation, or such other amounts as may be specifically provided for by written contract previously made in accordance with the tariff schedules.
- C2 If cancellation of an application for service is requested by the applicant subsequent to the connection of service, such cancellation will be considered as an order to discontinue service and the utility will collect all charges applicable to the connection of service. The minimum requirements of the rate schedule under which service is furnished will apply.

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SCHEDULE NO. AC

RULE NO. 3

APPLICATION FOR SERVICE (continued)

A6 Cancellation of application (continued)

B2 Cancelled by the utility

C1 If applicant refuses to comply with the requirements set forth in the utility's tariff schedules prior to the establishment of service, the utility will cancel the application, in which case any amounts collected from the applicant will be refunded.

A7 Limit of conversation and emergency use

B1 Applications for party line service will be accepted by the utility with the understanding that each customer will so use the service as not to interfere with an equitable proportionate use of the service by other customers on the same line. When the duration or number of local messages sent or received by a party line customer is so great as to prevent an equitable proportionate use of the line by other customers on the line or where the use may be such as to cause disturbance to others sharing the line, the utility shall have the right to discontinue the service of the customer in question upon his refusal to accept a grade of service suitable to his needs.

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SCHEDULE NO. AC

RULE NO. 3

APPLICATION FOR SERVICE (continued)

A8 Responsibility for payment of bills

The customer for telephone service is held responsible for the payment of all exchange, toll, and other charges properly applicable to his service in accordance with the tariff schedules.

A9 Service not to be immediately used

The utility may refuse the installation of service that is not to be used within a reasonable period after installation.

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SCHEDULE NO. AC

RULE NO. 4

CONTRACTS

- A1 Contracts will not be required as a condition precedent to service except:
- B1 Where required by provision contained in a filed rate schedule, in which the term of the contract will be that specified in the schedule.
- B2 Where temporary service is to be furnished under the provision of Rule No. 11, in which case the term of the contract will be of sufficient length to cover the period of contemplated operations but not more than three years.

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Canceling A.C.C. Sheet No. AC-24

SCHEDULE NO. AC

RULE NO. 5

ESTABLISHMENT AND REESTABLISHMENT OF CREDIT

A1 Establishment of credit - temporary service

B1 An applicant for temporary telephone service with no unpaid balance from any previous service will be required to establish credit by payment of the deposit prescribed in Rule No. 6 before service is connected.

A2 Establishment of credit - other applicants

B1 Each applicant for telephone service will be required to establish credit, which will be deemed established upon qualifying under any one of the following:

C1 Applicant is a customer of the utility or any other telephone utility in Arizona for a similar class of service and has paid all bills for service without having been temporarily or permanently discontinued for nonpayment thereof for a period of twelve consecutive months immediately prior to the date of the present application.

C2 Applicant has been a customer of the utility or any other telephone utility in Arizona in the last two years and during the last twelve consecutive months that service was provided has paid all bills for such service, without having been temporarily or permanently discontinued for nonpayment thereof.

C3 Applicant is the owner of the premises upon which the utility is requested to furnish service, or is the owner of other local real estate; in the case of business service, real estate must be business property.

C4 Applicant for residence service has been continuously employed by his present employer (including military) for a period of two years or more, or is retired on pension.

C5 Applicant furnishes a guarantor satisfactory to the utility to secure payment of bills of applicant for telephone service requested in the application.

C6 Applicant's credit is otherwise established to the satisfaction of the utility.

C7 Applicant makes the deposit prescribed in Rule No. 6.

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SCHEDULE NO. AC

RULE NO. 5

ESTABLISHMENT AND REESTABLISHMENT OF CREDIT (continued)

A3 Reestablishment of credit - temporary services

- B1 A customer whose service has been discontinued for nonpayment of bills or nonpayment of an additional deposit will be required to pay any unpaid balance due the utility for the premises for which service is to be restored and to reestablish credit by making the additional deposit prescribed in Rule No. 6 and may be required to pay a "Restoration - Reconnection Charge" as prescribed in Rule No. 9, before service is restored.
- B2 An applicant for temporary telephone service with an unpaid bill from any previous service will be required to pay such bills in full and to reestablish credit by making the deposit prescribed in Rule No. 6 before service is connected.
- B3 An applicant for temporary telephone service to be used in behalf of, or for the benefit of a candidate, a committee, an organization, person or persons will be required to pay any outstanding balance for any previous service furnished on behalf of or for the benefit of that candidate, committee, organization, person or persons.

A4 Reestablishment of credit - other applicants

- B1 A customer whose service has been discontinued for nonpayment of bills will be required to pay any unpaid balance due the utility for the premises for which service is to be restored and may be required to pay a reconnection charge as prescribed in Rule No. 9 under "Restoration - Reconnection Charge" and to establish credit by making the deposit prescribed in Rule No. 6 before service is restored.
- B2 An applicant who previously has been a customer of the utility and during the last twelve months of that prior service has had service temporarily or permanently discontinued for nonpayment of bills will be required to pay any unpaid balance due the utility, and will be required to reestablish credit by making the deposit prescribed in Rule No. 6.

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SCHEDULE NO. AC

RULE NO. 6

DEPOSITS

A1 Amount of deposit - temporary service

B1 The amount of deposit required to establish - or reestablish credit is an amount equal to the estimated usage for two months, or for the duration of the service if less than two months. This amount may be a cash deposit, a noncancelable letter of credit, or a combination of these, at the option of the utility.

B2 If, at any time after service is established, the deposit is less than an estimated future two months usage, or the duration of the service is less than two months, based on billed and unbilled charges; the customer shall pay upon demand within seven days, an additional deposit equal to the increased usage. The additional deposit may be a cash deposit, a noncancelable letter of credit, or a combination of these, at the option of the utility. If the additional deposit is not paid within seven days, the service shall be temporarily discontinued without further notice.

A2 Amount of deposit - other applicants

B1 Residential customer deposits shall not exceed two times that customer's estimated average monthly bill or the average monthly bill for the customer class for that customer whichever is greater.

B2 Nonresidential customer deposits shall not exceed two and one-half times that customer's estimated maximum monthly bill.

B3 The utility may review the customer's usage after service has been connected and adjust the deposit amount based upon the customer's actual usage.

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SCHEDULE NO. AC

RULE NO. 6

DEPOSITS (continued)

- A3 The utility shall not require a deposit from a new applicant for residential service if the applicant is able to meet any of the following requirements:
- B1 The applicant has had continuous telephone service of a comparable nature with the utility at another service location within the past two (2) years and was not delinquent in payment more than once during the last twelve (12) consecutive months or disconnected for nonpayment.
 - B2 The applicant can produce a letter regarding credit or verification from a telephone utility where service of a comparable nature was last received which states:
 - C1 Applicant had a timely payment history at time of service discontinuation.
 - C2 Applicant has no outstanding liability from prior service.
 - C3 In lieu of a deposit, a new applicant may provide a Letter of Guarantee from an existing customer with service who is acceptable to the utility or a surety bond as security for the utility. The utility shall review and release an existing customer as a guarantor for the new applicant after twelve (12) consecutive months if no obligations are delinquent and has maintained a timely payment history.
- A4 The utility may require a residential customer to establish a deposit if the customer becomes delinquent in the payment of two or more bills within a twelve (12) consecutive month period or has been disconnected for service during the last twelve (12) months.

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SCHEDULE NO. AC

RULE NO. 6

DEPOSITS (continued)

A5 Return of deposits

B1 The utility will refund the deposit in accordance with the following:

C1 Temporary service

D1 Deposits will be retained for the duration of the service. When service is permanently discontinued, the deposit will be applied to unpaid bills for any temporary service of the customer and the balance, if any, will be refunded.

C2 Other Service

D1 When an application for telephone service has been cancelled prior to the establishment of service, the deposit will be applied to any charges applicable in accordance with the tariff schedules and the excess portion of the deposit will be returned, and the applicant will be so advised.

D2 When the customer's credit may be otherwise established in accordance with Rule No. 5, and upon the customer's request for return of the deposit with interest.

D3 Upon discontinuance of telephone service, the utility will refund with interest the customer's deposit or the balance in excess of unpaid bills for that service, and the customer will be so advised.

D4 After the customer has paid bills for telephone service for 12 consecutive months without having had this service temporarily or permanently discontinued for nonpayment of bills, the utility will refund the deposit with interest.

A6 Interest on deposits

B1 The utility will pay simple interest at the rate of 1/2 percent per month on deposits held, except as mentioned in B2 below. Such interest will be paid at the time the deposit is returned.

B2 No interest will be paid if deposit is held less than full month increments.

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SCHEDULE NO. AC

RULE NO. 7

NOTICES

A1 Notices to customers

B1 Notices from the utility to a customer normally will be given in writing, either delivered to him or mailed to his address.

B2 In emergencies, where delay may result in impaired service or in hazards to the customer, the public, or the utility's facilities, the utility may resort to verbal notices given by telephone or by personal contact.

A2 Notices from customers

Notices from a customer to the utility may be given verbally by him or his authorized agent at the utility's office, or by written communications mailed thereto.

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SCHEDULE NO. AC

RULE NO. 8

RENDERING AND PAYMENT OF BILLS

A1 Billing terms

- B1 The billing date shall be printed on the bill and the date rendered shall be the date the bill is mailed or e-mailed.
- B2 Bills for telephone services may be considered delinquent fifteen (15) days after the date the bill is rendered.
- B3 Delinquent accounts for which payment has not been received may be terminated twenty-two (22) days after the date the bill is rendered.
- B4 All payments shall be made at or mailed to the office of the utility or to the utility's duly authorized representative or made by electronic payment.
- B5 Applicable tariffs, prepayment, failure to receive, commencement date, taxes.
 - C1 Each customer shall be billed under the applicable tariff.
 - C2 Each utility shall make provisions for advance payment for utility services. Services such as New Number Call Routing may be provided by the Utility for a period that extends past the service disconnection date per customer request. Advance payment for the service period, which may extend for several months, may be required.
 - C3 Failure to receive bills or notices which have been properly placed in the United States mail or mailed electronically shall not prevent such bills from becoming delinquent nor relieve the customer of his obligations therein.
 - C4 Charges for service commence when the service is installed and connection made, whether used or not.
 - C5 In addition to the collection of regular rates, the utility may collect from the customer a proportionate share of any privilege, sales or use tax, or other imposition based on the gross revenues received by the utility.

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SCHEDULE NO. AC

RULE NO. 8

RENDERING AND PAYMENT OF BILLS (continued)

A2 Rendering of bills

B1 Special bills

- C1 The utility may render a special bill for accumulated exchange and toll service charges at such time as the amount of the unpaid charges, billed and unbilled, materially exceeds the amount of any prepaid charges or any deposits made in connection with the particular service. The utility may also render special bills for exchange and toll service on a weekly or other periodic basis, in lieu of a requirement for a cash deposit for reestablishment of credit, as set forth in Rule No. 5.

B2 Computation of bills

- C1 Opening and closing bills, except those involving the minimum billing period and bills for telephone service normally furnished on a monthly basis rendered for periods in excess of or less than a billing month will be prorated in the proportion of the number of days in the period involved to the number of calendar days in the billing month.

B3 Rates applicable during temporary disconnection of service for nonpayment

- C1 Service temporarily disconnected will be charged for in accordance with the regular rates for a period not to exceed 15 days subsequent to the date of temporary disconnection.

B4 Electronic Bills

Customers have the option of receiving their telephone bill electronically. The bill will include the bill face, summary of current charges, and call detail.

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SCHEDULE NO. AC

RULE NO. 8

RENDERING AND PAYMENT OF BILLS (continued)

A3 Payment of bills

- B1 Payment of bills for telephone service should be made at the office of the utility or to a duly authorized collector of the utility. All charges for exchange and toll service are payable in lawful money of the United States only. Electronic payment is available as an alternate payment method for customers. Frontier does not charge the customer a fee for its electronic payment service. However, if the customer has enrolled with a vendor for electronic payment service, the vendor may charge the customer a fee. The customer is responsible for paying bills in accordance with the rules and regulations contained herein.
- B2 Regular bills, closing bills, special bills, bills rendered on vacation of premises, bills rendered to persons discontinuing exchange service, and bills for miscellaneous services are payable upon presentation. Service connection, installation, outside plant facility charges, deposits and advance payments for the establishment or reestablishment of credit or in conjunction with temporary service or service to speculative projects, and other advance payments are payable before service is installed or restored.
- B3 Insufficient fund (NSF) check service charge
- The utility may render a service charge, for processing insufficient fund (NSF) checks, to the customer at the rate shown in Schedule No. A-5.
- B4 When the utility is notified by the customer's bank that there are insufficient funds to cover the check tendered for utility service, the utility may require the customer to make payment in cash, by money order, certified check, or other means which guarantee the customer's payment to the utility.
- B5 A customer who tenders an insufficient check shall in no way be relieved of the obligation to render payment to the utility under the original terms of the bill nor defer the utility's provision for termination of service for nonpayment of bills.

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SCHEDULE NO. AC

RULE NO. 8

RENDERING AND PAYMENT OF BILLS (continued)

A4 Customer service complaints

B1 The utility will keep a record of all written service complaints received for a minimum period of one (1) year and shall be available for inspection by the Commission.

C1 All written service complaints received shall contain the following data:

D1 Name and address of complainant

D2 Date and nature of the complaint

D3 Disposition of the complaint

D4 A copy of any correspondence between the utility, the customer, and/or the Commission

A5 Customer bill disputes

B1 Any utility customer who disputes a portion of a bill rendered for utility service shall pay the undisputed portion of the bill and notify the utility's designated representative that such unpaid amount is in dispute prior to the delinquent date of the bill.

B2 Upon receipt of the customer notice of dispute, the utility shall:

C1 Notify the customer within five (5) working days of the receipt of a written dispute notice.

C2 Initiate a prompt investigation as to the source of the dispute.

C3 Withhold disconnection of service for the disputed portion of the customer's bill until the investigation is completed and the customer is informed of the results.

B3 Once the customer has received the results of the utility's investigation, the customer shall submit payment within five (5) working days to the utility for any disputed amounts. Failure to make full payment shall be grounds for termination of service.

C1 Prior to termination, inform the customer of his right of appeal to the Commission.

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SCHEDULE NO. AC

RULE NO. 8

RENDERING AND PAYMENT OF BILLS (continued)

A6 Late Payment Charge

- B1 The late payment charge of 1.5 percent applies to each customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance of \$20.00 or more carried forward. The 1.5 percent charge is applied to a total unpaid amount carried forward and is included in the total amount due on the bill.
- B2 A late payment charge will apply if payment is not received at the Utility or one of its payment agents by the late payment date printed on the bill. The late payment date will not be less than 22 days from the date the bill is mailed or sent electronically by the Utility.
- B3 When a customer claims that the late payment date was less than 22 days from the date of the mailing, the Utility will research and determine the actual date of mailing from its internal records. If the late payment date printed on the bill is less than 22 days from the date of mailing, the customer will be allowed at least 22 days from the date of actual mailing in which to make payment before a late payment charge is imposed.

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Canceling A.C.C. Sheet No. AC-35

SCHEDULE NO. AC

RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE

A1 Reasons for discontinuance of service

B1 Customer's request for service discontinuance

- C1 A customer may have his telephone service discontinued by giving notice of his desire not less than two days before its effective date. The utility will hold the customer responsible for payment of all bills for service furnished until the date specified by the customer.
- C2 The utility will hold a customer about to vacate premises responsible for all service rendered up to and including the date service is to be discontinued, or the date the utility discovered the removal.

B2 Nonpayment of bills

- C1 Monthly bills shall be considered past due if they are not paid within 15 days after date of presentation.

D1 All classes, types and grades of exchange and toll service

- E1 Service to a particular premises, separately served and billed, may be temporarily or permanently discontinued for the nonpayment of a bill for the service furnished, provided the bill therefore has not been paid within the period specified below and the utility informs the customer with a written 5-day notice:

Thirty calendar days after presentation when bills are rendered yearly;
Five calendar days after presentation of special bills;
Fifteen calendar days after presentation of all other bills.

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SCHEDULE NO. AC

RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

A1 Reasons for discontinuance of service (continued)

B2 Nonpayment of bills (continued)

C2 Application of unused portion of prepayments or deposits for telephone service

- D1 Telephone service will be temporarily or permanently discontinued and the amount of the charges therefor will be charged against the deposits on hand: any amount of unused deposit will be returned to the customer but in no case in less than the above-prescribed number of days after the first day of presentation of that bill.

C3 Former service

- D1 A customer's telephone service may be temporarily or permanently discontinued for nonpayment of a bill for the same class of service (residence or business) previously furnished at a location served by the utility, provided said bill is not paid within 15 days after the date of presentation at the location of the new or existing service. The written five-day notice required as specified above is applicable prior to discontinuance of a customer's telephone service.

C4 Joint use service

- D1 The utility may refuse to establish joint user service or it may discontinue an existing joint user service where the joint user or person or concern desiring joint user service is indebted to the utility for business telephone service previously furnished.

C5 Residential service will not be discontinued because of nonpayment of bills for other classes of service.

C6 Under no circumstances may service be discontinued for nonpayment of a bill to correct for previously billed and paid incorrect charges, unless such incorrect charges have resulted from the customer not abiding by the filed rules.

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SCHEDULE NO. AC

RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

A1 Reasons for discontinuance of service (continued)

B2 Nonpayment of bills (continued)

C7 Disputed bills

D1 See Rule No. 8.

C8 Prior customer disconnected for nonpayment of bills.

Residence Service

The utility may not discontinue or deny service at a premises where services provided to a prior customer were disconnected for nonpayment except where it is found that the delinquent customer still resides at that same premises.

The utility may require a written statement from a newly connecting customer stating that the former customer at that address was and is not a member of the household, provided:

D1 There have been at least two terminations of service at the same premises, within the preceding twelve (12) months, without full payment of delinquent bills, or

D2 The utility secures evidence from an external source that a fraudulent pattern of nonpayment is probable.

In the event that the statement is falsified, the new customer will be held liable for the entire delinquent bill owed the utility by the previous customer and shall also be liable for a deposit.

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SCHEDULE NO. AC

RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

A1 Reasons for discontinuance of service (continued)

B2 Nonpayment of bills (continued)

C8 Prior customer disconnected for nonpayment of bills (continued)

Business Service

The utility may not discontinue or deny service at a premises where services provided to a prior customer were disconnected for nonpayment, except where it is found that the delinquent customer still occupies the same premises or is affiliated with the newly connecting customers.

The utility may require a written statement from a newly connecting customer stating that the former customer at that address was and is not affiliated with their business.

In the event that the statement is falsified, the new customer will be held liable for the entire delinquent bill owed the utility by the previous customer and shall also be liable for a deposit.

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SCHEDULE NO. AC

RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

A1 Reasons for discontinuance of service (continued)

B3 Unsafe or prohibited facilities, appliances, or apparatus

C1 The utility may refuse to furnish service on the premises of an applicant for telephone service and may disconnect a customer's telephone service on a premises if any of the facilities, appliances, or apparatus on such premises are found to be unsafe or causing harm to utility facilities, and may refuse to furnish telephone service on such premises until the applicant or customer shall have remedied the condition.

B4 Service detrimental to other customers

C1 The utility will not establish service which will be detrimental to the service of its other customers, and will discontinue telephone service to any customer utilizing the telephone service in such a manner as to make it dangerous for occupants of the premises after having been directed by the utility to cease so doing.

B5 Fraud

C1 The utility shall have the right to refuse or to discontinue telephone service if the acts of the customer or the conditions upon his premises are such as to indicate intention to defraud the utility.

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SCHEDULE NO. AC

RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

A1 Reasons for discontinuance of service (continued)

B6 Failure to establish or to reestablish credit

- C1 If, for any applicant's convenience, the utility provides telephone service before credit is established, or continues service to a customer pending reestablishment of credit in accordance with Rule No. 5 and he fails, upon written notice, to establish his credit, the utility may discontinue service but not sooner than 5 days after giving such notice.

The utility may refuse to furnish service on the premises of an applicant for telephone service and may discontinue a customer's telephone service for failure of the applicant/customer to pay the required deposit as set forth in Rule No. 6 preceding but not sooner than 15 days after giving written notification.

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SCHEDULE NO. AC

RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

A1 Reasons for discontinuance of service (continued)

B7 Noncompliance with the utility's rules

C1 The utility may discontinue service if a customer fails to comply with any of the rules herein, provided such failure is not remedied within a reasonable time, after due written notice has been given, except as otherwise provided in the rules.

C2 Except as provided by these rules, the utility will not temporarily or permanently discontinue telephone service to any customer for violation of any rule except upon written notice of at least five days, advising the customer in what particular rule has been violated for which telephone service will be discontinued if the violation is not remedied. This notice may be waived in cases of an emergency or in the event of the discovery of a dangerous condition of the customer's premises or in the case of the customer's utilizing the telephone service in such a manner as to make it dangerous for occupants of the premises, thus rendering the immediate discontinuance of service to the premises imperative.

B8 Revocation of permission to use property

C1 If the utility's outside plant facilities to the customer are installed on property other than the customer's property and the owner of such property revokes his permission to use it, the utility shall have the right to discontinue service upon 10 days' written notice without obligation or liability to the customer. If service is discontinued under these conditions, the customer may have service reestablished under the provisions of Rule 13 or Schedule A-2.

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SCHEDULE NO. AC

RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

A1 Reasons for discontinuance of service (continued)

B9 Abusive language by customers

- C1 The utility may discontinue the telephone service of any customer who uses vile, abusive or profane language, or impersonates any other individual with fraudulent intent, over any line connected to the utility's system, after the customer has been advised of that fact.

B10 Directory advertising charges

- C1 A customer's telephone service will not be temporarily or permanently discontinued for failure of that customer to pay charges for advertising in the telephone directory.

B11 Impairment of service

- C1 Where the intended or actual use of any equipment or service, in the opinion of the utility, will injuriously affect or does so affect the efficiency of the telephone facilities utilized in furnishing telephone service to other customers, the utility may refuse to provide such equipment or establish such service for any applicant, and it may discontinue or disconnect without notice such equipment or service furnished to a customer.

B12 False or misleading information

- C1 The utility has the right to refuse telephone service to any premises, and at any time to discontinue telephone service, in order to protect itself if it finds that an applicant or customer has furnished the utility with false or misleading information in obtaining telephone service or credit from the utility.

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SCHEDULE NO. AC

RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

A1 Reasons for discontinuance of service (continued)

B13 Abuse of service

- C1 The utility has the right to refuse telephone service to any premises and at any time to discontinue telephone service, if it finds it necessary to do so to protect itself against abuse. Abuse of service includes, without limiting the generality of the foregoing, the use of service or facilities of the utility to transmit a message or to locate a person or otherwise to give or obtain information, without payment of a message toll charge or an exchange service charge. Another form of abuse is an uninterrupted connection of one exchange station to another station within the same exchange which permits the use of the facilities in a manner similar to private line service.

B14 Foreign attachments

- C1 The utility shall have the right to disconnect foreign attachments which are unlawfully connected to telephone service and will, upon notice, discontinue service to the customer should this condition persist in violation of these Rules.

B15 Reasonable access

- C1 The utility shall have the right to disconnect service with notice if the customer fails to provide the utility reasonable access to its equipment and property.

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SCHEDULE NO. AC

RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

A1 Reasons for discontinuance of service (continued)

B16 Breach of contract

C1 The utility shall have the right to disconnect, with notice, customer breach of contract for service between the utility and the customer.

B17 Governmental agency

C1 The utility shall have the right to disconnect, with notice, when it is necessary for the utility to comply with an order of any governmental agency having such jurisdiction.

B18 Unauthorized resale

C1 The utility shall have the right to disconnect, with notice, when unauthorized resale of equipment or service is discovered.

B19 Telephone solicitation by use of Automatic Dialing and Answering-Announcing Devices

C1 For the purposes outlined herein, an Automatic Dialing-Announcing Device (ADAD) is any automatic terminal equipment which incorporates the following features:

D1 Storage capability of numbers to be called; or

D2 A random or sequential number generator that produces numbers to be called;

D3 An ability to dial a call.

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RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

A1 Reasons for discontinuance of service (continued)

B19 Telephone solicitation by use of Automatic Dialing and Answering-Announcing Devices (continued)

C2 An ADAD may not be operated while connected to the telephone network except under the following conditions:

D1 An ADAD may be used pursuant to a prior agreement from the called party that (s)he desires to receive such telephone communication;

D2 An ADAD may be used if the recorded message is preceded by an announcement made by a human operator who:

E1 States the nature and length in minutes of the recorded message; and

E2 Identifies the individual, business, group, or organization calling; and

E3 Asks the called party whether (s)he is willing to listen to the recorded message; and

E4 Disconnects from the called party's line if the called party is unwilling to listen to the recorded message.

C3 Before an ADAD may be operated while connected to the telephone network, the potential user of such device shall notify the telephone utility in writing of the intended use of the ADAD equipment. The written notice shall contain a statement of the calendar days and clock hours during which the ADAD(s) will be used and include an estimate of the expected traffic volume in terms of message attempts per hour and average length of completed message.

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SCHEDULE NO. AC

RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

A1 Reasons for discontinuance of service (continued)

B19 Telephone solicitation by use of Automatic Dialing and Answering-Announcing Devices (continued)

- C4 The telephone utility shall review the statement of intended use of ADAD equipment to determine whether there is a reasonable probability that use of the equipment will cause overload of the utility's network. If the utility finds that a reasonable probability exists that the ADAD operation will overload its network, the utility may refuse to provide connections for the ADAD(s) or provide them subject to conditions necessary to prevent an overload. If, after service has been established, it is determined that the volume of calling originated by the ADAD is degrading the service furnished to others below the standard level of use, the utility may discontinue the service after five days' notice to the customer. If use of the ADAD creates a call blockage in a telephone company switching office, the utility may disconnect the service with no prior notice.
- C5 The telephone customer who uses ADAD equipment shall notify the utility in writing within 30 days of any change in the ADAD operation which results in either an increase or decrease in traffic volume.
- C6 No ADAD shall be connected to the network until the telephone utility has determined that the equipment can effectively preclude calls to any number or series of telephone numbers on a list of telephone subscribers who may be in the future designated by the utility, by regulation or by statute, as customers who are not to receive ADAD calls.

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SCHEDULE NO. AC

RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

A1 Reasons for discontinuance of service (continued)

B19 Telephone solicitation by use of Automatic Dialing and Answering-Announcing Devices (continued)

- C7 The telephone utility may discontinue the telephone service of any customer who uses an ADAD in violation of the provisions of this rule provided that the customer is given five days' notice or with no prior notice if use of the ADAD creates a call blockage in a telephone company switching office.
- C8 Any dispute involving application of this rule may be referred to the Arizona Corporation Commission for review. Any request for deviation shall be made to the Commission.
- C9 Before being connected to the switched network, an ADAD must also be certificated for interconnection pursuant to the Arizona Corporation Commission or approved for interconnection by the Federal Communications Commission.
- C10 It is prohibited to use an ADAD to randomly or sequentially dial telephone numbers between 9 p.m. and 9 a.m. This does not apply when an ADAD is used to contact business associates, customers, persons with an established relationship to the user or when requested by the recipient.
- B20 If a check received for a deposit as set forth in Rule No. 6 preceding is returned, establishment of service will be denied until the amount of the returned check and the returned check charge is paid or, if already connected, will be discontinued until the amount of the check, the reconnection charge and the returned check charge, as set forth in Rule No. 8, is paid.

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SCHEDULE NO. AC

RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

- A2 A utility may not disconnect service for any of the reasons stated below:
- B1 Delinquency in payment for services rendered to a prior customer at the premises where service is being provided except in the instance where the prior customer continues to reside on the premises.
 - B2 Failure of the customer to pay for services or equipment which are not regulated by the Commission.
 - B3 Failure to pay for a bill to correct a billing error if the customer agrees to pay over a reasonable period of time.
 - B4 Failure to pay the bill of another customer as guarantor thereof unless guarantor does not make acceptable payment arrangements.
 - B5 Disputed bills where the customer has complied with the Commission's rules on complaints.
- A3 Restoration - reconnection charge
- B1 When restoring service which has either been temporarily or permanently discontinued in accordance with provisions of this rule, appropriate service connection charges set forth in Schedule No. A-5 will apply.
 - B2 The utility shall not be required to restore service until the conditions which resulted in the termination have been corrected to the satisfaction of the utility.
 - B3 Each utility shall maintain a record of all terminations of service with or without notice. This record shall be maintained for a minimum of one (1) year and shall be available for inspection by the Commission.

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RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

A4 Discontinuance notice requirements

- B1 The utility shall not disconnect service to any of its customers without providing advance written notice to the customer of the utility's intent to disconnect service, except under those conditions specified where advance written notice is not required.
- B2 Such advance written notice shall contain, at a minimum, the following information:
- C1 The name of the person whose service is to be terminated and the telephone number where service is being rendered.
- C2 The utility rules or regulation that was violated and explanation thereof or the amount of the bill which the customer has failed to pay in accordance with the payment policy of the utility, if applicable.
- C3 The date on or after which service may be terminated.
- C4 A statement advising the customer to contact the utility at a specific phone number for information regarding any deferred billing or other procedures which the utility may offer or to work out some other mutually agreeable solution to avoid termination of the customer's service.

A5 Timing of terminations with notice

- B1 Each utility shall be required to give at least five (5) days advance written notice prior to the termination date.
- B2 Such notice shall be considered to be given to the customer when a copy thereof is left with the customer or posted first class in the United States mail, addressed to the customer's last known address.
- B3 If after the period of time allowed by the notice has elapsed and the delinquent account has not been paid nor arrangements made with the utility for the payment thereof or in the case of a violation of the utility's rules the customer has not satisfied the utility that such violation has ceased, the utility may then terminate service on or after the day specified in the notice without given further notice.
- B4 The utility may terminate service on a temporary basis by discontinuing the customer's line access at the central office.

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SCHEDULE NO. AC

RULE NO. 9

DISCONTINUANCE, REFUSAL AND RESTORATION OF SERVICE (continued)

A6 Grounds for refusal of service

B1 A utility may refuse to establish service if any of the following conditions exist:

- C1 The applicant has an outstanding amount due for similar utility services, and the applicant is unwilling to make arrangements with the utility for payment.
- C2 A condition exists which in the utility's judgment is unsafe or hazardous to the applicant, the general population, or the utility's personnel or facilities.
- C3 Refusal by the applicant to provide the utility with a deposit when the customer has failed to meet the credit criteria for waiver of deposit requirements.
- C4 Customer is known to be in violation of the utility's tariffs filed with the Commission or of the Commission's Rules and Regulations.
- C5 Failure of the customer to furnish such funds, service, equipment, and/or rights-of-way necessary to service the customer and which have been specified by the utility as a condition for providing service.
- C6 Applicant falsifies his or her identity for the purpose of obtaining service.
- C7 Service which has been disconnected for nonpayment at the premises will not be reestablished for another applicant, married or otherwise, if the delinquent customer still resides on the premises.

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SCHEDULE NO. AC

RULE NO. 10

RATES AND OPTIONAL RATES

A1 Effective rates

B1 The rates to be charged by and paid to the utility for telephone service will be the rates legally in effect and on file with the Public Service Commission of the State of Arizona. Schedules of rates for exchange service in effect in a particular territory will be kept at all times at a location where they will be available for public inspection. A notice indicating the place where such schedules are available will be posted in conspicuous places in the utility's business office.

A2 Optional rates

B1 Where two or more rate schedules are applicable to any class of service, each will be called to an applicant's attention and he will designate the schedule under which he then desires service.

A3 New rates

B1 When new schedules of rates are established, the utility will use such means as may be practicable to bring them to the attention of those of its customers who may be affected thereby.

A4 Change of schedule by customer

B1 When a customer applies for service under a schedule different from that applicable to his present service, the rates for the new service will be applied on the effective date of the change.

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SCHEDULE NO. AC

RULE NO. 11

TEMPORARY SERVICE

A1 Establishment of temporary service

B1 The utility will, if no undue service impairment to its existing customers will result therefrom, furnish temporary service or service to speculative projects under the following conditions:

C1 The applicant shall pay, in advance or otherwise as required by the utility, the estimated cost installed plus the estimated cost of removal, less the estimated salvage of the facilities necessary for furnishing service.

C2 The applicant shall establish or reestablish credit as required by Rule No. 5 except that the amount of deposit prescribed in Rule No. 6 shall not exceed the estimated bill for duration of service.

A2 Change to permanent status

B1 If temporary telephone service, excluding election service, is provided to a customer on a continuous, intermittent or seasonal basis for a period of 36 consecutive months from the date telephone service was first provided under this rule the service shall be classified as permanent and the payment made in excess of that required for permanent service or under the outside plant facilities' schedule for permanent service shall be refunded.

B2 If at any time the character of a customer's operations changes so that in the opinion of the utility the customer's service, excluding election service, may be classified as permanent, the amount of payment made in excess of that required for permanent service shall be refunded to the customer immediately.

A3 Refunds

B1 Total refunds shall not exceed the amount deposited and no interest shall be paid on the amount advanced, except for the amount of deposit made in accordance with Rule No. 6, to establish credit.

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SCHEDULE NO. AC

RULE NO. 12

INTERRUPTIONS AND FAILURES OF SERVICE

A1 Service Interruptions and Failures

B1 Customers experiencing a service outage exceeding 24 hours will receive either a credit allowance as calculated in B2.C1 following or a service guarantee credit as calculated in B3.C1 following.

C1 The credit allowance is a prorated amount based upon the number of 24 hour periods the customer's service has been interrupted.

C2 The service guarantee credit is equal to one month's local exchange service applied to the customer's bill for each service outage exceeding 24 hours.

C3 For each service outage in excess of 30 days the utility will calculate the credit allowance in B2.C1 following. For each service outage less than 30 days but greater than 24 hours, the service guarantee as shown in B3.C1 below will be applied. The utility will apply the greater of the calculated credit allowance or the service guarantee credit, but in no instance will both credits be applied.

B2 Credit Allowance for Interruption of Service

C1 On the customer's bill are listed "Service and Equipment Charges," which may include any or all of the following:

1. Network Access Line Service
2. Touchtone Service
3. Rotary Hunting Service
4. Direct Inward Dialing Service
5. Toll Restriction Service
6. Directory Listing Service
7. Private Line Service

Total

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SCHEDULE NO. AC

RULE NO. 12

INTERRUPTIONS AND FAILURES OF SERVICE (continued)

A1 Service Interruptions and Failures (continued)

B2 Credit Allowance for Interruption of Service (continued)

C1 (continued)

When there is an interruption in exchange telephone service exceeding 30 days, measured from the time either reported by the customer or detected by the utility, and not due to failure of facilities provided by the customer, then an amount equal to the "total" calculated above (sum of monthly fixed charges) multiplied by the ration of the days of interruption to thirty days may be credited to the customer's next bill.

For example, if the customer's total charges for the month are \$15 and an outage lasted thirty-two days, then his credit would be $\$15 \times 32/30 = \16 .

C2 The credit allowance will be given in 24 hour multiples.

C3 In no case will the interruption of service credit allowance for any period exceed the total fixed charges for exchange service for that period.

B3 Frontier Service Guarantee

C1 When there is a service outage of the access line, trunk, or circuit exceeding 24 hours but less than 30 days, measured from the time reported to the time cleared, then an amount equal to the total for any or all services shown in A1 B2.C1 above may be credited to the customer's next bill.

If the customer is a Lifeline customer, the Lifeline credit shown under "Other Charges and Credits" should be included in the total shown under "Service and Equipment Charges."

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SCHEDULE NO. AC

RULE NO. 12

INTERRUPTIONS AND FAILURES OF SERVICE (continued)

A1 Service Interruptions and Failures (continued)

B3 Frontier Service Guarantee (continued)

C1 (continued)

For example, if a customer subscribed to Network Access Line Service, Touchtone and Directory Listing Services and the total charges for those services equaled \$10.00, the customer will receive a credit for \$10.00.

Business: Credit will be provided in accordance with the above conditions at the request of the customer. The Service Performance Guarantee will be in the form of either a bill credit or other incentive of at least equal value, as determined by the Utility.

Residence: Credit will be provided in accordance with the above conditions at the request of the customer. The Service Performance Guarantee will be in the form of either a bill credit or other incentive of at least equal value, as determined by the Utility.

The credit will apply, when due to the fault of the utility, a commitment date for installation of primary service is missed.

B4 Conditions for the application of this rule are as follows:

C1 Credit will apply for accidents, weather, or any act of God that results in a service outage over 24 hours.

C2 Outages caused by customer premised equipment (CPE) will be excluded from receiving the credit.

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SCHEDULE NO. AC

RULE NO. 12

INTERRUPTIONS AND FAILURES OF SERVICE (continued)

A1 Service Interruptions and Failures (continued)

B4 Conditions for the application of this rule are as follows:

C3 Multiple credit allowances for the Frontier service guarantee will be permitted in the same month.

C4 No credit will apply to non-pay disconnects; as well as willful negligence, misuse, or abuse of facilities by the customer.

C5 The credit allowance, under A1, and the service guarantee credit allowance will not be applied together. Only the greater credit of the two will be applied.

A2 Temporary Suspension for Repairs

B1 The utility shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making necessary repairs or changes in its system. When such suspension or interruption of service for an appreciable period is necessary, the utility will give the customer who may be affected reasonable notice thereof as circumstances will permit, and will prosecute the work with reasonable diligence, and, if practicable, at such times as will cause the least inconvenience to the customers.

B2 When the utility is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of conversations or customer's service.

A3 Errors in Transmitting, Receiving, or Delivering Oral Messages by Telephone

B1 The utility shall not be liable for errors in transmitting, receiving or delivering oral messages by telephone over the lines of the utility and connecting utilities.

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SCHEDULE NO. AC

RULE NO. 13

OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS

A1 General

- B1 Except as otherwise provided in these Rules, the utility will, at its expense, construct, own and maintain all outside plant facilities necessary to serve applicants in accordance with its rates, rules, and current construction standards, provided dedicated streets are available or acceptable easements can be obtained without charge or condemnation.
- B2 Where an applicant requests a route or type of construction which is feasible but differs from that determined by the utility, he will be required to pay the estimated additional cost involved.
- B3 In lieu of all or part of the payment in B2 above, the applicant may furnish such materials or perform such work as may be mutually agreed between the utility and the applicant. Upon acceptance by the utility, ownership of any materials so furnished shall vest in the utility except that portion of underground supporting structures located on private property.
- B4 Charges for extending outside plant facilities and service connections in suburban areas are set forth in Schedule No. A-2.
- B5 Outside plant facilities and service connection provisions for temporary or speculative service are set forth in Rule No. 11.
- B6 Where its own operating conditions warrant, the utility will extend and maintain its outside plant facilities underground at its expense.
- B7 If an applicant elects to be served by aerial electrical facilities which are not in violation of a legal prohibition imposed by a municipality, the Arizona Corporation Commission, or other governmental agency having jurisdiction, the utility is not obligated to construct underground.

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SCHEDULE NO. AC

RULE NO. 13

OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

A1 General (continued)

B8 Only underground outside plant facilities and service connections will be constructed to and within the following types of new subdivisions (as defined in Rule No. 1) or new real estate developments; i.e., projects which do not satisfy the density requirement for a subdivision. (See B7 above and B9 below.)

C1 Five or more lots for single-family and/or multi-family dwellings; unless

D1 The minimum parcel size within the new residential subdivision or real estate development, identifiable by a map filed with the local governmental authority is three acres and the applicant for the extension to outside plant facilities shows that all of the following conditions exist

E1 Local ordinances do not require underground construction.

E2 Local ordinances or land use policies do not permit further division of the parcels involved so that parcel sizes less than three acres can be formed.

E3 Local ordinances or deed restrictions do not allow more than one single-family dwelling or accommodation on each parcel or any portion of a parcel of less than three acres.

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SCHEDULE NO. AC

RULE NO. 13

OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

A1 General (continued)

B8 (continued)

C1 (continued)

D1 (continued)

E4 New aerial plant extensions and service connections constructed to or within a residential subdivision or real estate development would not be in proximity to,¹ and visible from,² a designated scenic highway, state or national park, or other area determined by a governmental agency to be of unusual scenic interest to the general public.

E5 Exceptional circumstances do not exist which in the utility's opinion warrant the installation of extension to underground plant and service connection facilities. Whenever the utility invokes this provision, the circumstances shall be described promptly in a letter to the Arizona Corporation Commission, with a copy to the applicant.

E6 The utility does not elect to install the plant underground for its own operating convenience. Whenever the utility elects to install the plant underground for its operating convenience, the extra cost compared with overhead shall be borne by the utility.

¹ "In proximity to" shall mean within 1,000 feet from each edge of the right-of-way of designated state scenic highways and from the boundaries of designated parks and scenic areas.

² "Visible from" shall mean that overhead distribution facilities could be seen by motorists or pedestrians traveling along scenic highways or visiting parks or scenic areas.

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SCHEDULE NO. AC

RULE NO. 13

OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

A1 General (continued)

B8 (continued)

C2 Five or more dwelling units in two or more buildings located on a single parcel of land.

C3 Two or more enterprises on a single parcel or on two or more contiguous parcels of land; where each enterprise is to be engaged in trade, the furnishing of services, or a process which creates a product or changes materials into another form or product (e.g., shopping centers; sales, commercial or industrial enterprises; business offices; professional offices; educational or government complexes; shops; and factories).

B9 In exceptional circumstances, when the application of these rules appears impractical or unjust, the utility or the applicant may refer the matter to the Arizona Corporation Commission for special ruling or for approval of mutually agreed upon special conditions prior to commencing construction.

B10 Any applicant for service requesting the utility to prepare detailed plans, specifications, or cost estimates of construction, for commercial and residential multi-unit projects or real estate subdivisions will be required to deposit with the utility an amount equal to the cost of preparation. The utility shall provide the requested documents within 90 days after receipt of deposit.

C1 When the applicant authorizes the utility to proceed with the construction of the project, the deposit shall be credited to the project cost, otherwise cost of preparation for services stated above will be retained by the utility.

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SCHEDULE NO. AC

RULE NO. 13

OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

A2 Aerial plant extensions

Aerial plant extensions will be constructed at the utility's expense subject to the general provisions in A1 above.

A3 Underground plant extensions

B1 Within new subdivisions in their entirety where all requirements will be for residential service or where buried cable is to be used for plant facilities.

C1 The utility will construct underground plant facilities at its expense. Trenches will be occupied jointly, where economy dictates. The applicant will perform or pay for all necessary trenching and backfilling required (includes all items specified in Rule No. 1, Trenching Costs).

C2 The applicant will perform or pay for any pavement cutting and repaving, and for clearing the route and grading it to within six inches of final subgrade, all in time to give the utility a reasonable construction period.

B2 Within new subdivisions in their entirety where all or a portion of the requirement will be for business service and the utility determines an underground supporting structure is needed.

C1 The utility will provide the conduit material and metallic manhole covers where specified, or where mutually agreeable, the applicant may provide the conduit material to the utility's specifications and the utility will reimburse the applicant at the utility's current cost or the applicant's actual cost, whichever is less, for that type of conduit.

C2 The applicant will construct the utility's specifications and deed to the utility the complete underground supporting structure.

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SCHEDULE NO. AC

RULE NO. 13

OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

A3 Underground plant facilities (continued)

B2 (continued)

C3 If the specifications in C2 above include transiting conduit to serve parcels outside the subdivision, the utility will provide all conduit material and reimburse the applicant his incremental cost attributable to transiting conduits in any section of the underground supporting structure. The applicant and the utility shall agree upon the amount of such reimbursement before construction begins.

C4 The utility will complete the plant facilities at its expense, subject to the provisions of C1 above, where buried cable is to be used.

C5 The applicant shall be responsible for loss, unreasonable breakage, and any liability in connection with the conduit material or manhole covers provided to the applicant by the utility.

B3 From new subdivisions to the utility's existing distribution facilities

C1 Responsibilities for the cost of construction of that portion of plant which is 200 feet or less in length and is adjacent to the boundary of a new subdivision will be the same as those within a subdivision as determined by B1 or B2 above for the type of construction employed.

C2 For the remainder of plant construction outside the boundary of a new subdivision, the applicant will pay in advance a nonrefundable amount equal to three-fourths of the estimated difference in cost between underground and aerial facilities.

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SCHEDULE NO. AC

RULE NO. 13

OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

A3 Underground plant facilities (continued)

B4 Plant facilities to and within new real estate developments in their entirety which do not satisfy the density requirement for a subdivision, will be constructed in the manner determined in B1 through B3 above provided.

C1 The applicant will pay in advance the estimated total cost of the utility's construction. Any difference between the amount advanced and the actual cost shall be advanced or refunded, as the case may be, within 60 days after completion of the utility's construction. This adjusted advance, excluding any payments required by B1.C1 and B1.C2; B2.C1 and B2.C2; and B3.C2 above, is refundable as provided in C2 below.

C2 When, within the first three-year period after completion of construction, the subdivision density requirement has been met, the utility will refund the refundable advance in C1 above. If, at the end of the three-year period the subdivision density requirement has not been met, the utility will refund that portion of the refundable advance proportional to the ratio of the then permanent main telephone and PBX trunk line termination density to the subdivision density requirement. No interest will be paid on such advances.

B5 In cases other than those included in B1 through B4 above, if the applicant requests or is required to have underground plant facilities he will pay in advance three-fourths of the estimated difference in cost between underground and equivalent aerial facilities.

A4 Aerial service connections

B1 Aerial service connections from aerial distribution facilities are furnished at the utility's expense except as set forth in A1 above.

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SCHEDULE NO. AC

RULE NO. 13

OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

A4 Aerial service connections (continued)

B2 Aerial service connections from underground distribution facilities are not provided unless an applicant specifically requests such an arrangement. Such an arrangement must be feasible and permissible, in which case applicant will be required to pay in advance a nonrefundable amount equal to the estimated total cost of arranging the distribution facilities to accommodate an aerial service connection.

B3 Applicant or customer will provide and maintain a suitable point of attachment on the building housing the premises served to give clearance between the service connection wire or cable and ground and other objects as required by applicable laws, ordinances, rules or regulations of public authorities.

A5 Underground service connections

When applicant requests or is required to have underground facilities, the utility will furnish them under the following conditions.

B1 To property to be served

C1 Subdivisions

The utility will construct underground service connections without charge where right-of-way can be obtained without charge or condemnation. Where an underground plant facility is being constructed for a new real estate development as provided in A3.B4 above, the utility's cost of such underground service connections is also subject to the advance and refund provisions of A3.B4 above. Trenches will be occupied jointly, where economy dictates. The applicant will perform or pay for all necessary trenching and backfilling required (includes all items specified in Rule No. 1, Trenching Costs).

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SCHEDULE NO. AC

RULE NO. 13

OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

A5 Underground service connections (continued)

B1 To property to be served (continued)

C2 All other cases

The utility will construct underground service connections from aerial distribution facilities upon payment in advance by the applicant of a nonrefundable amount equal to three-fourths of the estimated difference in the cost of constructing underground and equivalent aerial facilities.

B2 On property to be served

C1 Subdivisions

The utility will construct underground service connections without charge where right-of-way can be obtained without charge or condemnation. Where an underground plant facility is being constructed for a new real estate development as provided in A3.B4 above, the utility's cost of such underground service connections is also subject to the advance and refund provisions of A3.B4 above. Trenches will be occupied jointly, where economy dictates. The applicant will perform or pay for all necessary trenching and backfilling required (includes all items specified in Rule No. 1, Trenching Costs).

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RULE NO. 13

OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

A5 Underground service connections (continued)

B2 On property to be served (continued)

C1 Subdivisions (continued)

D1 For the purpose of this rule: A service connection (or a branch thereof) intended to serve all or a portion of one building is denoted as being "separate." Where a single service connection is intended to serve two or more buildings on one continuous property, the section extending from the property line and excluding the "separate" branches to individual buildings is denoted as the "common portion."

E1 The trench or underground supporting structure for a "separate" service connection, and for any "common portion" for which an easement acceptable to the utility (see C2 below) is not obtainable without charge or condemnation, will be provided as follows

F1 Where the utility determines that buried wire or cable is to be used for the service connection, the applicant or customer will provide the trench or pay the trenching costs. Such trench will be to the utility's plans and specifications between designated points on the building served and the boundary of the "common portion" easement, utility easement or dedicated street, as required.

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SCHEDULE NO. AC

RULE NO. 13

OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

A5 Underground service connections (continued)

B2 On property to be served (continued)

C1 Subdivisions (continued)

D1 (continued)

E1 (continued)

F2 Where the utility determines that conduit is to be used for the service connection, the applicant or customer will construct, own and maintain at his expense the underground supporting structure. Such underground supporting structure will be to the utility's plans and specifications between designated points on the building served and the boundary of the "common portion" easement, utility easement or dedicated street, as required.

C2 Where feasible, a single service connection will be constructed to serve two or more buildings on one continuous property. The trench or underground supporting structure or the "common portion" and those segments of "separate" portions lying within the boundary of the easement of such an arrangement will be constructed as follows, provided an easement acceptable to the utility for such "common portion" has been obtained without charge or condemnation. Unless otherwise agreed between the applicant and the utility, the width of such easement shall not exceed five feet. Where the easement of the "common portion" is adjacent to or within the paved area of a private street giving access to two or more buildings, such easement shall be broadened, where required, to include those portions of "separate" service connections that will be constructed beneath the street pavement.

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SCHEDULE NO. AC

RULE NO. 13

OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

A5 Underground service connections (continued)

B2 On property to be served (continued)

C2 (continued)

- D1 Where all requirements will be for residential service the utility will provide the trench or underground supporting structure at its expense, and the applicant will perform or pay for any pavement cutting and repaving, and for clearing the route and grading it to within six inches of final grade, all in time to give the utility a reasonable construction period.
- D2 Where all or a portion of the requirement will be for business service and the utility determines that buried wire or cable is to be used, the utility will provide the trench at its expense, and the applicant will perform or pay for any pavement cutting and repaving, and for clearing the route and grading it to within six inches of final grade, all in time to give the utility a reasonable construction period.

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RULE NO. 13

OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

A5 Underground service connections (continued)

B2 On property to be served (continued)

C2 (continued)

D3 Where all or a portion of the requirement will be for business service and the utility determines that an underground supporting structure is required, the utility will provide the conduit material, and metallic manhole covers where specified, or where mutually agreeable, the applicant may provide the conduit material to the utility's specifications and the utility will reimburse the applicant at the utility's current cost or the applicant's actual cost, whichever is less, for that type of conduit. The applicant will construct to the utility's specifications and deed to the utility the complete underground supporting structure. The applicant shall be responsible for loss, unreasonable breakage and any liability in connection with the conduit material or manhole covers provided to the applicant by the utility.

C3 In either C1 or C2 above the utility will, at its expense, furnish, install and maintain the service connection wire or cable.

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SCHEDULE NO. AC

RULE NO. 13

OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS (continued)

- A6 Existing service connections will be reinforced as required to accommodate added service requests under the conditions set forth above.
- A7 Interior wiring
- B1 The interior wiring in buildings to provide telephone service to the occupants will be furnished, installed and maintained by either the utility or the customer. If the customer elects to furnish and install interior wiring, such wire must conform with the specifications of the utility. The cost of maintenance of inside wire is not included in the local access rates. Customers requesting utility-provided maintenance will be billed applicable charges in Schedule No. A-7.
- B2 The utility will determine the type and location of protective apparatus, on and within a building.
- B3 Where a service is to be extended between premises of an applicant or customer in separate buildings on continuous property and underground or aerial construction is either requested or required, the applicant or customer shall provide the necessary facilities.
- B4 In exceptional circumstances, when the application of this rule appears impractical or unjust, the utility or the applicant may refer the matter to the Arizona Corporation Commission for special ruling or for approval of mutually agreed upon special conditions prior to commencing construction.
- B5 The customer or an applicant (contractor) shall provide a large enough covered enclosure, with outside access from the ground floor, in a location mutually agreeable to the customer or an applicant (contractor) and the utility, to house the utility Standard Network Interface (SNI).

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SCHEDULE NO. AC

RULE NO. 14

TELEPHONE DIRECTORIES, LISTINGS AND NUMBERS

A1 Ownership of telephone directories

- B1 Telephone directories containing the listings of customers within a specified area, issued from time to time by the utility, are and remain the property of the utility. Directories shall not be mutilated and shall be surrendered, upon request, to the carrier who delivers the subsequent issue.

A2 Directory listings

- B1 The utility will enter listings of telephone numbers of its customers in its telephone directories with essential information whereby telephone users may ascertain the numbers of the desired telephone stations, as set forth in the tariff schedules.
- B2 The customer assumes full responsibility concerning the right to use any name as a directory listing and agrees to hold the utility harmless of and from any claims, loss, damage, or liability which may result from the use of such listing. The utility does not undertake to determine the legal, contractual, or other right to the use of a name to be listed in a telephone directory of the utility.
- B3 The telephone utility is liable for errors and omissions in the listings of its customers in telephone directories in accordance with the following:
- C1 When a listing is furnished without additional charge in an alphabetical or a classified telephone directory, the liability will be an amount not in excess of the charge for the exchange service (excluding the charge for messages in excess of those included in the minimum monthly rate) during the effective life of the directory in which the error or omission occurs.
- C2 When a listing is furnished at an additional charge in an alphabetical telephone directory, the liability will be an amount not in excess of the charge for that listing during the effective omission occurs.

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SCHEDULE NO. AC

RULE NO. 15

CUSTOMER'S PRIVATE SERVICE NOT FOR PUBLIC USE

- A1 Telephone service, other than "public" and "semipublic" service, is furnished for the use of the customer, his family and persons residing in his home, or his employees or representatives, except as service may be extended to "joint users."
- A2 If it is found that the customer is permitting public use of service furnished him for his private use, the utility will thereafter provide "public" or "semipublic" service, except where the customer consents to the facilities being so located as to be inaccessible to the public or permits no further public use after the matter has been called to his attention.
- A3 If it is found that the customer is sharing the use of his business service with an individual or concern, other than an employee, member, or officer of the customer's concern or of a "joint user," the utility will thereafter require the customer to take "joint user" service except where the customer permits no further joint use of the service after the matter has been called to his attention or where the joint user vacates the customer's premises or becomes a customer to business service in the same exchange.

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SCHEDULE NO. AC

RULE NO. 16

BUSINESS AND RESIDENCE SERVICE

The applicability of business and residence rates is governed by the actual and obvious use made of the service. The use which is to be made of the service will be ascertained from the applicant at the time of application for service.

A1 Business rates apply at the following locations

- B1 In offices, stores, factories, and all other places of a strictly business nature.
- B2 In boarding houses and rooming houses with more than five rooms available for rent (except as noted under Paragraph A2 below), colleges, clubs, lodges, schools, libraries, churches, lobbies, and halls of hotels, apartment buildings, hospitals, and private and public institutions.
- B3 At any location when the listing of "office" is provided, or when any title indicating a trade, occupation, or profession is listed (except as modified under the directory listing schedule) and at any location classified under Paragraph A2 below, regardless of the form of listing, when additional service is provided to a place not a part of a domestic establishment.
- B4 At a residence location when the customer has no regular business telephone service and the use of the service by himself, members of his household, or his guests is more of a business than residential nature as might be indicated by advertising through newspapers, handbills, billboards, circulars, business cards, or otherwise.
- B5 In general in any place where the substantial use of the service is occupational rather than domestic.

A2 Residence rates apply at the following locations

- B1 In private residences or residential apartments of hotels and apartment houses when business listings are not provided and when all stations are in locations which are a part of a domestic establishment.
- B2 In the homes of nurses.

A3 Change from residence to business service

- B1 If it is found that a customer is using residence service for business purposes, the utility will thereafter require the customer to take business service, except in cases where the customer thereafter uses the service for residence and domestic purposes only.

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SCHEDULE NO. AC

RULE NO. 16

BUSINESS AND RESIDENCE SERVICE (continued)

A4 Change from business to residence service

B1 The utility will require that a number change be made when a customer changes from a business to a residence service. Applicable residence service connection charges as set forth in Schedule No. A-3 will apply.

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SCHEDULE NO. AC

RULE NO. 17

PRIORITY OF ESTABLISHMENT AND SUPERSEDURE OF SERVICE

A1 Priority of service application

Applications for service will be completed in accordance with the chronological order of their receipt insofar as practicable and in accordance with economical administration except in the following cases in which deviation may be made in the following order in accordance with the facilities available:

- B1 Applications for service where serious sickness, public safety, public necessity, or war conditions are involved will be given priority over all other applications included under Sections B2, B3, and B4 below.
- B2 Applications where the facilities are in place on the premises to which the application applies, and where service to these facilities has not been permanently discontinued and assigned to another customer, will be given priority over all other applications referred to under Sections B3 and B4 below.
- B3 Application of a party who has been a customer of the utility within a one-month period immediately prior to the date of the application will be given priority over other applications referred to under Section B4 below.
- B4 Application for a business service will be given priority over applications for residence service which have been held for a period of less than two months.
- B5 Telecommunications Service Priority (TSP) System provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) Telecommunications services. The TSP System applies only to NSEP services and provides a guide to the sequence in which services are to be provisioned and/or restored. Provisions for TSP are set forth under Frontier's Tariff FCC No. 6, Access Service, Section 8, Telecommunications Service Priority.

A2 Supersedure

- B1 An applicant who otherwise qualifies for the immediate establishment of service under A1 of this rule may supersede the service of a customer discontinuing that service when the applicant is to take service on the premises where that service is being rendered when a written notice to that effect from both the customer and applicant is presented to the utility and where an arrangement acceptable to the utility is made to pay outstanding charges against the service.

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SCHEDULE NO. AC

RULE NO. 17

PRIORITY OF ESTABLISHMENT AND SUPERSEDURE OF SERVICE (continued)

A3 Service Establishments

- B1 Service establishments shall be scheduled for completion with ten (10) working days of the date the customer has been accepted for service, except in those instances when the customer requests service establishment beyond the ten (10) working day limitation.
- B2 The maximum interval of ten (10) working days applies to single line residence and business installations only. Multiline service and any special equipment configurations shall be installed within a reasonable time frame based on availability of necessary equipment.
- B3 When a utility has made arrangements to meet with a customer for service establishment purposes and the utility or the customer cannot make the appointment during the prearranged time, the utility shall reschedule the establishment to the satisfaction of both parties.
- B4 Unless another time frame is mutually acceptable to the utility and the customer, each utility shall schedule service establishment appointments within a maximum range of four (4) hours during normal working hours.
- B5 For the purposes of this Rule, service establishments are where the utility's and customer's facilities are available and the utility needs only to connect the service.

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SCHEDULE NO. AC

RULE NO. 18

RIGHT OF ACCESS

- A1 The utility's authorized employees may enter a customer's premises at all reasonable hours for any purpose reasonably pertinent to the furnishing of telephone service and the exercise of any and all rights secured to it by law or by the tariff schedules.
- A2 The utility may remove any or all of its property located on the customer's premises at the termination of service as provided by the tariff schedules.

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Canceling A.C.C. Sheet No. AC-78

SCHEDULE NO. AC

RULE NO. 19

CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER

- A1 Ownership and use of facilities on customer's premises
- B1 Terminal equipment and communications systems provided by the customer may be connected at the customer's premises to telecommunications services furnished by the utility where such connections are made in accordance with the provisions of the Federal Communications Commission's Rules, Regulations, and Decisions.
- B2 All facilities furnished by the utility in connection with a customer's service shall be carefully used and only authorized employees of the utility shall be allowed to connect, disconnect, move, change, or alter in any manner any or all of such facilities.
- B3 The customer will be held responsible for loss or damage to any facilities furnished by the utility on his premises, unless such loss or damage is due to cause beyond his control.

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SCHEDULE NO. AC

RULE NO. 19

CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER (continued)

A2 Customer premises equipment

B1 General

- C1 Customer premises registered equipment may be directly connected to facilities of the utility for use with exchange service in compliance with the Federal Communications Commission's Rules, Regulations, and Decisions beyond the point of demarcation. The point of demarcation is as set forth under Rule No. 1, DEFINITIONS.
- C2 Grandfathered equipment may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration and may be modified only in accordance with the Federal Communications Commission's Rules, Regulations, and Decisions.
- C3 The utility may make changes in its equipment, operations or procedures where such action is not inconsistent with the Federal Communications Commission's Rules, Regulations, and Decisions.
- C4 Ringer equivalence of customer premises equipment connected to the same line will not exceed the allowable maximum for that line as determined by the utility.

(continued)

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Canceling _____ A.C.C. Sheet No. AC-80

SCHEDULE NO. AC

RULE NO. 19

CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER (continued)

A2 Customer premises equipment (continued)

B2 Responsibility of the utility

- C1 In compliance with Part 68 of the Federal Communications Commission's Rules and Regulations, the utility will not be responsible to the customer or otherwise should necessary changes be made in utility's facilities, operations or procedures which may render any customer premises equipment obsolete, required modification or alteration to such equipment or otherwise affect its use or performance.
- C2 Customer's service may be disconnected if customer premises equipment is causing harm to utility's facilities.
- C3 The utility shall not be responsible for the installations, operation or maintenance of any customer premises equipment. The facilities of the utility are not represented as adapted to the use of customer premises equipment and where such customer premises equipment is connected to utility's facilities the responsibility of the utility shall be limited to the furnishing of facilities suitable for telephone service and to the maintenance and operation of such facilities in a manner proper for such service; subject to this responsibility the utility shall not be responsible for the through transmission of signals generated by the customer premises equipment or for the quality of, or defects in such transmission, or the reception of signals by the customer premises equipment.
- C4 Disconnection of customer premises equipment causing harm to the utility facilities may be made in accordance with Rule No. 9, Discontinuance and Restoration of Service.

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Canceling _____ A.C.C. Sheet No. AC-81

SCHEDULE NO. AC

RULE NO. 19

CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER (continued)

A2 Customer premises equipment (continued)

B2 Responsibility of the utility (continued)

C5 While the utility's local exchange access line service may be used by the customer for dial-up access, the advertised speeds of the customer's modem may not be attainable with this service and are not guaranteed by the utility.

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SCHEDULE NO. AC

RULE NO. 19

CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER (continued)

A2 Customer premises equipment (continued)

B3 Responsibility of the customer

- C1 In compliance with the Federal Communications Commission's Rules, Regulations, and Decisions, customer premises equipment may be connected to the exchange network.
- C2 All combinations of customer premises registered or non-registered equipment (including but not limited to wiring) shall be installed, operated and maintained in compliance with requirements set forth in the Federal Communications Commission's Rules, Regulations, and Decisions. No combination of customer premises registered or non-registered equipment (including but not limited to wiring), shall cause electrical hazards to utility personnel, interfere with the operation of or cause harm to utility's equipment or facilities, or interfere with service of persons other than the user of such equipment.
- C3 Upon notice from the utility that the equipment of the customer is causing or is likely to cause such interference or hazard, the customer shall make such changes as may be necessary to remove or prevent such interference or hazard. The utility may discontinue service for failure to comply with those provisions.
- C4 The customer shall be responsible for payment of all utility charges for visits by the utility to the customer's premises where a service difficulty or trouble report results from customer premises equipment. The amount to be charged will be computed as set forth in Schedule No. A-3, Service Connection Charges.

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Canceling _____ A.C.C. Sheet No. AC-83

SCHEDULE NO. AC

RULE NO. 19

CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER (continued)

A2 Customer premises equipment (continued)

B4 Violation of tariffs

- C1 Except as set forth in Part 68 of the Federal Communications Commission's Rules and Regulations where any customer premises equipment is used in violation of any of the provisions of the tariff, the utility will take such immediate action as is necessary for the protection of its facilities and network and will promptly notify the customer of the violation. The customer shall discontinue use of the equipment or correct the violation and shall confirm in writing to the utility within 10 days, following the receipt of written notice from the utility, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the utility within the time stated shall result in termination of the customer's services until such a time as the customer complies with the provisions of these tariffs.

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Canceling A.C.C. Sheet No. AC-84

SCHEDULE NO. AC

RULE NO. 20

HIGH TOLL USAGE MONITORING AND NOTIFICATION PROCEDURES

- A1 The utility may establish a high toll usage monitoring/notification system to identify unexplained or excessive increases in customer toll usage during interim periods between the issuance of bills in accordance with the utility's established billing cycle. The intent of such a monitoring/notification system is to enable the utility to identify situations where it is unlikely that the customer will be able to pay for toll services already provided, as well as to prevent the accrual of additional billings when the risk of loss is increasingly evident.
- A2 The utility shall develop and operate such system by the following provisions and procedures:
- B1 The utility shall establish a "normal" amount of toll usage by customer class and length of service.
- B2 The normal amount of toll usage shall be based upon the actual average usage by the customer class.
- B3 Increases in toll usage shall not be considered unexplained or excessive until the amount of toll usage incurred between billing periods is at least two times the normal amount of monthly toll usage for that customer or customer class.
- B4 When this situation occurs, the utility shall review:
- C1 The individual customer's billing history to determine if the volume of toll usage should be considered excessive for that particular customer.
- C2 Prior payment history.
- C3 Amount of customer deposit held, if any.
- C4 Length of customer service to assess the ability of the customer to pay such toll charges according to the payment terms of the utility when a normal billing is rendered.

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Canceling A.C.C. Sheet No. AC-85

SCHEDULE NO. AC

RULE NO. 20

HIGH TOLL USAGE MONITORING AND NOTIFICATION PROCEDURES (continued)

A2 The utility shall develop and operate such system by the following provisions and procedures: (continued)

- B5 If the review of the customer's previous billing and payment history indicates it is unlikely that the customer shall be able to pay such bill, the utility may contact the customer to make inquiries concerning the abnormal usage. If the explanation is not satisfactory, the utility may require security and/or payment of charges on the account to continue service.
- B6 The utility may terminate service provided the customer is given 48 hours advance notice and the customer makes no further attempt to secure and/or pay the account in order to continue service. The 48-hour notification rule shall be waived and service may be terminated immediately in those situations where intentional customer abuse of toll usage is evident.

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Canceling A.C.C. Sheet No. AC-86

SCHEDULE NO. AC

RULE NO. 21

TERMINATION LIABILITY

- A1 In the event the service is terminated by the customer prior to completion of the initial term commitment period, the customer shall be liable for an early termination charge, except as noted below. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term. For example:

$$25\% \times \text{MRC} \times \# \text{ of Lines/Channels/Paths} \times \# \text{ of Months Remaining} = \text{Termination Charge}$$

Early termination charges will apply only to those rate elements under a term commitment period. If any rates for the service are increased during the term period, the customer may terminate the service without incurring an early termination charge.

A2 Renewal Options

- B1 Prior to the end of the term commitment period, the customer may:

C1 Renew their term commitment,

C2 Commit to a new term period,

C3 Change service, or

C4 May arrange for termination of service at the end of the term.

- B2 In the event the customer does not select one of the above renewal options, the customer will be converted to the shortest-term period available under tariff (i.e., month-to-month, one year, etc.) for the same service. If the customer is converted in this way, an early termination charge will not apply should the customer subsequently discontinue service.

A3 Early termination charges will not be assessed under the following circumstances:

- B1 Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term.

- B2 Customer moves existing service to a new location where the service is unavailable.

- B3 Customer renegotiates a new term commitment plan for the same service before the initial term commitment expires and the value of the new term commitment is equal to or greater than the value of the initial term commitment.

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SCHEDULE NO. AC

RULE NO. 21 (continued)

TERMINATION LIABILITY (continued)

- A3 Early termination charges will not be assessed under the following circumstances: (continued)
- B4 Customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:
- C1 The value of the new term commitment is of equal or greater monetary value than the initial term commitment.
- C2 The Company provides the new service via tariff or on an individual case basis (ICB).
- C3 The order to discontinue the existing service and the order for the new or upgraded service are received by the Company at the same time.

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Canceling A.C.C. Sheet No. AC-88

SCHEDULE NO. AC

RULE NO. 22

TELEPHONE NUMBERS

A1 Change in Telephone Numbers

- B1 The assignment of a telephone number to a customer's telephone service will be made at the discretion of the utility. The customer has no proprietary right in the number and the utility will make such reasonable changes in telephone numbers and central office designations as the requirements of the service demand. The utility will give the customers who may be affected by such changes in telephone numbers as reasonable notice thereof as circumstances will permit.

A2 Working Numbers Requirement

- B1 Blocks of Numbers - PBX and Centranet customers are required to keep 50% or more of their assigned numbers working at all times in order to retain assignment of their entire block of numbers. Customers must notify the Utility if their usage level drops below 50% so that action can be initiated to reclaim numbers.

A3 Assigned CentraNet Telephone Numbers

Customers are required to keep 50% or more of their assigned telephone numbers working, in order to retain them. The Company will notify customers annually if the quantity of working numbers drops below 50% of their assigned numbers, so that action can be initiated by the customer to increase their number of assigned numbers working, or by Frontier to reclaim numbers. Telephone numbers working periodically for regular intervals of time, such as those assigned to student residences, are "working at all times" to the extent that they work for a minimum of 90 non-consecutive days during each calendar year in which they are assigned to the customer.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 29 of this schedule are effective as of the date shown on each sheet.

| <u>Sheets</u> | <u>Number of Revision</u> |
|---------------|-------------------------------|
| 1 | Original |
| 2 | Original |
| 3 | Original |
| 4 | Original |
| 5 | Original |
| 6 | Original |
| 7 | Original |
| 8 | Original |
| 9 | Original |
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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

LIST OF EFFECTIVE SHEETS (continued)

| <u>Sheets</u> | <u>Number of Revision</u> |
|---------------|-------------------------------|
| 35 | Original |
| 36 | Original |
| 37 | Original |
| 38 | Original |
| 39 | Original |

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

APPLICABILITY

Applicable to lines which provide direct access to the local and long distance exchange switching network via a circuit provided between a telephone company central office and the customer's premises.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedule.

EXTENDED AREA SERVICE CALLING AREAS

| <u>Calling Exchange</u> | <u>Called Exchange</u> |
|-----------------------------|---|
| Bouse | Bouse, Arizona Parker, Arizona |
| Ehrenberg | Ehrenberg, Arizona Blythe, California Palo Verde (Cibola), Arizona Palo Verde, California |
| Palo Verde (Cibola) | Ehrenberg, Arizona Blythe, California |
| Parker | Bouse, Arizona Earp, California Parker, Arizona Parker Dam, Arizona Parker Dam, California Poston, Arizona |
| Parker Dam | Earp, California Parker, Arizona Parker Dam, Arizona Parker Dam, California Poston, Arizona |

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

EXTENDED AREA SERVICE CALLING AREAS (continued)

Calling
Exchange

Poston

Called
ExchangeEarp, California
Parker, Arizona
Parker Dam, Arizona
Parker Dam, California
Poston, Arizona

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES

A1 Local exchange access lines

One-PartyMulti-Line

B1 Business - extended area primary service

BRA

\$ 42.35

\$ 42.35

BRA

42.35

42.35

PBX Trunk

BRA

\$ 55.15

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

A1 Local exchange access lines (continued)

One-Party

B2 Residence - extended area primary service

BRA \$ 15.75

BRA 15.75

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

| RATES (continued) | | Monthly Rate |
|-------------------|--|----------------------------|
| A2 | Optional services | |
| B1 | Combination of lines | |
| | C1 Business | One-party access line rate |
| | C2 Residence | One-party access line rate |
| B2 | Rotary hunting, each number arranged | \$ 1.75 |
| B3 | Touchtone service | |
| | C1 Each access line | |
| | D1 Business | 1.00 |
| | D2 Residence | 1.00 |
| B4 | Messages charges | <u>Message Charge</u> |
| | C1 Local exchanges | |
| | D1 Each public or semipublic telephone message | \$.25 |
| | D2 Each operator-assisted call (operator handled, third number and/or credit card, or person- to-person) from a payphone | See Schedule No. B-1 |
| | C2 Nonlocal exchanges - toll | |
| | D1 Message toll service | See Schedule No. B-1 |
| | D2 Wide area telephone service | See Schedule No. B-2 |
| B5 | Public Paystation Service | 0.00 |

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

| | | Monthly Rate ¹ | |
|----|---|------------------------------|------------------|
| | | <u>Business</u> ² | <u>Residence</u> |
| A3 | Custom Calling Service | | |
| B1 | Individual Features, each line ³ | | |
| C1 | Call Forwarding | \$ 3.50 | \$ 2.50 |
| C2 | Call Waiting / Cancel Call Waiting | 3.50 | 2.50 |
| C3 | Three-way Calling | | |
| D1 | per line | 3.50 | 2.50 |
| D2 | per use ^{4, 5} | 0.75 | 0.75 |
| C4 | Custom Speed Calling | | |
| D1 | Eight (8) Code Capacity | 3.50 | 2.50 |
| C5 | *69 (Return Call) | | |
| D1 | per line | 6.00 | 5.00 |
| D2 | per use ^{3, 4} | 0.75 | 0.75 |
| C6 | Anonymous Call Block | 3.00 | 1.00 |
| C7 | *66 (Busy Redial) | | |
| D1 | per line | 5.00 | 5.00 |
| D2 | per use ^{3, 4} | 0.75 | 0.75 |

¹ Plus applicable service connection charges as shown in Schedule No. A-3.

² Custom calling services for business may be purchased with B1 lines and Digital Centrex Service where facilities and conditions allow.

³ Includes all stations on the line.

⁴ Application of the per use charge is limited to the first ten (10) occurrences per month.

⁵ Provision of the per use option of this feature may be blocked at the request of the customer.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

| | | Monthly Rate ¹ | |
|-----|---|------------------------------|------------------|
| | | <u>Business</u> ² | <u>Residence</u> |
| A3 | Custom Calling Service (continued) | | |
| B1 | Individual Features, each line ³ (continued) | | |
| C8 | Call Trace | | |
| | D1 per line | \$ 6.00 | \$ 5.00 |
| | D2 per use ⁴ | 2.00 | 2.00 |
| C9 | Caller ID | 9.50 | 7.95 |
| C10 | Distinctive Ring | 8.00 | 6.00 |
| C11 | Select Call Forwarding | 5.00 | 5.00 |
| C12 | Selective Blocking | 0.00 | 0.00 |
| C13 | Complete Blocking | 0.00 | 0.00 |

¹ Plus applicable service connection charges as shown in Schedule No. A-3.

² Custom calling services for business may be purchased with B1 lines and Digital Centrex Service where facilities and conditions allow.

³ Includes all stations on the line.

⁴ Provision of the per use option of this feature may be blocked at the request of the customer.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

| | | Monthly Rate ¹ | |
|----|--|---------------------------|------------------|
| | | <u>Business</u> | <u>Residence</u> |
| A3 | Custom calling service (continued) | | |
| B2 | Two Feature Packages, each line ² | | |
| C1 | Call Forwarding and Call Waiting / Cancel Call Waiting | 5.00 | 4.00 |
| C2 | Call Forwarding and Three-way Calling | 5.00 | 4.00 |
| C3 | Call Waiting / Cancel Call Waiting and Three-way Calling | 5.00 | 4.00 |
| C4 | Call Forwarding and Customer Changeable Speed Calling | | |
| D1 | Eight (8) Code Capacity | 5.00 | 4.00 |
| C5 | Call waiting and customer changeable speed calling | | |
| D1 | Eight (8) code capacity | \$ 5.00 | \$ 4.00 |
| C6 | Three-way calling and customer changeable speed calling | | |
| D1 | Eight (8) code capacity | 5.00 | 4.00 |
| B3 | Three-feature packages, each line ² | | |
| C1 | Call forwarding, call waiting and | | |
| D1 | Three-way calling | 6.50 | 5.50 |
| D2 | Customer changeable speed calling | 6.50 | 5.50 |

¹ Plus applicable service connection charges as shown in Schedule No. A-3.² Includes all stations on the line.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

| | | Monthly Rate ¹ | |
|----|---|---------------------------|------------------|
| | | <u>Business</u> | <u>Residence</u> |
| A3 | Custom calling service (continued) | | |
| B3 | Three-feature packages, each line ² (continued) | | |
| | C2 Call waiting, three-way calling | | |
| | D1 Customer changeable speed calling 8 code | \$ 6.50 | \$ 5.50 |
| | C3 Three-way calling, call forwarding and | | |
| | D1 Customer changeable speed calling - (8) code | 6.50 | 5.50 |
| B4 | Four-feature packages, each line ² | | |
| | C1 Call forwarding, call waiting, three-way calling and | | |
| | D1 Customer changeable speed calling - (8) code | 8.00 | 7.00 |
| A4 | Local directory assistance service | | <u>Charge</u> |
| B1 | COPT access line service, per call | | \$.50 |
| B2 | First two telephone numbers requested from directory assistance operator, per line, per month | | No Charge |
| B3 | Each additional request | | .50 |
| B4 | Customer places call through "O" operator per call | | 1.50 |

¹ Plus applicable service connection charges as shown in Schedule No. A-3.

² Includes all stations on the line.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

| RATES (continued) | | Nonrecurring Charge | Monthly Rate ¹ |
|-------------------|---|------------------------|------------------------------|
| A5 | Direct-inward-dialing (DID) | | |
| B1 | Each trunk arranged for DID | - | \$ 13.00 |
| B2 | First block of 100 directory numbers | \$ 700.00 | 65.00 |
| B3 | Each additional block of 100 directory numbers | 300.00 | 65.00 |
| A6 | Local operator busy line verify / interrupt | | |
| B1 | Each verification of a busy line condition | .50 | - |
| B2 | Each interruption of a conversation in progress | 1.00 | - |
| A7 | Toll restriction service, per line | - | 3.00 |

¹ Plus applicable service connection charges as shown in Schedule No. A-3.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

| RATES (continued) | | Nonrecurring <u>Charge</u> | Monthly <u>Rate</u> |
|-------------------|--|---------------------------------|------------------------|
| A8 | 900 Blocking ¹ | | |
| B1 | Initial business or residence request to block access to 900 service | No Charge | |
| B2 | Each business or residence request to remove (unblock) blocking from access to 900 service | No Charge | |
| B3 | Subsequent business or residence request for blocking access to 900 service, per line | ² | |
| A9 | Remote Call Forwarding Service ¹ | | |
| B1 | First network access line equipped | | \$ 33.60 ³ |
| B2 | Additional network access line equipped | | 33.60 ³ |
| A10 | New Number Call Routing Service | <u>Residential and Business</u> | |
| B1 | Basic Call Referral First 30 Days | No Charge | |
| B2 | Extended Basic New Number Call Routing, per month ^{4,5} | | |
| | First Month | \$ 20.00 | |
| | Each Additional Month | 10.00 | |

¹ Service is provided only where facilities are available.² Applicable Special Services charge in Schedule No. A-3 will apply.³ In addition to residence and business one-party service rate in Schedule No. A-1 and applicable service order charge in Schedule No. A-3.⁴ Maximum order is 12 months, including the first 30 days offered under Basic New Number Call Routing.⁵ Total amount billed for all months on customer's final bill.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

| | | <u>Residential</u> | <u>Business</u> |
|-----|--|---|-----------------------|
| A10 | New Number Call Routing Service - Continued | | |
| B3 | New Number Call Routing / Internet Call Messenger Service, ¹ | | |
| C1 | New Number Call Routing / Internet Call Messenger Service, each month or fraction thereof | \$ 15.00 ² | \$ 25.00 ² |
| C2 | Customized Recording Set-Up Fee, initial or subsequent order | 25.00 | 25.00 |
| A11 | Vacation Service | | |
| | | <u>Nonrecurring Charge</u> ³ | |
| | | <u>Bus</u> | <u>Res</u> |
| B1 | Vacation Service ^{4, 5} | | ⁶ \$1.50 |
| C1 | Special Order Charge | \$ 9.00 | \$ 9.00 |
| | Reconnection Charge | 35.00 | 30.00 |

- ¹ No initial free period offered with this service. Minimum subscription period of one month; maximum of twelve months.
- ² Charge applies for the number of months selected by the customer. The total amount is billed on customer's final bill for the disconnected telephone number.
- ³ No additional service charges apply to restore service at the completion of the Vacation Service period.
- ⁴ Vertical services or miscellaneous services associated directly with the line service will not be charged during the period the customer is furnished Vacation Service.
- ⁵ Any miscellaneous services not directly associated with the line service, such as Directory Listing or Operator Services, will continue at the standard tariff rates.
- ⁶ Rate is 50% of monthly local exchange service charge as set forth in Schedule No. A-1, Section A1.B1.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS

- A1 Service under this schedule will be provided outside the base rate areas and within the exchange areas at the above rates plus outside plant facility rate as shown in Schedule No. A-2.
- A2 Combination of line service
- B1 Service connected under this service must be applied for by the same customer of record and shall be for the use of such customer.
- A3 Touch calling service
- B1 Touch calling service is only furnished in those exchanges where special central office equipment and other serving arrangements have been provided and are compatible with this service.
- A4 Reserved for future use.

(continued)

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A5 Reserved for Future Use

A6 Custom Calling Service

B1 Custom Calling Service requires special central office equipment and will be provided for one-party business and residence service and where facilities are available. Certain services such as *69, Anonymous Call Block, *66, Call Trace, Caller ID, Select Call Forwarding, Per Line and Per Call blocking require that calls be placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.

B2 Custom Calling Service will not be provided in connection with semipublic paystation service, private branch exchange trunk access line service or centrex service.

B3 Description of Service

C1 Call Forwarding

Call Forwarding permits the customer to arrange his service to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at his discretion.

C2 Call Waiting / Cancel Call Waiting

Call Waiting permits the customer engaged in a call, to receive a tone signal indicating a second call is waiting, and by operation of the switchhook to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook, but a three-way conference cannot be established. Cancel Call Waiting is included with the Call Waiting feature at no additional charge. Cancel Call Waiting permits the customer to dial a code and suspend Call Waiting prior to making an outgoing call. Upon disconnect of the call, Call Waiting is restored.

(continued)

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A6 Custom calling service (continued)

B3 Description of service (continued)

C3 Three-way calling

Three-way calling permits the customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.¹

C4 Customer changeable speed calling

Customer Changeable Speed Calling permits the customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than the complete telephone number. The feature is available as an eight-code list or thirty-code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the customer dials an activating code, receives a second dial tone and dials either a one- or two-digit code (for the eight-code and thirty-code lists, respectively) plus the telephone number.

C5 *69 (Call Return)

*69 Allows a customer to obtain information about the last incoming call when the service is activated by dialing *69. Upon dialing *69, the telephone number associated with the last incoming call is announced, if it is available from the network and the calling party has not blocked the calling information. Depending on the serving central office, the date and time of the call may also be announced. The announced telephone number does not always identify the calling party and, in some cases, cannot be used to return the call automatically or by manual dial back.

If possible, the service may also allow a customer to return the call automatically by dialing "1". *69 cannot return all calls for which it can announce a number. When a telephone number is announced, the customer is instructed to dial "1" to return the call automatically. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts to set up the call.

¹ See A6, B4 & B5 following for conditions pertaining to per use calling features.

(continued)

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A6 Custom calling service (continued)

B3 Description of service (continued)

C6 Anonymous Call Block

Anonymous Call Block allows a customer to reject calls from callers who have activated a blocking option in order to prevent the display of their telephone number. Anonymous Call Block is activated or deactivated by dialing a preassigned code. When Anonymous Call Block is activated, such calls will be routed to an announcement which tells the caller that the called party will not accept calls from callers who have chosen to prevent the display of their telephone numbers. The calling party will be requested to hang up and place the call again without the blocking feature activated. Callers will not be charged for incomplete calls due to Anonymous Call Block.

C7 *66 (Busy Redial)

Busy Redial is an arrangement which permits the customer to redial automatically the last number dialed.¹ If the called line is found to be busy, a 30 minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

C8 Call Trace

Call Trace allows a customer to automatically activate a trace record of the last incoming call. By activating the call trace feature¹, the customer automatically authorizes the Utility to store the results of any and all traces initiated by the customer in the Utility's switching office, and to release the results of such traces directly to the customer's serving law enforcement agency upon a further written request by the customer. The results of such traces will be released to the appropriate law enforcement agency only upon such further written request by the customer. The customer acknowledges his understanding that under no circumstances will trace results be provided directly to the customer.

The customer must contact the Utility within ten (10) days after activating a call trace or the trace record will be automatically deleted.

¹ See A6, B4 & B5 following for conditions pertaining to per use calling features.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A6 Custom calling service (continued)

B3 Description of service (continued)

C9 Caller ID

Caller ID provides for the display of an incoming name and telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a built-in display screen. The Caller ID feature will forward the calling name and number from the appropriately equipped central office to the customer provided display device. The Utility will forward all non-blocked names and telephone numbers (including Nonpublished and Nonlisted telephone numbers) subject to technical limitations. Anonymous Call Block is included with this service at no additional cost where facilities and conditions permit.

All customer provided equipment used to interface with Caller ID must be connected in accordance with the provisions of the Federal Communications Commission's Registration program. Any intent to sell name(s) and/or number(s) gathered as a result of Caller ID is prohibited. This service is available only where facilities and conditions permit.

C10 Distinctive Ring

Distinctive Ring provides the customer with two separate telephone numbers on one line, each with its own distinct ring for call differentiation. A directory listing may be established on the second number at no charge.

C11 Select Call Forwarding

Select Call Forwarding is an arrangement which permits a customer to pre-specify a maximum of 12 telephone numbers from which incoming calls are to be forwarded. During the period that Select Call Forwarding is activated, only calls from the pre-specified numbers will be forwarded.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A6 Custom calling service (continued)

B3 Description of service (continued)

C12 Selective Blocking - Per Call

Selective Blocking - Per Call provides free per-call blocking. Customers may prevent the delivery of their name and/or telephone number to the called party on a call by call basis. This is accomplished on a per call basis when the customer dials the Selective Blocking - Per Call activation code prior to placing the call. Selective Blocking does not prevent delivery of names and/or telephone numbers when services that utilize Automatic Number Identification (ANI) are called (e.g., 0+, 0-, 700/800/877/888/900 and 911 Services). With Per Call blocking, telephone number announcement and call completion will be prevented through the use of *69 service.

C13 Complete Blocking - Per Line

Complete Blocking - Per Line provides free per-line blocking. The service prevents the delivery of the customer's name and/or telephone number to the called party. A Complete Blocking - Per Line customer has the option of deactivating the blocking feature and forwarding their name and/or telephone number on a per call basis by dialing a code prior to placing the call. Complete Blocking does not prevent delivery of names and/or telephone numbers when services that utilize Automatic Number Identification (ANI) are called (e.g., 0+, 0-, 700/800/877/888/900 and 911 Services). With Per Line blocking, telephone number announcement and call completion will be prevented through the use of *69 service.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A6 Custom calling service (continued)

- B4 Custom Calling features Three-way Calling, *69 (Return Call), *66 (Busy Redial), and Call Trace are offered on a per line or per use basis. When Three-way Calling, *69 (Return Call), or *66 (Busy Redial) are activated on a per use basis, the per use rate applies each time the feature is activated, up to 10 occurrences per month, per feature. When Call Trace is activated on a per use basis, the per use rate applies each time the feature is activated. Provision of the per use option of these features may be blocked at the request of the customer free of charge. For *69, per activation customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1", and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. Additional charges associated with calls returned using *69 will apply.
- B5 Customers can receive a one time adjustment for charges when a customer claims unknown, unauthorized or denied use of any of the features named in B4 above, by calling their Utility Billing Representative at the telephone number listed in their telephone directory under the heading, "WHERE TO REACH FRONTIER", for billing. FRONTIER will arrange for the service to be "blocked" at the customer's request.
- B6 Custom calling services for business may be purchased with B1 lines and Digital Centrex Service where facilities and conditions allow.
- B7 The call forwarding service customer is responsible for the payment of applicable charges for each completed call between his call forwarding equipped station and the station to which the call is forwarded. This charge, local or dial station toll, applies to all forwarded calls that are answered at the station to which the calls are forwarded.
- Charges between the originating station and the call forwarding equipped station are applicable in accordance with regularly filed tariffs, local, dial station, operator station or person toll.
- B8 The quality of transmission of calls which are forwarded or on three-way calling may vary depending on the distance and the routing necessary to complete each call, and normal transmission is not guaranteed on any forwarded call or three-way call.
- B9 Where a change of telephone set is made at the customer's request and not necessitated by the provision of a custom calling service feature, the charge for service connection charges, as set forth in Schedule No. A-3, will apply.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A7 Vacation Service

- B1 Vacation Service is available to customers who subscribe to B1 business or residential non-measured class of service. Vacation Service is not available to Lifeline Service customers.
- B2 Vacation Service allows customers to suspend their service and reserve their existing telephone numbers and facilities during the service period. During the service period ("Vacation Service Period"), no outward or inward calls may be completed with the exception that access to 9-1-1 emergency services will be available.
- B3 Vacation Service will not be made available for a period of less than one month.
- Vacation Service is available to customers for a maximum period of nine months. The customers' numbers must be working for at least 90 days in a calendar year.
- B4 During the Vacation Service Period, no installations, moves, changes or maintenance will be provided. Changes to the billing address are allowed.
- B5 The customer may request a restoration date in advance of the maximum allowable Vacation Service Period; otherwise, the customer's original services and billing will be restored on the last day of the maximum allowable Vacation Service Period of nine months.
- B6 Monthly bills for line service are rendered at the Vacation Service rate during the Vacation Service Period and are to be paid in accordance with regular collection practices.
- B7 Vacation Service will be billed at 50% of the customer's monthly local exchange service charge. Customers will also continue to pay the full Federal End User Common Line charge as set forth in Frontier's Tariff FCC No. 6 and other applicable taxes and surcharges.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A8 IntraLATA Directory Assistance Service

- B1 Directory Assistance Service is to provide the calling party, on a COPT Access Line, with telephone numbers, information that a customer has requested that the number not be provided, or that the requested party has no telephone listing from the records of the utility's Directory Assistance operator.

A9 Senior Telephone Discount Program (STDP)

- B1 The STDP provides for a credit against the recurring monthly rate for the provision of local residence service for certain low-income customers.
- B2 The STDP credit is only available to low-income customers who meet eligibility requirements established by A.R.S. 42-5106, 46-701, 702, 703, 704. Applicants must be a head of household, be sixty-five (65) years of age or older, and have a household income at or below poverty level. (See A9, B7)
- B3 The monthly credit will be based on the sum of a 17% discount on the following local exchange service offerings.
- C1 One-party service, Inside Wire Maintenance, and one service connection per year.
- B4 The STDP credit will begin with the date the utility receives a valid application from the customer or when new service is established for a qualifying customer. The credit will be prorated on the basis of a 30-day month from the effective date of the customer's application.
- B5 The regular service connection charges and regulations applicable to these service offerings will apply. The service connection charges to change to or from this program due to eligibility status will be waived.

(continued)

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A9 Senior Telephone Discount Program (STDP) (continued)

- B6 Customers of this service will receive a seventeen (17) percent reduction on the service connection charge once during a calendar year. The credit is applicable only to the customer's principal residence line.
- B7 Customers of STDP Service that also meet the Lifeline Service low-income eligibility requirements, as specified in this tariff, also qualify for Lifeline Service benefits.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A9 Senior Telephone Discount Program (STDP) (continued)

- B7 Low-income customers who qualify under Arizona's Low Income Telephone Assistance Program (ALITAP) will receive an allowance equal to the current federally mandated primary residence End User Common Line (EUCL) charge which is discounted 100% as set forth in Frontier's Tariff FCC No. 6, as well as an additional allowance equal to the current federal Lifeline Support credit. ALITAP customers are also eligible to receive additional state Lifeline support in an amount equal to 17% discount of local service charges. There is no federal match for this discount credit.

| | |
|---|------|
| FCC Interstate Offset to Subscriber Line Charge | 1 |
| FCC Supplemental Amount | 1.75 |
| STDP Discount Amount | 2.68 |

¹ See Frontier's Tariff FCC No. 6 for applicable rate.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A10 Direct-Inward-Dialing (DID)

- B1 DID is a central office trunking feature and will be provided only where facilities are available.
- B2 The DID rates above are for service offered only in exchanges served by a digital central office. DID service will be offered in exchanges served by a nondigital central office on a special assemblies basis only.
- B3 The DID trunk terminating equipment provides a feature which allows an incoming call from the exchange network (not foreign exchange or WATS) to reach a specific station line without an attendant's assistance.
- B4 To convert from DID operation to a regular PBX-PABX operation will be at actual cost to install regular trunk circuits, but will not exceed the charge for a new installation.
- B5 The service must be provided on all lines in a trunk group arranged for inward service. Each trunk group shall be considered a separate service.

(continued)

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A10 Direct-Inward-Dialing (DID) (continued)

B6 Operational characteristics of interface signals between the utility-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the utility considers necessary to maintain proper standards.

B7 One primary listing will be furnished without charge for each separate trunk group. Additional listings may be obtained as specified in Schedule No. A-4.

B8 The customer shall be responsible for providing interception of calls to vacant and nonworking assigned DID numbers by means of attendant intercept or recorded announcement service.

All calls intercepted by the attendant will be considered to be completed and subject to a charge for the call.

B9 DID numbers in groups of 100 may be reserved for future use at rates specified herein. The #king feature and will be provided only where facilities are available.

B10 If non-DID trunks are furnished, they must be in a separate trunk group from the DID service trunks.

B11 The provision of this feature requires the customer to subscribe to a sufficient number of trunk facilities to adequately handle the volume of incoming calls.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A11 Local operator busy line verify/interrupt

- B1 Where facilities and operating conditions permit, the utility's operators will verify a busy line condition and/or interrupt a conversation in progress at the calling party's request.
- B2 No charge will apply to the following:
 - C1 When the utility finds the called telephone to be out of order.
 - C2 To place a call to or from any public agency whose responsibility it is to provide or render emergency aid.
 - C3 To any request for such service which originates from a public or semipublic telephone service.

A12 Toll restriction service

- B1 Toll restriction service provides the customer with local dialing capabilities, including local measured service, but blocks any call that has a long distance or premium service charge associated.

Allowed

9-1-1

All local calls

- B2 Toll restriction is offered to Business and Residence one-party network access line service customers, both flat and measured rate, where facilities and operating conditions permit. This offering does not include CENTREX lines.
- B3 The subscriber to toll restriction service is responsible for collect, third number billed, and credit card calls billed to this line.
- B4 The rate for toll restriction service is in addition to applicable rates and charges associated with network access line service.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A14 900 Blocking

- B1 Customers served from digital offices may request 900 blocking on an individual case basis.
- B2 900 blocking will not be provided for an individual NXX. When 900 blocking is ordered by a customer, all 900 NXXs will be blocked.
- B3 There is no charge to establish 900 blocking nor to remove 900 blocking from an access line.
- B4 Should a customer request the cancellation of 900 blocking and subsequently request that 900 blocking be reinstated, applicable charges as stated under RATES preceding will apply.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A15 Remote Call Forwarding Service

- B1 Remote Call Forwarding Service requires special central office equipment and will be provided only where facilities are available.
- B2 Remote Call Forwarding Service is an arrangement which furnishes a telephone number to a customer which permits call completion by forwarding the call to another telephone number.
- B3 The customers to Remote Call Forwarding Service are not required to have a premises in the exchange in which the remote call forwarding service network is furnished.
- B4 Remote Call Forwarding Service does not include an instrument in the exchange in which the service is located.
- B5 Remote Call Forwarding Service is subject to transmission limitations, so that the quality of transmission of calls which are forwarded may vary depending on the distance and the routing necessary to complete each call. Normal transmission is not guaranteed on any forwarded call. This service is not represented as being suitable for the transmission of data or for connection to other services beyond the premises of the terminating primary station.
- B6 Remote Call Forwarding Service is furnished for a minimum period of 30 days.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A15 Remote Call Forwarding Service (continued)

B7 Applicable rates for toll calls are as follows: (continued)

- C1 On a Person-to-Person or Operator Station-to-Station call other than collect, the originating customer is charged the respective Person-to-Person or Operator Station-to-Station rate for that portion of the call from the originating station to the call forwarding location.
- C2 The Dial Station-to-Station rate is charged to the call forwarding customer for that portion of the call from the call forwarding location to the terminating station designated by the call forwarding customer.
- C3 On a collect call placed to a call forwarding telephone number, the collect charges apply to the portion of the call between the rate center of the originating number and the rate center of the call forwarding location. The portion between the rate center of the call forwarding location and the terminating rate center of the customer will be billed at the Dial Station-to-Station rate.
- C4 On a Person-to-Person or collect call that is not accepted, the Call Forwarding customer will be charged the Dial Station-to-Station rate for that portion of the call from the call forwarded location to the terminating location.

B8 Directory listings for remote call forwarding

- C1 Listings in the directory service the exchange in which the Remote Call Forwarding Service is located will be furnished equivalent to those provided for business and residence one-party service in Schedule No. A-4.
- C2 The network access and/or listed name of the remote call forwarding service may be changed at the charges as shown in Schedule No. A-4.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A16 Lifeline Service

B1 General

Lifeline Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance and toll restriction services.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A16 Lifeline Service (Continued)

B2 Application

- C1 Low-income customers who qualify for Arizona's Lifeline and Link-Up Service will receive an allowance equal to the current federally mandated primary residence End User Common Line (EUCL) charge which is discounted 100% as set forth in Frontier's Tariff FCC No. 6, as well as an additional allowance equal to the current federal Lifeline Support credit. Lifeline customers are also eligible to receive additional state Lifeline support in an amount equal to 17% discount of local service charges. There is no federal match for the discount credit.

| | |
|---|------|
| FCC Interstate Offset to Subscriber Line Charge | 1 |
| FCC Supplemental Amount | 1.75 |
| STDP Discount Amount | 2.68 |

To be eligible for Lifeline, the applicant's total household gross income must not exceed 150% of the federally established poverty levels set forth for the number of persons in the applicant's household, as updated, by providing proof of income that he/she or the family unit receives, or is eligible to receive benefits from a public program.

- D1 Effective December 16, 2005, applicants may produce the following income documentation as proof of total household gross income:

- E1 Most recent state, federal or tribal tax return
- E2 Three consecutive months of all income statements for applicant's household within the same calendar year
- E3 Social Security statement of benefits
- E4 Veterans Administration statement of benefits
- E5 Retirement/pension statement of benefits
- E6 Unemployment/Workmen's Compensation statement of benefits
- E7 Federal or tribal notice letter of participation in Bureau of Indian Affairs General Assistance
- E8 Divorce Degree
- E9 Child Support Document

¹ See Frontier's Tariff FCC No. 6 for applicable rate.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A16 Lifeline Service (Continued)

B2 Application (Continued)

C1 - (Continued)

D2 Eligible Public Programs include:

- E1 Medicaid
- E2 Food Stamps
- E3 Supplementary Security Income (SSI)
- E4 Federal Public Housing or Section 8
- E5 Low Income Home Energy Assistance Program (LIHEAP)
- E6 Temporary Assistance to Needy Families
- E7 National School Lunch's free lunch program
- E8 State Children's Health Insurance Plan (SCHIP) or KidsCare

C2 Lifeline Service includes an allowance equal to the current federally mandated primary residence End User Common Line (EUCL) charge for Lifeline customers which is discounted 100% as set forth in Frontier's Tariff FCC No. 6.

C3 An additional reduction in the amount of \$1.75 per month will be made to the local single line residential rate of qualifying Lifeline Service customers.

C4 The Lifeline Service credit will begin with the date the utility receives a valid application from the customer or when new service is established for a qualifying customer. The credit will not exceed what has been billed to the customer.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A16 Lifeline Service (continued)

B2 Application (Continued)

- C5 Lifeline Service can only be associated with the primary residential connection.
- C6 Touch Calling Service is provided as specified in A2.B3 of this tariff. Toll Restriction Service, as specified in A12 of this tariff, is available to Lifeline Telephone Service customers at no charge.
- C7 Funding for Lifeline Service (baseline and supplemental amounts) is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis.
- C8 Lifeline Service may not be disconnected for non-payment of toll charges.
- C9 Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed.
- C10 Participants in the Senior Telephone Discount Program (STDP) are eligible to receive benefits under Lifeline Service, provided the STDP customer meets low-income eligibility requirements as specified in C1 preceding.
- C11 Partial bill payments from Lifeline Service customers will be applied first to local services and then to toll charges.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A16 Lifeline Service (continued)

B3 Rates and Charges

- C1 A credit amount of \$1.75 per month, which is in compliance with CC Docket No. 96-45, is applicable to the local single line residential rate of qualifying Lifeline Service customers.
- C2 All recurring and nonrecurring charges for any service ordered by the customer shall be billed at tarified rates, with the exception of the initial installation charges, (see Link Up Service in Schedule No. A-5, A9 following).
- C3 When a customer is no longer eligible for Lifeline Service, the Lifeline credit amount specified in C1 preceding, will be discontinued and regular tarified rates and charges will apply. The customer is responsible for notifying the Utility of any change in any condition that occurs that would cause the household to no longer qualify for Lifeline Service. Upon receipt of notification, the Utility will change the service to regular tarified rates for the service furnished. Service Connection charges will not apply to the change in service.
- C4 The Utility shall verify eligibility of a statistically valid sample of customers annually.
- D1 For program-based customers, customers will provide a copy of their Medicaid card or other Lifeline qualifying public assistance card and self-certify, under penalty of perjury, that they continue to participate in a Lifeline-qualifying public assistance program.
- D2 For income-based customers, customers will provide a copy of current Income Documentation as listed A16 B2 C1 D1. The customer must also self-certify, under penalty of perjury, the number of individuals in their household and that the documentation presented accurately represents their annual household income.
- C5 The Utility shall retain signed forms for three years.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A17 Native American Lifeline Service

Residential customers who reside on federally-recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual participates in any state or federal programs identified in Schedule A-1, Sheet A1-24, or in one of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only those meeting its income qualifying standard)
- National School Lunch Program (free meals program only)

If a resident of a federally-recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Schedule A-1, Sheet A1-24, the resident will receive the state support, as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than \$1.00 per month for basic local telephone service.

In addition to half of the first \$60 of the initial connection charges (up to \$30) available to qualifying subscribers, customers who live on federally-recognized tribal lands and meet the Lifeline eligibility criteria are eligible for an additional credit of up to \$70.00 of federal Link Up support to cover 100 percent of the remaining charges associated with initiating service between \$60 and \$130, for a total maximum support amount of \$100 per qualifying low-income subscriber.

The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the following exchanges:

| <u>Reservation</u> | <u>Exchange</u> | <u>Monthly Credit ¹</u> |
|---|-----------------|------------------------------------|
| Colorado River Indian Tribes of the Colorado River Indian Reservation | Poston | \$13.00 |
| | Parker | 13.00 |
| | Ehrenberg | 13.00 |

See Schedule A-3, Sheet Nos. A3-2 and A3-8 for additional credits available under the Link Up America program.

¹ Credit applicable to flat rate Lifeline Service only. Minimum monthly rate of \$1.00.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A18 New Number Call Routing Service

B1 General

- C1 New Number Call Routing Service is provided to customers who have moved to a new location, disconnected telephone service, or requested a telephone number change. Calls to the intercepted telephone number are referred to an operator or routed to a pre-recorded announcement that informs the caller of the status of that number. At the customer's request, the new number may be included in the basic recording. If a customized option is selected, additional information can be included in the recording for an additional fee. No charges apply when New Number Call Routing Service is provided due to a Company error.
- C2 The Company reserves the right to refuse any customer-requested message deemed to be in violation of the Rules as specified in Schedule No. AC.
- C3 New Number Call Routing Service is provided where facilities and numbers are available.
- C4 Charges are applicable on a monthly basis for each full or partial subsequent month that service is provided.
- C5 Basic New Number Call Routing service and Extended Basic New Number Call Routing service is available for Centrex customers.
- C6 All applicable charges for New Number Call Routing Service will be billed in advance as a one-time charge. Customers will be billed for the total requested New Number Call Routing Service time period on their next billing statement.
- C7 One month is equivalent to 30 days of service for New Number Call Routing Service offerings.
- C8 Personalized recorded message services such as Extended Basic New Number Call Routing or New Number Call Routing /Internet Call Messenger Service will not be provided to customers who have been disconnected for nonpayment.

B2 Service Description

C1 Basic Call Referral

- D1 Basic New Number Call Routing service provides a pre-recorded announcement stating that the called number has been disconnected or changed. At the customer's request, the new number may be included in the basic recording. Basic New Number Call Routing service is provided free of charge for 60 days to both residential and business customers.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A18 New Number Call Routing Service (continued)

B2 Service Description (continued)

C2 Extended Basic Call Referral

- D1 Extended Basic New Number Call Routing service includes the features of Basic New Number Call Routing service and provides customers the ability to extend Basic New Number Call Routing service beyond the initial 30-day period for a fee. The minimum subscription period for Extended Basic New Number Call Routing service is one additional month, and the maximum period is eleven additional months.

C3 New Number Call Routing /Internet Call Messenger Service

- D1 New Number Call Routing /Internet Call Messenger Service is an optional customized intercept service available to residential and business customers who have relocated or changed telephone numbers and request more than the Basic New Number Call Routing announcement. The customer may specify the wording for the referral announcement (up to 240 characters). The announcement may include referral information such as line status, names, new telephone number, new address, zip code, and business hours, but may not include any advertising as determined solely by the Company.

New Number Call Routing /Internet Call Messenger Service may be requested when a disconnected number has been in use by more than one customer (e.g., business partnership, members of the same household), and each party wishes to receive calls at their new number. A customized recording is created using each party's name and associated new number as directed by the customers.

New Number Call Routing /Internet Call Messenger Service is offered for a minimum of one month and a maximum of twelve months.

B3 Application of Rates and Charges

- C1 The rates and charges specified in RATES, A10, are in addition to any other applicable rates and charges.
- C2 In addition to the monthly charge for New Number Call Routing /Internet Call Messenger Service, a Customized Recording Set-Up Fee will apply.
- C3 The Customized Recording Set-Up Fee applies to all initial and subsequent orders for New Number Call Routing /Internet Call Messenger Service.

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SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 13 of this schedule are effective as of the date shown thereon.

| <u>Sheets</u> | <u>Number of Revision</u> |
|---------------|-------------------------------|
| 1 | Original |
| 2 | Original |
| 3 | Original |
| 4 | Original |
| 5 | Original |
| 6 | Original |
| 7 | Original |
| 8 | Original |
| 9 | Original |
| 10 | Original |
| 11 | Original |
| 12 | Original |
| 13 | Original |

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Canceling A.C.C. Sheet No. A2-2

SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES (continued)

APPLICABILITY

Applicable to services offered involving plant facility charges within exchange areas.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

RATES

Charges

A1 Nonrecurring facility charges

- B1 Aerial, or, at the utility's option, underground reinforcements to outside plant facilities along existing exchange or suitable toll telephone circuits of this utility

No charge

- B2 Aerial, or, at utility's option, underground outside plant facilities extended beyond existing exchange or suitable toll circuits of this utility: (Not applicable to subdivisions, real estate development or service of a temporary or speculative nature)

C1 Free footage allowance

The utility will construct at its expense a maximum of 700 feet of line extension and/or a maximum of 300 feet of service connection per applicant

No charge

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Canceling _____ A.C.C. Sheet No. A2-3

SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES (continued)

RATES (continued)

Monthly
Rate

A1 Nonrecurring facility charges (continued)

B2 (continued)

C2 Plant facilities exceeding free footage allowance

D1 First 100 feet or fraction thereof of line extension and/or
service connection per applicant

\$ 130.00

D2 Each additional foot or fraction thereof of line extension
and/or service connection

1.30

A2 Recurring facility rates

B1 On/off premises network access facilities

C1 Where the terminals are in different buildings on the same
continuous property

D1 Under 300 feet

No charge

D2 Each 1/4 mile or fraction thereof

2.95

C2 Where the terminals are in different buildings on noncontinuous
property

D1 First 1/4 mile or fraction thereof

5.85

D2 Each additional 1/4 mile or fraction thereof

2.95

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Canceling _____ A.C.C. Sheet No. A2-4

SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES (continued)

RATES (continued)

Monthly
Rate

A2 Recurring facility rates (continued)

B2 Each tie line between private branch exchange systems

C1 Same customer

D1 On the same premises

\$ 4.90

D2 On different premises

E1 First 1/4 mile or fraction thereof

5.85

E2 Each additional 1/4 mile or fraction thereof

2.95

C2 Different customer

D1 First 1/4 mile or fraction thereof

23.95

D2 Each additional 1/4 mile or fraction thereof

2.95

B3 Private line

C1 Intraexchange service

See Schedule No. G-1

C2 Interexchange service

See Frontier Communications of the
Southwest, Inc. - Arizona Intrastate
Access Service tariff.

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Canceling A.C.C. Sheet No. A2-5

SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES (continued)

CONDITIONS

A1 Nonrecurring facility charges

B1 General

C1 Charges under this schedule are for abnormally long plant extensions to prevent unreasonably burdening the general body of existing customers. This charge is in addition to the regular rates and charges applicable for the service provided.

C2 Charges in this schedule are

D1 Applicable to aerial and underground facilities whether utility or jointly owned or rented and to all classes, types and grades of service;

D2 Not applicable to new subdivisions and real estate developments (Condition B9), and tree-contact-type construction;

D3 In addition to any charges or contributions applicable under Rule No. 13.

C3 In lieu of charges under this schedule for footage in excess of the free footage, applicant may, for that excess, clear the right-of-way, furnish and set the poles where aerial construction is employed, or furnish and install the underground supporting structure, all in accordance with the utility's construction specifications; the utility in that case, will furnish and install the fixtures and wire or cable at its expense. Ownership of facilities so provided by applicant shall be vested in the utility, except that underground supporting structures for service connections on private property shall be owned and maintained by the customer.

C4 Charges under this schedule are payable in advance and, except as described in Conditions A1, B5, and B9 below, are not refundable.

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SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES (continued)

CONDITIONS

A1 Nonrecurring facility charges (continued)

B2 Route, type and measurement of plant extensions and service connections

- C1 The distance for determining free footage and charge for line extension is the point of connection from the existing distribution facility to the property line. The service connection free footage allowance is from the property line to the point of connection with the interior wiring at the building being served. (See Condition A1, B4, C2, D2).
- C2 Where the proposed route over private property will be part of the route to serve two or more customers, or where, at the utility's option, the route will be on private property rather than on public roads, such routes will be treated as being on public roads.

B3 Collective application and grouping of applicants

- C1 When construction is required to serve a new applicant, a survey is made of all prospects who might be served from the new construction or plant extensions thereof and who might benefit by being included in the project. Allowances are made only for those prospective customers making bona fide applications for service.
- C2 All applicants are grouped in a single project when there is no more than one-half mile of construction between successive applicants. Separate projects are established whenever the construction between any two successive applicants exceeds one-half mile. Two or more projects are combined, however, whenever this results in lower charges (or no increase in charges) for all of the applicants involved.

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Canceling A.C.C. Sheet No. A2-7

SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES (continued)

CONDITIONS

A1 Nonrecurring facility charges (continued)

B3 Collective application and grouping of applicants (continued)

C3 An applicant at any premises receives only a single plant extension allowance regardless of the number of services ordered at that premises.

C4 When an applicant orders service at more than one premises, he is treated as being a separate applicant at each premises for purposes of this schedule.

B4 Apportionment of charges to group of applicants

C1 Applicants are divided into two groups. The first group includes all applicants whose collective allowance equals or exceeds the construction required to serve them. No charge is made to such applicants. The second group includes all remaining applicants on the project. The overall charges for the project is divided equally among all applicants in the second group.

C2 Exceptions

D1 No applicant is required to pay a higher charge than he would if the project were established for him alone. Any difference between this charge and the average charge for the group is absorbed by the utility.

D2 Charges for plant extensions to plant on private property are assumed by applicants on whose property such plant extensions are made. These charges are not included in the overall charges for the project. Likewise, the free footage allowance on private property is not included in the collective allowance for the project, except for Condition A1, B2, C2.

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Canceling A.C.C. Sheet No. A2-8

SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES (continued)

CONDITIONS

A1 Nonrecurring facility charges (continued)

B5 Charges to subsequent applicants

- C1 When a new applicant is secured who can be served from a completed project, within three years from the date service was initially established for such project, the charges for the entire project are recomputed to include the new applicant. The new applicant pays a prorate of the plant extension charge based upon the number of months (a fraction of a month is counted as a full month) remaining in the original three-year term, the time to be computed from the date service is established for the new applicant.
- C2 Where additional construction is required for an applicant to be served from a project less than 3 years old, the cost of the project is recomputed as above if such recomputation does not increase the charges to those customers served from the existing project. Otherwise, a new project will be established.

B6 Adjustment in charges when additional applicants are connected

- C1 When a project is refigured as described in Conditions A1, B5, above, existing customers will be refunded a prorate of the difference between the original charges and the refigured charges, based on the remainder of the three-year term. Recomputation of charges due to the addition of new applicants is made on the assumption that there have been no disconnects.
- C2 In the event the utility attaches interexchange toll facilities to the plant extension within the three-year period, the utility will refund a prorated amount to cover the unexpired portion of the plant extension charges for that part of the plant extension facilities so used.
- C3 Where construction on private property is subsequently treated as being on public roads or where a private road is dedicated to the public use, within three years of completion of the original project the plant extension charges shall be recomputed and refunds made to the initial applicants where applicable.

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Canceling _____ A.C.C. Sheet No. A2-9

SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES (continued)

CONDITIONS

A1 Nonrecurring facility charges (continued)

B7 Disconnects

When one or more customers on a project disconnect within the three-year term, no refund is made of the plant extension charge to the disconnected customers. Charges to remaining customers are not affected by disconnects.

B8 Reuse of facilities

- C1 When a customer disconnects service or moves off the project and service is established for a new applicant at the same location, any adjustment in charges is a matter for negotiation between the original customer and the new applicant.
- C2 Where a customer is disconnected for any reason and subsequently reapplies for service from the same premises, the customer will not be required to pay any additional plant extension charges in addition to his total original obligation.
- C3 Where a customer has paid plant extension charges for service at a premises on a given project and subsequently applies for service at a different premises on the same project, the customer will not be assessed additional plant extension charges greater than his original obligation unless additional construction is required.

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SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES (continued)

CONDITIONS

A1 Nonrecurring facility charges (continued)

B9 Outside plant extensions to serve new subdivisions or real estate developments in their entirety.

C1 Where requested and permissible, aerial facilities to and within real estate developments will be provided under the following conditions.

D1 The applicant, in addition to any labor or material to be furnished by him, will pay in advance the estimated total cost of the utility's construction. Any difference between the amount advanced and the actual cost shall be advanced or refunded, as the case may be, within 60 days after completion of the utility's construction.

D2 When, within the first three-year period after completion of construction, the subdivision density requirement has been met, the utility will refund the advance in D1 above. If, at the end of the three-year period the subdivision density requirements has not been met, the utility will refund that portion of the advance proportional to the ratio of the then permanent network access line terminations density to the subdivision density requirement. No interest will be paid on such advances.

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Canceling A.C.C. Sheet No. A2-11

SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES (continued)

CONDITIONS

A1 Nonrecurring facility charges (continued)

B10 Temporary or speculative service

- C1 Plant extensions to provide service to an applicant engaged in temporary or speculative business will be made on the condition that applicant pays to the utility the total cost of the construction and removal of the line necessary in furnishing the service less the salvage value of the materials used.
- C2 If a customer maintains for 36 consecutive months a service installation which was originally established on a temporary or speculative basis, and if his business or operation at the end of that time has proven its permanency to the satisfaction of the utility, there will be refunded to the customer an amount equal to the difference between the payment made pursuant to Condition B10 C1 above and the normal plant extension charge which would have been applicable at the time the customer's service was installed.
- C3 In no event shall service installation be classed as temporary or speculative for more than six years. Refunded provisions of Condition B10 C2 apply at the end of not more than six years.

B11 Contracts

Contracts covering periods of not to exceed three years of telephone service may be required by the utility as a condition precedent to establishment of the service when outside plant extensions are necessary. Such contracts will not require advance or unusual payments in excess of those otherwise required by this schedule, and shall not interfere with the utility's right to collect amounts as provided for elsewhere in its tariff schedules.

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Canceling _____ A.C.C. Sheet No. A2-12

SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES (continued)

CONDITIONS

A1 Nonrecurring facility charges (continued)

B12 Extraordinary costs

C1 The applicant will be required to pay the representative costs below in addition to the associated plant extension charges when the utility incurs extraordinary costs for:

D1 Obtaining rights-of-way and easements for, i.e., railroad crossings, Bureau of Land Management, Forest Service, environmental impact studies, etc.

D2 Rule No. 11 will apply to projects of a temporary or speculative nature.

D3 Rule No. 13 will apply to customer requested route changes or construction differences.

C2 Customers to plant extensions regarding rights-of-way or easements which require payment (or annual fees) must negotiate with the necessary agency.

B13 Disputes

In case of disagreement or dispute regarding the application of any provision of this rule, or in circumstances where the application of this rule appears impracticable or unjust to either party, the utility, applicant, or applicants may refer the matter to the Arizona Corporation Commission for ruling.

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Canceling _____ A.C.C. Sheet No. A2-13

SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES (continued)

CONDITIONS

A2 Recurring facility charges

B1 Recurring facility charges under this schedule are in addition to other rates applicable to the services provided.

B2 Recurring facility charges under Rates A2, B1 above are applicable in all exchanges, and are based on air line mileage which is the air line measurement between terminals. These rates are applicable in connection with telephones which terminate off the premises on which the customers primary service is located.

B3 When any tie line service involves more than two terminals, the air line distance in quarter miles will be computed separately between each pair of terminals, fractional quarter miles being considered as whole quarter miles. The sum of the air line distances in quarter miles, between outside plant facilities in a tie line service where more than two terminals are involved, will be charged for at the above rates, except that only one first quarter mile charge will be made, the balance of the quarter miles of air line mileage being charged for at the rates for additional quarter miles.

B4 The above rates also provide for the furnishing of two-point connections.

C1 Between any two telephones connected to and on the same premises as the attendant's positions in which a tie line terminates.

C2 Connection of a single tie access line (at either end but not both ends simultaneously) to an exchange trunk line or, where facilities and operating conditions permit, to an interexchange private line telephone service line.

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SCHEDULE NO. A-3

SERVICE CONNECTION CHARGES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 9 of this schedule are effective as of the date shown on each sheet.

| <u>Sheet</u> | <u>Number of Revision</u> |
|--------------|-------------------------------|
| 1 | Original |
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Canceling A.C.C. Sheet No. A3-2

SCHEDULE NO. A-3

SERVICE CONNECTION CHARGES (continued)

APPLICABILITY

Applicable to service connection charges.

TERRITORY

Within the exchange area of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

CHARGES ¹Nonrecurring
Charge

| | | |
|----|--|----------------------|
| A1 | Service connection, each new or additional network access line or centrex intragroup calling service line: | |
| | Business | \$ 70.00 |
| | Residence | 60.00 |
| A2 | Telephone number change or reconnection of a network access line, each number change or line: | |
| | Business | 35.00 |
| | Residence | 30.00 |
| A3 | Special services, each requested order | |
| | Business | 9.00 |
| | Residence | 9.00 |
| A4 | COPT Service connection, per line | 56.00 |
| A5 | Insufficient check charge for each check processed for insufficient funds as set forth in Rule No. 8. | 10.00 |
| A6 | Lifeline connection assistance (Link Up America) credit access per line, up to | (30.00) |
| A7 | Native American Lifeline connection and line extension assistance (Link Up America) - in addition to A6 Lifeline connection assistance, additional credit access per line, up to | (70.00) ² |

¹ See Conditions for Senior Telephone Discount Program and Link Up America for discounts to eligible applicants.² Available only to customers who reside in exchanges reflected in Schedule A-1, Sheets A1-3 and A1-4.

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SCHEDULE NO. A-3

SERVICE CONNECTION CHARGES (continued)

CHARGES (continued)

| | | Time and Material Charges | | |
|----|--|---------------------------|-------------------|-------------------|
| | | <u>Schedule 1</u> | <u>Schedule 2</u> | <u>Schedule 3</u> |
| A8 | Customer premises work | | | |
| B1 | First 15 minutes or fraction thereof of billable work at or on the customer premises | \$ 40.00 | \$ 45.00 | \$ 50.00 |
| B2 | Each additional 15 minutes or fraction thereof of billable work at or on the customer premises | 13.00 | 15.00 | 17.00 |
| B3 | Material, each outlet | 4.50 | | |

- Schedule 1 is applicable to work performed Monday through Friday, between 8:00 a.m. and 5:00 p.m., except holidays.
- Schedule 2 is applicable to work performed Monday through Friday at hours other than Schedule 1 and all day Saturday, except holidays.
- Schedule 3 is applicable to work performed on Sundays and holidays observed by the utility.

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Canceling _____ A.C.C. Sheet No. A3-4

SCHEDULE NO. A-3

SERVICE CONNECTION CHARGES (continued)

CONDITIONS

A1 Charges shown above are applicable to all installations and moves and changes of services and facilities of the utility and customer premises work unless otherwise specified in the tariff.

A2 Application of service charges

B1 Service connection charge is for recording and processing information necessary to execute customer's request pertaining to telephone service, including the central office line, outside plant, drop wire and protector. This charge will also apply to:

C1 Supersedure of Service

C2 Customers Returning to the Utility (Winback)

When a customer elects to return to Frontier from a facilities-based Competitive Local Exchange Carrier (CLEC), the service connection charge will apply for each residence and business class of service.

If a customer alleges that this service order activity is the result of an unauthorized change of local service provider, see Access Service Tariff, Section 7.11.

B2 Telephone number change charge is for all customer-requested number changes and reconnection of services discontinued for nonpayment.

B3 Special services charge is for existing customers requesting the following service:

C1 Applicable whenever a service order is generated to establish a supplemental service at the request of the customer.

C2 Changes in class of service

C3 Changes in type of service

C4 Directory listing changes or additions

C5 Personalized telephone number

C6 900 Blocking - Subsequent Request

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Canceling _____ A.C.C. Sheet No. A3-5

SCHEDULE NO. A-3

SERVICE CONNECTION CHARGES (continued)

CONDITIONS (continued)

A2 Application of service charges (continued)

B4 Customer premises charges will be applied on a time and material basis.

C1 Customer premises work charge applies to work performed on or at the customer premises by the utility or a utility representative at the customer's request and not covered by other charges. The time and material includes work preparation, actual work, and cleanup. Billable time begins upon arrival on or at the customer premises.

C2 Charges for equipment and service charges as shown in this and other tariff schedules may be applicable in addition to the time and material charge.

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Government and Regulatory Affairs

Effective: June 30, 2010

ARIZONA

Canceling _____ A.C.C. Sheet No. A3-6

SCHEDULE NO. A-3

SERVICE CONNECTION CHARGES (continued)

CONDITIONS (continued)

A3 Service Connection charges do not apply as follows:

- B1 When a move or change is initiated by the utility.
- B2 To the disconnection of a network access line or other services.
- B3 To the reestablishment of service after the destruction or partial destruction of the customer's premises by means beyond the control of the customer.
- B4 When the service is assumed by a receiver or trustee, executor, or administrator of an estate.
- B5 When the customer's name has been changed by marriage or court order.
- B6 When a change in billing address is required.
- B7 When a number change is made due to annoyance calls.
- B8 To an upgrade of service.
- B9 Where the name of a business concern is changed without a change in responsibility for payment of the telephone bills.

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Canceling A.C.C. Sheet No. A3-7

SCHEDULE NO. A-3

SERVICE CONNECTION CHARGES (continued)

CONDITIONS (continued)

A3 Service Connection charges do not apply as follows: (continued)

B10 Residence service only

C1 When service is assumed by a member of the former customer's family located in the same premises.

C2 Where there is no change in the individuality of the recipient.

C3 When an employee personally assumes the responsibilities of his employer, or when an employer assumes the responsibility for an employee's residence service which had previously been the personal responsibility of the employee.

A4 Charges shown under Rates A1 above are applicable to reconnection of a customer disconnected for nonpayment.

A5 Installment billing

B1 This is an optional method of payment for service connection (one-time) charges for residential services. This optional method of payment will be provided at no extra charge to residential customers over three equal monthly payments.

B2 Installment billing provides for billing charges in monthly installments where a customer desires the optional payments. The monthly installments normally begin with the first bill rendered after completion of the work involved.

B3 The optional payment plan will not be applicable to subsequent additions or changes of services at customer's premises already receiving local exchange service from the utility.

B4 In the event service is discontinued prior to payment of all amounts due under the provisions of the installment payment plan, the outstanding balance will become due and payable in full upon demand of the utility.

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Canceling _____ A.C.C. Sheet No. A3-8

SCHEDULE NO. A-3

SERVICE CONNECTION CHARGES (continued)

CONDITIONS (continued)

- A6 The customer releases, indemnifies, holds harmless the utility from any and all liability, damages, losses, claims or demands of any kind arising out of any act or omission of the customer or any other person in connection with pickup, removal, or return of the telephone(s) to a designated point.
- A7 COPT service connection charge shown above applies only to the installation or change of COPT service.
- A8 Senior Telephone Discount Program (STDP)
- B1 The STDP provides for a credit on service connection charges (also see Schedule No. A-1) for the provision of local residence service for certain low-income customers (see Schedule No. A-1 for conditions).
- B2 The service connection charges to change to or from this program due to eligibility status will be waived.
- B3 A seventeen (17) percent reduction on service connection charges will be allowed once during a calendar year on the customer's principal residence line.

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Canceling A.C.C. Sheet No. A3-9

SCHEDULE NO. A-3

SERVICE CONNECTION CHARGES (continued)

CONDITIONS (continued)

A9 Link Up Service

This is the Federal Communication Commission's Link Up Service program of Lifeline Connection Assistance.

This discount applies on a single line at the principal place of residence for the applicant.

Universal Lifeline Telephone Service

A 50% discount (up to \$30.00) will be applied on access line service and equipment charges to connect service originally.

Universal Lifeline Telephone Service - Native American Lifeline¹

In addition to half of the first \$60 of the initial connection charges (up to \$30) available to qualifying subscribers, customers who live on federally-recognized tribal lands and meet the Lifeline eligibility criteria are eligible for an additional credit of up to \$70.00 of federal Link Up support to cover 100 percent of the remaining charges associated with initiating service between \$60 and \$130, for a total maximum support amount of \$100 per qualifying low-income subscriber.

B1 An applicant must meet the following criteria in order to qualify for residence Lifeline Connection Assistance:

- C1 The applicant must have resided at the address prior to the request for Lifeline Connection Assistance.
- C2 The applicant must meet the same eligibility requirements shown in the Senior Telephone Discount Program (STDP), as set forth in Schedule A-1 A9, B2 and/or in Lifeline Service, as set forth in Schedule A-1.
- C3 The residence premises at which the service is requested is the applicant's principal place of residence. Customers qualifying for Link Up Service will be entitled to one installation per residential address.
- C4 There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

B2 Applicant must also qualify for benefits under Lifeline Service (see Schedule No. A-1 for conditions).

¹ Available only to customers who reside in exchanges reflected in Schedule A-1, Sheets A1-3 and A1-4.

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SCHEDULE NO. A-3

SERVICE CONNECTION CHARGES (continued)

CONDITIONS (continued)

A9 Link Up Service (Continued)

B3 Eligible recipients of this service may have up to one (1) year to pay the utility for the reduced Service Connection Charges. A waiver of all interest on installment billing of Service Connection charges in an amount of up to a maximum of \$200 shall apply.

B4 Funding for Link Up Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis.

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SCHEDULE NO. A-4

DIRECTORY LISTINGS

LIST OF EFFECTIVE SHEETS

Sheets 1 through 7 of this schedule are effective as of the date shown on each sheet.

| <u>Sheet</u> | <u>Number of Revision</u> |
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Canceling A.C.C. Sheet No. A4-2

SCHEDULE NO. A-4

DIRECTORY LISTINGS (continued)

APPLICABILITY

Applicable to listings in the alphabetical section of the telephone directory.

TERRITORY

In the exchange area of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

RATES

A1 Primary service listings

B1 One listing for each

| | | |
|----|--|-----------|
| C1 | Each local network access line service | No Charge |
| C2 | Interexchange receiving service | No Charge |
| C3 | Primary radiotelephone service | No Charge |
| C4 | Each dual listing | No Charge |
| C5 | Each joint user service | No Charge |

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Canceling A.C.C. Sheet No. A4-3

SCHEDULE NO. A-4

DIRECTORY LISTINGS (continued)

RATES (continued)

Monthly
Rate ¹

A2 Additional listings and lines of information

| | | |
|----|--|---------|
| B1 | Each business listing | \$ 1.30 |
| B2 | Each residence listing | .70 |
| B3 | Each listing of guests at a hotel or motel | .70 |
| B4 | Each reference to another service of same customer | .70 |
| B5 | Each reference to service of a different customer | .70 |
| B6 | Each cross reference listing | .70 |
| B7 | Each line of information in addition to a listing | .70 |
| B8 | Each dual listing | .70 |

A3 Each listing in the local directory of a foreign primary service

| | | |
|----|-----------|------|
| B1 | Business | 1.30 |
| B2 | Residence | .70 |

A4 Nonpublished telephone number service

| | | |
|----|------------------------------------|------|
| B1 | Each nonpublished telephone number | 2.00 |
|----|------------------------------------|------|

Nonrecurring
Selection Charge ¹

A5 Personalized telephone number service

| | | | |
|----|-----------|----------|------|
| B1 | Business | \$ 38.00 | 3.50 |
| B2 | Residence | 10.00 | 1.50 |

¹ Plus applicable service connection charges as shown in Schedule No. A-3.

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SCHEDULE NO. A-4

DIRECTORY LISTINGS (continued)

CONDITIONS

- A1 Listings in the alphabetical section of the telephone directory are intended solely for the purpose of identifying customers' telephone numbers as an aid to the use of telephone service. Telephone directories remain the property of the utility and may be collected upon issuance of new directories.
- A2 Business listings consist of a name, the address of the premises in which the primary station, private branch exchange switchboard, or receiving station is located, and the telephone number. A designation descriptive of the business or profession will be included, if the name does not indicate the nature of the business.
- A3 Business listings may be those of an individual engaged in a business or profession, names of firms, or members thereof, the names of corporations or the officers thereof, the names of employees or departments and branches of the business. When an additional listing involves the name of a member of a firm or an officer of a corporation, or a name of an employee, or department or branch of the same business, or a trade name, the listing shall include a reference to the name of the firm, company, or corporation subscribing to the telephone service and may include the same business designation as the primary service listing. A trade name may be used as a listing when the business is conducted under that name, as may be evidenced by the fact that the telephone service is so subscribed for, or in the case of an extra listing, is authorized in writing by the proper authority.
- A4 All additional listings in connection with a customer's service, except night service, must bear the same address and telephone number as the primary listing except that additional listings in connection with private branch exchange stations and stations not located on the same premises as the primary station may show the address at which the station is located. Listings in connection with joint user service must bear the same address and telephone number as the listed service of the customer at the address at which joint user service is rendered.
- A5 Residence listings consist of a name, an abbreviation indicating "residence," the address of the premise at which service is furnished and the telephone number.

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Canceling _____ A.C.C. Sheet No. A4-5

SCHEDULE NO. A-4

DIRECTORY LISTINGS (continued)

CONDITIONS (continued)

- A6 Residence listings may be those of the customer or members of the customer's domestic establishment residing in the premises in which the customer's service is provided.
- A7 Residence listings of professional customers may indicate the same designations of title or profession as their business service listings. When professional customers are not customers of business service, the listings may include designations of title. Residence listings of clergymen, professors, military or naval officers may, for the purpose of identification, include designations of title.
- A8 The charges for additional listings begin with the day they are entered in the information records and when such listings are included in the directory they may not be discontinued until the end of the directory period unless the listed party of concern vacates the customer's premises or subscribes for service of the same class as furnished the customer or unless the customer's service is discontinued or, in the case of a guest listing, the listed party becomes a customer of residence service in his own name in the same exchange.
- A9 All applications for additional listings and lines of information shall be made by the customer or authorized agent.
- A10 Telephone numbers of public telephones will not be listed in the telephone directory.
- A11 All applications for reference listings to be service of another customer shall be signed by both customers who are parties to the arrangement or by their authorized agents. The charges for listings referring to the service of another customer begin with the day they are entered in the information record and, when such listings are included in the directory, they may not be discontinued until the end of the directory period. Listings will be discontinued at the end of the directory period upon the written order of either of the customers concerned or his authorized agent.

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SCHEDULE NO. A-4

DIRECTORY LISTINGS (continued)

CONDITIONS (continued)

- A12 All applications for alternate listings referencing the service of another customer shall be signed by both customers who are parties to the arrangement or by their authorized agents.
- A13 The option to list an additional name in the primary listing will be extended to (1) two adults who share a common surname and live at the same address, (2) women whose husbands are deceased, and (3) persons known by more than one name, provided that the surname is the same. This applies to residence listings only.
- A14 Nonpublished numbers
- B1 The utility will take reasonable precautions not to publish the telephone number of customers subscribing to nonpublished telephone number service in any of its publicly distributed directories.
- B2 The utility will not disclose the telephone number of customers subscribing to nonpublished telephone number service to any person except the following:
- C1 When required by duly authorized representatives of law enforcement agencies.
- C2 To its own employees for use in compiling service records and billing information.
- C3 To authorized public safety agencies, providers of emergency services, and providers of emergency support services and their authorized agencies, where calls are placed to the emergency number 911, solely for the purpose of delivering and assisting in the delivery of emergency services and emergency notification services pursuant to 47 USC §222(g).
- B3 Customers subscribing to nonpublished telephone number service release, indemnify and hold harmless the utility from any and all loss, claims, demands, suits or other action or any liability whatsoever whether suffered, made, instituted or asserted by the customer or by any other party or person caused or claimed to have been caused directly or indirectly by its publication of such number or the disclosing of said number to any person.

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SCHEDULE NO. A-4

DIRECTORY LISTINGS (continued)

CONDITIONS (continued)

A15 Personalized telephone number service

- B1 Personalized telephone number (PTN) service provides the customer with a specifically requested telephone number.
- B2 PTN service is subject to Rule No. 22 (A1.B1), which states in part "the customer has no proprietary right in the number."
- B3 If the utility finds it necessary to change the personalized customer's telephone number, the PTN customer will be granted a refund of the service charge.
- B4 All customer requested telephone numbers are subject to availability and provided at the discretion of the utility.
- B5 PTN will not be offered to (800) service.
- B6 The PTN will appear as numeric in the directory.
- B7 The PTN selection charge applies to each customer requested PTN, when the utility is able to provide the requested number.

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SCHEDULE NO. A-5

INSIDE WIRE MAINTENANCE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 4 of this schedule are effective as of the date shown on each sheet.

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Canceling A.C.C. Sheet No. A5-2

SCHEDULE NO. A-5

INSIDE WIRE MAINTENANCE SERVICE (continued)

APPLICABILITY

Applicable to utility-provided maintenance on inside wire for single-line residence/business one-party service and semipublic service. Not applicable to multi-line, key line and/or PBX type service.

TERRITORY

Within the exchange area of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

RATES

Monthly
Charge

A1 Plan I, Wire Care Plus

B1 Residence

\$.90

B2 Business

.90

A2 Plan II, per maintenance visit

B1 Residence and/or business

Customer premises work
charges shown in Schedule
No. A-3.

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Canceling A.C.C. Sheet No. A5-3

SCHEDULE NO. A-5

INSIDE WIRE MAINTENANCE SERVICE (continued)

CONDITIONS

- A1 The rate for the exchange access line service does not include utility maintenance of inside wire and associated jacks located on the customer side of the Point of Demarcation or exchange access line termination associated with the exchange service.
- B1 Customers may:
- C1 Subscribe to the utility-provided maintenance of customer premises inside wire or
 - C2 Provide their own maintenance.
- A2 Two plans are available to customers for the maintenance of inside wire.
- B1 Plan I - a monthly recurring charge for maintaining inside wire per exchange access line, per premises. The customer's inside wire must be in working condition at the time of enrollment.
- C1 There is no charge to isolate trouble when it is in the customer's inside wire, or jack(s), or telephone set.
 - C2 There is no charge to repair or replace the inside wire or jacks.
- B2 Plan II - a nonrecurring charge per maintenance visit for maintenance work performed.
- C1 Where customer premises inside wire is installed according to technical standards but the customer does not elect to have the utility maintain the customer premises inside wire under Plan I, the customer shall be subject to the customer premises work charges as set forth in Schedule No. A-3 in those instances where the utility makes a repair visit to the customer's premises and the trouble condition is found to be in the inside wire and/or jack, in the customer's equipment, or beyond the inside wire on the customer's side of the Point of Demarcation. Prior to performing any work at the customer's premises, the utility will inform the customer of competitive alternatives for the repair of inside wire.

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SCHEDULE NO. A-5

INSIDE WIRE MAINTENANCE SERVICE (continued)

CONDITIONS (continued)

- A2 Two plans are available to customers subscribing to utility-provided maintenance of inside wire. (continued)
- B2 Plan II - a nonrecurring charge per maintenance visit for maintenance work performed. (continued)
- C2 Should the customer request to have the utility repair their inside wire, the utility will schedule an appointment to meet the customer at their premises. The utility will commit to a four hour period within which the repairs will be made.
- D1 If the utility's representative is unable to gain access to the customer's premises within the time frame set in C2 above, a "no show" charge of \$27.00 may be applied.
- D2 If the utility fails to keep the scheduled appointment within the time frame set in C2 above, the utility will reschedule the work and make the necessary repairs to the inside wire at no charge to the customer.
- A3 The special service charge in Schedule No. A-3 will be assessed to existing customers only when changing to Plan I.
- A4 Installation of demarcation devices by nonutility installers, absent agreement with the utility, is prohibited.

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SCHEDULE NO. A-6

EMPLOYEES' SERVICE

LIST OF EFFECTIVE SHEETS

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Canceling A.C.C. Sheet No. A6-2

SCHEDULE NO. A-6

EMPLOYEES' SERVICE (continued)

APPLICABILITY

Applicable to residence telephone service provided to regular employees and retired employees of Frontier California Incorporated - Arizona receiving a pension under the Utility's established pension plan.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

RATES

A1 Each Nonmanagement Employees's Residence Service

B1 One local access line, including service connection and nonrecurring charges associated therewith, at 50% concession.

B2 All other services, including usage, will be provided at regular filed rates.

A2 Each Management Employees's Residence Service

B1 One local access line, including service connection and nonrecurring charges associated therewith, at 100% concession.

B2 All other services including usage, will be provided at regular filed rates, except as provided for in Condition No. A2 following.

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Canceling A.C.C. Sheet No. A6-3

SCHEDULE NO. A-6

EMPLOYEES' SERVICE (continued)

CONDITIONS

- A1 The preceding rate treatment does not apply to directory listings except as reflected in Condition No. A2 below.
- A2 The Utility may provide primary service including supplemental service, directory listings and all required service connection and nonrecurring charges at 100% concession to management employees who are required to make regular use of their residence service line for business of the Utility.
- A3 Under this schedule "regular employees" means those persons permanently employed by the Utility on a full or part-time basis, including those persons on military leave of absence who were receiving "Employee's Service" at the beginning of their official leave.
- A4 The rate treatment applicable to an employee's service prior to military leave may be extended by the Utility during the period of military leave.
- A5 The rate treatment applicable to employees retired prior to XXXX XX, XXXX benefits will remain as follows:
- B1 Non-management
- Basic one-party flat rate residence telephone line and a three feature custom calling package consisting of call waiting, call forwarding, and three-way calling.
- B2 Management
- Basic one-party flat rate residence telephone line and a four feature custom calling package consisting of call waiting, call forwarding, three-way calling and 8-code speed calling.
- A6 Employees who retire after XXXX XX, XXXX will be eligible for continuance of rate treatment in effect under this schedule.

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SCHEDULE NO. A-7

INTEREXCHANGE RECEIVING SERVICE

LIST OF EFFECTIVE SHEETS

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Canceling _____ A.C.C. Sheet No. A7-2

SCHEDULE NO. A-7

INTEREXCHANGE RECEIVING SERVICE (continued)

APPLICABILITY

Applicable to interexchange receiving service.

TERRITORY

Within the exchange area of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

RATES

Monthly
Rate ¹

Each interexchange receiving service

\$ 10.95

CONDITIONS

- A1 Interexchange receiving service is only available to customers of business one-party, private branch exchange, key line and multiline network access line service.
- A2 Interexchange receiving service is not available to customers of semipublic paystation service.
- A3 Customers to interexchange receiving service will be billed for all toll messages to him from those exchanges in which he subscribes for this service. All toll messages billed under this schedule will be billed at the station-to-station rate.
- A4 A telephone number designation will be assigned to each service in each exchange in which the service is subscribed for. Only calls to this number which originate in the exchange in which the service is subscribed for will come within the scope of the service under this schedule.

¹ In addition to applicable service connection charges as shown in Schedule No. A-3.

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SCHEDULE NO. A-8

JOINT USER SERVICE

LIST OF EFFECTIVE SHEETS

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Canceling A.C.C. Sheet No. A8-2

SCHEDULE NO. A-8

JOINT USER SERVICE (continued)

APPLICABILITY

Applicable to joint user service.

TERRITORY

Within the exchange area of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

RATES

Monthly
Rate ¹

A1 Each joint user service

\$ 2.50

CONDITIONS

A1 The applicability of joint user service is determined by the obvious or actual use made of the service. The customer's facilities are not to be extended off the premises on which the primary telephone service is located to provide joint user service only.

A2 The rate for joint user service includes a listing in the telephone directory and applies in addition to the rates and charges for the facilities and all other service provided. Joint user service is applicable and is furnished upon application made by the primary customer and the joint user as follows:

B1 Application for the use of the primary customer's service by an individual, firm, company, or association occupying jointly or in part the premises on which the primary customer's off-premises telephone set is located.

B2 Application for the use of the primary customer's service for another business conducted separately by the same customer and differing in character or name from that for which the facilities are provided.

¹ In addition to applicable service connection charges as shown in Schedule No. A-3.

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Canceling A.C.C. Sheet No. A8-3

SCHEDULE NO. A-8

JOINT USER SERVICE (continued)

CONDITIONS (continued)

A2 (continued)

B3 Application for service to be furnished over the facilities utilized in furnishing service to the primary customer, in the name of another individual, firm, company, corporation, or association represented by the primary customer, and the use of the name to be listed is authorized by the owner of the name.

B4 The directory listing representing the joint user service shall in all cases include the name under which the business is publicly conducted and the same address and telephone number of the primary customer.

A3 In the case of individuals, firms, companies and associations engaged in the same business or profession, utilizing a common reception room with offices opening thereon or adjoining thereto, one of the members may become the primary customer and the remainder joint users.

A4 The minimum charge for joint user service shall be the monthly rate, provided that if the listing is included in the telephone directory it shall be paid for until the end of the directory period unless the joint user vacates the primary customer's premises of "customer location" on which the service is provided or the primary customer's service is disconnected.

A5 Joint user service is not available to residence telephone service.

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SCHEDULE NO. A-9

MISCELLANEOUS BILLING SERVICE

LIST OF EFFECTIVE SHEETS

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SCHEDULE NO. A-9

MISCELLANEOUS BILLING SERVICE (continued)

APPLICABILITY

Applicable to special billing services furnished in connection with business and residence services as provided in Schedule No. A-1.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

RATES

| | | |
|----|---|----------------------------------|
| A1 | Additional Bill Copy Service | <u>Rate</u> ¹ |
| B1 | One to three copies per account, only | |
| | Each one-time request charge | \$ 2.50 |
| | Recurring monthly rate | 2.50 |
| A2 | Call Screening | <u>Monthly Rate</u> ¹ |
| B1 | Restricts incoming toll calls to prohibit third number billed calls | \$ 1.50 |
| B2 | Restricts incoming toll calls to prohibit collect billed calls | 1.50 |
| B3 | Restricts incoming toll calls to prohibit collect and third number billed calls | 2.00 |

¹ In addition to applicable service connection charges as shown in Schedule No. A-3.

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SCHEDULE NO. A-9

MISCELLANEOUS BILLING SERVICE (continued)

CONDITIONS

A1 Additional Billing Copy Service (ABCS)

- B1 The utility is required to provide customers a single copy of their bill at no charge.
- B2 No more than three additional copies will be provided at the above rate.
- B3 This service is available on a one-time basis or a recurring monthly basis.
- B4 All applicable rates and service connection charges will apply to each one-time order as well as any other order.
- B5 No charge applies to replace bill copies not received.
- B6 No penalty applies to a cancellation of a recurring monthly basis service.

A2 Call Screening

- B1 If collect calls bypass the screening capability of the operator processing the call and is put through and accepted by the customer with call screening, the call will be billed to the customer and may not be disputed or adjusted.
- B2 Collect billed call screening is not allowed on Official (Frontier) accounts.

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Canceling _____ A.C.C. Sheet No. A10-1

SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 21 of this schedule are effective as of the date shown on each sheet.

| <u>Sheet</u> | <u>Number of Revision</u> |
|--------------|-------------------------------|
| 1 | Original |
| 2 | Original |
| 3 | Original |
| 4 | Original |
| 5 | Original |
| 6 | Original |
| 7 | Original |
| 8 | Original |
| 9 | Original |
| 10 | Original |
| 11 | Original |
| 12 | Original |
| 13 | Original |
| 14 | Original |
| 15 | Original |
| 16 | Original |
| 17 | Original |
| 18 | Original |
| 19 | Original |
| 20 | Original |
| 21 | Original |

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Canceling A.C.C. Sheet No. A10-2

SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE (continued)

APPLICABILITY

Digital Centrex Service, a central office based touch-tone service provided from the telephone company's suitably equipped digital central office facilities for business customers. This offering is a central office service which is an alternative or enhancement to customer PBX, multifunction and key systems.

The equipment permits lines connected to the service to dial each other and to dial outgoing calls directly. Incoming calls are received by direct inward dialing from the calling party to the station line or through a console attendant. The number of centrex lines which will be allowed to access the network at any given time will be restricted by virtual facility group (VFG) software. This number will be based on the individual customer's requirements.

Digital Centrex Service consists of standard features and an assortment of optional features. Additional features are offered on an optional basis subject to the availability of facilities. The service does not include any customer premises equipment.

If the Digital Centrex system falls below two lines it will no longer be considered a Digital Centrex system. The remaining line will be converted to an individual business line with no features. All existing tariff rules, regulations, rates and charges associated with the conversion will apply.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff.

RATES

- A1 Rates for .5 to 3 miles options of intragroup services set forth below are applicable when switching equipment is located in the utility's central office. The rates for the 0.0 miles option are applicable when the utility's switching equipment is located at the customer's primary service location, and all wiring beyond the switching equipment is owned and maintained by the customer.
- A2 In lieu of rates specified below, business one-party rates, Schedule No. A-1, Network Access Line Service, are applicable to those lines designated as unrestricted outside access lines. When the service is used as an enhancement to a key telephone, multiline, or PBX system, then the key line, multiline, or PBX line, access line rate will apply, respectively.

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Canceling _____ A.C.C. Sheet No. A10-3

SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE (continued)

RATES (continued)

A3 Intragroup Calling Services ¹

| # Lines | Monthly Rates Per Line | | |
|------------------------|--------------------------------------|------------|------------|
| | Distance from Central Office (Miles) | | |
| | <u>0.0</u> ² | <u>0.5</u> | <u>1.0</u> |
| 3 Year Plan | | | |
| 2 - 100 | - | \$ 14.10 | \$ 16.65 |
| 101 - 200 ³ | \$ 10.15 | 13.40 | 15.50 |
| 5 Year Plan | | | |
| 2 - 100 | - | 13.30 | 15.35 |
| 101 - 200 ³ | 10.15 | 12.75 | 14.40 |

¹ A termination agreement is required except for 2-100 lines at the three-year plan. Service offering is limited to availability of facilities and construction requirements.

² In addition to this rate, a charge to cover the cost of providing facilities to connect the remote switch at the customer's location to the utility's central office will be established on an individual basis and filed in this tariff under special assemblies.

³ For more than 200 lines see Condition No. A10.

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Canceling _____ A.C.C. Sheet No. A10-4

SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE (continued)

RATES (continued)

A3 Intragroup Calling Services ¹ (continued)

| # Lines | Monthly Rates Per Line | | | |
|------------------------|--------------------------------------|------------|------------|------------|
| | Distance from Central Office (Miles) | | | |
| | <u>1.5</u> | <u>2.0</u> | <u>2.5</u> | <u>3.0</u> |
| 3 Year Plan | | | | |
| 2 - 100 | \$ 19.95 | \$ 21.85 | \$ 24.40 | \$ 27.35 |
| 101 - 200 ² | 17.60 | 19.75 | 21.80 | 24.35 |
| 5 Year Plan | | | | |
| 2 - 100 | 17.40 | 19.45 | 21.50 | 23.85 |
| 101 - 200 ² | 16.10 | 17.80 | 19.45 | 21.45 |

¹ A termination agreement is required except for 2-100 lines at the three-year plan. Service offering is limited to availability of facilities and construction requirements.

² For more than 200 lines see Condition No. A10.

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Canceling A.C.C. Sheet No. A10-5

SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE (continued)

RATES (continued)

A3 Intragroup Calling Services ¹

| # Lines | Monthly Rates Per Line | | |
|------------------------|--------------------------------------|------------|------------|
| | Distance from Central Office (Miles) | | |
| | <u>0.0</u> ² | <u>0.5</u> | <u>1.0</u> |
| 7 Year Plan | | | |
| 2 - 100 | - | \$ 12.95 | \$ 14.80 |
| 101 - 200 ³ | \$ 10.15 | 12.45 | 13.95 |
| 9 Year Plan | | | |
| 2 - 100 | - | 12.80 | 14.50 |
| 101 - 200 ³ | 10.15 | 12.35 | 13.75 |

¹ A termination agreement is required except for 2-100 lines at the three-year plan. Service offering is limited to availability of facilities and construction requirements.

² In addition to this rate, a charge to cover the cost of providing facilities to connect the remote switch at the customer's location to the utility's central office will be established on an individual basis and filed in this tariff under special assemblies.

³ For more than 200 lines see Condition No. A10.

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Canceling A.C.C. Sheet No. A10-6

SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE (continued)

RATES (continued)

A3 Intragroup Calling Services ¹ (continued)

| # Lines | Monthly Rates Per Line | | | |
|------------------------|--------------------------------------|------------|------------|------------|
| | Distance from Central Office (Miles) | | | |
| | <u>1.5</u> | <u>2.0</u> | <u>2.5</u> | <u>3.0</u> |
| 7 Year Plan | | | | |
| 2 - 100 | \$ 16.65 | \$ 18.50 | \$ 20.30 | \$ 22.40 |
| 101 - 200 ² | 15.45 | 17.00 | 18.45 | 20.25 |
| 9 Year Plan | | | | |
| 2 - 100 | 16.25 | 17.95 | 19.65 | 21.65 |
| 101 - 200 ² | 15.15 | 16.55 | 17.95 | 19.65 |

¹ A termination agreement is required except for 2-100 lines at the three-year plan. Service offering is limited to availability of facilities and construction requirements.

² For more than 200 lines see Condition No. A10.

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Canceling A.C.C. Sheet No. A10-7

SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE (continued)

RATES (continued)

A4 Installation and/or change charges as set forth in Schedule No. A-3, Service Connection Charges, are applicable to access lines and intragroup calling service lines. All feature and service rates listed below are per line, per month.

A5 Features and Services

| B1 Basic Features and Services | | Monthly Rate |
|---|---|-----------------|
| C1 Access Lines and Intragroup Calling Service Lines | | |
| D1 | 2 - 100, each line | \$ 3.75 |
| D2 | 101 to 200, each line | 3.50 |
| D3 | Additional features or services, each (See Rates A5, B1, C3) | .25 |
| C2 Standard Services included at no additional charge | | |
| D1 | Code Call Access | |
| D2 | Code Restrictions | |
| D3 | Data Call Protections | |
| D4 | Data Pulse Conversion | |
| D5 | Dial Tone upon Trunk Seizure | |
| D6 | End-to-End Signaling | |
| D7 | Flexible Intercept | |
| D8 | Individual Line Business Service, PBX Application | |
| D9 | Multicustomer Operation | |
| D10 | Off-Premises Station and Extensions | |

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Canceling A.C.C. Sheet No. A10-8

SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE (continued)

RATES (continued)

A5 Features and Services (continued)

B1 Basic Features and Services (continued)

C2 Standard Services included at no additional charge (continued)

- D11 Simplified Dialing
- D12 Station-to-Station Calling
- D13 Tandem Switching of Special Service Circuits
- D14 Uniform Numbering Plan Capability
- D15 Tone Detection
- D16 Direct Inward Dialing (DID)
- D17 Direct Outward Dialing (DOD)
- D18 Foreign Exchange (FX) Line - Analog
- D19 Foreign Exchange (FX) Trunk, Digital 2-Way

- C3 The basic feature and service package may include up to a total of six of the following standard features or standard services (or combination thereof), with additional features at \$.25 each:

D1 Standard Features

- E1 Automatic Line
- E2 Call Forward (includes the following)
 - F1 All Calls
 - F2 Busy
 - F3 No Answer
- E3 Call Pickup
- E4 Call Transfer

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SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE (continued)

RATES (continued)

A5 Features and Services (continued)

B1 Basic Features and Services (continued)

C3 Basic feature and service package may include up to a total of six of the following standard features or standard services (or combination thereof), with additional features at \$.25 each: (continued)

D1 Standard Features (continued)

- E5 Call Waiting including:
 - F1 Cancel Call Waiting
 - F2 Call Waiting for 3-Way Calling
- E6 Call Hold
- E7 Meet-me Conference
- E8 Ring Again (Automatic Call-Back Calling)
- E9 Speed Calling (includes one long and one short list per station)
- E10 Speed Calling - group - long list
- E11 Call Park
- E12 3-Way Conference/Transfer
 - F1 3-Way Conference
 - F2 Call Transfer of Incoming Calls
 - F3 Call Transfer of Outgoing Calls
 - F4 Call Transfer of All Calls
- E13 Last Number Redial
- E14 Consultation Hold

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Canceling A.C.C. Sheet No. A10-10

SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE (continued)

RATES (continued)

A5 Features and Services (continued)

B1 Basic Features and Services (continued)

- C3 Basic feature and service package may include up to a total of six of the following standard features or standard services (or combination thereof), with additional features at \$.25 each: (continued)

D2 Standard Services

- E1 Fully Restricted - Class of Service
- E2 Semirestricted - Class of Service
- E3 Toll Restricted - Class of Service
- E4 Unrestricted Service - Class of Service
- E5 Dictation Access and Control (DTMF only)
- E6 Hunting
- E7 Loudspeaker to Radio Paging Access
- E8 Loudspeaker Paging - Line Termination
- E9 Loudspeaker Paging - Answer
- E10 Night Service - Fixed
- E11 Night Service - Flexible
- E12 Night Service - Trunk Answer from Any Station
- E13 Six-port Conference Circuit - Use Control
- E14 Storing of 24 Dialed Digits
- E15 Six-port Conference/Authorization Code Interaction
- E16 Authorization Codes

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Canceling A.C.C. Sheet No. A10-11

SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE (continued)

RATES (continued)

A6 Attendant Features

Attendant features will include any six of the following features with additional features at \$.25 each:

Note: Attendant feature activation requires the purchase/lease of an attendant console.

B1 Standard Features

- C1 Access to Paging
- C2 Call Park Recall Timer
- C3 Call Selection
- C4 Camp-On
- C5 Attendant - Conference (max. six conferees)
- C6 Console Display
- C7 Control of Trunk Group Access
- C8 Locked Loop Operation
- C9 Release Upon Completion of Dialing
- C10 Speed Calling
- C11 Recorded Announcement
- C12 Transfer
- C13 Automatic Recall
- C14 Busy Verification
 - D1 Stations
 - D2 Trunks
- C15 Call Hold
- C16 Call Park
- C17 Code Calling Line Termination
- C18 Console Test
- C19 Delayed Operation
- C20 Interposition Calls
- C21 Lockout

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Canceling _____ A.C.C. Sheet No. A10-12

SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE (continued)

RATES (continued)

A6 Attendant Features (continued)

Attendant features will include any six of the following features with additional features at \$.25 each:

Note: Attendant feature activation requires the purchase/lease of an attendant console.

B1 Standard Features

B1 Standard Features (continued)

- C22 Maintenance and Administration Position (MAP) display for attendant operational measurements
- C23 Multiple Console Operation
- C24 Multiple Listed Directory Numbers
- C25 Position Busy
- C26 Secrecy
- C27 Serial Call
- C28 Straightforward Onward Completion
- C29 Supervisory Console (Basic)
- C30 Switched Loop Operation
- C31 Trunk Group Busy/Trunk Group Access Control Through Special Keys
- C32 Through Dialing
- C33 Timed Recall Set to Zero
- C34 Trouble Key on System II Console
- C35 Trunk Group Busy Indication
- C36 2-Way Splitting
- C37 Uniform Call Distribution From Queue
- C38 Wild Card Key
- C39 Automatic Dial

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Canceling _____ A.C.C. Sheet No. A10-13

SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE (continued)

RATES (continued)

| A7 | Enhanced Features & Services ¹ | Rate |
|-----|--|------------|
| B1 | Enhanced Business Service | \$ 2.00 |
| C1 | Additional features or services, each (see Rates B15) | .25 |
| B2 | Virtual Facility Group (VFG) | 1.50 |
| B3 | Automatic Route Selection (ARS) | 1.50 |
| B4 | Business Set (excludes customer premises equipment) | 2.00 |
| B5 | Datapath - Basic | 4.00 |
| B6 | Console Alerting | .60 |
| B7 | Electronic Switched Network - Basic (ESN) | 4.25 |
| B8 | Cut-Thru Dialing | .60 |
| B9 | Large Conference | Negotiated |
| B10 | Station Message Detail Recording (SMDR) | Negotiated |
| B11 | Enhanced Station Message Detail Recording (SMDR) (Basic SMDR Features Included) | Negotiated |
| B12 | Remote Activated Call Forward with Barge-In includes Nonbarge-In | 2.00 |
| B13 | Network Name Display | 2.00 |
| B14 | Calling Name Display | 2.00 |

¹ Feature and service rates are applicable for both Digital Centrex Service access lines and Intragroup Calling Service lines except the VFG rate which apply only to those lines designated as access lines. The VFG rate does not apply if the customer requests the same number of access lines as stations.

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Canceling _____ A.C.C. Sheet No. A10-14

SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE (continued)

RATES (continued)

A7 Enhanced Features & Services ¹B15 Enhanced business service will include up to six of the following features with additional features at \$.25 each: ²

- C1 Audio input on incoming calls in queue (attendant and uniform call distribution)
- C2 Distinctive Ringing
- C3 Distinctive Call Waiting Tones
- C4 Executive Busy Override
- C5 Intergroup Calling
- C6 Uniform Call Distribution (UCD)
- C7 Queuing - Call Back
- C8 Queuing - Off-hook
- C9 Expensive Route Warning Tone
- C10 Station - Activated Do Not Disturb with Feature Active Reminder
- C11 Origination Restrictions
- C12 Station Control Conference (Six Ports Maximum)
- C13 Dual Tone Multifrequency (DTMF) Outpulsing On A Line

¹ Feature and service rates are applicable for both Digital Centrex Service access lines and Intragroup Calling Service lines except the VFG rate which apply only to those lines designated as access lines. The VFG rate does not apply if the customer requests the same number of access lines as stations.

² Additional descriptions and limitations of the enhanced features and services listed above are maintained in the utility's service office.

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Canceling A.C.C. Sheet No. A10-15

SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE (continued)

RATES (continued)

A8 Business Set Features

B1 Business set features may include up to six of the following features, with additional features at \$.25 each:

Note: Business set feature activation requires the purchase/lease of the Meridian digital business sets.

- C1 Auto Answerback
- C2 Automatic Dial
- C3 Automatic Line
- C4 Multiple Appearance Directory Number
- C5 Busy Override
- C6 Call-Back Queuing
- C7 Call Forward includes:
 - D1 CF Busy
 - D2 CF No Answer
 - D3 CF Universal
 - D4 CF Intragroup
- C8 Call Park including:
 - D1 Recall ID
- C9 Call Pickup
- C10 Call Waiting
- C11 Feature Code Access
- C12 Group Intercom All Calls
- C13 Held Calls
- C14 Individual Business Line
- C15 Intercom
- C16 Listen On Hold
- C17 Make Set Busy including:
 - D1 Except Group Intercom
- C18 Malicious Call Hold
- C19 Conference Interaction

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Canceling _____ A.C.C. Sheet No. A10-16

SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE (continued)

RATES (continued)

A8 Business Set Features (continued)

- B1 Business set features may include up to six of the following features, with additional features at \$.25 each:
(continued)

Note: Business set feature activation requires the purchase/lease of the Meridian digital business sets.

- C20 Ring Again
- C21 Short Hunt
- C22 Six-port Conference
- C23 Speed Calling including:
 - D1 Personal List
 - D2 Group List
 - D3 Network
- C24 Three-Way Calling/Call Transfer
- C25 Call Forward/Automatic Dial Display
- C26 Call Forward Reason Display
- C27 Display Called Number
- C28 Display Calling Number
- C29 Enhanced Median Business Set Reason Display
- C30 Feature Display
- C31 Display Sets (M5000 series of terminals)
- C32 Query Time Key
- C33 Privacy Release Conference Control
- C34 Specific Key Ringback on Ring
- C35 Again Requests
- C36 Programmable Prime Line Select
- C37 Enhanced MADN Call Control
- C38 Business Set Inspect Key
- C39 Leave Word Calling
- C40 UCD on EBS Set and UCD on Signal Distributor Points

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Canceling A.C.C. Sheet No. A10-17

SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE (continued)

RATES (continued)

| | | |
|----|-----------------------|-------------|
| A9 | Music-On-Hold feature | <u>Rate</u> |
| B1 | Each customer | \$ 10.00 |
| B2 | Each access line | 1.00 |
| B3 | Each station | .25 |

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Canceling _____ A.C.C. Sheet No. A10-18

SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE (continued)

CONDITIONS

- A1 All equipment provided by the customer must be compatible with the services and equipment provided by the utility.
- A2 Service is only offered where utility facilities are available.
- A3 Service area is limited to manufacturer's equipment specifications.
- A4 The minimum charge for service provided under this tariff shall be one month except where termination agreement is required.
- A5 The customer must subscribe to a minimum of two centrex lines. The customer must subscribe to touchtone service for all centrex lines.
- B1 If the Digital Centrex system falls below two lines it will no longer be considered a Digital Centrex system. The remaining line will be converted to an individual business line with no features. All existing tariff rules, regulations, rates and charges associated with the conversion will apply.
- A6 The customer may choose one of four plans requiring either a three, five, seven or nine year termination agreement at the rates stated under Rates above.
- A7 The utility will furnish one alphabetical and one classified directory listing without charge per system. Additional listings will be offered subject to the provisions outlined in Schedule No. A-4, Directory Listings of this tariff, or may be provided free if in the judgment of the utility such listings will improve service to the public, reduce utility operating costs, or both.
- A8 Extended Area Service (EAS) is provided with this service in the event the customer's central office exchange has EAS.
- A9 Usage pricing will be provided with this service in the event the customer's central office exchange has usage pricing. Rates will be established as each central office is equipped to provide this service.
- A10 Rates for this service over 200 lines or greater than three miles from the central office will be provided under specific contract/agreement subject to Arizona Corporation Commission approval.

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Canceling _____ A.C.C. Sheet No. A10-19

SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE (continued)

CONDITIONS (continued)

- A11 Intragroup Calling Service rates apply to all lines not designated as outside access lines and restricted by the Virtual Facility Group feature to intragroup calls.
- A12 The quantity of outside access lines will be designated based on the individual customer's traffic requirements.
- A13 Explanation of Terms
- B1 Intragroup calling service lines - lines designated as restricted lines which provide communication paths for calls within the customer location.
- B2 The Virtual Facility Group (VFG) - A software package which simulates a trunk group such that the number of centrex lines which have access to the network, at any one time, is restricted.
- B3 Primary Service Location - The continuous property designated by the customer as the primary location and/or at which the attendant's console position may be located.
- B4 Secondary Service Location - Each different premises of the same customer, not within the primary location, served by one or more stations of the same system. Stations in secondary locations may be served by primary or satellite switching equipment and may be provided at secondary locations where it is more economical than extending lines from the primary switching equipment.

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Canceling A.C.C. Sheet No. A10-20

SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE (continued)

CONDITIONS (continued)

A14 Lump Sum Payments

The customer has the option of making a partial lump sum payment (PLSP) at the time of installation or a total lump sum payment (TLSP) at the time of installation or at any other time during the term of the service period selected.

For partial payments, the sum payable will be a minimum of \$10,000.00 and may be increased in increments of \$10,000.00. The partial payment will reduce the monthly rate per line by the monthly annuity amount per line of the lump sum payment. The monthly annuity amount is the annual amount divided by 12. The annual annuity amount is determined by the following formula:

$$A = P \frac{i(1+i)^n}{(1+i)^n - 1}$$

Where A is the annual annuity amount

P is the lump sum amount

i is the interest rate that is paid on subscriber deposits

n is the number of payment periods remaining in years

Therefore, the reduced Digital Centrex Service (DCS) monthly rates per line is determined as follows:

$$\text{Reduced monthly rate per line} = \text{MR} - \frac{A/12}{\# \text{ of lines}}$$

Where MR is the original DCS monthly rate per line

A is the annual annuity amount

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Canceling A.C.C. Sheet No. A10-21

SCHEDULE NO. A-10

DIGITAL CENTREX SERVICE (continued)

CONDITIONS (continued)

A14 Lump Sum Payments (continued)

The total lump sum payment will be determined by the application of the following formula:

$$TLSP = (MR)(n)(epdf)$$

Where TLSP is the total lump sum payment

MR is the monthly rate of service
including lines and features

n is the number of monthly payment periods
remaining

epdf is the early payment discount factor based on
the interest rate paid on subscriber deposits
and is kept on file by the utility.

A15 Termination Liability

B1 See Schedule No. AC, Rule No. 21, for termination liability rules.

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SCHEDULE NO. A-11

SWITCHED DATA SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 13 of this schedule are effective as of the date shown on each sheet.

| <u>Sheet</u> | <u>Number of Revision</u> |
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SCHEDULE NO. A-11

SWITCHED DATA SERVICE (continued)

APPLICABILITY

Applicable to single line and Centrex Switched Data Services.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedule.

RATES

| | Monthly Rate ¹ | Nonrecurring Charge ² |
|--|------------------------------|-------------------------------------|
| A1 Switched Data Customer Line Services ³ | | |
| B1 Low Speed Line Services ⁴ | | |
| C1 Single Line, without Intercom, ea. | \$ 38.00 | \$ 50.00 |
| C2 Centrex with Intercom | | |
| 2 - 49 lines, ea. | 38.00 | 50.00 |
| 50 - 100 lines, ea. | 38.00 | 50.00 |
| 101 and above lines, ea. | 38.00 | 50.00 |
| B2 High Speed Line Services ⁴ | | |
| C1 Single Line, without Intercom, ea. | 42.00 | 50.00 |
| C2 Centrex with Intercom | | |
| 2 - 49 lines, ea. | 42.00 | 50.00 |
| 50 - 100 lines, ea. | 42.00 | 50.00 |
| 101 and above lines, ea. | 42.00 | 50.00 |

¹ Plus appropriate network access line rate in Schedule No. A-1.² In addition to Service Connection Charges in Schedule No. A-3.³ In addition to the FCC End User Common Line (EUCL) Charge set forth in Frontier's Tariff FCC No. 6.⁴ For a definition of Low Speed and High Speed Line Services refer to Definition in Schedule A-11-7.

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Canceling _____ A.C.C. Sheet No. A11-3

SCHEDULE NO. A-11

SWITCHED DATA SERVICE (continued)

| RATES (continued) | | Monthly <u>Rate</u> | Nonrecurring <u>Charge</u> ¹ |
|-------------------|---|------------------------|--|
| A1 | Switched Data Customer Line Services (continued) | | |
| B3 | Switched Data Channel Access ^{2, 3} | \$ 270.00 | \$ 300.00 |
| C1 | Central Office Termination, per access arrangement | 150.00 | 125.00 |
| C2 | Central Office Channelization, per channel activated | 6.00 | - |
| C3 | Customer Premises Termination (optional), per access arrangement | 130.00 | 75.00 |
| C4 | Customer Premises Channelization (optional), per channel activated | 30.00 | 20.00 |

¹ In addition to Service Connection Charges in Schedule No. A-3.² In addition to the 1.544 Mbps Special Transport Rates set forth in the Intrastate Access Tariff, Section 6.11.³ In addition to the FCC End User Common Line (EUCL) Charge set forth in Frontier's Tariff FCC No. 6.

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Canceling _____ A.C.C. Sheet No. A11-4

SCHEDULE NO. A-11

SWITCHED DATA SERVICE (continued)

| RATES (continued) | | Monthly <u>Rate</u> | Nonrecurring <u>Charge</u> ¹ |
|-------------------|---|------------------------|--|
| A1 | Switched Data Customer Line Services (continued) | | |
| B4 | Switched Data Individual Line Loop Extension Service ^{2,3} | | |
| C1 | Single Line Access ⁴ | 50.00 | 50.00 |
| | Single Line Extension Channel | 12.00 | 50.00 |
| C2 | Centrex Access ⁴ | 50.00 | 50.00 |
| | Centrex Extension Channel | 15.00 | 50.00 |

¹ In addition to Service Connection Charges in Schedule No. A-3.

² Both the Access and the Extension Channel are required.

³ In addition to the Special Transport Rates set forth in the Intrastate Access Tariff, Section 6.

⁴ In addition to the FCC End User Common Line (EUCL) Charge set forth in Frontier's Tariff FCC No. 6.

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Canceling _____ A.C.C. Sheet No. A11-5

SCHEDULE NO. A-11

SWITCHED DATA SERVICE (continued)

RATES (continued)

Monthly
Rate ¹

A2 Switched Data Optional Services, per line

B1 Data Direct Connect

\$ 1.00

B2 Data Closed User Group

1.00

A3 Switched Data Optional Service Packages

B1 Feature Package Data 1000, each

3.00

B2 Feature Package Data 2000, each

5.00

A4 Switched Data Network Usage ²

Switched Data Network Usage will be billed in accordance with the rates and conditions for message toll calls as set forth in Schedule No. B-1, where applicable.

Rate

A5 Switched Data Software Reconfiguration, per occurrence

\$ 12.75

The Software Reconfiguration charge is applicable for any software changes that are required to make changes to Optional Features (e.g., change Speed Call Lists, Data Direct Connection Destination, etc.) or changes to Feature Packages (e.g., add, delete, or change features). The subsequent order charge as set forth in Schedule No. A-3 will apply.

¹ In addition to Service Connection charges in Schedule No. A-3.

² Network usage does not apply to Centrex intercom calls.

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Canceling A.C.C. Sheet No. A11-6

SCHEDULE NO. A-11

SWITCHED DATA SERVICE (continued)

CONDITIONS

A1 Definitions

Asynchronous - A method of transmitting data in which each transmitted character is preceded by a start bit and followed by a stop bit, thus permitting the interval between characters to vary.

Bit - A binary digit. The smallest unit of information in the binary system of notation.

Bits Per Second (bps) - The number of bits transmitted per second. A measure of the speed of transmission of digital information.

Digital - Information which is expressed in discrete or noncontinuous form.

Full Duplex - Type of communication that supports the transmission of signals in both directions simultaneously. This is not associated with simultaneous transmission of voice and data communications.

Half Duplex - Type of communication that supports transmission of data signals alternately in both directions, but is not capable of simultaneous and independent transmission and reception. This is not associated with simultaneous transmission of voice and data communications.

Hunting - A search through a group of telephone numbers until an idle number is found or the last number of the group is reached.

Off-Peak - The Off-Peak period for usage rating is from 5:00 p.m. up to, but not including, 8:00 a.m.

Peak - The peak period for usage rating is from 8:00 a.m. up to, but not including, 5:00 p.m.

Synchronous - A method of transmitting data in which the data characters and bits are transmitting data in which the data characters and bits are transmitted at a fixed rate with the transmitter and receiver synchronized, eliminating the need for individual start bits and stop bits.

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Canceling A.C.C. Sheet No. A11-7

SCHEDULE NO. A-11

SWITCHED DATA SERVICE (continued)

CONDITIONS (continued)

A2 Description of Services

Switched Data Services - Exchange network services which provide for digital, end-to-end data transport.

Low Speed Line Services - Low Speed Switched Data service supports 300, 1200, 2400, 4800, 9600, and 19,200 bits per second, asynchronous, full duplex or half duplex connections and 1200, 2400, 4800, 9600, and 19,200 bits per second synchronous full duplex or half duplex connections for single line and Centrex line applications.

High Speed Line Services - High Speed Line Services support 48,000, 56,000, and 64,000 bits per second synchronous full duplex connections for single line and Centrex line applications.

Switched Data Individual Line Loop Extension Service - An extended loop capability which transports Switched Data usage between the customer premises and the local serving central office. Each Switched Data Individual Line Loop Extension includes one channel which is used exclusively for data transmissions. Some technologies will permit transmissions up to 56,000 bits per second or up to 64,000 bits per second depending on technology.

Switched Data Channel Access - A 1.544 high capacity digital facility that transports Switched Data usage between the customer premises and the local serving central office on a channelized basis. Switched Data Channel Access provides 24 digital channels that support data transmission only. On a per channel basis, the customer can transmit data up to 56,000 bits per second.

Data Line Security - Data Line Security prevents a call from being interrupted by override tones, such as a call waiting tone, or other test or busy verification tests that would interrupt the flow of data.

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Canceling _____ A.C.C. Sheet No. A11-8

SCHEDULE NO. A-11

SWITCHED DATA SERVICE (continued)

CONDITIONS (continued)

A2 Description of Services (continued)

Intercom Dialing - Intercom Dialing allows customer group stations to complete calls to other stations without the assistance of an attendant, by dialing a 2 through 7 digit number. This feature is applicable to Centrex customer groups only and is restricted to the serving wire center only.

Direct Dialing - Direct Dialing allows the user to place local and long distance calls between Switched Data lines without the assistance of an attendant by using the standard 7 through 10 digit dialing methods.

Data Direct Connect - Data Direct Connect is an optional service which provides an automatic connection between a Switched Data calling line that goes off-hook at a predetermined location.

Data Closed User Group - Data Closed User Group is an optional service restricted to Centrex lines, which provide partitioning of Switched Data lines into groups where calls within such a group are allowed, but calls between such groups are denied.

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Canceling A.C.C. Sheet No. A11-9

SCHEDULE NO. A-11

SWITCHED DATA SERVICE (continued)

CONDITIONS (continued)

A2 Description of Services (continued)

B1 Packaged Services

C1 Feature Package Data 1000

Data Individual Speed Call-Short List - Individual Speed Call-Short List is limited to an individual Switched Data line. Short List permits up to eight stored numbers. Short List is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Call Forward (All/Busy/No Answer) - Data Call Forward permits incoming calls to be automatically forwarded to a predetermined number. All calls may be forwarded or calls can be forwarded according to busy or no answer conditions. Data Call Forward is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Last Number Redial - Data Last Number Redial permits redialing the last called number by depressing a single key. Redial is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Toll Restriction - Data Toll Restriction will block toll calling over Switched Data Lines.

Data Sequential Hunt Group - Data Sequential Hunt Group pilot telephone number assigned to a group of lines. Hunting is sequential, starting at the first line assigned to the pilot telephone number and ending at the last line.

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Canceling A.C.C. Sheet No. A11-10

SCHEDULE NO. A-11

SWITCHED DATA SERVICE (continued)

CONDITIONS (continued)

A2 Description of Services (continued)

B1 Packaged Services (continued)

C2 Feature Package Data 2000. (In addition to services included in Feature Package Data 1000).

Data Call Back - Data Call Back notifies user encountering a busy station to be notified when the station becomes idle and automatically establishes the call. Data Call Back is available with Centrex intercom calling but not with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Saved Number Redial - Data Saved Number Redial allows for redialing a saved number by depressing a single key. Redial is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Circular Hunting - Data Circular Hunting assigns a pilot telephone number to the hunt group. Hunting starts after the first idle line found by the previous hunt and continues until the hunting starting point is reached. Hunting is not available with Switched Data Channel Access nor with Switched Data Individual Line.

Data Group Speed Calling - Data Group Speed Calling permits abbreviated dialing for a list of numbers shared by a group of data lines. The list may be updated either by a service order or by a designated user (controller). Additions, changes, or deletions of numbers can be made only from the controller's line. Other lines with access to this list are restricted. Speed Calling is available with Centrex intercom calling but is not available with Data Channel Access nor with Switched Data Individual Line Loop Extension.

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Canceling A.C.C. Sheet No. A11-11

SCHEDULE NO. A-11

SWITCHED DATA SERVICE (continued)

CONDITIONS (continued)

A2 Description of Services (continued)

B1 Packaged Services (continued)

C2 Feature Package Data 2000. (In addition to services included in Feature Package Data 1000) (continued)

Data Individual Speed Call-Long List - Long List is the same as the Data Individual Speed Call Short-List except a Long List permits up to thirty stored numbers. Long List is limited to Switched Data Lines but is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

A3 General

Switched Data Service will be furnished only where facilities are available. Service is offered on a limited basis by specific switching systems within certain geographical areas. Since this service is not offered in all areas, it is important to verify its availability by contacting your Company Account Representative of Business Office at the telephone number listed in your telephone directory for Installation/Service.

The minimum billing for which service is provided is one month.

Customer Premises Channelization may be provided by the customer or the Utility. If the Utility provides channelization at a customer's premises, the customer is not required to provide a channel access card. Channel termination equipment shall be placed at a single equipment location on the customer's premises. The customer must provide floor space, a temperature controlled environment, and a 120 volt, 60 Hz AC power service. Emergency backup power and ring generating equipment services are available at charges and rates developed for each individual case.

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Canceling A.C.C. Sheet No. A11-12

SCHEDULE NO. A-11

SWITCHED DATA SERVICE (continued)

CONDITIONS (continued)

A4 Application of Rates

Customer Premises Channelization is an optional component of Switched Data Channel Access. The customer has the option to support premises channelization with CPE devices or equipment made available by the Utility. Channelization at the customer's premises when provided by the Utility is available at the rates specified under RATES A1 B3 preceding. Both the Customer Premises Channelization charge, per channel, and the Customer Premises Termination charge, per access arrangement (24 channels), will apply.

End User charges as specified in the End User Facilities for Interstate Access (FIA), Frontier's Tariff FCC No. 6, will apply to Switched Data service. For each Switched Data Channel Access and Switched Data Individual Line Loop Extension, the End User FIA charge will apply twice.

A5 Access Dialing

Access to Switched Data service is obtained through a dial connection via the public switched telephone network using the standard 7 through 10 digit methods.

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Canceling A.C.C. Sheet No. A11-13

SCHEDULE NO. A-11

SWITCHED DATA SERVICE (continued)

CONDITIONS (continued)

A6 Technical Limitations

Switched Data Service requires the use of customer provided data equipment that is compatible with the Utility's equipment and facilities. Service Connection Charges, as set forth in Schedule A-3, apply for visits by the Utility to a customer's premises if a service difficulty results from customer-provided facilities or equipment.

Customers may be affected by technological limitations because of digital signal power loss. Beyond the following limitations, customers will be served with Switched Data Individual Line Loop Extensions or Switched Data Channel Access:

DMS-100: 42dB loss at 80 kilohertz, equating to a maximum route length ranging from 12,000 feet to 18,000 feet, depending on cable gauge and customer wiring.

5ESS (non-ISDN equipped): 42dB loss at 80 kilohertz, equating to a range from 12,000 feet to approximately 14,000 feet depending on cable gauge and including customer wiring.

If these losses are exceeded for a customer, the customer must subscribe to Switched Data Individual Line Loop Extension Service.

A7 Service Interruption

Provisions concerning allowance for interruptions in service are set forth in Schedule No. AC, Rule No. 12.

A8 Special Construction

All rates and charges set forth in this schedule apply if suitable facilities are available. If special construction is necessary, the special construction charges set forth in Schedule No. G-1 apply.

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Canceling _____ A.C.C. Sheet No. A12-1

SCHEDULE NO. A-12

CUSTOMER OWNED AND OPERATED (COPT) SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 14 of this schedule are effective as of the date shown on each sheet.

| <u>Sheet</u> | <u>Number of Revision</u> |
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Canceling A.C.C. Sheet No. A12-2

SCHEDULE NO. A-12

CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)

APPLICABILITY

Applicable to Customer Owned Pay Telephone (COPT) Service.

For Billing and Collecting of Pay Station Service Charge - the applicability of this tariff is under conditions permitting billing of customers of the Utility for services provided by others.

TERRITORY

Within all exchange areas, as those areas are defined by maps filed as part of Frontier Communications of the Southwest, Inc., - Arizona's tariff schedules.

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Canceling _____ A.C.C. Sheet No. A12-3

SCHEDULE NO. A-12

CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)

GENERAL

A1 Special Conditions

B1 The COPT Provider will be responsible for installing on or adjacent to each COPT a prominent display indicating the following in a well-lighted area and in clearly legible form in both English and Spanish:

- C1 dialing instructions
- C2 direct dial rates set by COPT owner
- C3 owner name, address, and telephone number
- C4 clearly stated procedures for registering complaints with COPT owner and claiming refunds from COPT owner
- C5 rate for local call and any time limit imposed on local call duration plus any additional charges for additional time
- C6 The phone is not owned by the local exchange carrier
- C7 any usage charge rate for non-sent paid intraLATA or interLATA calls if in addition to utility's comparable charges
- C8 any rates for nonlocal intraLATA calling which exceed utility's authorized rates for calls of the same distance from utility's public coin telephones at the same time of day or day of the week
- C9 if the telephone is prepay or post-pay
- C10 which credit cards the COPT set will accept
- C11 the charge for directory assistance ("DA") calls
- C12 whether coins are returned for uncompleted calls
- C13 whether toll, operator-assisted, and credit card calls can be made
- C14 an explanation on how to obtain refunds
- C15 whether the phone makes change

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Canceling A.C.C. Sheet No. A12-4

SCHEDULE NO. A-12

CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)

GENERAL (continued)

A1 Special Conditions (continued)

B2 Customer-owned pay telephones (COPT) will have the following operational characteristics:

- C1 Must be able to access the utility operator at no charge and without using a coin for emergency purposes.
- C2 Must be able to access 911 Emergency Service, where available, at no charge, without using a coin or credit card and, when the COPT service is located in an exchange area which can only access 911 Emergency Service by use of a dialing sequence other than 911, must prominently display on such instrument, the appropriate dialing sequence to access 911 Emergency Service, when available.
- C3 Must be able to access Repair Service, at no charge, without using a coin.
- C4 Must be able to access 411 Directory Assistance Service, or directly dialed calls to Directory Assistance outside the caller's Area Code but within the LATA.
- C5 Must comply with all applicable Federal, State and Local laws, rules and regulations concerning the use of these telephones by disabled persons and the hearing impaired.
- C6 Must return coins deposited in the event a call is not completed. In addition, the customer shall make refunds promptly upon plausible user complaint about failure of the COPT to return coins, poor transmission, premature disconnection, or other service problems.

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Canceling A.C.C. Sheet No. A12-5

SCHEDULE NO. A-12

CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)

GENERAL (continued)

A1 Special Conditions (continued)

- B3 The COPT Provider must affix in a clearly visible position on the face of the COPT a registration sticker, which shall include a registration number and the name and address of the owner and the telephone number to call for repair service of the COPT.
- B4 The COPT Provider agrees to submit a new application form to the utility upon transfer of ownership, relocation, or replacement of the COPT, and understands that service may be terminated by the utility or the Commission for violation of this or any other tariff conditions.
- B5 The COPT Provider will be required to route all intraLATA calls from their COPT through the utility's transmission facilities, and to route all interLATA calls from their COPT through the utility's access facilities.
- B6 The COPT owner shall be responsible for the provision and replacement of telephone directories for use at each COPT. The COPT owner will be provided with one local telephone directory free of charge at initial installation and each time the directory is reissued by the utility. The utility will charge for any additional directories.
- B7 In the event it becomes apparent that a customer-owned coin/coinless telephone is attached to a line not authorized for use with such a set, the utility reserves the right to disconnect that customer's service. However, should the customer so request, the utility will install a Coin Line at the rates and charges specified herein.

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SCHEDULE NO. A-12

CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)

GENERAL (continued)

A1 Special Conditions (continued)

- B8 Coin sent-paid interLATA calls from COPT or IPP Coin Lines may be routed to any Interexchange Carrier selected by the customer who has the required coin signaling capabilities (i.e., coin recognition, coin control, etc.) to complete the call.

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SCHEDULE NO. A-12

CUSTOMER OWNED AND OPERATED (COPT) SERVICE(continued)

COPT LINE SERVICE

A1 Rates and Charges

Monthly
Rate

B1 COPT Line Service

C1 BRA

\$ 46.30

A2 Optional Features

B1 Answer Supervision, per line

3.55

A3 Definitions and Requirements

- B1 COPT Line Service provides an access line for use only with a customer-owned pay telephone (COPT). The COPT Line Service rate does not include a telephone set.

This service allows the customer, within certain limitations, to establish the call rate for sent paid local and long distance calls placed from the COPT. The customer, for purposes of this service, is the individual who subscribes to the access line.

- B2 Directory listings for subscribers to COPT Line Service are provided under conditions for furnishing business listings.

- B3 Joint User Service is not furnished with COPT Line Service.

- B4 Utility operator assistance on coin sent paid calls is denied.

- B5 Utility will not offer or make refunds.

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SCHEDULE NO. A-12

CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)

COPT LINE SERVICE - Continued

A3 Definitions and Requirements - Continued

- B6 Applicable rules, conditions, rates, and charges apply as described elsewhere in this tariff.
- B7 A COPT Provider must order a separate COPT Line for each COPT installed and will be billed at the tariff rate.
- B8 A COPT must be hearing-aid compatible and accessible to the handicapped.
- B9 Minimum service period is one month.
- B10 COPT Line Services will be considered a business service for the purpose of applying the conditions in the rules of this tariff concerning establishing/reestablishing credit.
- B11 Access to 1 + 976 will be denied.
- B12 This service is only available on a measured service basis where available or on a flat rate basis when measured service is not available. With the implementation of measured service within a central office, flat rate service will be automatically converted.
- B13 Restrictions apply against the use of COPT Line Service with Foreign Exchange, Foreign District Area Service, Wide Area Telephone Service, Centrex, Custom Calling Service, Remote Call Forwarding, Private Line Service and Channels for Data Transmission and all calling plans.
- B14 The COPT Provider is responsible for the installation, operation and maintenance of any COPT used in connection with this service.

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Canceling A.C.C. Sheet No. A12-9

SCHEDULE NO. A-12

CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)

COPT LINE SERVICE - Continued

A3 Definitions and Requirements - Continued

- B15 The customer will be responsible for payment of utility and/or interexchange carrier toll rates for all sent paid toll calls originating from this service and for directory assistance charges incurred at the COPT. In addition, call screening, call blocking, and or call rating will be the responsibility of the customer.
- B16 Customer-owned pay telephones must be registered in compliance with the FCC's Registration Program or connected behind a FCC registered coupler. A COPT must be installed in compliance with the National Electric Safety Standard.
- B17 The customer shall be responsible for the payment of charges as set forth in Schedule No. A-3 for visits by a utility employee to the customer's COPT when the service difficulty is caused by customer-owned equipment or facilities.
- B18 Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. COPT Answer Supervision will be provided for use with COPT Service as specified in this tariff schedule to assist in determining when billing for a specific call should commence. Applicable rules, conditions, rates, and charges apply as described elsewhere in this tariff.
- B19 711 Telecommunications Relay Service must be accessible at no charge, without using a coin or credit card.

(continued)

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SCHEDULE NO. A-12

CUSTOMER OWNED AND OPERATED (COPT) SERVICE(continued)

COIN LINE SERVICE

A1 Rates and Charges

- B1 COPT Coin Line Service is provided on a Fixed Rate basis. The following monthly rate is applicable for COPT Coin Line Service on a per-line basis.

| | Monthly Rate |
|------------------------|-----------------|
| C1 Coin Line, per line | |
| D1 BRA | \$ 48.30 |

A2 Definitions and Requirements

- B1 Customer-Owned Pay Telephone (COPT) Coin Line Service is a coin voice grade exchange line that provides switch based dial tone first (DTF) coin line functionalities for non-local Exchange Company customer-owned pay telephones.
- B2 COPT Coin Line Service is provided at the request of a COPT provider that provides pay telephone service with switch based coin line functionalities to the public on a resale basis.
- B3 A COPT Coin Line subscriber must use a separate COPT Coin Line for each pay telephone instrument installed and will be billed the tariffed rate for each line. Off -premise extensions to a COPT Coin Line are not permitted.

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SCHEDULE NO. A-12

CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)

COIN LINE SERVICE - Continued

A2 Definitions and Requirements - Continued

- B4 Where COPT Coin Line Service is provided, any type or grade of residence or business service offered regularly at that location may also be furnished, provided such residence or business service is confined to locations solely for use by the particular establishment.
- B5 The Utility shall not be liable for shortages of coins deposited and/or collected from the COPT Coin Line subscriber's equipment.
- B6 The Utility shall not be liable for end-user fraud associated with failure of the subscriber's equipment to perform.
- B7 COPT Coin Line Service will be provided from central offices where facilities are available.
- B8 711 Telecommunications Relay Service must be accessible at no charge, without using a coin or credit card.

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Canceling A.C.C. Sheet No. A12-12

SCHEDULE NO. A-12

CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)

COIN LINE SERVICE - Continued

A3 Features

- B1 Service is provided in equal access Stored Program Control (SPC) central offices where coin line control equipment is available.
- B2 Service is provided on a one-way or a two-way basis at the customer's option.
- B3 Coin signaling, including coin collect and coin return, is provided by the network. Coin collect identifies when a call is completed. Coin return occurs when a no answer or busy signal is encountered.
- B4 Billed Number Screening (BNS) is provided for the automatic blocking via validation data bases of third number billing, collect billing, or both to the line.
- B5 Selective Class of Call Screening is provided to alert operator services systems (live and mechanical) that a call is originating from a COPT Coin Line which may require special handling and billing treatment.
- B6 Central office 900 and 976 blocking is provided.
- B7 Standard recorded announcements used for calls from the Utility's Public Telephone Service pay telephones are used for calls that originate from a COPT Coin Line.

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Canceling A.C.C. Sheet No. A12-13

SCHEDULE NO. A-12

CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)

COIN LINE SERVICE - Continued

A4 Responsibility of the Subscriber

- B1 The subscriber is subject to the requirements for COPT Service as set forth in GENERAL, A1.
- B2 The subscriber is responsible for the payment of all charges for outgoing sent-paid local calls and message toll telephone service calls.
- B3 Special billing and coin sharing arrangements between a COPT Coin Line Subscriber and another carrier are the responsibility of the COPT Coin Line subscriber.
- B4 It is the subscriber's responsibility to ensure instruments used in conjunction with the COPT Coin Line Service are compatible with the Utility's network.

A5 Rate Regulations

- B1 No charge will be imposed for incoming calls.
- B2 Sent-paid local calls will be rated by the Central Office.
- B3 Operator assisted sent-paid local calls will be rated to the end-user at the rate of .20 cents per message, plus the appropriate additive operator service charges as specified in Schedule Cal. P.U.C. No. B-1. Non-sent paid local calls will be rated to the end-user at the rate of .20 cents per message and the appropriate additive operator service charges as specified in Schedule Cal. P.U.C. No. B-1.

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Canceling A.C.C. Sheet No. A12-14

SCHEDULE NO. A-12

CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (continued)

COIN LINE SERVICE - Continued

A5 Rate Regulations - Continued

- B4 Operator assisted sent-paid toll calls will be rated to the end-user at the long distance rate, plus the appropriate additive operator service charges as specified in Schedule No. B-1. Non-sent paid GTE Long Distance Service calls will be rated to the end-user at the long distance rate and the appropriate additive operator service charges as specified in Schedule No. B-1.
- B5 The appropriate Service Connection Charges and/or Customer Premises Work as specified in Schedule No's. A-3 and A-5 are applicable for each COPT Coin Line installed, moved, or changed.
- B6 Rates for Verification/Interrupt Service are as specified in Schedule No. B-1.

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SCHEDULE NO. A-13

PROMOTIONS

LIST OF EFFECTIVE SHEETS

Sheets 1 through 2 of this schedule are effective as of the date shown on each sheet.

| <u>Sheets</u> | <u>Number of Revision</u> |
|---------------|-------------------------------|
| 1 | Original |
| 2 | Original |

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Canceling _____ A.C.C. Sheet No. A13-2

SCHEDULE NO. A-13

PROMOTIONS

APPLICABILITY

Applicable to services offered in the Local Exchange tariffs.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedule.

GENERAL

The Utility may from time to time engage in promotions of its service offerings designed to attract new customers or to increase awareness of particular offerings among existing customers. These promotions will be for a limited time period and will typically involve the waiver or discount of recurring and/or nonrecurring charges for the customer (if eligible) of the target services. Such promotions shall be made to all similarly situated customers.

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SCHEDULE NO. B-1

MESSAGE TOLL TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 15 of this schedule are effective as of the date shown on each sheet.

| <u>Sheet</u> | <u>Number of Revision</u> |
|--------------|-------------------------------|
| 1 | Original |
| 2 | Original |
| 3 | Original |
| 4 | Original |
| 5 | Original |
| 6 | Original |
| 7 | Original |
| 8 | Original |
| 9 | Original |
| 10 | Original |
| 11 | Original |
| 12 | Original |
| 13 | Original |
| 14 | Original |
| 15 | Original |

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SCHEDULE NO. B-1

MESSAGE TOLL TELEPHONE SERVICE (continued)

APPLICABILITY

Applicable to message toll telephone service furnished or made available by this Utility between its points, and between its points and points reached over facilities of connecting utilities.

TERRITORY

Between points within the State of Arizona where the respective rate centers of such points are located in said state.

GENERAL

A1 APPLICATION

- B1 Message Telecommunication Service (MTS) applies to all MTS calls made between two or more rate centers within the same LATA in this state. The rate centers are specific geographic locations from which airline mileage measurements are determined.
- B2 MTS provides telecommunication beyond the local calling area. MTS charges cover the service furnished between the calling and called stations.
- B3 The telecommunications network is designed, maintained, and operated to originate and terminate calls between station lines furnished by the Utility. However, connections of facilities, equipment and/or communications systems provided by others may be made to the telecommunications network. The Utility is not responsible for the through transmission of signals or quality of transmission on such connections. When such connections are made at premises where the customer doesn't originate or terminate calls, the Utility may require exchange service to be provided from a central office arrangement different from the central office arrangement designated by the Utility to serve that premises.

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SCHEDULE NO. B-1

MESSAGE TOLL TELEPHONE SERVICE (continued)

A2 TERMS AND CONDITIONS

B1 Scope

- C1 MTS is that of furnishing facilities for telecommunications between station lines in different local service areas of the same LATA in accordance with the terms, conditions and system of charges specified in this tariff.
- C2 The Utility does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.
- C3 Service is furnished subject to the availability of the service components required. The Utility will:
 - D1 Determine which of those components shall be used, and
 - D2 Make modifications to those components at its option.

B2 Priority of Services

- C1 The installation and restoration of service shall be in accordance with the rules for Telecommunications Service Priority (TSP) as set forth in Schedule No. AC, Rule No. 17, and Frontier Telephone Companies Tariff FCC No. 6, Access Service, Telecommunications Service Priority Section of the tariff.
- C2 Subject to compliance with the above mentioned rules, when a shortage of facilities exists either for temporary or protracted periods, MTS will be established before all other services. However, the duration of MTS calls may be limited when facility shortages are caused by emergency conditions.

B3 Liability

- C1 In view of the fact that the customer has exclusive control of communications over the facilities furnished by the Utility, and of the other uses for which facilities may be furnished by the Utility, and because of unavoidability of errors incident to the services and to the use of such facilities of the Utility, the services and facilities furnished by the Utility are subject to the terms, conditions and limitations specified in C2, C3 and C4 following.
- C2 The liability of the Utility for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Utility, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Utility in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission, or failure or defect in facilities occurs.

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SCHEDULE NO. B-1

MESSAGE TOLL TELEPHONE SERVICE (continued)

A2 TERMS AND CONDITIONS (continued)

B3 Liability (continued)

- C3 The customer indemnifies and saves the Utility harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Utility.
- C4 When the lines of other telephone companies are used in establishing connections to points not reached by the Utility's lines, the Utility is not liable for any act or omission of the other company or carriers.

B4 Use

C1 Use of Service

The service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that such use shall be subject to the provisions of this tariff.

C2 Abuse and Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

- D1 The use of service or facilities of the Utility to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service.
- D2 The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain MTS, by rearranging, tampering with, or making connection with any facilities of the Utility, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charges for such service.
- D3 The use of service or facilities of the Utility for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another.

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SCHEDULE NO. B-1

MESSAGE TOLL TELEPHONE SERVICE (continued)

A2 TERMS AND CONDITIONS (continued)

B4 Use (continued)

C2 Abuse and Fraudulent Use (continued)

D4 The use of profane or obscene language.

D5 The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

C3 Unlawful Purposes

The service is furnished subject to the condition that it will not be used for an unlawful purpose.

B5 Obligation of the Customer

C1 The calling party shall establish his identity in the course of any communication as often as may be necessary.

C2 The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station or stations.

B6 Termination of Service for Cause

Upon nonpayment of any sum due the Utility, or upon a violation of any of the conditions governing the furnishing of service, the Utility may, by notice in writing to the customer, without incurring any liability, forthwith discontinue the furnishing of said service.

B7 The Utility will pay the nonrecurring Primary Interexchange Carrier (PIC) change charge of \$5.00 for any end user or any Payphone Service Provider who selects Frontier as their intraLATA toll carrier.

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SCHEDULE NO. B-1

MESSAGE TOLL TELEPHONE SERVICE (continued)

A3 STANDARD SERVICE OFFERINGS

B1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE

C1 Class of Calls

Charges apply according to the class of call the calling person selects as defined below.

D1 Dial Station-to-Station

Applies when the calling person dials the desired telephone number without the assistance of an operator and the call is billed to the calling number. This includes calls forwarded by call forwarding equipment. Dial Station-to-Station also applies when the operator:

- E1 Records the calling telephone for areas without recording equipment.
- E2 Reaches the called telephone number because of trouble on the network or because dial completion is not available.
- E3 Places a call for a calling person who is identified as being disabled and is unable to dial the call because of that disability.
- E4 Reestablishes a dialed call when there is a service fault that interrupts a call after the called person has been reached.

D2 Payphone - Dial Station-to-Station

Applies to MTS cash calls placed from pay telephones, utilizing Public Access Line (PAL), when station-to-station calls are dialed and paid by the calling person with no assistance from the operator.

D3 Calling Card Service

Calling Card Service encompasses customer-dialed calls in which the person originating the call, including from a pay telephone, completes the call either with or without the assistance of an operator. The call is billed, where automatic billing equipment is available, to a telecommunications company calling card.

D4 Operator-Assisted Station-to-Station

Operator-Assisted Station-to-Station Service encompasses calls that are completed with the assistance of an operator, other than Dial Station-to-Station, Customer-Dialed Calling Card, and Operator-Assisted Person-to-Person. Operator-Assisted Station-to-Station Service also applies when calls originate from a Public Access Line (PAL), and when a customer asks that a completed Direct Dialed Station-to-Station call be billed to another telephone number.

D5 Operator-Assisted Person-to-Person

Applies when a calling person names the particular party to be reached by an operator. This also applies to calls placed from PALs. The party may be a person, station, department or office reached through a PBX attendant. Person-to-person also applies when the calling person cannot speak to the intended person or station but agrees to speak to someone else or requests an operator to make arrangements with a person to receive a call at a specified time.

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SCHEDULE NO. B-1

MESSAGE TOLL TELEPHONE SERVICE (continued)

A3 STANDARD SERVICE OFFERINGS (continued)

B1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE (continued)

C1 Class of Calls (continued)

D5 Charges

E1 Pay Telephone Charges

Applies to all Frontier carried non coin calls (i.e., billed to a third party, calling card, or collect) placed from pay telephones. This charge is in addition to all other applicable charges.

E2 The following charges are in addition to the MTS rates in A3.B1.C6.D2:

| | <u>Rate</u> |
|---|-------------|
| F1 Customer-Dialed Calling Card (Mechanized) | \$ 1.50 |
| F2 Customer-Dialed Calling Card (Operator-Assisted) | 1.50 |
| F3 Operator-Assisted Station-to-Station | 3.80 |
| F4 Operator-Assisted Person-to-Person | 6.00 |
| F5 Pay Telephone Charge | 0.26 |

The intraLATA operator-assisted charge will apply when a customer requests a time and charges quote for an intraLATA toll call.

C2 Timing of Calls

- D1 On Dial Station-to-Station, Customer-Dialed Calling Card Station-to-Station and Operator-Assisted Station-to-Station, the timing of a call begins when the calling and called stations are connected.
- D2 On Person-to-Person calls, the timing of a call begins when the calling party is connected to a specified person, station or an agreed-upon alternate.
- D3 Chargeable time ends when the connection is terminated at any point.
- D4 When exchange telephone service used for MTS is directly connected (i.e., not connected through a multiline terminating system) at a customer's premises to a communications system, chargeable time for all classes of calls begins when a call from the telecommunications network terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

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SCHEDULE NO. B-1

MESSAGE TOLL TELEPHONE SERVICE (continued)

A3 STANDARD SERVICE OFFERINGS (continued)

B1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE (continued)

C2 Timing of Calls (continued)

D5 Per Minute Rates

The per minute rates shown in the rate table in A3.B1.C6.D2 are for a connection of one minute or any fraction thereof.

D6 The timing of a call does not include time lost because of service faults or defects that are reported to the Utility.

D7 For residence, business and miscellaneous MTS calls, the time of day at the calling person's rate center determines whether the day or evening/night/weekend rates apply.

D8 Payphone - Dial Station-to-Station rates are quoted in terms of initial and additional periods. The initial period of the call is for four minutes or any fraction thereof. The additional period of the call is for each minute or any fraction thereof.

C3 Collection of Charges

D1 Charges for residence, business and miscellaneous MTS calls are billed to the calling person, except where the calls are billed to:

E1 The called party as a collect call and the charge is accepted by the called party.

E2 A third telephone number, unless restricted from accepting this call type.

E3 An authorized calling card or special billing number.

D2 Charges for Payphone-Dial Station-to-Station calls are charged to the calling party on a sent-paid basis.

C4 Payment Arrangements

The customer is responsible for payment of all charges for service furnished, due on receipt of the bill.

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MESSAGE TOLL TELEPHONE SERVICE (continued)

A3 STANDARD SERVICE OFFERINGS (continued)

B1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE (continued)

C5 Hearing or Speech Impaired Persons Discount

A 50% rate reduction will apply to all direct dialed long distance calls, within the same LATA in the state of Arizona, that originate from a teletypewriter or similar device from a residential line of a certified hearing or speech impaired customer or his or her immediate family.

C6 Charge Determination

D1 The charge for residence, business or miscellaneous MTS is determined by the:

- E1 Time of day and day of week
- E2 Duration of call
- E3 Class of call

D2 The MTS charges schedule is as follows:

| | <u>Day Rate Per Minute</u> | <u>Evening/Night/Weekend Rate Per Minute</u> |
|--|--------------------------------|--|
| E1 Residence, Customer-Dialed Station-to-Station Calls | \$ 0.25 | \$ 0.15 |
| E2 Business, Customer-Dialed Station-to-Station Calls | \$ 0.28 | \$ 0.28 |
| E3 Miscellaneous, ¹ Operator-Assisted ² and Alternately Billed Calls ³ | \$ 0.25 | \$ 0.25 |

D3 Payphone - Dial Station-to-Station Rate Schedule

| | <u>Initial (4 Minutes)</u> | <u>Additional (1 Minute)</u> |
|-------------|--------------------------------|----------------------------------|
| E1 Per Call | \$ 1.00 | \$ 0.25 |

¹ Charge applies where billing capabilities do not exist to separately identify residence and business Customer-Dialed Station-to-Station calls.

² Includes mechanized calling card calls.

³ Includes calls placed from Public Access Lines.

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SCHEDULE NO. B-1

MESSAGE TOLL TELEPHONE SERVICE (continued)

A3 STANDARD SERVICE OFFERINGS (continued)

B1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE (continued)

C6 Charge Determination (continued)

D4 The following table indicates the appropriate times for the day and evening/ night/weekend rate periods to be used for rating residence, business and miscellaneous MTS calls.

| | MON | TUE | WED | THU | FRI | SAT | SUN |
|---------------------------------------|--------------------------------------|-----|-----|-----|-----|-----|-----|
| 8:00 AM to 5:00 PM ¹ | Day Rate Period Full Rate | | | | | | |
| 8:00 AM to 5:00 PM ¹ | Evening/Night/Weekend Rate Period | | | | | | |

E1 The total amount of the call will be rounded to the nearest cent if the computed rate of the call results in a fractional charge.

E2 The evening/night/weekend rate applies to the holidays listed below unless a lower rate applies:

| | |
|------------------|-------------|
| New Year's Day | January 1 |
| Independence Day | July 4 |
| Labor Day | -- |
| Thanksgiving Day | -- |
| Christmas Day | December 25 |

E3 For MTS calls specified in A3.B1.C6.D2, when a message begins in one rate period and ends in another, the initial period rate is the rate in effect at the time the connection is established. The rate for each additional period is the rate in effect at the beginning of each additional period.

¹ To, but not including.

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SCHEDULE NO. B-1

MESSAGE TOLL TELEPHONE SERVICE (continued)

A3 STANDARD SERVICE OFFERINGS (continued)

B2 DIRECTORY ASSISTANCE SERVICE

C1 Directory Assistance

D1 General

- E1 The Utility furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.
- E2 The charges set forth, following, apply when customers of the Utility request assistance in determining telephone numbers of:
 - F1 A person who is located in the same local service area, or
 - F2 A person who is not located in the same local service area but who is located within the state for which the Utility furnishes centralized Directory Assistance Service.
- E3 If a customer abuses or fraudulently uses Directory Assistance service, the appropriate Directory Assistance charges may be assessed on that customer's telephone account.
- E4 A caller may request a maximum of two telephone numbers for each call to Directory Assistance.
- E5 Call completion is provided without additional charge for calls within the LATA. However, intraLATA long distance or local message charges apply if applicable. Call completion is provided from Public Access Lines on an alternately billed basis and where facilities permit. Appropriate service charges listed in A3.B1 apply in addition to the Directory Assistance Service charge.
- E6 Directory Assistance Service charges do not apply to requests originating from telephone services the Utility has determined are used on a continuing basis by person(s) certified incapable of using a published telephone directory. A nonrecurring charge does not apply to establish or remove Directory Assistance Service exemption.

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SCHEDULE NO. B-1

MESSAGE TOLL TELEPHONE SERVICE (continued)

A3 STANDARD SERVICE OFFERINGS (continued)

B2 DIRECTORY ASSISTANCE SERVICE (continued)

C1 Directory Assistance (continued)

D2 Allowances

- E1 A customer is allowed one directly dialed Directory Assistance call per month at no charge for each central office line or trunk, excluding PALS.
- E2 Centrex customers receive one directly dialed Directory Assistance call per month at no charge for each eight Centrex main station lines or fraction thereof if the total number of stations is not divisible by eight.
- E3 The call allowance is not transferable between separate accounts of the same customer.

D3 Charges

- E1 In locations, including Public Access Lines, where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a Mechanized or Operator-Assisted Customer-Dialed Calling Card call or Operator-Assisted Station-to-Station call, the appropriate charge, specified in A3.B1, applies in addition to the Directory Assistance charge.

| | <u>Rate</u> |
|---|-------------|
| F1 Each call dialed directly by customer | \$ 0.47 |
| F2 Each call placed from Public Access Lines ¹ | |
| G1 Direct Dial | 0.15 |
| G2 Alternately Billed | 0.15 |
| E2 The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of the service includes the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain Directory Assistance service, by rearranging, tampering, with, or making connection with any facilities of the Utility, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with attempt to avoid payment, in whole or in part, of the regular charge for such service. In addition to any other action authorized by this tariff, the Utility may, in such cases of abuse or fraudulent use, assess appropriate Directory Assistance charges on the customer's regular telephone account. | |

¹ See A3.B1 for additional charge applications.

(continued)

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SCHEDULE NO. B-1

MESSAGE TOLL TELEPHONE SERVICE (continued)

A3 STANDARD SERVICE OFFERINGS (continued)

B3 OPERATOR VERIFICATION / INTERRUPT SERVICE

C1 Description

Customers may obtain assistance in determining if a called line is in use (herein called verification) or in interrupting a communication in progress due to an urgent or emergency situation (herein called interrupt) by calling the "0" operator.

C2 Terms and Conditions

D1 Verification

A charge applies each time the operator verifies a called line.

D2 Interrupt

A charge applies each time an operator interrupts a communication that is in progress on the called line.

D3 Verification and Interrupt Service is furnished where and to the extent that facilities permit.

D4 The customer shall indemnify and save the Utility harmless against all claims that may arise from either party to the interrupted call or any person.

D5 If an operator both verifies the condition of the line and interrupts communication on the same request, the interrupt charge only applies.

D6 The charge for interrupt applies whenever the operator interrupts the communication even though one or the other parties interrupted refuses to terminate the communication in progress.

D7 Charges for Verify/Interrupt Service may be billed to a calling card. Charges may not be billed on a collect basis.

D8 The charges for Verify/Interrupt Service are in addition to any applicable rates, i.e., operator assistance charges or calling card message charges. Time-of-day discounts or unused Directory Assistance or Message Rate Service allowance will not be applied against these charges.

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SCHEDULE NO. B-1

MESSAGE TOLL TELEPHONE SERVICE (continued)

A3 STANDARD SERVICE OFFERINGS (continued)

B3 OPERATOR VERIFICATION / INTERRUPT SERVICE - Continued

C2 Terms and Conditions - Continued

- D9 If, as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the applicable operator assistance charges, and/or calling card message charges apply in addition to the interrupt charges.
- D10 The verify charge will not apply if the number verified is not in use and the operator completes the call. See A3.B1.C1.D5.E2 for applicable operator assistance charges.
- D11 No verification or interrupt charge will apply if the requesting customer identifies that the call is from an authorized Public Emergency Agency. An authorized Public Emergency Agency is defined as a government agency which is operated by the federal, state or local government and has the capability and legal authority to provide prompt aid to the public in emergency situations.
- D12 No charge will apply when the operator encounters a trouble condition or has reason to believe a trouble condition exists.
- D13 Requests which originate from stations equipped with Toll Restriction Service will be completed and billed subject to applicable screening restrictions in addition to the regulations specified herein.
- D14 Verification and Interrupt Service is available only on an alternately billed basis (e.g. billed to a credit card) for basic PALs, and alternately billed or coin deposit for PALs.
- D15 Person-to-person service is not offered.

C3 Charges

| | <u>Rate</u> |
|------------------------------|-------------|
| D1 Verification, per request | \$ 3.00 |
| D2 Interrupt, per request | 6.00 |

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SCHEDULE NO. B-1

MESSAGE TOLL TELEPHONE SERVICE (continued)

A3 STANDARD SERVICE OFFERINGS (continued)

B4 CALLING CARD SERVICE

Calling Card Service encompasses customer-dialed calls in which the person originating the call, including from a pay telephone, completes the call either with or without the assistance of an operator. The call is billed, where automatic billing equipment is available, to a telecommunications company calling card.

C1 Method of Applying Rates for Calling Card Service (Direct Dial)

D1 Mechanized

Charges apply according to the class of call the calling person selects as defined below:

E1 Applies to Station-to-Station calls (where equipment is available), and the calling person dials a Utility-designated toll free access number or the digit zero, plus the called telephone number, plus the calling card number without the assistance of an operator. This also applies to calls placed from Public Access Lines (PALs).

D2 Operator-Assisted

E1 Applies to Station-to-Station calls (where equipment is available), and the calling person dials a Utility-designated toll free access number or the digit zero, plus the called telephone number, and operator assistance is limited to the operator entering the calling card number. This also applies to calls placed from Public Access Lines (PALs).

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SCHEDULE NO. B-2

WIDE AREA TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 19 of this schedule are effective as of the date shown on each sheet.

| <u>Sheet</u> | <u>Number of Revision</u> |
|--------------|-------------------------------|
| 1 | Original |
| 2 | Original |
| 3 | Original |
| 4 | Original |
| 5 | Original |
| 6 | Original |
| 7 | Original |
| 8 | Original |
| 9 | Original |
| 10 | Original |
| 11 | Original |
| 12 | Original |
| 13 | Original |
| 14 | Original |
| 15 | Original |
| 16 | Original |
| 17 | Original |
| 18 | Original |
| 19 | Original |

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SCHEDULE NO. B-2

WIDE AREA TELEPHONE SERVICE (continued)

APPLICABILITY

Applicable to intrastate wide area telephone service.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

RATES

A1 OUTWARD WATS

| | Nonrecurring Charge | Monthly Rate |
|---|------------------------|-----------------|
| B1 Shared OutWATS Access Line | | |
| Interexchange Carrier ¹ | | \$ 35.00 |
| Interexchange Carrier bills own interLATA usage, each | | 35.00 |
| Install or New Connect | \$ 110.00 | |
| Change of Interexchange Carrier | 5.00 | |
| All Other Changes | 27.50 | |
| B2 IntraLATA Only Outward WATS Access Line | | |
| Each | | \$ 35.00 |
| Install or New Connect | \$ 110.00 | |
| Change from intraLATA only to Shared, or Shared to intraLATA only | 5.00 | |
| All Other Changes | 27.50 | |

¹ Utility may bill interLATA usage on behalf of Interexchange Carrier.

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SCHEDULE NO. B-2

WIDE AREA TELEPHONE SERVICE (continued)

RATES (continued)

A1 OUTWARD WATS (continued)

B3 Hourly Rates

Hourly rates apply to the average use for each rate period, rounded to the nearest tenth of an hour, for each access line within a service group.

| | <u>Rate</u> |
|--------------------------------------|-------------|
| Usage rate per access line, per hour | |
| First 5 hours | \$ 13.50 |
| Next 10 hours | 13.25 |
| Next 25 hours | 12.24 |
| Over 40 hours | 10.08 |

A2 800 SERVICE

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> |
|---|--------------------------------|-------------------------|
| B1 Shared 800 Service Access Line | | |
| Interexchange Carrier ¹ | | \$ 24.00 |
| Interexchange Carrier bills own interLATA usage, each | | 24.00 |
| Install or New Connect | \$ 110.00 | |
| Change of Interexchange Carrier | 15.00 | |
| All Other Changes | 27.50 | |

¹ Utility may bill interLATA usage on behalf of Interexchange Carrier.

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SCHEDULE NO. B-2

WIDE AREA TELEPHONE SERVICE (continued)

RATES (continued)

A2 800 SERVICE (continued)

B2 Hourly Rates

Hourly rates apply to the average use for each rate period, rounded to the nearest tenth of an hour, for each access line within a service group.

| | <u>Rate</u> |
|--------------------------------------|-------------|
| Usage rate per access line, per hour | |
| First 10 hours | \$ 14.00 |
| Next 15 hours | 12.50 |
| Next 15 hours | 11.50 |
| Over 40 hours | 10.00 |

A3 800 SERVICELINE OPTION

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> |
|--|----------------------------|---------------------|
| B1 800 Serviceline Option Number | | |
| Each | | \$ 5.00 |
| With suppression of message detail, each | | 5.00 |
| Changes | \$ 15.00 | |

B2 Fractional Hours

Fractional hours will be rounded to the nearest tenth of an hour.

| | <u>Rate</u> |
|-------------|-------------|
| Hourly Rate | \$ 6.00 |

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SCHEDULE NO. B-2

WIDE AREA TELEPHONE SERVICE (continued)

RATES (continued)

A3 800 SERVICELINE OPTION (continued)

B3 Volume Discounts

All usage in excess of \$60.00 will be discounted by the following percentages.

| <u>Amount</u> | | <u>Discount</u> |
|-----------------|--------------------|-----------------|
| \$0 | through \$60.00 | 0% |
| \$60.01 | through \$200.00 | 10% |
| \$200.01 | through \$500.00 | 12% |
| \$500.01 | through \$1,000.00 | 15% |
| Over \$1,000.00 | | 20% |

B4 Pay Telephone Charge

Per Completed Call ¹

Charge

\$ 0.26

A4 ANCILLARY WATS SERVICE

B1 Monthly Rates for Access Line Extensions

Access line extensions are provided only within the same LATA in this state.

The minimum service period for an access line extension is one day.

Where customer-provided terminal equipment or customer-provided communications systems involve connection to a channel, such channel connection is subject to the provisions Schedule No. AC, Rule No. 19.

When a WATS access line has more than one termination, one is designated as the access line main station. All other terminations of the same access line are designated as access line extensions.

¹ Charge is in addition to all other applicable 800 Serviceline rates and charges.

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SCHEDULE NO. B-2

WIDE AREA TELEPHONE SERVICE (continued)

RATES (continued)

A4 ANCILLARY WATS SERVICE (continued)

B1 Monthly Rates for Access Line Extensions (continued)

| | Nonrecurring Charge | Monthly Rate |
|--|------------------------|-----------------|
| C1 Service Provisioning | | |
| D1 Initial | \$ 295.00 | -- |
| D2 Subsequent | 145.00 | -- |
| C2 Network Access Channel, per termination | | |
| D1 2-Wire | -- | \$ 22.50 |
| C3 Channel Performance, per termination | 65.00 | 10.75 |
| C4 Transport Mileage | | |
| <u>Mileage Bands</u> | | |
| D1 Over 0 to 8 | | |
| Fixed | 70.00 | 22.00 |
| Per Mile | -- | 1.25 |
| D2 Over 8 to 25 | | |
| Fixed | 70.00 | 22.00 |
| Per Mile | -- | 1.35 |
| D3 Over 25 to 50 | | |
| Fixed | 70.00 | 22.00 |
| Per Mile | -- | 1.45 |
| D4 Over 50 | | |
| Fixed | 70.00 | 22.00 |
| Per Mile | -- | 1.55 |

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SCHEDULE NO. B-2

WIDE AREA TELEPHONE SERVICE (continued)

CONDITIONS

A1 Description

- B1 Wide Area Telecommunications Service (WATS) provides for dial-type communications between a WATS termination and exchanges within the same LATA, within the state and in accordance with the regulations and schedules of charges specified in this tariff.
- B2 A WATS access line is a line from the Utility central office to the Utility-provided network interface on or near the customer's premises and is provided for the purpose of completing WATS calls. Each such line will be arranged at the customer's option for either Outward WATS or 800 Service, but not for both.
- B3 WATS is provided as either Outward WATS, 800 Service or 800 Serviceline Option.
- C1 The Outward WATS customer is furnished a WATS access line arranged for outward calling only. Outward WATS provides for directly dialed calls from a WATS termination by way of the WATS access line and the public switched network to exchanges within the same LATA in the state. Usage is bulk billed as set forth in A1, Outward WATS.
- C2 The 800 Service customer is furnished a WATS access line arranged for inward calling only. 800 Service provides for dial-type calling to a WATS termination by way of the WATS access line and the public switched network from exchanges within the same LATA in the state. 800 Service allows customers to receive and pay for incoming long distance calls by use of a telephone number which begins with the special service area code, 8XX (i.e., 800, 822, 833, 844, 855, 866, 877 or 888, as available). Usage is bulk billed as set forth in A2, 800 Service.
- C3 The 800 Serviceline Option customer is furnished an 8XX number (i.e., 800, 822, 833, 844, 855, 866, 877 or 888, as available) to be associated with an individual line or trunk. 800 Serviceline Option is an option served over an exchange access facility and is not an access line. One 8XX number may be assigned to each existing or newly provided exchange telephone number which allows for the completion of 8XX calls in addition to all other usage normally handled on this termination. Message detail (calling number/calling location, where possible, and duration of calls) is included unless otherwise requested by the customer. Billing is based on a specified rate per hour as set forth in A3, 800 Serviceline Option. Volume discounts may apply.
- B4 WATS is furnished only if the necessary service components are available. If unusual costs are involved to make facilities available, the customer may have to pay additional charges.

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SCHEDULE NO. B-2

WIDE AREA TELEPHONE SERVICE (continued)

CONDITIONS (continued)

A1 Description (continued)

- B5 Intrastate Outward WATS and/or 800 Service may be provided jointly by the Utility and the Interexchange Carrier on a shared basis. A shared WATS access line is where the Utility provides the WATS access line, transports the intraLATA traffic and bills both the WATS access line and intraLATA usage to the end user as set forth in this tariff. The Interexchange Carrier transports the interLATA traffic and bills interLATA usage to the end user at the IC's applicable WATS usage rates. The Interexchange Carrier shall order Switched Access Service under the terms and conditions of the Utility's Access Service tariff.
- B6 Intrastate 800 Serviceline Option may be provided jointly by the Utility and the Interexchange Carrier on a complementary basis. A complementary service is where the Utility provides the 8XX number to be associated with an individual line or trunk, transports the intraLATA traffic and bills both the 8XX number and intraLATA usage to the end user as set forth in this tariff. The interLATA traffic is transported and billed by the Interexchange Carrier as set forth in B5 preceding.
- B7 A dual jurisdiction WATS access line is a facility used for the provision of interstate and intrastate WATS and is provided subject to the terms and conditions of the Utility's Interstate Access Service Tariff F.C.C. No. 5. Any intrastate intraLATA traffic retained and transported by the Utility will be billed to the end user at the usage rates set forth in this tariff. The interLATA traffic is transported and billed by the Interexchange Carrier as set forth in B5 preceding.
- B8 Interstate interLATA Outward WATS and/or 800 Service will be provided by the Interexchange Carrier.
- B9 IntraLATA only 800 Service will not be provided by the Utility.
- B10 IntraLATA only Outward WATS and/or 800 Serviceline Option will be provided by the Utility.
- B11 Wire Center - A specified geographical location in an exchange from which charges for WATS extensions are determined.
- B12 Service Terminating Arrangement - Utility-provided equipment which terminates WATS access lines and facilitates design, isolation, and testing of WATS service. Protective connecting arrangements include the service terminating arrangement.

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SCHEDULE NO. B-2

WIDE AREA TELEPHONE SERVICE (continued)

CONDITIONS (continued)

A2 WATS Terminations

B1 The term "Station" as used in connection with WATS:

- C1 Denotes the network control signaling unit and any other equipment which is arranged for WATS and provided at a customer's premises in accordance with this tariff or,
- C2 Denotes the point, at a customer's premises, at which customer-provided terminal equipment or communications system is connected to Utility facilities furnished for WATS or,
- C3 Denotes the point of connection of WATS to switching equipment when such switching equipment is located in a Utility central office or,
- C4 Denotes the point of connection of Outward WATS to an Interexchange Carrier channel (utilizing WATS central office connecting facilities) at a Utility WATS serving central office.

B2 The term "Main Station" denotes the first WATS station furnished for use with a WATS access line. The term "Extension Station" denotes any other WATS station furnished for use with the same WATS access line.

B3 At the option of the customer, a WATS access line may be connected to:

- C1 A standard telephone.
- C2 An attendant's position or switching equipment of: a PBX or central office dial switched system, a common control switching arrangement.
- C3 A key telephone system.
- C4 An Interexchange Carrier channel utilizing a WATS central office connecting facility.

B4 When connections are made to customer or Interexchange Carrier-provided communications systems at a premises where the customer does not originate or terminate communications, the Utility may require that WATS be furnished from a Utility WATS central office arrangement different than the central office arrangement designated by the Utility to serve that premises. Under such circumstances, rates and charges equal to access line extension charges apply between the WATS central office that would serve the customer's premises and the WATS central office from which service is actually provided.

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SCHEDULE NO. B-2

WIDE AREA TELEPHONE SERVICE (continued)

CONDITIONS (continued)

A3 Limitations of Service

- B1 WATS calls must be dialed and completed without the assistance of a Utility operator except when facilities or conditions do not allow customer dial completion or when an interrupted call is reestablished by a Utility operator.
- B2 The Utility does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.
- B3 The design, maintenance and operation of WATS envisions that communications will originate or terminate at a WATS station for the purpose of communicating with stations in the specified service areas. Connections of communications system provided by the customer or Interexchange Carrier to WATS may be made. However, the Utility will not be responsible for the through transmission of signals or for the quality of transmission on such connections.

B4 Connection to Other Services

Connection of WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other services may be established.

B5 Priority of Service

- C1 The installation and restoration of service shall be in accordance with the rules for Telecommunications Service Priority (TSP) as set forth in Schedule No. AC, Rule No. 17, and Frontier Communications of the Southwest, Inc., Tariff FCC No. 6, Access Service, Telecommunications Service Priority Section of the tariff.
- C2 Subject to compliance with the above-mentioned rules, when a shortage of facilities exists either for temporary or protracted periods, MTS will be established before all other services. However, the duration of MTS calls may be limited with facility shortages are caused by emergency conditions.

B6 Utility Liability

- C1 In view of the fact that the customer has exclusive control of communications over the facilities furnished by the Utility, and of the other uses for which facilities may be furnished by the Utility, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Utility, the services and facilities furnished by the Utility are subject to the terms, conditions and limitations herein specified.

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SCHEDULE NO. B-2

WIDE AREA TELEPHONE SERVICE (continued)

CONDITIONS (continued)

A3 Limitations of Service (continued)

B6 Utility Liability (continued)

- C2 The liability of the Utility for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in facilities furnished by the Utility, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Utility in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission, or failure or defect in facilities occurs.
- C3 The Utility shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Utility, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Utility.
- C4 When the lines of other telephone companies are used in establishing connections to points not reached by the Utility's lines, the Utility is not liable for any act or omission of the other company or companies.
- C5 The Utility does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Utility harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.
- D1 The Utility may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

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SCHEDULE NO. B-2

WIDE AREA TELEPHONE SERVICE (continued)

CONDITIONS (continued)

A3 Limitations of Service (continued)

B6 Utility Liability (continued)

C5 (continued)

D2 The customer shall furnish, install and maintain sealed conduit with explosion-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Utility. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Utility, injury or damage to Utility employees or property might result from installation or maintenance by the Utility.

B7 Transmission Quality

Satisfactory transmission cannot be assured when the WATS access line is connected to other Utility services or to customer-provided equipment or services.

B8 Completion of 800 Service or 800 Serviceline Option Messages

800 Service or 800 Serviceline Option is furnished upon condition that the customer obtain adequate facilities to permit the use of this service without interfering with this service or impairing it or without injurious effects upon it or any other service rendered by the Utility. The Utility, without incurring any liability, may terminate or refuse to furnish 800 Service or 800 Serviceline Option to any customer who fails to comply with said conditions, provided that, in case of a termination of service, at least five days have elapsed following written notification to the customer by mail or in person of the Utility's intention to terminate the service for such cause.

B9 Use of Service

WATS may be used by the customer or others authorized by the customer. Orders involving installation, rearrangement, billing or discontinuance of service will be accepted by the Utility only from the customer.

B10 Abuse or Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

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SCHEDULE NO. B-2

WIDE AREA TELEPHONE SERVICE (continued)

CONDITIONS (continued)

A3 Limitations of Service (continued)

B10 Abuse or Fraudulent Use (continued)

- C1 The placing or acceptance of a WATS call by a WATS customer, the customer's agent, employee or representative, in response to an uncompleted MTS call, which was not completed in order to transmit or receive intelligence without the payment of the application message toll charge;
- C2 The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS by rearranging, tampering with, or making connection with any facilities of the Utility, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular rates and/or charges for such service;
- C3 The use of service or facilities of the Utility for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;
- C4 The use of profane or obscene language;
- C5 The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

A4 Application of Monthly Rates and Usage

B1 General

WATS usage charges are for payment for the service between the WATS termination and another location.

B2 Service Group

- C1 Service Group, as used in connection with Outward WATS, denotes one access line or two or more access lines appearing in the same multiline terminating system at the same customer premises.
- C2 Service Group, as used in connection with 800 Service, denotes the access lines arranged in central office equipment furnished by the Utility as part of a given hunting arrangement. (The term "hunting arrangement" denotes a grouping of 800 Service access lines at the same customer premises arranged for the completion of a given call or arranged for overflow to or from another access line or group of access lines.)

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SCHEDULE NO. B-2

WIDE AREA TELEPHONE SERVICE (continued)

CONDITIONS (continued)

A4 Application of Monthly Rates and Usage (continued)

B3 Chargeable Time

- C1 Chargeable time begins when connection is established between a station associated with the WATS termination and the calling or called station.
- C2 Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telecommunications network.
- C3 When 800 Service or 800 Serviceline Option is directly connected (i.e., not connected through a multiline terminating system) at a customer's premises to a communications system, chargeable time begins when the call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the 800 Service or 800 Serviceline Option so that the chargeable time may begin.
- C4 All calls completed in one billing period through 800 Serviceline Option will be billed a minimum of 30 seconds per call.

B4 Minimum Service Period

The minimum service period for WATS is one day.

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SCHEDULE NO. B-2

WIDE AREA TELEPHONE SERVICE (continued)

CONDITIONS (continued)

A4 Application of Monthly Rates and Usage (continued)

B5 Payment of Charges

- C1 The customer is responsible for payment of all charges for service furnished the customer. Nonrecurring charges are payable upon establishment of service. All other charges from time to time in force and effect are payable monthly in advance, except hourly usage charges, which are payable upon rendition of a bill by the Utility.
- C2 Charges of less than a cent will be rounded to the nearest cent.

B6 Fractional Periods

- C1 The charge for a fractional part of a month will be a proportionate part of the monthly rate based on the actual number of days the service is provided.
- C2 For the purpose of administering this regulation with respect to the determination of the charge for a fractional part of a month, every month is considered to have 30 days.

B7 Directory Listings

- C1 Directory listings for 800 Service will be provided at rates applicable for business additional listings. (See Schedule No. A-4, Directory Listings.)
- C2 One free directory listing will be provided for 800 Serviceline Option. Additional directory listings will be provided at applicable additional listing rates. (See Schedule No. A-4, Directory Listings.)
- C3 Directory listings are not furnished with Outward WATS.

B8 Minimum Average Time Requirement (MATR) for Outward WATS

Usage is subject to an average of one minute per completed call in each rate period for each billing period. This means that if the average duration per call in any rate period during each billing cycle is less than one minute, billing will be based on an average duration of one minute per call.

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SCHEDULE NO. B-2

WIDE AREA TELEPHONE SERVICE (continued)

CONDITIONS (continued)

A4 Application of Monthly Rates and Usage (continued)

B9 Method of Determining Rates for Outward WATS

- C1 Determine the total number of calls for the service group.
- C2 Determine the equivalent hours used by applying the minimum average time requirement of 60 seconds (1 call = 1 minute).
- C3 Determine the total actual hours used for the service group.
- C4 Determine the chargeable hours which is the greater of C2 or C3 preceding, rounded to the nearest tenth (one decimal place).
- C5 Determine the number of access lines in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth, two decimal places.
- C6 Determine the average use per line in the service group by dividing the chargeable hour in C4 preceding, by the number of access lines in C5 preceding.
- C7 Determine the usage charge per line by multiplying the hourly rate in the appropriate taper(s) by the number of hours used in each taper and totaling these charges.
- C8 Determine the total usage charge in the service group by multiplying the usage charge per access line in C7 preceding, by the number of access lines in C5 preceding.

B10 Minimum Average Time Requirement (MATR) for 800 Service

Usage is subject to an average of 30 seconds per completed call in each rate period for each billing period. This means that if the average duration per call in any rate period during each billing cycle is less than 30 seconds, billing will be based on an average duration of 30 seconds per call.

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SCHEDULE NO. B-2

WIDE AREA TELEPHONE SERVICE (continued)

CONDITIONS (continued)

A4 Application of Monthly Rates and Usage (continued)

B11 Method of Determining Rates for 800 Service

- C1 Determine the total number of calls for the service group.
- C2 Determine the equivalent hours used by applying the minimum average time requirement of 30 seconds (1 call = 30 seconds or 1/2 minute).
- C3 Determine the total actual hours used for the service group.
- C4 Determine the chargeable hours which is the greater of C2 or C3 preceding, rounded to the nearest tenth (one decimal place).
- C5 Determine the number of access lines in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth, two decimal places.
- C6 Determine the average use per line in the service group by dividing the chargeable hour in C4 preceding, by the number of access lines in C5 preceding.
- C7 Determine the usage charge per line by multiplying the hourly rate in the appropriate taper(s) by the number of hours used in each taper and totaling these charges.
- C8 Determine the total usage charge in the service group by multiplying the usage charge per access line in C7 preceding, by the number of access lines in C5 preceding.

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ARIZONA

SCHEDULE NO. B-2

WIDE AREA TELEPHONE SERVICE (continued)

CONDITIONS (continued)

A5 Allowance for Interruptions

Allowances for interruptions apply to each WATS access line as set forth following:

B1 When the WATS access line is interrupted for a period of less than 2 hours after the trouble is reported to the Utility, no credit applies.

B2 When the WATS access line is interrupted for a period of 2 hours to 24 hours after the trouble is reported to the Utility, the following credit applies.

C1 Credit Allowance \$ 11.00

B3 When the WATS access line is interrupted for a period or more than 24 hours after the trouble is reported to the Utility, a credit applies for each 24 hour period or any fraction thereof.

C1 Credit Allowance \$ 11.00

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SCHEDULE NO. B-2

WIDE AREA TELEPHONE SERVICE (continued)

CONDITIONS (continued)

A5 Allowance for Interruptions (continued)

- B4 The credit in B2 and B3 preceding, includes all credits to be applied for an interruption.
- B5 None of the prior credit allowances will be made for:
- C1 Non-completion of WATS messages due to busy network conditions, or
 - C2 Interruption of service due to customer-provided equipment or systems, or
 - C3 Interruption of service due to the negligence of the customer, or
 - C4 Interruption of service during any period in which the Utility is not afforded access to the premises at which the WATS access line is terminated, or
 - C5 Interruption of service during any period when the customer has released the WATS access line to the Utility for maintenance purposes, or implementation of a customer order for a change in service arrangement.
- B6 Message telecommunications service furnished at a customer's request, when WATS is interrupted, is charged at the message telecommunications rates.
- B7 When 800 Serviceline Option is interrupted, the credit allowance is the same for the service with which it is associated.

A6 Pay Telephone Charge

The Pay Telephone Charge applies to all calls placed from pay telephones. This charge is in addition to all other applicable 800 Serviceline rates and charges.

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ARIZONA

SCHEDULE NO. B-3

ARIZONA UNIVERSAL SERVICE FUND

LIST OF EFFECTIVE SHEETS

Sheets 1 through 2 of this schedule are effective as of the date shown on each sheet.

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ARIZONA

SCHEDULE NO. B-3

ARIZONA UNIVERSAL SERVICE FUND (continued)

A1 Universal Service Fund Surcharge

B1 Description

The surcharges set forth below relate to funding the Arizona Universal Service Fund (AUSF) and are in addition to the rates and charges for intraLATA MTS and local service as set forth in Schedule No. B-1 and Schedule No. A-1 respectively. If the Utility determines that the annually-assessed amount has been collected prior to the end of the calendar year, collection of these surcharges will be suspended for the remainder of that year, subject to any subsequent adjustment necessitated by Commission order.

B2 Rate

The surcharge rates are in accordance with Decision No. 70104. As the Arizona Corporation Commission issues orders which increase or decrease the requirement for AUSF funding, the surcharge rates will be adjusted pursuant to Arizona Administrative Code R14-2-1201 et seq. and R14-2-1206 A.

Surcharge

C1 IntraLATA MTS - Category 2

- Assessed on total monthly IntraLATA MTS charges 0.006942%

C2 Access Line - Category 1

- Assessed per access line, per month \$ 0.4033

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ARIZONA

SCHEDULE NO. G-1

PRIVATE LINE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 4 of this schedule are effective as of the date shown on each sheet.

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SCHEDULE NO. G-1

PRIVATE LINE SERVICES (continued)

APPLICABILITY

Applicable to intrastate private line services and channels furnished or made available by FRONTIER COMMUNICATIONS OF THE SOUTHWEST, INC. - Arizona between its points and between its points and points reached over facilities of connecting companies.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

RATES

| | Nonrecurring Charge ¹ | Monthly Rate |
|--|-------------------------------------|-----------------|
|--|-------------------------------------|-----------------|

A1 Intraexchange service

B1 Miscellaneous or other services

Rates and charges as shown in
respective schedules

B2 Local channel mileage

| | | | |
|----|--|---|---------|
| C1 | First 1/4 mile or fraction thereof, air-line measurement | - | \$ 8.35 |
|----|--|---|---------|

| | | | |
|----|--|---|------|
| C2 | Each additional 1/4 mile or fraction thereof, air-line measurement | - | 2.10 |
|----|--|---|------|

| | | | |
|----|------------------|---------|---|
| C3 | Each termination | \$ 6.00 | - |
|----|------------------|---------|---|

A2 Interexchange service

B1 Interexchange Private Line Service will be provided as special access service as shown in Frontier Communications of the Southwest, Inc., - Arizona Access Service tariff.

¹ In addition to applicable service connection charges as shown in Schedule no. A-3.

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SCHEDULE NO. G-1

PRIVATE LINE SERVICES (continued)

CONDITIONS

- A1 Private lines located wholly within an exchange area may terminate on key telephone systems but will be connected on a switchboard or connected for exchange or toll service. Customer-provided equipment meeting the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations may be connected to corresponding private line service.
- A2 Outside plant facility
- B1 Local channels
- C1 The air-line measurement is the air-line distance between the terminals of the line. The number of 1/4 miles is computed separately between the various terminals along the circuit. The number of sections between terminals shall be one less than the number of terminals connected. If the channel passes through another central office, the measurement shall be computed separately between the central offices and added to the measurement of the channel from the central office to the telephone set.
- C2 Each channel from the central office is priced separately.
- C3 Fractional quarter miles shall be computed to whole quarter miles for each separate measurement between points as referred to above.

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SCHEDULE NO. G-1

PRIVATE LINE SERVICES (continued)

CONDITIONS (continued)

- A3 If unusual conditions are involved in the provisions of service, such as the construction of channel facilities, additional charges may be applied, based on the cost incurred.
- A4 This schedule includes the furnishing of all telephone equipment necessary for the provision of service. The use of privately-owned telephone equipment may be permitted when a customer desires special equipment for which provision is not otherwise made or when the use of privately-owned telephone equipment is essential and necessary to the proper operation of the service.
- A5 Unless otherwise provided for in the private schedules, the above rates for private lines, circuits, or channels are applicable when used in connection with private line telephone, teletypewriter, program transmission, sound recording, loudspeaker, speech networks, alarm systems, remote metering, supervisory control and other signaling services. The rates apply to each physical, nonphysical, metallic, or grounded circuit or channel.
- A6 Channels when reasonably available are furnished suitable for specified purposes and are arranged in such manner as the utility may elect. A channel, circuit, or facility furnished at the above rates may be used only for the specific purpose primarily intended, and may not be used for a combination of services, nor may a service be superimposed on one of a different kind.
- A7 The utility may make tests and inspections to determine that the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations are being complied with in the installation, operation and maintenance of customer provided facilities or equipment. The utility may disconnect the channel if at any time such action should become necessary to protect its services or equipment from harm.

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ARIZONA

SCHEDULE NO. I-1

INDIVIDUAL CASE BASIS (ICB) SERVICE OFFERINGS

LIST OF EFFECTIVE SHEETS

Sheets 1 through 3 of this schedule are effective as of the date shown on each sheet.

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SCHEDULE NO. I-1

INDIVIDUAL CASE BASIS (ICB) SERVICE OFFERINGS (continued)

APPLICABILITY

Applicable to business subscribers who request special service arrangements and/or services not provided for in the tariff.

TERRITORY

Within the exchange areas as identified in each special arrangement.

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SCHEDULE NO. I-1

INDIVIDUAL CASE BASIS (ICB) SERVICE OFFERINGS (continued)

A1 DESCRIPTION OF SERVICE

Where a business subscriber requests one of the special service arrangements described below, which requires the use of the Utility's central office facilities, or for services not otherwise provided for in the tariff. Such service will be provided only on an Individual Case Basis, which is subject to prior review by the Arizona Corporation Commission.

- B1 An installation and/or monthly charge will be required based on the total cost of the service furnished, labor incurred, and/or special work required.
- B2 The Utility has the discretion to require Basic Termination Agreements from a subscriber as set forth to any of the services below.

A2 La Paz Regional Hospital

The Utility shall provide Digital Channel Service to the Customer at the location specified in the Agreement at the rates set forth below and in quantities set forth below for the Service Period identified below. Early termination charges and additional conditions or provisions will apply as set forth in the Agreement.

B1 Term

The term period is for three (3) years from the effective date of this tariff.

B2 Rates¹

| C1 | <u>Quantity</u> | <u>Service Item</u> | <u>Monthly Unit Rate</u> | <u>Total Monthly Rate</u> | <u>Nonrecurring Charge</u> | <u>Total NRC</u> |
|----|-----------------|--------------------------------|--------------------------|---------------------------|----------------------------|------------------|
| | 1 | Digital Channel Service System | \$ 372.00 | \$ 372.00 | \$ 300.00 | \$ 300.00 |
| | 24 | Digital Channel Activations | 2.90 | 69.60 | 6.00 | 144.00 |
| | 24 | Analog Service DIOD | 4.00 | 96.00 | 32.00 | 768.00 |

¹ These rates do not include any applicable local, state or federal fees, taxes, required surcharges, or other applicable tariff charges.

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ARIZONA

SCHEDULE NO. L-1

911 EMERGENCY REPORTING SERVICE

LIST OF EFFECTIVE SHEETS

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Canceling A.C.C. Sheet No. L1-2

SCHEDULE NO. L-1

911 EMERGENCY REPORTING SERVICE

APPLICABILITY

Applicable to 911 emergency reporting service furnished to political subdivisions and municipal corporations.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

RATES

Monthly
Rate

A1 911 Emergency Service

B1 Each 911 access line ¹

C1 ANI capable facility from a
serving central office to the PSAP ² \$ 128.99

¹ Customer must subscribe to sufficient 911 access lines required to meet or exceed P.01 grade of service from each serving central office.

² This rate also applies when connecting other Exchange Carrier serving central offices to a PSAP located in the Utility's service area. This rate does not include circuitry beyond the "meet point" of the facility or terminations of other Exchange Carriers serving central offices.

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Canceling _____ A.C.C. Sheet No. L1-3

SCHEDULE NO. L-1

911 EMERGENCY REPORTING SERVICE

| RATES (continued) | | Monthly Rate |
|-------------------|---|-----------------|
| A2 | Automatic Location Identification Service ¹ | |
| B1 | Database Management System, per 1,000 Wireline Access Lines/Records ² | \$ 58.12 |
| B2 | Centralized ALI Storage/Processing, per 1,000 records ² | |
| C1 | When subscribing to both wireline and wireless Storage/Processing | |
| | Wireline Records | 39.46 |
| | Wireless Records | 45.87 |
| C2 | When subscribing to wireline only Storage/Processing | |
| | Wireline Records | 78.92 |
| B3 | Centralized ALI Access – per PSAP | 1,090.49 |

¹ This service is provided under a 5-year term agreement only. See A14 CONDITIONS, B6 for termination liability.

² Minimum billing is 1,000 records. The counts are rounded to the nearest 1,000 records and will be adjusted annually. Wireline billing is based on the number of Frontier Access Lines and Non-Frontier Access Line Records in service within the geographical boundaries of the Customer's jurisdiction. For billing purposes, the wireless record count will be the same as the total of wireline lines/records.

³ Does not include equipment (access software and hardware) needed at customer's premises to interface to the Centralized ALI circuit facility.

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Canceling _____ A.C.C. Sheet No. L1-4

SCHEDULE NO. L-1

911 EMERGENCY REPORTING SERVICE

GENERAL

- A1 911 Emergency Reporting Service, also referred to as 911 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAP) designated by the Emergency Service Agency (ESA) may receive telephone calls dialed to the telephone number 911. 911 Service includes lines and equipment necessary for the answering, transferring, and dispatching of public emergency telephone 911 calls originated by persons within the serving area. 911 Service includes Automatic Number Identification. An optional feature of 911 service is Automatic Location Identification.
- A2 The ESA may be a municipality or other state or local governmental unit or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The ESA must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency law enforcement, fire, or other emergency services within the telephone central office areas arranged for 911 calling.
- A3 The 911 emergency number is not intended to replace the telephone service of the various Public Safety Agencies which may participate in the use of this number. The ESA must subscribe to additional local exchange service at the PSAP for administrative purposes, the placing of outgoing calls, and for receiving other emergency calls, including any which might be relayed by utility operators.
- A4 This offering is limited to the use of central office number 911 as the emergency number, and only one 911 Service will be provided within any geographical area.
- A5 911 Service is provided by the Utility only where facility and operating conditions permit.
- A6 The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

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Canceling A.C.C. Sheet No. L1-5

SCHEDULE NO. L-1

911 EMERGENCY REPORTING SERVICE

GENERAL (continued)

- A7 Application for 911 Service must be executed in writing by the ESA. If application for service is made by an agent, then satisfactory evidence of the appointment must be provided in writing to the Utility. At least one local law enforcement agency must be included among the participating agencies in any 911 offering. The ESA is the customer to the Utility.
- A8 Caller ID Blocking features "Per Call Block" and "Per Line Block" will not block the delivery of Automatic Number Identification (ANI) if activated prior to placing a 911 call.
- A9 Automatic Location Identification Service is an optional 911 feature which provides 911 caller location information based on address criteria provided by Customer. The service consists of the following components:
- B1 Database Management System (DBMS) - Provides the following:
- C1 Validates and modifies wireline subscriber address to match the Master Street Address Guide (MSAG);
 - C2 Provides addition, deletion, and change updates of Subscriber names, telephone numbers, and addresses to the Centralized ALI Storage/Processing System.
- B2 Centralized ALI Storage/Processing System: Stores subscriber location information associated with the 911 service area. It is used by the PSAPs to retrieve location data of a 911 caller. This service is provided via a network based system consisting of two identical components, one being the primary component responding to the PSAP, the other providing redundant capabilities. Both network components are connected to the PSAP, This Service provides location information for both wireline and wireless callers as follows:
- C1 Wireline - Upon receipt of an ALI query from the PSAP, the system will respond with the subscriber's name, street address and community associated with the telephone number.
 - C2 Wireless - Upon receipt of an ALI query from the PSAP, the system will respond with geographic information such as cell site/sector associated with the Emergency Service Routing Number, or upon receipt of an ALI query, the system will be directed to query a third party system to retrieve geographic information such as longitude/latitude coordinates of the wireless caller. The information, when received from the third party system, is processed back to the requesting PSAP.

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Canceling _____ A.C.C. Sheet No. L1-6

SCHEDULE NO. L-1

911 EMERGENCY REPORTING SERVICE

CONDITIONS

- A1 The Utility provides 911 Service solely for the benefit of the ESA operating the PSAP. The provision of 911 Service by the Utility shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any utility obligation toward any third person or legal entity other than the ESA.
- A2 The Utility does not undertake to answer and forward 911 calls but furnishes the use of its facilities to enable the ESA's personnel to respond to such calls at the ESA's premises.
- A3 Temporary suspension of service is not provided for any part of the 911 Service.
- A4 This service is furnished to ESA's only for the purpose of voice reporting of emergencies by the public.
- A5 911 information consisting of the names, addresses, and telephone numbers of end users whose listings are not published in directories or listed in the directory assistance records is treated as strictly confidential. (Except as indicated in A6 and A7 following.)
- A6 The 911 calling party forfeits the privacy afforded by private (nonpublished) and semiprivate (nonlisted) telephone number service to the extent that the telephone number associated with the originating station location is furnished to the PSAP on a call-by-call basis only for the purpose of responding to emergency calls. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls.
- A6.1 Private and semiprivate information may also be released to authorized agencies in the delivery of emergency notification services pursuant to 47 USC §222(g).
- A7 The Utility's entire liability to any person for interruption or failure of 911 service shall be limited to the terms set forth in this schedule and other schedules of this tariff.
- A8 The ESA shall have the responsibility of discovering all errors, defects, and malfunctions in the transmission of calls and data, database(s), and overall operation of the system. The ESA shall make such operational tests as, in the judgment of the ESA, are required to determine whether the system is functioning properly for its use. The ESA shall promptly notify the Utility in the event the system is not functioning properly. PSAP equipment must be compatible with the Utility's facilities.
- A9 The Utility's liability for any loss or damage arising from errors, interruptions, defects, failures, or malfunctions of this service, or any part thereof whether caused by the negligence of the Utility or otherwise, shall not exceed an amount equivalent to the pro rate charges for the service affected during the period of time that the service was fully or partially inoperative.

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SCHEDULE NO. L-1

911 EMERGENCY REPORTING SERVICE

CONDITIONS (continued)

- A10 Except for willful misconduct or gross negligence of the Utility, each end user and ESA also agrees to release, indemnify, and hold harmless the Utility from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the end user, ESA, or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the end user, ESA, or others.
- A11 Each ESA also agrees to release, indemnify, and hold harmless the Utility for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services which are or may be furnished by the Utility in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Utility, the ESA, its user, agencies, or municipalities, or the employees or agents of any one of them.
- A12 Because the Utility serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the ESA to make arrangements to handle all 911 calls that originate from telephones served by central offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the ESA's public safety jurisdiction.
- A13 The Automatic Number Identification (ANI) feature will not forward the telephone number of the calling party when the call originates on a line providing four-party grade of service.

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Canceling A.C.C. Sheet No. L1-8

SCHEDULE NO. L-1

911 EMERGENCY REPORTING SERVICE

CONDITIONS (continued)

A14 The ESA must furnish the Utility, in writing, with its agreement to the following terms and conditions:

- B1 That at least one PSAP will be provided and staffed on a 24-hour, seven-day per week basis.
- B2 That the ESA accepts responsibility for dispatching, or having others dispatch law enforcement, fire, ambulance, or other emergency services as required to the extent such services are reasonably available.
- B3 That the ESA will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the 911 PSAP by calling parties.
- B4 That the ESA will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming 911 lines recommended by the Utility to be installed. (Applies to 911 Service only).
- B5 The ESA has read, understands, and agrees to all the terms and conditions in this tariff.
- B6 Basic termination liability formula

If the service is cancelled in whole or in part by the customer or is terminated for cause by the Company prior to expiration of the agreed to five-year period, the customer shall be required to pay a sum determined by the application of the following formula.

| | | | | |
|-------------|---|--------------|---|-----------------------|
| Termination | = | Monthly Rate | x | # of Months Remaining |
| Charge | | For All | | In five-year Basic |
| | | Services | | Termination Liability |
| | | | | Agreement |

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Canceling _____ A.C.C. Sheet No. L1-9

SCHEDULE NO. L-1

911 EMERGENCY REPORTING SERVICE

CONDITIONS (continued)

- A15 It will be the intent of the Utility to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours for 911 Service.
- A16 This service is offered solely as an aid in handling assistance calls in connection with fire, law enforcement, and other emergencies and does not create any relationship or obligation, directly or indirectly, to any person other than the ESA contracting for 911 Service. In the event of any interruption of the service, the Utility shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rate allowance of the tariff rate for the service or facilities provided to the ESA for the time such interruption continues, after notice to the Utility. No allowance shall be made if the interruption is due to the negligence or willful act of the ESA.
- A17 When the use of service or facilities furnished by the Utility is interrupted due to any cause other than the negligence or willful act of the end user or the failure of the facilities provided by the end user, a pro rata adjustment of the fixed monthly charges involved will be allowed as covered by Rule No. 12 of this tariff. Where allowances on monthly charges for service features of 911 Service are involved, only those service features which are affected by the interrupted service shall be considered, and further, only those main stations on the interrupted portion of a service shall be considered in determining the number of main stations affected.

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SCHEDULE NO. L-1

911 EMERGENCY REPORTING SERVICE

CONDITIONS (continued)

- A18 The rates charged for 911 Service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects, and malfunctions in the service, nor does the Utility undertake such responsibility. The ESA shall make such operational tests as, in the judgment of the ESA, are required to determine whether the system is functioning properly for its use. The ESA shall notify the Utility in the event the system is not functioning properly.
- A19 911 Service is classified as Business Exchange Service and is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis. A minimum of two 911 access lines are required from respective prefixed central office(s) in an exchange to the associated PSAP.
- A20 Where a 911 call is placed by the calling party via interconnection with an interexchange carrier, the Utility cannot guarantee the completion of said 911 call, the quality of the call, or any features that may otherwise be provided with 911 Service.
- A21 The Utility, its employees, agents, or representatives, except in cases of willful misconduct or gross negligence, shall not be liable for death or injury to the person or for damage to property as a result of undertaking, participating in, or carrying out duties involved in tracing a 911 call in an emergency situation where no name, address, or location of the 911 caller is available.

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Canceling A.C.C. Sheet No. L1-11

SCHEDULE NO. L-1

911 EMERGENCY REPORTING SERVICE

CONDITIONS (continued)

- A22 The ESA agrees to provide trained personnel for 24-hour coverage and receive all 911 calls routed to the PSAP. The ESA recognizes that addresses must first be verified from a calling party. The Utility will provide to the ESA, 24-hours per day on a call-by-call basis, for both published and nonpublished telephone numbers, the customer name and address from a Reverse Directory controlled and maintained by the Utility. This directory will be updated by the Utility on a monthly basis. The Utility agrees to provide the physical address of the calling party wherever possible but cannot guarantee the existence or accuracy of the addresses in emergency situations. The ESA accepts responsibility for dispatching, or the responsibility for having others dispatch, law enforcement, fire, rescue, or other emergency services as required.
- A23 Under normal circumstances, work will not be performed on 911 circuits until an authorized release is obtained from the person responsible for the operation of the PSAP.
- A24 No charge will be made to a calling party for calls to the 911 service.
- A25 Prior to the establishment of Automatic Location Identification (ALI) Service, the ESA is responsible for providing the Utility with a complete and accurate Master Street Address Guide (MSAG) for the entire geographic area where ALI Service is provided. After establishment of service, it is the responsibility of the ESA to continue to verify the accuracy of the MSAG, and to advise the Utility of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, annexations and other changes in municipal and county boundaries, incorporation of new cities, or any other matter that may affect the accuracy of the location information.
- A26 ALI Service does not include provision of specific caller location information where it is technically impossible to do so. Such technical reasons include, but are not limited to, the inability to provide subscriber information associated with multi-party lines, or private telecommunications systems, such as PBXs or shared tenant services. The Utility does not undertake to obtain subscriber record information from private telecommunications systems, but will accept such information provided to it.
- A27 The ESA acknowledges that the location information provided with ALI Service may not be the actual location of the emergency and/or may not be accurate or complete. The ESA agrees to attempt to obtain the location of the emergency from the 911 caller.

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ARIZONA

Canceling A.C.C. Sheet No. L1-12

SCHEDULE NO. L-1

911 EMERGENCY REPORTING SERVICE

DEFINITIONS OF TERMS

- A1 Automatic Location Identification (ALI): The automatic display at the PSAP of the caller's telephone number, the address/location of the telephone and supplementary emergency services information.
- A2 Automatic Location Identification (ALI) Database: The set of ALI records residing on a computer system.
- A3 Automatic Number Identification (ANI): A feature by which the calling party's telephone number is forwarded to the PSAP's Display and Transfer Units via the 911 Control Office.
- A4 Called Party Hold: Once the PSAP has answered the call, a communication link is established that cannot be broken by the party that has called. The call remains connected until terminated by the PSAP.
- A5 Calling Party Switch Hook Status: This allows the PSAP to tell if the calling party has hung up or is on the line and unable to speak.
- A6 Centralized ALI Storage/Processing: The data storage for the ALI records in the redundant CALI system, both the primary and the secondary platforms. The ALI records are updated on the CALI System with Change/Add/Delete activity.

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Canceling A.C.C. Sheet No. L1-13

SCHEDULE NO. L-1

911 EMERGENCY REPORTING SERVICE

DEFINITIONS OF TERMS (continued)

- A7 Emergency Ringback: This feature allows the PSAP to attract the attention of the calling party by ringing that party's telephone. Ringback will operate either if the calling party has hung up or has not hung up but is away from the telephone.
- A8 Emergency 911 Service Options: 911 Service with ANI: includes automatic number identification, and may include forced disconnect, calling party hold, calling party switch hook status and emergency ringback.
- A9 Forced Disconnect: This feature allows the PSAP to terminate completed calls and release the 911 system for reuse even if the calling party remains on the line.
- A10 Master Street Address Guide (MSAG): A database of street names and house number ranges within associated communities used for the purposes of assuring proper routing of 911 calls.
- A11 Public Safety Answering Point (PSAP): An answering location for 911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.

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SCHEDULE NO. L-2

811 DIALING SERVICE

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Sheet 1 through 4 of this schedule are effective as of the date shown on each sheet.

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|---------------|-------------------------------|
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Canceling A.C.C. Sheet No. L2-2

SCHEDULE NO. L-2

811 DIALING SERVICE

GENERAL

- A1 811 Dialing Service (811) is a custom call-routing application utilizing a three-digit local dialing arrangement, terminating to an 811 Customer-provided number for access to advance excavation notice services. It provides the calling party an easy-to-remember three-digit dialing code to reach the 811 Customer. The 811 code was assigned for this purpose pursuant to the Sixth Report and Order, released March 14, 2005 by the Federal Communications Commission in CC Docket No. 92-105, which specifies that such calls be delivered to a number provided by the 811 Customer that is not a toll call for the party dialing the number (i.e., either a toll-free (8XX) or local number). This tariff covers calls originating on lines terminating in a Carrier switch (i.e., originating and terminating within the same MSA); it does not cover 1+, 0+, 0- operator-assisted, 101XXXX, or inmate calls).

DEFINITIONS

- A1 811 Customer – The entity providing, with appropriate state authority, the excavation notice service under Arizona Revised Statutes 40-360.32.
- A2 Calling Party – The end user in a Carrier Exchange placing 811 calls.
- A3 Terminating Number – The local or toll free (8XX-XXX-XXXX) number subscribed to by the 811 Customer.

CONDITIONS

- A1 Calls placed using 811 are automatically routed to the 811 subscriber's terminating number, which the 811 Customer must provide in the form of either a toll-free number or a local number whose local calling area covers all of the locations to which the service is provided.
- B1 The 811 Customer shall provide the Carrier with this number in advance so that the Carrier may properly translate its central office switches.
- B2 The 811 Customer shall provide sufficient terminating number paths to its toll-free or local terminating number so as to not clog nor impair the Carrier's network.
- A2 The terms of this tariff are premised on the 811 Customer's unique network design requirements, service mix, usage patterns and concentration, and other characteristics.
- B1 The Carrier's offering of 811 to the 811 Customer is conditioned on the premise that the 811 Customer has been authorized by appropriate state authorities to receive and respond to 811 calls from the public within the areas served by the Carrier, and that the 811 Customer has obtained all licenses, authorizations, and other prerequisites necessary to provide that service, and will at all times comply with all applicable laws and regulations.

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Canceling A.C.C. Sheet No. L2-3

SCHEDULE NO. L-2

811 DIALING SERVICE

811 Dialing Service (continued)

CONDITIONS (continued)

- A3 The Carrier reserves the right to file tariffs at a later date if charges are deemed appropriate, or if network rearrangements made by the Carrier, or 811 Customer requests in the future require the Carrier to incur additional costs.
- A4 Any changes to the termination number(s) is the 811 Customer's responsibility. The Carrier is to be provided with 60 days written notice of any planned number change to ensure the timely number translations can be performed at each Central Office.
- A5 Caller ID information from the originating number is not provided to the 811 Subscriber/Customer on a real-time basis.
- A6 811 Dialing Service is not available for resale.

LIMITATIONS OF LIABILITY

- A1 The Carrier assumes no liability for any issue arising from the fact that, in some 811 applications, physical call routing boundaries may not match exactly with the boundary of the subscriber's requested service area, e.g., state boundaries. In these cases, calling parties could have access to another state and/or area provider.
- B1 Workaround arrangements may be required to properly route traffic due to differences in switch type, switch software, and the subscriber's terminating telephone number.
- B2 The Carrier assumes no liability for Caller ID/Automatic Number Identification (ANI) information being unavailable or incorrect due to these workarounds.
- A2 The Carrier accepts no liability for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Carrier occurring in the course of furnishing service or other facilities (Service Problems) and not caused by the negligence of the 811 Customer, or by the Carrier in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision.
- B1 The Carrier shall be indemnified and saved harmless by the 811 Customer against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the Carrier, apparatus and systems of the 811 Customer; and against all other claims arising out of any act or omission of the 811 Customer in connection with the facilities provided by the Carrier.
- B2 Neither the Carrier nor any concurring, connecting or other participating carrier shall be liable for any act or omission of another company or companies furnishing a portion of such service.

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Canceling A.C.C. Sheet No. L2-4

SCHEDULE NO. L-2

811 DIALING SERVICE

811 Dialing Service (continued)

LIMITATIONS OF LIABILITY (continued)

A2 (continued)

B3 The Carrier is not responsible to the 811 Customer, authorized user, joint user, sharer of service or patron of a reseller for damages arising out of Service Problems or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Carrier caused by terminal equipment, except where a contributing cause is the malfunctioning of a Carrier-provided connecting arrangement, in which event the liability of the Carrier will not exceed the Pro Rata Amount.

B4 The Carrier is not responsible to the 811 Customer, authorized user, joint user, sharer of service or patron of a reseller for injuries or damages to persons or property arising from the existence of 811 Customer-provided power supply.

MISCELLANEOUS

A1 The Carrier reserves the right to discontinue the 811 Dialing Service (without limitation) immediately, without notice, if interruption of Service is necessary to prevent or protect against fraud or otherwise protect the Carrier's personnel, facilities or services.

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ACCESS SERVICE

Regulations, Rates and Charges
applying to the provision of Access Services
for connection to intrastate communications facilities
for customers within the operating territories of
FRONTIER COMMUNICATIONS OF THE SOUTHWEST, INC.
Arizona

Access Services are provided by means of wire, fiber optics, radio or any other suitable technology or a combination thereof.

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CONCURRING CARRIERS

NO CONCURRING CARRIERS

CONNECTING CARRIERS

NO CONNECTING CARRIERS

OTHER PARTICIPATING CARRIERS

NO OTHER PARTICIPATING CARRIERS

REGISTERED SERVICE MARKS

REGISTERED TRADEMARKS

NONE

NONE

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EXPLANATION OF SYMBOLS

- (C) - To signify changed regulation
- (D) - To signify discontinued rate or regulation
- (I) - To signify increase
- (L) - To signify matter relocated without change
- (N) - To signify new rate or regulation
- (R) - To signify reduction
- (S) - To signify reissued matter
- (T) - To signify a change in text but no change in rate or regulation
- (Z) - To signify a correction

EXPLANATION OF ABBREVIATIONS

- ac - Alternating current
- AML - Actual Measured Loss
- ANI - Automatic Number Identification
- AP - Program Audio
- ASR - Access Service Request
- AT&T - American Telephone and Telegraph Company
- BD - Business Day
- BHMC - Busy Hour Minutes of Capacity
- CAROT - Centralized Automatic Reporting on Trunks
- CI - Changes Interface
- CO - Central Office
- COCTX - Central Office Centrex
- Cont'd - Continued
- CPE - Customer Provided Equipment
- Ctx - Centrex
- dB - decibel
- dBrnC - Decibel Reference Noise C-Message Weighting
- dBrnC0 - Decibel Reference Noise C-Message Weighted O
- dBv - Decibel(s) Relative to 1 Volt (Reference)
- dBvl - Decibel(s) Relating to 1 Volt (Reference)
- dc - direct current
- EDD - Envelope Delay Distortion
- ELEPL - Equal Level Echo Path Loss
- EML - Expected Measured Loss
- EPL - Echo Path Loss
- ERL - Echo Return Loss
- ESS - Electronic Switching System
- ESSX - Electronic Switching System Exchange
- f - frequency

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EXPLANATION OF ABBREVIATIONS (Cont'd)

| | | |
|-------|---|---|
| FID | - | Field Identifier |
| FCC | - | Federal Communications Commission |
| FX | - | Foreign Exchange |
| HC | - | High Capacity |
| Hz | - | Hertz |
| IC | - | Interexchange Carrier |
| ICB | - | Individual Case Basis |
| ICL | - | Inserted Connection Loss |
| KBPS | - | Kilobits per second |
| KHZ | - | Kilohertz |
| LATA | - | Local Access and Transport Area |
| Ma | - | Milliamperes |
| Mbps | - | Megabits per second |
| MHz | - | Megahertz |
| MMUC | - | Minimum Monthly Usage Charge |
| MRC | - | Monthly Recurring Charge |
| MT | - | Metallic |
| MTS | - | Message Telecommunications Service(s) |
| NPA | - | Numbering Plan Area |
| NRC | - | Nonrecurring Charge |
| NTS | - | Non-Traffic Sensitive |
| NXX | - | Three-Digit Central Office Code |
| OTPL | - | Zero Transmission Level Point |
| PBX | - | Private Branch Exchange |
| PCM | - | Pulse Code Modulation |
| PLP | - | Private Line Ringdown |
| POT | - | Point of Termination |
| rms | - | root-mean-square |
| RSM | - | Remote Switching Modules |
| RSS | - | Remote Switching Systems |
| SRL | - | Singing Return Loss |
| SSN | - | Switched Service Network |
| SWC | - | Serving Wire Center |
| TES | - | Telephone Exchange Service(s) |
| TLP | - | Transmission Level Point |
| TSPS | - | Traffic Service Position System |
| TV | - | Television |
| USOC | - | Uniform Service Order Code |
| VG | - | Voice Grade |
| V & H | - | Vertical & Horizontal |
| WA | - | Wideband Analog |
| WATS | - | Wide Area Telecommunications Service(s) |
| WD | - | Wideband Data |

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REFERENCE TO OTHER TARIFFS

Whenever reference is made in this tariff to other tariffs of the Telephone Company, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

REFERENCE TO TECHNICAL PUBLICATIONS

The following technical publications are referenced in this tariff and may be obtained from Bell Communications Research, Inc., Distribution Storage Center, 60 New England Avenue, Piscataway, N.J. 08854.

Compatibility Bulletin 106, Issue 2
Issued: December, 1981

Available: March 11, 1982

Technical Reference:

PUB 41451 High Capacity Terrestrial Digital Service
Issued: January, 1983

Available: May 17, 1983

PUB 60101
Issued: December, 1982

Available: January 17, 1983

PUB 41004 Data Communications Using Voiceband Private Line Channels
Issued: October, 1973

Available: October, 1973

PUB 62310 Digital Data System Channel Interface Specification
Issued: September, 1983

Available: October, 1983

PUB 62411 High Capacity Digital Service Channel Interface Specifications
Issued: September, 1983

Available: October, 1983

TR-NPL-000334 Voice Grade Switched Access Service
Issued: June, 1986

Available: July, 1986

TR-NPL-000335 Voice Grade Special Access Service
Issued: June, 1986

Available: July, 1986

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REFERENCE TO TECHNICAL PUBLICATIONS - (Cont'd)

Technical Reference: (Cont'd)

| | |
|--|---------------------------|
| PUB 62501 Addendum Voice Grade Special Access Service Issued: March, 1984 | Available: April, 1984 |
| PUB 62502 Narrowband Special Access Service Issued: December, 1983 | Available: January, 1984 |
| PUB 62503 Program Audio Special Access Service Issued: December, 1983 | Available: March 15, 1984 |
| PUB 62503 Addendum Program Audio Special Access Service Issued: March, 1984 | Available: April, 1984 |
| PUB 62504 Television Special Access Service Issued: December, 1983 | Available: March 15, 1984 |
| PUB 62504 Addendum Television Special Access Service Issued March, 1984 | Available: April, 1984 |
| PUB 62505 Wideband Analog Special Access Service Issued: December, 1983 | Available: January, 1984 |
| PUB 62505 Addendum Wideband Analog Special Access Service Issued March, 1984 | Available: April, 1984 |
| PUB 62506 Wideband Digital Special Access Service Issued: December, 1983 | Available: January, 1984 |
| PUB 62507 Digital Data Special Access Service Issued: December, 1983 | Available: March 15, 1984 |
| PUB 62508 High Capacity Digital Special Access Service Issued: December, 1983 | Available: January, 1984 |

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REFERENCE TO TECHNICAL PUBLICATIONS - (Cont'd)

The following technical publication is referenced in this tariff and may be obtained from the Bell Communications Technical Education Center, Room B02, 6200 Route 53, Lisle, IL 60532.

Telecommunications Transmission Engineering
Volume 3 - Networks and Services (Chapter 6 and 7)
Second Edition, 1980
Issued: June, 1980

Available: June, 1980

The following Technical Publication is referenced in this tariff and may be obtained from the National Exchange Carrier Association, Inc., Vice President - Tariff and Regulatory Matters, 100 So. Jefferson Road, Whippany, NJ 07981 and the Federal Communications Commission's commercial contractor.

PUB AS No. 1, Issue II
Issued: May, 1984
Addendum: March 1987

Available: May, 1984
Available: March, 1987

The following tariff is referenced in this tariff and may be obtained from the Federal Communications Commission's commercial contractor.

Exchange Carrier Association
Tariff FCC No. 4

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ACCESS SERVICE

1. Application of Tariff

- 1.1 This tariff contains regulations, rates, and charges applicable to the provision of Carrier Common Line, Switched Access, and Special Access Services, and other miscellaneous services, hereinafter referred to collectively as service(s), provided by Frontier Communications of the Southwest, Inc., hereinafter referred to as the Telephone Company, to customers.
- 1.2 The provision of such services by the Telephone Company as set forth in this tariff does not constitute a joint undertaking with the customer for the furnishing of any service.

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ACCESS SERVICE

2. General Regulations**2.1 Undertaking of the Telephone Company****2.1.1 Scope**

- (A) The Telephone Company does not undertake to transmit messages under this tariff.
- (B) The Telephone Company shall be responsible only for the installation, operation, and maintenance of the services it provides.
- (C) The Telephone Company will, for maintenance purposes, test its services only to the extent necessary to detect and/or clear troubles.
- (D) Services are provided 24 hours daily, seven days per week, except as set forth in other applicable sections of this tariff.
- (E) The Telephone Company does not warrant that its facilities and services meet standards other than those set forth in this tariff.

2.1.2 Limitations

- (A) The customer may not assign or transfer the use of services provided under this tariff; however, where there is no interruption of use or relocation of the services, such assignment or transfer may be made to:
 - (1) another customer, whether an individual, partnership, association, or corporation, provided the assignee or transferee assumes all outstanding indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services, if any; or

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ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.2 Limitations (Cont'd)

(A) (Cont'd)

- (2) a court-appointed receiver, trustee, or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation, or other similar proceedings, provided the assignee or transferee assumes the unexpired portion of the minimum period and the termination liability applicable to such services, if any.

In all cases of assignment or transfer, the written acknowledgment of the Telephone Company is required prior to such assignment or transfer which acknowledgment shall be made within 15 days from the receipt of notification. All rates, regulations, and conditions contained in this tariff shall apply to such assignee or transferee.

The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly or severally liable with the assignee or transferee for any obligation existing at the time of the assignment or transfer.

- (B) The use and restoration of services shall be in accordance with Part 64, Subpart D, Appendix A, of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.
- (C) Subject to compliance with the rules mentioned in (B) preceding, the services offered herein will be provided to customers on a first-come, first-served basis, except as outlined in (D) following.
- (D) When an end office is scheduled to be converted to an equal access end office, and a shortage of facilities exists, the Telephone Company will allocate available resources to participating ICs as set forth in 4.1.5(A) following.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability

- (A) The Telephone Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair, or restoration, of service, and subject to the provisions of (B) through (H) following, the Telephone Company's liability if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for a Service Interruption.
- (B) The Telephone Company shall not be liable for any act or omission of any other carrier or customer providing a portion of a service, nor shall the Telephone Company for its own act or omission hold liable any other carrier or customer providing a portion of a service.
- (C) The Telephone Company is not liable for damages to the customer premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Telephone Company's negligence.
- (D) The Telephone Company shall be indemnified, defended, and held harmless by the IC or end user against any claim, loss, or damage arising from the IC or end user's use of services offered under this tariff, involving:
- (1) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the IC or end user's own communications.

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2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability (Cont'd)

((D) (Cont'd)

- (2) Claims for patent infringement arising from the customer's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the IC or end user or;
 - (3) All other claims arising out of any act or omission of the IC or end user in the course of using services provided pursuant to this tariff.
- (E) The Telephone Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Telephone Company shall be indemnified, defended, and held harmless by the customer from any and all claims by any person relating to such customer's use of services so provided.
- (F) No license under patents (other than the limited license to use) is granted by the Telephone Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff.
- (G) The Telephone Company will defend the customer against claims of patent infringement arising solely from the use by the customer of services offered under this tariff and will indemnify such customer for any damages awarded based solely on such claims.
- (H) The Telephone Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Telephone Company, acts of God, and other circumstances beyond the Telephone Company's reasonable control, subject to the Credit Allowance for a Service Interruption as set forth in 2.4.4 following.

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2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.4 Provision of Services

The Telephone Company, to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Telephone Company's telephone exchange services, will provide to the customer upon reasonable notice services offered in other applicable sections of this tariff at rates and charges specified therein.

2.1.5 Installation and Termination of Services

The services provided under this tariff (A) will include any entrance cable or drop wiring and wire or intrabuilding cable to that point where provision is made for termination of the Telephone Company's outside distribution network facilities at a location at the customer-designated premises and (B) will be installed by the Telephone Company to such Point of Termination. The Telephone Company will work cooperatively with the customer to determine the location of the Point of Termination in accordance with the Telephone Company's standard operating procedures.

Each Access Service has only one Point of Termination per customer premises. Any additional terminations beyond such Point of Termination are the sole responsibility of the customer. Moves of the Point of Termination are handled as set forth in 5.5.4(C) and 6.2.1(D)(3) following.

2.1.6 Maintenance of Services

The services provided under this tariff shall be maintained by the Telephone Company. The customer or others may not rearrange, move, disconnect, remove, or attempt to repair any facilities provided by the Telephone Company, other than by connection or disconnection to any interface means used, except with the written consent of the Telephone Company.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.7 Changes, Substitutions and Rearrangements

Except as provided for equipment and systems subject to FCC Part 68 Regulations at 47 C.F.R Section 68.110(b), the Telephone Company may, where such action is reasonably required in the operation of its business;

- (A) Substitute, change, or rearrange any facilities used in providing service under this tariff, including but not limited to;
- (1) substitution of different metallic facilities,
 - (2) substitution of carrier or derived facilities for metallic facilities used to provide other than metallic facilities, and
 - (3) substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities; and
 - (4) change in the routing of access service traffic.
- (B) Change minimum protection criteria;
- (C) Change operating or maintenance characteristics of facilities or,
- (D) Change operations or procedures of the Telephone Company.

In case of any such substitution, change, or rearrangement, the transmission parameters will be within the range as set forth in 5., 6. and 8. following. The Telephone Company shall not be responsible if any such substitution, change, or rearrangement renders any customer furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such substitution, change, or rearrangement materially affects the operating characteristics of the facility, the Telephone Company will provide reasonable notification to the customer in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Telephone Company will work cooperatively with the customer to determine reasonable notification procedures.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service

Unless the provisions of 2.2.1(B) or 2.5 following apply, if a customer fails to comply with the regulations set forth in: 2.1.6, Maintenance of Services; 2.2.2, Unlawful Use; 2.3.1, Damages; 2.3.4, Availability for Testing; 2.3.5, Balance; and 2.4, Payment Arrangements and Credit Allowances; or fails to make any payment to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice by Certified U.S. Mail to the person designated by that customer to receive such notices of noncompliance:

- (a) Refuse additional applications for service and/or refuse to complete any pending orders for service by the noncomplying customer; and/or
- (b) Discontinue the provision of the services to the noncomplying customer. In the case of such discontinuance, all applicable charges including termination charges shall become due.

If the Telephone Company does not refuse additional applications for service on the date specified in the thirty (30) days notice given pursuant to (a) above, or does not discontinue its provision of services involved on the date specified in the thirty (30) day notice given pursuant to (b) above and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service to the noncomplying customer without further notice.

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2. General Regulations (Cont'd)**2.1 Undertaking of the Telephone Company (Cont'd)****2.1.9 Limitation of Use of Metallic Facilities**

Signals applied to a metallic facility shall conform to the limitations set forth in Technical Reference Publication AS No. 1. In the case of applications of dc telegraph signaling systems, the customer shall be responsible, at its expense, for the provision of current limiting devices to protect the Telephone Company facilities from excessive current due to abnormal conditions and for the provision of noise mitigation networks when required to reduce excessive noise.

2.1.10 Notification of Service-Affecting Activities

The Telephone Company will provide the customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or re-arrangements, routine preventative maintenance, and major switching machine change-out. Generally, such activities are not individual customer service specific; they affect many customer services. No specific advance notification period is applicable to all service-affecting activities. The Telephone Company will work cooperatively with the customer to determine the notification requirements.

2.1.11 Coordination with Respect to Network Contingencies

The Telephone Company intends to work cooperatively with the customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters, which affect telecommunications services.

2.1.12 Provision and Ownership of Telephone Numbers

The Telephone Company reserves the reasonable right to assign, designate, or change telephone numbers, any other call number designations associated with Access Services, or the Telephone Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business. Should it become necessary to make a change in such number(s), the Telephone Company will furnish to the customer 6 months notice, by Certified U.S. Mail, of the effective date and an explanation of the reason(s) for such change(s).

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2. General Regulations (Cont'd)2.2 Use2.2.1 Interference or Impairment

- (A) The characteristics and methods of operation of any circuits, facilities, or equipment provided by other than the Telephone Company and associated with the facilities utilized to provide services under this tariff shall not interfere with or impair service over any facilities of the Telephone Company, its affiliated companies, or its connecting and concurring carriers involved in its services, cause damage to their plant, impair the privacy of any communications carried over their facilities or create hazards to the employees of any of them or the public.
- (B) Except as provided for equipment or systems subject to the FCC Part 68 Rules in 47 C.F.R Section 68.108, if such characteristics or methods of operation are not in accordance with (A) preceding, the Telephone Company will, where practicable, notify the customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to preclude the Telephone Company's right to temporarily discontinue forthwith the use of a service if such action is reasonable under the circumstances. In case of such temporary discontinuance, the customer will be promptly notified and afforded the opportunity to correct the condition, which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in 2.4.4 following is not applicable.

2.2.2 Unlawful Use

The service provided under this tariff shall not be used for an unlawful purpose.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer2.3.1 Damages

The customer shall reimburse the Telephone Company for damages to Telephone Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the customer, or resulting from the customer's improper use of the Telephone Company facilities, or due to malfunction of any facilities or equipment provided by other than the Telephone Company. Nothing in the foregoing provision shall be interpreted to hold one customer liable for another customer's actions. The Telephone Company will, upon reimbursement for damages, cooperate with the customer in prosecuting a claim against the person causing such damage and the customer shall be subrogated to the right of recovery by the Telephone Company for the damages to the extent of such payment.

2.3.2 Ownership of Facilities and Theft

Facilities utilized by the Telephone Company to provide service under the provisions of this tariff shall remain the property of the Telephone Company. Such facilities shall be returned to the Telephone Company by the customer, whenever requested, within a reasonable period following the request in as good condition as reasonable wear will permit.

2.3.3 Equipment Space and Power

The customer shall furnish or arrange to have furnished to the Telephone Company, at no charge, equipment space and electrical power required by the Telephone Company to provide services under this tariff at the points of termination of such services. The selection of ac or dc power shall be mutually agreed to by the customer and the Telephone Company. The customer shall also make necessary arrangements in order that the Telephone Company will have access to such spaces at reasonable times for installing, testing, repairing, or removing Telephone Company services.

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2. General Regulations (Cont'd)**2.3 Obligations of the Customer (Cont'd)****2.3.4 Availability for Testing**

The services provided under this tariff shall be available to the Telephone Company at times mutually agreed upon in order to permit the Telephone Company to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. No credit will be allowed for any interruptions involved during such tests and adjustments.

2.3.5 Balance

All signals for transmission over the services provided under this tariff shall be delivered by the customer balanced to ground except for ground start, duplex (DX) and McCulloh-Loop (Alarm System) type signaling and dc telegraph transmission at speeds of 75 baud or less.

2.3.6 Design of Customer Services

Subject to the provisions of 2.1.7 preceding, the customer shall be solely responsible, at its own expense, for the overall design of its services and for any redesigning or rearrangement of its services which may be required because of changes in facilities, operations, or procedures of the Telephone Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

2.3.7 References to the Telephone Company

The customer may advise end users that certain services are provided by the Telephone Company in connection with the service the customer furnishes to end users; however, the customer shall not represent that the Telephone Company jointly participates in the customer's services.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.8 Claims and Demands for Damages

- (A) With respect to claims of patent infringement made by third persons, the customer shall defend, indemnify, protect, and save harmless the Telephone Company from and against all claims arising out of the combining with, or use in connection with, the services provided under this tariff, any circuit, apparatus, system, or method provided by the customer.
- (B) The customer shall defend, indemnify, and save harmless the Telephone Company from and against any suits, claims, losses, or damages, including punitive damages, attorney fees, and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the customer's circuits, facilities, or equipment connected to the Telephone Company's services provided under this tariff, including, without limitation, Workmen's Compensation claims, actions for infringement of copyright, and/or unauthorized use of program material, libel, and slander actions based on the content of communications transmitted over the customer's circuits, facilities, or equipment, and proceedings to recover taxes, fines, or penalties for failure of the customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate the services provided under this tariff; provided, however, the foregoing indemnification shall not apply to suits, claims, and demands to recover damages for damage to property, death, or personal injury unless such suits, claims, or demands are based on the tortuous conduct of the customer, its officers, agents, or employees.
- (C) The customer shall defend, indemnify, and save harmless the Telephone Company from and against any suits, claims, losses, or damages, including punitive damages, attorney fees, and court costs by the customer or third parties arising out of any act or omission of the customer in the course of using services provided under this tariff.

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2. General Regulations (Cont'd)**2.3 Obligations of the Customer (Cont'd)****2.3.9 Coordination with Respect to Network Contingencies**

The customer shall, in cooperation with the Telephone Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.3.10 Sectionalization of Trouble Reporting

The customer will be responsible for reporting troubles sectionalized to Telephone Company facilities and/or equipment. When trouble cannot be clearly sectionalized to the Telephone Company facilities and/or equipment, the Telephone Company will test cooperatively or independently to assist in trouble sectionalization.

2.4 Payment Arrangements and Credit Allowances**2.4.1 Payment of Rates, Charges and Deposits****(A) Deposits**

The Telephone Company will, in order to safeguard its interests, only require a customer which has a proven history of late payments to the Telephone Company or does not have established credit, to make a deposit prior to or at any time after the provision of a service to the customer to be held by the Telephone Company as a guarantee of the payment of rates and charges. No such deposit will be required of a customer which is a successor of a company which has established credit and has no history of late payments to the Telephone Company. Such deposit may not exceed the actual or estimated rates and charges for the service for a two month period. The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to the prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(A) Deposits (Cont'd)

Such a deposit will be refunded or credited to the account when the customer has established credit or, in any event, after the customer has established a one-year prompt payment record at any time prior to the termination of the provision of the service to the customer. In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive simple interest at a rate of 6%. Should a deposit be credited to the customer's account, as indicated above, no interest will accrue on the deposit from the date such deposit is credited to the customer's account.

(B) Payment of Rates and Charges

The Telephone Company shall bill on a current basis all charges incurred by and credits due to the customer under this tariff attributable to services established or discontinued during the preceding billing period. In addition, the Telephone Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage and for the Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for a customer for Access Service under this tariff), the period of service each bill covers and the payment date will be as follows:

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

For Presubscription Service, the Telephone Company will establish a bill day each month for each end user account. Any applicable Presubscription Charges, any known unbilled charges for prior periods and any known unbilled adjustments for prior periods for Presubscription Service will be applied to this bill. Such bills are due when rendered.

For End User Switched Access Service, Special Access Service, and Miscellaneous Service charges, the Telephone Company will establish a bill day each month for each customer account. The bill will cover nonusage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled nonusage sensitive charges for prior periods and unbilled usage charges for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods and known unbilled adjustments will be applied to this bill. Payment for such bills is due as set forth in (3) following. If payment is not received by the payment date, as set forth in (3) following in immediately available funds, a late payment penalty will apply as set forth in (C) following.

All bills dated as set forth in (2) preceding for service, provided to the customer by the Telephone Company are due 31 days (payment date) after the bill date or by the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, except as provided herein, and are payable in immediately available funds. If such payment date would cause payment to be due on a Saturday, Sunday, or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, the first Tuesday in November and the day when Washington's Birthday, Memorial Day or Columbus Day is legally observed), payment for such bills will be due from the customer as follows:

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

(2) (Cont'd)

If such payment date falls on Sunday or on a Holiday, which is observed on a Monday, the payment date shall be the first non-Holiday day following such Sunday or Holiday. If such payment date falls on a Saturday or on a Holiday, which is observed on Tuesday, Wednesday, Thursday, or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Holiday.

(C) Late Payment Penalty

If any portion of the payment is received by the Telephone Company after the payment date as set forth in (B)(2) preceding, or if any portion of the payment is received by the Telephone Company in funds which are not immediately available to the Telephone Company, then a late payment penalty shall be due to the Telephone Company in addition to the outstanding amount. The late payment penalty shall be the portion of the payment not received by the payment date times a late factor. The late factor shall be the lessor of:

- (1) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company, or
- (2) 0.000590 per day, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(D) Billing Disputes

In the event that a billing dispute occurs concerning any charges billed to the customer by the Telephone Company the following regulations will apply.

- (1) The date of the dispute shall be the date on which the customer furnishes the Telephone Company sufficient documentation to investigate the claim. Documentation must include, at the minimum, the account number under which the bill has been rendered, the date of the bill, the specific items on the bill being disputed, and, when possible, the applicable tariff section upon which the dispute is predicated.
- (2) The date of resolution shall be the date on which the Telephone Company completes its investigation of the dispute, notifies the customer of the disposition and applies a credit for the amount of the dispute resolved in the customer's favor or late payment penalty as appropriate. The Telephone Company will work cooperatively with any customer to resolve billing disputes.
- (3) If a billing dispute is resolved in favor of the Telephone Company, any payments withheld pending resolution of the dispute shall be subject to the late payment penalty as set forth in (C) preceding.
- (4) If a billing dispute is resolved in favor of the customer and the customer pays the total billed amount on or before the payment date, the Telephone Company will refund any over-payment and will apply a credit for a disputed amount penalty as set forth in (a) and (b) following.
 - (a) If a customer disputes a bill within ninety (90) days of the bill date and pays the total billed amount on or before the payment date, and the billing dispute is resolved in favor of the customer, the customer will receive a credit for a disputed amount penalty from the Telephone Company for the period starting with the date of overpayment and ending on the date of resolution. The credit for a disputed amount penalty shall be an amount equal to the disputed amount resolved in the customer's favor times a penalty factor as set forth in (5) following.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(D) Billing Disputes (Cont'd)

(4) (Cont'd)

- (b) If a customer disputes a bill after ninety (90) days from the bill date and pays the total billed amount on or before the payment date and the billing dispute is resolved in favor of the customer, the customer will receive a credit for a disputed amount penalty from the Telephone Company for the period starting with the date of claim and ending on the date of resolution. The credit for a disputed amount penalty shall be an amount equal to the disputed amount resolved in the customer's favor times a penalty factor as set forth in (5) following.

- (5) The disputed amount penalty shall be an amount equal to the disputed amount resolved in the customer's favor times a penalty factor. The penalty factor shall be the lesser of

- (a) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the first date to and including the last date of the period involved, or
- (b) 0.000590 per day, compounded daily for the number of days from the first date to and including the last date of the period involved.

(E) Billing Adjustments and Rounding

Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this tariff will be prorated to the number of days or major fraction of days based on a 30 day month. When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(F) Provision of Access Service Billing and Bill Verification

- (1) The Telephone Company will, upon reasonable request and if available, furnish such detailed information as may be required for verification of any bill.
- (2) The customer will receive its monthly bills in a standard paper format, or, at the customer's option, on magnetic tape in standard industry format for those access services for which the Telephone Company is technically capable of providing magnetic tape billing. Additional copies of the customer's bill may be provided in standard paper format at the rates and charges set forth in (3) following. When the customer requests a paper copy of the customer's bill in addition to the customer bill provided on magnetic tape, the rate set forth in (3) following shall apply per page.
- (3) Additional copies of the customer's monthly bill or service and features record in standard paper format, per page:

Rate

\$ 0.07

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.2 Minimum Periods

The minimum period for which services are provided and for which rates and charges are applicable is one month except as otherwise specified.

The minimum period for which service is provided and for which rates and charges are applicable for a Specialized Service or Arrangement provided on an individual case basis as set forth in 12. following, is one month unless a different minimum period is established with the individual case filing.

When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not, as follows:

- (A) When a service with a one month minimum period is discontinued prior to the expiration of the minimum period, a one month charge will apply at the rate level in effect at the time service is discontinued.
- (B) When a service with a minimum period greater than one month is discontinued prior to the expiration of the minimum period, the applicable charge will be the lesser of (1) the Telephone Company's total nonrecoverable costs less the net salvage value for the discontinued service or (2) the total monthly charges, at the rate level in effect at the time service is discontinued, for the remainder of the minimum period.

2.4.3 Cancellation of an Order for Service

Provisions for the cancellation of an order for service are set forth in Section 4.3.2 following.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions(A) General

A service is interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this tariff or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer as set forth in 5.4(A) following. An interruption period starts when an inoperative service is reported to, or discovered by, the Telephone Company designated trouble reporting office and ends when the service is operative. The customer is responsible for sectionalizing trouble to the Telephone Company facilities and/or equipment as set forth in 2.3.10 preceding.

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be calculated as set forth in (B) and (C) following. Interruptions for which no credit allowance applies are set forth in (D) following.

The credit allowance(s) for an interruption or for a series of interruptions shall not exceed the monthly rate and minimum monthly usage charge for the service interrupted in any one monthly billing period.

For purposes of this section of the tariff, "major fraction" is defined as that time period representing one-half or more of the incremental time period used to apply the credit allowance for those specific services listed in (B) following.

Service interruptions for Specialized Service or Arrangements provided under the provisions of 12. following shall be administered in the same manner as those set forth in this section (2.4.4) unless other regulations are specified with the individual case filing.

(B) Special Access Services

- (1) For Special Access Services other than Program Audio and Video Services, no credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of 30 minutes or major fraction thereof that the interruption continues.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) Special Access Services (Cont'd)

(1) (Cont'd)

The monthly charges used to determine the credit shall be as follows:

- (a) For two point services, the monthly charge subject to credit shall be the total of all the monthly rate element charges associated with the service (i.e., two circuit terminations, circuit mileage and optional features and functions).
- (b) For multipoint services, the monthly charge subject to credit shall be only the total of all the monthly rate element charges associated with that portion of the service that is inoperative (i.e., a circuit termination per customer premises, circuit mileage and optional features and functions).
- (c) For multiplexed services, the monthly charge subject to credit shall be the total of all the monthly rate element charges associated with that portion of the service that is inoperative. When the facility which is multiplexed or the multiplexer itself is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., the circuit termination, circuit mileage and optional features and functions, including the multiplexer on the facility to the hub, and the circuit terminations, circuit mileages and optional features and functions on the individual services from the hub). When the service which rides a circuit of the multiplexed facility is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service from the Hub to a customer premises (i.e., circuit termination, circuit mileage and optional features and functions).

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) Special Access Services (Cont'd)

- (2) For Program Audio and Video Special Access Services, no credit shall be allowed for an interruption of less than 30 seconds. The customer shall be credited for an interruption of 30 seconds or more as follows:
- (a) For two-point services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for the service for each period of 5 minutes or major fraction thereof that the interruption continues.
 - (b) For two-point services, when daily rates are applicable, the credit shall be at the rate of 1/288 of the daily charges for the service for each period of 5 minutes or major fraction thereof that the interruption continues.
 - (c) For multipoint services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for each circuit termination, circuit mileage and optional features and functions that is inoperative for each period of 5 minutes or major fraction thereof that the interruption continues.
 - (d) For multipoint services, when daily rates are applicable, the credit shall be at the daily rate of 1/288 of the daily charges for each circuit termination, circuit mileage and optional features and functions that is inoperative for each period of 5 minutes or major fraction thereof that the interruption continues.
 - (e) For multipoint services, the credit for the monthly or daily charges includes the charges for the distribution amplifier only when the distribution amplifier is inoperative.
 - (f) When two or more interruptions occur during a period of 5 consecutive minutes, such multiple interruptions shall be considered as one interruption.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) Special Access Services (Cont'd)

- (3) For certain Special Access services (Wideband Digital, WD1-3; Digital Data Access, DA1-4; and High Capacity, HC1), any period during which the error performance is below that specified for the service will be considered as an interruption.

(C) Switched Access Service

For Switched Access Service, no credit shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of any applicable monthly rate, assumed usage, or minimum monthly usage charge for each period of 24 hours or major fraction thereof that the interruption continues.

(D) When a Credit Allowance Does Not Apply

No credit allowance will be made for:

- (1) Interruptions caused by the negligence of the customer.
- (2) Interruptions of a service due to the failure of equipment or systems provided by the customer or others.
- (3) Interruptions of service during any period in which the Telephone Company is not afforded access to the premises where the service is terminated.
- (4) Interruptions of service when the customer has released that service to the Telephone Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of that service. Thereafter, a credit allowance as set forth in (B) preceding applies.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(D) When a Credit Allowance Does Not Apply (Cont'd)

- (5) Interruptions of a service which continue because of the failure of the customer to authorize replacement of any element of special construction, as set forth in Section 13, SPECIAL CONSTRUCTION. The period for which no credit allowance is made begins on the seventh day after the customer receives the Telephone Company's written notification of the need for such replacement and ends on the day after receipt by the Telephone Company of the customer's written authorization for such replacement.
- (6) Periods when the customer elects not to release the service of testing and/or repair and continues to use it on an impaired basis.
- (7) An interruption or a group of interruptions, resulting from a common cause, for amounts less than one dollar.

(E) Use of an Alternative Service Provided by the Telephone Company

Should the customer elect to use an alternative service provided by the Telephone Company during the period that a service is interrupted, the customer must pay the tariffed rates and charges for the alternative service used.

(F) Temporary Surrender of a Service

In certain instances, the customer may be requested by the Telephone Company to surrender a service for purposes other than maintenance, testing, or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be 1/1440 of the monthly rate for each period of 30 minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one monthly billing period.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.5 Re-establishment of Service Following Fire, Flood or Other Occurrence(A) Nonrecurring Charges Do Not Apply

Charges do not apply for the re-establishment of service following a fire, flood, or other occurrence attributed to an Act of God provided that:

- (1) The service is of the same type as was provided prior to the fire, flood or other occurrence.
- (2) The service is for the same customer.
- (3) The service is at the same location on the same premises.
- (4) The re-establishment of service begins within 60 days after Telephone Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the premises affected is not practical within the allotted time period).

(B) Nonrecurring Charges Apply

Nonrecurring charges apply for establishing service at a different location on the same premises or at a different premises pending re-establishment of service at the original location.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.6 Title or Ownership Rights

The payment of rates and charges by customers for the services offered under the provisions of this tariff does not assign, confer, or transfer title or ownership rights to proposals or facilities developed or utilized, respectively, by the Telephone Company in the provision of such services.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided by More Than One Telephone Company

The Telephone Company will perform the rating and billing of Access Services under this tariff where more than one Telephone Company is involved in the provision of Access Service as set forth in (A), (B), or (C) following. The Single Company Billing arrangement as set forth in (A) following will be used for FGA and FGB Switched Access Services except where interconnection arrangements between the telephone companies involved permit the use of the Multiple Company Billing arrangement as set forth in (B) following. The Telephone Company will notify the customer of the billing arrangement when the customer orders FGA or FGB service. The Multiple Company Billing arrangements, as set forth in (B) following, will be used for all FGC, FGD, and 800 Access Switched Access Services and Special Access Services.

(A) Single Company Billing

The Telephone Company receiving the order from the customer as specified in 4.2(A) following will arrange to provide the service, determine the applicable charges, and bill the customer for the entire service in accordance with its Access Services tariff.

(B) Multiple Company Billing

- (1) For access services subject to Multiple Company Billing, the customer will be billed according to one of the following methods:

- Single Bill - The customer will receive a single bill for all access services provided by multiple Telephone Companies. The single bill will include all rate elements applicable to the access service(s) provided under one billing account.
- Multiple Bill - The customer will receive a bill from each Telephone Company providing the access service(s). Multiple bills will include all charges applicable to the individual portion of the access service(s) provided by each Telephone Company.

The choice of billing method shall be determined by the Telephone Companies involved. The Telephone Company will notify the customer which method applies when the customer orders access service and will provide the customer thirty days' notice in the event that the billing method is changed.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided by More Than One Telephone Company (Cont'd)(B) Multiple Company Billing (Cont'd)

(2) For Switched Access Services, the Telephone Company will determine the applicable charges as follows:

- (a) Determine the distance in airline miles using the V&H information set forth in Section 14 of this tariff between the Telephone Company's end office switch and the customer's serving wire center.
- (b) The airline distance in miles developed in (a) preceding will be multiplied by the Local Transport Mileage rate times the number of access minutes of use times the billing percentage to determine the appropriate Local Transport Mileage charges. The billing percentage is that portion of local transport to be billed by each company and is mutually agreed upon by the Telephone Companies involved in providing Access Services to the customer. Billing percentages are listed in Section 15 of this tariff.
- (c) The total Local Transport charge shall be the Local Transport Mileage charge as determined in (b) preceding plus the Local Transport Circuit Connection rate times the number of access minutes of use. The Circuit Connection rate applies only at the Telephone Company end office.
- (d) All other appropriate recurring and nonrecurring charges in each Telephone Company's access tariff are applicable.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided by More Than One Telephone Company (Cont'd)(B) Multiple Company Billing (Cont'd)

(3) For Special Access Services, the Telephone Company will determine the applicable charges as follows:

- (a) Determine the distance in airline miles using the V&H information set forth in Section 14 of this tariff between the locations involved; i.e., the serving wire centers associated with two customer-designated premises, a serving wire center associated with a customer-designated premises and a Telephone Company hub, or two Telephone Company hubs.
- (b) The airline distance in miles developed in (a) preceding will be multiplied by the Circuit Mileage - Per Mile rate element times the billing percentage to determine the appropriate Circuit Mileage-Per Mile charges. The billing percentage is that portion of circuit mileage to be billed by each company and is mutually agreed upon by the Telephone Companies involved in providing Access Services to the customer. Billing percentages are listed in Section 14 of this tariff.
- (c) The total Circuit Mileage charges shall be the Circuit Mileage Per-Mile charge determined in (b) preceding plus the Circuit Mileage-Fixed charge.
- (d) All other appropriate recurring and nonrecurring charges in each Telephone Company's access tariff are applicable.

(C) EAS and Access Tandem Arrangements

Where a customer utilizes FGA and/or FGB Switched Access Services to originate or terminate calls within an Extended Area Service (EAS) calling area or access tandem network provided by more than one telephone company, the Telephone Company may apply additional Switched Access Service charges as set forth in (1) and (2) following, provided the following criteria are met:

- The telephone companies involved are not the same Telephone Company and do not provide service under the same Access Service tariff,
- The telephone companies do not have a revenue sharing arrangement where one telephone company bills the total cost of access which includes the other telephone company's cost of access,

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided by More Than One Telephone Company (Cont'd)(C) EAS and Access Tandem Arrangements (Cont'd)

- The telephone companies involved do not bill Switched Access charges in accordance with the Multiple Company Billing Arrangement for subtending end offices of an access tandem as set forth in (B) preceding.
- (1) For FGA usage which originates or terminates at a Telephone Company end office within an EAS calling area where the first point of switching (dial tone office) is provided by a different telephone company, the Telephone Company will apply Carrier Common Line rates as set forth in Section 3.8, Local Transport Mileage and Circuit Connection rates to originating access minutes, and End Office rates to originating and terminating access minutes as set forth in 6.6 following. The mileage used to determine the Local Transport Mileage charges will be based on the airline distance between the end office where the call originates and the dial tone office where the FGA service is provided. Such Switched Access charges will be in addition to those charges assessed by the telephone company in whose exchange the first point of switching (dial tone office) is located. Such usage will be determined as set forth in (3) following.
- (2) For FGB usage which originates or terminates at a Telephone Company end office which subtends an access tandem provided a different telephone company where the FGB service is provided, the Telephone Company will apply Carrier Common Line rates as set forth in Section 3.8, End Office and Local Transport Circuit Connection Rates as set forth in 6.6 following for all originating and terminating access minutes routed via the access tandem. Such usage will be determined as set forth in (3) following.
- (3) FGA or FGB usage originating or terminating at Telephone Company end offices in EAS or access tandem arrangements shall be determined as follows:
 - (a) Where end office specific usage data are available, such data will be used to determine the charges.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided by More Than One Telephone Company (Cont'd)(C) EAS and Access Tandem Arrangements (Cont'd)

(3) (Cont'd)

- (b) Where end office specific usage data are not available, the total originating and/or terminating usage will be the measured usage or assumed usage at the first point of switching (i.e., dial tone office for FGA or access tandem for FGB). Originating and/or terminating usage will be determined based upon the ratios of the total number of subscriber lines in the Telephone Company exchange to the total number of subscriber lines in the EAS calling area or access tandem network. These ratios will be applied to the total number of originating and/or terminating access minutes to determine the access minutes for the Telephone Company exchange.

- (4) The ratio used to calculate the access minutes as set forth in (3) preceding will be determined by the telephone company and provided to the customer upon request.

2.5 Connections

Equipment and Systems (i.e., terminal equipment, multiline terminating systems, and communications systems) may be connected with Switched and Special Access Service furnished by the Telephone Company where such connection is made in accordance with the provisions specified in Technical Reference Publication AS No. 1 and in 2.1 preceding.

2.6 Definitions

Certain terms used herein are defined as follows:

Access Area

The term "Access Area" denotes a specific calling area serviced by one or more central offices associated with the various Switched Access Services offered under this tariff. The size and configuration of the access area a customer obtains is dependent upon the Feature Group type and the specific characteristics of the Central Office or Access Tandem Network in which the connection is made.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Access Code

The term "Access Code" denotes a uniform seven digit code dialed by an end user to access an Interexchange Carrier's facilities. The seven digit FGD code has the form 101XXXX and the seven digit FGB code has the form 950-XXXX or 1+950-XXXX.

Access Minutes

The term "Access Minutes" denotes that usage of exchange facilities in intrastate or foreign service for the purpose of calculating chargeable usage. On the originating end of an intrastate or foreign call, usage is measured from the time the originating end user's call is delivered by the Telephone Company to and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end of an intrastate or foreign call, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends of an intrastate or foreign call shall terminate when the calling or called party disconnects, whichever event is recognized first in the originating and terminating exchanges, as applicable.

Access Tandem

The term "Access Tandem" denotes a Telephone Company switching system that provides a concentration and distribution function for originating and/or terminating traffic between end offices and a customer's premises.

Access Tandem Network

The term "Access Tandem Network" denotes the network of trunk groups that provide a concentration and distribution function for originating and/or terminating Switched Access traffic between a single access tandem and Telephone Company subtending end offices.

Answer/Disconnect Supervision

The term "Answer/Disconnect Supervision" denotes the transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the customer's point of termination as an indication that the called party has answered or disconnected.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Attenuation Distortion

The term "Attenuation Distortion" denotes the difference in loss at specified frequencies relative to the loss at 1004 Hz, unless otherwise specified.

Balance (100 Type) Test Line

The term "Balance (100 Type) Test Line" denotes an arrangement in an end office, which provides for balance and noise testing.

Bit

The term "Bit" denotes the smallest unit of information in the binary system of notation.

Business Day

The term "Business Day" denotes the times of day that a company is open for business. Generally, in the business community, these are 8:00 or 9:00 A.M. to 5:00 or 6:00 P.M., respectively, with an hour for lunch, Monday through Friday, resulting in a standard forty (40) hour workweek. However, Business Day hours for the Telephone Company may vary based on company policy, union contract, and location. To determine such hours for an individual company, or company location, contact the issuing officer at the address shown on Title Page 1.

Busy Hour Minutes of Capacity (BHMC)

The term "Busy Hour Minutes of Capacity (BHMC)" denotes the customer specified maximum amount of Switched Access Service access minutes the customer expects to be handled in an end office switch during any hour in an 8:00 A.M. to 11:00 P.M. period for the Switched Access Arrangement ordered. This customer furnished BHMC quantity is the input data the Telephone Company uses to determine the number of transmission paths or facility requirements for the Switched Access Arrangement ordered.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Call

The term "Call" denotes a customer attempt for which the complete address code (e.g., 0-, 911, or 10 digits) is provided to the serving dial tone office.

Carrier or Common Carrier

See Interexchange Carrier.

CCS

The term "CCS" denotes a hundred call seconds, which is a standard unit of traffic load that is equal to 100 seconds of usage or capacity of a group of servers (e.g., trunks).

Central Office

The term "Central Office" denotes a local Telephone Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to each other and to trunks.

Central Office Prefix

The term "Central Office Prefix" denotes the first three digits (NXX) of the the seven digit telephone number assigned to a customer's Telephone Exchange Service when dialed on a local basis.

Centralized Automatic Reporting on Trunks Testing

The term "Centralized Automatic Reporting on Trunks Testing" denotes a type of testing which includes the capacity for measuring operational and transmission parameters.

Circuit(s)

The term "Circuit(s)" denotes an electrical or photonic, in the case of fiber optic-based transmission systems, communications path between two or more points of termination.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Channel Service Unit

The term "Channel Service Unit" denotes customer premises equipment, which performs one or more of the following functions: termination of a digital facility, regeneration of digital signals, detection and/or correction of signal format error, and remote loop back.

Channelize

The term "Channelize" denotes the process of multiplexing-demultiplexing wider bandwidth or higher speed channels into narrow band-width or lower speed channels.

C-Message Noise

The term "C-Message Noise" denotes the frequency weighted average noise within an idle voice channel. The frequency weighting, called C-message, is used to simulate the frequency characteristic of the 500-type telephone set and the hearing of the average subscriber.

C-Notched Noise

The term "C-Notched Noise" denotes the C-message frequency weighted noise on a voice channel with a holding tone, which is removed at the measuring end through a notch (very narrow band) filter.

Coin Station

The term "Coin Station" denotes a location where Telephone Company equipment is provided in a public or semipublic place where Telephone Company customers can originate telephone communications and pay the applicable charges by inserting coins into the equipment.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Common Line

The term "Common Line" denotes a line, trunk, pay telephone line, or other facility provided under the general and/or local exchange service tariffs of the Telephone Company, terminated on a central office switch. A common line-residence is a line or trunk provided under the residence regulations of the general and/or local exchange service tariffs. A common line-business is a line provided under the business regulations of the general and/or local exchange service tariffs.

Communications System

The term "Communications System" denotes channels and other facilities, which are capable of communications between terminal equipment provided by other than the Telephone Company.

Customer(s)

The term "Customer(s)" denotes any individual, partnership, association, joint-stock company, trust, corporation, or governmental entity or other entity which subscribes to the services offered under this tariff, including both Interexchange Carriers (ICs) and End Users.

Data Transmission (107 Type) Test Line

The term "Data Transmissions (107 Type) Test Line" denotes an arrangement, which provides for a connection to a signal source which provides test signals for one-way testing of data and voice transmission parameters.

Decibel

The term "Decibel" denotes a unit used to express relative differences in power, usually between acoustic or electric signals, equal to ten (10) times the common logarithm of the ratio of two signal powers.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Decibel Reference Noise C-Message Weighting

The term "Decibel Reference Noise C-Message Weighting" denotes noise power measurements with C-Message Weighting in decibels relative to a reference 1000 Hz tone of 90 dB below 1 milliwatt.

Decibel Reference Noise C-Message Referenced to 0

The term "Decibel Reference Noise C-Message Referenced to 0" denotes noise power in "Decibel Reference Noise C-Message Weighting" referred to or measured at a zero transmission level point.

Dual Tone Multifrequency Address Signaling

The term "Dual Tone Multifrequency Address Signaling" denotes a type of signaling that is an optional feature of Switched Access Feature group A. It may be utilized when Feature Group A is being used in the terminating direction (from the point of termination with the customer to the local exchange end office). An office arranged for Dual Tone Multifrequency Signaling would expect to receive address signals from the customer in the form of Dual Tone Multifrequency signals.

Echo Control

The term "Echo Control" denotes the control of reflected signals in a telephone transmission path.

Echo Path Loss

The term "Echo Path Loss" denotes the measure of reflected signal at a 4-wire point of interface without regard to the send and receive Transmission Level Point.

Echo Return Loss

The term "Echo Return Loss" denotes a frequency weighted measure of return loss over the middle of the voiceband (approximately 500 to 2500 Hz), where talker echo is most annoying.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Effective 2-Wire

The term "Effective 2-Wire" denotes a condition, which permits the simultaneous transmission in both directions over a channel, but it is not possible to insure independent information transmission in both directions. Effective 2-wire channels may be terminated with 2-wire or 4-wire interfaces.

Effective 4-Wire

The term "Effective 4-Wire" denotes a condition, which permits the simultaneous independent transmission of information in both directions over a channel. The method of implementing effective 4-wire transmission is at the discretion of the Telephone Company (physical, time domain, frequency-domain separation, or echo cancellation techniques). Effective 4-wire channels may be terminated with a 2-wire interface at the customer's premises. However, when terminated 2-wire, simultaneous independent transmission cannot be supported because the two wire interface combines the transmission paths into a single path.

End Office Switch

The term "End Office Switch" denotes a local Telephone Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to each other and to trunks. Included may be Remote Switching Modules and Remote Switching Systems served by a host office in a different wire center.

End User

The term "End User" denotes any customer of intrastate or foreign telecommunications service that is not a carrier, except that a carrier shall be deemed to be an "end user" to the extent that such carrier uses a telecommunications service for administrative purposes, without making such service available to others, directly or indirectly.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Entry Switch

See First Point of Switching.

Envelope Delay Distortion

The term "Envelope Delay Distortion" denotes a measure of the linearity of the phase versus frequency of a channel.

Equal Level Echo Path Loss

The term "Equal Level Echo Path Loss" (ELEPL) denotes the measure of Echo Path Loss (EPL) at a 4-wire interface which is corrected by the difference between the send and receive Transmission Level Point (TLP). [ELEPL = TLP (send) + TLP (receive)]

Exchange

The term "Exchange" denotes a unit generally smaller than a local access and transport area, established by the Telephone Company for the administration of communications service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within the area. One or more designated exchanges comprise a given local access and transport area.

Expected Measured Loss

The term "Expected Measured Loss" denotes a calculated loss which specifies the end-to-end 1004-Hz loss on a terminated test connection between two readily accessible manual or remote test points. It is the sum of the inserted connection loss and test access loss including any test pads.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Extended Area Service

The term "Extended Area Service" denotes a telephone exchange service in which a customer in one exchange can call a local number in another exchange that is part of the extended area without paying a toll charge.

Field Identifier

The term "Field Identifier" denotes two to four characters that are used on service orders to convey specific instructions. Field Identifiers may or may not have associated data. Selected Field Identifiers are used in Telephone Company billing systems to generate nonrecurring charges.

First Come - First Served

The term "First Come - First Served" denotes a procedure followed by the Telephone Company to process fully completed Access Orders according to the sequence in which they are received.

First Point of Switching

The term "First Point of Switching" denotes the first Telephone Company location at which switching occurs on the terminating path of a call proceeding from the customer premises to the terminating end office and, at the same time, the last Telephone Company location at which switching occurs on the originating path of a call proceeding from the originating end office to the customer premises.

Frequency Shift

The term "Frequency Shift" denotes the change in the frequency of a tone as it is transmitted over a channel.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Grandfathered

The term "Grandfathered" denotes Terminal Equipment, Multiline Terminating Systems and Protective Circuitry directly connected to the facilities utilized to provide services under the provisions of this tariff, and which are considered grandfathered under Part 68 of the F.C.C.'s Rules and Regulations.

Host Office

The term "Host Office" denotes an electronic switching system, which provides call processing capabilities for one or more Remote Switching Modules or Remote Switching Systems.

Immediately Available Funds

The term "Immediately Available Funds" denotes a corporate or personal check drawn on a bank account and funds which are available for use by the receiving party on the same day on which they are received and include U.S. Federal Reserve bank wire transfers, U.S. Federal Reserve notes (paper cash), U.S. coins, U.S. Postal Money Orders, and New York Certificates of Deposit.

Impedance Balance

The term "Impedance Balance" denotes the method of expressing Echo Return Loss and Singing Return Loss at a 4-wire interface whereby the gains and/or loss of the 4 wire portion of the transmission path, including the hybrid, are not included in the specification.

Impulse Noise

The term "Impulse Noise" denotes any momentary occurrence of the noise on a channel over a specified level threshold. It is evaluated by counting the number of occurrences, which exceed the threshold.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Individual Case Basis

The term "Individual Case Basis" denotes a condition in which the regulations, if applicable, rates and charges for an offering under the provisions of this tariff are developed based on the circumstances in each case.

Inserted Connection Loss

The term "Inserted Connection Loss" denotes the 1004 HZ power difference (in dB) between the maximum power available at the originating end and the actual power reaching the terminating end through the inserted connection.

Interexchange Carrier (IC) or Interexchange Common Carrier

The terms "Interexchange Carrier" (IC) or "Interexchange Common Carrier" denotes any individual, partnership, association, joint-stock company, trust, governmental entity, or corporation engaged for hire in intrastate, interstate, or foreign communications by wire or radio, between two or more exchanges.

Intermodulation Distortion

The term "Intermodulation Distortion" denotes a measure of the nonlinearity of a channel. It is measured using four tones, and evaluating the ratios (in dB) of the transmitted composite four-tone signal power to the second-order products of the tones (R2), and the third-order products of the tones (R3).

Interstate Communications

The term "Interstate Communications" denotes both interstate and foreign communications.

Intrastate Communications

The term "Intrastate Communications" denotes any communications within a state subject to oversight by a state regulatory commission as provided by the laws of the state involved.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Line Side Connection

The term "Line Side Connection" denotes a connection of a transmission path to the line side of a local exchange switching system.

Local Access and Transport Area

The term "Local Access and Transport Area" (LATA) denotes a geographic area established by the Telephone Company for the provision and administration of its communications service. It encompasses one or more Telephone Company designated exchanges, which are configured in relative proximity to one another and may be reconfigured by the Telephone Company in the normal operation of its business. As used herein, the term LATA refers only to these Telephone Company designated exchanges and does not necessarily have any predetermined association with the term LATA used by other exchange carriers.

Loop Around Test Line

The term "Loop Around Test Line" denotes an arrangement utilizing a Telephone Company central office to provide a means to make certain two-way transmission tests on a manual basis. This arrangement has two central office terminations, each reached by means of separate telephone numbers and does not require any specific customer premises equipment. Equipment subject to this test arrangement is at the discretion of the customer.

Loss Deviation

The term "Loss Deviation" denotes the variation of the actual loss from the designed value.

Message

The term "Message" denotes a "call" as defined preceding.

Milliwatt (102 Type) Test Line

The term "Milliwatt (102 Type) Test Line" denotes an arrangement in an end office which provides a 1004 Hz tone at 0 dBm0 for one-way transmission measurements towards the customer's premises from the Telephone Company end office.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Network Control Signaling

The term "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charge signals), address signaling (e.g., dialing), calling and called number identifications, rate of flow, service selection error control and audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect, and coin return tones) to control the operation of the telecommunications system.

Nonsynchronous Test Line

The term "Nonsynchronous Test Line" denotes an arrangement in step-by-step end offices which provides operational tests which are not as complete as those provided by the synchronous test lines, but can be made more rapidly.

North American Numbering Plan

The term "North American Numbering Plan" denotes a three-digit area (Numbering Plan Area) code and a seven-digit telephone number made up of a three-digit Central office code plus a four-digit station number.

Off-hook

The term "off-hook" denotes the active condition of Switched Access or a Telephone Exchange Service Line.

On-hook

The term "On-hook" denotes the idle condition of Switched Access or a Telephone Exchange Service line.

Open Circuit Test Line

The term "Open Circuit Test Line" denotes an arrangement in an end office, which provides an ac circuit termination of a trunk or line by means of an inductor of several Henries.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Originating Direction

The term "Originating Direction" denotes the use of access service for the origination of calls from an End User Premises to an IC Premises.

Pay Telephone

The term "Pay Telephone" denotes Telephone Company provided instruments and related facilities that are available to the general public for public convenience and necessity, including public and semipublic telephones, and coinless telephones.

Phase Jitter

The term "Phase Jitter" denotes the unwanted phase variations of a signal.

Point of Termination

The term "Point of Termination" denotes the point of demarcation at a customer-designated premises at which the Telephone Company's responsibility for the provision of Access Service ends.

Premises

The term "Premises" denotes a building or buildings on continuous property (except Railroad Right-of-Way, etc.) not separated by a public highway.

Remote Switching Modules and/or Remote Switching Systems

The term "Remote Switching Modules and/or Remote Switching Systems" denotes remotely controlled electronic end office switches which obtain their call processing capability from an ESS-type Host Office. The Remote Switching Modules and/or Remote Switching Systems cannot accommodate direct trunks to an IC.

Return Loss

The term "Return Loss" denotes a measure of the similarity between the two impedances at the junction of two transmission paths. The higher the return loss, the higher the similarity.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Registered Equipment

The term "Registered Equipment" denotes the customer's premises equipment, which complies with and has been approved within the Registration Provisions of Part 68 of the FCC's Rules and Regulations.

Serving Wire Center

That Telephone Company designated wire center serving the customer's designated premises and used for mileage measurement to determine local transport or circuit mileage charges for Access Service.

Seven Digit Manual Test Line

The term "Seven Digit Manual Test Line" denotes an arrangement, which allows the Customer to select balance, milliwatt and synchronous test lines by manually dialing a seven digit number over the associated access connection.

Shortage of Facilities or Equipment

The term "Shortage of Facilities or Equipment" denotes a condition, which occurs when the Telephone Company does not have appropriate cable, switching capacity, bridging or, multiplexing equipment, etc., necessary to provide the Access service requested by the customer.

Short Circuit Test Line

The term "Short Circuit Test Line" denotes an arrangement in an end office, which provides for an ac short circuit termination of a trunk or line by means of a capacitor of at least four microfarads.

Signal-to-C-Notched Noise Ratio

The Term "Signal-to-C-Notched Noise Ratio" denotes the ratio in dB of a test signal to the corresponding C-Notched Noise.

Singing Return Loss

The term "Singing Return Loss" denotes the frequency weighted measure of return loss at the edges of the voiceband (200 to 500 Hz and 2500 to 3200 Hz), where singing (instability) problems are most likely to occur.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Subtending End Office of an Access Tandem

The term "Subtending End Office of an Access Tandem" denotes an end office that has final trunk group routing through that tandem.

Synchronous Test Line

The term "Synchronous Test Line" denotes an arrangement in an end office which performs marginal operational test of supervisory and ring-tripping functions.

Telecommunications Service Provider

The term "Telecommunications Service Providers" denotes intraLATA carriers, operator service providers, enhanced service providers and any other provider of intrastate telecommunications services.

Terminating Direction

The term "Terminating Direction" denotes the use of Access Service for the completion of calls from an IC premises to an End User Premises.

Transmission Measuring (105 Type) Test Line/Responder

The term "Transmission Measuring (105 Type) Test Line/responder" denotes an arrangement in an end office, which provides far-end access to a responder and permits two-way loss and noise measurements to be made on trunks from a near end office.

Transmission Path

The term "Transmission Path" denotes an electrical path capable of transmitting signals within the range of the service offering, e.g., a voice grade transmission path is capable of transmitting voice frequencies within the approximate range of 300 to 3000 Hz. A transmission path is comprised of physical or derived facilities consisting of any form or configuration of plant typically used in the telecommunications industry.

Trunk

The term "Trunk" denotes a communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Trunk Group

The term "Trunk Group" denotes a set of trunks, which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

Trunk Side Connection

The term "Trunk Side Connection" denotes the connection of a transmission path to the trunk side of a local exchange switching system.

Two-Wire to Four-Wire Conversion

The term "Two-Wire to Four-Wire Conversion" denotes an arrangement, which converts a four-wire transmission path to a two-wire transmission path to allow a four-wire facility to terminate to a two-wire entity (e.g., a central office switch).

Uniform Service Order Code

"Uniform Service Order Code" denotes a three or five character alphabetic, numeric, or an alphanumeric code that identifies a specific item of service or equipment. Uniform Service Order Codes are used in the Telephone Company billing system to generate recurring rates and nonrecurring charges.

V&H Coordinates Method

The term "V and H Coordinates Method" denotes a method of computing airline miles between two points by utilizing an established formula which is based on the vertical and horizontal coordinates of the two points.

WATS Service Office

The term "WATS Serving Office" denotes a Telephone Company switching office capable of performing the optional screening functions used in Combined Access Service Arrangements.

Wire Center

The term "Wire Center" denotes a building in which one or more central offices, including end office switches, used for the provision of Telephone Exchange Services, are located.

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3. Carrier Common Line Access Service

The Telephone Company will provide Carrier Common Line Access Service (Carrier Common Line Access) to customers.

3.1 General Description

Carrier Common Line Access provides for the use of Telephone Company common lines by customers for access to end users to furnish Intrastate Communications.

Carrier Common Line Access is provided where the customer obtains Telephone Company Switched Access Service under this tariff.

Premium Access is (1) All Terminating Switched Access Service, and (2) Originating Switched Access Service provided to ICs under this tariff which furnish intrastate MTS/WATS, and (3) Originating Switched Access Service in an end office converted to equal access.

Nonpremium Access is originating Switched Access Service provided in an end office not yet converted to equal access to customers that do not furnish intrastate MTS/WATS.

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3. Carrier Common Line Access Service (Cont'd)3.2 Limitations

- (A) A telephone number is not provided with Carrier Common Line Access.
- (B) Detail billing is not provided for Carrier Common Line Access.
- (C) Vice President listings are not included in the rates and charges for Carrier Common Line Access.
- (D) Intercept arrangements are not included in the rates and charges for Carrier Common Line Access.
- (E) All line side connections provided in the same access group will be limited to the same features and operating characteristics.
- (F) All trunk side connections provided in the same access group will be limited to the same features and operating characteristics.
- (G) Where WATS Access Service is provided which terminates at a WATS Serving Office, minutes which are carried on that end of the service (i.e., originating minutes for outward WATS and WATS-type services and terminating minutes for inward WATS and WATS-type services) shall not be assessed Carrier Common Line Access per minute charges with the following exception:
 - (1) Carrier Common Line Access per minute charges shall apply when Feature Group A or Feature Group B switched access is ordered from a nonequal access telephone company office that does not have measurement capabilities and the assumed average access minutes, as set forth in Section 5.6(C) are used.

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3. Carrier Common Line Access Service (Cont'd)3.3 Undertaking of the Telephone Company

- (A) Where the customer is provided with Switched Access Service under other sections of this tariff, the Telephone Company will provide the use of Telephone Company common lines by a customer for access to end users at rates and charges as set forth in 3.8 following.
- (B) Where the customer is reselling MTS and/or MTS-type service(s) on which the Carrier Common Line and Switched Access charges have been assessed, the customer may, at the option of the customer, obtain Feature Group A, Feature Group B, or Feature Group D Switched Access Service under this tariff as set forth in Section 6 following for originating and/or terminating access in the local exchange. Such access group arrangements whether single lines or trunks or multiline hunt groups or trunk groups will have Carrier Common Line Access Charges applied as set forth in 3.8.

Resold intrastate inward MTS and MTS-type service(s) shall include collect calls, third number calls and credit card calls where the reseller pays the underlying carrier's service charges; and shall not include interstate minutes of use.

Resold intrastate outward MTS and MTS-type service(s) shall not include collect, third number, credit card, or interstate minutes of use.

- (C) When access to the local exchange is required to provide a customer service (e.g., MTS/WATS-type, telex, Data, etc.) that uses a resold Private Line Service, Switched Access Service Rates and Regulations, as set forth in 6. following will apply, except when such access to the local exchange is required for the provision of an enhanced service. Carrier Common Line Access rates and charges as set forth in 3.8 following in accordance with the regulations as set forth in 3.7(E) following.

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3. Carrier Common Line Access Service (Cont'd)3.3 Undertaking of the Telephone Company (Cont'd)

- (D) The Switched Access Service provided by the Telephone Company includes the Switched Access Service provided for both interstate and intrastate communications and the Carrier Common Line Access rates and charges as set forth in 3.8 following apply in accordance with the regulations as set forth in 3.7(E) following.
- (E) When the IC is provided Operator Trunk-Coin or Combined Coin and Non-Coin or Operator Trunk-Full Feature Optional Features for sent-paid pay telephone access as set forth in 6. following, the Company will collect sent-paid monies from pay telephone stations and will remit monies to the IC as set forth in 3.6 following. The Telephone Company will provide message call detail format and bill periods used to determine the monies upon request from the IC.

3.4 Obligations of the Customer

- (A) The Switched Access Service associated with Carrier Common Line Access shall be ordered by the customer under other sections of this tariff.
- (B) The customer facilities at the premises of ordering customer shall provide the necessary on-hook and off-hook supervision.
- (C) Unless the customer reports (1) intrastate use as set forth in (D) following or (2) Feature Group A, B, or D Switched Access Service as set forth in (F) following, all Switched Access Service provided to the customer will be subject to Carrier Common Line Access charges.
- (D) When the customer reports interstate and intrastate use of Switched Access Service, the associated Carrier Common Line Access used by the customer for intrastate will be determined as set forth in 3.7(E) following.

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3. Carrier Common Line Access Service (Cont'd)3.4 Obligations of the Customer (Cont'd)

- (E) Where Feature Group C end office switching is provided without Telephone Company recording and the IC records minutes of use which will be used to determine Carrier Common Line Access charges (i.e., Feature Group C operator and TSPS calls such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number, and/or other like calls), the IC shall furnish such minutes of use detail to the Telephone Company in a timely manner. If the IC does not furnish the data to the Telephone Company, the IC shall identify all Switched Access Services which could carry such calls in order for the billing entity to accumulate the minutes of use through the use of special Telephone Company measuring and recording equipment.
- (F) When the customer is reselling MTS and/or MTS-type service as set forth in 3.3(B) preceding, the customer will be charged the Carrier Common Line Access charges in accordance with the regulations as set forth in 3.7(D) following if the customer or the provider of the MTS service furnishes documentation of the MTS usage and/or the customer furnishes documentation of the MTS-type usage. Such documentation supplied by the customer shall be supplied each month and shall identify the involved resold MTS and/or MTS-type services. The monthly period used to determine the minutes of use for resold MTS and/or MTS-type service(s) shall be the most recent monthly period for which the customer has received a bill for such resold MTS and/or MTS-type service(s). This information shall be delivered to the Telephone Company, at a location specified by the Telephone Company, no later than 15 days after the bill date shown on the resold MTS and/or MTS-type service bill. If the required information is not received by the Telephone Company, the previously reported information, as described preceding, will be used for the next two months. For any subsequent month, no allocation or credit will be made until the required documentation is delivered to the Telephone Company by the customer.

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3. Carrier Common Line Access Service (Cont'd)3.4 Obligations of the Customer (Cont'd)

- (G) When the customer orders Switched Access Service as set forth in (F) preceding, the Telephone Company or the billing entity may request when resold MTS is involved, a certified copy of the customer's MTS usage billing from either the customer or the provider of the MTS Service and/or when resold MTS-type service is involved, a certified copy of the customer's MTS-type usage billing from either the customer or the provider of the MTS-type service. The requests for this billing will relate back no more than 12 months prior to the current billing period.
- (H) Where Operator Trunk-Coin or Combined Coin and Non-Coin or Operator Trunk-Full Feature Optional Features for sent-paid pay telephone access is provided to the IC and the IC wishes to receive the monies it is due for the monies collected by the Telephone Company from coin pay telephone stations, the IC shall furnish to the Telephone Company, at a location specified by the Telephone Company, the IC message call detail for the IC sent-paid (coin) pay telephone calls in accordance with the Telephone Company collection schedule. The IC message call detail furnished shall be in a standard format established by the Telephone Company. If no IC message call detail is received from the IC for each bill period established by the Telephone Company, the Telephone Company will assume there were no IC sent-paid (coin) pay telephone calls for the period. In addition the IC shall furnish a schedule of its charges for sent-paid (coin) calls to the Telephone at a location and date as specified by the Telephone Company. Any change in the IC's schedule of charges shall be furnished to the Telephone Company one day after the change becomes effective.

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3. Carrier Common Line Access Service (Cont'd)3.5 Payment Arrangements

- (A) The Telephone Company will bill the Carrier Common Line Access. The bill day (i.e., the billing date of the bill) in a month for each customer account will be established by the Telephone Company. Payment is due from the customer 31 days after the bill day date (payment date) or by the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, and is payable in immediately available funds. If such payment date is a Saturday, Sunday, or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, the second Tuesday in November, and a day when Washington's Birthday, Memorial Day, or Columbus Day is legally observed), payment will be due from the customer as follows:

If such payment date falls on a Sunday or on a Holiday which is observed on a Monday, the payment date shall be the first non-Holiday day following such Sunday or Holiday. If such payment date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday, or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Holiday.

- (B) Further, if any portion of the Carrier Common Line Access payment is received by the Telephone Company after the payment date as set forth in the (A) preceding, or if any portion of the Carrier Common Line Access payment is received by the Telephone Company in funds which are not immediately available, then a late payment penalty shall be due to the Telephone Company. The late payment penalty shall be the portion of the Carrier Common Line Access payment not received by the payment date times a late factor. The late factor shall be the lesser of:

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3. Carrier Common Line Access Service (Cont'd)3.5 Payment Arrangements (Cont'd)

(B) (Cont'd)

- (1) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company, or
- (2) 0.000590 per day, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company.

- (C) In the event a billing dispute concerning a month's Carrier Common Line Access billed to the customer by the Telephone Company is resolved in favor of the Telephone Company, any payments withheld pending settlement of the dispute shall be subject to the late payment penalty set forth in (B) preceding. If the customer disputes the bill on or before the payment date, and pays the undisputed amount on or before the payment date, any late payment charge for the disputed amount will not start until 10 days after the payment date. If the billing dispute is resolved in favor of the customer, no late payment penalty will apply to the disputed amount. In addition, if the customer disputes the billed amount and pays the total amount (i.e., the nondisputed amount and the disputed amount) on or before the payment date and the billing dispute is resolved in the favor of the customer, the customer will receive a credit for a disputed amount penalty from the Telephone Company if the billing dispute is not resolved within 10 working days following the payment date or the date the customer furnishes to the Telephone Company documentation to support its claim plus 10 working days, whichever date is the later date. The disputed amount penalty shall be the disputed amount resolved in the customer's favor times a penalty factor.

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3. Carrier Common Line Access Service (Cont'd)3.6 Payment of Coin Sent-Paid Monies

The Telephone Company will collect the monies from coin pay telephone stations and will determine and remit amounts due to an IC which is provided Operator Trunk-Coin or Combined Coin and Non-Coin or Operator Trunk-Full Feature Optional Features for sent-paid pay telephone access as set forth in 6. as follows:

(A) Bill Period Coin Revenue

The Telephone Company will establish a collection schedule for each coin pay telephone station and will collect the monies from the coin pay stations based on this collection schedule. The monies collected based on this schedule during each bill period established by the Telephone Company will be identified by coin pay telephone station and summed to develop the Bill Period Coin Revenue for each coin record day (i.e., the day a record is prepared and dated to show the amount due the IC).

(B) Total IC Coin Revenue

The intrastate Total IC Coin Revenue will be determined by the Telephone Company based on the customer message call detail received from the customer for each bill period and the IC's schedule of charges for sent-paid coin calls. Such Total Customer Coin Revenue will be developed each coin record day.

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3. Carrier Common Line Access Service (Cont'd)3.6 Payment of Coin Sent-Paid Monies (Cont'd)(C) Recourse Adjustments

For each coin record day, the Telephone Company will subtract from the Total IC Coin Revenue an amount for coin station shortages. Coin station shortages are amounts resulting from unauthorized calling at coin pay telephone stations, use of unauthorized coins (i.e., foreign coins, slugs, and improper use of U.S. pennies), unauthorized removal of coins from coin pay telephone stations, and coin refunds beyond the Telephone Company's control. Such amount for coin station shortages will be developed by the Telephone Company by multiplying the Total IC Coin Revenue for each coin record day by a shortage factor. Such amount will be rounded to the nearest penny. The shortage factor will be determined by dividing the yearly total coin shortage amount by the yearly total coin revenue amount (i.e., total coin revenue equals the coin revenue due under exchange tariffs, state toll tariffs, and interstate toll tariffs). The total coin shortage amount and the total revenue amount will be determined by the Telephone Company through an annual special study.

(D) Payment of Net IC Coin Revenue

The Telephone Company will determine the Net IC Coin Revenue for each coin record day by subtracting from the Total IC Coin Revenue determined as set forth in (B) preceding the amount for coin station shortages determined as set forth in (C) preceding. On the date (payment date) determined by adding 45 days to the coin record day, the Telephone Company will remit payment to the IC for the Net IC Coin Revenue.

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3. Carrier Common Line Access Service (Cont'd)3.6 Payment of Coin Sent-Paid Monies (Cont'd)(E) Audit Provisions

Upon reasonable written notice by the customer to the Telephone Company, the customer shall have the right through its authorized representative to examine and audit, during normal business hours and at reasonable intervals as determined by the Telephone Company, all such records and accounts as may under recognized accounting practices contain information bearing upon the determination of the amount payable to the customer. Adjustment shall be made by the property party to compensate for any errors or omissions disclosed by such examination or audit. Neither such right to examine and audit nor the right to receive such adjustment shall be affected by any statement to the contrary, appearing on checks or otherwise, unless such statement expressly waiving such right appears in a letter signed by the authorized representative of the party having such right and delivered to the other party.

All information received or reviewed by the customer or its authorized representative is to be considered confidential and is not to be distributed, provided or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purpose.

3.7 Rate Regulations

- (A) The Transitional Charges will be billed to each Switched Access Service provided under this tariff in accordance with the regulations as set forth in (E) following, except as set forth in (D) and (F) following.

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3. Carrier Common Line Access Service (Cont'd)3.7 Rate Regulations (Cont'd)

- (B) When access minutes are used to determine the Transitional Charges, they will be accumulated using call detail recorded by Telephone Company equipment except as set forth in (C) following and Feature Group C operator and TSPS call detail such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number, and/or other like calls recorded by the customer. The Telephone Company measuring and recording equipment except as set forth in (C) following will be associated with end office or local tandem switching equipment and will record each originating and terminating access minute where answer supervision is received. The accumulated access minutes will be summed on a line by line basis, by line group or by end office, whichever type of account is used by the Telephone Company, for each customer and then rounded to the nearest minute.
- (C) When Carrier Common Line Access is provided in association with Feature Group A or Feature Group B Switched Access Service in Telephone Company offices that are not equipped for measurement capabilities, an assumed average intrastate access minutes will be used to determine the Transitional Charges. These assumed access minutes are as set forth in Section 6.6(C) of this tariff.
- (D) When the customer is provided an access group to be used in conjunction with the resale of MTS and/or MTS-type services as set forth in 3.3(B) preceding, subject to the limitations of Carrier Common Line as set forth in 3.2 preceding, and the billing entity receives the usage information required to calculate the proration of Carrier Common Line as set forth in 3.4(F) preceding, the customer will be billed as set forth in (1), (2) or (3) following.

When the customer is provided with more than one access group in a LATA in association with the resale of MTS and/or MTS-type services, the resold minutes of use will be apportioned as follows:

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3. Carrier Common Line Access Service (Cont'd)3.7 Rate Regulations (Cont'd)

(D) (Cont'd)

The billing entity will apportion the resold outward MTS and/or MTS-type services and originating minutes of use for which resale credit applies, among the access groups. Such apportionment will be based on the relationship of the originating usage for each access group to the total originating usage for all access groups in the LATA. For purposes of administering this provision:

Resold outward MTS and/or MTS-type services minutes shall be only those attributable to intrastate outward MTS and/or MTS-type minutes and shall not include collect, third number, credit card, or interstate minutes of use.

The resale credit shall apply for resold outward MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

The billing entity will apportion the resold inward MTS and/or MTS-type services and terminating minutes of use for which resale credit applies, among the access groups. Such apportionment will be based on the relationship of the terminating usage for each access group to the total terminating usage for all access groups in the LATA. For purposes of administering this provision:

Resold inward MTS and/or MTS-type services minutes shall be only those attributable to intrastate inward MTS/MTS-type (i.e., collect calls, third number calls, and credit card calls) and shall not include interstate minutes of use or MTS/MTS-type minutes of use paid for by another party.

The resale credit shall apply for resold inward MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

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3. Carrier Common Line Access Service (Cont'd)3.7 Rate Regulations (Cont'd)

(D) (Cont'd)

In order for the rate regulations to apply as set forth in (1), (2) or (3) following, the access groups and the resold MTS and/or MTS-type services must be provided in the same state (except when the same extended area service arrangement is provided in two different states by the same telephone company) in the same exchange, provided by the same telephone company and connected directly or indirectly. For those exchanges that encompass more than one state, the customer shall report the information by state within the exchange.

Each of the access group arrangements used by the customer in association with the resold MTS and/or MTS-type services must be connected either directly or indirectly to the customer designated premises at which the resold MTS and/or MTS-type services are terminated. Direct connections are those arrangements where the access groups and resold MTS and/or MTS-type services are terminated at the same customer designated premises.

Indirect outward connections are those arrangements where the access groups and the resold outward MTS and/or MTS-type services are terminated at different customer designated premises in the same exchange. Such different customer designated premises are connected by facilities that permit a call to flow from access groups to resold MTS and/or MTS-type services.

Indirect inward connections are those arrangements where the access groups and resold inward MTS and/or MTS-type services are terminated at different customer designated premises in the same exchange. Such different customer designated premises are connected by facilities that permit a call to flow from resold inward MTS and/or MTS-type services to access groups.

The adjustments as set forth following will be computed separately for each access group.

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3. Carrier Common Line Access Service (Cont'd)3.7 Rate Regulations (Cont'd)

(D) (Cont'd)

(1) Access Groups - Non-Equal Access Offices Only

When all the usage on an access group originates from end offices that have not been converted to equal access the Nonpremium Access Charge per minute as set forth in 3.8 following will apply. The minutes billed Carrier Common Line Access Service charges will be the adjusted terminating intrastate access minutes plus the adjusted originating intrastate access minutes for such access groups.

The adjusted originating access minutes will be the originating intrastate access minutes less the reported resold outward MTS and/or MTS-type service minutes of use as set forth in 3.7(D) preceding; but not less than zero.

(2) Access Groups - Equal Access Offices Only

When all the usage on an access group originates from and/or terminates at end offices that have been converted to equal access the Premium Access Charge per minute as set forth in 3.8 following will apply. The minutes billed Carrier Common Line Access Service charges will be the adjusted terminating intrastate access minutes and the adjusted originating intrastate access minutes for such access groups.

The adjusted terminating access minutes will be the terminating intrastate access minutes less the reported resold inward MTS and/or MTS-type service minutes of use as set forth in 3.7(D) preceding; but not less than zero. The adjusted originating access minutes will be the originating intrastate access minutes less the reported resold outward MTS and/or MTS-type service minutes of use; but not less than zero.

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3. Carrier Common Line Access Service (Cont'd)3.7 Rate Regulations (Cont'd)

(D) (Cont'd)

(3) Access Groups - Non-Equal Access and Equal Access Offices

When an access group has usage that originates from and/or terminates at both end offices that have been converted to equal access and end offices that have not been converted, both transitional premium and nonpremium per minute charges as set forth in 3.8 following will apply. The minutes billed Carrier Common Line Access Service charges will be the adjusted terminating intrastate access minutes plus the adjusted originating intrastate access minutes for such access groups.

The adjusted originating access minutes will be the originating intrastate access minutes less the reported resold outward MTS and/or MTS-type service minutes of use as set forth in 3.7(D) preceding; but not less than zero.

The adjusted originating access minutes and the adjusted terminating access minutes will be apportioned between premium and nonpremium access minutes using end-office specific usage data when available, or when usage data are not available, the premium and nonpremium ratios developed as set forth in 5.7.1(D)(3) following. The Premium and Nonpremium per minute charges set forth in 3.8 following will apply as appropriate to the premium and nonpremium access minutes determined in this manner.

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3. Carrier Common Line Access Service (Cont'd)3.7 Rate Regulations (Cont'd)

(D) (Cont'd)

- (4) The adjustment as set forth in (1), (2), and (3) preceding will be made to the involved customer account no later than either the next bill date, or the one subsequent to that, depending on when the usage report is obtained.
- (5) When the MTS and/or MTS-type usage is shown in hours, the number of hours shall be multiplied by 60 to develop the associated MTS and/or MTS-type minutes of use. If the MTS and/or MTS-type usage is shown in a unit that does not show hours or minutes, the customer shall provide a factor to convert the shown units to minutes.
- (6) The adjustment as set forth in (1), (2), and (3) preceding will be made to the involved customer account after making the adjustments to the customer account as set forth in (E) following.

(E) When the customer reports interstate and intrastate use of in-service Switched Access Service, the Carrier Common Line Access Transitional Charges will be billed only to intrastate Switched Access Service access minutes based on the data reported by the customer as set forth in 5.5.5(H) following. The intrastate Switched Access Service access minutes will, after adjustment as set forth in (D) preceding, when necessary, be used to determine the Carrier Common Line Charges as set forth in (F) following.

(F) After the adjustments as set forth in (D) and (E) preceding have been applied, when necessary, to the Switched Access Service access minutes, the charges for the involved customer account will be determined as follows:

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3. Carrier Common Line Access Service (Cont'd)3.7 Rate Regulations (Cont'd)

(F) (Cont'd)

- (1) The access minutes for all premium-rated Switched Access Service subject to Carrier Common Line charges will be multiplied by the Transitional Charge - Premium Access per minute rate as set forth in 3.8 following to determine the charges.
- (2) The access minutes for all nonpremium-rated Switched Access Service subject to Carrier Common Line charges will be multiplied by the Transitional Charge - Nonpremium Access per minute rate as set forth in 3.8 following to determine the charges.
- (3) Carrier Common Line charges shall not be reduced as set forth in 3.3(B) preceding unless Switched Access Charges, as set forth in Section 6 following, are applied to the customer's Switched Access Services.
- (4) The terminating Premium Access or Nonpremium Access, per minute charge(s) apply to all terminating access minutes of use, plus all originating access minutes of use associated with calls placed to 800 and/or 900 numbers, plus all originating access minutes of use associated with FGA Access Services where the off-hook supervisory signaling is forwarded by the customer's equipment when the called party answers.
- (5) The originating Access, per minute charge(s) apply to all originating access minutes of use, less those originating access minutes of use associated with calls placed to 800 and/or 900 numbers and less those originating access minutes of use associated with FGA Access Services where the off-hook supervisory signaling is forwarded by the customer's equipment when the called party answers.

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3. Carrier Common Line Access Service (Cont'd)3.8 Rates and ChargesThe rate for Carrier Common Line Access is:Transitional ChargePremium Access, per minute

| | |
|---------------|-------------|
| - Terminating | \$ 0.071824 |
| - Originating | 0.0242823 |

Nonpremium Access, per minute

| | |
|---------------|-----------|
| - Originating | 0.0113400 |
|---------------|-----------|

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4. Ordering Switched and Special Access Service

This section sets forth the regulations and order related charges for Access Orders for Switched and Special Access Services. These charges are in addition to other applicable charges as set forth in other sections of this tariff.

4.1 Access Service Request Requirements

An Access Service Request (ASR) is used by the Telephone Company to provide the customer with Switched Access Service as set forth in 5 following, and Special Access Service as set forth in 6. following or to provide changes to existing services.

When placing an order for Access Services, the customer must complete a Telephone Company Access Service Request and shall provide the information as required in 4.1.1, 4.1.2, and 4.1.3 following.

4.1.1 General

A customer may order any number of services of the same type and between the same premises on a single Access Service Request. All details for services for a particular order must be identical except for those for multipoint service.

A customer may order access service on behalf of the customer's end user. The customer must provide the Telephone Company all the necessary information as set forth in this section.

The customer shall provide all information necessary for the Telephone Company to provide and bill for the requested service. In addition to the order information required in 4.1.2 and 4.1.3 following, the customer must also provide:

- Customer name and premises address(es)
- Billing name and address (when different from customer name and address)
- Customer contact name(s) and telephone number(s) for the following provisioning activities:
order negotiation, order confirmation, interactive design, installation, and billing.

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4. Ordering Switched and Special Access Service (Cont'd)4.1 Access Service Request Requirements (Cont'd)4.1.2 Switched Access Ordering Requirements

Switched Access Service may be ordered by the customer on the basis of line-side or trunk-side access connections at Telephone Company locations. Trunk side ordering regulations are as set forth in 4.1.2(A) following. Line side ordering regulations are as set forth in 4.1.2(B) following.

(A) Trunk Side Access Services

Feature Groups B, C, D, 800 and 900 Access services are provided by the Telephone Company via trunk side connections. Trunk side services may be ordered at the option of the customer, in BHMCs or in trunk quantities. 800 or 900 Access Service Trunks are provided only at Telephone Company designated switches capable of performing the customer identification function for 800 or 900 service. When direct routing of 800 or 900 Access Service traffic via 800 or 900 Access Service trunks is desired, or when the customer's 800 or 900 Access Service traffic is combined in the same trunk group arrangement with the customer's FGC or FGD traffic, the customer must complete an Access Service Request as set forth in (1) or (2) following.

(1) Trunk Ordering

Customers may order Feature Groups B, C, or D and 800 and 900 Access Services by specifying the number of trunks desired between their premises and the end office when direct routing to the end office is desired or the access tandem switch when routing is desired via an access tandem switch and the Local Transport and Local Switching Options desired. When ordering by trunk quantities rather than BHMC quantities to an access tandem, the customer must also provide to the Telephone Company a Traffic Distribution Request specifying an estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem to assist the Telephone Company in its own efforts to project further facility requirements. The major traffic types and directionality must also be specified to enable efficient provisioning and billing functions.

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4. Ordering Switched and Special Access Service (Cont'd)4.1 Access Service Request Requirements (Cont'd)4.1.2 Switched Access Ordering Requirements (Cont'd)(A) Trunk Side Access Services (Cont'd)(1) Trunk Ordering (Cont'd)

There are two major traffic types identified as Originating and Terminating traffic. Because some customers will wish to further segregate their originating traffic into separate trunk groups, originating traffic may be further categorized into Domestic, 800, 900, Operator and IDDD.

When a customer orders Feature Group B, C, D, 800 or 900 Access Service in trunks, the customer is responsible to assure that sufficient access facilities have been ordered to handle this traffic.

(2) BHMC Ordering

Customers may order Feature Groups B, C, D, 800 or 900 Access Switched Access Service by specifying the number of busy hour minutes of capacity (BHMC) from the customer's premises to the end office by Switched Access arrangement and by type of BHMC. This information is used to determine the number of transmission paths as set forth in 5.4(D) following. The customer then specifies the Local Transport and Local Switching options desired, and for FGB the manner in which intrastate communications shall be completed.

The BHMC may be determined by the customer in the following manner. For each day (8 am to 11 pm, Monday through Friday, excluding national holidays), the customer shall determine the highest number of minutes of use for a single hour (e.g., 55 minutes in the 10-11 am hour). The customer shall, for the same hour period (i.e., busy hour) for each of twenty consecutive business days, pick the twenty consecutive business days in a calendar year which add up to the largest number of minutes of use. Both originating and terminating minutes shall be included. The customer shall then determine the average busy hour minutes of capacity (i.e., BHMC) by dividing the largest number of minutes of use figure for the same hour period for the consecutive twenty business day period by 20. This computation shall be performed for each end office the customer wishes to serve. These determinations thus establish the forecasted BHMC for each end office.

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4. Ordering Switched and Special Access Service (Cont'd)4.1 Access Service Request Requirements (Cont'd)4.1.2 Switched Access Ordering Requirements (Cont'd)(A) Trunk Side Access Services (Cont'd)(2) BHMC Ordering (Cont'd)

BHMCs are differentiated by type and directionality of traffic carried over a Switched Access Service arrangement. Differentiation of traffic among BHMC types is necessary for the Telephone Company to properly design Switched Access Service to meet the traffic carrying capacity requirement of the customer. There are two major BHMC categories identified as Originating and Terminating. Because some customers will wish to further segregate their originating traffic into separate trunk groups, originating BHMCs are further categorized into Domestic, 800, 900, Operator, and IDDD.

(3) 900 NXX Code Activation/Deactivation

900 Access Service NXX Code Activation or Deactivation shall be ordered by the customer for an entire Telephone Company jurisdiction. Telephone Company jurisdiction is set forth on Page 1 preceding. The customer must specify in its Access Service Request, the 900 NXX codes to be activated or deactivated in the service area desired

When a customer's 900 Access Service traffic originates from a Telephone Company end office which is not capable of performing the customer identification function the customer may be required, upon reasonable notice, to provide the Telephone Company an estimate of the amount of traffic it will generate from the end office to assist the Telephone Company in its own efforts to project future facility requirements.

For additions and/or deletions of 900 Access Service NXX(s) subsequent to the initial order for service, the customer shall place an Access Service Request for such additions and/or deletions at least 30 days prior to the effective date of the change in order to allow the Telephone Company sufficient time to implement the change. Calls originating in Telephone Company jurisdictions to NXXs which the customer has not ordered activated will be blocked in those end offices or access tandems which possess the technical capabilities to block such calls.

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4. Ordering Switched and Special Access Service (Cont'd)4.1 Access Service Request Requirements (Cont'd)4.1.2 Switched Access Ordering Requirements (Cont'd)(B) Line Side Access Services

Feature Group A Access Service is provided by the Telephone Company via line-side connections. All customers shall provide the ordering requirements as follows:

For Feature Group A Switched Access Service, the customer shall specify the number of lines and the first point of switching (i.e., dial tone office), the Local Transport options and Local Switching options desired, and the manner in which intrastate communications shall be completed. In addition, the customer shall also specify which lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines.

When Feature Group A is ordered the customer shall specify whether or not the terminating traffic is to be restricted to the FGA Access Area (local exchange calling area) as set forth in 5.2.1(A)(7) following or allowed to extend beyond the FGA Access area but within the LATA. When Feature Group A traffic is terminated beyond the Access Area but remains within the LATA, the rates for Switched Access as set forth in 5.5.9 following, will apply.

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4. Ordering Switched and Special Access Service (Cont'd)**4.1 Access Service Request Requirements (Cont'd)****4.1.3 Special Access Services**

When placing an order for Special Access Services, the customer must provide the requirements as follows:

For all Special Access Services, the customer must specify the customer designated premises or Hubs involved, the type of service, (e.g., Voice Grade, High Capacity, etc.), the channel interface, technical specification package, and options desired. For multipoint services, the channel interface at each premises may, at the request of the customer, be different but all such interfaces shall be compatible.

4.1.4 Combined Access Service Arrangements

The Combined Access Service Arrangement optional feature, as set forth in 5.3.2(T) following, is ordered by a customer in the provision of that customer's intrastate communications service (e.g., WATS, 800, or WATS-type services) to end users. Orders for the Combined Access Service Arrangement must specify the required information as set forth preceding for the appropriate Switched Access Service Feature Group and Voice Grade Special Access Service. The customer must also specify the Combined Access Service Arrangement optional features, if any, the directionality of the service to be provided (i.e, originating, terminating, or two-way) and the type of Supervisory Signaling.

If the wire center that serves the customer's end user premises is not capable of providing the necessary functions to combine Switched and Special Access Services as requested by the customer or is not a WATS Serving Office (WSO) the Telephone Company will configure the Special Access portion of the service to the nearest wire center where the necessary functions exist.

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4. Ordering Switched and Special Access Service (Cont'd)4.1 Access Service Request Requirements (Cont'd)4.1.5 Equal Access Conversions

When an office is scheduled to be converted to equal access, the IC must submit an Access Service Request for FGD service no later than 120 days prior to the end office equal access conversion date in order for the IC to participate in the presubscription process.

Customers may request existing FGA or FGB services be converted to FGD upon the conversion of an office to equal access. Changes in Feature Group types are provided as set forth in 5.5.4(E) following.

(A) Feature Group D Facilities Shortages

In the event a shortage of FGD resources exists, the Telephone Company will make every reasonable effort to meet all Access Service Requests as of the equal access conversion date. In the event these efforts are unsuccessful, the Telephone Company will notify all ICs requesting FGD service that a shortage of facilities exist and allocation of available facilities among participating ICs is necessary.

The available resources are determined by the Telephone Company and represent the equipment and facility quantities necessary to provide FGD service, excluding intraLATA FGC and interLATA FGC terminating resources currently in service. If the interLATA FGC trunks are arranged to carry two-way traffic, one half will be considered available resources.

FGD resources are allocated to each IC based on the percent of end users that are presubscribed to that IC as counted 30 days prior to the conversion date. For example, if 10% of end users in an end office scheduled to be converted to equal access are presubscribed to a particular IC, 10% of the total available FGD services will be allocated to that IC.

The quantity of resources in service for each IC as determined by the allocation process will be adjusted on the basis of actual usage and blocking measurements. Actual usage adjustments will be made 90 days after conversion to equal access. If necessary, this reallocation process will continue at three month intervals until all initial service requests have been met.

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4. Ordering Switched and Special Access Service (Cont'd)4.1 Access Service Request Requirements (Cont'd)4.1.6 Provision of Other Services

- (A) Testing Service, Additional Labor, Restoration Priority, and Special Facilities Routing shall be ordered with an Access Service Request or as set forth in (B) following. The rates and charges for these services, as set forth in other sections of this tariff, will apply in addition to the ordering charges set forth in this section and the rates and charges for the Access Service with which they are associated.
- (B) Where possible, the Telephone Company will allow the services listed preceding to be subsequently added to an Access Service Request at any time, up to and including the service date for the Access Service. When added subsequently, charges for a design change as set forth in 4.3.1(C) following will apply when an engineering review is required.
- (C) Additional Engineering is not an ordering option, but will be applied to an Access Service Request when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer request. Additional Engineering conditions and charges are as set forth in 7.1 following and are in addition to the regulations, rates and charges specified in this section.

4.1.7 Access Order Service Date Intervals

Access Service is provided with Service Date Intervals. The Service Date Interval is that period of time which the Telephone Company requires to properly provision the service and begins when the customer submits a completed Access Service Request for service, as set forth in 4.1 preceding. The Telephone Company shall publish and make available to all customers, upon reasonable request, a schedule of Service Date Intervals applicable for Switched and Special Access Services. The schedule shall specify the services and the quantities of services that can be provided in the Service Date Intervals. Service Date Interval schedules are provided during regular business days at Telephone Company offices at which the customer places an order for Access Service.

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4. Ordering Switched and Special Access Service (Cont'd)4.1 Access Service Request Requirements (Cont'd)4.1.7 Access Order Service Date Intervals (Cont'd)

Access Services provided in a Service Date Interval will be installed during Telephone Company business days. If a customer requests that installation be done outside of scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable Additional Labor Charges as set forth in 7.2. following.

4.1.8 Selection of Facilities For Access Order

When there are analog or digital high capacity facilities to a Hub on order or in service for the customer's use, the customer may request a specific channel or transmission path be used to provide the Switched or Special Access Service requested in an Access Service Request. The Telephone Company will make a reasonable effort to accommodate the customer request.

For all other Access Service Requests, the option to request a specific transmission path or channel is not provided except as provided for under Special Facilities Routing as set forth in 10. following.

4.1.9 Shared Use Facilities

Shared Use (i.e., Switched and Special Access Services provided over the same analog or digital high capacity facilities) is allowed. Shared use facilities to a Hub will be ordered and provided as Special Access Service. While shared use is allowed, individual services utilizing these facilities must be ordered either as Switched Access Service or Special Access Service. When placing the order for the individual service(s), the customer must specify a channel assignment for each service ordered.

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4. Ordering Switched and Special Access Service (Cont'd)4.2 Access Services Provided by More than One Telephone Company

The Telephone Company will provide Access Services under this tariff where more than one Telephone Company is involved in the provision of Access Service as set forth in (A), (B), or (C) following. The Single Company Billing arrangement as set forth in (A) following will be used for FGA and FGB switched access services except where interconnection arrangements between the telephone companies involved permit the use of the Multiple Company Billing arrangement as set forth in (B) following. The Telephone Company will notify the customer of the billing arrangement when the customer orders FGA or FGB service. The Multiple Company Billing arrangement, as set forth in (B) following, will be used for all FGC, FGD, and 800 Access Switched Access Services and Special Access Services.

(A) Single Company Billing

For FGA Switched Access Service the customer shall submit an ASR to the Telephone Company in whose territory the dial tone office is located. For FGB the customer shall submit an ASR to the Telephone Company in whose territory the end office switch or access tandem is located. The Telephone Company receiving the order from the customer will arrange to provide the service and bill the customer as set forth in 2.4.7 (A) preceding.

For services ordered as set forth preceding, the customer shall provide a copy of the ASR containing all information as required in 4.1 preceding to any other Telephone Company involved in providing the service.

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4. Ordering Switched and Special Access Service (Cont'd)4.2 Access Services Provided by More than One Telephone Company (Cont'd)(B) Multiple Company Billing

For all Switched and Special Access Services, the customer shall submit an ASR to each Telephone Company involved in providing the service.

Each Telephone Company will provide the appropriate access service elements within its operating territory to a physical point of interconnection with the other involved telephone company(ies). The physical point of interconnection is the location where one telephone company's facilities connect with another telephone company's facilities.

Each telephone company that receives an order will bill the customer for the appropriate access service elements provided by each respective telephone company as set forth in 2.4.7(B) preceding.

(C) EAS and Access Tandem Arrangements

Where a customer utilizes FGA to originate and/or terminate calls within an Extended Area Service (EAS) calling area or FGB to originate and/or terminate calls within an access tandem network provided by more than one telephone company, as set forth in 2.4.7(C) preceding, the customer shall submit an ASR for FGA or FGB service in the manner set forth in (A) preceding. The customer shall also provide a copy of the ASR to any other telephone company involved in providing the service within the EAS calling area or access tandem network.

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4. Ordering Switched and Special Access Service (Cont'd)4.3 Access Order Charges4.3.1 Access Service Request Modifications

The customer may request a modification of its Access Service Request prior to the service date. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Service Request modification, the Telephone Company will schedule a new service date. All charges for Access Service Request modifications will apply on a per occurrence basis.

Any increase in the number of Special Access Service circuits or Switched Access Service lines, trunks, or busy hour minutes of capacity will be treated as a new Access Service Request (for the increased amount only).

If order modifications are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer, these changes will be made without order modification charges being incurred by the customer.

(A) Service Date Change Charge

Access Order service dates may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. If the customer is unable to accept the service on the established service date and/or the customer requested service date is more than 30 calendar days after the original service date, the customer will have the option of (a) or (b) following:

- (1) The original order will be cancelled by the Telephone Company, and reissued with appropriate cancellation charges applied, or
- (2) The billing will commence for the services ordered on the original ASR.

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4. Ordering Switched and Special Access Service (Cont'd)4.3 Access Order Charges (Cont'd)4.3.1 Access Service Request Modifications (Cont'd)(A) Service Date Change Charge (Cont'd)

If the Telephone company determines it can accommodate the customer's request without delaying service dates for orders of other customers, a new service date may be established that is prior to the original standard or negotiated interval service date.

If the service date is changed to an earlier date, and the Telephone Company determines additional labor or extraordinary costs are necessary to meet the earlier service date requested by the customer, the customer will be notified by the Telephone Company that Expedited Order Charges as set forth in (D) following apply. Such charges will apply in addition to the Service Date Change Charge.

A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The applicable charge is:

| | <u>Charge</u> |
|---------------------------------------|---------------|
| Service Date Change Charge, per order | \$ 27.00 |

(B) Partial Cancellation Charge

Any decrease in the number of ordered Special Access Service circuits or Switched Access Service lines, trunks or busy hour minutes of capacity will be treated as a partial cancellation and the charges as set forth in 4.3.2(C) following will apply.

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4. Ordering Switched and Special Access Service (Cont'd)4.3 Access Order Charges (Cont'd)4.3.1 Access Service Request Modifications (Cont'd)(C) Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an Access Service Request which requires engineering review. An engineering review is a review by Telephone Company personnel, of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of Interface Group or technical specification package. Design changes do not include a change of customer premises, end user premises, end office switch, Feature Group type, or Special Access Service circuit type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if it can be accommodated and if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge will apply. The Design Change Charge will apply on a per order per occurrence basis, for each order requiring a design change. The applicable charge is:

| | <u>Rate</u> |
|---------------------------------|-------------|
| Design Change Charge, per order | \$ 27.00 |

If a change of service date is required, the Service Date Change Charge as set forth in (A) preceding will also apply.

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4. Ordering Switched and Special Access Service (Cont'd)4.3 Access Order Charges (Cont'd)4.3.1 Access Service Request Modifications (Cont'd)(D) Expedited Order Charge

When placing an Access Service Request a customer may request a service date that is prior to the Telephone Company's published service date interval. A customer may also request an earlier service date on a pending Access Service Request. If the Telephone Company determines that service can be provided on the requested date and that additional labor cost or extraordinary costs are required to meet the requested service date, the customer will be notified and will be provided with an estimate of the additional charges involved. Actual charges assessed may not exceed the estimate by more than 10%. Such additional charges will be determined and billed to the customer as follows:

To calculate the additional labor charges, the Telephone Company will, upon authorization from the customer to incur the additional labor charges, keep track of the additional labor hours used to meet the request of the customer and will bill the customer at the applicable Additional Labor charges as set forth in 7.2. following.

To develop, determine and bill the customer the extraordinary costs which may be involved, the special construction terms and conditions as set forth in Section 14 will be used by the Telephone Company. Authorization to incur the costs and to bill the customer will be in accordance with the terms and conditions of Section 14.

When the request for expediting occurs subsequent to the issuance of the Access Service Request, a Service Date Change Charge as set forth in (A) preceding also applies.

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4. Ordering Switched and Special Access Service (Cont'd)4.3 Access Order Charges (Cont'd)4.3.2 Cancellation of an Access Service Request

A customer may cancel an Access Service Request on any date after receipt of the Access Service Request by the Telephone Company and prior to the installation of service. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the Access Service Request order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. If written confirmation of the cancellation is not received by the Telephone Company, the verbal notice will not be considered a valid cancellation notice. When a customer cancels an Access Service Request for the discontinuance of service, no charges apply for the cancellation.

(A) Delay of Service Date by Customer

If a customer or a customer's end user is unable to accept Access Service within 30 calendar days after the original service date, the customer has the choice of the following options:

- The Access Service Request shall be cancelled and charges set forth in (C) following will apply, or
- Billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Service Request.

(B) Delay of Service Date by Telephone Company

If the Telephone Company misses a service date by more than 30 days due to circumstances over which it has direct control (excluding, e.g., Acts of God, governmental requirements, work stoppages, and civil commotions), the customer may cancel the Access Service Request without incurring cancellation charges.

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4. Ordering Switched and Special Access Service (Cont'd)4.3 Access Order Charges (Cont'd)4.3.2 Cancellation of an Access Service Request (Cont'd)(C) Cancellation Charge

When a customer cancels an Access Service Request and the Telephone Company incurs any costs associated with the processing of the Access Service Request or installation prior to the cancellation date, the Cancellation Charge will apply. The Cancellation Charge specified in (1) or (2) following, whichever is lower, shall apply.

- (1) The charge for the minimum period of Switched or Special Access Service as set forth in 4.3.3 following.
- (2) A charge equal to the costs incurred in such installation, less estimated net salvage, and/or a charge equal to the costs incurred in such order processing. These charges include the non-recoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way, and other associated costs.

Installation and Order costs of Switched or Special Access Service facilities are considered to have started when the Telephone incurs any costs associated with such installation or order processing.

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4. Ordering Switched and Special Access Service (Cont'd)4.3 Access Order Charges (Cont'd)4.3.3 Minimum Period Charges

- (A) When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory.

For purposes of applying minimum period charges, the disconnect date shall be two business days after the date the Telephone Company receives written notification from the customer or the date the customer requests service be disconnected, whichever is the later date.

- (B) The Minimum Period Charge for monthly billed services will be determined as follows:

For Switched Access Service, the charge for a month or fraction thereof is equal to the applicable minimum monthly charge for the capacity as set forth in 5.5.7 following.

For Special Access Service, the charge for a month or fraction thereof is the applicable monthly rates for the service as set forth in 6.2.3 following.

The Minimum Period Charge for part-time Television and Program Audio Services is the applicable daily rate for the service as set forth in 6.2.3 following.

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5. Switched Access Service5.1 General

Switched Access Service, which is available to customers for their use in furnishing their service to end users, provides a two-point electrical communications path between a customer's premises and end user's premises. It provides for the use of common terminating, switching and trunking facilities, and common subscriber plant of the Telephone Company. Switched Access Service provides for the ability to originate calls from an end user's premises to a customer's premises, and to terminate calls from a customer's premises to an end user's premises in the Access Area where it is provided. Specific descriptions of each Switched Access Service are provided in 5.2 following.

The Telephone Company, to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Telephone Company's telephone exchange services, will provide to the customer upon reasonable notice service offered in this section of this tariff at rates and charges specified therein.

5.1.1 Service Arrangements

Switched Access Service is provided in five different arrangements, Feature Groups A through D and 800 Access Service. These service categories are differentiated by their line side or trunk side connection to the Telephone Company switch, and, the possible requirement for an end user carrier access code. The provision of each Switched Access Service arrangement requires Local Transport facilities and the appropriate End Office switching functions.

Feature Groups are arranged for either originating, terminating, or two-way calling, based on the customer end office switching capacity ordered, while originating 800 Access Service is arranged for originating calling only. Originating calling permits the delivery of calls from Telephone Exchange Service locations to the customer's premises. Terminating calling permits the delivery of calls from the customer's premises to Telephone Exchange Service locations. Two-way calling permits the delivery of calls in both directions, but not simultaneously.

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5. Switched Access Service (Cont'd)5.1 General (Cont'd)5.1.1 Service Arrangements (Cont'd)

Switched access services are classified as either "line-side" connections or "trunk-side" connections. The type of access connection provided by the Telephone Company is dependent upon the Switched Access Arrangement ordered by the customer. Switched Access ordering regulations are detailed in 4.1 preceding.

Switched access feature groups may be provided in conjunction with voice grade Special Access services in order to complete communications to and from the customer's location. A complete description of the Combined Access Service Arrangement is set forth in 5.3.2(T) following.

5.1.2 Technical Specifications

There are three specific transmission specifications (i.e., Types A, B, and C) that have been identified for the provision of Switched Access Arrangements. The specifications provided are dependent on the Interface Group and the routing of the service, i.e., whether the service is routed directly to the end office or via an access tandem. The parameters for the transmission specifications and descriptions of the Interface Groups are set forth in 8. following.

5.1.3 Optional Features

There are various nonchargeable optional features available with the Switched Access Arrangements. These additional optional features are provided as Local Transport, Common Switching, or Transport Termination options. Each Feature Group and 800 Access Service's nonchargeable optional features are identified in 5.2.1, 5.2.2, 5.2.3, and 5.2.4, and 5.2.5 following.

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5. Switched Access Service (Cont'd)5.2 Switched Access Service Arrangements

Following are detailed descriptions of each of the available Feature Groups and 800 Access Service. Each is described in terms of its specific physical characteristics and calling patterns, the transmission specifications with which it is provided, the optional features available for use.

Optional features are described in 5.3 following. Additional regulations pertaining to the provision of these arrangements are set forth in 6.4 following.

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5. Switched Access Service (Cont'd)5.2 Switched Access Service Arrangements (Cont'd)5.2.1 Feature Group A (FGA)(A) Description

- (1) FGA is provided via a line side connection at Telephone Company electronic and electromechanical end office switches with an associated seven digit telephone number for the customer's use in originating communications to or terminating communications from an Interexchange Carrier's Intrastate Service or a customer provided intrastate communications capability. At the option of the customer, FGA is provided on a single or multiple line group basis and is arranged for originating calling only, terminating calling only, or two-way calling.
- (2) FGA provides a line side termination at the first point of switching. The line side termination will be provided with either ground start supervisory signaling or loop start supervisory signaling. The type of signaling is at the option of the customer.
- (3) The Telephone Company shall select the first point of switching, within the selected FGA Access Area, at which the line side connection is to be provided unless the customer requests a different first point of switching and Telephone Company facilities and measurement capabilities, where necessary, are available to accommodate such a request.
- (4) A seven digit local telephone number assigned by the Telephone Company is provided for access to FGA switching in the originating direction. The seven digit local telephone number will be associated with the selected end office switch and is of the form NXX-XXXX.

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5. Switched Access Service (Cont'd)5.2 Switched Access Service Arrangements (Cont'd)5.2.1 Feature Group A (FGA) (Cont'd)(A) Description (Cont'd)

(4) (Cont'd)

If the customer requests a specific seven digit telephone number that is not currently assigned, and the Telephone Company can, with reasonable effort, comply with that request, the requested number will be assigned to the customer.

- (5) FGA switching, when used in the terminating direction, is arranged with dial tone start-dial signaling. When used in the terminating direction FGA switching may, at the option of the customer, be arranged for dial pulse or dual tone multifrequency address signaling, subject to availability of equipment at the first point of switching. When FGA switching is provided in a hunt group or uniform call distribution arrangement, all FGA switching will be arranged for the same type of address signaling.

- (6) No address signaling is provided by the Telephone Company when FGA Switching is used in the originating direction. Address signaling in such cases, if required by the customer, must be provided by the customer's end user using inband tone signaling techniques. Such inband tone address signals will not be regenerated by the Telephone Company and will be subject to the ordinary transmission capabilities of the Local Transport provided.

- (7) FGA Switching, when used in the terminating direction, may be used to access the Telephone Company specified set of valid NXXs within the FGA Access Area.

For FGA, the Access Area is defined as the local exchange calling area of the end office switch from which the FGA service is provided as set forth in the Telephone Company's local or general exchange service tariff.

At the customer's option, Access is also provided for terminating FGA calls, established on a 1+ basis, to NXXs outside the FGA Access Area but remaining within the LATA. Switched Access Service rate elements will apply to such traffic as set forth in 5.5.8 following.

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5. Switched Access Service (Cont'd)5.2 Switched Access Service Arrangements (Cont'd)5.2.1 Feature Group A (FGA) (Cont'd)(A) Description (Cont'd)

(7) (Cont'd)

Terminating access is also provided to local operator service (0- and 0+), Directory Assistance (411 where available and 555-1212) emergency reporting service (911 where available), exchange telephone repair (611 where available), Telephone Relay Service (711 where available), time or weather announcement services of the Telephone Company, community information services of an information service provider, and other customers' services (by dialing the appropriate digits).

Charges for FGA terminating calls requiring operator assistance or calls to 611, 711, or 911 will only apply where sufficient call details are available. Additional non-access charges will also be billed on a separate account for (1) an operator surcharge, as set forth in the local exchange tariffs, for local operator assistance (0- and 0+) calls, (2) calls to certain community information services, for which rates are applicable under Telephone Company exchange service tariffs, e.g., 976 (DIAL-IT) Network Services, and (3) calls from a FGA line to another customer's service in accordance with that customer's applicable service rates when the Telephone Company performs the billing function for that customer.

For calls to Directory Assistance additional non access charges may also be billed at the applicable rates under the Telephone Company local exchange tariffs.

- (8) Feature Group A Switched Access Service is available with additional termination (i.e. extensions) of the service at different building(s) in the same or different local calling area. Application of rates for Feature Group A extension service is found in 5.5.8 following.
- (9) When a FGA switching arrangement for an individual customer (a single line or entire hunt group) is discontinued at an end office, an intercept announcement is provided. This arrangement provides, for a limited period of time, an announcement that the service associated with the number dialed has been disconnected.

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5. Switched Access Service (Cont'd)5.2 Switched Access Service Arrangements (Cont'd)5.2.1 Feature Group A (FGA) (Cont'd)(A) Description (Cont'd)(10) Message Unit Credit

Calls from end users to the seven digit local telephone numbers associated with Feature Group A Switched Access Service are subject to Telephone Company local and/or general exchange service tariff charges (including message unit and toll charges as applicable). The monthly bills rendered to customers for their Feature Group A Switched Access Service will include a credit to reflect any message unit charges billed to their end users under the Telephone Company's local and/or general exchange service tariffs. The credit will apply for recorded originating usage or for assumed originating usage, as appropriate for the FGA service provided. When the credit is applied on assumed usage, such credit will not exceed the assumed levels of usage set forth in 5.6 following. No credit will apply for any terminating FGA access minutes. The message unit credit for originating access minutes will be based on the generally applicable message unit charges of the Telephone Company. All applicable message unit credits will be developed on an exchange specific basis only.

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5. Switched Access Service (Cont'd)5.2 Switched Access Service Arrangements (Cont'd)5.2.1 Feature Group A (FGA) (Cont'd)(B) Optional Features(1) Common Switching Optional Features

- (a) Hunt Group Arrangement
- (b) Uniform Call Distribution Arrangement
- (c) Nonhunting Number for Use with Hunt Group Arrangement or Uniform Call Distribution Arrangement
- (d) Call Denial
- (e) Service Code Denial
- (f) Combined Access Service Arrangement

(2) Transport Termination Optional Features

- (a) Two-way operation with dial pulse address signaling and loop start supervisory signaling
- (b) Two-way operation with dial pulse address signaling and ground start supervisory signaling
- (c) Two-way operation with dual tone multifrequency address signaling and loop start supervisory signaling
- (d) Two-way operation with dual tone multifrequency address signaling and ground start supervisory signaling
- (e) Terminating operation with dial pulse address signaling and loop start supervisory signaling
- (f) Terminating operation with dial pulse address signaling and ground start supervisory signaling
- (g) Terminating operation with dual tone multifrequency address signaling and loop start supervisory signaling
- (h) Terminating operation with dual tone multifrequency address signaling and ground start supervisory signaling
- (i) Originating operation with loop start supervisory signaling
- (j) Originating operation with ground start supervisory signaling.

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5. Switched Access Service (Cont'd)5.2 Switched Access Service Arrangements (Cont'd)5.2.1 Feature Group A (FGA) (Cont'd)(B) Optional Features (Cont'd)(3) Local Transport Optional Features

- (a) Supervisory Signaling
- (b) Customer Specified Entry Switch Receive Level

(4) Local Features

Certain other features which may be available in connection with Feature Group A are provided under the Telephone Company's local and/or general exchange service tariffs. These are:

- (a) Speed Calling
- (b) Remote Call Forwarding
- (c) Bill Number Screening

(C) Transmission Specifications

FGA is provided with either Type B or Type C Transmission Specifications. The specifications for the associated parameters are guaranteed to the first point of switching. Type C Transmission Specifications are provided with Interface Group 1 and Type B is provided with Interface Groups 2 through 10. Type DB Data Transmission Parameters are provided with FGA to the first point of switching.

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5. Switched Access Service (Cont'd)5.2 Switched Access Service Arrangements (Cont'd)5.2.2 Feature Group B (FGB)(A) Description

- (1) FGB provides trunk side access to Telephone Company end office switches with an associated uniform access code for the customer's use in originating communications to and terminating communications from an Interexchange Carrier's Intrastate Service or a customer -provided intrastate communications capability. FGB is provided by the Telephone Company directly to appropriately equipped Telephone Company electronic end offices or via Telephone Company designated electronic access tandem switches, which provides access to Telephone Company electronic and electromechanical end offices within that Access Tandem Network.
- (2) FGB is provided as trunk side switching through the use of end office or access tandem switch trunk equipment. The switch trunk equipment is provided with wink start start-pulsing signals and answer and disconnect supervisory signaling.
- (3) FGB switching is provided with multifrequency address signaling in both the originating and terminating directions. Except for FGB switching provided with automatic number identification (ANI) or rotary dial station signaling arrangements as set forth in 6.3 following, any other address signaling in the originating direction, if required by the customer, must be provided by the customer's end user using inband tone signaling techniques. Such inband tone address signals will not be regenerated by the Telephone Company and will be subject to the ordinary transmission capabilities of the Local Transport provided.
- (4) The access code for FGB switching is a uniform access code in the form of 950-1/0XXX or 1+950-1/0XXX for carriers. One uniform access code will be assigned to the customer for the customer's domestic communications and another will be assigned to the customer for its international communications, if required. These uniform access codes will be the assigned access numbers of all FGB switched access service provided to the customer by the Company.

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5. Switched Access Service (Cont'd)5.2 Switched Access Service Arrangements (Cont'd)5.2.2 Feature Group B (FGB) (Cont'd)(A) Description (Cont'd)

- (5) FGB switching, when used in the terminating direction, may be used to access valid NXXs in the FGB Access Area. When directly routed to an end office, the Access Area for FGB includes only those valid NXX codes served by that end office. When routed through an access tandem the Access Area for FGB service includes only those valid NXX codes served by end offices subtending that access tandem.

Access is also available to time or weather announcement services of the Telephone Company, community information services of an information service provider and other customers' services (by dialing the appropriate digits).

The customer will also be billed additional non-access charges for calls to certain community information services for which rates are applicable under Telephone Company exchange service tariffs, e.g., 976 (DIAL-IT) Network Service. Additionally, non-access charges will also be billed for calls from a FGB trunk to another customer's service in accordance with that customer's applicable service rates when the Telephone Company performs the billing function for that customer.

Calls in the terminating direction will not be completed to 950-XXXX or 1 + 950-XXXX access codes, local operator assistance (0- and 0+), Directory Assistance (411 and 555-1212), service codes 611, Telephone Relay Service (711), and 911 or 101XXXX access codes. FGB may not be switched, in the terminating direction, to Switched Access Service Feature Groups B, C and D.

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5. Switched Access Service (Cont'd)5.2 Switched Access Service Arrangements (Cont'd)5.2.2 Feature Group B (FGB) (Cont'd)(A) Description (Cont'd)

- (6) The Telephone Company will establish a trunk group or groups for the customer at end office switches or access tandem switches where FGB switching is provided. When required by technical limitations, a separate trunk group will be established for each type of FGB switching arrangement provided. Different types of FGB or other switching arrangements may be combined in a single trunk group at the option of the Telephone Company.
- (7) When all FGB switching arrangements are discontinued at an end office and/or in a Access Area, an intercept announcement is provided. This arrangement provides, for a limited period of time, an announcement that the service associated with the number dialed has been disconnected.

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5. Switched Access Service (Cont'd)5.2 Switched Access Service Arrangements (Cont'd)5.2.2 Feature Group B (FGB) (Cont'd)(B) Optional Features(1) Common Switching Optional Features

- (a) Automatic Number Identification (ANI)
- (b) Up to Seven Digit Outpulsing of Access Digits to Customer
- (c) Combined Access Service Arrangement

(2) Transport Termination Optional Features

- (a) Rotary Dial Station Signaling

(3) Local Transport Optional Features

- (a) Customer Specification of Local Transport Termination
- (b) Supervisory Signaling
- (c) Customer Specified Entry Switch Receive Level

(4) Local Features

Another feature, Bill Number Screening, which may be available in connection with FGB, is provided under the Telephone Company's local and/or general exchange service tariffs.

(C) Transmission Specifications

FGB is provided with either Type B or Type C Transmission Specifications. The specifications for the associated parameters are guaranteed to the end office when routed directly or to the first point of switching when routed via an access tandem. Type C Transmission Specifications are provided with Interface Group 1 and Type B is provided with Interface Groups 2 through 10. Type DB Data Transmission Parameters are provided with FGB to the first point of switching.

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5. Switched Access Service (Cont'd)5.2 Switched Access Service Arrangements (Cont'd)5.2.3 Feature Group C (FGC)(A) Description

- (1) FGC is provided at all Telephone Company end office switches on a direct trunk basis or via Telephone Company designated access tandem switches for the customer's use in originating and terminating communications. FGC switching is provided to the customer (i.e., provider of MTS and WATS) at an end office switch unless Feature Group D end office switching is provided in the same office. When FGD switching is available, FGC switching will not be provided.
- (2) FGC is provided as trunk side switching through the use of end office or access tandem switch trunk equipment. The switch trunk equipment is provided with answer and disconnect supervisory signaling. Wink start start-pulsing signals are provided in all offices where available. In those offices where wink start start-pulsing signals are not available, delay dial start-pulsing signals will be provided, unless immediate dial pulse signaling is provided, in which case no start-pulsing signals are provided.
- (3) FGC is provided with multifrequency address signaling except in certain electromechanical end office switches where multifrequency signaling is not available. In such switches, the address signaling will be dial pulse, revertive pulse, immediate dial pulse or panel call indicator signaling, whichever is available. Up to 12 digits of the called party number dialed by the customer's end user using dual tone multifrequency or dial pulse address signals will be provided by Telephone Company equipment to the customer's premises where the Switched Access Service terminates. Such called party number signals will be subject to the ordinary transmission capabilities of the Local Transport provided.

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5. Switched Access Service (Cont'd)5.2 Switched Access Service Arrangements (Cont'd)5.2.3 Feature Group C (FGC) (Cont'd)(A) Description (Cont'd)

- (4) No access code is required for FGC switching. The telephone number dialed by the customer's end user shall be a seven or ten digit number for calls in the North American Numbering Plan (NANP). For international calls outside the NANP, a seven to twelve digit number may be dialed. The form of the numbers dialed by the customer's end user is NXX-XXXX, 0 or 1+ NXX-XXXX, NPA + NXX-XXXX, 0 or 1 + NPA + NXX-XXXX, and, when the end office is equipped for International Direct Distance Dialing (IDDD), 01 + CC + NN or 011 + CC + NN.
- (5) FGC switching, when used in the terminating direction, may be used to access valid NXXs in the FGC Access Area. When directly routed to an end office the FGC Access Area includes only those valid NXX codes served by that office. When routed through an access tandem, the FGC Access Area includes only those valid NXX codes served by offices subtending that access tandem.

Access is also available to time or weather announcement services of the Telephone Company, community information services of an information provider, and other customers' services (by dialing the appropriate codes) when the services can be reached using valid NXX codes.

Where measurement capabilities exist, the customer will also be billed additional non-access charges for calls to certain community information services, for which rates are applicable under Telephone Company exchange service tariffs, e.g., 976 (DIAL-IT) Network Services. Additionally, non-access charges will also be billed for calls from a FGC trunk to another customer's service in accordance with that customer's applicable service rates when the Telephone Company performs the billing function for that customer. Calls in the terminating direction will not be completed to 950-XXXX or 1+950-XXXX access codes, local operator assistance (0- and 0+), VICE PRESIDENTy Assistance, service codes 611, 711, and 911 and 101XXXX access codes. FGC may not be switched, in the terminating direction, to Switched Access Service Feature Groups B, C, or D.

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5. Switched Access Service (Cont'd)5.2 Switched Access Service Arrangements (Cont'd)5.2.3 Feature Group C (FGC) (Cont'd)(A) Description (Cont'd)

- (6) The Telephone Company will establish a trunk group or groups for the customer at end office switches or access tandem switches where FGC switching is provided. When required by technical limitations, a separate trunk group will be established for each type of FGC switching arrangement provided. Different types of FGC or other switching arrangements may be combined in a single trunk group at the option of the Telephone Company.

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5. Switched Access Service (Cont'd)5.2 Switched Access Service Arrangements (Cont'd)5.2.3 Feature Group C (FGC) (Cont'd)(B) Optional Features(1) Common Switching Optional Features

- (a) Automatic Number Identification (ANI)
- (b) Service Class Routing
- (c) Dial Pulse Address Signaling
- (d) Revertive Pulse Address Signaling
- (e) Delay Dial Start-Pulsing Signaling
- (f) Immediate Dial Pulse Address Signaling
- (g) Panel Call Indicator Address Signaling
- (h) Alternate Traffic Routing
- (i) Trunk Access Limitation
- (j) Combined Access Service Arrangement

(2) Transport Termination Optional Features

Operator Trunks - i.e., Coin, Non-Coin, and Combined Coin and Non-Coin. (Non-Coin Trunks are provided at Telephone Company electronic and electromechanical end offices. Coin and Combined Coin and Non-Coin are provided only at Telephone Company electronic end offices and other Telephone Company end offices where equipment is available).

(3) Local Transport Optional Features

Supervisory Signaling (as set forth in 5.3.1(A) following

(C) Transmission Specifications

FGC is provided with either Type B or Type C Transmission Specifications as follows:

- When routed directly to the end office either Type B or Type C is provided.
- When routed to an access tandem only Type B is provided.
- Type B or Type C is provided on the transmission path from the access tandem to the end office.

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5. Switched Access Service (Cont'd)5.2 Switched Access Service Arrangements (Cont'd)5.2.3 Feature Group C (FGC) (Cont'd)(C) Transmission Specifications (Cont'd)

Type C Transmission Specifications are provided with Interface Group 1 when routed directly to an end office. Type B is provided with Interface Groups 2 through 10, whether routed directly to an end office or to an access tandem.

Type DB Data Transmission Parameters are provided with FGC for the transmission path between the customer's premises and the end office when directly routed to the end office, and Type DB Data Transmission Parameters are provided for the transmission path between the customer's premises and the access tandem and between the access tandem and the end office when routed via an access tandem.

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5. Switched Access Service (Cont'd)5.2 Switched Access Service Arrangements (Cont'd)5.2.4 Feature Group D (FGD)(A) Description

- (1) FGD is provided at Telephone Company designated electronic end office switches whether routed directly or via Telephone Company designated electronic access tandem switches. FGD provides trunk side access to Telephone Company end office switches with an associated uniform 101XXXX access code for the customer's use in originating and terminating communications. No access code is required if the end user's telephone exchange service is arranged for Presubscription as set forth in 7.5.
- (2) FGD is provided as trunk side switching through the use of end office or access tandem switch trunk equipment. The switch trunk equipment is provided with wink start-pulsing signals and answer and disconnect supervisory signaling.
- (3) FGD switching is provided with multifrequency address signaling. Up to 12 digits of the called party number dialed by the customer's end user using dual tone multifrequency or dial pulse address signals will be provided by Telephone Company equipment to the customer's premises where the Switched Access Service terminates. Such address signals will be subject to the ordinary transmission capabilities of the Local Transport provided.
- (4) FGD switching, when used in the terminating direction, may be used to access valid NXXs in the FGD Access Area. When directly routed to an end office the FGD Access Area includes only those valid NXX codes served by that office. When routed through an access tandem the FGD Access Area includes only those valid NXX codes served by equal access end offices subtending that access tandem.

Access is also available to time or weather announcement services of the Telephone Company, community information service of information service provider, and other customers' services (by dialing the appropriate codes) when such services can be reached using valid NXX codes.

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5. Switched Access Service (Cont'd)5.2 Switched Access Service Arrangements (Cont'd)5.2.4 Feature Group D (FGD) (Cont'd)(A) Description (Cont'd)

- (5) The Telephone Company will establish a trunk group or groups for the customer at end office switches or access tandem switches where FGD switching is provided. When required by technical limitations, a separate trunk group will be established for each type of FGD switching arrangement provided. Different types of FGD or other switching arrangements may be combined in a single trunk group at the option of the Telephone Company.

- (6) The access code for FGD switching is a uniform access code of the form 101XXXX. A single access code will be the assigned number of all FGD access provided to the customer by the Telephone Company. No access code is required for calls to a customer over FGD Switched Access Service if the end user's telephone exchange service is arranged for presubscription to that customer, as set forth in 8.5 following.

Where no access code is required, the number dialed by the customer's end user shall be a seven or ten digit number for calls in the North American Numbering Plan (NANP). For international calls outside the NANP, a seven to twelve digit number may be dialed. The form of the number dialed by the customer's end user is NXX-XXXX, 0 or 1 + NXX-XXXX, NPA + NXX-XXXX, 0 or 1 + NPA + NXX-XXXX, and, when the end office is equipped for International Direct Distance Dialing (IDDD), 01 + CC + NN or 011 + CC + NN.

When the 101XXXX access code is used, FGD switching also provides for dialing the digit 0 for access to the customer's operator, 911 for access to the Telephone Company's emergency reporting service, or the end-of-dialing digit for cut-through access to the customer's premises.

- (7) FGD switching will be arranged to accept calls from telephone exchange service locations without the need for dialing 101XXXX uniform access code. Each telephone exchange service line may be marked with a presubscription code to identify which 101XXXX code its calls will be directed to for interLATA service.

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5. Switched Access Service (Cont'd)

5.2 Switched Access Service Arrangements (Cont'd)

5.2.4 Feature Group D (FGD) (Cont'd)

(B) Optional Features(1) Common Switching Optional Features

- (a) Automatic Number Identification (ANI)
- (b) Service Class Routing
- (c) Alternate Traffic Routing
- (d) Call Gapping Arrangement
- (e) Trunk Access Limitation
- (f) International Carrier Option
- (g) Non-Overlap Outpulsing
- (h) Cut-Through
- (i) Combined Access Service Arrangement

(2) Transport Termination Optional Features

- (a) Operator Trunk, Full Feature Arrangement

(3) Local Transport Optional Features

- (a) Supervisory Signaling (as set forth in 5.3.1(A) following)

(C) Transmission Specifications

FGD is provided with either Type A, Type B or Type C Transmission Specifications as follows:

- When routed directly to the end office either Type B or C is provided.
- When routed to an access tandem only Type A is provided.
- Type A is provided on the transmission path from the access tandem to the end office.

Type C Transmission specifications are provided with Interface Group 1. Type A and Type B Transmission Specifications are provided with Interface Groups 2 through 10.

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5. Switched Access Service (Cont'd)

5.2 Switched Access Service Arrangements (Cont'd)

5.2.4 Feature Group D (FGD) (Cont'd)

(C) Transmission Specifications (Cont'd)

Type DA Data Transmission Parameters are provided for the transmission path between the customer's premises and the access tandem and between the access tandem and the end office. Type DB Data Transmission Parameters are provided with FGD for the transmission path between the customer's premises and the end office when directly routed to the end office.

5.2.5 800 Access Service(A) Description

- (1) 800 Access Service provides for the forwarding of end user dialed 800-NXX-XXXX calls to a customer via a Telephone Company designated switch capable of performing a customer identification function. The 800 Access Service customer identification function utilizes 800 Data Base Query Service, as described in 5.2.6, to screen all ten digits of all 800-NXX-XXXX type calls generated by end users to determine the customer to which the 800 call is routed by the Telephone Company.

The 800 Access Service customer identification function will be available at suitably equipped end office or access tandem switches. Once customer identification has been established, the call will be routed to the customer. 800 Access Service may be provided via 800 Access Service switched trunk groups or in conjunction with a customer's FGC or FGD Switched Access Service.

- (2) 800 Access Service is an originating trunk side switched service that is available to the customer via 800 Access Service trunk(s) at Telephone Company designated switches capable of performing the customer identification function. If the customer's 800 Access traffic originates from an end office switch not equipped to perform the customer identification function, the call will be routed to the nearest office at which the function is available. Once customer identification has been established, the call will be routed to the customer.

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5. Switched Access Service (Cont'd)

5.2 Switched Access Service Arrangements (Cont'd)

5.2.5 800 Access Service (Cont'd)

(A) Description (Cont'd)

(2) (Cont'd)

Unless prohibited by technical limitations, the customer's 800 Access Service traffic may, at the option of the customer, be combined in the same trunk group arrangement with the customer's Feature Group C or Feature Group D Access Service traffic. When required by technical limitations a separate trunk group must be established for 800 Access Service.

- (3) 800 Access Service is provided as trunk side switching through the use of end office or access tandem switch trunk equipment. 800 Access Service originating from equal access end offices with the customer identification function will be provided using Feature Group D signaling as set forth in 5.2.4 (A)(2) and (3) preceding. When Feature Group D signaling is provided, ANI will be provided in the same manner in which ANI is provided for Feature Group D as set forth in 5.3.2 (F) following.

800 Access Service originating from end offices not having equal access capabilities will be provided using Feature Group C signaling as set forth in 5.2.3 (A)(2) and (3) preceding. When Feature Group C signaling is provided, ANI will be provided in the same manner in which ANI is provided for Feature Group C as set forth in 5.3.2 (F) following.

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5. Switched Access Service (Cont'd)

5.2 Switched Access Service Arrangements (Cont'd)

5.2.5 800 Access Service (Cont'd)

(B) Optional Features(1) Common Switching Optional Features

- (a) Automatic Number Identification (ANI)
- (b) Dial Pulse Address Signaling
- (c) Revertive Pulse Address Signaling
- (d) Delay Dial Start-Pulsing Signaling
- (e) Immediate Dial Pulse Address Signaling
- (f) Panel Call Indicator Address Signaling
- (g) Alternate Traffic Routing

(2) Local Transport Optional Features

- (a) Supervisory Signaling

(C) Transmission Specifications(1) Non-Converted End Offices

In end offices that have not been converted to equal access, 800 Access Service is provided with either Type B or Type C Transmission Specifications as follows:

- When routed directly to the end office either Type B or Type C is provided.
- When routed to an access tandem only Type B is provided.
- Type B or Type C is provided on the transmission path from the access tandem to the end office.

Type C Transmission Specifications are provided with Interface Group 1 when routed directly to an end office. Type B is provided with Interface Groups 2 through 10, whether routed directly to an end office or to an access tandem.

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5. Switched Access Service (Cont'd)

5.2 Switched Access Service Arrangements (Cont'd)

5.2.5 800 Access Service (Cont'd)

(C) Transmission Specifications (Cont'd)(1) Non-Converted End Offices (Cont'd)

Type DB Data Transmission Parameters are provided with 800 Access Service for the transmission path between the customer's premises and the end office when directly routed to the end office, and Type DB Data Transmission Parameters are provided for the transmission path between the customer's premises and the access tandem and between the access tandem and the end office when routed via an access tandem.

(2) Equal Access End Offices

In end offices converted to equal access, 800 Access Service is provided with either Type A, Type B or Type C Transmission Specifications as follows:

- When routed directly to the end office either Type B or C is provided.
- When routed to an access tandem only Type A is provided.
- Type A is provided on the transmission path from the access tandem to the end office.

Type C Transmission specifications are provided with Interface Group 1. Type A and Type B Transmission Specifications are provided with Interface Groups 2 through 10.

Type DA Data Transmission Parameters are provided for the transmission path between the customer's premises and the access tandem and between the access tandem and the end office. Type DB Data Transmission Parameters are provided for the transmission path between the customer's premises and the end office when directly routed to the end office.

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5. Switched Access Service (Cont'd)

5.2 Switched Access Service Arrangements (Cont'd)

5.2.6 800 Data Base Query Service

- (1) 800 Data Base Query Service, offered in conjunction with 800 Access Service, performs the 800 customer identification function, as described in 5.2.5(A)(1), to determine the customer to whom 800 calls must be routed. For all 1+800-NXX-XXXX calls, originated by an end user, the Telephone Company will perform the customer identification function using a Telephone Company 800 Data Base to screen the dialed ten digits of the 800 call to determine the customer selected by the 800 subscriber to carry that 800 call. If the 800 call originates from an end office switch not equipped to provide the customer identification function, the call will be routed to an access tandem switch equipped to provide the customer identification function. Once customer identification has been established through 800 Data Base Query Service, the 800 call will be routed to the selected customer for completion.
- (2) Basic 800 Data Base Queries provide instructions to route 1+800-NXX-XXXX calls on a simple call turn around basis to one particular customer or to different customers based on the LATA in which the 800 call originates.
- (3) Premium 800 Data Base Queries provide instructions to route 1+800-NXX-XXXX calls to:
 - (a) Different customers based on time of day, day of week, or based on number of calls allocated by 800 subscriber selected percentages.
 - (b) Different terminating locations based on time of day, day of week, or based on number of calls allocated by 800 subscriber selected percentages.
 - (c) Standard seven digit local exchange telephone numbers at the terminating end based on the 800 subscriber's specific requirements.

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5. Switched Access Service (Cont'd)

5.2 Switched Access Service Arrangements (Cont'd)

5.2.6 800 Data Base Query Service (Cont'd)

- (4) The 800 subscriber is responsible for arranging the entry of the various routing instructions discussed herein into the Number Administration Service Center's (NASC's) Service Management System (SMS).

Rate regulations and charges applicable to data base Query Service appear in 5.5.3(B) and 5.6(A).

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5. Switched Access Service (Cont'd)

5.3 Optional Features

Following are descriptions of the various optional features that are available in lieu of, or in addition to, the standard features provided with Switched Access Services. They are provided as either Local Transport, Common Switching or Transport Termination options.

5.3.1 Local Transport Optional Features(A) Supervisory Signaling

Where the transmission parameters permit, and where signaling conversion is required by the customer to meet its signaling capability, the customer may order an optional supervisory signaling arrangement for each transmission path provided as follows:

- For Interface Groups 1 and 2
DX Supervisory Signaling,
E&M Type I Supervisory Signaling,
E&M Type II Supervisory Signaling, or
E&M Type III Supervisory Signaling
- For Interface Group 2
SF Supervisory Signaling, or
Tandem Supervisory Signaling
- For Interface Groups 6 through 10

At the option of the customer, these Interface Groups may be provided with individual transmission path SF supervisory signaling where such signaling is available in Telephone Company central offices. Generally such signaling is available only where the entry switch provides an analog (i.e., non-digital) interface to the transport termination.

(B) Customer Specified Entry Switch Receive Level

This feature allows the customer to specify the receive transmission level at the first point of switching. The range of transmission level which may be specified is described in Technician Reference TR-NPL-000334. This feature is available with Interface Groups 2 through 10 for Feature Groups A and B.

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5. Switched Access Service (Cont'd)

5.3 Optional Features (Cont'd)5.3.1 Local Transport Optional Features (Cont'd)(C) Customer Specification of Local Transport Termination

This option allows the customer to specify, for Feature Group B routed directly to an end office or access tandem, a four wire termination of the Local Transport at the entry switch in lieu of a Telephone Company selected two-wire termination. This option is available only when the Feature Group B arrangement is provided with Type B Transmission Specifications.

5.3.2 Common Switching Optional Features(A) Call Denial on Line or Hunt Group

This option allows for the screening of terminating calls within the Feature Group A Access Area, and for the completion only of calls to 411, 611, 711, 911, 800, 555-1212, and a Telephone Company specified set of NXXs within the Telephone Company local exchange calling area of the dial tone office in which the arrangement is provided. All other "toll" calls are routed to a reorder tone or recorded announcement. This feature is provided in all Telephone Company electronic end offices and, where available, in electromechanical end offices. It is available with Feature Group A.

(B) Service Code Denial on Line or Hunt Group

This option allows for the screening of terminating calls 0-, 555 and N11 (e.g., 411, 611, 711, and 911). This feature is provided where available in all Telephone Company electronic end offices and electromechanical end offices. It is available with Feature Group A.

(C) Hunt Group Arrangement

This option provides the ability to sequentially access one of two or more line side connections in the originating direction, when the access code of the line group is dialed. This feature is provided in all Telephone Company end offices. It is available with Feature Group A.

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5. Switched Access Service (Cont'd)

5.3 Optional Features (Cont'd)

5.3.2 Common Switching Optional Features (Cont'd)

(D) Uniform Call Distribution Arrangement

This option provides a type of multiline hunting arrangement which provides for an even distribution of calls among the available lines in a hunt group. Where available, this feature is provided in Telephone Company electronic end offices only. It is available with Feature Group A.

(E) Nonhunting Number for Use with Hunt Group or Uniform Call Distribution Arrangement

This option provides an arrangement for an individual line within a multiline hunt or uniform call distribution group that provides access to that line within the hunt or uniform call distribution group when it is idle or provides busy tone when it is busy, when the nonhunting number is dialed. Where available, this feature is provided in Telephone Company electronic end offices only. It is available with Feature Group A.

(F) Automatic Number Identification (ANI)

This option provides the automatic transmission of a seven or ten digit number and information digits to the customer's premises for calls originating in the Access Area to identify the calling station. The ANI feature is an end office software function which is associated on a call-by-call basis with (1) all individual transmission paths in a trunk group routed directly between an end office and a customer's premises or, where technically feasible, with (2) all individual transmission paths in a trunk group between an end office and an access tandem, and a trunk group between an access tandem and a customer's premises.

The seven digit ANI telephone number is available with Feature Groups B and C. With these Feature Groups, technical limitations may exist in Telephone Company switching facilities which require ANI to be provided only on a directly trunked basis. ANI will be transmitted on all calls except those originating from multiparty lines, coin stations, and coinless pay telephones using Feature Group B, or when an ANI failure has occurred.

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5. Switched Access Service (Cont'd)

5.3 Optional Features (Cont'd)

5.3.2 Common Switching Optional Features (Cont'd)

(F) Automatic Number Identification (ANI) (Cont'd)

The ten digit ANI telephone number is only available with Feature Group D. The ten digit ANI telephone number consists of the Numbering Plan Area (NPA) plus the seven digit ANI telephone number. Then ten digit ANI telephone number will be transmitted on all calls except those identified as multiparty line or ANI failure, in which case only the NPA will be transmitted (in addition to the information digit described below).

For FGD where technical capabilities exist, ANI may be ordered on a class of service (type of call) basis, rather than the trunk group on which the call is routed. Class of service as defined here means: A) Service type B) Line Class of Service (e.g., Hotel/Motel, Coin); C) Service Access Code (SAC) e.g., 800 or 900; D) Prefix dialed (0+, 0-, 00-, 01-, 011-); or any combination of A through D.

With Feature Group C, ANI is provided from end offices at which Telephone Company recording for end user billing is not provided, or where it is not required, as with 800 service. It is not provided from end offices for which the Telephone Company needs to forward ANI to its recording equipment.

Where ANI cannot be provided, e.g., on calls from 4 and 8 party services, information digits will be provided to the customer.

The information digits identify: (1) telephone number is the station billing number - no special treatment required, (2) multiparty line - telephone number is a 4- or 8-party line and cannot be identified - number must be obtained via an operator or in some other manner, (3) ANI failure has occurred in the end office switch which prevents identification of calling telephone number - must be obtained by operator or in some other manner, (4) hotel/motel originated call which requires room number identification,

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5. Switched Access Service (Cont'd)

5.3 Optional Features (Cont'd)

5.3.2 Common Switching Optional Features (Cont'd)

(F) Automatic Number Identification (ANI) (Cont'd)

(5) coinless station, hospital, inmate, etc. call which requires special screening or handling by the customer, and (6) call is an Automatic Identified Outward Dialed (AIOD) call from customer premises equipment. The ANI telephone number is the listed telephone number of the customer and is not the telephone number of the calling party.

These ANI information digits are available with Feature Groups B, C, and D.

Additional ANI information digits are available with Feature Group D only. They include:

- (1) InterLATA restricted - telephone number is identified line
- (2) InterLATA restricted - hotel/motel line
- (3) InterLATA restricted - coinless, hospital, inmate, etc., line

These information digits will be transmitted as agreed to by the customer and the Telephone Company.

(G) Up to 7 Digit Outpulsing of Access Digits to Customer

This option provides for the end office capability of providing up to 7 digits of the uniform access code (950-1XXX or 950-0XXX) to the customer's premises. The customer can request that only some of the digits in the access code be forwarded. The access code digits would be provided to the customer's premises using multifrequency signaling, and transmission of the digits would precede the forwarding of ANI if that feature were provided. It is available with Feature Group B.

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5. Switched Access Service (Cont'd)

5.3 Optional Features (Cont'd)

5.3.2 Common Switching Optional Features (Cont'd)

(H) Revertive Pulse Address Signaling

This option provides for a dc pulsing arrangement that transmits intelligence in the following manner:

- (1) The equipment at the originating location presets itself to represent the number of pulses required and to count the pulses received from the terminating location.
- (2) The equipment at the terminating location transmits a series of pulses by the momentary grounding of its battery supply until the originating location breaks the dc path to indicate that the required number of pulses has been counted.

This option is available with Feature Group C and 800 Access Service.

(I) Delay Dial Start-Pulsing Signaling

This option provides a method of indicating to the near end trunk circuit readiness to accept address signaling information by the far end trunk circuit. Delay dial is often referred to as an off-hook interval and the start-pulsing signal is the on-hook interval. With integrity check, the calling office will not outpulse until a delay dial (off-hook) signal followed by a start-pulsing (on-hook) signal has been identified at the calling office. This option is available with Feature Group C and 800 Access Service.

(J) Immediate Dial Pulse Address Signaling

This option provides for the forwarding of dial pulses from the Telephone Company end office to the customer without the need of a start-pulsing signal from the customer. It is available with Feature Group C and 800 Access Service.

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5. Switched Access Service (Cont'd)

5.3 Optional Features (Cont'd)

5.3.2 Common Switching Optional Features (Cont'd)

(K) Dial Pulse Address Signaling

This trunk side option provides for the transmission of number information, e.g., called number, between the end office switching system and the customer's premises (in either direction) by means of direct current pulses. It is available with Feature Group C and 800 Access Service.

(L) Panel Call Indicator Address Signaling

This option provides a dc pulsing arrangement in which each digit is transmitted as a series for four marginal and polarized impulses. It is available with Feature Group C and 800 Access Service.

(M) Service Class Routing

This option provides the capability of directing originating traffic from an end office to a trunk group to a customer designated premises, based on the line class of service (e.g., coin, multiparty or hotel/motel), service prefix indicator (e.g., 0-, 0+, 01+ or 011+) or service access code (e.g., 800 or 900). When a customer orders service class routing, it must report the appropriate codes to be instituted in each end office or access tandem switch. It is provided in suitably equipped end office or access tandem switches and is available with Feature Groups C and D.

(N) Alternate Traffic Routing

This option provides the capability of directing originating traffic from an end office (or appropriately equipped access tandem) to a trunk group (the "high usage" group) to a customer designated premises until that group is fully loaded, and then delivering additional originating traffic (the "overflowing" traffic) from the same end office or access tandem to a different trunk group (the "final" group) to a second customer-designated premises. The customer shall specify the last trunk CCS desired for the high usage group. It is provided in suitably equipped end office or access tandem switches and is available with Feature switches and is available with Feature Groups C, D, and 800 Access Service.

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5. Switched Access Service (Cont'd)

5.3 Optional Features (Cont'd)

5.3.2 Common Switching Optional Features (Cont'd)

(O) Trunk Access Limitation

This option provides for the routing of originating 900 service calls to a specified number of transmission paths in a trunk group, in order to limit (choke) the completion of such traffic to the customer. Calls to the designated service which could not be completed over the subset of transmission paths in the trunk group, i.e., the choked calls, would be routed to reorder tone. It is provided in all Telephone Company electronic end offices and where available in electromechanical end offices. The customer must specify the number of trunks to be instituted in each end office or access tandem switch for each arrangement ordered. It is available with Feature Groups C and D.

(P) Call Gapping Arrangement

This option, provided in suitably equipped end office switches, provides for the routing of originating calls to 900 service to be switched in the end office to all transmission paths in a trunk group at a prescribed rate of flow, e.g., one call every five seconds, in order to limit (choke) the completion of such traffic to the customer. Calls to the designated service which are denied access by this feature, i.e., the choked calls, would be routed to a no-circuit announcement. The customer must specify the number of trunks to be instituted in each end office or access tandem switch for each arrangement ordered. It is provided in selected Feature Group D equipped end offices and is available only with Feature Group D.

(Q) International Carrier Option

This option allows for Feature Group D end offices or access tandem switches equipped for International Direct Distance Dialing to be arranged to forward the international calls of one or more international carriers to the customer (i.e., the Telephone Company is able to route originating international calls to a customer other than one designated by the end user either through presubscription or 101XXXX dialing). This arrangement requires provision of written verification to the Telephone Company that the customer is authorized to forward such calls. When possible, Frontier Communications of the Southwest, Inc., will work cooperatively with the customer in the design and traffic.

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5. Switched Access Service (Cont'd)

5.3 Optional Features (Cont'd)

5.3.2 Common Switching Optional Features (Cont'd)

(Q) International Carrier Option (Cont'd)

The written verification must be in the form of a letter of agency authorizing the customer to order the option on behalf of the international carrier. This option is only provided at Telephone Company end offices or access tandems equipped for International Direct Distance Dialing. It is available with Feature Group D.

(R) Non-Overlap Outpulsing

This option allows the customer to specify that all dialed digits must be received by the Telephone Company end office before any outpulsing takes place. After all dialed digits are received, the Company seizes a trunk toward the customer. This option is available with Feature Group D where technically feasible.

(S) Cut-Through

This option allows end users to reach the customer's premises by dialing 101XXXX + #. This option provides for connection of the call to the premises of the customer indicated by the 101XXXX code upon receipt of the end of dialing the # digit. The Telephone Company will not record any other dialed digits for these calls. This option is available with Feature Group D where technically feasible.

(T) Combined Access Service Arrangement(1) Description

Switched Access Service Feature Groups A, B, C, or D may be provided in conjunction with a Voice Grade Special Access Service at Telephone Company designated end office switches to provide access for a customer's intrastate communications (e.g., WATS, 800, or WATS-type services). This service provides a transmission path capable of originating and/or terminating the customer's intrastate, and, where allowed by individual state regulations, intrastate communications services. The Combined Access Service Arrangement provides the switching and supervisory functions necessary to interface between Switched Access Service Feature Groups and Special Access. Special Access Voice Grade Service, as set forth in 6.5 following, provides the dedicated transmission path between the customer's end user and the Telephone Company office capable of providing the combined Access Service Arrangement.

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5. Switched Access Service (Cont'd)

5.3 Optional Features (Cont'd)

5.3.2 Common Switching Optional Features (Cont'd)

(T) Combined Access Service Arrangement (Cont'd)

When the customer requests optional service routing, screening, translation, and recording functions, the Combined Access Service Arrangement is provided only at WATS Serving Offices. Technical limitations resident in certain end office switches may preclude the availability of Combined Access Service Arrangements.

If an end user's end office is not equipped to properly provide the necessary central office functions, traffic will be routed to the nearest central office capable of providing such functions. Special Access Circuit Mileage charges are applied to extend the Voice Grade Circuit as set forth in 6.2.1(B) following. Combined Access Service Options as set forth in (2) following, are provided only at Telephone Company designated WATS Serving Offices (WSO). WSOs are identified in Section 14 following.

These central office interfaces will allow the customer to complete any interstate WATS, 800, or WATS-type traffic where allowed by state regulations. When any intrastate traffic is screened and not completed to the customer's location, at the customer's request or due to state regulations, the Telephone Company will decide the proper disposition and routing of such traffic.

(2) Combined Access Service Options

The Combined Access Service Arrangement may, at the option of the customer, be provided with the following switching options at Telephone Company designated WATS serving offices.

(a) Band Advance Arrangement

This option, which is provided in association with two or more Combined Access Service groups provides for the automatic overflow of terminating calls to a Combined Access Service group, when that group has exceeded its call Capacity, to another Combined Access Service group with a band designation equal to or greater than that of the overflowing Combined Access Service group. This arrangement does not provide for call overflow from a group with a higher band designation to one with a lower one.

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5. Switched Access Service (Cont'd)

5.3 Optional Features (Cont'd)

5.3.2 Common Switching Optional Features (Cont'd)

(T) Combined Access Service Arrangement (Cont'd)(2) Combined Access Service Options (Cont'd)(b) End Office End User Line Service Screening

This option provides the ability to verify that an end user has dialed a called party address (by screening the called NPA and/or NXX on the basis of geographical bands selected by the Telephone Company) which is in accordance with that end user's service agreement with the customer, (e.g., WATS). This option is available only with Feature Groups C and D and Combined Access Services arranged for originating calling only.

(c) Hunt Group Arrangement

This option provides the ability to sequentially access one or two or more Voice Grade Circuits (e.g., 800 Service Circuits) in the terminating direction, when the hunting number of the Combined Access Service group is forwarded from the customer to the Telephone Company.

(d) Uniform Call Distribution Arrangement

This option provides a type of multiline hunting arrangement which provides for an even distribution of terminating calls among the available Voice Grade Circuits in the hunt group.

(e) Nonhunting Number for Use with Hunt Group arrangement or Uniform Call Distribution Arrangement

This option provides an arrangement for an individual Voice Grade Circuit within a multiline hunt or uniform call distribution group that provides access to Combined Access Service Arrangement within the hunt or uniform call distribution group when it is idle or provides busy tone when it is busy, when the nonhunting number is dialed.

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5. Switched Access Service (Cont'd)

5.3 Optional Features (Cont'd)

5.3.2 Common Switching Optional Features (Cont'd)

(U) Carrier Identification Parameter (CIP)

Carrier Identification Parameter is available as an optional feature in conjunction with originating FGD with SS7 Out of Band Signaling. CIP provides for the transmission of the Carrier Identification Code (CIC) or the access code 101XXXX to the customer with the Initial Address Message (IAM). CIP is available with originating FGD in suitably equipped end offices and access tandems. CIP will be populated by a 4-digit CIC at the rates show in 5.6.(D).

The Telephone Company will make every effort to maintain the CIP information, equipment and facilities in a format which facilitates the customer's use of the CIP offering. Changes (i.e., technology, customer account makeup, etc.) can occur affecting such information, however, and the Telephone Company cannot guarantee that the CIP equipment and facilities will be completely capable of processing CIP data at all times. Accordingly, the Telephone Company shall not be liable for any incidental, indirect, special or consequential damages (including lost revenue or profits) of any kind, resulting from inaccuracy of CIP data and/or the inability of its equipment and facilities to process CIP data.

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5. Switched Access Service (Cont'd)

5.3 Optional Features (Cont'd)

5.3.3 Transport Termination Optional Features(A) Rotary Dial Station Signaling

This option provides for the transmission of called party address signaling from rotary dial stations to the customer's premises for originating calls. This option is provided in the form of a specific type of Transport Termination. It is available with Feature Group B, only on a directly trunked basis.

(B) Operator Trunk - Coin, Non-Coin, or Combined Coin and Non-Coin

This option may be ordered to provide coin, non-coin, or combined coin and non-coin operation. It is available, only with Feature Group C and is provided in electronic end offices and other Telephone Company end offices where equipment is available. It is provided as a trunk type of Transport Termination.

Coin:

This arrangement provides for initial coin return control and routing of 0+, 0-, 1+, 01+, or 011+ prefixed originating coin calls requiring operator assistance to the customer's premises. Because operator assisted coin calling traffic is routed over a trunk group dedicated to operator assisted calls, this arrangement is only provided in association with the Service Class Routing option.

The operator assistance coin calling arrangement is also normally ordered by the customer in conjunction with the ANI optional feature, since the preponderance of trunk groups equipped with this arrangement will be terminated in the customer's TSPS or TSPS-like systems, rather than in the customer's manual cord boards.

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5. Switched Access Service (Cont'd)

5.3 Optional Features (Cont'd)

5.3.3 Transport Termination Optional Features (Cont'd)(B) Operator Trunk - Coin, Non-Coin, or Combined Coin and Non-Coin (Cont'd)

Non-Coin:

This arrangement provides for the routing of 0+, 0-, 1+, 01+, or 011+ prefixed originating non-coin calls requiring operator assistance to the customer's premises. Because operator assisted non-coin calling traffic is routed over a trunk group dedicated to operator assisted calls, this arrangement is only provided in association with the Service Class Routing option.

The operator assistance non-coin calling arrangement is also normally ordered by the customer in conjunction with the ANI optional feature, since the preponderance of trunk groups equipped with this arrangement will be terminated in the customer's TSPS systems, rather than in the customer's manual cord boards. When so equipped, the ANI feature provides for the forwarding of information digits which identify that the call has originated from a hotel or motel, and whether room number identification is required, or that special screening is required, e.g., for coinless public stations, dormitory or inmate stations, or other screening arrangements agreed to between the customer and the Telephone Company.

Combined Coin and Non-Coin:

This arrangement provides for initial coin return control and routing of 0+, 0-, 1+, or 011+ prefixed originating operator assisted coin and non-coin calls requiring operator assistance to the customer's premises. Because operator assisted coin and non-coin calling traffic is routed over a trunk group dedicated to operator assisted calls, this arrangement is only provided in association with the Service Class Routing option.

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5. Switched Access Service (Cont'd)

5.3 Optional Features (Cont'd)

5.3.3 Transport Termination Optional Features (Cont'd)(B) Operator Trunk - Coin, Non-Coin, or Combined Coin and Non-Coin (Cont'd)

This arrangement is normally ordered by the customer in conjunction with the ANI optional feature, since the preponderance of trunk groups equipped with this arrangement will be terminated in the customer's operator services systems rather than in the customer's manual cord boards. When so equipped, the ANI optional feature provides for the forwarding of information digits which identify that the call has originated from a hotel or motel, and whether room number identification is required, or that special screening is required, e.g., for coinless public stations, dormitory or inmate stations, or other screening arrangements agreed to between the customer and the Telephone Company.

(C) Operator Trunk - Full Feature

This option provides the initial coin return control function to the customer's operator. It is available with Feature Group D and is provided as a trunk type for Transport Termination.

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5. Switched Access Service (Cont'd)

5.4 Provision of Switched Access Service

In addition to the obligations of the Telephone Company set forth in 2. preceding, the Telephone Company has certain other obligations pertaining only to the provision of Switched Access Service. These obligations are as follows:

(A) Network Management

The Telephone Company will administer its network to insure the provision of acceptable service levels to all telecommunications users of the Telephone Company's network services. Generally, service levels are considered acceptable only when both end users and customers are able to establish connection with little or no delay encountered within the Telephone Company network.

The Telephone Company maintains the right to apply protective controls, (i.e., those actions which selectively cancel the completion of traffic) over any traffic carrier over its network, including that associated with a customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as failure or overload of Telephone Company or customer facilities, natural disasters, mass calling, or national security demands. In the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer, the customer will be granted a Credit Allowance for Service Interruption as set forth in 2.4.4(C) preceding.

(B) Design and Traffic Routing of Switched Access Service

The Telephone Company shall design and determine the routing of Switched Access Service, including the selection of the first point of switching and the selection of facilities from the interface to any switching point and to the end offices servicing the customer. The Telephone Company shall also decide if capacity is to be provided by originating only, terminating only, or two way trunk groups unless the customer specifies the directionality of calling desired. Finally, the Telephone Company will decide whether trunk side access will be provided through the use of two-wire or four-wire trunk terminating equipment.

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5. Switched Access Service (Cont'd)

5.4 Provision of Switched Access Service (Cont'd)(B) Design and Traffic Routing of Switched Access Service (Cont'd)

Selection of facilities and equipment and traffic routing of the service are based on standard engineering methods, available facilities and equipment, Telephone Company traffic routing plans, the customer's order for service. If the customer desires routing different from that determined by the Telephone Company, the Telephone Company will, subject to its obligation to manage its network as provided in (A) preceding, work cooperatively with the customer to determine routing to be used in lieu of the Telephone Company selected routing.

Any customer may request that the facilities used to provide Switched Access Service be specially routed. The regulations, rates and charges for Special Facilities Routing (i.e., Avoidance, Diversity, and Cable-Only) are set forth in 10 following.

(C) Access Tandem Arrangements

Trunk side switched access services may be provided via an access tandem to specific end offices subtending that access tandem. Each subtending end office will be located within the Access Tandem Network as defined by the Telephone Company. Access Tandem offices are identified in Section 14 following. The Company will provide the description of an Access Tandem Network to a customer upon request. When trunk side access is ordered to a specific access tandem office, access will be provided to all the NXXs included in that Access Tandem Network.

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5. Switched Access Service (Cont'd)

5.4 Provision of Switched Access Service (Cont'd)(D) Determination of Number of Transmission Paths and Terminations

For Switched Access Service arrangements ordered on a per line or per trunk basis, the customer specifies the number of transmission paths between the customer designated premises and the first point of switching in the order for service.

The Telephone Company will determine the number the Switched Access Service transmission paths to be provided for Switch Access Services Ordered in busy hour minutes of capacity. A transmission path is a communication path within the frequency bandwidth of approximately 300 to 3000 Hz or a derived communication path of frequency bandwidth of approximately 300 Hz to 3000 Hz provided over a high frequency analog facility or a high speed digital facility between a customer's premises and a Telephone Company location.

The number of transmission paths will be developed using the total busy hour minutes of capacity by type (as described in 5.1.2 (A)(2) preceding) for the end offices for each Switched Access Arrangement ordered from a customer's premises. The total busy hour minutes of capacity by type for the end office will be converted to transmission paths using standard Telephone Company traffic engineering methods. The number of transmission paths provided shall be the number required based on (1) the use of access tandem switches and end office switches, (2) the use of end office switches only, or (3) the use of tandem switches only.

For analog entry switches, a termination will be provided for each transmission path provided. For digital entry switches, an equivalent termination will be provided for each transmission path provided.

(E) Transmission Specifications

Each Switched Access Service transmission path is provided with standard transmission specifications. There are three different standard specifications (Types A, B, and C). The standard for a particular transmission path is dependent on the Switched Access Service, the Interface Group and whether the service is directly routed or via an access tandem.

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5. Switched Access Service (Cont'd)

5.4 Provision of Switched Access Service (Cont'd)

(E) Transmission Specifications (Cont'd)

The available transmission specifications are set forth in 8 following. Data Transmission Parameters are also provided with each Switched Access Service transmission path. The Telephone Company will, upon notification by the customer that the data parameters are not being met, conduct test independently or in cooperation with the customer, and take any necessary action to insure that the data parameters are met.

(F) Design Layout Report

At the request of the customer, the Telephone Company will provide to the customer the makeup of the facilities and services provided from the customer's premises to the first point of switching. This information will be provided in the form of a Design Layout Report. The Design Layout Reports will be provided to the customer at no charge, and will be reissued or updated whenever these facilities are materially changed.

(G) Testing

(1) Acceptance Testing

Prior to the customers acceptance of Switched Access Service, and at the Customer's request, the Telephone Company will cooperatively test the following parameters as set forth in (a) and (b) following.

(a) When a customer orders FGB, FGC, FGD, or 800 Access Switched Access Service, and the Telephone Company provides a digital transmission facility between the Telephone Company serving wire center and the customers designated premise without a digital to analog conversion; the digital acceptance tests performed by the Telephone Company will consist of the following:

- Bit Error test in each transmission direction
- 1004 Hz test per trunk group per di-group in each transmission direction
- C-notched noise test per trunk group per di-group in each transmission direction
- One operational signaling test per trunk in each transmission direction.

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5. Switched Access Service (Cont'd)

5.4 Provision of Switched Access Service (Cont'd)(G) Testing (Cont'd)(1) Acceptance Testing (Cont'd)

(a) (Cont'd)

If a Telephone Company digital facility is provided in conjunction with a High Capacity Special Access Service, the Telephone Company will furnish upon the customer's request, and where the central office is technically equipped, appropriate equipment to allow the customer to conduct tests to verify the integrity of the facility in lieu of cooperative acceptance testing.

- (b) When a customer orders FGB, FGC, FGC, or 800 Switched Access Service, and the Telephone Company provides analog transmission facilities between the Telephone Company serving wire center and the customer's designated premise, the analog tests performed by the Telephone Company consist of the following:

- Attenuation tests
- Balance tests (ERL-SRL)
- C-Message noise test
- C-notched noise
- 3 tone slope
- DC continuity
- Operational Signalling

When a customer provides a digital to analog conversion in the provision of a Switched Access Service, the customer has the ability to specify either the digital or analog acceptance tests as described in (a) or (b) preceding to be performed by the Telephone Company.

In addition to the various tests outlined above which will be included with the installation of service, other additional Cooperative Acceptance Testing and Nonscheduled Testing is available for Switched Access Service as detailed in 7. following.

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5. Switched Access Service (Cont'd)

5.4 Provision of Switched Access Service (Cont'd)

(G) Testing (Cont'd)(2) In-Service Testing

After a Switched Access Service has been tested and accepted by the customer for service, the Telephone Company may perform various tests to ensure the quality of the Switched Access Service. These tests may be performed on a routine basis at the discretion of the Telephone Company, and are made subject to the availability of qualified personnel and test equipment. No charge will be assessed to the customer for the provision of In-Service tests.

The Telephone Company may at its option provide the following types of In-Service Switched Access Service tests:

- Attenuation and noise tests
- Balance tests
- Gain - slope tests

When the Telephone Company and the Customer agree to test cooperatively, the Telephone Company shall provide the personnel and test equipment necessary to perform such tests at a mutually agreed upon time. The customer may request the Telephone Company to provide a technician at the customer's premises in order to perform these cooperatively scheduled tests. Rates and charges as set forth in 7.4 following will apply per technician provided.

(3) Testing Capabilities

Feature groups A through D are provided, in the terminating direction where equipment is available, with Seven Digit Access to balance (100 type), and milliwatt (102 type) testlines.

Additionally, when Feature Group B through D are provided, in the terminating direction where equipment is available, with seven-digit access to the following test lines:

- Nonsynchronous or synchronous test lines
- Automatic transmission measuring (105 type) test line
- Data transmission (107 type) test line
- Loop around test line
- Short circuit and open circuit test line

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5. Switched Access Service (Cont'd)

5.4 Provision of Switched Access Service (Cont'd)

(H) Trunk Group Measurement Reports

Subject to availability, the Telephone Company will make available trunk group data in the form of usage in CCS, peg count, and overflow, to the customer based on previously agreed to intervals.

With the agreement of the customer, trunk group data in the form of usage in CCS, peg count and overflow for its end of all access trunk groups, where technologically feasible, will be made available to the Telephone Company. These data will be used to monitor trunk group utilization and service performance and will be based on previously arranged intervals and format.

(I) Service Performance Data

Subject to availability, end-to-end service performance data available to the Telephone Company through its own service evaluation routines may also be made available to the customer based on previously arranged intervals and format. These data provide information on overall end-to-end call completion and non-completion performance, e.g., customer equipment blockage, failure results, and transmission performance. These data do not include service performance data which are provided under other tariff sections; e.g., testing service results. If data are to be provided in other than paper format, the charges for such exchange will be determined on an individual case basis.

(J) Equal Access Conversions

Rates and charges for Switched Access Service depend generally upon its use by the customer, and whether it is provided in a Telephone Company end office that is equipped to provide equal access capabilities (FGD Access described in 5.2 preceding). The Telephone Company will provide written notification to all access customers of record (at the minimum) within a particular LATA that an end office in that LATA is scheduled to be converted to an equal access end office. This notification will be sent, via certified U.S. Mail, to each access customer of record in the LATA where the conversion is scheduled to occur, at least six months in advance of the conversion date.

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5. Switched Access Service (Cont'd)

5.4 Provision of Switched Access Service (Cont'd)

(J) Equal Access Conversions (Cont'd)

ICs must comply with the Feature Group D ordering procedures of the Telephone Company and a firm order for this service must be received no later than 120 days prior to the end office equal access conversion date in order for the IC to participate in the presubscription process.

Customers may request FGD service to replace their existing Feature Group service(s) subsequent to an office conversion to equal access. Rates and charges for such requests are set forth in 5.5.4(E) following.

(K) Design Blocking Probability

The Telephone Company will design the facilities used in the provision of Switched Access Service to meet the blocking probability criteria as set forth as follows:

For Feature Groups A and B no design blocking criteria apply.

For Feature Group C, the design blocking objective will be no greater than one percent (.01) between the point of termination at the customer's premises and the first point of switching when traffic is directly routed without an alternate route. Standard traffic engineering methods will be used by the Telephone Company to determine the number of transmission paths required to achieve this level of blocking.

For Feature Group D, the design blocking objective will be no greater than one percent (.01) between the point of termination at the customer's premises and the end office switch, whether the traffic is directly routed without an alternate route or routed via an access tandem. Standard traffic engineering methods as set forth in reference document Telecommunications Transmission Engineering - Volume 3 - Networks and Services (Chapters 6-7) will be used by the Telephone Company to determine the number of transmission paths required to achieve this level of blocking.

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5. Switched Access Service (Cont'd)

5.4 Provision of Switched Access Service (Cont'd)

(K) Design Blocking Probability (Cont'd)

For 800 Access Service provided via 800 Access Service trunk(s), the design blocking objective will be no greater than one percent (.01) between the point of termination at the customer's premises and the first point of switching when traffic is directly routed without an alternate route. Standard traffic engineering methods will be used by the Telephone Company to determine the number of transmission paths required to achieve this level of blocking.

The Telephone Company will perform routine measurement functions except on Feature Groups A and B, to assure that an adequate number of transmission paths are in service. The Telephone Company will recommend that additional capacity (i.e., busy hour minutes of capacity or trunks) be ordered by the customer when additional paths are required to reduce the measured blocking to the designed blocking level. For the capacity ordered, the design blocking objective is assumed to have been met if the routine measurements show that the measured blocking does not exceed the threshold listed in the following tables.

- (1) For transmission paths carrying only first routed traffic direct between an end office and customer's premises without an alternate route, and for paths carrying only overflow traffic, the measured blocking thresholds are as follows:

| Number of Transmission Paths Per Trunk Group | Measured Blocking Thresholds in the Time Consistent Busy Hour for the Number of Measurements Taken Between 8:00 a.m. and 11:00 p.m. Per Trunk Group | | | |
|--|--|-----------------------|----------------------|---------------------|
| | 15-20 Measurements | 11-14 Measurements | 7-10 Measurements | 3-6 Measurements |
| 2 | .070 | .080 | .090 | .140 |
| 3 | .050 | .060 | .070 | .090 |
| 4 | .050 | .060 | .070 | .080 |
| 5-6 | .040 | .050 | .060 | .070 |
| 7 or more | .030 | .035 | .040 | .060 |

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5. Switched Access Service (Cont'd)

5.4 Provision of Switched Access Service (Cont'd)

(K) Design Blocking Probability (Cont'd)

- (2) For transmission paths carrying first routed traffic between an end office and customer's premises via an access tandem, the measured blocking thresholds are as follows:

| Number of Transmission Paths Per Trunk Group | Measured Blocking Thresholds in the Time Consistent Busy Hour for the Number of Measurements Taken Between 8:00 a.m. and 11:00 p.m. Per Trunk Group | | | |
|--|--|------------------------------|-----------------------------|----------------------------|
| | 15-20 <u>Measurements</u> | 11-14 <u>Measurements</u> | 7-10 <u>Measurements</u> | 3-6 <u>Measurements</u> |
| 2 | .045 | .055 | .060 | .095 |
| 3 | .035 | .040 | .045 | .060 |
| 4 | .035 | .040 | .045 | .055 |
| 5-6 | .025 | .035 | .040 | .045 |
| 7 or more | .020 | .025 | .030 | .040 |

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations5.5.1 Rate Categories

Switched Access Service is composed of four general Rate Categories which are combined to form the foundation for measuring and rating such services. Each Rate Category is composed of certain specific rate elements which may apply to each Switched Access Service. The specific rate elements which comprise each Rate Category are as follows.

Local Transport (Described in 5.5.2 following)

- Circuit Connection
- Local Transport Mileage

End Office (Described in 5.5.3 following)

- Local Switching
- 800 Data Base Query Service ¹

Carrier Common Line (Described in Section 3 preceding)

- Originating Element
- Terminating Element

Nonrecurring Charge (Described in 5.5.4 following).

Local Transport, End Office, and Carrier Common Line Charges are usage based rates applied on a per access minute basis. Access minute charges are accumulated over a monthly period. The determination of access minutes is set forth in 5.5.5 following.

¹ 800 Data Base Query charges are applied on a per query basis either as basic or premium as described in 6.5.3(B).

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.1 Rate Categories (Cont'd)

The following diagram represents a generic example of a Switched Access Service, the manner in which the various components are combined to provide access to the Telephone Companies Switched Network, and the appropriate rate categories.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.2 Local Transport(A) Local Transport Description

The Local Transport rate category provides the transmission facilities between the customer's premises and the end office switch(es) where the customer's traffic is switched to originate or terminate the customer's communications. The Local Transport rate category includes two rate elements, Circuit Connection and Mileage described in (1) and (2) following.

Local Transport is a two-way voice frequency transmission path composed of facilities and equipment determined by the Company. This transmission path permits the transport of calls in the originating direction (from the end user end office switch to the customer's premises) and in the terminating direction (from the customer's premises to the end office switch), but not simultaneously. This transmission path may be comprised of any form or configuration of plant and equipment capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hz.

The Company will work cooperatively with the customer in determining (1) whether the service is to be directly routed to an end office switch or through access tandem switch, and (2) the directionality of the service.

Local Transport is provided at the rates and charges set forth in 6.6 following. The application of these rates with respect to individual Switched Access Arrangements is as set forth in 5.5.6 following.

(1) Circuit Connection

The Circuit Connection rate element provides the end office termination of the transmission facilities between the customer's premises and the end office switch. The Circuit Connection rate element is non-distance sensitive and is applied at each end office on a per access minute basis.

In instances where the customer's service wire center and the end user's end office are collocated the Local Transport Circuit Connection is applied.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.2 Local Transport (Cont'd)

(A) Local Transport Description (Cont'd)Mileage

The Mileage rate element provides the transmission facilities between the customer's premises and the end office switch. The Mileage rate element is charged on a per mile, per minute basis.

For purposes of determining Local Transport mileage, distance will be measured from the wire center that serves the customer's premises to the end office switch. Exceptions to the mileage measurement rules are set forth in (B) following.

(B) Mileage Measurement

The mileage to be used to determine the monthly rate for the Local Transport Mileage rate element is calculated on the airline distance between the end office switch where the call carried by Local Transport originates or terminates and the customer's serving wire center, except as set forth in (1) through (5) following.

The Telephone Company may reconfigure its local exchange plant as required in the normal operation of its business. If such network reconfiguration results in a changed location of the IC serving wire center the Telephone Company will provide the IC with a minimum 6 months notice. The Local Transport Mileage measurement will be based upon the new serving wire center's V & H coordinates and the end office switch V & H coordinates.

Where Switched Access Services are routed between a Telephone Company's digital host central office and its corresponding digital remote central office, and the digital remote central office is identified by separate and unique NXX and V & H Coordinates, the Local Transport Mileage shall be calculated on the airline distance between the customer's serving wire center and the remote end office.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.2 Local Transport (Cont'd)

(B) Mileage Measurement (Cont'd)

Where applicable, the V & H coordinates method is used to determine mileage. The V & H information is set forth in Section 14 of this tariff. Where the calculated miles include a fraction, the value is always rounded up to the next full mile.

Exceptions to the mileage measurement rules are as follows:

- (1) Mileage for access minutes in the originating direction over FGA is calculated on the airline distance between the end office switch where the FGA dial tone is provided and the customer's serving wire center.

For FGA calls terminated on an extended basis outside the FGA Access Area, but within the LATA, mileage in the terminating direction is also calculated on the airline distance between the FGA dial tone office and the end office switch where the call terminates as set forth in 5.5.9 following.

Where a customer utilizes FGA to originate traffic within an extended area service (EAS) calling area provided by more than one telephone company, additional Local Transport Mileage is calculated between the FGA dial tone office and the end office(s) where the call originates as set forth in 2.4.7(C) preceding.

- (2) When a non AT&T customer's premises is within five miles of an AT&T Class 4 office, the Local Transport mileage for a call which is carried over a premium Switched Access Service, originating or terminating through an end office switch, shall be the distance as would be determined from that end office switch to the serving wire center for that AT&T Class 4 office unless the customer specifies that for an entire LATA, it wants all measurements determined from its serving wire center. This designation (i.e., which serving wire center to use in calculating mileage) may be changed only once in any 12 month period. Such change will be made without charge(s) to the customer.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.2 Local Transport (Cont'd)

(B) Mileage Measurement (Cont'd)

- (3) When the Alternate Traffic Routing option to a second customer location is provided with Feature Groups C, D, and 800 Access Service, the Local Transport access minutes will be apportioned between the two trunk groups used to provide this feature. Such apportionment will be made using standard Telephone Company traffic engineering methodology and will be based on the last trunk CCS desired for the high usage group, as described in 5.3.2(N) preceding, and the total busy hour minutes of capacity ordered to the end office, when the feature is provided at an end office switch, or to the subtending end offices when the feature is provided at an access tandem switch. This apportionment will serve as the basis for Local Transport mileage calculation. For Feature Group D, the apportionment will be based on the actual measured data which is recorded against the specific trunk group that carried a particular call.
- (4) When terminating Feature Group C Switched Access Service is provided from multiple customer premises to an end office not equipped with measurement capabilities, the total Local Transport access minutes for that end office will be apportioned among the trunk groups accessing the end office on the basis of the individual busy hour minutes of capacity ordered for each of those trunk groups. This apportionment will serve as the basis for Local Transport mileage calculation.
- (5) When more than one Telephone Company is involved in the provision of Switched Access Service, the mileage for the Local Transport Mileage rate element for each Telephone Company is calculated as set forth in 2.4.7 preceding.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.3 End Office

The End Office rate category provides the local end office switching and end user termination functions necessary to complete the transmission of Switched Access communications to and from the end users served by the local end office. The End Office Rate category includes the Local Switching.

(A) Local Switching

The Local Switching rate element provides for the use of end office switching equipment, the termination of end user common lines at the local end office, and the termination of calls at a Telephone Company intercept operator or recording. The intercept operator or recording tells a caller why a call could not be completed, and, if possible, provides the correct number.

Where end offices are appropriately equipped, international dialing may be provided. International dialing provides the capability of switching international calls with service prefix and address codes having more digits than are capable of being switched through a standard FGC or FGD equipped end office.

(1) Nonpremium Local Switching

In end offices not equipped with equal access capabilities, nonpremium Local Switching rates apply to all Feature Group A, Feature Group B, and 800 Access Service access minutes that originate from such end offices. Nonpremium Local Switching rates shall only apply to non-AT&T customers.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.3 End Office (Cont'd)

(B) 800 Data Base Query Service

Query usage charges for 800 Data Base Query Service shown in 5.2.6 apply as follows:

- (1) A Basic 800 Data Base Query charge will apply for each basic 800 call query received at the Telephone Company's 800 data base. Per query charges are accumulated over a monthly period and billed to the customer on a monthly basis.
- (2) A Premium 800 Data Base Query charge will apply for each premium 800 call query received at the Telephone Company's 800 data base. Per query charges are accumulated over a monthly period and billed to the customer on a monthly basis.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.4 Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service). The types of nonrecurring charges that apply for Switched Access Service are: Installation of Service, Service Rearrangements, Moves, 800 Access Charges, and change of Feature Group type.

(A) Installation of Service

For Switched Access Service installations two types of nonrecurring charges apply.

(1) ASR Ordering Charge

This charge applies on a per ASR basis for customer requests for installation of Switched Access Services. The ASR Ordering Charge shall apply regardless of whether the service is ordered on a line, trunk, or busy hour minute of capacity basis.

(2) Installation Charge

This charge applies per line or trunk installed. For switched access services ordered on a busy hour minute of capacity basis, the Installation Charge is applied only when the capacity ordered requires the installation of an additional trunk from the first point of switching to the customer designated premises.

(B) Service Rearrangements

The ASR Ordering Charge described in (A)(1) preceding will apply on an ASR basis for changes to existing services other than changes involving administrative activities. Changes to existing services include activities such as changes and/or additions in optional features, the combination or splitting of FGA hunt groups, and moves of the point of termination within the same building.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.4 Nonrecurring Charges (Cont'd)

(B) Service Rearrangements (Cont'd)

Administrative changes will be made without charge(s) to the customer. Administrative changes are as follows:

- Change of customer name,
- Change of customer or customer's end user premises address when the change of address is not a result of a physical relocation of equipment,
- Change in billing date (name, address, or contact name or telephone number),
- Change of agency authorization,
- Change of customer circuit identification,
- Change of billing account number,
- Change of customer test line number,
- Change of customer or customer's end user contact name or telephone number, and
- Change of jurisdiction.

(C) Moves

A move involves a change in the physical location of one of the following:

- The point of termination at the customer's premises
- The customer's premises

The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(1) Moves Within the Same Building

When the move is to a new location within the same building, the Telephone Company shall be responsible for the physical relocation of the Point of Termination and any associated Network Terminating Wire as outlined in applicable Telephone Company operating practices. The charge for the move will be the ASR Ordering Charge as set forth in (A)(1) preceding. There will be no change in the minimum period requirements.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.4 Nonrecurring Charges (Cont'd)

(C) Moves (Cont'd)(2) Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and the Telephone Company shall provide a physical Point of Termination and any necessary Network Terminating Wire located at the new building as outlined in applicable Telephone Company operating practices. All associated nonrecurring charges will apply per service. New minimum period requirements will be established for the new service. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

(D) 800 Access Nonrecurring Charge

The 800 Access Nonrecurring Charge, as set forth in 5.6 following, shall apply to each NXX activated or deactivated in a Telephone Company jurisdiction. Separate nonrecurring charges apply to the activation or deactivation of the first 800 NXX code contained in a customer's order and to the activation or deactivation of each additional 800 NXX code contained in the same order.

(E) Change of Feature Group Type

Changes from one type of Feature Group to another will be treated as a discontinuance of one type of service and a start of another and new minimum period obligations will be established. Nonrecurring charges will apply, with one exception.

When a customer upgrades a Feature Group A or B service to a Feature Group D service, and when Feature Group C is upgraded to Feature Group D coincident with the availability of Feature Group D in an end office the nonrecurring charge will not apply and minimum period obligations will not change if the following conditions are met:

- (1) The same customer premises is maintained,

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.4 Nonrecurring Charges (Cont'd)

(E) Change of Feature Group Type (Cont'd)

- (2) and the customer submits a disconnect order for FGA or FGB within 30 days after the customer is notified by the Telephone Company as to the results of the final Presubscription allocation of end users to the customer. Further, the customer must request an effective date for the disconnect orders within 60 days after the Telephone Company has notified the customer of the results of the final Presubscription allocation.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.5 Determination of Access Minutes(A) Measurement and Determination of Access Minutes

Customer traffic to end offices will be measured (i.e., recorded) by the Telephone Company at end office switches or access tandem switches. Originating and terminating calls will be measured by the Telephone Company, as set forth in (B) through (F) following to determine the basis for computing chargeable access minutes. The Customer's facilities shall provide the necessary on-hook, off-hook, answer and disconnect supervision.

For originating and terminating calls over FGA, FGB, and FGD and for terminating calls over FGC to 800, the measured minutes are the chargeable access minutes. For originating calls over FGC, chargeable originating access minutes are derived from recorded minutes which are converted to chargeable access minutes as set forth in (D) following. When assumed minutes are used, the assumed minutes are the chargeable access minutes as set forth in (G) following. When mixed interstate and intrastate Switched Access Service is provided the percent of intrastate usage is determined as set forth in (H) following.

For FGB, FGC, and FGD access minutes or fractions thereof, the exact value of the fraction being a function of the switch technology where the measurement is made, are accumulated over the billing period for each end office, and are then rounded up to the nearest access minute for each end office.

For FGA access minutes or fractions thereof, the exact value of the fraction being a function of the switch technology where the measurement is made, are accumulated over the billing period of each line or hunt group, and are then rounded up to the nearest access minute for each line or hunt group.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.5 Determination of Access Minutes (Cont'd)(B) Feature Group A Usage Measurement

For originating calls over FGA, usage measurement begins upon acknowledgment from the customer.

The measurement of originating call usage over FGA ends when the originating FGA entry switch receives an on-hook supervisory signal from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch.

For terminating calls over FGA, usage measurement begins when the terminating FGA entry switch receives an off-hook supervisory signal from the terminating end user's end office, indicating the terminating end user has answered.

The measurement of terminating call usage over FGA ends when the terminating FGA entry switch receives an on-hook supervisory signal from either the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch.

(C) Feature Group B Usage Measurement

For originating calls over FGB, usage measurement begins when the originating FGB entry switch receives answer supervision forwarded from the customer's point of termination, indicating the customer's equipment has answered.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.5 Determination of Access Minutes (Cont'd)(C) Feature Group B Usage Measurement (Cont'd)

The measurement of originating call usage over FGB ends when the originating FGB entry switch receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch.

For terminating calls over FGB, usage measurement begins when the terminating FGB entry switch receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered.

The measurement of terminating call usage over FGB ends when the terminating FGB entry switch receives disconnect supervision from either the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, which ever is recognized first by the entry switch.

(D) Feature Group C Usage Measurement

For originating calls over FGC, usage measurement begins when the originating FGC entry switch receives answer supervision from the customer's point of termination, indicating the called party has answered.

The measurement of originating call usage over FGC ends when the originating FGC entry switch receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch.

For originating calls over FGC, chargeable access minutes are calculated as follows.

Step 1: Obtain recorded originating minutes and messages (measured as set forth following) from the appropriate recording data.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.5 Determination of Access Minutes (Cont'd)(D) Feature Group C Usage Measurement (Cont'd)

- Step 2: Obtain the total attempts by dividing the originating measured messages by the completion ratio. Completion ratios (CR) are obtained separately for the major call categories such as DDD, operator, 800, 900, directory assistance, and international from a sample study which analyzes the ultimate completion status of the total attempts which receive acknowledgment from the customer. That is, Measured Messages divided by Completion Ratio equals Total Attempts.
- Step 3: Obtain the total non-conversation time additive (NCTA) by multiplying the total attempts (obtained in Step 2) by the NCTA per attempt ratio. The NCTA per attempt ratio is obtained from the sample study identified in Step 2 by measuring the non-conversation time associated with both completed and in completed attempts. The total NCTA is the time on a completed attempt from customer acknowledgment of receipt of call to called party answer (set up and ringing) plus the time on an in completed attempt from customer acknowledgment of call until the access tandem or end office receives a disconnect signal (ring - no answer, busy or network blockage). That is, Total Attempts times Non-Conversation Time per Attempt Ratio equals Total NCTA.
- Step 4: Obtain total chargeable originating access minutes by adding the total NCTA (obtained in Step 3) to the recorded originating measured minutes (obtained in Step 1). That is, Measured Minutes plus NCTA equals Chargeable Originating Access Minutes.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.5 Determination of Access Minutes (Cont'd)(D) Feature Group C Usage Measurement (Cont'd)

Following is an example which illustrates how the chargeable originating access minutes are derived from the measured originating minutes using this formula.

Where: Measured Minutes (M. Min.) = 7,000
Measured Messages (M. Mes.) = 1,000
Completion Ratio (CR) = .75
NCTA per Attempt = .4

$$(1) \text{ Total Attempts} = \frac{1,000(\text{M Mes.})}{.75 (\text{CR})} = 1,333.33$$

$$(2) \text{ Total NCTA} = .4 (\text{NCTA per Attempt}) \times 1,333.33 = 533.33$$

$$(3) \text{ Total Chargeable Originating Access Minutes} = 7,000 (\text{M. Min.}) + 533.33 (\text{NCTA}) = 7,533.33$$

For terminating calls over FGC to services other than 800, 900, or directory Assistance, terminating FGC usage is not directly measured at the terminating entry switch, but is imputed from the originating service usage, excluding usage from calls to 800, 900 or Directory Assistance Services.

For terminating calls over FGC to 800 Service, usage measurement begins when the terminating FGC entry switch receives answer supervision from the terminating end user's end office, indicating the terminating 800 Service end user has answered.

The measurement of terminating call usage over FGC to 800 Service ends when the terminating FGC entry switch receives an off-hook supervisory signal from the terminating end user's end office, indicating the terminating 800 Service end user has disconnected, or from the customer's point of termination, whichever is recognized first by the entry switch.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.5 Determination of Access Minutes (Cont'd)(E) Feature Group D Usage Measurement

For originating calls over FGD, usage measurement begins when the originating FGD entry switch receives the first wink supervisory signal forwarded from the customer's point of termination.

The measurement of originating call usage over FGD ends when the originating FGD entry switch receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch.

The terminating calls over FGD, the measurement of access minutes begins when the terminating FGD entry switch receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered.

The measurement of terminating call usage over FGD ends when the terminating FGD entry switch receives disconnect supervision from either the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch.

The measurement of terminating call usage over FGC to 800 Service ends when the terminating FGC entry switch receives an off-hook supervisory signal from the terminating end user's end office, indicating the terminating 800 Service end user has disconnected, or from the customer's point of termination, whichever is recognized first by the entry switch.

(F) 800 Access Service Usage Measurement

For originating calls over 800 Access Service, usage measurement begins when the originating 800 access Service entry switch receives answer supervision from the customer's point of termination, indicating the called party has answered.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.5 Determination of Access Minutes (Cont'd)(F) 800 Access Service Usage Measurement (Cont'd)

The measurement of originating call usage over 800 Access Service ends when the originating 800 Access Service entry switch receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch.

(G) Assumed Minutes of Use

Assumed minutes are used where measurement capability does not exist for FGA or FGB services and are applied on a per line or per trunk basis, as appropriate. The application of assumed minutes of use for FGA and FGB is set forth in (1) and (2) following.

- (1) Where originating and terminating measurement capability does not exist for a FGA service arranged for two way calling, the number of assumed access minutes as set forth under the "2-Way" total in 5.6 following will apply per line. Where measurement capability exists for either originating or terminating usage, but not both, on a line arranged for two way calling, the number of access minutes per line will be the number of assumed access minutes as set forth under the "2-Way" total in 5.6 following or the measured usage, whichever is greater.

Where a FGA service is arranged for either originating calling only or terminating calling only, the number of assumed access minutes as set forth under "Originating" or "Terminating" in 6.6 following, as appropriate, will apply per line.

Where measurement capability does not exist for FGA service, the originating and/or terminating CCL rate as set forth in Section 3 of this tariff will be applied based on the directionality of the line, (i.e., originating or terminating). For lines arranged for two-way calling, other than those arranged for foreign exchange service, 53% of the "two-way" surrogate will be used to apply the originating CCL rate and 47% of the "two-way" surrogate will be used to apply the terminating CCL rate.

For FGA service arranged to provide a foreign exchange service, the terminating CCL rate shall apply to all originating and terminating assumed minutes of use.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.5 Determination of Access Minutes (Cont'd)(G) Assumed Minutes of Use (Cont'd)

- (2) Where originating and terminating measurement capability does not exist for FGB service provided to an end office switch or access tandem, the number of access minutes will be the "2-Way" minutes of use as set forth in 5.6 following, per trunk per month when the trunk is arranged for two way calling. Where measurement capability exists for either originating or terminating usage, but not both, on a trunk arranged for two way calling, the number of access minutes per trunk per month will be the 2-Way assumed minutes of use or the measured usage whichever is greater.

Where an FGB service is arranged for either originating calling only or terminating calling only, the "Originating Only," or, "Terminating Only" assumed minutes of use, as set forth in 5.6 following, will apply per trunk per month for trunks arranged for originating calling only or terminating calling only.

Where originating or terminating measurement capability does not exist for FGB service provided to an access tandem, the number of assumed access minutes will be allocated to each subtending end office for the purposes of applying Local Transport charges. This usage allocation will be based on the ratio of the number of subscriber lines in each end office to the total number of subscriber lines in the FGB Access Area.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.5 Determination of Access Minutes (Cont'd)(H) Jurisdictional Report Requirements

(1) Jurisdictional Reports

(a) Percent Interstate Usage (PIU)

- 1) When the Company receives sufficient call detail to permit it to determine the jurisdiction of some or all originating and terminating access minutes of use, the Company will use that call detail to render bills for those minutes of use and will not use customer reported Percent Interstate Usage (PIU) factors to determine the jurisdiction of those minutes of use.

The Company will apply the PIU factor, either provided by the customer or as set forth in section (H)(1)(a)(2) or (H)(1)(b), only to minutes of use for which the Company does not have sufficient call detail to determine jurisdiction. The customer-provided PIU factor will be used until the customer provides an updated PIU factor, as set forth in (H)(1)(b) following. No prorating or back billing will be done based on the updated report.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.5 Determination of Access Minutes (Cont'd)(H) Jurisdictional Report Requirements (Cont'd)

(1) Jurisdictional Reports (Cont'd)

(a) Percent Interstate Usage (PIU) (Cont'd)

1) (Cont'd)

There may be some portion of terminating minutes where it is not possible to know, and therefore to send, the needed originating number information. Access minutes lacking originating information on terminating calls will be set at 7.00 percent (%) (the "floor"), for all switched access customers.

When the percentage of terminating traffic without sufficient call detail to determine jurisdiction does not exceed the sum of the floor plus a 2.00 percent (%) grace threshold or 9.00 percent (%), the Company will apply the PIU factor, either provided by the customer or as set forth in section (H)(1)(a)(2).

When the percentage is greater than 9.00 percent (%), the Company will assess rates from this tariff on all minutes exceeding the floor. For example, if 30 percent (%) of a customer's terminating minutes sent to the Company do not contain sufficient originating information to allow the Company to determine the originating location, then the Company would apply the provisions of this tariff to those minutes exceeding the "floor", or 23.00 percent (%) in this example.

The Company may recalculate the overall customer average "floor" quarterly. In addition, subsequent reviews or audits of specific customer usage may result in a new "floor" for that customer.

In the event that the Company applies rates to terminating calls without originating number information as provided in this tariff, customers will have the opportunity to request backup documentation of the Company's basis for such application, and further request that the Company change the application of the intrastate access rate upon a showing of why the intrastate rate should not be applied.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.5 Determination of Access Minutes (Cont'd)(H) Jurisdictional Report Requirements (Cont'd)

(1) Jurisdictional Reports (Cont'd)

(a) Percent Interstate Usage (PIU) (Cont'd)

- 2) When the customer initially orders Switched Access Service(s), the customer will state in its order (Access Service Request) a PIU factor. This factor will be used by the Company as the customer-provided PIU factor until the customer provides updated PIU factors, as required in (H)(1)(b) following. For each service listed below, the customer may provide separate PIU factors, in accordance with sections (H)(1)(a)(1) and (H)(1)(a)(3).

- Feature Group A (FGA) Switched Access Service ^{1, 2, 3}
- Feature Group B (FGB) Switched Access Service ^{1, 2}
- Feature Group C (FGC) Switched Access Service ^{1, 2}
- Feature Group D (FGD) Switched Access Service ^{1, 2}
- 500 Access Services ^{1, 2}
- 700 Access Services ^{1, 2}
- Toll Free Services ^{1, 2, 4}
- 900 Access Services ^{1, 2}

- ¹ The PIU factors will apply to all associated elements and services, e.g. Carrier Common Line, End Office Switching, Information Surcharge, Interconnection Charge, and, if applicable, Tandem Switched Transport and Tandem Switching minutes of use.
- ² The PIU for Switched Access services must be provided by the customer of record when used in conjunction with Collocation Services as described in Section 16.
- ³ When FGA service is used to terminate calls outside the Access Area as set forth in 5.2.1 (A)(7) preceding, the customer provided PIU will be used to determine the percent of intrastate FGA usage terminated to end office outside the Access Area but within the LATA.
- ⁴ "Toll Free" service includes any access service which utilizes the following NPAs: 800, 888, 877, 866, 855, 844, 833, and 822 (as they become available to the industry).

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- 5. Switched Access Service (Cont'd)
- 5.5 Rates Categories, Applications, and Regulations (Cont'd)
- 5.5.5 Determination of Access Minutes (Cont'd)
- (H) Jurisdictional Report Requirements (Cont'd)
 - (1) Jurisdictional Reports (Cont'd)
 - (a) Percent Interstate Usage (PIU) (Cont'd)
 - 2) (Cont'd)

When a customer submits an order for Switched Access services, the customer must state the PIU factor on a statewide, LATA, or billing account number (BAN).

When the customer provides PIU factors, the Company will subtract the developed PIU from 100, and the difference is the percent intrastate usage. The sum of the interstate and intrastate percentages will equal 100 percent. The customer may only provide a PIU factor that is a whole number (a number from 0 to 100).

- 3) For Feature Group A and Feature Group B pursuant to Federal Communications Commission Memorandum Opinion and Order FCC 85-145 adopted April 16, 1985, interstate usage is to be developed as though every call, that enters a customer network at a point within the same state as that in which the called station is situated, is an intrastate communication and every call, that enters a customer's network at a point in a state other than that where the called station is situated, is an interstate communication.

For purposes of developing the projected interstate percentage for Feature Group C and Feature Group D, the customer shall consider every call, that originates from a calling party in one state and terminates to a called party in a different state, to be interstate communications. The customer shall consider every call, that terminates to a called party within the same state as the state where the calling party is located, to be intrastate communications. The manner in which a call is routed through the telecommunications network does not affect the jurisdiction of a call; i.e., a call between two points within the same state is an intrastate call even if it is routed through another state.

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- 5. Switched Access Service (Cont'd)
- 5.5 Rates Categories, Applications, and Regulations (Cont'd)
- 5.5.5 Determination of Access Minutes (Cont'd)
- (H) Jurisdictional Report Requirements (Cont'd)
 - (1) Jurisdictional Reports (Cont'd)
 - (b) Jurisdictional Report Updates

The customer may update the interstate and intrastate jurisdictional reports on a quarterly basis. The reports will be based on the prior three months and will be due within fifteen days after the end of the quarter, beginning with the completion of the first full quarter of service. In the event that the Company does not have sufficient data to rely on actual call detail or to develop a PIU factor, these factors will be applied to activity dated on or after the first day of the next calendar month, which begins at least 15 business days after the day on which the revised report or letter is received.

If the revised factors represent what the Company considers to be a substantial deviation (a deviation of 5 (five) percentage points or more for the preceding twelve calendar months is a substantial deviation) from the customer's previously reported factors and cannot be attributed to seasonal changes or other identifiable reasons, the Company will request a Jurisdictional Report Verification of the factors as set forth in (H)(3) following.

When the Company does not have sufficient data to rely on actual call detail or to develop a PIU factor, the revised report or letter will serve as the basis for the next three months' billing and will be effective on the bill date for that service. If the customer does not supply an updated quarterly report or letter, the Company will assume the customer-provided PIU factors to be the same as those provided in the last quarterly report or letter accepted by the Company.

For those cases in which a quarterly report or letter has never been received from the customer, the Company will assume the customer-provided PIU factors to be the same as provided in the order for service.

A customer may file jurisdictional reports aggregating usage at a statewide, LATA, or billing account number (BAN).

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.5 Determination of Access Minutes (Cont'd)(H) Jurisdictional Report Requirements (Cont'd)

(2) Maintenance of Customer Data

The customer shall retain for a minimum of twelve months call detail records that substantiate the interstate percent provided to the Company as set forth in (H)(1)(b) preceding for switched access service. Such records shall consist of (a) and (b) following, if applicable:

- (a) All call detail records such as work papers and/or backup documentation including paper, magnetic tapes or any other form of records for billed customer traffic; call information including call originating and terminating address (i.e., calling, called number), the call duration, all originating and terminating trunk groups or access lines over which the call is routed; and the point at which the call enters the customer's network, and;
- (b) If the customer has a mechanized system in place that calculates the PIU factor, then a description of that system and the methodology used to calculate the PIU factor must be furnished and any other pertinent information (such as, but not limited to, flowcharts, source code, etc.) relating to such system must also be made available.

(3) Jurisdictional Reports Verification

The Company may request the customer to verify their jurisdictional reports. The customer shall keep records of call detail from which the percentage of interstate and intrastate use can be ascertained. The Company will request the customer to provide the records of call detail and other information (as specified in (H)(2) preceding), used to determine the percentage of interstate and intrastate use. No more than one verification request will be made per year.

- (a) If the PIU factors filed by the customer cannot be validated by the data provided, and the data provided by the customer is sufficient to calculate a PIU factor different than the customer's reported PIU factor, the Telephone Company will use these records to:
 - 1) Revise the customer's PIU factor.
 - 2) Calculate the interstate and intrastate access charges that should have been billed to the customer for the prior period (as specified in (H)(2) preceding), that the inaccurate PIUs had been used and debit or credit the customer for the difference between the charges that should have been billed with the revised PIU and the charges that were billed.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.5 Determination of Access Minutes (Cont'd)(H) Jurisdictional Report Requirements (Cont'd)

(3) Jurisdictional Reports Verification (Cont'd)

(b) The customer shall supply the data to the Telephone Company within 30 days of the Telephone Company request. The Telephone Company will request data for the four prior quarters unless a shorter period is requested by the customer and agreed to by the Company.

(c) If the customer fails to supply data (as specified in (H)(2) preceding) within 45 calendar days of the Company's request, sufficient for the Company to substantiate or determine PIU factors, then:

- 1) The Company will apply a default PIU factor of 50% to the traffic for which the Company does not have sufficient call detail to determine the jurisdiction of the traffic ("unknown jurisdiction" usage) (i.e., 50% of the unknown jurisdiction usage will be billed under the interstate jurisdiction and 50% of the unknown jurisdiction usage will be billed under the intrastate tariff) in lieu of the PIU factors last submitted by the customer.
- 2) The Company will apply the default PIU factor to all future access minutes of use with unknown jurisdiction beginning with the first bill date following the 45 calendar day period during which the customer was to submit the records of call detail requested by the Company. The application of the default PIU factor will continue until the customer provides the Company with records of call detail or other data that are sufficient for the Company to substantiate the customer-provided PIU factors.

(4) Contested Jurisdictional Reports

If the Company determines that the customer-provided PIUs are inaccurate, after reviewing the data provided by the customer, then the Company will report the results of the analysis to the customer by Certified Mail (return receipt requested). The Company will request that the customer provide updated PIU factors consistent with those contained in the Company's report.

If the Company applies the revised or default PIU factor to the customer's account (as provided in (H)(3)(b) preceding) in lieu of the customer-provided PIU factor, the customer may contest application of the default PIU by providing written notification, by U.S. Certified Mail (return receipt requested), to the Company within thirty (30) calendar days from the date the revised or default PIU is applied or from the date that the Company provides notice to the customer of its decision to apply the revised or default PIU. The customer may request that the dispute be resolved by a neutral arbitrator mutually agreed upon by the Company and the customer. Arbitration is an option provided in addition to the customer's existing right to file a complaint or legal action in a court of law or at the Arizona Corporation Commission for resolution of the dispute. The arbitration hearing

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.5 Determination of Access Minutes (Cont'd)(H) Jurisdictional Report Requirements (Cont'd)

(4) Contested Jurisdictional Reports (Cont'd)

will be conducted in a state or location within the Company operating territory where the customer maintains its principal place of business or at a location within the Company operating territory that is mutually agreed upon by both parties. The arbitration procedures shall be governed by the law (both statutory and case) of the state in which the arbitration hearing is held, including, but not limited to, the Uniform Arbitration Act, as adopted in that state. The arbitrator shall determine the customer's PIU for each category of traffic based on the standards in (H)(1) preceding.

Prior to the arbitration hearing, each party shall notify the arbitrator of the PIU factor(s) which that party believes to be correct. The arbitrator, in deciding, may adopt the PIU percentage of either party or may adopt a PIU different from those proposed by the parties. If the arbitrator adopts a PIU proposed by one of the parties, the other party (whose PIU was not adopted) shall pay all costs of the arbitration. If the arbitrator adopts a PIU percentage higher than either of the PIU proposed by the parties, then the party proposing the lower PIU shall pay all costs of the arbitration. If the arbitrator adopts a PIU lower than either of the PIU proposed by the parties, then the party proposing the higher PIU shall pay all costs of the arbitration. If the arbitrator adopts a PIU which falls between the two percentages adopted by the parties, then the parties shall each pay one-half of the arbitration costs.

The PIU factor(s) for each category of traffic determined by the arbitrator will be applied by the Company to all future access minutes of use with unknown jurisdiction from that customer in that state until the customer provides the Company with records of call detail or other data that are sufficient for the Company to substantiate the customer-provided PIU factors.

Absent the customer's written notification, within the timeframe noted above, the customer must comply with the provisions set forth in (H)(2) and (H)(3) preceding. If the customer fails to comply with these provisions, the customer will be in violation of this tariff and the Company may refuse additional applications for service and/or refuse to complete any and all pending orders for service or may discontinue the provision of the services to the customer as specified in Section 2.1.8 of this tariff.

The Company retains the right to pursue any and all other legal remedies, whether in addition to or in lieu of the above procedures, to recover any under-billed switched access charges associated with incorrect customer-provided PIU factors under the applicable interstate or intrastate tariffs.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.6 Determination of Nonpremium and Premium Rates

- (A) Rates are applied either as premium rates or nonpremium rates. Nonpremium rates are discounted access minute rates for measured or assumed access minutes.

The specific application of these rates for a customer is dependent upon the Switched Access Service and the availability of equal access capabilities in the end office to which the service is provided.

The following rules provide the basis for applying the rates and charges:

- (1) Premium rates apply to all terminating Switched Access Service and to all access minutes that originate from end offices not equipped with equal access capabilities when the service is provided to AT&T.

When an end office is converted to an equal access end office, the FGA and FGB customers will have the choice of converting existing services to equal access (i.e., Feature Group D) at no charge, as set forth in 5.5.4(E) preceding or retaining the existing services. Premium rates will apply to the total access minutes beginning on the actual conversion date, whether the customer chooses to convert to FGD or retain existing services. Existing FGC service must be converted to FGD service when an end office is converted to equal access.

- (2) Nonpremium usage rates apply to all FGA or FGB access minutes (measured or assumed) and all 800 Access Service access minutes that originate from end offices not equipped with equal access capabilities.

Where originating and/or terminating measurement capability does not exist for FGA or FGB provided to an entry switch, the number of access minutes that will be assumed are as set forth in Section 5.6 following.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.6 Determination of Nonpremium and Premium Rates (Cont'd)(B) Transition Billing Arrangement

- (1) When FGA- or FGB-Switched Access Service provided to an entry switch (i.e., dial tone office for FGA and access tandem for FGB) has usage originating from and/or terminating at both end offices that have been converted to equal access and end offices that have not been converted, the premium and nonpremium rates will apply in the following manner:
- (2) All terminating access minutes will be billed at premium rates. All access minutes that originate from equal access end office(s) will be billed at premium rates. Access minutes that originate from end offices not equipped with equal access capabilities, hereinafter referred to as nonpremium access minutes, will continue to be billed at nonpremium rates. Nonpremium usage rates will apply as follows depending on the type of service.
- (3) The number of nonpremium access minutes to be billed at nonpremium rates is derived by subtracting the number of premium-rated access minutes from the total number of access minutes.
- (4) The number of access minutes to be rated as premium access minutes is determined as follows:

Where end office specific usage data is available, premium rates apply to the measured access minutes originating from or terminating at the equal access end office(s).

Where measurement capability does not exist and/or end office-specific usage data is not available, originating usage will be apportioned between premium and nonpremium usage as described following:

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.6 Determination of Nonpremium and Premium Rates (Cont'd)(B) Transition Billing Arrangement (Cont'd)

(4) (Cont'd)

The usage to be apportioned will be the recorded usage or the assumed usage for FGA and FGB. Such apportionment will be based on the ratio of the number of subscriber lines in the access area (i.e., local calling area, or end offices subtending the access tandem, as appropriate) of the entry switch that are served by equal access end offices to the total number of subscriber lines in that access area. The ratio thus developed is applied to the total measured or assumed originating FGA and FGB usage, as applicable, to determine the usage to be billed at premium rates.

The ratios used to determine the premium usage, as set forth above, will be updated on a quarterly basis and provided to the customer with the last bill rendered for the preceding quarter or mailed separately within five working days after the first day of the new quarter. Information regarding the data used to derive the ratios will be provided to the customer upon reasonable request.

- (5) For purposes of administering this provision: (1) subscriber lines are defined as exchange service lines, Centrex lines and Centrex-type lines provided by the telephone company under its local and/or general exchange service tariff; (2) the access area is defined as the local calling area of the dial tone office for originating and terminating FGA, and all end offices subtending the access tandem for originating and terminating FGB; and (3) the local calling area of the dial tone office is as defined in the telephone company's local and/or general exchange service tariff.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.7 Minimum Periods and Charges(A) Minimum Periods

Switched Access Service is provided for a minimum period of one month.

(B) Minimum Monthly Charge

Switched Access Service is subject to a minimum monthly charge. The minimum charge applies for the total capacity of service provided.

For all Switched Access Arrangements, the minimum monthly charge for Local Switching, rate element is the charge set forth in 6.6 following for the measured or assumed usage for the month.

For the Local Transport rate element of Switched Access Services, the minimum monthly charge is set forth in 5.6 following and is assessed as follows:

- (1) For Switched Access Services ordered in BHMC, the Minimum Monthly Charge per BHMC will be based on the total number of BHMCs (by type of BHMC) provided in or out of the end office. For Switched Access Services ordered in lines or trunks, the Minimum Monthly Charge per line or trunk shall apply.
- (2) If the actual Local Transport usage charge for the month is higher than the minimum monthly charge, the customer pays the actual usage charge. If the actual Local Transport usage charge is lower than the minimum monthly charge, the customer pays the minimum monthly charge.

The minimum monthly charge is not applied to Feature Group A and Feature Group B services when an assumed number of access minutes are used. In these cases, the customer will always be billed for the assumed number of access minutes.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.8 Application of Rates for FGA Extension Service

When a FGA extension service is provided with additional terminations of the service at different building(s) in the same or a different Local Serving Area, the Feature Group A extensions within the Local Serving Area are provided and charged for under the Telephone Company's local and/or general exchange service tariffs, and the Feature Group A extensions in different Local Serving Areas are provided and charged for as Special Access Service. The applicable rate elements which may apply are: A Voice Grade Circuit Termination, Circuit Mileage, and Signaling Capability (optional features and functions). All appropriate monthly rates and nonrecurring charges set forth in 6.5.5 following will apply.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.9 Application of Rates for Extended FGA Terminating Service

For calls terminated on a 1+ basis to NXXs outside the FGA Access Area, however inside the LATA, as set forth in 5.2.1 (A)(7) preceding, the following additional Switched Access End office and Local Transport rates shall apply:

- For each such call, Local Switching and Local Transport Circuit Connection rates shall apply per terminating access minute.
- For each such call, Local Transport Mileage rates shall apply per terminating access minute. Mileage is calculated on the airline distance between the dial tone office where the FGA service is provided and the end office where the call is terminated.

Rates for FGA calls terminated to NXXs outside the FGA Access Area as set forth in the preceding paragraphs are in addition to the applicable FGA rates charged within the FGA Access Area for each such call.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.10 Network Blocking Charge for Feature Group D

In the event that a customer's FGD trunk group blocking threshold stated below is exceeded, the customer will be notified by the Telephone Company to increase its capacity (busy hour minutes of capacity or quantities of trunks) when excessive trunk group blocking occurs on groups carrying Feature Group D traffic and the measured access minutes for that hour exceed the capacity purchased. The blocking thresholds are predicted on time consistent, hourly measurements over a 30 day period excluding Saturdays, Sundays and national holidays. If the order for additional capacity has not been received by the Telephone Company within 15 days of the notification, the Telephone Company will bill the customer, at the rate set forth in 5.6 following, for each overflow in excess of the blocking threshold when (1) the average "30 day period" overflow exceeds the threshold level for any particular hour and (2) the "30 day period" measured average originating or two-way usage for the same clock hour exceeds the capacity ordered.

Blocking Thresholds

| <u>Trunks in Service</u> | <u>1%</u> | <u>1/2%</u> |
|--------------------------|-----------|-------------|
| 1-2 | .070 | .045 |
| 3-4 | .050 | .035 |
| 5-6 | .040 | .025 |
| 7 or greater | .030 | .030 |

The 1% blocking threshold is for transmission paths carrying traffic direct (without an alternate route) between an end office and a customer's premises. The 1/2% blocking threshold is for transmission paths carrying first routed traffic between an end office and a customer's premises via an access tandem.

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5. Switched Access Service (Cont'd)

5.5 Rates Categories, Applications, and Regulations (Cont'd)

5.5.11 Shared Use Facilities

When a Special Access service and Switched Access service is provided over the same Wideband Analog or High Capacity facility through a common interface, the facility will be considered as part of the Special Access Service, and will be ordered, provided, and rated as set forth in 6.2.5 following.

Switched Access Service rates and charges will apply for each channel of the shared use facility that is used to provide a switched access service.

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5. Switched Access Service (Cont'd)

5.6 Switched Access Rates and Charges

| | | |
|-----|---|-------------------|
| (A) | Rates and Charges | |
| - | Per access minute of use | <u>Rate</u> |
| | Local Transport | |
| | Circuit Connection | |
| | Premium | \$ 0.019241 |
| | Nonpremium | 0.008658 |
| | Mileage-per access | |
| | Minute per mile | |
| | Premium | 0.000270 |
| | Nonpremium | .000122 |
| | End Office Charges | |
| | Local Switching | |
| | Premium | 0.051361 |
| | Nonpremium | 0.023112 |
| | 800 Data Base Query Service - Per Query | |
| | Premium | .010000 |
| | Basic | .010000 |
| | Minimum Monthly Transport Charge | |
| | Per BHMC | 1.924 + (0.027XM) |
| | Per Line or Trunk | |
| | Premium | 57.72 + (0.810XM) |
| | Nonpremium | 25.97 + (0.366XM) |

Where M = Airline mileage applicable to the Local Transport Mileage rate element.

(B) Miscellaneous Switched Access Rates and Charges

| | |
|--------------------------------|--------------------------------|
| | <u>Per ASR</u> |
| ASR Ordering Charge | \$ 55.47 |
| | <u>Per Line or Trunk</u> |
| Service Installation | 159.21 |
| | <u>Per Call</u> |
| FGD Blocking Charge | 0.0080 |
| | <u>Per LATA or Market Area</u> |
| 800 Access Nonrecurring Charge | 192.21 |

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5. Switched Access Service (Cont'd)

5.6 Switched Access Rates and Charges (Cont'd)

(C) Switched Access Assumed Minutes of Use

| | Originating Only | Terminating Only | 2-Way |
|-----------------|---------------------|---------------------|-------|
| Feature Group A | 5855 | 5855 | 5855 |
| Feature Group B | 7790 | 7790 | 7790 |

(D) Carrier Identification Parameter (CIP)

| | Nonrecurring Charges |
|---|-----------------------------|
| Per CIC, Per End Office Direct Trunk | \$ 80.00 |
| Per CIC, Per Access Tandem Direct Trunk | 1,120.00 |
| | Monthly Recurring Charge |
| Per Trunk | \$ 0.46 |

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6. Special Access Service6.1 Provision of Special Access Service

Special Access Service provides a dedicated transmission path to connect customer designated premises*, either directly or through a Telephone Company hub where bridging or multiplexing functions are performed. Special Access Service may also be combined with Switched Access Services in the provision of a customer's intrastate communications service (WATS, 800 or WATS-type Services). Special Access Service includes all exchange access not utilizing Telephone Company central office switches.

Certain Special Access Services listed in this section of the tariff may not be currently offered in all Telephone Company locations but may be provided upon customer request, on an individual case basis, if facilities can be made available with reasonable effort. The Telephone Company will work cooperatively with the Customer to provide the service on a timely basis.

6.1.1 Circuit Types

There are seven types of circuits used to provide Special Access Services:

- Metallic (MT)
- Low Speed Data (LSD)
- Voice Grade (VG)
- Program Audio
- Video
- Wideband Analog (WA)
- Wideband Data (WD)
- Digital Data (DA)
- High Capacity (HC)

These circuits can be either analog or digital. Analog circuits are differentiated by frequency spectrum and bandwidth. Digital connections are differentiated by bit rate.

Note: Telephone Company Centrex CO-like switches are considered to be customer premises for purposes of this tariff.

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6. Special Access Service (Cont'd)6.1 Provision of Special Access Service (Cont'd)6.1.1 Circuit Types (Cont'd)

Each of the nine circuits has its own characteristics. All of the circuit types are subdivided by one or more of the following:

- Transmission specifications,
- Bandwidth,
- Speed (i.e., bit rate),
- Spectrum

The circuit descriptions set forth in this section specify the characteristics of the basic circuit and indicates whether the circuit is provided between customer designated premises or between a customer designated premises and a Telephone Company hub where bridging or multiplexing functions are performed, or between a customer designated premises and a telephone company office capable of combining switched or special access services or a WATS serving office.

Customers can order a basic circuit and select from a list of available technical specifications packages (customized or predefined), channel interfaces, and optional features to design a circuit which meets the Customer's specific communications needs. For purposes of ordering circuits, each has been identified as a type of Special Access circuit. However, such identification is not intended to limit a customer's use of the circuit, nor to imply that a circuit is limited to a particular use.

The optional features and functions available with each type of basic circuit are included in the individual service description sections following. The optional features and functions information also indicates with which technical specifications packages they are available.

When a customized circuit is ordered, the Telephone Company may determine that Additional Engineering is required to meet the customer's request for service. The customer will be notified whether Additional Engineering charges apply and will be given an estimate of the hours to be billed before any further action is taken on the order. Additional engineering charges are determined as set forth in 7.1 following.

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6. Special Access Service (Cont'd)

6.1 Provision of Special Access Service (Cont'd)

6.1.2 Service Configurations

There are two types of service configurations over which Special Access Services are provided: two-point service and multipoint service.

(A) Two-Point Service

A two-point service connects two customer designated premises, either on a directly connected basis or through a hub where multiplexing functions are performed. A Voice Grade Special Access Circuit may be provided as a two-point service connecting an end user premise and a Telephone Company switch when Special Access is used in conjunction with Switched Access as set forth in 5.3.2(T) for Combined Access Service Arrangements.

All types of Special Access Service may be provided as two-point service.

The following diagram depicts an example of a two-point Voice Grade service connecting two customer designated premises located 15 miles apart. The service is provided with the optional feature of C-Type conditioning.

CT - Circuit Termination
CM - Circuit Mileage
SWC - Serving Wire Center

Applicable rate elements are:

- Circuit Termination (2 applicable)
- Circuit Mileage (fixed rate plus rate per airline mile between SWC)
- C-Type Conditioning Optional Feature

In addition, charges for additional Optional Features and Functions may apply.

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6. Special Access Service (Cont'd)

6.1 Provision of Special Access Service (Cont'd)

6.1.2 Service Configurations (Cont'd)(B) Multipoint Service

Multipoint service connects three or more customer designated premises through a Telephone Company hub (i.e., bridging locations). Only certain types of Special Access Service are provided as multipoint service. These are so designated in the Service Descriptions for the appropriate circuit.

The circuit between hubs on a multipoint service is a mid-link. There is no limitation on the number of mid-links, but the use of more than three mid-links in tandem may degrade the quality of multi-point facilities.

Multipoint service utilizing a customized technical specifications package, as set forth in 6.1.3, will be provided when technically possible.

When ordering, the customer will specify the desired bridging hub(s). Section 14 of this tariff identifies serving wire centers, hub locations and the type of bridging functions available.

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6. Special Access Service (Cont'd)

6.1 Provision of Special Access Service (Cont'd)

6.1.2 Service Configurations (Cont'd)(B) Multipoint Service (Cont'd)

The following diagram depicts an example of a Voice Grade multipoint service connecting four customer premises via two customer specified bridging hubs.

CT - Circuit Termination
CM - Circuit Mileage
B - Bridging
SWC - Serving Wire Center

Applicable rate elements are:

- Circuit Termination
- Circuit Mileage
- Bridging Optional Features

In addition, charges for other Optional Features and Functions may be applicable.

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6. Special Access Service (Cont'd)

6.1 Provision of Special Access Service (Cont'd)

6.1.3 Technical Specifications Packages

Information pertaining to the technical specifications packages indicates the transmission parameters that are available with each package. This information is included in each individual service description section in 6.3 through 6.11 following, in a matrix format with the transmission parameters listed down the left side and the packages listed across the top. Each package is identified by a code, e.g., VGC. The first two letters of the code indicate the category of Special Access Service to which the parameters are applicable. These two letter codes are shown above in parentheses following the category of Special Access Service.

The letter "C" following the two letter code indicates the technical specifications package for a customized service. A numeric or alpha-numeric designation following the two letter code indicates the specific predefined package. For a customized service, the customer may select any parameters available with that category of service as long as the parameters are compatible. When appropriate, the Technical Reference which contains detailed specifications for the parameters is shown following the matrix.

All services installed after the effective date of this tariff will conform to the transmission specification standards contained in this tariff or in the following Technical References for each category of service:

| | | |
|-----------------|-----|-------------------------------|
| Metallic | PUB | 62502 |
| Low Speed Data | PUB | 62502 |
| Voice Grade | PUB | TR-NPL-000335 |
| | PUB | 41004, Table 4 |
| Program Audio | PUB | 62503 and associated Addendum |
| Video | PUB | 62504 and associated Addendum |
| Wideband Analog | PUB | 62505 and associated Addendum |
| Wideband Data | PUB | 62506 |
| Digital Data | PUB | 62507 |
| | PUB | 62310 |
| High Capacity | PUB | 64508 |
| | | 62411 |

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6. Special Access Service (Cont'd)

6.1 Provision of Special Access Service (Cont'd)

6.1.3 Technical Specifications Packages (Cont'd)

The Company will maintain existing transmission specifications on services installed prior to the effective date of this tariff, except that existing services with performance specifications exceeding the standards listed in this provision will be maintained at those levels until disconnected and all new services will be maintained at the performance levels specified in this tariff.

Customized technical specifications packages will be provided where technically feasible. If the Telephone Company determines that the requested parameter specifications are not compatible, the customer will be advised and given the opportunity to change the order.

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6. Special Access Service (Cont'd)

6.1 Provision of Special Access Service (Cont'd)

6.1.4 Channel Interfaces

Channel interfaces at each point of termination on a two-point service may be symmetrical or asymmetrical. On a multipoint service they may also be symmetrical or asymmetrical, but communications can only be provided between compatible channel interfaces. Only certain channel interfaces are compatible. These are set forth in 8. following, in a combination format.

Only certain channel interface combinations are available with the predefined technical specifications packages. These are delineated in the Technical References set forth in 5.1.3 preceding. When a customized circuit is requested, all channel interface combinations available with the specified type of service are available with the customized circuit.

6.1.5 Alternate Use

Alternate Use occurs when a service is arranged by the Telephone Company so that the customer can select different types of transmission at different times. A customer may use a service in any privately beneficial manner. However, where technical or engineering changes are required to effectuate an alternate use, the Telephone Company will make such special arrangements available on an individual case basis.

The arrangement required to transfer the service from one operation to the other (i.e., the transfer relay and control leads) will be rated and provided on an individual case basis and filed in Section 11., Specialized Service or Arrangements. The customer will pay the stated tariff rates for the Access Service rate elements for the service ordered (i.e., Circuit Terminations, Circuit Mileage [as applicable], and Optional Features and Functions [if any]).

6.1.6 Special Facilities Routing

A customer may request that the Special Access used be specially routed. The regulations, rates and charges for Special Facilities Routing are as set forth in Section 10. following.

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6. Special Access Service (Cont'd)

6.1 Provision of Special Access Service (Cont'd)

6.1.7 Design Layout Report

At the customer request, the Telephone Company will provide the make-up of the facilities and services provided under this tariff as Special Access Service to aid the customer in designing its overall service. The information will be provided to the customer at no charge in the form of a Design Layout Report and will be reissued or updated whenever the described facilities are materially changed.

6.1.8 Acceptance Testing

At the customer's request, the Telephone Company will cooperatively test, at the time of installation and at no additional charge, the following parameters:

- (A) For Voice Grade analog services, acceptance testing will include tests for loss, 3-tone slope, DC continuity, operational signaling, C-notched noise, and C-message noise as applicable according to the order for service. Voice Grade services acceptance testing will also include a balance (improved loss) test if the customer has ordered that optional feature.
- (B) For services other than Voice Grade, acceptance tests will include tests for the parameters applicable to the service as specified by the customer in the order for service.

In addition to the above tests, Additional Cooperative Acceptance Testing and Nonscheduled Testing, as described in 7.4 following, are available at the customer's request. All test results will be made available to the customer upon request.

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6. Special Access Service (Cont'd)

6.2 Rate Categories, Applications, and Regulations

This section contains the specific regulations governing the rates and charges that apply for Special Access.

6.2.1 Rate Categories

The following rate categories apply to Special Access Service:

- Circuit Terminations
- Circuit Mileage
- Optional Features and Functions
- Nonrecurring Charges

These rate categories are described in Sections 6.2.1.(A) through (D) following.

(A) Circuit Termination

The Circuit Termination rate category provides for the communications path between a customer designated premises and the serving wire center of that premises. Included as part of the Circuit Termination is a standard channel interface arrangement which defines the technical characteristics associated with the type of facilities to which the access service is to be connected at the Point of Termination (POT) and the type of signaling capability, if any. The signaling capability itself is provided as an optional feature as set forth in (C) following. One Circuit Termination charge applies per customer designated premises at which the circuit is terminated. This charge will apply even if the customer designated premises and the serving wire center are co-located in a Telephone Company building.

(B) Circuit Mileage

The Circuit Mileage rate category provides for the end office equipment and transmission facilities between serving wire centers and/or Telephone Company hubs. In addition, when Special Access is used in conjunction with Switched Access Service as set forth in 5.3.2(T) preceding for Combined Access Service Arrangements, and the end office serving the customer's end user premises is not capable of combining Switched and Special Access or is not a WATS Serving Office, Circuit Mileage is used to extend the Special Access Circuit to a WATS Serving Office or office capable of combining Switched and Special Access Services. The Circuit Mileage charge is composed of a flat monthly charge plus a rate per mile.

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6. Special Access Service (Cont'd)

6.2 Rate Categories, Applications, and Regulations (Cont'd)6.2.1 Rate Categories (Cont'd)(B) Circuit Mileage (Cont'd)(1) Fixed Rate

The fixed rate component of Circuit Mileage is applied only once per Circuit Mileage facility and is also applied when two or more customer designated premises are served by a common serving wire center (i.e., mileage is zero). When Special Access is used in conjunction with Switched Access where the customer's end user premises for the Special Access facility is served by a Telephone Company office capable of combining Switching and Special Access Service, or a WATS Serving Office, the fixed rate does not apply.

(2) Per Mile Rate

The mileage to be used to determine the monthly rate for the per mile portion of Circuit Mileage is calculated on the airline distance between the serving wire centers associated with two customer designated premises, between a serving wire center associated with a customer designated premises and a Telephone Company hub, between two Telephone Company hubs, or between a Telephone Company end office and a WATS serving office, or Telephone Company office capable of combining Switched and Special Access Services. The serving wire center associated with a customer designated premises is the serving wire center from which this customer designated premises would normally receive dial tone. The information for mileage calculation and serving wire center V & H coordinates are specified in Section 14 of this tariff. Where the calculated miles include a fraction, the value is always rounded up the next full mile.

When hubs are involved, mileage is computed and rates applied separately for each section of the Circuit Mileage, i.e., customer designated premises serving wire center to hub, hub to hub and/or hub to customer designated premises serving wire center. However, when any service is routed through a hub for purposes other than customer specified bridging or multiplexing (e.g., the Telephone Company chooses to so route for test access purposes), rates will be applied only to the distance calculated between the serving wire centers associated with the customer designated premises.

When more than one Telephone Company is involved in the provision of Special Access Service, the mileage for the per mile component of Circuit Mileage for each Telephone Company is calculated as set forth in 2.4.7 preceding.

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6. Special Access Service (Cont'd)

6.2 Rate Categories, Applications, and Regulations (Cont'd)6.2.1 Rate Categories (Cont'd)(C) Optional Features and Functions

Optional Features and Functions may be added to a basic circuit service to improve its quality or utility to meet the customer's specific communications requirements. These optional features and functions are identifiable with specific equipment, and represent the end result in terms of performance characteristics which may be obtained. These characteristics may be obtained by using various combinations of equipment. Although the equipment necessary to perform a specified function may be installed at various locations along the path of the service, they will be charged for a single rate element.

Descriptions for each of the available Optional Features and Functions are set forth in Sections 6.3 through 6.11 following. Specific rate applications for multiplexing are set forth in 6.2.4 following.

(D) Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for installation of Special Access Services, installation of optional features and functions, and moves and service rearrangements.

(1) Installation of Service

Nonrecurring charges apply to each service installed. The nonrecurring charges for the installation of service are applied per Circuit Termination.

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6. Special Access Service (Cont'd)

6.2 Rate Categories, Applications, and Regulations (Cont'd)

6.2.1 Rate Categories (Cont'd)

(D) Nonrecurring Charge (Cont'd)

(2) Installation of Optional Features and Functions

Nonrecurring charges apply for the installation of some of the optional features and functions available with Special Access Service. The charge applies whether the feature or function is installed coincident with the initial installation of service or at any time subsequent to the installation of the service.

The optional features for which installation charges apply are:

- Voice Grade Data Capability
- Voice Grade Telephoto Capability
- Program Audio Gain Conditioning
- Program Audio Stereo
- Wideband Data Transfer Arrangement

(3) Moves

A move involves a change in the physical location of either the customer's premises or a point of termination at the customer's premises. The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(a) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring (i.e., installation) charge for the service termination affected. There will be no change in the minimum period requirements.

(b) Moves to a Different Building

Moves to a different building will be treated as a discontinuance and a start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new services. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

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6. Special Access Service (Cont'd)

6.2 Rate Categories, Applications, and Regulations (Cont'd)6.2.1 Rate Categories (Cont'd)(D) Nonrecurring Charge (Cont'd)(4) Service Rearrangements

Service rearrangements are changes to existing (installed) services which may be administrative only in nature, or that involve actual physical change to the service. Changes to pending orders are set forth in 4.3.1 preceding.

(a) A charge will not apply to administrative changes as follows:

- Change of customer name,
- Change of customer or customer's end user premises address when the change of address is not a result of a physical relocation of equipment,
- Change in billing data (name, address, or contact name or telephone number),
- Change of agency authorization,
- Change of customer circuit identification,
- Change of billing account number,
- Change of customer test line number,
- Change of customer or customer's end user contact name or telephone number, and
- Change of jurisdiction.

(b) All other service rearrangements will be charged for as follows:

- If the change involves the addition of other customer designated premises to an existing multipoint service, the nonrecurring charge for the Circuit Termination rate element will apply. The charge(s) will apply only for the location(s) that is being added.

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6. Special Access Service (Cont'd)

6.2 Rate Categories, Applications, and Regulations (Cont'd)6.2.1 Rate Categories (Cont'd)(D) Nonrecurring Charge (Cont'd)(4) Service Rearrangements (Cont'd)

- If the change involves the addition of an optional feature or function which has a separate nonrecurring charge, that nonrecurring charge will apply.
- If the change involves changing the type of signaling on a Voice Grade service, a charge equal to the Voice Grade Circuit Termination rate element nonrecurring charge will apply. The charge will apply per service termination affected.
- For all other changes, including the addition of optional feature or function without a separate nonrecurring charge, a charge equal to a Circuit Termination rate element nonrecurring charge will apply. Only one such charge will apply per service, per change.

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6. Special Access Service (Cont'd)

6.2 Rate Categories, Applications, and Regulations (Cont'd)6.2.2 Minimum Periods

The minimum service period for all services except part-time and occasional Video and Program Audio services is one month. The minimum service period for part-time Video and Program Audio Services is one day even though the service will be provided only for the duration of the event specified on the order (e.g., one-half hour, two hours, five hours, etc.).

6.2.3 Application of Daily and Monthly Rates(A) Daily Rates

Daily rates are recurring rates that apply to each 24 hour period or fraction thereof that a Video or Program Audio Special Access Service provided for part-time or occasional use. For purposes of applying daily rates, the 24 hour period is not limited to a calendar day.

Part-time Program Audio or Video Service ordered on one Access Service Request and provided within a consecutive 30 day period will be charged the daily rate, not to exceed an amount equal to the monthly rate. For each subsequent day or part day, a charge equal to 1/30th of the monthly rate shall apply.

(B) Monthly Rates

Monthly rates are flat recurring rates that apply each month or fraction thereof that a Special Access Service is provided. For billing purposes, each month is considered to have 30 days.

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6. Special Access Service (Cont'd)

6.2 Rate Categories, Applications, and Regulations (Cont'd)6.2.4 Facility Hubs and Multiplexing

A customer has the option of ordering Voice Grade facilities or High Capacity facilities (i.e., Group, Supergroup, Mastergroup, DS1, DS1C, DS2, DS3 or DS4) to a facility hub for multiplexing to individual services of a lower capacity or bandwidth (e.g., Telegraph, Voice, etc.). Additionally, the customer may specify optional features for the individual circuits derived from the facility to further tailor the circuit to meet specific communications requirements.

Some of the types of multiplexing available include the following:

- from higher to lower bit rate
- from higher to lower bandwidth
- from digital to voice frequency circuits

A hub is a Telephone Company designated wire center at which multiplexing functions are performed.

Different locations may be designated as hubs for different facility capacities, e.g., multiplexing from digital to digital may occur at one location while multiplexing from digital to analog may occur at a different location. When placing an Access Service Request the customer will specify the desired hub. Section 14 of this tariff identifies serving wire centers, hub locations and the type of multiplexing functions available.

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6. Special Access Service (Cont'd)

6.2 Rate Categories, Applications, and Regulations (Cont'd)

6.2.4 Facility Hubs and Multiplexing (Cont'd)

Point to point services may be provided on circuits of these facilities to a hub. The transmission performance for the point to point service provided between the customer designated premises will be that of the lower capacity or bit rate.

The Telephone Company will commence billing the monthly rate for the facility to the hub on the date specified by the customer on the Access Service Request. The customer will be billed for a High Capacity or Voice Grade Circuit Termination, Circuit Mileage and the multiplexer for the service at the time the facility is installed. Individual services utilizing these facilities may be installed coincident with the installation of the facility to the hub or may be ordered and/or installed at a later date, at the option of the customer. Individual service rates (by service type) will apply for a Circuit Termination and additional Circuit Mileage (as required) for each channelized service. These will be billed to the customer as each individual service is installed.

Cascading multiplexing occurs when a high capacity circuit is de-multiplexed to provide circuits with a lesser capacity and one of the lesser capacity circuits is further demultiplexed. When cascading multiplexing is performed, whether in the same or a different hub, a charge for the additional multiplexing unit also applies. When cascading multiplexing is performed at different hubbing locations, Circuit Mileage charges also apply between the hubs.

Although not requiring multiplexing, the Telephone Company will designate certain hubs for Video and Program Audio Services. Full-time service will be provided between a customer designated premises and a hub and billed accordingly at the monthly rates set forth in 6.6.5 and 6.7.4 for a Circuit Termination, and Circuit Mileage and Optional Features and Functions as applicable. The customer may order part-time and occasional Program Audio or Video services as needed between the hub and a second customer designated premises. The rate elements required to provide the part-time or occasional service (i.e., Circuit Termination, and Circuit Mileage and Optional Features as applicable) will be billed at daily rates for the duration of the service requested.

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6. Special Access Service (Cont'd)

6.2 Rate Categories, Applications, and Regulations (Cont'd)

6.2.5 Shared Use Analog and Digital High Capacity Service

Shared use refers to a rate application applicable only when the customer orders High Capacity or Wideband Analog facilities between a customer designated premises and a Telephone Company hub where the Company performs multiplexing/demultiplexing functions and the same customer then orders the derived circuits as Special and Switched Access Services.

The facility will be ordered, provided and rated as Special Access Service (i.e., Circuit Termination, Circuit Mileage, as appropriate, and Multiplexing Arrangement). The nonrecurring charge that applies when the shared use facility is installed will be the nonrecurring charge associated with the appropriate Special Access High Capacity or Wideband Analog Circuit Termination. Rating as Special Access will continue until such time as the customer chooses to use a portion of the available capacity for Switched Access Service. Individual service (i.e., Switched or Special Access) nonrecurring charges will not apply to the individual circuits of the shared use facility.

As each individual circuit is activated for Switched Access Service, the High Capacity or Wideband Analog Special Access Circuit Termination and Circuit Mileage rates will be reduced accordingly (e.g., 1/24th for a DS1 service, etc.). Switched Access Service rates and charges, as set forth in 5. preceding, will apply for each circuit of the shared use facility that is used to provide a Switched Access Service.

The customer must place an order for each individual Switched or Special Access Service utilizing the Shared Use Facilities and specify the circuit assignment for each such service.

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6. Special Access Service (Cont'd)

6.2 Rate Categories, Applications, and Regulations (Cont'd)

6.2.5 Shared Use Analog and Digital High Capacity Service (Cont'd)

When Special Access Service is provided utilizing a circuit of the shared use facility to a hub, High Capacity or Wideband Analog rates and charges will apply for the facility to the hub, as set forth preceding, and individual service rates and charges will apply from the hub to the customer designated premises. The rates and charges that will apply to the portion from the hub to the customer designated premises will be dependent on the specific type of Special Access Service that is provided (e.g., Voice Grade, Telegraph, etc.). The applicable rates and charges will include a Circuit Termination and Circuit Mileage, if applicable. Rates and charges for optional features and functions associated with the service, if any, will apply for the appropriate circuit type.

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6. Special Access Service (Cont'd)

6.3 Metallic Service6.3.1 Basic Circuit Description

A Metallic circuit is an unconditioned two-wire circuit capable of transmitting low speed varying signals at rates up to 30 baud. Metallic circuits are provided between customer designated premises or between a customer designated premises and a Telephone Company hub where bridging functions are performed. Interoffice metallic facilities will be limited in length to a total of five miles per circuit.

6.3.2 Technical Specifications Packages

| Parameter | Package MT- | | | |
|----------------------------------|-------------|----------|----------|----------|
| | <u>C</u> | <u>1</u> | <u>2</u> | <u>3</u> |
| DC Resistance Between Conductors | X | X | X | |
| Loop Resistance | X | | | X |
| Shunt Capacitance | X | | | X |

The technical specifications are delineated in Technical Reference PUB 62502.

6.3.3 Channel Interfaces

Compatible channel interfaces are set forth in 8. following.

6.3.4 Optional Features and Functions(A) Central Office Bridging Capability

- (1) Three Premises Bridging - Provision of tip-to-tip and ring-to-ring connection in a central office of a metallic pair to a third customer premises.
- (2) Series Bridging of up to 26 customer premises. The following table shows the technical specifications packages with which the optional features and functions are available.

| | Available with Technical Specifications Package MT- | | | |
|-------------------------|---|----------|----------|----------|
| | <u>C</u> | <u>1</u> | <u>2</u> | <u>3</u> |
| Three Premises Bridging | X | X | | X |
| Series Bridging | X | | X | |

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6. Special Access Service (Cont'd)

6.3 Metallic Service (Cont'd)6.3.5 Rates and Charges

| | | Monthly <u>Rates</u> | Nonrecurring <u>Charge</u> |
|-----|---------------------------------|-------------------------|-------------------------------|
| (A) | Circuit Termination | | |
| | - Per Point of Termination | \$ 23.30 | \$ 298.74 |
| (B) | Circuit Mileage | | |
| | Fixed | 8.84 | - |
| | Per mile | 2.80 | - |
| (C) | Optional Features and Functions | | |
| (1) | Bridging | Monthly <u>Rates</u> | Nonrecurring <u>Charge</u> |
| (a) | Three Premises Bridging | | |
| | - Per Port | 4.64 | None |
| (b) | Series Bridging | | |
| | - Per Port | 4.64 | None |

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6. Special Access Service (Cont'd)

6.4 Low Speed Data

6.4.1 Basic Service Description

A Low Speed Data circuit is an unconditioned circuit capable of transmitting binary signals at rates of 0-75 baud or 0-150 baud. This circuit is furnished for half-duplex or duplex operation. Low Speed Data circuits are provided between customer designated premises or between a customer designated premises and a Telephone Company hub.

6.4.2 Technical Specifications Packages

| Parameter | Package TG- | | |
|-----------------|-------------|---|---|
| | C | 1 | 2 |
| Data Distortion | X | X | X |

The technical specifications are delineated in Technical Reference PUB 62502.

6.4.3 Channel Interfaces

Compatible channel interfaces are set forth in 8. following.

6.4.4 Optional Features and Functions

- (1) Data Bridging (two-wire and four-wire)

The following table shows the technical specifications packages with which the optional features and functions are available.

| | Available with Technical Specifications Package TG- | | |
|---------------|---|---|---|
| | C | 1 | 2 |
| Data Bridging | X | X | X |

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6. Special Access Service (Cont'd)

6.4 Low Speed Data (Cont'd)

6.4.5 Rates and Charges

| | | Monthly Rates | Nonrecurring Charges |
|-----|---------------------------------|------------------|-------------------------|
| (A) | Circuit Termination | | |
| | - Per Point of Termination | | |
| | - Two-wire | \$ 23.30 | \$ 308.29 |
| | - Four-wire | 29.50 | 308.29 |
| (B) | Circuit Mileage | | |
| | Fixed | 8.84 | - |
| | Per mile | 2.80 | - |
| (C) | Optional Features and Functions | | |
| (1) | Bridging | Monthly Rates | Nonrecurring Charges |
| | - Per Port | | |
| | - Two-wire | 4.64 | None |
| | - Four-wire | 4.64 | None |

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6. Special Access Service (Cont'd)

6.5 Voice Grade Service6.5.1 Basic Circuit Description

A Voice Grade Circuit is a circuit which provides voice frequency transmission capability in the nominal frequency range of 300 to 3000 Hz and may be terminated two-wire or four-wire. Effective 2-wire and 4-wire circuits are available as an Optional Feature and Function. Voice Grade circuits are provided between customer designated premises or between a customer designated premises and a Telephone Company hub.

Voice Grade Service may be ordered in conjunction with Switched Access services as set forth in Section 5.3.2(T) preceding to provide access for a customer's communication service; e.g., WATS, 800, or WATS-type service. When the customer orders the Combined Access Service Arrangement, Voice Grade Circuits provide voice frequency transmission capability between an end user premises and Telephone Company offices capable of combining Special and Switched Access services or between an end user premises and a WATS Serving Office (WSO). All applicable Special Access rates and charges apply (including Optional Features and Functions charges). Technical Specifications and Optional Features and Functions available with this arrangement are indicated under Package VG-CA in 6.5.2 and 6.5.5 following.

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6. Special Access Service (Cont'd)

6.5 Voice Grade Service (Cont'd)

6.5.2 Technical Specifications Packages

| Parameter | Package VG | | | | | | | | | | | | | |
|--|----------------|---|---|---|---|---|---|---|---|---|----|----|----|----|
| | C ¹ | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | CA |
| Attenuation Distortion | X | X | X | X | X | X | X | X | X | X | X | X | X | X |
| C-Message Noise | X | X | X | X | X | X | X | X | X | X | X | X | X | X |
| Echo Control | X | X | X | X | | X | | X | X | | | X | X | X |
| Envelope Delay Distortion | X | | | | | | X | X | X | X | X | X | X | X |
| Frequency Shift | X | | | | | | X | X | X | X | X | X | X | X |
| Impulse Noise | X | | | | | X | X | X | X | X | X | X | X | X |
| Intermodulation Distortion | X | | | | | | X | X | X | X | X | X | | X |
| Loss Deviation | X | X | X | X | X | X | X | X | X | X | X | X | X | X |
| Phase Hits, Gain Hits, and Dropouts | X | | | | | | | | | | | | | |
| Phase Jitter | X | | | | | | X | X | X | X | X | X | X | X |
| Return Loss | | | | | | | | | | | | | | X |
| Signal-to-C Message Noise | | | | | X | | | | | | | | | |
| Signal-to-C Notch Noise | X | | | | | X | X | X | X | X | X | X | X | X |

The technical specifications for these parameters (except for dropouts, gain hits, and phase hits) are delineated in Technical Reference TR-NPL-000335 and associated Addendum. The technical specifications for dropouts, phase hits, and gain hits are delineated in Technical Reference PUB 41004, Table 4.

¹ The desired parameters are selected by the customer from the list of available parameters.

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6. Special Access Service (Cont'd)

6.5 Voice Grade Service (Cont'd)

6.5.3 Channel Interfaces

The following channel interfaces for Voice Grade service do not require signaling capability: AH, DA, DB, DD, DE, DS, NO, PR and TF.

The following channel interfaces for Voice Grade service require signaling capability: AB, AC, CT, DX, DY, EA, EB, EC, EX, GO, GS, LA, LB, LC, LO, LR, LS, RV, and SF.

Compatible channel interfaces are set forth in 9. following.

6.5.4 Optional Features and Functions

(A) Central Office Bridging Capability

- (1) Voice Bridging (two-wire or four-wire)
- (2) Data Bridging (two-wire or four-wire)
- (3) Telephoto Bridging (two-wire and four-wire)
- (4) Dataphone Select-A-Station Bridging with sequential arrangement ports or addressable arrangement ports
- (5) Telemetry and Alarm Bridging, Split Band-Active Bridging, Passive Bridging, Summation-Active Bridging

(B) Central Office Multiplexing

Voice to Telegraph Grade: An arrangement that converts a Voice Grade circuit to Telegraph Grade circuits using frequency division multiplexing.

(C) Conditioning

Conditioning provides more specific transmission characteristics for Voice Grade services. C-Type conditioning controls attenuation distortion and envelope delay distortion. Sealing Current helps maintain continuity on dry metallic loops.

For two-point services, the parameters apply to each service. For multipoint services, the parameters apply to each mid link or end link. C-Type conditioning and Data Capability may be combined on the same service.

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6. Special Access Service (Cont'd)

6.5 Voice Grade Service (Cont'd)6.5.4 Optional Features and Functions (Cont'd)(1) C-Type Conditioning

C-Type Conditioning is provided for the additional control of attenuation distortion and envelope delay distortion on data services. The attenuation distortion and envelope delay distortion specifications for C-Type Conditioning are:

| Attenuation Distortion (Frequency Response) Relative to 1004 Hz | | Envelope Delay Distortion | |
|---|-------------------|------------------------------|------------------------------|
| Frequency Range (Hz) | Variation (dB) | Frequency Range (Hz) | Variation (micro-seconds) |
| 400-2800 | -1.0 to +2.0 | 1000-2600 | 100 |
| 300-3000 | -1.0 to +3.0 | 800-2600 | 200 |
| 3000-3200 | -2.0 to +6.0 | 600-2600 | 300 |
| | | 500-2800 | 600 |
| | | 500-3000 | 3000 |

(2) Sealing Current

Sealing Current Conditioning is provided to help maintain continuity on dry metallic loops. It is usually associated with four-wire DA or NO type channel interfaces.

(D) Customer Specified Premises Receive Level

This option allows the customer to specify the receive level at the Point of Termination. This level must be within a specific range on effective four-wire transmission. The ranges are delineated in Technical Reference TR-NPL-000335.

(E) Improved Return Loss

- (1) On Effective Four-Wire Transmission at Four-Wire Point of Termination (applicable to each two-wire port): Provides for a fixed 600 ohm impedance, variable level range and simplex reversal. Telephone Company equipment is required at the customer's premises where this option is ordered. The Improved Return Loss parameters are delineated in Technical Reference TR-NPL-000335.

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6.5 Voice Grade Service (Cont'd)6.5.4 Optional Features and Functions (Cont'd)(E) Improved Return Loss (Cont'd)

- (2) On Effective Two-Wire Transmission at Two-Wire Point of Termination: Provides for more stringent Echo Control specifications. In order for this option to be applicable, the transmission path must be four-wire at one POT and two-wire at the other POT. Placement of Telephone Company equipment may be required at the customer's premises with the two-wire POT. The Improved Return Loss parameters are delineated in Technical Reference TR-NPL-000335.

(F) Data Capability

Data Capability provides transmission characteristics suitable for data communications. Specifically, Data Capability provides for the control of Signal to C-Notched Noise Ratio and intermodulation distortion. It is available for two-point services or multipoint services.

The Signal to C-Notched Noise Ratio and intermodulation distortion parameter for Data Capability are:

- Signal to C-Notched Noise Ratio is greater than or equal to 32dB Intermodulation distortion
- Signal to second order modulation products (R2) is greater than or equal to 38dB
- Signal to third order modulation products (R3) is greater than or equal to 42 dB

When a service equipped with Data Capability is used for voice communications, the quality of the voice transmission may not be satisfactory.

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6. Special Access Service (Cont'd)

6.5 Voice Grade Service (Cont'd)

6.5.4 Optional Features and Functions (Cont'd)

(G) Telephoto Capability

Telephoto Capability provides transmission characteristics suitable for telephotographic communications. Specifically, Telephoto Capability is provided for the control of attenuation distortion and envelope delay distortion of telephotographic services. The attenuation distortion and envelope delay distortion parameters for Telephoto Capability are:

Attenuation Distortion
(1004Hz Reference)

| Frequency Range (Hz) | Variation (dB) |
|-------------------------|-------------------|
| 500-3000 | -0.5 to +1.5 |
| 300-3200 | -1.0 to +2.5 |

Envelope Delay Distortion

| Frequency Range (Hz) | Variation (mcs) |
|-------------------------|--------------------|
| 1000-2600 | 110 |
| 800-2800 | 180 |

(H) Signaling Capability

Signaling Capability provides for the ability to transmit signals from one customer premises to another customer premises on the same service.

(I) Selective Signaling Arrangement

An arrangement that permits code selective ringing for up to ten codes on a multipoint service.

(J) Transfer Arrangement

An arrangement that affords the customer an additional measure of flexibility in the use of their access circuits. The arrangement can be utilized to transfer a leg of a Special Access Service to another circuit that terminates in either the same or a different customer premises. A key activated or dial-up control service is required to operate the transfer arrangement. A spare circuit, if required, is not included as part of the option.

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6. Special Access Service (Cont'd)

6.5 Voice Grade Service (Cont'd)6.5.4 Optional Features and Functions (Cont'd)(K) Four-Wire/Two-Wire Conversions

The term "Effective 2-Wire" denotes a condition which permits the simultaneous transmission in both directions over a channel, but it is not possible to insure independent information transmission in both directions. Effective 2-wire channels may be terminated with 2-wire or 4-wire interfaces.

The term "Effective 4-Wire" denotes a condition which permits the simultaneous independent transmission of information in both directions over a channel. The method of implementing effective 4-wire transmission is at the discretion of the Telephone Company (physical, time domain, frequency-domain separation, or echo cancellation techniques). Effective 4-wire channels may be terminated with a 2-wire interface at the customer's premises. However, when terminated 2-wire, simultaneous independent transmission cannot be supported because the two wire interface combines the transmission paths into a single path.

When a customer requests that an effective four-wire circuit be terminated with a two-wire circuit interface at the customer designated premises, a four-wire to two-wire conversion is required. The customer will be charged the 4-wire Circuit Termination rate when an effective four-wire is specified in the customer's order. The rate for the conversion is included as part of the basic Circuit Termination rate.

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6. Special Access Service (Cont'd)

6.5 Voice Grade Service (Cont'd)

6.5.4 Optional Features and Functions (Cont'd)

The following table shows the technical specifications packages with which the optional features and functions are available.

| | Available with Technical Specifications Package VG- | | | | | | | | | | | | | |
|------------------------------------|--|----------|----------|----------|----------|----------|----------|----------|----------|----------|-----------|-----------|-----------|-----------|
| | <u>C</u> | <u>1</u> | <u>2</u> | <u>3</u> | <u>4</u> | <u>5</u> | <u>6</u> | <u>7</u> | <u>8</u> | <u>9</u> | <u>10</u> | <u>11</u> | <u>12</u> | <u>CA</u> |
| C-Type Conditioning | X | | | | | X | X | X | X | X | X | | | |
| Central Office Bridging Capability | X | | X | | | X | X | | | X | X | X | | |
| Central Office Multiplexing | X | | | | | | X | | | | | | | |
| Customer Specified Premises | | | | | | | | | | | | | | |
| Receive Level | X | | X | X | | | | X | X | X | | | | |
| Data Capability | X | | | | | | X | X | | | X | | | |
| Improved Return Loss | | | | | | | | | | | | | | |
| - For Effective Four- | | | | | | | | | | | | | | |
| Wire Transmission | X | X | X | X | X | X | X | X | X | X | X | X | X | X |
| - or Effective Two- | | | | | | | | | | | | | | |
| Wire Transmission | X | | X | X | | | | X | | | | | | X |
| Sealing Current Conditioning | X | | | | | | X | | | | | | | |
| Selective Signaling Arrangement | X | | X | | | X | X | | | | X | X | X | |
| Signaling Capability | X | X | X | X | | | | X | X | X | | | | X |
| Transfer Arrangement | X | X | X | X | X | X | X | X | X | X | X | X | X | |

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6. Special Access Service (Cont'd)

6.5 Voice Grade Service (Cont'd)

6.5.5 Rates and Charges

| | Monthly Rates | Nonrecurring Charge |
|----------------------------|------------------|------------------------|
| (A) Circuit Termination | | |
| - Per Point of Termination | | |
| - Two-wire | \$ 23.30 | \$ 121.50 |
| - Four-wire | 29.50 | 121.50 |
| (B) Circuit Mileage | | |
| Fixed | | |
| Two/Four-wire | 8.84 | - |
| Per mile | | |
| Two/Four-wire | 2.80 | - |

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6. Special Access Service (Cont'd)

6.5 Voice Grade Service (Cont'd)

6.5.5 Rates and Charges (Cont'd)

(C) Optional Features and Functions

Rates and charges for the Optional Features and Functions of Voice Grade Service listed in this section apply to all jurisdictions.

| | Monthly Rates | Nonrecurring Charge |
|--|------------------|------------------------|
| (1) Bridging | | |
| (a) <u>Voice Bridging</u> | | |
| - Per port | | |
| - Two-Wire | \$ 4.64 | None |
| - Four-Wire | 4.64 | None |
| (b) <u>Data Bridging</u> | | |
| - Per Port | | |
| - Two-Wire | 4.64 | None |
| - Four-Wire | 4.64 | None |
| (c) <u>Telephoto Bridging</u> | | |
| - Per port | | |
| - Two-Wire | 4.64 | None |
| - Four-Wire | 4.64 | None |
| (d) <u>DATAPHONE Select-A-Station Bridging</u> | | |
| Sequential Arrangement Ports | | |
| - Per Circuit Connected | | |
| - 2-Wire | 21.23 | None |
| - 4-Wire | 112.80 | None |
| Addressable Arrangement Ports | | |
| - Per Circuit Connected | | |
| - 2-Wire | 22.76 | None |
| - 4-Wire | 115.88 | None |

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6. Special Access Service (Cont'd)

6.5 Voice Grade Service (Cont'd)

6.5.5 Rates and Charges (Cont'd)

| | | Monthly Rates | Nonrecurring Charge |
|-----|---|------------------|------------------------|
| (C) | Optional Features and Functions (Cont'd) | | |
| (1) | Bridging (Cont'd) | | |
| (e) | Telemetry and Alarm Bridging | | |
| | Active Bridging | | |
| | Circuit Connections | | |
| | - Per Circuit Connected | | |
| | - Split Band | \$ 8.04 | None |
| | - Summation | 1.37 | None |
| | Passive Bridging | | |
| | Circuit Connections | | |
| | - Per Circuit Connected | 0.20 | None |
| (2) | Conditioning | | |
| | - Per Point of Termination | | |
| | - C - Type | 11.12 | None |
| | - Sealing Current | None | None |
| (3) | Improved Return Loss for Effective Four-Wire Transmission | | |
| | - Per Point of Termination | | |
| | - Two-Wire | 16.07 | None |
| | - Four-Wire | 16.07 | None |
| (4) | Customer Specified Receive Level | | |
| | - Per Two-Wire Point of Termination | None | None |

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6. Special Access Service (Cont'd)

6.5 Voice Grade Service (Cont'd)6.5.5 Rates and Charges (Cont'd)

| | | Monthly <u>Rates</u> | Nonrecurring <u>Charge</u> |
|-----|--|-------------------------|-------------------------------|
| (C) | Optional Features and Functions (Cont'd) | | |
| (5) | Multiplexing | | |
| | Voice to Telegraph Grade | | |
| - | Per Arrangement | \$ 216.75 | \$ 196.40 |
| (6) | Data Capability | | |
| - | Per Point of Termination | | None |
| - | Two-wire | 34.00 | |
| - | Four-wire | 27.80 | |
| (7) | Telephoto Capability | | |
| - | Per Point of Termination | 2.81 | 119.37 |
| (8) | Signaling Capability | | |
| - | Per Point of Termination | 16.51 | None |

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6. Special Access Service (Cont'd)

6.5 Voice Grade Service (Cont'd)6.5.5 Rates and Charges (Cont'd)

| | | <u>Monthly Rates</u> | <u>Nonrecurring Charge</u> |
|------|---|--------------------------|--------------------------------|
| (C) | Optional Features and Functions (Cont'd) | | |
| (9) | Selective Signaling Arrangement | | |
| - | Per Arrangement | \$ 14.05 | None |
| (10) | Transfer Arrangement | | |
| | (Key Activated ¹ or Dial Up ²) | | |
| - | Per Four Point Arrangement, including control circuit termination ³ | 3.00 | None |
| - | Per Five Port Arrangement, including control circuit termination ³ | 6.85 | None |

¹ The key activated control circuit is rated as a Metallic Circuit Termination and Circuit Mileage, if applicable.

² The Dial-up option requires the customer to purchase the Controller Arrangement from 12.3.8 following.

³ An additional Circuit Termination charge will apply whenever a spare circuit is configured as a leg to the customer's premises. Additional circuit mileage charges will apply when the transfer arrangement is not located in the customer premises serving wire center

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6. Special Access Service (Cont'd)

6.6 Program Audio Service6.6.1 Basic Circuit Description

A Program Audio circuit is a circuit measured in Hz for the transmission of a complex signal voltage. The actual bandwidth is a function of the channel interface selected by the customer. The nominal frequency bandwidths are from 50 to 15000 Hz, from 200 to 3500 Hz, from 100 to 5000 Hz or from 50 to 8000 Hz. Only one-way transmission is provided. Program Audio circuits are provided between customer designated premises or between a customer designated premises and a Telephone Company hub.

6.6.2 Technical Specifications Packages

| Parameter | Package AP- | | | | |
|---------------------------|----------------|---|---|---|---|
| | C ¹ | 1 | 2 | 3 | 4 |
| Actual Measured Loss | X | X | X | X | X |
| Amplitude Tracking | X | | | | |
| Crosstalk | X | X | X | X | X |
| Distortion Tracking | X | | | | |
| Gain/Frequency Distortion | X | X | X | X | X |
| Group Delay | X | | | | |
| Noise | X | X | X | X | X |
| Phase Tracking | X | | | | |
| Short-Term Gain Stability | X | | | | |
| Short-Term Loss | X | | | | |
| Total Distortion | X | X | X | X | X |

The technical specifications are delineated in Technical Reference PUB 62503 and associated Addendum.

¹ The desired parameters are selected by the customer from the list available parameters.

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6. Special Access Service (Cont'd)

6.6 Program Audio Service (Cont'd)

6.6.3 Channel Interfaces

The following channel interfaces (CIs) define the bandwidths that are available for a Program Audio circuit:

| <u>CI</u> | <u>Bandwidth</u> |
|-----------|---------------------------------------|
| PG-1 | Nominal frequency from 50 to 15000 Hz |
| PG-3 | Nominal frequency from 200 to 3500 Hz |
| PG-5 | Nominal frequency from 100 to 5000 Hz |
| PG-8 | Nominal frequency from 50 to 8000 Hz |

Compatible channel interfaces are set forth in 8 following.

6.6.4 Optional Features and Functions

- (1) Central Office Bridging Capability
Distribution Amplifier
- (2) Gain Conditioning
Control of 1004 Hz AML at initiation of service to $\text{OdB} \pm 0.5 \text{ dB}$.
- (3) Stereo
Provision of a pair of gain/phase equalized channels for stereo applications. (Additional AP channel must be ordered separately.)

The following table shows the technical specifications packages with which the optional features and functions are available.

| | Available with Technical Specifications Package AP- | | | | |
|------------------------------------|--|----------|----------|----------|----------|
| | <u>C</u> | <u>1</u> | <u>2</u> | <u>3</u> | <u>4</u> |
| Central Office Bridging Capability | X | X | X | X | X |
| Gain Conditioning | X | X | X | X | X |
| Stereo | X | X | | | |

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6. Special Access Service (Cont'd)

6.6 Program Audio Service (Cont'd)

6.6.5 Rates and Charges

| | Monthly Rates | Nonrecurring Charge |
|----------------------------|---|------------------------|
| (A) Circuit Termination | | |
| - Per Point of Termination | | |
| - 200 to 3500 Hz | Rates and charges as shown in Frontier Communications of the Southwest, Inc., Interstate Tariff | |
| - 100 to 5000 Hz | | |
| - 50 to 8000 Hz | | |
| - 50 to 15000 Hz | | |
| - 200 to 3500 Hz | | |
| - 100 to 5000 Hz | | |
| - 50 to 8000 Hz | | |
| - 50 to 15000 Hz | | |

Daily Rates will be topped and maximum rates derived as set forth in 6.2.3(A) preceding.

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6.6 Program Audio Service (Cont'd)

6.6.5 Rates and Charges (Cont'd)

| | | Monthly Rates |
|-----|------------------|---|
| (B) | Circuit Mileage | Rates and charges as shown in Frontier Communications of the Southwest, Inc., Interstate Tariff |
| | Fixed | |
| | - 200 to 3500 Hz | |
| | - 100 to 5000 Hz | |
| | - 50 to 8000 Hz | |
| | - 50 to 15000 Hz | |
| | Per mile | |
| | - 200 to 3500 Hz | |
| | - 100 to 5000 Hz | |
| | - 50 to 8000 Hz | |
| | - 50 to 15000 Hz | |
| | | Daily Rates ¹ |
| | Circuit Mileage | |
| | Fixed | |
| | - 200 to 3500 Hz | |
| | - 100 to 5000 Hz | |
| | - 50 to 8000 Hz | |
| | - 50 to 15000 Hz | |

¹ Daily Rates will be topped and maximum rates derived as set forth in 6.2.3(A) preceding.

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6. Special Access Service (Cont'd)

6.6 Program Audio Service (Cont'd)

6.6.5 Rates and Charges (Cont'd)

| | | Daily Rates ¹ |
|-----|------------------|---|
| (B) | Per mile | |
| | - 200 to 3500 Hz | Rates and charges as shown in Frontier Communications of the Southwest, Inc., Interstate Tariff |
| | - 100 to 5000 Hz | |
| | - 50 to 8000 Hz | |
| | - 50 to 15000 Hz | |

(C) Optional Features and Functions

Rates and charges for the Optional Features and Functions of Program Audio Service listed in this section apply to all jurisdictions.

| | | Monthly Rates | Daily ¹ Rates |
|---|----------------------------------|---|-----------------------------|
| - | Bridging, Distribution Amplifier | Rates and charges as shown in Frontier Communications of the Southwest, Inc., Interstate Tariff | |
| | - Per Port | | |
| - | Gain Conditioning | Rates and charges as shown in Frontier Communications of the Southwest, Inc., Interstate Tariff | |
| | - Per Service | | |
| - | Stereo | None | None |
| | - Per service | | |

¹ Daily Rates will be topped and maximum rates derived as set forth in 6.2.3(A) preceding.

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6. Special Access Service (Cont'd)

6.7 Video Service

6.7.1 Basic Circuit Description

A Video circuit is a circuit with one-way transmission capability for a standard 525 line/60 field monochrome, or National Television Systems Committee color video signal and one or two associated 5 or 15 kHz audio signal(s). The bandwidth for a video circuit is either 30 Hz to 4.5 MHz or 30 Hz to 6.6 MHz. The associated audio signal(s) may be either duplexed or provided as one or two separate circuits. The provision and the bandwidth of the associated audio signal(s) is a function of the channel interface selected by the customer. Video circuits are provided between customer designated premises or between a customer designated premises and a Telephone Company hub.

6.7.2 Technical Specifications Packages

| Parameter | Package TV- | | |
|--|----------------|---|---|
| | C ¹ | 1 | 2 |
| Amplitude vs. Frequency Response | X | | |
| Chrominance/Luminance Inequalities | | | |
| Gain | X | X | X |
| Delay | X | X | X |
| Chrominance/Luminance Intermodulation | X | | |
| Chrominance Nonlinear Gain | X | | |
| Chrominance Nonlinear Phase | X | | |
| Crosstalk | X | | X |
| Differential Gain | X | X | X |
| Differential Phase | X | X | X |
| Dynamic Gain (picture and sync signal) | X | | |
| Field-Time Distortion | X | X | X |
| Gain/Frequency Distortion | X | X | X |
| Gain Stability | X | X | X |
| Insertion Gain | X | X | X |
| Line-Time Distortion | X | X | X |
| Long-Time Distortion | X | X | X |

¹ The desired parameters are selected by the customer from the list of available parameters.

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6. Special Access Service (Cont'd)

6.7 Video Service (Cont'd)

6.7.2 Technical Specifications Packages (Cont'd)

| Parameter | Package TV- | | |
|------------------------------|----------------|---|---|
| | C ¹ | 1 | 2 |
| Luminance Nonlinearity | X | | |
| Luminance Signal/CCIR | | | |
| Weighted Noise | X | X | X |
| Short-Time Distortion | | | |
| 2 T Pulse | X | X | X |
| T - Bar Ringing | X | X | X |
| Signal/15 kHz Flat | | | |
| Weighted Noise | X | X | X |
| Signal/Low Frequency Noise | X | | |
| Stereo Gain Difference | X | X | |
| Stereo Phase Difference | X | X | |
| Total Harmonic Distortion | X | X | X |
| Transient Sync Signal | | | |
| Non-Linearity | X | | |
| Video/Audio Delay Difference | X | | |

The technical specifications are delineated in Technical Reference PUB 62504 and associated Addendum.

6.7.3 Channel Interfaces

The following channel interfaces (CIs) define the bandwidth and the provision of the audio signal(s) associated with a Video circuit:

| CI | Audio Bandwidth | Provision |
|--------|-----------------|----------------------|
| 2TV6-1 | 15kHz | 1 Channel, duplexed |
| 2TV6-2 | 15kHz | 2 Channels, duplexed |
| 2TV7-1 | 15kHz | 1 Channel, duplexed |

¹ The desired parameters are selected by the customer from the list of available parameters.

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6. Special Access Service (Cont'd)

6.7 Video Service (Cont'd)6.7.3 Channel Interfaces (Cont'd)

| <u>CI</u> | <u>Audio Bandwidth</u> | <u>Provision</u> |
|-----------|----------------------------|----------------------|
| 2TV7-2 | 15kHz | 2 Channels, duplexed |
| 4TV6-5 | 5kHz | 1 Channel, separate |
| 4TV6-15 | 15kHz | 1 Channel, separate |
| 4TV7-5 | 5kHz | 1 Channel, separate |
| 4TV7-15 | 15kHz | 1 Channel, separate |
| 6TV6-5 | 5kHz | 2 Channels, separate |
| 6TV6-15 | 15kHz | 2 Channels, separate |
| 6TV7-5 | 5kHz | 2 Channels, separate |
| 6TV7-15 | 15kHz | 2 Channels, separate |

Compatible channel interfaces are set forth in 8. following.

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6. Special Access Service (Cont'd)

6.7 Video Service (Cont'd)6.7.4 Rates and Charges

- (A) Circuit Termination
- Per Point of Termination

Monthly Rates and Nonrecurring Charges for all jurisdictions will be determined on an Individual Case Basis and filed in Section 6.12 following.

Available frequency bandwidths are as follows:

Frequency
Bandwidths

- TV - 1 or 2
- 4TV - 5
- 6TV - 5
- TV - 15

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6. Special Access Service (Cont'd)

6.7 Video Service (Cont'd)6.7.4 Rates and Charges (Cont'd)(B) Circuit Mileage

Fixed and Per Mile Monthly Rates for all jurisdictions will be determined on an Individual Case Basis and filed in Section 6.12 following.

Available mileage bands formats are as follows:

Mileage Bands

| | | | |
|------|----|----|----|
| | 0 | | |
| Over | 0 | to | 4 |
| Over | 4 | to | 8 |
| Over | 8 | to | 25 |
| Over | 25 | to | 50 |
| Over | 50 | | |

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6. Special Access Service (Cont'd)

6.8 Wideband Analog Service6.8.1 Basic Circuit Description

A Wideband Analog circuit is a circuit with a bandwidth measured in kHz for the transmission of a wideband signal. The actual bandwidth is a function of the channel interface selected by the customer. The bandwidths are from 60 to 108 kHz (Group), from 312 to 552 kHz (Supergroup), from 564 to 3084 kHz (Mastergroup), from 300 Hz to 18 kHz, from 29 to 44 kHz or from 28 to 44 kHz. Wideband Analog circuits are provided between customer designated premises or between a customer designated premises and a Telephone Company hub.

6.8.2 Technical Specifications Packages

| Parameter | Package WA- | | | | |
|------------------------------------|-------------|----------|-----------|----------|----------|
| | <u>1</u> | <u>2</u> | <u>2A</u> | <u>3</u> | <u>4</u> |
| Amplitude Stability | X | X | | | |
| Background Noise | X | X | X | X | X |
| Frequency Shift | X | X | X | | |
| Gain/Frequency Characteristics of: | | | | | |
| - Group Connections | X | | | X | X |
| - Supergroup Connections | | X | | | |
| - Mastergroup Connections | | | X | | |
| Impulse Noise | X | X | X | | |
| Net Loss Variations | X | X | X | X | X |
| Pilot Slot | X | X | X | | |
| Spurious Single Frequency Tone | X | X | X | | |

The technical specifications are delineated in Technical Reference PUB 62505 and associated Addendum.

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6. Special Access Service (Cont'd)

6.8 Wideband Analog Service (Cont'd)6.8.3 Channel Interfaces

The following channel interfaces (CIs) define the bandwidths that are available for a Wideband Analog channel:

| <u>CI</u> | <u>Bandwidth</u> |
|-----------|-----------------------------------|
| AH-B | 60 kHz to 108 kHz (Group) |
| AH-C | 312 kHz to 552 (Supergroup) |
| AD-D | 564 kHz to 3084 kHz (Mastergroup) |
| WD-1 | 300 Hz to 18 kHz |
| WD-2 | 29 kHz to 44 kHz |
| WD-3 | 28 kHz to 44 kHz |

Compatible channel interfaces are set forth in 9. following.

6.8.4 Optional Features and Functions(A) Central Office Multiplexing(1) Mastergroup to Supergroup

An arrangement that converts a Mastergroup circuit to ten Supergroup circuits using frequency division multiplexing.

(2) Supergroup to Group

An arrangement that converts a Supergroup circuit to five Group circuits using frequency division multiplexing.

(3) Group to Voice

An arrangement that converts a Group circuit to twelve Voice Grade circuits using frequency division multiplexing.

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6. Special Access Service (Cont'd)

6.8 Wideband Analog Service (Cont'd)6.8.4 Optional Features and Functions (Cont'd)(A) Central Office Multiplexing (Cont'd)(4) Group to DS1

An arrangement that converts two Group circuit to DS1 circuit using analog to digital conversion.

The following table shows the technical specifications packages with which the optional features and functions are available.

| | Available with Technical Specifications Package WA- | | | | |
|---------------------------------|--|----------|-----------|----------|----------|
| | <u>1</u> | <u>2</u> | <u>2A</u> | <u>3</u> | <u>4</u> |
| Central Office Multiplexing: | | | | | |
| Mastergroup to Supergroup | | | X | | |
| Supergroup to Group | | X | | | |
| Group to Voice | X | | | | |
| Group to DS1* | | | | | |

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6. Special Access Service (Cont'd)

6.8 Wideband Analog Service (Cont'd)6.8.5 Rates and Charges

- (A) Circuit Termination
- Per Point of Termination

Monthly Rates and Nonrecurring Charges for all jurisdictions will be determined on an Individual Case Basis and filed in Section 6.12 following.

Available frequency bandwidths are as follows:

Frequency
Bandwidths

60 kHz - 108 kHz
312 kHz - 552 kHz
564 kHz - 3084 kHz
300 Hz - 18 kHz
29 kHz - 44 kHz

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6. Special Access Service (Cont'd)
- 6.8 Wideband Analog Service (Cont'd)
- 6.8.5 Rates and Charges (Cont'd)
- (B) Circuit Mileage

Fixed and Per Mile Monthly Rates for all jurisdictions will be determined on an Individual Case Basis and filed in Section 6.12 following.

Available frequency bandwidths are as follows:

Frequency
Bandwidths

60 kHz - 108 kHz
312 kHz - 552 kHz
564 kHz - 3084 kHz
300 Hz - 18 kHz
29 kHz - 44 kHz

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6. Special Access Service (Cont'd)
- 6.8 Wideband Analog Service (Cont'd)
- 6.8.5 Rates and Charges (Cont'd)
- (C) Optional Features and Functions
- (1) Multiplexing

Monthly Rates for all jurisdictions will be determined on an Individual Case Basis and filed in Section 6.12 following.

Available multiplexing arrangements are as follows:

Multiplexing
Arrangement

Mastergroup to Supergroup
Supergroup to Group
Group to Voice
Group to DS1¹

¹ Requires two 60-108 kHz Circuit Terminations and Circuit Mileage, one 1.544 Mbps Circuit Mileage and either a 1.544 Circuit Termination or a DS1 to Voice Multiplexing optional feature, depending on whether the service terminates at a customers premises or was purchased as a facility, to a Telephone Company hub for multiplexing to Voice Grade.

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6. Special Access Service (Cont'd)

6.9 Wideband Data Service6.9.1 Basic Circuit Description

A Wideband Data circuit is an analog circuit for the transmission of synchronous serial data at the rate of 19.2, 50.0, or 230.4 kbps or of asynchronous serial data at rates of up to 19.2, 50.0, or 230.4 kbps. Optional arrangements are available for transmission of synchronous serial data at 18.75 or 40.8 kbps. The actual bit rate is a function of the channel interface selected by the customer. This service requires a 303 Data Station(s). The 303 Data Station provides coupling between the customers business machine and the wideband data transmission medium. A voice band coordinating channel is also provided. Wideband Data circuits are provided between customer designated premises.

6.9.2 Technical Specifications Packages

| Parameter | Package WD | | |
|--------------------|------------|----------|----------|
| | <u>1</u> | <u>2</u> | <u>3</u> |
| Error-Free Seconds | X | X | X |

While in service, the monthly average of error-free seconds will be equal to or greater than 98.75%.

6.9.3 Channel Interfaces

The following channel interfaces (CIs) define the bit rates that are available for a Wideband Data circuit:

| <u>CI</u> | <u>Bit Rate</u> |
|-----------|--------------------------------|
| WB-18S | 18.75 kbps, synchronous |
| WB-19A | up to 19.2 kbps, asynchronous |
| WB-19S | 19.2 kbps, synchronous |
| WB-23A | up to 230.4 kbps, asynchronous |
| WB-23S | 230.4 kbps, synchronous |
| WB-40S | 40.8 kbps, synchronous |
| WB-50A | up to 50.0 kbps, asynchronous |
| WB-50S | 50.0 kbps, synchronous |

Compatible channel interfaces are set forth in 8. following.

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6. Special Access Service (Cont'd)

6.9 Wideband Data Service (Cont'd)6.9.4 Optional Features and Functions(A) Key Activated Transfer Arrangement

An arrangement that affords the customer an additional measure of flexibility in the use of their access circuit(s). The arrangement can be utilized to transfer a leg of a Special Access Service to either a spare or working circuit that terminates in either the same or a different customer premises. A key activated control service is required to operate the transfer arrangement. A spare circuit, if required, is not included as a part of the option.

The following table shows the technical specifications packages with which the optional features and functions are available.

| | <u>Specifications Package WD-</u> | | |
|------------------------------------|-----------------------------------|----------|----------|
| | <u>1</u> | <u>2</u> | <u>3</u> |
| Key Activated Transfer Arrangement | X | X | X |

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6. Special Access Service (Cont'd)

6.9 Wideband Data Service (Cont'd)6.9.5 Rates and Charges

- (A) Circuit Termination
- Per Point of Termination

| | <u>Monthly Rate</u> | <u>Nonrecurring Charge</u> |
|-------------------|-------------------------|--------------------------------|
| 50.0 or 40.8 Kbps | \$ 473.28 | \$ 501.52 |

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6. Special Access Service (Cont'd)

6.9 Wideband Data Service (Cont'd)6.9.5 Rates and Charges (Cont'd)

(A) Circuit Termination (Cont'd)

For data speeds other than 40.8 and 50.0 kbps:

Monthly Rates for the Circuit Termination rate element of Wideband Data Service for all jurisdictions will be determined on an Individual Case Basis and filed in Section 6.12 following.

Available data speeds are as follows:

Data Speed

18.75 kbps

19.2 kbps

230.4 kbps

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6. Special Access Service (Cont'd)

6.9 Wideband Data Service (Cont'd)6.9.5 Rates and Charges (Cont'd)

(B) Circuit Mileage

Monthly
Rates50.0 or 40.8 kbps
Fixed

\$ 11.49

Per Mile

42.90

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6. Special Access Service (Cont'd)

6.9 Wideband Data Service (Cont'd)6.9.5 Rates and Charges (Cont'd)

(B) Circuit Mileage (Cont'd)

For data speeds other than 40.8 and 50.0 kbps:

Fixed and Per Mile Monthly Rates for the Circuit Mileage rate element of Wideband Data Service for all jurisdictions will be determined on an Individual Case Basis and filed in Section 6.12 following.

Available data speeds are as follows:

Data Speed

18.75 kbps

19.2 kbps

230.4 kbps

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6. Special Access Service (Cont'd)

6.9 Wideband Data Service (Cont'd)6.9.5 Rates and Charges (Cont'd)(C) Optional Features and Functions

Monthly Rates and Nonrecurring Charges for all jurisdictions will be determined on an Individual Case Basis and filed in Section 6.12 following.

Available Optional Features and Functions are as follows.

Optional Features
and Functions

Key Activated Transfer Arrangement

- Per Four Port Arrangement,
including control circuit termination ¹

(D) 303 Data Station

Monthly Rates and Nonrecurring Charges for all jurisdictions will be determined on an Individual Case Basis and filed in Section 6.12 following.

303 Data Station

- Per Point of Termination

¹ The key activated control circuit is rated as a Metallic Circuit Termination and Circuit Mileage, if applicable.

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6. Special Access Service (Cont'd)

6.10 Digital Data Service6.10.1 Basic Circuit Description

A Digital Data circuit is a circuit for duplex four-wire transmission of synchronous serial data at the rate of 2.4, 4.8, 9.6 or 56 Kbps. The actual bit rate is a function of the channel interface selected by the customer. The circuit provides a synchronous service with timing provided by the Telephone Company through the Telephone Company's facilities to the customer in the received bit stream. Digital Data circuits are only available via Telephone Company designated hubs and are provided between customer designated premises or between a customer designated premises and a Telephone Company hub.

The customer may provide the Channel Service Unit-type equipment or other Network Channel Terminating Equipment associated with the Digital Data circuit at the customer premises. The interim program for interconnection of such equipment is set forth in Technical Reference PUB AS No. 1.

6.10.2 Technical Specifications Packages

| <u>Parameter</u> | <u>Package DA</u> | | | |
|--------------------|-------------------|----------|----------|----------|
| | <u>1</u> | <u>2</u> | <u>3</u> | <u>4</u> |
| Error-Free Seconds | X | X | X | X |

The Telephone Company will provide a circuit capable of meeting a monthly average performance equal to or greater than 99.875% error-free seconds while the circuit is in service, if it is measured through a CSU equivalent which is designed, manufactured, and maintained to conform with the specifications contained in Technical Reference PUB 62310.

Voltages which are compatible with Digital Data Service are delineated in Technical Reference PUB 62507.

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6. Special Access Service (Cont'd)

6.10 Digital Data Service (Cont'd)

6.10.3 Channel Interfaces

The following channel interfaces (CIs) define the bit rates that are available for a Digital Data circuit.

| <u>CI</u> | <u>Bit Rate</u> |
|-----------|-----------------|
| DU-24 | 2.4 Kbps |
| DU-48 | 4.8 Kbps |
| DU-96 | 9.6 Kbps |
| DU-56 | 56.0 Kbps |

Compatible channel interfaces are set forth in 8. following.

6.10.4 Optional Features and Functions

(A) Central Office Bridging Capability(B) Transfer Arrangement

An arrangement that affords the customer an additional measure of protection and/or flexibility in the use of their access circuit(s) on a 1xN basis. The arrangement can be utilized to transfer a leg of a Special Access Service to either a spare or working circuit that terminates in either the same or a different customer designated premises. This arrangement is only available at a Telephone Company designated hub. A key activated or dial-up control service is required to operate the transfer arrangement. A spare circuit, if required, is not included as a part of the option.

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6. Special Access Service (Cont'd)

6.10 Digital Data Service (Cont'd)

6.10.5 Rates and Charges

| | | Monthly Rates | Nonrecurring Charge |
|-----|--------------------------|------------------|------------------------|
| (A) | Circuit Termination | | |
| - | Per Point of Termination | | |
| - | 2.4 kbps | \$ 52.10 | \$ 485.43 |
| - | 4.8 kbps | 52.10 | 485.43 |
| - | 9.6 kbps | 52.10 | 485.43 |
| - | 56.0 kbps | 56.45 | 501.52 |
| (B) | Circuit Mileage | | |
| | Fixed | | |
| - | 2.4 kbps | 8.84 | - |
| - | 4.8 kbps | 8.84 | - |
| - | 9.6 kbps | 8.84 | - |
| - | 56.0 kbps | 17.68 | - |
| | Per mile | | |
| - | 2.4 kbps | 2.60 | - |
| - | 4.8 kbps | 2.60 | - |
| - | 9.6 kbps | 2.60 | - |
| - | 56.0 kbps | 5.20 | - |

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6. Special Access Service (Cont'd)

6.10 Digital Data Service (Cont'd)

6.10.5 Rates and Charges (Cont'd)

(C) Optional Features and Functions

Monthly Rates and Nonrecurring Charges for the Optional Features and Functions of Digital Data Service listed in this section apply to all jurisdictions.

| <u>Optional Features and Functions</u> | | <u>Monthly Rates</u> | <u>Nonrecurring Charges</u> |
|--|--|--------------------------|---------------------------------|
| (1) | Bridging - Per Port | \$ 23.77 | None |
| (2) | Loop Transfer Arrangement (Key Activated ¹ or Dial-Up ²) - Per Four-Port Arrangement ³ | 5.96 | None |

¹ The key activated control is rated as a Metallic Circuit Termination and Circuit Mileage, if applicable.

² The Dial-Up option requires the customer to purchase the Controller Arrangement from 7.6(A) following.

³ An additional Circuit Termination charge will apply whenever a spare circuit is configured as a leg to the customer's premises. Additional Circuit Mileage charges will also apply when the transfer arrangement is not located in the customer premises serving wire center.

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6. Special Access Service (Cont'd)

6.10 Digital Data Service (Cont'd)

6.10.5 Rates and Charges (Cont'd)

6.10.5 Rates and Charges (Cont'd)

(D) Channel Service Unit

Monthly Rates and Nonrecurring Charges for the Channel Service Unit ¹ of Digital Data Service listed in this section apply to all jurisdictions.

| | Monthly Rate | Nonrecurring Charge |
|---|-----------------|------------------------|
| <u>Channel Service Limit ¹</u> | | |
| - Per Point of Termination where provided | | |
| - 2.4 Kbps | \$ 16.41 | None |
| - 4.8 Kbps | 17.54 | None |
| - 9.6 Kbps | 18.40 | None |
| - 56.0 Kbps | 19.17 | None |

¹ Channel Service Units will only be provided under tariff if they existed in the Telephone Company's inventory as of November 18, 1983.

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6. Special Access Service (Cont'd)

6.11 High Capacity Service6.11.1 Basic Circuit Description

A High Capacity circuit is a circuit for the transmission of nominal 64.0 kbps ¹ or 1.544, 3.152, 6.312, 44.736, or 274.176 Mbps isochronous serial data. The actual bit rate is a function of the channel interface selected by the customer. High Capacity circuits are provided between customer designated premises or between a customer designated premises and a Telephone Company hub.

The customer may provide the Network Channel Terminating Equipment associated with the High Capacity circuit at the customer's premises. The interim program for interconnection of such equipment is set forth in Technical Reference PUB AS No. 1.

6.11.2 Technical Specifications Packages

| <u>Parameter</u> | <u>Package HC</u> | | | | | |
|--------------------|-------------------|----------|-----------|----------|----------|----------|
| | <u>0</u> | <u>1</u> | <u>1C</u> | <u>2</u> | <u>3</u> | <u>4</u> |
| Error-Free Seconds | | X | | | | |

A circuit with technical specifications package HC1 will be capable of an error-free second performance of 98.75% over a continuous 24 hour period as measured at the 1.544 Mbps rate through a CSU equivalent which is designed, manufactured, and maintained to conform with the specifications contained in Technical Reference PUB 62411.

¹ Available only as a circuit of a 1.544 Mbps facility to a Telephone Company Digital Data hub or as a cross connect of two 2.4, 4.8, 9.6, 56.0, or 64.0 kbps circuits of two 1.544 Mbps facilities to a Digital Data hub(s). The customer must provide system and channel assignment data.

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6. Special Access Service (Cont'd)

6.11 High Capacity Service (Cont'd)

6.11.3 Channel Interfaces

The following channel interfaces (CIs) define the bit rates that are available for a High Capacity circuit:

| <u>CI</u> | <u>Bit Rate</u> |
|--------------------|--------------------|
| DS-15 ¹ | 1.544 Mbps (DS1) |
| DS-27 | 274.176 Mbps (DS4) |
| DS-31 | 3.152 Mbps (DS1C) |
| DS-44 | 44.736 Mbps (DS3) |
| DS-63 | 6.312 Mbps (DS2) |

Compatible channel interfaces are set forth in 9.3.5 following.

6.11.4 Optional Features and Functions

(A) Automatic Loop Transfer

The Automatic Loop Transfer provides protection on a 1xN basis against failure of the facilities between a customer designated premises and the wire center serving that premises. Protection is furnished through the use of a switching arrangement that automatically switches to a spare circuit line when a working line fails. The spare circuit is not included as a part of the option. This option requires compatible equipment at both the serving wire center and the customer premises. The customer is responsible for providing the equipment at its premises. Equipment at the customer premises will be provided under tariff only if it existed in the Telephone Company inventory as of November 18, 1983.

(B) Transfer Arrangement

An arrangement that affords the customer an additional measure of flexibility in the use of their access circuit(s). The arrangement can be utilized to transfer a leg of a Special Access Service to either a spare or working circuit that terminates in either the same or a different customer designated premises. A key activated or dial-up control service is required to operate the transfer arrangement. A spare circuit, if required, is not included as part of the option.

¹ A 64.0 kbps circuit is available as a circuit(s) of a 1.544 Mbps facility to a Telephone Company hub.

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6. Special Access Service (Cont'd)

6.11 High Capacity Service (Cont'd)

6.11.4 Optional Features and Functions (Cont'd)

(C) Central Office Multiplexing

(1) DS4 to DS1

An arrangement that converts a 274.176 Mbps circuit to 168 DS1 circuits using digital time division multiplexing.

(2) DS3 to DS1

An arrangement that converts a 44.736 Mbps circuit to 28 DS1 circuits using digital time division multiplexing.

(3) DS2 to DS1

An arrangement that converts a 6.312 Mbps circuit to four DS1 circuits using digital time division multiplexing.

(4) DS1C to DS1

An arrangement that converts a 3.152 Mbps circuit to two DS1 circuits using digital time division multiplexing.

(5) DS1 to Voice

An arrangement that converts a 1.544 Mbps circuit to 24 circuits for use with Voice Grade Services. A circuit at this DS1 to the hub can also be used for a Digital Data Service.

(6) DS1 to DS0

An arrangement that converts a 1.544 Mbps circuit to 23 64.0 kbps circuits utilizing digital time division multiplexing.

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6. Special Access Service (Cont'd)

6.11 High Capacity Service (Cont'd)

6.11.4 Optional Features and Functions (Cont'd)

(C) Central Office Multiplexing (Cont'd)

(7) DSO to Subrate

An arrangement that converts a 64.0 kbps circuit to subspeeds of up to twenty 2.4 kbps, ten 4.8 kbps, or five 9.6 kbps circuits using digital time division multiplexing.

The following table shows the technical specifications packages with which the optional features and functions are available.

| | Available with Technical Specifications Package HC- | | | | | |
|------------------------------|--|----------|-----------|----------|----------|----------|
| | <u>0</u> | <u>1</u> | <u>1C</u> | <u>2</u> | <u>3</u> | <u>4</u> |
| Automatic Loop Transfer | | X | | | | |
| Central Office Multiplexing: | | | | | | |
| DS4 to DS1 | | | | | | X |
| DS3 to DS1 | | | | | X | |
| DS2 to DS1 | | | | X | | |
| DS1C to DS1 | | | X | | | |
| DS1 to Voice | | X | | | | |
| DS1 to DS0 | | X | | | | |
| DS0 to Subrate ¹ | X | | | | | |
| Transfer Arrangement | | X | | | | |

¹ Available only on a circuit of a 1.544 Mbps facility to a Telephone Company hub.

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6. Special Access Service (Cont'd)

6.11 High Capacity Service (Cont'd)6.11.5 Rates and Charges

| | <u>Monthly Rates</u> | <u>Nonrecurring Charge</u> |
|----------------------------|--------------------------|--------------------------------|
| (A) Circuit Termination | | |
| - Per Point of Termination | | |
| 1.544 Mbps | \$ 209.73 | \$ 2,146.13 |

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6. Special Access Service (Cont'd)

6.11 High Capacity Service (Cont'd)

6.11.5 Rates and Charges (Cont'd)

- (A) Circuit Termination (Cont'd)
- Per Point of Termination

Frequency bandwidths other than 1.544 mbps:

Monthly Rates and Nonrecurring Charges for the Circuit Termination rate element of High Capacity Service for all jurisdictions will be determined on an Individual Case Basis and filed in Section 6.12 following.

Available frequency bandwidths for years 1-1-88 to 1-1-90 are as follows:

Frequency
Bandwidths

64 Kbps
3.152 Mbps
6.312 Mbps
44.736 Mbps
274.176 Mbps

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6. Special Access Service (Cont'd)

6.11 High Capacity Service (Cont'd)

6.11.5 Rates and Charges (Cont'd)

| | Monthly Rates |
|---------------------|------------------|
| (B) Circuit Mileage | |
| 1.544 Mbps | |
| Fixed | \$ 51.70 |
| Per mile | 42.90 |

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6.11 High Capacity Service (Cont'd)

6.11.5 Rates and Charges (Cont'd)

(B) Circuit Mileage (Cont'd)

For frequency bandwidths other than 1.544 Mbps:

Fixed and Per Mile Monthly Rates for the Circuit Mileage rate element of High Capacity Service for all jurisdictions will be determined on an Individual Case Basis.

Available frequency bandwidths and USOC formats for years 1-1-88 to 1-1-90 are as follows:

Frequency
Bandwidths

| | |
|---------|------|
| 64 | Kbps |
| 3.152 | Mbps |
| 6.312 | Mbps |
| 44.736 | Mbps |
| 274.176 | Mbps |

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6. Special Access Service (Cont'd)

6.11 High Capacity Service (Cont'd)

6.11.5 Rates and Charges (Cont'd)

(C) Optional Features and Functions

Rates and charges for the Optional Features and Functions of High Capacity Service listed in this section apply to all jurisdictions.

| | Monthly Rates | Installation Charges |
|----------------------------|------------------|-------------------------|
| (1) Multiplexing | | |
| DS4 to DS1 | | |
| - Per arrangement | ICB | None |
| DS3 to DS1 | | |
| - Per arrangement | ICB | None |
| DS2 to DS1 | | |
| - Per arrangement | ICB | None |
| DS1C to DS1 | | |
| - Per arrangement | ICB | None |
| DS1 to Voice ¹ | | |
| - Per arrangement | \$ 195.79 | \$ 351.85 |
| DS1 TO DSO | | |
| - Per arrangement | 551.32 | None |
| DSO to Subrates | | |
| - Per arrangement | | |
| Up to 20 2.4 kbps services | 450.88 | None |
| Up to 10 4.8 kbps services | 232.39 | 155.29 |
| Up to 5 9.6 kbps services | 161.56 | 294.36 |

¹ A circuit of this DS1 to the hub can be used for Digital Data service. ICB rates and charges are filed in 6.12 following.

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6. Special Access Service (Cont'd)

6.11 High Capacity Service (Cont'd)

6.11.5 Rates and Charges (Cont'd)

(C) Optional Features and Functions (Cont'd)

| | Monthly Rates | Installation Charges |
|---|------------------|-------------------------|
| (2) Automatic Loop Transfer - Per arrangement ¹ | \$ 388.30 | None |
| (3) Transfer Arrangement (key activated ² or dial up ³) - Per four port arrangement, including control channel termination ⁴) | 165.00 | None |

(D) Network Channel Terminating Equipment (NCTE) ⁵

| | | |
|---|--------|------|
| - Per Point of termination where provided | | |
| - 1.544 Mbps | 84.71 | None |
| - Automatic Loop Transfer | 894.01 | None |

¹ An additional Circuit Termination charge will apply whenever the spare line is provided as a let to the customer premises.

² The key activated control circuit is rated as a Metallic Circuit Termination.

³ The Dial-up option requires the customer to purchase the Controller Arrangement from 7.7 following.

⁴ An additional Circuit Termination charge will apply whenever a spare circuit is configured as a let to the customer's premises. Additional circuit mileage charges will also apply when the transfer arrangement is not located in the customer premises serving wire center.

⁵ NCTE will only be provided under tariff if it existed in the Telephone Company's inventory as of November 18, 1983.

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6. Special Access Service (Cont'd)

6.12 Individual Case Filing

Rates and charges for Special Access Service provided on an individual case basis are filed following:

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7. Miscellaneous Services

In this section normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 7:00 a.m. to 4:00 p.m.) for the application of rates based on working hours. Basic Time is that time during normally scheduled working hours. Overtime is that time outside of normally scheduled working hours. Premium Time is that time outside of normally scheduled working days.

A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours. Work subject to Premium Time is always subject to a minimum charge of four hours.

7.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer or when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer's request.

Additional Engineering is provided when:

- (A) A customer requests additional technical information beyond that normally included by the Telephone Company on the Design Layout Report (DLR) as set forth in 6.4(F) and 6.1.7.
- (B) Additional engineering time is incurred by the Telephone Company to engineer a customer's specific written request for a customized service or additional engineering activities which are not normally performed in the provision of services under this tariff.

The Telephone Company will notify the customer that Additional Engineering charges, as set forth in 7.1.1 following, will apply before any additional engineering is undertaken. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of Telephone Company facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%.

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7. Miscellaneous Services (Cont'd)7.1 Additional Engineering (Cont'd)7.1.1 Charges for Additional Engineering

The charges for Additional Engineering are as follows:

| <u>Per Engineer, Per Hour, or Fraction Thereof</u> | | |
|--|-----------------|---------------------|
| <u>Basic Time</u> | <u>Overtime</u> | <u>Premium Time</u> |
| \$ 45.80 | \$ 68.70 | \$ 91.60 |

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7. Miscellaneous Services (Cont'd)

7.2 Additional Labor

Additional labor is that labor requested and authorized by the customer on a given service and agreed to by the Telephone Company as set forth in 7.2.1 through 7.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in 7.2.6 following will apply before any additional labor is undertaken.

7.2.1 Overtime Installation

Overtime installation is that Telephone Company installation effort performed outside of normally scheduled working hours.

7.2.2 Overtime Repair

Overtime repair is that Telephone Company maintenance effort performed outside of normally scheduled working hours.

7.2.3 Stand by

Stand by includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make installation acceptance tests or cooperative tests with a customer on a given service.

7.2.4 Maintenance with Other Telephone Companies

Additional labor charges apply to additional maintenance or repair of facilities which connect to facilities of other telephone companies. This is in addition to the normal efforts required to maintain or repair facilities provided solely by the Telephone Company, as set forth in 2.1.1(C).

7.2.5 Other Labor

Other labor is that additional labor not included in 7.2.1 through 7.2.4 preceding. This includes labor incurred to accommodate a specified customer request that involves only labor which is not covered by any other section of this tariff.

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7. Miscellaneous Services (Cont'd)

7.2 Additional Labor (Cont'd)7.2.6 Charges for Additional Labor

The charges for additional labor are as follows:

| <u>Per Technician, Per Hour, or Fraction Thereof</u> | | |
|--|------------------------------|----------------------------------|
| <u>Basic Time</u> | <u>Overtime ¹</u> | <u>Premium Time ¹</u> |
| \$ 39.12 | \$ 58.68 | \$ 78.24 |

¹ A call out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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7. Miscellaneous Services (Cont'd)

7.3 Maintenance of Service

- (A) The customer will be responsible for reporting troubles sectionalized to Telephone Company facilities and/or equipment. When trouble cannot be clearly sectionalized to the Telephone Company facilities and/or equipment, the Telephone Company will test cooperatively or independently to assist in trouble sectionalization.

When a customer reports a trouble to the Telephone Company for clearance and no trouble is found in the Telephone Company's facilities, the customer shall be responsible for payment of a Maintenance of Service charge for the period of time from when Telephone Company personnel are dispatched to the customer's or customer's end user premises to when the work is completed. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.

- (B) The customer shall be responsible for payment of a Maintenance of Service charge when the Telephone Company dispatches personnel to the customer's premises, and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

In either (A) or (B) preceding, no credit allowance will be applicable for the interruption involved if the Maintenance of Service Charge applies.

- (C) The charge for Maintenance of Service are as follows:

Maintenance of Service Periods
Per occurrence

Per Technician

The charges for Maintenance of Service are the same as those set for Additional Labor as set forth in 7.2 preceding.

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7. Miscellaneous Services (Cont'd)

7.4 Additional Testing

Testing Services provides for the use of a Telephone Company technician in performing specific tests authorized by the customer including additional testing of facilities which connect to facilities of other telephone companies. Testing Services offered under this section of the tariff are optional and are in addition to acceptance tests and in-service tests performed by the Telephone Company as described in 6.4 (G) and 6.1.8 preceding. Testing Services are made subject to the availability of the necessary qualified personnel and test equipment at the requested test locations.

Testing Services consist of Additional Cooperative Acceptance Testing (ACAT) which is performed during installation of Access Services and Nonscheduled Testing (NST) which is performed after acceptance of Access Services by the customer. Rates and charges for Testing Service are set forth in 7.4(C) following.

The Telephone Company will provide, upon request, documentation that lists the results of the tests performed. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

(A) Additional Cooperative Acceptance Testing

Rates and charges for Additional Cooperative Acceptance Testing of Switched and Special Access Services apply per technician used.

(1) Switched Access Service

Additional Cooperative Acceptance Testing (ACAT) of Switched Access Service is performed at the time of installation and involves the Telephone Company provision of a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests. The Telephone Company may, at the request of the customer, supply a technician at the customer's premises to perform the required tests.

Additional Cooperative Acceptance Testing may, for example, consist of the following tests:

- . C-Notched Noise
- . Impulse Noise
- . Phase Jitter

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7. Miscellaneous Services (Cont'd)

7.4 Additional Testing (Cont'd)

(A) Additional Cooperative Acceptance Testing (Cont'd)

(1) Switched Access Service (Cont'd)

- . Signal to C-Notched Noise Ratio
- . Intermodulation Distortion (Nonlinear)
- . Frequency Shift (Offset)
- . Envelope Delay Distortion
- . Dial Pulse Percent Break

(2) Special Access Service

When a customer provides a technician at its premises or at an end user's premises, with suitable test equipment to perform the requested tests, the Telephone Company may provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing on Voice Grade Services at the time of installation. At the customer's request, the Telephone Company may provide a technician at the customer's premises or at the end user premises. These tests may, e.g., consist of the following:

- Attenuation Distortion (i.e., frequency response)
- Intermodulation Distortion (i.e., harmonic distortion)
- Phase Jitter
- Impulse Noise
- Envelope Delay Distortion
- Echo Control
- Frequency Shift

(B) Nonscheduled Testing

Nonscheduled tests are performed by the Telephone Company "on demand." When a customer provides a technician at its premises with suitable test equipment to perform the required tests, the Telephone Company may provide a technician at its office for the purpose of conducting Nonscheduled Testing of Switched or Special Access services. At the customer's request, the Telephone Company may provide a technician at the customer's premises. Nonscheduled tests may consist of any tests, e.g., loss, noise, slope, envelope delay, which the customer may require. Rates and charges for Nonscheduled Testing apply per technician used.

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7. Miscellaneous Services (Cont'd)

7.4 Additional Testing (Cont'd)

(C) Rates and Charges

The charges for Additional Testing are as follows:

| <u>Per Technician, Per Hour, or Fraction Thereof</u> | | |
|--|------------------------------|----------------------------------|
| <u>Basic Time</u> | <u>Overtime</u> ¹ | <u>Premium Time</u> ¹ |
| \$ 39.12 | \$ 58.68 | \$ 78.24 |

¹ A call out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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7. Miscellaneous Services (Cont'd)

7.5 Presubscription

Presubscription is an arrangement whereby an end user may select and designate to the Telephone Company an IC to access, with 1+ as an access code, for interLATA calls. This IC is referred to as the end user's predesignated IC.

The regulations and charges pertaining to Presubscription are set forth in CC Docket 83-1145, Phase I, Memorandum Opinion and Order, Appendix B, adopted by the Federal Communications Commission on May 31, 1985 and released on June 12, 1985. A copy of the Order with all Appendices is available for inspection in the Public Reference Room of the Tariff Division at the main building of the Federal Communications Commission and can also be obtained from the FCC's commercial contractor. Regulations and charges for Presubscription set forth in this section are in compliance with the Order.

(A) End User Notification and Balloting Procedure

Approximately 90 days prior the introduction of equal access (Feature Group D) in a serving end office, the Telephone Company will notify all affected end users of the availability of equal access. The end user will be directed to designate a primary IC by the use of an equal access ballot to be returned to the Telephone Company within approximately 30 days after the mailing date. An end user has the option of independently contacting the IC to make arrangements for presubscription to the IC's service.

The equal access ballot will include all the names of ICs participating in the presubscription process. ICs are required to place an order for Feature Group D in accordance with the regulations set forth in 5.2.4 preceding.

The end user may select only one primary IC for each access line or multiline hunt group through the ballot process. Multiline hunt group end users will be given the opportunity to select more than one primary IC by contacting the Telephone Company. Customers may designate that they do not want a primary IC by notifying the Telephone Company. This choice is considered a valid selection and the nonrecurring charge as set forth in (E)(1) following will apply to any subsequent change made after the equal access conversion date.

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7. Miscellaneous Services (Cont'd)

7.5 Presubscription (Cont'd)

(A) End User Notification and Balloting Procedure (Cont'd)

New end users who are served by end offices equipped with Feature Group D will be required to presubscribe to an IC at the time they place an order with the Telephone Company for Telephone Exchange Service. A confirmation notice will be sent to end users who verbally place an order for service identifying the IC selected. There will be no charge for this initial selection. New end users will have thirty days from the date the initial selection is made to change their choice of an IC without charge.

(B) Allocation Process

End users who do not return their initial ballot will receive a second ballot indicating that they have been preassigned to a specific IC. The Telephone Company will assign non-presubscribed end users randomly to the participating ICs in the same proportion as the presubscribed end users based on the results of the initial balloting process as set forth in (A) preceding. Separate allocation processes will be used for residence and business lines.

End users who do not return the second ballot by the specified due date will be presubscribed to the IC indicated on that ballot effective with the equal access conversion. Allocated customers will have six months after the equal access conversion date to change to an IC of their choice without charge.

(C) IC Customer Lists

The Telephone Company will accept from the IC a list(s) of end users that have made individual arrangements with that IC to become their primary IC. The IC must submit a Telephone Company end user enrollment form listing these end users. The end user enrollment form must be accompanied by a document affirming that the IC does, in fact, have, or has instituted steps designed to obtain, signed letters of agency from the end users designating the IC to act as the end user's agent for the presubscription process. The IC will accept responsibility for any billing disputes arising from implementation of its end user lists.

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7. Miscellaneous Services (Cont'd)

7.5 Presubscription (Cont'd)

(D) End User Choice Discrepancies

In the event of discrepancy between an end user's ballot and an IC's end user enrollment form, the Telephone Company will notify, within 10 days, all affected ICs via a conflict report. If the IC certifies to the Telephone Company that it has a signed letter of agency from the end user with a date subsequent to that on the ballot, that IC becomes the primary IC for that end user. If the IC is unable to obtain a letter of agency signed by the end user, the IC selected on the end user's ballot will be used.

When two or more enrollment forms are received from different ICs, and no ballot is returned, the end user in question will be included in the allocation process and will be notified, via the second ballot that a conflict exists. In addition, the ICs will be notified in this instance. If the conflict is discovered after allocation has taken place, the subscriber in question will be contacted by the Telephone Company to obtain a valid selection.

(E) Presubscription Charge

The nonrecurring charge for Presubscription will be applied as follows:

- (1) After the end office equal access conversion date, for any change in the end user's, end user agent's or local service provider's who resell services (herein referred to as reseller) selection of a primary IC, a nonrecurring charge as set forth in (5) following will apply to the end user, end user agent or reseller. The nonrecurring charge for Presubscription does not apply to any change in selection of a primary IC made prior to the equal access conversion date.
- (2) An allocated end user, end user agent or reseller may use the second ballot as described in (B) preceding or contact the Telephone Company to make an IC selection after allocation has taken place. There will be no charge for this selection if it is done within 6 months after the equal access conversion date.

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7. Miscellaneous Services (Cont'd)

7.5 Presubscription (Cont'd)

(E) Presubscription Charge (Cont'd)

- (3) Changes in an end user's, end user agent's or reseller's primary IC made as a result of the resolution of an end user, end user agent or reseller choice discrepancy, as set forth in (D) preceding, will not incur the nonrecurring charge, provided the change is made within 6 months after the equal access conversion date.

The Telephone Company will make post conversion changes in the end user's, end user agent's or reseller's PIC assignment pursuant to an IC provided list of customers, accepted by the Telephone Company under conditions set forth in (C) and (D). Should an end user, end user agent, or reseller dispute authorization of the change within two years of the PIC assignment, the Telephone Company will place the end user on the previous IC network where possible and the IC billed according to (F) following.

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7. Miscellaneous Services (Cont'd)

7.5 Presubscription (Cont'd)

(E) Presubscription Charge (Cont'd)

- (4) An IC will be charged the presubscription nonrecurring charge when it requests a change in the customer identification code assigned to an existing individual end user's service. This type of change does not require a change in the end user's primary IC, only a change in the type of service provided by the IC.

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7. Miscellaneous Services (Cont'd)

7.5 Presubscription (Cont'd)

(E) Presubscription Charge (Cont'd)

- (5) If an IC elects to discontinue all of its Feature Group D service in the converting end office prior to the conversion date or within two years after the introduction of Feature Group D in the converting end office, the IC must notify in writing all end users, end user agents or resellers who have selected or been allocated to that IC, inform these end users, end user agents or resellers of the cancellation, request the end users, end user agents or resellers to select a new IC and state that the cancelling IC will pay for the change charge. For a period of two years from the discontinuance of FGD service the Telephone Company will bill a cancelling IC the nonrecurring charge as set forth in (6) following for each end user, end user agent or reseller the IC currently has designated to it.

- (6) The nonrecurring charge for Presubscription is as follows:

Presubscription, per Telephone
Exchange Service line or trunk

Nonrecurring Charge

The nonrecurring charge as shown in the Frontier FCC
No. 6 tariff applies.

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7.5 Presubscription (Cont'd)

(F) Unauthorized Presubscription Restoral Change

An Unauthorized Presubscription Change is a change in the preferred intraLATA IC that the end user or Pay Telephone Service Provider denies authorizing.

If an end user or Pay Telephone Service Provider denies requesting a change in intraLATA IC as submitted by the alleged unauthorized IC, the alleged unauthorized IC will be assessed the Presubscription Charge as specified in 7.5(E)(5) for:

- Changing the end user or Pay Telephone Service Provider to the disputed IC, and
- Placing the end user or Pay Telephone Service Provider on their previous IC network or the IC network of their choice.

In accordance with the Federal Communications Commission's Slamming Liability Rules in CC Docket 94-129, if an alleged unauthorized carrier is ultimately exonerated of liability, the alleged unauthorized IC is entitled to receive full payment from the end user or Pay Telephone Service Provider for all services provided. In such situations, any Presubscription Charges assessed against the alleged unauthorized IC by the Telephone Company are subject to rebilling to the end user or Pay Telephone Service Provider by the alleged unauthorized IC.

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7. Miscellaneous Services (Cont'd)

7.6 Protective Connecting Arrangements

The following Protective Connecting Arrangements (PCAs) are grandfathered and are offered on the basis of on-the-shelf availability:

| <u>Description</u> | <u>Monthly Rates</u> | <u>Nonrecurring Charges</u> |
|---|-----------------------------|-----------------------------|
| Automatic PCA with a contact type signaling interface for 2 or 4-wire voice-band connections of CPE communications systems to Telephone Company Special Access Services. | - | \$ 5.85 |
| Automatic PCA for connection of a customer, authorized user or joint user provided communications system arranged for CPE dial or automatic channel signaling, to a Telephone Company Special Access Service which terminates at the distant end in a telephone company-provided PBX arranged for dial or automatic signaling (4 wire). | 10.10 | 87.15 |
| PCA which provides for connection of CPE automatic telephone answering devices to central office, PBX trunk, key system lines, and centrex station lines by means of a 2-wire interface. | ICB rates and charges apply | |
| PCA for connection of CPE answering or recording equipment to Telephone Company lines, for one-way voice transmission in each direction but not simultaneously. Recording of two-way conversations is prevented, by the PCA. | 5.40 | 30.75 |

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7. Miscellaneous Services (Cont'd)

7.6 Protective Connecting Arrangements (Cont'd)

| <u>Description</u> | <u>Monthly Rates</u> | <u>Nonrecurring Charges</u> |
|---|-----------------------------|---------------------------------|
| PCA for use with CPE answer only equipment where two-way transmission is required. | ICB rates and charges apply | |
| Same application as above with voice control disconnect and automatic receive volume limiting. | ICB rates and charges apply | |
| PCA for use with CPE to provide data on PBX trunks. Also requires standard PBX trunk PCA. | ICB rates and charges apply | |
| PCA to permit connection of CPE message registers to exchange facilities of the Telephone Company for indications of message registration for outgoing calls over the associated central office trunks (facilities). Each trunk would also have a PCA (typically CDH or CD8) for connection of the CPE PBX. Association of the trunk with the station is made by the CPE. | ICB rates and charges apply | |
| Alarm coupler for use with rotary dial, one-way transmission CPE alarm signaling device. | ICB rates and charges apply | |

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7. Miscellaneous Services (Cont'd)

7.6 Protective Connecting Arrangements (Cont'd)

| <u>Description</u> | <u>Monthly Rates</u> | <u>Nonrecurring Charges</u> |
|---|-----------------------------|---------------------------------|
| PCA to permit the connection of CPE to a Telephone Company special recording trunk arranged for 2-way service, i.e., outward dialing by hotel/motel guests and rering by the operator of the Telephone Company long distance switchboard (the equivalent of a toll terminal). | ICB rates and charges apply | |
| For termination of CPE tie lines, with CPE channel signaling, in Centrex systems 4-wire. | \$ 7.20 | \$ 21.60 |
| PCA used for automatic connection of CPE voice transmitting and/or receiving terminal equipment to an exchange line or PBX/CTX station line, or to a WATS Access Line. | 9.40 | 7.80 |
| PCA to provide for connection of CPE terminal equipment to Telephone Company central office key system and PBX station lines and WATS Access Lines via 3-wire interface. | ICB rates and charges apply | |

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7. Miscellaneous Services (Cont'd)

7.6 Protective Connecting Arrangements (Cont'd)

| <u>Description</u> | <u>Monthly Rates</u> | <u>Nonrecurring Charges</u> |
|--|-----------------------------|---------------------------------|
| PCA for connection of CPE voice communications systems and/or terminal equipment via 2-wire interface to Telephone Company lines and trunks (only loop start trunks not equipped for toll diversion), or terminal equipment. | ICB rates and charges apply | |
| Manual PCA used to connect a cord switchboard position of CPE system, which provides supervisory signals, to an exchange trunk line. | ICB rates and charges apply | |
| Automatic PCA used to connect an exchange trunk line arranged for two-way combination service to and from the attendant position and from the dial switching equipment of a CPE system. | \$ 10.45 | \$ 39.05 |
| Automatic PCA used to connect an exchange trunk line arranged for one-way incoming service to the attendant position of a CPE system. | ICB rates and charges apply | |
| Automatic PCA used to connect an exchange trunk line arranged for one-way outgoing service from the attendant position of a CPE system. | ICB rates and charges apply | |

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7. Miscellaneous Services (Cont'd)

7.6 Protective Connecting Arrangements (Cont'd)

| <u>Description</u> | <u>Monthly Rates</u> | <u>Nonrecurring Charges</u> |
|--|-----------------------------|-----------------------------|
| Automatic PCA used to connect an exchange trunk line arranged for one-way outgoing service from the dial switching equipment of a CPE system. | ICB rates and charges apply | |
| Automatic PCA used to connect an exchange trunk line arranged for one-way service, to and from the attendant position of a CPE system. | \$ 7.80 | \$ 39.05 |
| PCA used for automatic connecting of CPE voice transmitting and/or receiving terminal equipment bridged to an exchange line or PBX/CTX station line, or to a Switched Access Line, e.g., WATS access line, which is terminated in a Telephone Company station. | 9.40 | 7.80 |
| Automatic PCA used to connect an exchange trunk line, arranged for one-way service, i.e., outward dialing by hotel/motel guests to the operator position of a Telephone Company long distance switchboard (the equivalent of a toll terminal). | ICB rates and charges apply | |
| PCA to provide for connection of CPE originate only or originate and answer terminal equipment. | ICB rates and charges apply | |

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7. Miscellaneous Services (Cont'd)

7.7 Miscellaneous Equipment(A) Controller Arrangement

This arrangement enables the customer to control up to 48 transfer functions at a Telephone Company central office via a remote keyboard terminal capable of either 300 or 1200 bps operation. Included as part of the Controller Arrangement is a dial-up data station located at the Telephone Company Central Office to provide access to the Controller Arrangement. This dial-up data station consists of a 212A DATAPHONE data set and an appropriate Telephone Company provided channel.

The Controller Arrangement must be located in the same Telephone Company central office as the transfer functions which it controls.

| | Monthly Charge |
|-------------------|-------------------|
| - Per arrangement | \$ 100.00 |

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7. Miscellaneous Services (Cont'd)

7.8 Telecommunications Service Priority (TSP)

TSP is the regulatory, administrative, and operational system developed by the Federal Government to ensure priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The Federal Communications Commission (FCC) defines NSEP telecommunications services as those services which are used to maintain a state of readiness or to respond to and manage any event or crisis, which causes or could cause harm to the population, damage to or loss of property, or degrades or threatens the NSEP posture of the United States. See Frontier's Tariff FCC No. 6, Access Service, Telecommunications Service Priority, for terms, conditions, rates and charges.

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7. Miscellaneous Services (Cont'd)

7.9 Standard Jacks - Registration Program

Standard jacks are provided by the Telephone Company to connect Registered Equipment to those services that are subject to the Registration Program as set forth in 2.5 preceding. The use of jacks is covered in Part 68 of the FCC's Rules and Regulations. Specific jacks are described in the document on file with the FCC entitled "Descriptions of Standard Registration Program Connection Configurations Supplementing Configurations Described in Subpart F of Part 68 of FCC's Rules and Regulations."

These jacks are used to terminate services provided by the Telephone Company. Other services or facilities provided by the Telephone Company or by others may also be terminated in any space capacity of the jacks remaining after installation without additional charge for the use of such capacity.

The nonrecurring charges, which include installation, for standard jacks and their typical uses are set forth following:

Nonrecurring
Charges

(A) Standard Voice Jacks

(1) Miniature six-position jacks for connection of terminal equipment as follows:

- | | | |
|-----|---|----------|
| (a) | Single line telephone set surface or flush mounted. | \$ 10.00 |
| (b) | Single line telephone sets wall mounted. | 10.00 |

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7. Miscellaneous Services (Cont'd)

7.9 Standard Jacks - Registration Program (Cont'd)(A) Standard Voice Jacks (Cont'd)

| (1) (Cont'd) | Nonrecurring Charges |
|---|-------------------------|
| (c) Two-line nonkey telephone sets surface or flush mounted. | \$ 10.00 |
| (d) Single-line bridged 4-wire exchange 2/RT, T1/R1. | 10.00 |
| (e) Two-line nonkey telephone sets wall mounted. | 10.00 |
| (f) Special single line equipment for use in hospital critical care areas. | 10.00 |
| (g) 9DB single line data equipment with mode indication and mode indication common leads. This jack is normally used in association with a series jack. | 10.00 |
| (h) Three-line non-key telephone sets and ancillary devices. | 49.00 |
| (2) 50 Position Miniature Ribbon for connection of multiline terminating equipment and channel derivation devices as follows: | |

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7. Miscellaneous Services (Cont'd)

7.9 Standard Jacks - Registration Program (Cont'd)(A) Standard Voice Jacks (Cont'd)

| (2) (Cont'd) | Nonrecurring Charges |
|---|-------------------------|
| (a) For connection to 2-wire tie trunks E&M type I signaling. (12 line capacity) | \$ 160.00 |
| (b) For connection to 4-wire tie trunks E&M type I signaling. (8 line capacity) | 160.00 |
| (c) For connection to 2-wire tie trunks E&M type II signaling. (8 line capacity) | 160.00 |
| (d) For connection to 4-wire tie trunks E&M type II signaling. (6 line capacity) | 160.00 |
| (e) For connection to off-premises station lines. (25 line capacity) | 160.00 |
| (f) For use with series devices such as toll restrictors. (12 line capacity) | 105.00 |
| (g) For connection of up to 12 line bridged 4-wire exchange 2/RT, T1/R1. | 100.00 |

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7. Miscellaneous Services (Cont'd)

7.9 Standard Jacks - Registration Program (Cont'd)(A) Standard Voice Jacks (Cont'd)Nonrecurring
Charges

(3) Series Jacks for connection of terminal equipment as follows:

- | | |
|---|----------|
| (a) Single line alarm reporting devices. | \$ 66.00 |
| (b) Series ancillary devices such as automatic dialers. Single line sets with exclusion. | 66.00 |
| (c) Two line telephone sets with exclusion on one line. | 66.00 |

(4) Weatherproof Jack for use with single line telephone sets used at locations such as boats and marinas.

120.00

Nonrecurring
Charges(B) Standard Data Jacks(1) Universal Data Jack for use in connecting fixed loss loop (FLL) and programmed (P) types of data equipment.
(1 line capacity)

\$ 65.00

(2) Programmed Data Jack for use in connecting programmed data equipment.
(1 line capacity)

65.00

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7. Miscellaneous Services (Cont'd)

7.9 Standard Jacks - Registration Program (Cont'd)(B) Standard Data Jacks (Cont'd)Nonrecurring
Charges

- | | | |
|-----|--|-----------|
| (3) | Multiple Line Universal Data Jack for use in connecting fixed loss loop (FLL) and programmed (P) types of data equipment. This jack will terminate up to eight lines. The selection of this jack requires the use of the equipment listed following. | \$ 250.00 |
| (a) | Multiple Line Universal Data Jack Circuit Cards. For use with Multiple Line Universal Data Jack. One circuit card per circuit required. | 79.00 |
| (b) | Multiple Line Universal Data Jacking Mounting options. For use with Multiple Line Universal Data Jack. One required per Multiple Line Universal Data Jack. | |
| - | Wall Mounting with cover. | 45.00 |
| - | Rack Mounting (19 inch or 23 inch) | 28.00 |

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7. Miscellaneous Services (Cont'd)

7.10 Billing Name and Address Service (BNAS)

The Utility will, upon request, provide Billing Name and Address Service (BNAS) to a Telecommunications Service Provider (customer), or its authorized billing and collection agent. Telecommunications Service Providers include interLATA carriers, operator service providers, enhanced service providers, and any other provider of interLATA telecommunications services. There are three BNAS offerings available pursuant to this tariff, Per Call/Periodic BNA, Data Gathering Service (DGS), and End User Validation List.

(A) Per Call/Periodic BNA and Data Gathering Service

Per Call/Periodic BNA Service provides billing name and address information and Data Gathering Service provides billing telephone number, name, address and associated working telephone number information for customer provided ten digit end user telephone numbers required by the Telecommunications Service provider customer to bill for calls placed within a specific time period. Per Call/Periodic BNA and DGS are offered subject to the conditions:

A standard format for the receipt and provision of telephone number and billing name and address information will be established by the Utility. Charges for each Per Call/Periodic BNA searched for and found or searched for and not found will be billed at rates in 7.10 (C)(1). Charges for each record accessed for DGS are set forth under 7.10 (C)(2). Per Call/Periodic BNA and DGS will be provided via magnetic tape, electronic transmission, or paper format, at the option of the customer, at rates in 7.10 (C)(1) or 7.10 (C)(2) respectively. The processing fee will be applied once per calendar year for BNAS processing done within that calendar year.

The customer must order Per Call/Periodic BNA or DGS and provide test data tape at least 30 days prior to delivery of the first customer order.

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7. Miscellaneous Services (Cont'd)

7.10 Billing Name and Address Service (BNAS) (Cont'd)(A) Per Call/Periodic BNA and Data Gathering Service (Cont'd)

The frequency for receipt of the customer provided orders for Per Call/Periodic BNA or DGS will be no more than twice monthly and at intervals mutually agreed upon between the Utility and the customer. The customer provided end user telephone numbers will be programmed by the Utility with the proper end user's billing name and address contained in the Utility's file at that time.

Per Call/Periodic BNA and DGS information for nonlisted/nonpublished end user telephone numbers will be provided unless the nonlisted/nonpublished end user provides written notice to the Utility of nonconsent to the release of the BNA/DGS data. Within 30 days of receipt of such notice, the Utility will discontinue disclosure of the end user's nonlisted/nonpublished BNA/DGS data.

For other than electronic transmission, the output records will be sent to the customer via first class U.S. Mail. The output records will normally be made available for mailing ten workdays after receipt of the customer order or at an interval mutually agreed upon. Availability may be delayed in case of input errors in the customer provided order.

The customer may request data be transmitted. Data transmission charges will be determined on an individual case basis. Data transmission hardware and software specifications will be mutually agreed upon by the Utility and the customer.

Per Call/Periodic BNA and DGS detail will not be retained by the Utility longer than 45 days. If the customer requests that the output be made available on a second occasion, such request must occur within 30 days from the date the first request was made.

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7. Miscellaneous Services (Cont'd)

7.10 Billing Name and Address Service (BNAS) (Cont'd)(A) Per Call/Periodic BNA and Data Gathering Service (Cont'd)

Any customer, provided Per Call/Periodic BNA or DGS pursuant to this tariff, agrees to abide by all applicable rules, decisions, orders, statutes and laws concerning the disclosure of published and nonpublished telephone numbers, and further agrees to use the information contained therein only for the purpose of billing for services provided to their end users.

In no case shall any customer or authorized billing and collection agent of a customer disclose the billing name and address information of any subscriber to any third party, except that a customer may disclose BNA/DGS information to its authorized billing and collection agent or to governmental law enforcement agencies.

(B) End User Validation List Service

End User Validation List Service provides for the disclosure of all, or a portion of, end user/agent data available from the Utility's records, to a Telecommunications Service Provider (customer), for purposes other than billing, and in compliance with the Commission's rules and regulations. In addition, End User Validation List Service is offered subject to the following:

Standard End User Validation Lists will be provided in three (3) files, business, coin (semi-public and public paystations) and residence. Nonlisted/nonpublished information will be excluded, with the exception of nonlisted public paystations. Rates for standard End User Validation List Service are set forth under 7.10 (C).

Per calendar year, the customer may request up to two (2) lists for each business, coin, and residence listing.

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7. Miscellaneous Services (Cont'd)

7.10 Billing Name and Address Service (BNAS) (Cont'd)(B) End User Validation List Service (Cont'd)

A standard format will be established by the Utility. Requests for special list sorts will be limited to an end user list separating those that are presubscribed to the requesting customer, and/or those that are not. The rate, per record, applicable to special sorts is set forth under 7.10 (C).

Each request shall be treated as a new request. Requests for updates from previous lists will not be provided.

The customer shall have fifteen (15) business days from the date of delivery of a list to request any investigation of issues arising from the provision of the list.

End User Validation Lists will normally be provided to the customer within thirty calendar days after receipt of a request and within ten (10) business days of extraction, or at an interval mutually agreed upon. The administrative fee set forth under 7.10 (C) applies per request.

In no case shall any customer or authorized billing and collection agent of a customer disclose the billing name and address information of any subscriber to any third party, except that a customer may disclose BNA information to its authorized billing and collection agent or to governmental law enforcement agencies.

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7. Miscellaneous Services (Cont'd)

7.10 Billing Name and Address Service (BNAS) (Cont'd)(C) Rates and Charges(1) Per Call/Periodic BNA Service

Bill Name and Address Found, each \$.25

Bill Name and Address Not Found, each .25

Processing Fee ¹

Paper Report, Electronic Transmission or Magnetic Tape, each 51.20

(2) Data Gathering Service

Per Record Accessed .18

Processing Fee ²

Paper Report, Electronic Transmission or Magnetic Tape, each 75.00

(3) End User Validation List Service

Standard Sort, per record provided .034

Special Sort, per record provided .054

Administrative Fee

Paper Report, Electronic Transmission or Magnetic Tape, per request 78.00

¹ Applies once per calendar year for BNA processing done within that calendar year.² Applies once per calendar year for DGS processing done within that calendar year.

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7. Miscellaneous Services (Cont'd)

7.11 Unauthorized Change of Local Service Provider

- (A) The term "unauthorized change of local service provider" is a change in the preferred local service provider that the end user denies authorizing.

If an end user denies authorizing a change in his/her local service provider, as submitted by the alleged unauthorized local service provider, the alleged unauthorized service provider will be assessed the nonrecurring charges, as specified in Frontier Communications of the Southwest, Inc.'s tariff, A.C.C. Schedule No. A-5, to restore the customer's service(s) as they existed prior to the alleged unauthorized change. In addition, the terms and conditions normally associated with a request for new service, as specified in Frontier Communications of the Southwest, Inc.'s tariff, A.C.C. Schedule A-1, Network Access Line Service, will apply.

In accordance with the Federal Communications Commission's Slamming Liability Rules in CC Docket 94-129, if an alleged unauthorized local service provider is ultimately exonerated of liability, the alleged unauthorized local service provider is entitled to receive full payment from the end user for all services provided. In such situations, any nonrecurring charges assessed against the alleged unauthorized local service provider by Frontier Communications of the Southwest, Inc. are subject to rebilling to the end user by the alleged unauthorized local service provider.

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8. Interface Groups, Transmission Specifications, and Channel Codes8.1 Local Transport Interface Groups

Ten Interface Groups are provided for terminating the Local Transport at the customer's premises. Each Interface Group provides a specified premises interface code (e.g., two-wire, four-wire, DS1, etc.). At the option of the customer and where transmission facilities permit, the individual transmission path between the customer's premises and the first point of switching may be provided with optional features as set forth in 5.3.1 preceding.

As a result of the customer's access order and the type of Telephone Company transport facilities serving the customer's premises, the need for signaling conversions or two-wire to four-wire conversions, or the need to terminate digital or high frequency facilities in channel bank equipment may require that Telephone Company equipment be placed at the customer's premises. For example, if a voice frequency interface is ordered by the customer and the Telephone Company facilities serving the customer's premises are digital, then Telephone Company channel bank equipment must be placed at the customer's premises in order to provide the voice frequency interface ordered by the customer.

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)8.1 Local Transport Interface Groups (Cont'd)

Interface Group 1 is provided with Type C Transmission Specifications, and Interface Groups 2 through 10 are provided with Type A or B Transmission Specifications, depending on the Feature Group and whether the Access Service is routed directly or through an access tandem. All Interface Groups are provided with Data Transmission Parameters.

Only certain premises interfaces are available at the customer's premises. The premises interfaces codes associated with the Interface Groups may vary among Feature Groups. The various premises interfaces codes which are available with the Interface Groups, and the Feature Groups with which they may be used, are set forth in 8.1.11 following.

For each of the ten Interface Groups described following, the transmission path between the point of termination at the customer's premises and the first point of switching may be comprised of any form or configuration of plant and equipment capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of 300 to 3000 Hz.

8.1.1 Interface Group 1

Interface Group 1 provides a two-wire voice frequency transmission path at the point of termination at the customer's premises. Interface Group 1 is not provided in association with FGC and FGD when the first point of switching is an access tandem. In addition, Interface Group 1 is not provided in association with FGB, FGC or FGD when the first point of switching can only provide four-wire terminations.

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)8.1 Local Transport Interface Groups (Cont'd)8.1.1 Interface Group 1 (Cont'd)

The interface is provided with loop supervisory signaling. When the interface is associated with FGA, such signaling will be loop start or ground start signaling. When the interface is associated with FGB, FGC or FGD, such signaling will be reverse battery signaling. When FGB, FGC, or FGD access service is associated with a two-way calling interface, E&M signaling shall be used.

8.1.2 Interface Group 2

Interface Group 2 provides four-wire voice frequency transmission at the point of termination at the customer's premises. The interface is provided with loop supervisory signaling. When the interface is associated with FGA, such signaling will be loop start or ground start signaling. When the interface is associated with FGB, FGC or FGD, such signaling, except for two-way calling which is E&M signaling, will be reverse battery signaling.

8.1.3 Interface Group 3

Interface group 3 provides group level analog transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals between the frequencies of 60 to 180 kHz, with the capability to channelize up to 12 voice frequency transmission paths. Certain frequencies within the bandwidth of the Interface Group are reserved for Telephone Company use, e.g., pilot and carrier group alarm tones. Before the first point of switching, the Telephone Company will provide multiplex equipment to derive 12 transmission paths with a frequency bandwidth of approximately 300 to 3000 Hz.

The interface is provided with SF supervisory signaling for each individual transmission channel.

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)8.1 Local Transport Interface Groups (Cont'd)8.1.4 Interface Group 4

Interface group 4 provides supergroup level analog transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals between the frequencies of 312 to 552 kHz, with the capability to channelize up to 60 voice frequency transmission paths. Certain frequencies within the bandwidth of the Interface Group are reserved for Telephone Company use, e.g., pilot and carrier group alarm tones. Before the first point of switching, the Telephone Company will provide multiplex and channel bank equipment to derive 60 transmission paths with a frequency bandwidth of approximately 300 to 3000 Hz.

The interface is provided with SF supervisory signaling for each individual transmission channel.

8.1.5 Interface Group 5

Interface Group 5 provides mastergroup level analog transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals between the frequencies of 564 to 3084 kHz, with the capability to channelize up to 600 voice frequency transmission paths. Certain frequencies within the bandwidth of the Interface Group are reserved for Telephone Company use, e.g., pilot and carrier group alarm tones. Before the first point of switching, the Telephone Company will provide multiplex and channel bank equipment to derive 600 transmission paths with a frequency bandwidth of approximately 300 to 3000 Hz.

The interface is provided with SF supervisory signaling for each individual transmission channel.

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)8.1 Local Transport Interface Groups (Cont'd)8.1.6 Interface Group 6

Interface Group 6 provides DS1 level digital transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals at a nominal 1.544 Mbps, with the capability to channelize up to 24 voice frequency transmission paths. Before the first point of switching, when analog switching utilizing analog terminations is provided, the Telephone Company will provide multiplex and channel bank equipment to derive 24 transmission paths with a frequency bandwidth of approximately 300 to 3000 Hz. When digital switching or analog switching with digital carrier terminations is provided, the Telephone Company will provide, at the first point of switching, a DS1 signal in D3/D4 format.

The interface is provided with bit stream supervisory signaling for each individual transmission channel.

8.1.7 Interface Group 7

Interface Group 7 provides DS1C level digital transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals at a nominal 3.152 Mbps, with the capability to channelize up to 48 voice frequency transmission paths. Before the first point of switching, when analog switching utilizing analog terminations is provided, the Telephone Company will provide multiplex and channel bank equipment to derive up to 48 voice frequency transmission paths with a frequency bandwidth of approximately 300 to 3000 Hz. When digital switching or analog switching with digital carrier terminations is provided, the Telephone Company will provide, at the first point of switching, DS1 signals in D3/D4 format.

The interface is provided with bit stream supervisory signaling for each individual transmission channel.

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.1 Local Transport Interface Groups (Cont'd)

8.1.8 Interface Group 8

Interface Group 8 provides DS2 level digital transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals at a nominal 6.312 Mbps, with the capability to channelize up to 96 voice frequency transmission paths. Before the first point of switching, when analog switching utilizing analog terminations is provided, the Telephone Company will provide multiplex and channel bank equipment in its office to derive up to 96 transmission paths with a frequency bandwidth of approximately 300 to 3000 Hz. When digital switching, or analog switching with digital carrier terminations is provided, the Telephone Company will provide, at the first point of switching, DS1 signals in D3/D4 format.

The interface is provided with bit stream supervisory signaling for each individual transmission channel.

8.1.9 Interface Group 9

Interface Group 9 provides DS3 level digital transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals at a nominal 44.736 Mbps, with the capability to channelize up to 672 voice frequency transmission paths. Before the first point of switching, when analog switching utilizing analog terminations is provided, the Telephone Company will provide multiplex and channel bank equipment to derive up to 672 transmission paths with a frequency bandwidth of approximately 300 to 3000 Hz. When digital switching, or analog switching with digital carrier terminations is provided, the Telephone Company will provide, at the first point of switching, DS1 signals in D3/D4 format.

The interface is provided with bit stream supervisory signaling for each individual transmission channel.

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.1 Local Transport Interface Groups (Cont'd)

8.1.10 Interface Group 10

Interface Group 10 provides DS4 level digital transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals at a nominal 274.176 Mbps, with the capability to channelize up to 4032 voice frequency transmission paths. Before the first point of switching, when analog switching utilizing analog terminations is provided, the Telephone Company will provide multiplex and channel bank equipment to derive up to 4032 transmission paths with a frequency bandwidth of approximately 300 to 3000 Hz. When digital switching or analog switching with digital carrier terminations is provided, the Telephone Company will provide, at the first point of switching, DS1 signals in D3/D4 format.

The interface is provided with bit stream supervisory signaling for each individual transmission channel.

8.1.11 Available Premises Interface Codes

Following is a matrix showing which premises interface codes are available for each Interface Group as a function of the Telephone Company switch supervisory signaling and Feature Group. For explanations of these codes, see the Glossary of Channel Interface Codes in 8.3.1 following.

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.1 Local Transport Interface Groups (Cont'd)

8.1.11 Available Premises Interface Codes (Cont'd)

| Interface Group | Telephone Company | | Premises Interface Code | Feature Group | | | |
|--------------------|-------------------|-----------------------|----------------------------|---------------|---|---|---|
| | Switch | Supervisory Signaling | | A | B | C | D |
| 1 | LO | | 2LS2 | X | | | |
| | LO | | 2LS3 | X | | | |
| | GO | | 2GS2 | X | | | |
| | GO | | 2GS3 | X | | | |
| | LO, GO | | 2DX3 | X | | | |
| | LO, GO | | 4EA3-E | X | | | |
| | LO, GO | | 4EA3-M | X | | | |
| | LO, GO | | 6EB3-E | X | | | |
| | LO, GO | | 6EB3-M | X | | | |
| | RV, EA, EB, EC | | 2DX3 | | X | X | X |
| | RV, EA, EB, EC | | 4EA3-E | | X | X | X |
| | RV, EA, EB, EC | | 4EA3-M | | X | X | X |
| | RV, EA, EB, EC | | 6EB3-E | | X | X | X |
| | RV, EA, EB, EC | | 6EB3-M | | X | X | X |
| | EA, EB, EC | | 6EC3 | | | X | X |
| | RV | | 2RV3-O | | X | X | X |
| | RV | | 2RV3-T | | X | X | X |
| 2 | LO, GO | | 4SF2 | X | | | |
| | LO, GO | | 4SF3 | X | | | |
| | LO | | 4LS2 | X | | | |
| | LO | | 4LS3 | X | | | |
| | LO | | 6LS2 | X | | | |
| | GO | | 4GS2 | X | | | |
| | GO | | 4GS3 | X | | | |
| | GO | | 6GS2 | X | | | |
| | LO, GO | | 4DX2 | X | | | |
| | LO, GO | | 4DX3 | X | | | |
| | LO, GO | | 6EA2-E | X | | | |
| | LO, GO | | 6EA2-M | X | | | |
| | LO, GO | | 8EB2-E | X | | | |
| | LO, GO | | 8EB2-M | X | | | |
| | LO, GO | | 6EX2-B | X | | | |

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.1 Local Transport Interface Groups (Cont'd)

8.1.11 Available Premises Interface Codes (Cont'd)

| Interface Group | Telephone Company Switch Supervisory Signaling | Premises Interface Code | Feature Group | | | |
|--------------------|---|----------------------------|---------------|---|---|---|
| | | | A | B | C | D |
| 2 (Cont'd) | RV, EA, EB, EC | 4SF2 | | X | X | X |
| | RV, EA, EB, EC | 4SF3 | | X | | |
| | RV, EA, EB, EC | 4DX2 | | X | X | X |
| | RV, EA, EB, EC | 4DX3 | | X | X | X |
| | RV, EA, EB, EC | 6DX2 | | | X | |
| | RV, EA, EB, EC | 6EA2-E | | X | X | X |
| | RV, EA, EB, EC | 6EA2-M | | X | X | X |
| | RV, EA, EB, EC | 8EB2-E | | X | X | X |
| | RV, EA, EB, EC | 8EB2-M | | X | X | X |
| | EA, EB, EC | 8EC2-M | | | X | X |
| | RV | 4RV2-O | | X | X | X |
| | RV | 4RV2-T | | X | X | X |
| | RV | 4RV3-O | | X | X | |
| | RV | 4RV3-T | | X | X | |
| 3 | LO, GO | 4AH5-B | X | | | |
| | RV, EA, EB, EC | 4AH5-B | | X | X | X |
| 4 | LO, GO | 4AH6-C | X | | | |
| | RV, EA, EB, EC | 4AH6-C | | X | X | X |
| 5 | LO, GO | 4AH6-D | X | | | |
| | RV, EA, EB, EC | 4AH6-D | | X | X | X |
| 6 | LO, GO | 4DS9-15 | X | | | |
| | LO, GO | 4DS9-15L | X | | | |
| | RV, EA, EB, EC | 4DS9-15 | | X | X | X |
| | RV, EA, EB, EC | 4DS9-15L | | X | X | X |
| 7 | LO, GO | 4DS9-31 | X | | | |
| | RV, EA, EB, EC | 4DS9-32 | | X | X | X |
| | LO, GO | 4DS9-31L | X | | | |
| | RV, EA, EB, EC | 4DS9-31L | | X | X | X |

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.1 Local Transport Interface Groups (Cont'd)

8.1.11 Available Premises Interface Codes (Cont'd)

| Interface Group | Telephone Company Switch Supervisory Signaling | Premises Interface Code | Feature Group | | | |
|--------------------|---|----------------------------|---------------|---|---|---|
| | | | A | B | C | D |
| 8 | LO, GO | 4DSO-63 | X | | | |
| | LO, GO | 4DSO-63L | X | | | |
| | RV, EA, EB, EC | 4DSO-63 | | X | X | X |
| | RV, EA, EB, EC | 4DSO-63L | | X | X | X |
| 9 | LO, GO | 4DS6-44 | X | | | |
| | LO, GO | 4DS6-44L | X | | | |
| | RV, EA, EB, EC | 4DS6-44 | | X | X | X |
| | RV, EA, EB, EC | 4DS6-44L | | X | X | X |
| 10 | LO, GO | 4DS6-27 | X | | | |
| | LO, GO | 4DS6-27L | X | | | |
| | RV, EA, EB, EC | 4DS6-27 | | X | X | X |
| | RV, EA, EB, EC | 4DS6-27L | | X | X | X |

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.2 Transmission Specifications for Switched Access Service

The Telephone Company will maintain existing transmission specifications on functioning service configurations installed prior to the effective date of this tariff except that service configurations having performance specifications exceeding the standards listed in this provision will be maintained at performance levels specified in this tariff.

The transmission specifications contained in this Section are immediate action limits. Acceptance limits are set forth in Technical Reference TR-NPL-000334. This Technical Reference also provides the basis for determining Switched Access Service maintenance limits.

8.2.1 Standard Transmission Specifications

Following are descriptions of the three Standard Transmission Specifications available with Switched Access Services. The specific applications in terms of the Switched Access Arrangements and Interface Groups with which the Switched Access Arrangement Standard Transmission Specifications are provided are set forth in 5.2 preceding.

(A) Type A Transmission Specifications

Type A Transmission Specifications is provided with the following parameters:

(1) Loss Deviation

The maximum Loss Deviation of the 1004 Hz loss relative to the Expected Measured Loss (EML) is ± 2.0 dB

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.2 Transmission Specifications for Switched Access Service (Cont'd)8.2.1 Standard Transmission Specifications (Cont'd)(A) Type A Transmission Specifications (Cont'd)(2) Attenuation Distortion

The maximum Attenuation Distortion in the 404 to 2804 Hz frequency band relative to the loss 1004 Hz is -1.0 dB to +3.0 dB.

(3) C-Message Noise

The maximum C-Message Noise for the transmission path at the route miles listed is less than or equal to:

| <u>Route Miles</u> | <u>C-Message Noise</u> |
|--------------------|------------------------|
| less than 50 | 32 dBmCO |
| 51 to 100 | 34 dBmCO |
| 101 to 200 | 37 dBmCO |
| 201 to 400 | 40 dBmCO |
| 401 to 1000 | 42 dBmCO |

(4) C-Notch Noise

The maximum C-Notch Noise, utilizing a -16 dBmO holding tone, is less than or equal to 45 dBmCO.

(5) Echo Control

Echo Control, identified as Equal Level Echo Path Loss, and expressed as Echo Return Loss and Singing Return Loss, is dependent on the routing, i.e., whether the service is routed directly from the customer's point of termination (POT) to the end office or via an access tandem. It is equal to or greater than the following:

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.2 Transmission Specifications for Switched Access Service (Cont'd)8.2.1 Standard Transmission Specifications (Cont'd)(A) Type A Transmission Specifications (Cont'd)(5) Echo Control (Cont'd)

| | <u>Echo Return Loss</u> | <u>Singing Return Loss</u> |
|----------------------|-----------------------------|--------------------------------|
| POT to Access Tandem | 21 dB | 14 dB |
| POT to End Office | | |
| - Direct | N/A | N/A |
| - Via Access Tandem | 16 dB | 11 dB |

(6) Standard Return Loss

Standard Return Loss expressed as Echo Return Loss and Singing Return Loss on two-wire ports of a four-wire point of termination shall be equal to or greater than:

| <u>Echo Return Loss</u> | <u>Singing Return Loss</u> |
|-------------------------|----------------------------|
| 5 dB | 2.5 dB |

(B) Type B Transmission Specifications

Type B Transmission Specifications is provided with the following parameters:

(1) Loss Deviation

The maximum Loss Deviation of the 1004 Hz loss relative to the Expected Measured Loss (EML) is ± 2.5 dB.

(2) Attenuation Distortion

The maximum Attenuation Distortion is the 404 to 2804 Hz frequency band relative to loss at 1004 Hz is -2.0 dB to +4.0 dB.

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.2 Transmission Specifications for Switched Access Service (Cont'd)8.2.1 Standard Transmission Specifications (Cont'd)(B) Type B Transmission Specifications (Cont'd)(3) C-Message Noise

The maximum C-Message Noise for the transmission path at the route miles listed is less than or equal to:

| <u>Route Miles</u> | <u>C-Message Noise ¹</u> | |
|--------------------|-------------------------------------|----------------|
| | <u>Type B1</u> | <u>Type B2</u> |
| less than 50 | 32 dBrnCO | 35 dBrnCO |
| 51 to 100 | 33 dBrnCO | 37 dBrnCO |
| 101 to 200 | 35 dBrnCO | 40 dBrnCO |
| 201 to 400 | 37 dBrnCO | 43 dBrnCO |
| 401 to 1000 | 39 dBrnCO | 45 dBrnCO |

(4) C-Notch Noise

The maximum C-Notch Noise, utilizing a -16 dBmO holding tone is less than or equal to 47 dBrnCO.

(5) Echo Control

Echo Control, identified as Impedance Balance for FGA and FGB and Equal Level Echo Path Loss for FGC and FGD, and expressed as Echo Return Loss (ERL) and Singing Return Loss (SRL), is dependent on the routing, i.e., whether the service is routed directly from the customer's point of termination (POT) to the end office or via an access tandem. The ERL and SRL also differ by Switched Access Service, type of termination, and type of transmission path. They are greater than or equal to the following:

¹ For Feature Groups C and D only Type B2 will be provided. For Feature Groups A and B, Type B1 or B2 will be provided as set forth in Technical Reference TR-NPL-000334.

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.2 Transmission Specifications for Switched Access Service (Cont'd)8.2.1 Standard Transmission Specifications (Cont'd)(B) Type B Transmission Specifications (Cont'd)(5) Echo Control (Cont'd)

| | <u>Echo Return Loss</u> | <u>Singing Return Loss</u> |
|--|-----------------------------|--------------------------------|
| POT to Access Tandem | | |
| - Terminated in 4-Wire trunk | 21 dB | 14 dB |
| POT to End Office | | |
| - Terminated in 2-Wire trunk | 16 dB | 11 dB |
| POT to End Office | | |
| - Direct | 16 dB | 11 dB |
| - Via Access Tandem | | |
| - For FGB access | 8 dB | 4 dB |
| - For FGC access | | |
| (Effective 4-Wire transmission path at end office) | 16 dB | 11 dB |
| - For FGC access | | |
| (Effective 2-Wire transmission path at end office) | 13 dB | 6 dB |

(6) Standard Return Loss

Standard Return Loss, expressed as Echo Return Loss and Singing return Loss, on two-wire ports of a four-wire point of termination shall be equal to or greater than:

| <u>Echo Return Loss</u> | <u>Singing Return Loss</u> |
|-------------------------|----------------------------|
| 5 dB | 2.5 dB |

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.2 Transmission Specifications for Switched Access Service (Cont'd)8.2.1 Standard Transmission Specifications (Cont'd)(C) Type C Transmission Specifications

Type C Transmission Specifications is provided with the following parameters:

(1) Loss Deviation

The maximum Loss Deviation of the 1004 Hz loss relative to the Expected Measured Loss (EML) is ± 3.0 dB.

(2) Attenuation Distortion

The maximum Attenuation Distortion in the 404 to 2804 Hz frequency band relative to loss at 1004 Hz is -2.0 dB to +5.5 dB.

(3) C-Message Noise

The maximum C-Message Noise for the transmission path at the route miles listed is less than or equal to:

| <u>Route Miles</u> | <u>C-Message Noise ¹</u> | |
|--------------------|-------------------------------------|----------------|
| | <u>Type B1</u> | <u>Type B2</u> |
| less than 50 | 32 dBrnCO | 38 dBrnCO |
| 51 to 100 | 33 dBrnCO | 39 dBrnCO |
| 101 to 200 | 35 dBrnCO | 41 dBrnCO |
| 201 to 400 | 37 dBrnCO | 43 dBrnCO |
| 401 to 1000 | 39 dBrnCO | 45 dBrnCO |

(4) C-Notch Noise

The maximum C-Notch Noise, utilizing a -16 dBmO holding tone is less than or equal to 47 dBrnCO.

¹ For Feature Groups C and D only Type C2 will be provided. For Feature Groups A and B, Type C1 or C2 will be provided set forth in Technical Reference TR-NPL-000334.

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.2 Transmission Specifications for Switched Access Service (Cont'd)

8.2.1 Standard Transmission Specifications (Cont'd)(C) Type C Transmission Specifications (Cont'd)(5) Echo Control

Echo Control, identified as Return Loss and expressed as Echo Return Loss and Singing Return Loss is dependent on the routing, i.e., whether the service is routed directly from the customer's point of termination (POT) to the end office or via an access tandem. It is equal to or greater than the following:

| | <u>Echo Return Loss</u> | <u>Singing Return Loss</u> |
|------------------------------------|-----------------------------|--------------------------------|
| POT to Access Tandem | 13 dB | 6 dB |
| POT to End Office | | |
| - Direct | 13 dB | 6 dB |
| - Via Access Tandem (for FGB only) | 8 dB | 4 dB |

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.2 Transmission Specifications for Switched Access Service (Cont'd)

8.2.2 Data Transmission Parameters

Two types of Data Transmission Parameters, i.e., Type DA and Type DB, are provided for the Switched Access Service arrangements. The specific applications in terms of the Feature Groups with which they are provided are set forth in 5.2 preceding. In addition, the Combined Access Service Arrangement is provided with Data Transmission Parameters. Following are descriptions of each parameter.

(A) Data Transmission Parameters Type DA(1) Signal to C-Notched Noise Ratio

The Signal to C-Notched Noise Ratio is equal to or greater than 33 dB.

(2) Envelope Delay Distortion

The maximum envelope Delay Distortion for the frequency bands and route miles specified is:

604 to 2804 Hz

less than 30 route miles

500 microseconds

equal to or greater than 30 route miles

900 microseconds

1004 to 2404 Hz

less than 50 route miles

200 microseconds

equal to or greater than 50 route miles

400 microseconds

(3) Impulse Noise Counts

The Impulse Noise Counts exceeding a 65 dBnCO threshold in 15 minutes is no more than 15 counts.

(4) Intermodulation Distortion

The Second Order (R2) and Third Order (R3) Intermodulation Distortion products are equal to or greater than:

Second Order (R2)

33 dB

Third Order (R3)

37 dB

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8.2 Transmission Specifications for Switched Access Service (Cont'd)

8.2.2 Data Transmission Parameters (Cont'd)(A) Data Transmission Parameters Type DA (Cont'd)(5) Phase Jitter

The Phase Jitter over the 4-300 Hz frequency band is less than or equal to 5° peak-to-peak.

(6) Frequency Shift

The maximum Frequency Shift does not exceed -2 to +2 Hz.

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8.2 Transmission Specifications for Switched Access Service (Cont'd)

8.2.2 Data Transmission Parameters (Cont'd)(B) Data Transmission Parameters Type DB(1) Signal to C-Notched Noise Ratio

The signal to C-Notched Noise Ratio is equal to or greater than 30 dB.

(2) Envelope Delay Distortion

The maximum Envelope Delay Distortion for the frequency bands and route miles specified is:

604 to 2804 Hz

less than 50 route miles

800 microseconds

equal to or greater than 50 route miles

1000 microseconds

1004 to 2404 Hz

less than 50 route miles

320 microseconds

equal to or greater than 50 route miles

500 microseconds

(3) Impulse Noise Counts

The Impulse Noise Counts exceeding a 67 dBnCO threshold in 15 minutes is no more than 15 counts.

(4) Intermodulation Distortion

The Second Order (R2) and Third Order (R3) Intermodulation Distortion products are equal to or greater than:

Second Order (R2)

31 dB

Third Order (R3)

34 dB

(5) Phase Jitter

The Phase Jitter over the 4-300 Hz frequency band is less than or equal to 7° peak-to-peak.

(6) Frequency Shift

The maximum frequency Shift does not exceed -2 to +2 Hz.

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.3 Channel Interface and Network Channel Codes

This section explains the Channel Interface codes and Network Channel codes that the customer must specify when ordering Special Access Service. Included is an example which explains the specific characters of the code, a glossary of Channel Interface codes, impedance levels, Network Channel codes and compatible Channel Interfaces.

Example: If the customer specifies a NT Network Channel Code and a 2DS8-3 Channel Interface at the customer's premises, the following is being requested:

- NT = Metallic Circuit with a Predefined Technical Specification Package (1)
- 2 = Number of physical wires at customer premises
- DC = Facility interface for direct current or voltage
- 8 = Variable impedance level
- 3 = Metallic facilities (DC continuity) for direct current/low frequency control signals or slow speed data (30 baud)

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.3 Channel Interface and Network Channel Codes (Cont'd)8.3.1 Glossary of Channel Interface Codes and Options

| <u>Code</u> | <u>Option</u> | <u>Definition</u> |
|-------------|---------------|---|
| AB - | | accepts 20 Hz ringing signal at customer's point of termination |
| AC - | | accepts 20 Hz ringing signal at customer's end user's point of termination |
| AH - | | analog high capacity interface |
| - | B | 60 kHz to 108 kHz (12 channels) |
| - | C | 312 kHz to 552 kHz (60 channels) |
| - | D | 564 kHz to 3084 kHz (600 channels) |
| CT - | | Centrex Tie Trunk Termination |
| DA - | | data stream in VF frequency band at customer's end user's point of termination |
| DB - | | data stream in VF frequency band at customer's point of termination |
| - | 10 | VF for TG1 and TG2 |
| - | 43 | VF for 43 Telegraph Carrier type signals, TG1 and TG2 DC -direct current or voltage |
| - | 1 | monitoring interface with series RC combination (McCulloh format) |
| - | 2 | Telephone Company energized alarm channel |
| - | 3 | Metallic facilities (DC continuity) for direct current/low frequency control signals or slow speed data (30 baud) |
| DD - | | DATAPHONE Select-A-Station (and TABS) interface at customer's point of termination |
| DE - | | DATAPHONE Select-A-Station (and TABS) interface at the customer's end user's point of termination |
| DS - | | digital hierarchy interface |
| - | 15 | 1.544 Mbps (DS1) format per PUB 41451 plus D4 |
| - | 15E | 8-bit PCM encoded in one 64 kbps of the DS1 signal |
| - | 15F | 8-bit PCM encoded in two 64 kbps of the DS1 signal |
| - | 15G | 8-bit PCM encoded in three 64 kbps of the DS1 signal |
| - | 15H | 14/11-bit PCM encoded in six 64 kbps of the DS1 signal |
| - | 15J | 1.544 Mbps format per PUB 41451 |

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8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.1 Glossary of Channel Interface Codes and Options (Cont'd)

| <u>Code</u> | <u>Option</u> | <u>Definition</u> |
|-------------|---------------|---|
| - | 15K | 1.544 Mbps format per PUB 41451 plus extended framing format |
| - | 15L | 1.544 Mbps (DS1) with SF signaling |
| - | 27 | 274.176 Mbps (DS4) |
| - | 27L | 274.176 Mbps (DS4) with SF signaling |
| - | 31 | 3.152 Mbps (DS1C) |
| - | 31L | 3.152 Mbps (DS1C) with SF signaling |
| - | 44 | 44.736 Mbps (DS3) |
| - | 44L | 44.736 Mbps (DS3) with SF signaling |
| - | 63 | 6.312 Mbps (DS2) |
| - | 63L | 6.312 Mbps (DS2) with SF signaling |
| DU - | | digital access interface |
| - | 24 | 2.4 kbps |
| - | 48 | 4.8 kbps |
| - | 56 | 56.0 kbps |
| - | 96 | 9.6 kbps |
| - | A | 1.544 Mbps format per PUB 41451 |
| - | B | 1.544 Mbps format per PUB 41451 plus D4 |
| - | C | 1.544 Mbps format per PUB 41451 plus extended framing format |
| DX - | | duplex signaling interface at customer's point of termination |
| DY - | | duplex signaling interface at customer's end user's point of termination |
| EA - | E | type I E&M Lead Signaling. Customer at POT or customer's end user at POT originates on E Lead. |
| EA - | M | Type I E&M Lead Signaling. Customer at POT or customer's end user at POT originates on M Lead. |
| EB - | E | Type II E&M Lead Signaling. Customer at POT or customer's end user at POT originates on E Lead. |

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8.3 Channel Interface and Network Channel Codes (Cont'd)8.3.1 Glossary of Channel Interface Codes and Options (Cont'd)

| <u>Code</u> | <u>Option</u> | <u>Definition</u> |
|-------------|---------------|---|
| EB - | M | Type II E&M Lead Signaling. Customer at POT or customer's end user at POT originates on M Lead. |
| EC - | | Type III E&M signaling at customer POT |
| EX - | A | tandem channel unit signaling for loop start or ground start and customer supplies open end (dial tone, etc.) functions. |
| EX - | B | tandem channel unit signaling for loop start or ground start and customer supplies closed end (dial pulsing, etc.) functions. |
| GO - | | ground start loop signaling - open end function by customer or customer's end user. |
| GS - | | ground start loop signaling - closed end function by customer or customer's end user |
| IA - | | E.I.A. (25 pin RS-232) |
| LA - | | end user loop start loop signaling - Type A OPS registered port open end |
| LB - | | end user loop start loop signaling - Type B OPS registered port open end |
| LC - | | end user loop start loop signaling - Type C OPS registered port open end |
| LO - | | loop start loop signaling - open end function by customer or customer's end user |
| LR - | | 20 Hz automatic ringdown interface at customer with Telephone Company provided PLAR |
| LS - | | loop start loop signaling - closed end function by customer or customer's end user |
| NO - | | no signaling interface, transmission only |

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.1 Glossary of Channel Interface Codes and Options (Cont'd)

| <u>Code</u> | <u>Option</u> | <u>Definition</u> |
|-------------|---------------|---|
| PG - | | program transmission - no dc signaling |
| - | 1 | nominal frequency from 50 to 15000 Hz |
| - | 3 | nominal frequency from 200 to 3500 Hz |
| - | 5 | nominal frequency from 100 to 5000 Hz |
| - | 8 | nominal frequency from 50 to 8000 Hz |
| PR | | protective relaying ¹ |
| RV - | O | reverse battery signaling, one way operation, originate by customer |
| - | T | reverse battery signaling, one way operation, terminate function by customer or customer's end user |
| SF - | | single frequency signaling with VF band at either customer POT or customer's end user POT |
| TF - | | telephotograph interface |
| TT - | | telegraph/teletypewriter interface at either customer POT or customer's end user POT |
| - | 2 | 20.0 milliamperes |
| - | 3 | 3.0 milliamperes |
| - | 6 | 62.5 milliamperes |
| TV - | | television interface |
| - | 1 | combined (diplexed) video and one audio signal |
| - | 2 | combined (diplexed) video and two audio signals |
| - | 5 | video plus one (or two) audio 5 kHz signal(s) or one (or two) two wire |
| - | 15 | video plus one (or two) audio 15 kHz signal(s) |
| WA - | | wideband bandwidth interface at customer's end user POT |
| - | 1 | limited bandwidth |
| - | 2 | nominal passband from 29000 to 44000 Hz |

¹ Available only for the transmission of audio tone protective relaying signals used in the protection of electric power systems during fault conditions.

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8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.1 Glossary of Channel Interface Codes and Options (Cont'd)

| <u>Code</u> | <u>Option</u> | <u>Definition</u> |
|-------------|---------------|--|
| WB - | | wideband data interface at customer POT |
| - | 18S | 18.75 kbps, synchronous |
| - | 19A | up to 19.2 kbps asynchronous |
| - | 19S | 19.2 kbps synchronous |
| - | 23A | up to 230.4 kbps, asynchronous |
| - | 23S | 230.4 kbps, synchronous |
| - | 40S | 40.8 kbps, synchronous |
| - | 50A | up to 50.0 kbps, asynchronous |
| - | 50S | 50.0 kbps synchronous |
| WC - | | wideband data interface at customer's end user |
| - | 18 | POT 18.75 kbps, synchronous |
| - | 19 | for 12-wire interface: 19.2 kbps, synchronous |
| - | | for 10-wire interface: up to 19.2 kbps, |
| - | 23 | asynchronous up to 230.4 kbps, asynchronous |
| - | 23S | 230.4 kbps, synchronous |
| - | 40 | 40.8 kbps, synchronous |
| - | 50 | for 12-wire interface: 50.0 kbps, synchronous |
| - | | for 10-wire interface: up to 50.0 kbps, asynchronous |
| WD - | | wideband bandwidth interface at customer POT |
| - | 1 | nominal passband from 300 to 18000 Hz |
| - | 2 | nominal passband from 28000 to 44000 Hz |
| - | 3 | nominal passband from 29000 to 44000 Hz |

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.2 Impedance

The nominal reference impedance with which the channel will be terminated for the purpose of evaluating transmission performance:

| <u>Value (ohms)</u> | <u>Code(s)</u> |
|---------------------|----------------|
| 110 | 0 |
| 150 | 1 |
| 600 | 2 |
| 900 | 3 ¹ |
| 135 | 5 |
| 75 | 6 |
| 124 | 7 |
| Variable | 8 |
| 100 | 9 |

¹ For those interface codes with a 4-wire transmission path at the customer's POT, rather than a standard 900 ohm impedance the code (3) denotes a customer provided transmission equipment termination. Such terminations were provided to customers in accordance with the F.C.C. Docket No. 20099 Settlement Agreement.

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.3 Digital Hierarchy Channel Interface Codes (4DS)

Customers selecting the multiplexed four-wire DSX-1 or higher facility interface option at the customer designated premises will be requested to provide subsequent system and channel assignment data. The various digital bit rates in the digital hierarchy employ the channel interface code 4DS8, 4DS9, 4DS0 or 4DS6 plus the speed options indicated below:

| <u>Interface Code and Speed Option</u> | <u>Nominal Bit Rate (Mbps)</u> | <u>Digital Hierarchy Level</u> |
|--|------------------------------------|------------------------------------|
| 4DS8-15 | 1.544 | DS1 |
| 4DS9-31 | 3.152 | DS1C |
| 4DS0-63 | 6.312 | DS2 |
| 4DS6-44 | 44.736 | DS3 |
| 4DS6-27 | 274.176 | DS4 |

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.4 Service Designator/Network Channel Code Conversion Table

The purpose of this table is to show the relationship between the service designator codes (e.g. VGC, MT2, etc.) and the network channel codes that are used for various administrative purposes.

| <u>Service Designator Code</u> | <u>Network Channel Code</u> |
|------------------------------------|---------------------------------|
| MTC | MQ |
| MT1 | NT |
| MT2 | NU |
| MT3 | NV |
| TGC | NQ |
| TG1 | NW |
| TG2 | NY |
| VGC | LQ |
| VG1 | LB |
| VG2 | LC |
| VG3 | LD |
| VG4 | LE |
| VG5 | LF |
| VG6 | LG |
| VG7 | LH |
| VG8 | LJ |
| VG9 | LK |
| VG1 | LN |
| VG1 | LP |
| VG12 | LR |
| APC | PQ |
| AP1 | PE |
| AP2 | PF |
| AP3 | PJ |
| AP4 | PK |
| TVC | TQ |
| TV1 | TV |
| TV2 | TW |

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.4 Service Designator/Network Channel Code Conversion Table (Cont'd)

| <u>Service Designator Code</u> | <u>Network Channel Code</u> |
|------------------------------------|---------------------------------|
| WA1 | WJ |
| WA1T | WQ |
| WA2 | WL |
| WA2A | WR |
| WA3 | WN |
| WA4 | WP |
| WD1 | WB |
| WD2 | WE |
| WD3 | WF |
| DA1 | XA |
| DA2 | XB |
| DA3 | XG |
| DA4 | XH |
| HCO | HS |
| HC1 | HC |
| HC1C | HD |
| HC2 | HE |
| HC3 | HF |
| HC4 | HG |

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.5 Compatible Channel Interfaces

The following tables show the channel interface codes (CIs) Which are compatible:

(A) MetallicCompatible CIs

| | |
|--------|--------|
| 4AH5-B | 2DC8-1 |
| 4AH5-B | 24C8-2 |
| 4AH6-C | 2DC8-1 |
| 4AH6-C | 2DC8-2 |
| 4AH6-D | 2DC8-1 |

Compatible CIs

| | |
|--------------------|--------|
| 4AH6-D | 2DC8-2 |
| 2DC8-1 | 2DC8-2 |
| 2DC8-3 | 2DC8-3 |
| 4DS9- ¹ | 2DC8-1 |
| 4DS9- ¹ | 2DC8-2 |

(B) Telegraph GradeCompatible CIs

| | |
|--------|--------|
| 4AH5-B | 10IA8 |
| 4AH5-B | 2TT2-2 |
| 4AH5-B | 4TT2-2 |
| 4AH5-B | 2TT2-6 |
| 4AH5-B | 4TT2-6 |
| 4AH6-C | 10IA8 |
| 4AH6-C | 2TT2-2 |
| 4AH6-C | 4TT2-2 |
| 4AH6-C | 2TT2-6 |
| 4AH6-C | 4TT2-6 |
| 4AH6-D | 10IA8 |
| 4AH6-D | 2TT2-2 |
| 4AH6-D | 4TT2-2 |
| 4AH6-D | 2TT2-6 |

Compatible CIs

| | |
|----------------------|--------|
| 4AH6-D | 4TT2-6 |
| 2DB2-10 | 10IA8 |
| 2DB2-10 | 2TT2-2 |
| 2DB2-10 | 4TT2-2 |
| 2DB2-43 ² | 10IA8 |
| 2DB2-43 ² | 2TT2-2 |
| 2DB2-43 ² | 2TT2-6 |
| 2DB2-43 ² | 4TT2-2 |
| 4DB2-10 | 10IA8 |
| 4DB2-10 | 2TT2-2 |
| 4DB2-10 | 4TT2-2 |
| 4DB2-43 ² | 10IA8 |
| 4DB2-43 ² | 2TT2-6 |

Compatible CIs

| | |
|----------------------|--------|
| 4DB2-43 ² | 4TT2-2 |
| 4DS9- ¹ | 10IA8 |
| 4DS9- ¹ | 2TT2-2 |
| 4DS9- ¹ | 4TT2-2 |
| 4DS9- ¹ | 2TT2-6 |
| 4DS9- ¹ | 4TT2-6 |
| 2TT2-2 | 2TT2-2 |
| 2TT2-3 | 2TT2-2 |
| 2TT2-3 | 4TT2-2 |
| 2TT2-6 | 2TT2-6 |
| 2TT2-6 | 4TT2-2 |
| 4TT2-2 | 4TT2-2 |
| 4TT2-6 | 2TT2-6 |

¹ See 6.5.3 preceding for explanation.

² Supplemental Channel Assignment information required.

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8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.5 Compatible Channel Interfaces (Cont'd)(C) Voice Grade

| <u>Compatible CIs</u> | | <u>Compatible CIs</u> | | <u>Compatible CIs</u> | |
|-----------------------|------|-----------------------|------|-----------------------|--------|
| 4AB2 | 4AB2 | | | | |
| 4AB2 | 4AC2 | 4AH5-B | 6D | 4AH6-D | 2DY2 |
| 4AB3 | 4AC2 | 4AH5-B | 4DA2 | 4AH6-C | 9DY2 |
| 4AB2 | 2AC2 | 4AH5-B | 2DA2 | 4AHG-C | 9DY3 |
| 4AB3 | 2AC2 | | | 4AH6-C | 6DY2 |
| 2AB2 | 2AC2 | 4AH6-D | 4DE2 | 4AH6-C | 6DY3 |
| 2AB3 | 2AC2 | 4AH6-C | 4DE2 | 4AH6-C | 4DY2 |
| | | 4AH5-B | 4DE2 | 4AH6-C | 2DY2 |
| 4AB2 | 4SF2 | 4AH6-D | 2DE2 | 4AH5-B | 9DY2 |
| 4AB3 | 4SF2 | 4AH6-C | 2DE2 | 4AH5-B | 9DY3 |
| | | 4AH5-B | 2DE2 | 4AH5-B | 6DY2 |
| 4AH6-D | 4AC2 | | | 4AH5-B | 6DY3 |
| 4AH6-D | 2AC2 | 4AH6-D | 4DX3 | 4AH5-B | 4DY2 |
| 4AH6-C | 4AC2 | 4AH6-C | 4DX3 | 4AH5-B | 2DY2 |
| 4AH6-C | 2AC2 | 4AH5-B | 4DX3 | | |
| 4AH5-B | 4AC2 | 4AH6-D | 4DX2 | 4AH6-D | 9EA2 |
| 4AH5-B | 2AC2 | 4AH6-C | 4DX2 | 4AH6-D | 9EA3 |
| | | 4AH5-B | 4DX2 | 4AH6-D | 6EA2-E |
| 4AH6-D | 2CT3 | | | 4AH6-D | 6EA2-M |
| | | | | 4AH6-D | 4EA2-E |
| 4AH6-C | 2CT3 | | | 4AH6-D | 4EA2-M |
| 4AH5-B | 2CT3 | | | 4AH6-C | 9EA2 |
| 4AH6-D | 6DA2 | | | 4AJ7-C | 9EA3 |
| 4AH6-D | 4DA2 | 4AH6-D | 9DY2 | 4AH6-C | 6EA2-E |
| 4AH6-D | 2DA2 | 4AH6-D | 9DY3 | | |
| 4AH6-C | 6DA2 | 4AH6-D | 6DY2 | | |
| 4AH6-C | 4DA2 | 4AH6-D | 6DY3 | | |
| 4AH6-C | 2DA2 | 4AH6-D | 4DY2 | | |

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.5 Compatible Channel Interfaces (Cont'd)(C) Voice Grade (Cont'd)

| <u>Compatible CIs</u> | | <u>Compatible CIs</u> | | <u>Compatible CIs</u> | |
|-----------------------|--------|-----------------------|------|-----------------------|------|
| 4AH6-C | 6EA2-M | 4AH6-D | 6GS2 | 4AH6-D | 2LO2 |
| 4AH6-C | 4EA2-E | 4AH6-D | 4GS2 | 4AH6-C | 2LO3 |
| 4AH6-C | 4EA2-M | 4AH6-D | 2GS3 | 4AH6-C | 2LO2 |
| 4AH5-B | 9EA2 | 4AH6-D | 2GS2 | 4AH5-B | 2LO3 |
| 4AH5-B | 9EA3 | 4AH6-C | 6GS2 | 4AH5-B | 2LO2 |
| 4AH5-B | 6EA2-E | 4AH6-C | 4GS2 | | |
| 4AH5-B | 6EA2-M | 4AH6-C | 2GS3 | 4AH6-B | 4LR2 |
| 4AH5-B | 4EA2-E | 4AH6-C | 2GS2 | 4AH6-D | 2LR2 |
| 4AH5-B | 4EA2-M | 4AH5-B | 6GS2 | 4AH6-C | 4LR2 |
| | | 4AH5-B | 4GS2 | 4AH6-C | 2LR2 |
| | | 4AH5-B | 2GS3 | 4AH5-B | 4LR2 |
| | | 4AH5-B | 2GS2 | 4AH5-B | 2LR2 |
| 4AH6-D | 8EB2-E | | | | |
| 4AH6-D | 8EB2-M | 4AH6-D | 2LA2 | 4AH6-D | 6LS2 |
| 4AH6-D | 6EB2-E | 4AH6-C | 2LA2 | 4AH6-D | 4LS2 |
| 4AH6-D | 6EB2-M | 4AH5-B | 2LA2 | 4AH6-D | 2LS2 |
| 4AH6-C | 8EB2-E | | | 4AH6-D | 2LS3 |
| 4AH6-C | 8EB2-M | 4AH6-D | 2LB2 | 4AH6-C | 6LS2 |
| 4AH6-C | 6EB2-E | 4AHG-C | 2LB2 | 4AH6-C | 4LS2 |
| 4AH6-C | 6EB2-M | 4AH5-B | 2LB2 | 4AH6-C | 2LS2 |
| 4AH5-B | 8EB2-E | | | 4AH6-C | 2LS3 |
| 4AH5-B | 8EB2-M | 4AH6-D | 2LC2 | 4AH5-B | 6LS2 |
| 4AH5-B | 6EB2-E | 4AH6-C | 2LC2 | 4AH5-B | 4LS2 |
| 4AH5-B | 6EB2-M | 4AH5-B | 2LC2 | 4AH5-B | 2LS2 |
| | | | | | |
| 4AH6-D | 2GO2 | | | 4AH5-B | 2LS3 |
| 4AH6-D | 2GO3 | | | | |
| 4AH6-C | 2GO2 | | | | |
| 4AH6-C | 2GO2 | | | | |
| 4AH5-B | 2GO2 | 4AH6-D | 2LO3 | | |
| 4AH5-B | 2GO3 | | | | |

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.5 Compatible Channel Interfaces (Cont'd)(C) Voice Grade (Cont'd)

| <u>Compatible CIs</u> | | <u>Compatible CIs</u> | | <u>Compatible CIs</u> | |
|-----------------------|--------|-----------------------|---------|-----------------------|--------|
| 4AH6-D | 4NO2 | 4AH6-D | 4TF2 | 2CT3 | 8EB2-E |
| 4AH6-D | 2NO2 | 4AJ7-D | 2TF2 | 2CT3 | 8EB2-M |
| 4AH6-C | 4NO2 | 4AH6-C | 4TF2 | | |
| 4AH6-C | 2NO2 | 4AH6-C | 2TF2 | 2CT3 | 6482-E |
| 4AH5-B | 4NO2 | 4AH5-B | 4TF2 | 2CT3 | 6EB2-M |
| 4AH5-B | 2NO2 | 4AH5-B | 2TF2 | | |
| | | 2CT3 | 4DS9- 1 | 2CT3 | 6EB3-E |
| | | | | 2CT3 | 8EC2 |
| | | 2CT3 | 6DX2 | | |
| | | 2CT3 | 4DX2 | 2CT3 | 4SF2 |
| | | 2CTS | 4DX3 | 2CT3 | 4SF3 |
| 4AH6-D | 4PR2 | 2CT3 | 9DY3 | 6DA2 | 6DA2 |
| 4AH6-D | 2PR2 | 2CT3 | 6DY3 | 6DA2 | 4DA2 |
| 4AH6-C | 4PR2 | 2CT3 | 9DT2 | 4DA2 | 4DA2 |
| 4AH6-C | 2PR2 | 2CT3 | 6DY2 | | |
| 4AH5-B | 4PR2 | 2CT3 | 4DY3 | 4DB2 | 6DA2 |
| 4AH5-B | 2PR2 | 2CT3 | 2DY2 | 4DB2 | 4DA2 |
| | | | | 4DB2 | 2DA2 |
| 4AH6-D | 4RV2-T | 2CT3 | 9EA3 | 2DB3 | 2DA2 |
| 4AH6-D | 2RV2-T | 2CT3 | 9EA2 | 2DB2 | 2DA2 |
| 4AH6-C | 4RV2-T | 2CT3 | 6EA2-E | 4DB2 | 4DB2 |
| 4AH6-C | 2RV2-T | 2CT3 | 6EA2-M | 4DB2 | 4NO2 |
| 4AH5-B | 4TV2-T | 2CT3 | 4EA2-E | 4DB2 | 2NO2 |
| 4AH5-B | 2RV2-T | 2CT3 | 4EA2-M | 2DB2 | 2NO2 |
| 4AH6-D | 4SF2 | | | 4DB2 | 4PR2 |
| 4AH6-C | 4SF2 | | | 4DB2 | 2PR2 |
| 4AH5-B | 4SF2 | | | 2DB2 | 2PR2 |
| 4AH6-D | 4SF3 | | | | |
| 4AH6-C | 4SF3 | | | | |
| 4AH5-B | 4SF3 | | | | |

¹ See 8.3.3 preceding for explanation.

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8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.5 Compatible Channel Interfaces (Cont'd)(C) Voice Grade (Cont'd)

| <u>Compatible CIs</u> | | <u>Compatible CIs</u> | | <u>Compatible CIs</u> |
|-----------------------|------|-----------------------|--------|-----------------------|
| 4DD3 | 4DE2 | 4DS8-1 | 9DY3 | |
| 4DD3 | 2DE2 | 4DS8-1 | 9DY2 | |
| | | 4DS8-1 | 6DY3 | |
| 4DS8-1 | 4AC2 | 4DS8-1 | 6DY2 | |
| 4DS8-1 | 2AC2 | 4DS8-1 | 4DY2 | |
| | | 4DS8-1 | 2DY2 | |
| 4DS8-1 | 6DA2 | | | |
| 4DS8-1 | 4DA2 | | | |
| 4DS8-1 | 2DA2 | 4DS8-1 | 9EA2 | |
| | | 4DS8-1 | 9EA3 | |
| 4DS8-1 | 4DE2 | 4DS8-1 | 6EA2-E | |
| 4DS8-1 | EDE2 | 4DS8-1 | 6EA2-M | |
| | | 4DS8-1 | 4EA2-E | |
| 4DS8-1 | 4DX3 | 4DS8-1 | 4EA2-E | |
| 4DS8-1 | 4DX2 | | | |

¹ See 8.3.3 preceding for explanation.

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8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.5 Compatible Channel Interfaces (Cont'd)(C) Voice Grade (Cont'd)

| <u>Compatible CIs</u> | | <u>Compatible CIs</u> | | <u>Compatible CIs</u> | |
|-----------------------|--------|-----------------------|--------|-----------------------|--------|
| 4DS8-1 | 8EB2-E | 4DS8-1 | 4NO2 | 4DX3 | 9DY2 |
| 4DS8-1 | 8EB2-M | 4DS8-1 | 2NO2 | 4DX2 | 6DY3 |
| 4DS8-1 | 6EB2-E | | | 4DX3 | 6DY3 |
| 4DS8-1 | 6EB2-M | 4DS8-1 | 4PR2 | 4DX2 | 6DY2 |
| | | 4DS8-1 | 2PR2 | 4DX3 | 6DY2 |
| 4DS8-1 | 2GO2 | | | 4DX2 | 4DY2 |
| 4DS8-1 | 2GO3 | 4DS8-1 | 4RV2-T | 4DX3 | 4DY2 |
| 4DS8-1 | 6GS2 | 4DS8-1 | 2RV2-T | 4DX2 | 2DY2 |
| 4DS8-1 | 4GS2 | | | 4DX3 | 2DY2 |
| 4DS8-1 | 2GS2 | 4DS8-1 | 4SF2 | | |
| 4DS8-1 | 2GS3 | 4DS8-1 | 4SF3 | 6DX2 | 9EA3 |
| | | | | 6DX2 | 9EA2 |
| 4DS8-1 | 2LA2 | 4DS8-1 | 4TF2 | 6DX2 | 6EA2-E |
| | | 4DS8-1 | 2TF2 | 6DX2 | 6EA2-M |
| 4DS8-1 | 2LB2 | | | 6DX2 | 4EA2-E |
| | | 4DX2 | 4DX2 | 6DX2 | 4EA2-M |
| 8DS8-1 | 2LC2 | 4DX3 | 4DX2 | 4DX2 | 9EA2 |
| | | 4DX3 | 4DX3 | 4DX3 | 9EA2 |
| 4DS8-1 | 2LO2 | | | 4DX2 | 9EA3 |
| 4DS8-1 | 2LO3 | 6DX2 | 9DY3 | 4DX3 | 9EA3 |
| | | 6DX2 | 9DY2 | 4DX2 | 6EA2-E |
| 4DS8-1 | 4LR2 | 6DX2 | 6DY3 | 4DX3 | 6EA2-E |
| 4DS8-1 | 2LR2 | 6DX2 | 6DY2 | 4DX2 | 6EA2-M |
| | | 6DX2 | 4DY2 | 4DX3 | 6EA2-M |
| 4DS8-1 | 6LS2 | 6DX2 | 2DY2 | 4DX2 | 4EA2-E |
| 4DS8-1 | 4LS2 | 4DX2 | 9DY3 | 4DX3 | 4EA2-E |
| 4DS8-1 | 2LS2 | 4DX3 | 9DY3 | 4DX2 | 4EA2-M |
| 4DS8-1 | 2LS3 | 4DX2 | 9DY2 | 4DX3 | 4EA2-M |

¹ See 8.3.3 preceding for explanation.

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.5 Compatible Channel Interfaces (Cont'd)(C) Voice Grade (Cont'd)

| <u>Compatible Cls</u> | | <u>Compatible Cls</u> | | <u>Compatible Cls</u> | |
|-----------------------|--------|-----------------------|--------|-----------------------|------|
| 6DX2 | 8EB2-E | 4DX2 | 6LS2 | 9DY2 | 6DY3 |
| 6DX2 | 8EB2-M | 4DX3 | 6LS2 | 9DY3 | 4DY2 |
| 6DX2 | 6EB2-E | 4DX3 | 4LS2 | 9DY2 | 4DY2 |
| 6DX2 | 6EB2-M | 4DX2 | 4LS2 | 9DY2 | 2DY2 |
| 4DX2 | 8EB2-E | 4DX3 | 2LS3 | 9DY3 | 2DY2 |
| 4DX2 | 8EB2-M | 4DX2 | 2LS3 | 6DY3 | 6DY3 |
| 4DX3 | 8EB2-E | 4DX3 | 2LS2 | 6DY3 | 6DY2 |
| 4DX3 | 8EB2-M | 4DX2 | 2LS2 | 6DY2 | 6DY2 |
| 4DX2 | 6EB2-E | 2DX3 | 2LS2 | 6DY3 | 4DY2 |
| 4DX2 | 6EB2-M | 2DX3 | 2LS3 | 6DY3 | 2DY2 |
| 4DX3 | 6EB2-E | | | 6DY2 | 4DY2 |
| 4DX3 | 6EB2-M | 4DX3 | 4RV2-T | 6DY2 | 2DY2 |
| | | 4DX2 | 4RV2-T | 4DY2 | 2DY2 |
| 4DX2 | 2LA2 | 4DX3 | 2RV2-T | 4DY2 | 4DY2 |
| 4DX3 | 2LA2 | 4DX2 | 2RV2-T | | |
| 2DX3 | 2LA2 | | | 6EA2-E | 4AC2 |
| | | 6DX2 | 4SF2 | 6EA2-M | 4AC2 |
| 4DX2 | 2LB2 | 4DX2 | 4SF2 | 6EA2-E | 2AC2 |
| 4DX3 | 2LB2 | 4DX3 | 4SF2 | 6EA2-M | 2AC2 |
| 2DX3 | 2LB2 | 4DX2 | 4SF3 | | |
| | | 4DX3 | 4SF3 | 9EA2 | 9DY3 |
| 4DX2 | 2LC2 | | | 9EA2 | 9DY2 |
| 4DX3 | 2LC2 | 9DY3 | 9DY3 | 9EA2 | 6DY3 |
| 2DX3 | 2LC2 | 9DY3 | 9DY2 | 9EA2 | 6DY2 |
| | | 9DY2 | 9DY2 | 9EA2 | 4DY2 |
| 4DX2 | 2LO3 | 9DY3 | 6DY3 | 9EA2 | 2DY2 |
| 4DX3 | 2LO3 | 9DY3 | 6DY2 | 9EA3 | 9DY3 |
| 2DX3 | 2LO3 | 9DY2 | 6DY2 | | |

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.5 Compatible Channel Interfaces (Cont'd)(C) Voice Grade (Cont'd)Compatible CIs

| | |
|--------|------|
| 9EA3 | 9DY2 |
| 9EA3 | 6DY3 |
| 9EA3 | 6DY2 |
| 9EA3 | 4DY2 |
| 9EA3 | 2DY2 |
| 6EA2-E | 9DY3 |
| 6EA2-E | 9DY2 |
| 6EA2-E | 6DY3 |
| 6EA2-E | 6DY2 |
| 6EA2-E | 4DY2 |
| 6EA2-E | 2DY2 |
| 6EA2-M | 9DY3 |
| 6EA2-M | 9DY2 |
| 6EA2-M | 6DY3 |
| 6EA2-M | 6DY2 |
| 6EA2-M | 4DY2 |
| 6EA2-M | 2DY2 |
| 4EA2-E | 9DY3 |
| 4EA2-E | 9DY2 |
| 4EA3-E | 9DY3 |
| 4EA3-E | 9DY2 |
| 4EA3-E | 6DY3 |
| 4EA3-E | 6DY2 |
| 4EA3-E | 4DY2 |
| 4EA3-E | 2DY2 |
| 4EA2-E | 6DY3 |
| 4EA2-E | 6DY2 |
| 4EA2-E | 4DY2 |
| 4EA2-E | 2DY2 |
| 4EA2-M | 9DY3 |

Compatible CIs

| | |
|--------|--------|
| 4EA2-M | 9DY2 |
| 4EA2-M | 6DY3 |
| 4EA2-M | 6DY2 |
| 4EA2-M | 4DY2 |
| 4EA2-M | 2DY2 |
| 9EA2 | 9EA2 |
| 9EA2 | 9EA3 |
| 9EA2 | 6EA2-E |
| 9EA2 | 6EA2-M |
| 9EA2 | 4EA2-E |
| 9EA2 | 4EA2-M |
| 9EA3 | 9EA3 |
| 9EA3 | 6EA2-E |
| 9EA3 | 6EA2-M |
| 9EA3 | 4EA2-E |
| 9EA3 | 4EA2-M |
| 6EA2-E | 6EA2-E |
| 6EA2-E | 6EA2-M |
| 6EA2-E | 6EA2-M |
| 6EA2-M | 6EA2-M |
| 6EA2-E | 4EA2-E |
| 6EA2-E | 4EA2-M |
| 6EA2-M | 4EA2-E |
| 6EA2-M | 4EA2-M |
| 4EA2-E | 4EA2-E |
| 4EA3-E | 6EA2-E |
| 4EA3-E | 6EA2-M |
| 4EA3-E | 4EA2-E |
| 4EA3-E | 4EA2-M |
| 4EA2-E | 4EA2-M |

Compatible CIs

| | |
|--------|--------|
| 4EA3-E | 9EA2 |
| 4EA3-E | 9EA3 |
| 4EA2-M | 4EA2-M |
| 9EA2 | 8EB2-E |
| 9EA2 | 8EB2-M |
| 9EA2 | 6EB2-E |
| 9EA2 | 6EB2-M |
| 9EA3 | 8EB2-E |
| 9EA3 | 8EB2-M |
| 9EA3 | 6EB2-E |
| 9EA3 | 6EB2-M |
| 6EA2-E | 8EB2-E |
| 6EA2-E | 8EB2-M |
| 6EA2-E | 6EB2-E |
| 6EA2-E | 6EB2-M |
| 6EA2-M | 8EB2-E |
| 6EA2-M | 8EB2-M |
| 6EA2-M | 6EB2-E |
| 6EA2-M | 6EB2-M |
| 4EA2-E | 8EB2-E |
| 4EA2-E | 8EB2-M |
| 4EA3-E | 8EB2-E |
| 4EA3-E | 8EB2-M |
| 4EA2-E | 6EB2-E |
| 4EA2-E | 6EB2-M |
| 4EA3-E | 6EB2-E |
| 4EA3-E | 6EB2-M |
| 4EA2-M | 8EB2-E |

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.5 Compatible Channel Interfaces (Cont'd)(C) Voice Grade (Cont'd)

| <u>Compatible CIs</u> | | <u>Compatible CIs</u> | | <u>Compatible CIs</u> | |
|-----------------------|--------|-----------------------|------|-----------------------|--------|
| 4EA2-M | 8EB2-M | 9EA3 | 43F2 | 6EB3-E | 9DY2 |
| 4EA2-M | 6EB2-E | 9EA2 | 4SF2 | 6EB3-E | 9DY3 |
| 4EA2-M | 6EB2-M | 6EA2-E | 4SF3 | 6EB2-E | 6DY2 |
| | | 6EA2-M | 4SF3 | 6EB3-E | 6DY2 |
| 6EA2-E | 2LA2 | 6EA2-E | 4SF2 | 6EB2-E | 6DY3 |
| 6EA2-M | 2LA2 | 6EA2-M | 4SF2 | 6EB3-E | 6DY3 |
| | | 4EA3-E | 4SF2 | 6EB2-E | 4DY2 |
| 6EA2-E | 2LB2 | 4EA2-E | 4SF2 | 6EB3-E | 2DY2 |
| 6EA2-M | 2LB2 | 4EA2-M | 4SF2 | 6EB3-E | 4DY2 |
| | | | | 6EB2-M | 9DY2 |
| 6EA2-E | 2LC2 | 8EB2-E | 4AC2 | 6EB2-M | 9DY3 |
| 6EA2-M | 2LC2 | 8EB2-M | 4AC2 | 6EB2-M | 6DY2 |
| | | 8EB2-E | 2AC2 | 6EB2-M | 6DY3 |
| 6EA2-E | 2LO3 | 8EB2-M | 2AC2 | 6EB2-M | 4DY2 |
| 6EA2-M | 2LO3 | | | 6EB2-E | 2DY2 |
| | | 8EB2-E | 9DY3 | 6EB2-M | 2DY2 |
| 6EA2-E | 6LS2 | 8EB2-E | 9DY2 | | |
| 6EA2-M | 6LS2 | 8EB2-E | 6DY3 | 6EB3-E | 9EA2 |
| 6EA2-E | 4LS2 | 8EB2-E | 6DY2 | 6EB3-E | 9EA3 |
| 6EA2-M | 4LS2 | 8EB2-E | 4DY2 | 6EB3-E | 6EA2-E |
| 6EA2-E | 2LS2 | 8EB2-E | 2DY2 | 6EB3-E | 6EA2-M |
| 6EA2-M | 2LS2 | 8EB2-M | 9DY3 | 6EB3-E | 4EA2-E |
| 6EA2-E | 2LS3 | 8EB2-M | 9DY2 | 6EB3-E | 4EA2-M |
| 6EA2-M | 2LS3 | 8EB2-M | 6DY3 | | |
| | | 8EB2-M | 6DY2 | 8EB2-E | 8EB2-E |
| 6EA2-E | 4RV2-T | 8EB2-M | 4DY2 | 8EB2-E | 8EB2-M |
| 6EA2-M | 4RV2-T | 8EB2-M | 2DY2 | 8EB2-M | 8EB2-M |
| 6EA2-E | 2RV2-T | 6EB2-E | 9DY2 | 8EB2-E | 6EB2-E |
| 6EA2-M | 2RV2-T | 6EB2-E | 9DY3 | 8EB2-E | 6EB2-M |

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8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.5 Compatible Channel Interfaces (Cont'd)(C) Voice Grade (Cont'd)

| <u>Compatible Cls</u> | | <u>Compatible Cls</u> | | <u>Compatible Cls</u> | |
|-----------------------|--------|-----------------------|--------|-----------------------|--------|
| 8EB2-M | 6EB2-E | 8EB2-E | 4RV2-T | 8EC2 | 8EB2-M |
| 8EB2-M | 6EB2-M | 8EB2-M | 4RV2-T | 8EC2 | 6EB2-E |
| 6EB2-E | 6EB2-E | 8EB2-E | 2RV2-T | 8EC2 | 6EB2-M |
| 6EB2-E | 6EB2-M | 8EB2-M | 2RV2-T | | |
| 6EB3-E | 8EB2-E | | | 8EC2 | 4SF2 |
| 6EB3-E | 8EB2-M | 8EB2-E | 4SF2 | 6EX2-B | 2GO3 |
| 6EB2-M | 6EB2-M | 8EB2-M | 4SF2 | 6EX2-A | 6GS2 |
| | | 8EB2-E | 4SF3 | 6EX2-A | 4GS2 |
| | | 8EB2-M | 4SF3 | 6EX2-A | 2GS2 |
| | | 6EB3-E | 4SF2 | 6EX2-A | 2GS3 |
| | | 6EB2-E | 4SF2 | | |
| | | 6EB2-M | 4SF2 | 6EX2-B | 2LA2 |
| 8EB2-E | 2LA2 | | | 6EX2-B | 2LB2 |
| 8EB2-M | 2LA2 | 8EC2 | 9DY2 | 6EX2-B | 2LC2 |
| | | 8EC2 | 9DY3 | | |
| 8EB2-E | 2LC2 | 8EC2 | 6DY2 | 6EX2-B | 2LO2 |
| 8EB2-M | 2LC2 | 84C2 | 6DY3 | 6EX2-B | 2LO3 |
| | | 8EC2 | 4DY2 | | |
| 8EB2-E | 2LO3 | 8EC2 | 2DY2 | 6EX2-B | 4LR2 |
| 8EB2-M | 2LO3 | | | 6EX2-B | 2LR2 |
| | | 8EC2 | 9EA2 | | |
| 8EB2-E | 6LS2 | 8EC2 | 9EA3 | 6EX2-A | 6LS2 |
| 8EB2-M | 6LS2 | 8EC2 | 6EA2-E | 6EX2-A | 4LS2 |
| 8EB2-E | 4LS2 | 8EC2 | 6EA2-M | 6EX2-A | 2LS2 |
| 8EB2-M | 4LS2 | 8EC2 | 4EA2-E | 6EX2-A | 2LS3 |
| 8EB2-E | 2LS2 | | | | |
| 8EB2-M | 2LS2 | 8EC2 | 4EA2-M | | |
| 8EB2-E | 2LS3 | | | | |
| 8EB2-M | 2LS3 | 8EC2 | 8EB2-E | | |

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8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.5 Compatible Channel Interfaces (Cont'd)(C) Voice Grade (Cont'd)

| <u>Compatible CIs</u> | | <u>Compatible CIs</u> | | <u>Compatible CIs</u> | |
|-----------------------|------|-----------------------|------|-----------------------|------|
| 6EX2-A | 4SF2 | 6LO2 | 6LS2 | 4LR2 | 4SF2 |
| 6EX2-B | 4SF2 | 6LO2 | 4LS2 | 4LR3 | 4SF2 |
| | | 6LO2 | 2LS2 | | |
| 6GO2 | 6GS2 | 6LO2 | 2LS3 | 6LS2 | 2LA2 |
| 6GO2 | 4GS2 | 4LO2 | 6LS2 | 4LS2 | 2LA2 |
| 6GO2 | 2GS2 | 4LO2 | 4LS2 | 4LS3 | 2LA2 |
| 6GO2 | 2GS3 | 4LO3 | 6LS2 | 2LS2 | 2LA2 |
| 4GO2 | 6GS2 | 4LO3 | 4LS2 | 2LS3 | 2LA2 |
| 4GO3 | 6GS2 | 4LO3 | 2LS3 | | |
| 4GO2 | 4GS2 | 4LO3 | 2LS2 | 6LS2 | 2LB2 |
| 4GO3 | 4GS2 | 4LO2 | 2LS2 | 4LS2 | 2LB2 |
| 4GO2 | 2GS2 | 4LO2 | 2LS3 | 4LS3 | 2LB2 |
| 4GO2 | 2GS3 | 2LO3 | 2LS3 | 2LS2 | 2LB2 |
| 4GO3 | 2GS2 | 2LO3 | 2LS2 | 2LS3 | 2LB2 |
| 4GO3 | 2GS3 | 2LO2 | 2LS2 | | |
| 2GO2 | 2GS2 | 2LO2 | 2LS3 | 6LS2 | 2LC2 |
| 2GO3 | 2GS2 | | | 4LS2 | 2LC2 |
| 2GO2 | 2GS3 | 6LO2 | 4SF2 | 4LS3 | 2LC2 |
| 2GO3 | 2GS3 | 4LO2 | 4SF2 | 2LS2 | 2LC2 |
| | | 4LO3 | 4SF2 | 2LS3 | 2LC2 |
| 6GO2 | 4SF2 | | | | |
| 4GO2 | 4SF2 | 4LR2 | 4LR1 | 6LS2 | 2LO3 |
| 4GO3 | 4SF2 | 4LR3 | 2LR2 | 6LS2 | 2LO2 |
| | | 4LR2 | 4LR2 | 4LS2 | 2LO2 |
| 6GS2 | 2GO2 | 4LR2 | 2LR2 | 4LS2 | 2LO3 |
| 4GS2 | 2GO2 | 2LR2 | 2LR2 | 4LS3 | 2LO2 |
| 4GS3 | 2GO2 | 2LR3 | 2LR2 | 4LS3 | 2LO3 |
| 4GS2 | 2GO3 | | | | |

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8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.5 Compatible Channel Interfaces (Cont'd)(C) Voice Grade (Cont'd)

| <u>Compatible CIs</u> | | <u>Compatible CIs</u> | | <u>Compatible CIs</u> | |
|-----------------------|--------|-----------------------|--------|-----------------------|--------|
| 6LS2 | 4SF2 | 4SF3 | 9DY2 | 4SF3 | 2LA2 |
| 4LS3 | 4SF2 | 4SF2 | 9DY3 | | |
| | | 4SF3 | 6DY3 | 4SF2 | 2LB2 |
| 4NO2 | 6DA2 | 4SF2 | 6DY3 | 4SF3 | 2LB2 |
| 4NO2 | 4DA2 | 4SF2 | 6DY3 | | |
| 4NO2 | 2DA2 | 4SF3 | 6DY2 | 4SF2 | 2LC2 |
| 2NO2 | 2DA2 | 4SF2 | 4DY2 | 4SF3 | 2LC2 |
| | | 4SF3 | 4DY2 | | |
| 4NO2 | 4DE2 | 4SF3 | 2DY2 | 4SF2 | 2LO3 |
| 4NO2 | 2DE2 | 4SF2 | 2DY2 | 4SF3 | 2LO3 |
| | | | | | |
| 4NO2 | 4NO2 | 4SF3 | 9EA2 | 4SF2 | 2LR2 |
| 4NO2 | 2NO2 | 4SF3 | 9EA3 | 4SF3 | 4LR2 |
| 2NO2 | 2NO2 | 4SF3 | 4EA2-E | 4SF3 | 2LR2 |
| 2NO3 | 2NO2 | 4SF3 | 4EA2-M | | |
| | | | | 4SF3 | 6LS2 |
| 2NO3 | 2PR2 | 4SF3 | 6EB2-E | 4SF2 | 4LS2 |
| | | 4SF3 | 6EB2-M | 4SF3 | 4LS2 |
| 4RV2-0 | 4RV2-T | 4SF3 | 2GO3 | 4SF2 | 2LS2 |
| 4RV2-0 | 2RV2-T | 4SF3 | 6GS2 | 4SF2 | 2LS3 |
| 4RV2-0 | 2RV2-T | 4SF2 | 6GS2 | 4SF3 | 2LS2 |
| | | 4SF2 | 6GS2 | 4SF3 | 2LS3 |
| 4RV2-0 | 4SF2 | 4SF3 | 4GS2 | | |
| | | 4SF2 | 2GS2 | 4SF3 | 4RV2-T |
| 4SF2 | 4AC2 | 4SF2 | 2GS3 | 4SF2 | 4RV2-T |
| 4SF2 | 2AC2 | 4SF3 | 2GS2 | 4SF2 | 2RV2-T |
| | | 4SF3 | 2GS3 | 4SF3 | 2RV2-T |
| 4SF3 | 9DY3 | | | | |
| 4SF2 | 9DY2 | 4SF2 | 2LA2 | 4SF3 | 4SF3 |

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.5 Compatible Channel Interfaces (Cont'd)(C) Voice Grade (Cont'd)Compatible CIs

| | |
|------|------|
| 4SF3 | 4SF2 |
| 4SF2 | 4SF2 |
| 4TF2 | 4TF2 |
| 4TF2 | 2TF2 |
| 2TF3 | 2TF2 |

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8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.5 Compatible Channel Interfaces (Cont'd)(D) Program AudioCompatible CIs

| | |
|--------|--------|
| 4AH5-B | 2PG1-3 |
| 4AH5-B | 2PG1-5 |
| 4AH5-B | 2PG1-8 |
| 4AH5-B | 2PG2-3 |
| 4AH5-B | 2PG2-5 |
| 4AH5-B | 2PG2-8 |
| 4AH6-C | 2PG1-3 |
| 4AH6-C | 2PG1-5 |
| 4AH6-C | 2PG1-8 |
| 4AH6-C | 2PG2-3 |
| 8AH6-C | 2PG2-5 |

Compatible CIs

| | |
|----------|--------|
| 4AH6-D | 2PG1-3 |
| 4AH6-D | 2PG1-5 |
| 4AH6-D | 2PG1-8 |
| 4AH6-D | 2PG2-3 |
| 4AH6-D | 2PG2-5 |
| 4AH6-D | 2PG2-8 |
| 4DS8-15E | 2PG1-3 |
| 4DS8-15F | 2PG1-5 |
| 4DS8-15G | 2PG1-8 |
| 4DS8-15H | 2PG1-1 |
| 4DS8-15E | 2PG2-3 |

Compatible CIs

| | |
|----------|--------|
| 4DS8-15F | 2PG2-5 |
| 4DS8-15G | 2PG2-8 |
| 4DS8-15H | 2PG2-1 |
| 2PG2-1 | 2PG1-1 |
| 2PG2-1 | 2PG2-1 |
| 2PG2-3 | 2PG1-3 |
| 2PG2-3 | 2PG2-3 |
| 2PG2-5 | 2PG1-5 |
| 2PG2-5 | 2PG2-5 |
| 2PG2-8 | 2PG1-8 |
| 2PG2-8 | 2PG2-8 |

(E) VideoCompatible CIs

| | |
|---------|---------|
| 2TV6-1 | 4TV6-15 |
| | 4TV7-15 |
| 2TV6-2 | 6TV6-15 |
| | 6TV7-15 |
| 2TV7-1 | 4TV6-15 |
| | 4TV7-15 |
| 2TV7-2 | 6TV6-15 |
| | 6TV7-15 |
| 4TV6-5 | 4TV6-5 |
| 4TV6-15 | 4TV6-15 |
| | 4TV7-15 |

Compatible CIs

| | |
|---------|---------|
| 4TV7-5 | 4TV6-5 |
| | 4TV7-5 |
| 4TV7-15 | 4TV6-15 |
| | 4TV7-15 |
| 6TV6-5 | 6TV6-5 |
| | 6TV7-5 |
| 6TV6-15 | 6TV6-15 |
| | 6TV7-15 |
| 6TV7-5 | 6TV6-5 |
| 4TV7-5 | 6TV7-5 |
| 6TV7-15 | 6TV6-15 |
| | 6TV7-15 |

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.5 Compatible Channel Interfaces (Cont'd)(F) Wideband AnalogCompatible Cls

4AH5-B 4AH5-B
 4AH6-C 4AH5-B
 4AH6-C 4AH6-C

Compatible Cls

4AH6-D 4AH6-D
 4AH5-B 4AH5-B
 4AH6-C 4AH5-B
 4DU8-A,B, or C
 4AH6-D 4DU8-A,B, or C

Compatible Cls

4WD5-1 4WA5-1
 4WD5-2 4WA5-1
 4WD5-3 4WA5-2

4DS8-15
 4DU8-A,B, or C

(G) Wideband DataCompatible Cls

2TV6-1 4TV6-15
 8WB5-18S 12WC6-18
 8WB5-19A 10WC6-19
 8WB5-19S 12WC6-19

Compatible Cls

4TV7-5 4TV6-5
 8WB5-23A 10WC6-23
 8WB5-23S 12W6-23S
 8WB5-40S 12W6-40

Compatible Cls

8WB5-50A 10WC6-50
 8WB5-50S 12WB6-50

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.5 Compatible Channel Interfaces (Cont'd)(H) Digital Data

| <u>Compatible CIs</u> | | <u>Compatible CIs</u> | | <u>Compatible CIs</u> | |
|-----------------------|----------------------|-----------------------|---------|-----------------------|---------|
| 4DS8-15 | 4DU8-15 ¹ | 4DS8-15 | 6DU5-56 | 4DU5-96 | 4DU5-96 |
| 4DS8-15 | 4DU8-24 | 4DS8-15 | 6DU5-96 | 6DU5-24 | 6DU5-24 |
| 4DS8-15 | 4DU8-48 | 4DU5-24 | 4DU5-24 | 6DU5-48 | 6DU5-48 |
| 4DS8-15 | 4DU8-56 | 4DU5-48 | 4DU5-48 | 6DU5-56 | 6DU5-56 |
| 4DS8-15 | 6DU5-96 | 4DU8-56 | 4DU5-56 | 6DU5-96 | 6DU5-96 |
| 4DS8-15 | 6DU5-24 | | | | |

¹ Available only as a cross connect of two digital circuits at appropriate digital speeds at a Telephone Company hub.

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8. Interface Groups, Transmission Specifications, and Channel Codes (Cont'd)

8.3 Channel Interface and Network Channel Codes (Cont'd)

8.3.5 Compatible Channel Interfaces (Cont'd)(I) High Capacity

| <u>Compatible CIs</u> | | <u>Compatible CIs</u> | |
|-----------------------|----------------------|-----------------------|---------------|
| 4DSO-63 | 4DSO-63 | 4DS8-15 | 4DU8-8 |
| 4DSO-63 | 6DU8-A,B or C | 4DS8-15J | 6DU8-A |
| 4DSO-63 | 4DU8-A,B or C | 4DS8-15J | 4DU8-A |
| 4DS6-27 | 4DS6-27 | 4DS8-15K | 6DU8-B |
| 4DS6-27 | 6DU8-A,B or C | 4DS8-15K | 4DU8-B |
| 4DS6-27 | 4DU8-A,B or C | 4DS8-15K | 6DU8-C |
| 4DS6-44 | 4DS6-44 | 4DS8-15K | 4D78-C |
| 4DS6-44 | 6DU8-A,B or C | 4DS9-31 | 4DS9-31 |
| 4DS6-44 | 4DU8-A,B or C | 4DS9-31 | 6DU8-A,B or C |
| 4DS8-15 | 4DS8-15 ¹ | 4DS9-4DU8-A,B or C | |
| 4DS8-15 | 6DU8-B | 4DU9-A,B or C | 4DU8-A,B or C |

¹ Available only as a cross connect of two individual circuits of 1.544 Mbps facilities at a Telephone Company hub.

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9. Special Federal Government Access Services9.1 General

This section covers Special Access Services that are provided to a customer for use only by agencies or branches of the Federal Government and other users authorized by the Federal Government. Services provided to state emergency operations centers are included. These services provide for command and control communications, including communications for national security, emergency preparedness and Regulatory & Industry Affairs requirements. They are required to assure continuity of Government in emergency and crisis situations and to provide for national security.

Services for command and control communications and for national security and emergency preparedness sometimes require short notice and short duration service provisions. These provisions are especially needed to meet Regulatory & Industry Affairs requirements or in response to natural, man-made, or declared emergencies. Requirements of this type cannot be forecasted and are usually needed for a relatively short period. The provision of service under these conditions may require the availability of facilities, such as portable microwave equipment, which are provided on a temporary basis by the Telephone Company or customer.

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9. Special Federal Government Access Services (Cont'd)9.2 Emergency Conditions

These services will be provided on the date requested or as soon as possible thereafter when the emergency falls into one of the following categories:

- State of crisis declared by the National Command Authorities (includes commitments made to the National Communications System in the "National Plan for Emergencies and Major Disasters").
- Efforts to protect endangered U.S. personnel or property both in the U.S. and abroad. (Includes space vehicle recovery and protection efforts.)
- Communications requirements resulting from hostile action, a major disaster or a major civil disturbance.
- The VICE PRESIDENT (Cabinet level) of a Federal department, Commander of a Unified/Specified Command, or head of a military department has certified that a communications requirement is so critical to the protection of life and property or to the National Defense that it must be processed immediately.
- Political unrest in foreign countries which affect the national interest.
- Regulatory & Industry Affairs service.

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9. Special Federal Government Access Services (Cont'd)

9.3 Intervals to Provide Service

Services provided under the provisions of this section of the tariff are provided on an individual case basis. Therefore, orders for such service shall be placed under the Negotiated Interval provisions set forth in 4.1.7 preceding.

9.4 Safeguarding of Service9.4.1 Facility Availability

In order to ensure communications during periods of emergency, the Telephone Company will, within the limits of good management, make available the necessary facilities to restore service in the event of damage or to provide temporary emergency service.

In order to meet the requirements of agencies or branches of the Federal Government, the Telephone Company may utilize government-owned facilities, when necessary to provide service.

9.5 Federal Government Regulations

In accordance with Federal Government Regulations, all service provided to the Federal Government will be billed in arrears. However, this provision does not apply to other customers that obtain services under the provisions of this tariff to provide their services to the Federal Government.

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9. Special Federal Government Access Services (Cont'd)

9.6 Service Offerings to the Federal Government

The following unique services are provided to a customer for use only by agencies or branches of the Federal Government, other authorized users and state emergency operations centers. The rates and charges for these services shall be developed on an individual case basis and shall be consistent with the rates and charges for services offered in other sections of this tariff.

9.6.1 Type and Description(A) Voice Grade Special Access Services(1) Voice Grade Secure Communications Type I

Approximate bandwidth of 10-50,000 Hertz. Furnished for two-point secure communications on two-wire or four-wire metallic facilities between an IC premises and an end user's premises. Services are conditioned as follows:

T-3 Conditioning - The absolute loss (referenced to 1 milliwatt) with respect to frequency shall not exceed:

15 dB at 10 Hz
13 dB at 100 Hz
9 dB at 1,000 Hz
20 dB at 10,000 Hz
30 dB at 50,000 Hz

Additional conditioning (available in one or two directions on four-wire facilities only) to provide the following characteristics:

The absolute loss (referenced to one milliwatt) with respect to frequency shall not exceed:

0 db at 1,000 Hz
± 1 dB between 1,000 Hz and 40,000 Hz
± 2 dB between 10 Hz and 50,000 Hz
(+ means more loss)

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9. Special Federal Government Access Services (Cont'd)

9.6 Service Offerings to the Federal Government (Cont'd)9.6.1 Type and Description (Cont'd)(A) Voice Grade Special Access Services (Cont'd)(1) Voice Grade Secure Communications Type I (Cont'd)

The net loss of the conditioned service (with or without additional conditioning) shall not vary by more than four dB at 1,000 Hz from the levels specified above. Voice frequency signaling or supervisory tones can be transmitted.

(2) Voice Grade Secure Communications Type II

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communications between an IC premises on an end user's premises and an end user's premises. Services are conditioned as follows:

G-1 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same as Voice Grade Secure Communications Type I services without additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

(3) Voice Grade Secure Communications Type III

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communications between an IC premises switch and an end user's premises. Services are conditioned as follows:

G-2 Conditioning - The absolute loss with respect to frequency and the net loss variation from the switch to an end user's premises shall be the same as Voice Grade Secure Communications Type I services without additional conditioning; from an end user's premises to the switch shall be the same as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

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9. Special Federal Government Access Services (Cont'd)

9.6 Service Offerings to the Federal Government (Cont'd)9.6.1 Type and Description (Cont'd)(A) Voice Grade Special Access Services (Cont'd)(4) Voice Grade Secure Communications Type IV

Approximate bandwidth 10-50,000 HZ. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between two IC premises switches. Services are conditioned as follows:

G-3 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same in both directions of transmission as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

(B) Wideband Digital Special Access Service

Service arrangements for secured communications to accommodate the transmission of binary digital baseband signals in a random polar format.

(1) Wideband Secure Communications Type I

For transmission at the rate of 18,750 bits per second.

(2) Wideband Secure Communications Type II

For transmission at the rate of 50,000 bits per second.

(3) Wideband Secure Communications Type III

To accommodate the transmission of restored polar two-level facsimile signals with a minimum signal element width of twenty microseconds at a rate of 50,000 bits per second.

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9. Special Federal Government Access Services (Cont'd)

9.6 Service Offerings to the Federal Government (Cont'd)

9.6.1 Type and Description (Cont'd)(B) Wideband Digital Special Access Service (Cont'd)

To accommodate the transmission of binary digital baseband signals in a random polar format at the rate of 50,000 bits per second.

(C) Special Routing Access Service

Special Routing Access Service is furnished only to AT&T Communications (AT&T-C) for an agency or branch of the Federal Government. This service provides the customer's end users the ability to originate and terminate calls to or from the customer's premises utilizing a Special Routing Plan.

This service is an optional service which operates in conjunction with Trunk Side Premium Access Service furnished to AT&T-C under other provisions of this tariff.

9.6.2 Mileage Application

Mileage, when used for rate application between two customer premises, shall be determined by the V & H Coordinates information as set forth in Section 15 of this tariff and administered as set forth in 6.5.5 preceding.

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9. Special Federal Government Access Services (Cont'd)

9.6 Service Offerings to the Federal Government (Cont'd)

9.6.3 Rates and Charges(A) Voice Grade Special Access Service

The provision of T-3 and G conditioned services contemplates station and tandem switching operations, using customer provided equipment, as well as Special Access Service. Separate narrowband or voice grade services, where required by the customer provided equipment or switching operation, are furnished in accordance with the applicable sections of this tariff.

| <u>Voice Grade Secure Communications</u> | <u>Monthly Rates</u> | <u>Nonrecurring Charges</u> | <u>Termination Charges</u> |
|---|--------------------------|---------------------------------|--------------------------------|
| Type I, each | | | |
| T-3 Conditioning | | ICB rates and charges apply | |
| Additional Conditioning, per service termination | | ICB rates and charges apply | |
| Type II, each | | | |
| G-1 Conditioning, | | ICB rates and charges apply | |
| Type III, each | | | |
| G-2 Conditioning | | ICB rates and charges apply | |
| Additional Conditioning, per service termination | | ICB rates and charges apply | |
| Type VI, each | | | |
| G-3 Conditioning | | ICB rates and charges apply | |
| Additional Conditioning, per service termination | | ICB rates and charges apply | |

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9. Special Federal Government Access Services (Cont'd)

9.6 Service Offerings to the Federal Government (Cont'd)

9.6.3 Rates and Charges (Cont'd)

(B) Wideband Digital Special Access Service

| <u>Wideband Secure Communications</u> | <u>Monthly Rates</u> | <u>Nonrecurring Charges</u> | <u>Termination Charges</u> |
|---------------------------------------|----------------------|-----------------------------|----------------------------|
| Type I, each | | ICB rates and charges apply | |
| Type II, each | | ICB rates and charges apply | |
| Type III, each | | ICB rates and charges apply | |

(C) Move Charges

- (1) When service without a termination charge associated with it, as set forth in (A) and (B) preceding, is moved to a different building, the nonrecurring charge applies; when moved to a new location in the same building, a charge of one-half the nonrecurring charge applies.
- (2) When service with a termination charge associated with it, as set forth in (A) and (B) preceding, is moved and is reinstalled at a new location, the customer may elect:
 - to pay the unexpired portion of the termination charge for the service, if any, with the application of nonrecurring charge and the establishment of a new termination charge for such service at the new location, or
 - to continue service subject to the unexpired portion of the termination charge, if any, and pay the estimated costs of moving such service, provided that the customer requests these charges be quoted prior to ordering the service move. Charges for moving such service will be based on estimated costs attributable to the move.

Move charges include the estimated costs of removal, restoration of services or facilities necessitated by the move, transportation, storage, reinstallation, engineering, labor, supervision, materials, administration, and any other specific items of cost directly attributable to the move.

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9. Special Federal Government Access Services (Cont'd)

9.6 Service Offerings to the Federal Government (Cont'd)

9.6.3 Rates and Charges (Cont'd)

(D) Special Routing Access Services

The following rates and charges are in addition to all other rates and charges that may be applicable for other services that may be furnished under the provisions of this tariff to operate in conjunction with this service:

| | <u>Monthly Rates</u> | <u>Nonrecurring Charges</u> |
|---|--------------------------|---------------------------------|
| (1) Special Routing Access Service Special Routing Plan Setup, per Switching System | - | \$ 200.00 |
| (2) Special Routing Access Service Trunk Group Setup, per End Office or Tandem Office, Switching System per occurrence | - | 1,000.00 |
| (3) Special Routing Access Service Mode Selection (Active or Deactive), per Switching System, per occurrence | - | 200.00 |
| (4) Special Routing Access Service Maintenance and Administration, per Switching System, per month ¹ | \$ 150.00 | - |

¹ This rate applies only to Switching Systems with this feature.

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10. Special Facilities Routing of Access Services10.1 Description of Special Facilities Routing of Access Services

The services provided under this tariff are provided over such routes and facilities as the Telephone Company may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the customer, the Telephone Company provides Switched Access Service, Special Access Service or Special Federal Government Access Service in a manner which includes one or more of the following conditions:

10.1.1 Diversity

Two or more services must be provided over not more than two different physical routes.

10.1.2 Avoidance

A service must be provided on a route, which avoids specified geographical locations.

10.1.3 Cable-Only Facilities

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of a customer.

Service is provided subject to the availability of Cable-Only facilities. In the event of service failure, restoration will be made through the use of any available facilities as selected by the Telephone Company.

Avoidance and Diversity are available on Switched Access Service as set forth in 5. preceding; Metallic and Telegraph Grade, Voice Grade and Wideband Analog Special Access Services as set forth in 6.3, 6.4, 6.5 and 6.8 preceding and Special Federal Government Access Services as set forth in 9.6 preceding. Cable-Only Facilities are available for Switched Access Service as set forth in 6. preceding; Voice Grade Special Access Services as set forth in 6.5 preceding and Special Federal Government Access Services as set forth in 9.6 preceding.

In order to avoid the compromise of special routing information, the Telephone Company will provide the required routing information for each specially routed service to only the ordering customer. If requested by the customer, this information will be provided when service is installed and prior to any subsequent changes in routing.

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10. Special Facilities Routing of Access Services (Cont'd)

10.1 Description of Special Facilities Routing of Access Services (Cont'd)10.1.3 Cable-Only Facilities (Cont'd)

The rates and charges for Special Facilities Routing of Access Services as set forth in 10.2 following are in addition to all other rates and charges that may be applicable for services provided under other sections of this tariff.

10.2. Rates and Charges for Special Facilities Routing of Access Services

The rates and charges for Special Facilities Routing of Access Services are as follows:

10.2.1 Diversity

For each service provided in accordance with 10.1.1 preceding, the rates and charges will be developed on an individual case basis.

10.2.2 Avoidance

For each service provided in accordance with 10.1.2 preceding, the rates and charges will be developed on an individual case basis.

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10. Special Facilities Routing of Access Services (Cont'd)

10.1 Description of Special Facilities Routing of Access Services (Cont'd)10.2. Rates and Charges for Special Facilities Routing of Access Services (Cont'd)10.2.3 Diversity and Avoidance Combined

For each service provided in accordance with 10.1.1 and 10.1.2 preceding, combined, the rates and charges will be developed on an individual case basis.

10.2.4 Cable-Only Facilities

For each service provided in accordance with 10.1.3 preceding, the rates and charges will be developed on an individual case basis.

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11. Specialized Service or Arrangements11.1 General

Specialized Service or Arrangements may be provided by the Telephone Company, at the request of a customer, on an individual case basis if such service or arrangements meet the following criteria:

- The requested service or arrangements are not offered under other sections of this tariff.
- The facilities utilized to provide the requested service or arrangements are of a type normally used by the Telephone Company in furnishing its other services.
- The requested service or arrangements are provided within a LATA.
- The requested service or arrangements are compatible with other Telephone Company services, facilities, and its engineering and maintenance practices.
- This offering is subject to the availability of the necessary Telephone Company personnel and capital resources.

11.2 Rates and Charges

Rates and charges and additional regulations if applicable, for specialized service or arrangements provided on an individual case basis:

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12. Exceptions to Access Service Offerings

The service offered under the provisions of this tariff are subject to availability as set forth in 2.1.4 preceding. In addition, the following exceptions apply:

(Paragraphs 13.1 through 13.5 following are reserved for future listing. In the meantime, in planning an end-to-end service, the customer should contact the Telephone Company in each customer premises city to assure itself that all of the service or service components required for a given customer service are currently available).

- 12.1 The following service(s) is (are) not offered in the operating territory of listed Issuing Carriers.

(Reserved for future use).

- 12.2 The following offering(s) is (are) limited to existing locations. No inside moves, rearrangements or additions will be permitted.

(Reserved for future use).

- 12.3 The following offering(s) is (are) limited to existing locations. Inside moves or rearrangements may be undertaken. However, no additions will be permitted.

(Reserved for future use).

- 12.4 The following offering(s) is (are) limited to existing locations where additional units may be added for growth. Inside moves or rearrangements may be undertaken.

(Reserved for future use).

- 12.5 The following offering(s) is (are) limited to existing locations where additional units may be added for growth. However inside moves or rearrangements will not be permitted.

(Reserved for future use).

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13. Special Construction13.1 Application of Tariff

This section contains regulations, rates, charges, and liabilities applicable for the special construction of intrastate facilities provided by the Company.

When special construction of facilities is required, the provisions of this section apply in addition to all regulations, rates, and charges set forth in the appropriate service tariff.

13.2 Regulations13.2.1 Filing of Charges

Rates, charges, and liabilities for special construction to provide facilities for use for one month or more are filed in Section 13.3 following, as appropriate.

Rates, charges, and liabilities for the construction of facilities for use for less than one month are filed in supplements to this tariff.

13.2.2 Ownership of Facilities

The Company providing specially constructed facilities under the provisions of this tariff retains ownership of all such facilities.

13.2.3 Interval to Provide Facilities

Based on available information and the type of service ordered, the Company will establish a completion date for the specially constructed facilities. If the scheduled completion date cannot be met due to circumstances beyond the control of the Company, a new completion date will be established, and the customer will be notified.

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13. Special Construction (Cont'd)13.2 Regulations (Cont'd)13.2.4 Special Construction Involving Both Interstate and Intrastate Facilities

When special construction involves facilities to be used to provide both interstate and intrastate services, charges for the portion of the construction used to provide interstate service shall be in accordance with this tariff. Charges for the portion of the construction used to provide intrastate service shall be in accordance with the appropriate intrastate tariff.

13.2.5 Payments for Special Construction13.2.5.1 Payment of Charges

All bills associated with special construction charges are due in accordance with the regulations in the appropriate service tariff.

13.2.5.2 Start/End of Billing

Billing of recurring charges for specially constructed facilities starts on the day after the facilities are made available for use. Billing accrues through and includes the day that the specially constructed facilities are discontinued.

13.2.5.3 Credit Allowance for Service Interruptions

In the event of a service interruption involving a specially constructed facility, the customer shall receive a recurring monthly charge credit in accordance with the credit allowance provisions in the appropriate service tariff associated with the affected services.

When an interruption continues due to the failure of the customer to authorize the replacement of facilities subject to a Replacement Charge, as specified in 13.2.6.4(A)(4) following, the credit allowance will be terminated on the seventh calendar day after the Company has provided the customer with written notification of the need for replacement. The credit allowance will resume on the day after the Company receives written authorization for the replacement from the customer.

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13. Special Construction (Cont'd)13.2 Regulations (Cont'd)13.2.6 Liabilities and Charges for Special Construction13.2.6.1 General

This section describes the various charges and liabilities that may apply when the Company provides special construction of facilities in accordance with an order for service. Written approval of all liabilities and charges must be provided to the Company prior to the start of construction.

13.2.6.2 Conditions Requiring Special Construction

Special construction is required when (1) facilities are not available to meet an order for service, and (2) the Telephone Company constructs facilities, and (3) one or more of the following conditions exists:

- The Company has no other requirement for the facilities requested.
- It is requested that service be furnished using a type of facility, or via a route, other than that which the Company would normally utilize in furnishing the requested service.
- More facilities are requested than would normally be required to satisfy an order.
- It is requested that construction be expedited, resulting in added cost to the Company.

13.2.6.3 Development of Liabilities and Charges

Special construction charges and liabilities will be developed based on estimated costs, except when actual costs are requested in writing prior to the start of special construction.

In order to meet a scheduled service date when actual costs are requested, an initial special construction filing may be made based on estimated costs. Such a filing will be revised when actual costs are available.

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13. Special Construction (Cont'd)13.2 Regulations (Cont'd)13.2.6 Liabilities and Charges for Special Construction (Cont'd)13.2.6.4 Types of Liabilities and Charges

Depending on the specifics associated with each individual case, one or more of the following special construction charges and/or liabilities may be applicable:

(A) Nonrecurring Charge

A nonrecurring charge always applies and includes one or more of the following components:

(1) Case Preparation Charge

A nonrecurring charge always includes a case preparation charge component to cover the administrative expenses associated with preparing a special construction case and the associated tariff filing.

(2) Expediting Charge

A nonrecurring charge may include an expediting charge when it is requested that special construction be completed on an expedited basis. The charge equals the difference in estimated cost between expedited and nonexpedited construction.

(3) Optional Payment

An optional payment charge may be included in the nonrecurring charge in association with a type of facility or route other than that which the Company would normally use in furnishing the requested service if lower recurring monthly charges are desired for the specially constructed facilities. This charge is equal to the excess installed cost or the total nonrecoverable cost, whichever is less. This election must be made in writing before special construction starts. If this election is coupled with the actual cost option, the optional payment charge will reflect the actual cost of the specially constructed facilities.

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13. Special Construction (Cont'd)13.2 Regulations (Cont'd)13.2.6 Liabilities and Charges for Special Construction (Cont'd)13.2.6.4 Types of Liabilities and Charges (Cont'd)(A) Nonrecurring Charge (Cont'd)(4) Replacement Charge

If any portion of specially constructed facilities for which an optional payment charge has been paid requires replacement involving capital investment, a replacement charge will apply. This charge will be in the same ratio to the total replacement cost as the initial optional payment charge was to the installed cost of the original specially constructed facilities. If any portion of the facilities subject to the replacement charge fails, service will not be restored until notification is provided in writing that replacement is required and such replacement is ordered.

(5) Rearrangement Charge

If the Telephone Company is requested to rearrange existing specially constructed facilities, a nonrecurring charge equal to the cost of any additional special construction will apply.

(6) Special Construction of Facilities for Use for Less Than One Month

When the Telephone Company is requested to construct facilities to provide service for less than one month, a nonrecurring charge only applies. In addition to the case preparation charge component, this nonrecurring charge recovers all elements of cost, including engineering, shipping of equipment, equipment installation, line-up, equipment leasing, space rental, equipment removal, and any other costs associated with the construction of the facilities.

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13. Special Construction (Cont'd)13.2 Regulations (Cont'd)13.2.6 Liabilities and Charges for Special Construction (Cont'd)13.2.6.4 Types of Liabilities and Charges (Cont'd)(B) Maximum Termination Liability and Termination Charge

A Maximum Termination Liability is equal to the non-recoverable costs associated with specially constructed facilities and is the maximum amount which could be applied as a Termination Charge if all specially constructed facilities were discontinued before the Maximum Termination Liability expires.

The liability period is equal to the average life of the account associated with the specially constructed facilities. The liability period is generally expressed in terms of an effective and expiration date.

The Maximum Termination Liability is filed with the initial tariff filing in decreasing amounts at ten-year intervals over the average account life of the facilities. In the event that the average account life of the facilities is not an even multiple of ten, the last increment will reflect the appropriate number of years remaining.

Example Illustrating a 27-Year Average Account Life:

| <u>Maximum Termination Liability</u> | <u>Effective Date</u> | <u>Expiration Date</u> |
|--|---------------------------|----------------------------|
| \$ 10,000 | 6/1/84 | 6/1/94 |
| 7,000 | 6/1/94 | 6/1/04 |
| 3,000 | 6/1/04 | 6/1/11 |

Prior to the expiration of each liability period, the customer has the option to (A) terminate the special construction case and pay the appropriate charges, or (B) extend the use of the specially constructed facilities for the new liability period.

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13. Special Construction (Cont'd)

13.2 Regulations (Cont'd)

13.2.6 Liabilities and Charges for Special Construction (Cont'd)

13.2.6.4 Types of Liabilities and Charges (Cont'd)

(B) Maximum Termination Liability and Termination Charge (Cont'd)

The Telephone Company will notify the customer six months in advance of the expiration date of each ten-year liability period. The customer must provide the Telephone Company with written notification at least 30 days prior to the expiration of the liability period if termination is elected. Failure to do so will result in an automatic extension of the special construction case to the next liability period at the filed Maximum Termination Liability amount.

A Termination Charge may apply when all services using specially constructed facilities which have a tariffed Maximum Termination Liability are discontinued prior to the expiration of the liability period. The charge reflects the unamortized portion of the nonrecoverable costs at the time of termination, adjusted for net salvage and possible reuse. Administrative costs associated with the specific case of special construction and any cost for restoring a location to its original condition are also included. A Termination Charge may never exceed the filed Maximum Termination Liability.

A partial termination of specially constructed facilities will be provided, at the election of the customer. The amount of the Termination Charge associated with such partial termination is determined by multiplying the termination charge which would result if all services using the specially constructed facilities were discontinued, at the time partial termination is elected, by the percentage of specially constructed facilities to be partially terminated. A tariff filing will be made following a partial termination to list remaining Maximum Termination Liability amounts and the number of specially constructed facilities the customer will remain liable for.

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13. Special Construction (Cont'd)

13.2 Regulations (Cont'd)

13.2.6 Liabilities and Charges for Special Construction (Cont'd)

13.2.6.4 Types of Liabilities and Charges (Cont'd)

(B) Maximum Termination Liability and Termination Charge (Cont'd)

Example:

A customer with a filed Maximum Termination Liability of \$100,000 for 3600 specially constructed facilities requests a partial termination of 900 facilities. The Termination Charge for all facilities, at the time of election, is \$60,000. The partial termination charge, in this example, is \$60,000 x 900/3600, or \$15,000.

(C) Annual Underutilization Liability and Underutilization Charge

Prior to the start of special construction, the Telephone Company and the customer will agree on (1) the quantity of facilities to be provided, and (2) the length of the planning period during which the customer expects to place the facilities in service. The planning period is hereinafter referred to as the Initial Liability Period (ILP). The ILP is listed in the tariff with an effective and expiration date.

Underutilization occurs only if, at the expiration date of the ILP and annually thereafter, less than 70 percent of the specially constructed facilities are in service at filed tariff service rates.

An annual underutilization liability amount is filed on a per unit basis (e.g., per cable pair) for each case of special construction. This amount is equal to the annual per unit cost and includes depreciation, maintenance, administration, return, taxes, and any other costs identified in the supporting documentation provided at the time the special construction case is filed.

Upon the expiration of the ILP, the number of underutilized facilities, if any, are multiplied by the annual underutilization liability amount. This product is then multiplied by the number or years (including any fraction thereof) in the ILP to determine the underutilization charge.

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13. Special Construction (Cont'd)

13.2 Regulations (Cont'd)13.2.6 Liabilities and Charges for Special Construction (Cont'd)13.2.6.4 Types of Liabilities and Charges (Cont'd)(C) Annual Underutilization Liability and Underutilization Charge (Cont'd)

Annually thereafter, the number of underutilized facilities, if any, existing on the anniversary of the ILP expiration date will be multiplied by the annual underutilization liability amount to determine the underutilization charge for the preceding 12-month period.

Example:

A customer orders 100 services and the special construction of a 600 pair building riser cable is agreed to, based on the customer's 5-year facility requirements. The ILP, in this example, would be filed at 5 years. The annual underutilization liability is filed at \$2.00 per pair. If 400 pairs were in service at the end of the ILP, there would be an underutilization of 20 pairs; i.e., $420 (70\% \text{ of } 600) - 400 = 20$. The total underutilization charge for the first 5 years would be \$200.00, or \$2.00 per pair x 20 pairs x 5 years.

If 420 pairs are in service at the end of the sixth year, there is no underutilization; i.e., $420 - 420 = 0$.

(D) Recurring Monthly Charges(1) Charge for Route or Type Other Than Normal

When special construction is requested using a route or type of facility other than that which the Telephone Company would normally use, a recurring monthly charge, in addition to the monthly rates for service, is applicable. The charge is equal to the difference between the recurring costs of the specially constructed facilities and the recurring costs of the facilities the Telephone Company would have normally used.

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13. Special Construction (Cont'd)

13.2 Regulations (Cont'd)

13.2.6 Liabilities and Charges for Special Construction (Cont'd)

13.2.6.4 Types of Liabilities and Charges (Cont'd)

(D) Recurring Monthly Charges (Cont'd)

(1) Charge for Route or Type Other Than Normal (Cont'd)

- (a) When an Optional Payment Charge as set forth in 13.2.6.4(A)(3) preceding has been elected, the recurring monthly charge will be reduced to include specially constructed facility operating expenses only.
- (b) If the actual cost option as set forth in 13.2.6.3 preceding has been elected, the recurring charge will be adjusted to reflect the actual cost of the new construction when the costs have been determined. This adjusted recurring charge is applicable from the start of service.

(E) Lease Charge

This charge applies when the Telephone Company leases equipment in order to meet service requirements. The amount of the charge is equal to the net added cost to the Telephone Company caused by the lease.

(F) Cancellation Charge

If a service order with which special construction is associated is cancelled prior to the start of service, a cancellation charge will apply. The charge will include all non-recoverable costs incurred by the Telephone Company in association with the special construction up to and including the time of cancellation.

13.2.7 Deferral of Start of Service

The Telephone Company may be requested to defer the start of service which will use specially constructed facilities subject to the provisions set forth in the service tariff under which service is being provided. Requests for special construction deferral must be in writing and are subject to the following regulations:

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13. Special Construction (Cont'd)

13.2 Regulations (Cont'd)

13.2.7 Deferral of Start of Service (Cont'd)13.2.7.1 Construction Has Not Begun

If the Telephone Company has not incurred any installation costs before receiving a request for deferral, no charge applies.

13.2.7.2 Construction Has Begun

If the construction of facilities has begun before the Telephone Company receives a request for deferral, charges will vary as follows:

(A) All Services Are Deferred

When all services which will use specially constructed facilities are deferred, a charge based on the costs incurred by the Telephone Company during each month of the deferral will apply. Those costs include the recurring costs for that portion of the facilities already completed and any other costs associated with the deferral. The cost of any components of the nonrecurring charge which have been completed at the time of deferral will also apply.

(B) Some Services Are Deferred

When some services which will use the specially constructed facilities are deferred, the construction case will be completed, and all special construction charges will apply.

13.2.7.3 Construction Complete

If the construction of facilities has been completed before the Telephone Company receives a request for deferral, all special construction charges will apply.

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13. Special Construction (Cont'd)

13.2 Regulations (Cont'd)

13.2.8 Definitions

Actual Cost - The term "Actual Cost" denotes all costs charged against a specific case of special construction, including any appropriate taxes.

Annual Underutilization Liability - The term "Annual Underutilization Liability" denotes a per unit amount which may be billed annually if fewer services are in use utilizing specially constructed facilities at filed tariff rates than were originally specially constructed.

Estimated Cost - The term "Estimated Cost" denotes all estimated costs that will be incurred in providing a specific case of special construction, including any appropriate taxes.

Facilities - The term "Facilities" denotes any cable, poles, conduit, microwave or carrier equipment, wire center distribution frames, central office switching equipment, etc., utilized to provide interstate services.

Initial Liability Period - The term "Initial Liability Period" denotes the initial planning period during which the customer expects to place specially constructed facilities in service.

Installed Cost - The term "Installed Cost" denotes the total investment (estimated or actual) required by the Telephone Company to provide specially constructed facilities.

Maximum Termination Liability - The term "Maximum Termination Liability" denotes the maximum amount which may be billed if all services using specially constructed facilities are terminated prior to the expiration of the Maximum Termination Liability Period.

Maximum Termination Liability Period - The term "Maximum Termination Liability Period" denotes the length of time for which a termination charge may apply if all services using specially constructed facilities are terminated.

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13.2 Regulations (Cont'd)

13.2.8 Definitions (Cont'd)

Net Salvage - The term "Net Salvage" denotes the estimated scrap, sale, or trade-in value, less the estimated cost of removal. Cost of removal includes the costs of demolishing, tearing down, or otherwise disposing of the material and any other applicable costs. Since the cost of removal may exceed salvage value, net salvage may be negative.

Nonrecoverable Cost - The term "Nonrecoverable Cost" denotes the cost of specially constructed facilities for which the Telephone Company has no foreseeable use should the service be terminated.

Normal Construction - The term "Normal Construction" denotes all facilities the Telephone Company would normally use to provide service in the absence of a requirement for special construction.

Normal Cost - The term "Normal Cost" denotes the estimated cost to provide services using normal construction.

Permanent Facilities - The term "Permanent Facilities" denotes facilities providing service for one month or more.

Recoverable Cost - The term "Recoverable Cost" denotes the cost of the specially constructed facilities for which the Telephone Company has a foreseeable reuse, either in place or elsewhere, should the service be terminated.

Termination Charge - The term "Termination Charge" denotes the portion of the Maximum Termination Liability that is applied as a nonrecurring charge when all services are discontinued prior to the expiration of the specified liability period.

13.3 Charges to Provide Permanent Facilities

This section contains special construction charges to provide permanent facilities. Charges are developed on an individual case basis and are filed following:

| <u>Case No.</u> | <u>Telephone Co./ Customer Name</u> | <u>Description</u> | <u>Charge/ Liability</u> | <u>Effective Date</u> | <u>Expiration Date</u> |
|-----------------|-------------------------------------|--------------------|--------------------------|-----------------------|------------------------|
|-----------------|-------------------------------------|--------------------|--------------------------|-----------------------|------------------------|

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|-----------------|-------------|------------|------------|-----------|-------------|------------|------------|
| AGUA FRIA | BRDSAZMACG0 | 9101 | 6811 | MNTN | 666 | 602 | 546 |
| AGUA FRIA | AGFIAZSRDS0 | 9089 | 6788 | 5101 | 666 | 602 | 561 |
| AGUA FRIA | AGFIAZSRDS0 | 9089 | 6788 | 5101 | 666 | 602 | 566 |
| AGUA FRIA | PHNXAZMRCG0 | 9109 | 6795 | 5101 | 666 | 602 | 583 |
| AGUA FRIA | BRDSAZMACG0 | 9101 | 6811 | 5101 | 666 | 602 | 584 |
| AGUILA | AGULAZMA685 | 9071 | 6967 | 5101 | 666 | 602 | 685 |
| AJO | AJO AZMA387 | 9392 | 6838 | 5101 | 666 | 602 | 387 |
| ALPINE | ALPIAZXC339 | 8924 | 6249 | 2177 | 666 | 602 | 339 |

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|-----------------|-------------|------------|------------|-----------|-------------|------------|------------|
| ASH FORK | ASFKAZMA637 | 8774 | 6905 | 5101 | 666 | 602 | 637 |
| BAGDAD | BGDDAZMA633 | 8937 | 6997 | 5101 | 666 | 602 | 633 |
| BENSON | BNSNAZMADS0 | 9371 | 6352 | 5101 | 668 | 602 | 586 |
| BISBEE | PLMNAZMA366 | 9486 | 6289 | 5101 | 668 | 602 | 366 |
| BISBEE | BISBAZMA43A | 9467 | 6248 | 5101 | 668 | 602 | 432 |
| BLACK CANYON | BLCNAZMA374 | 9006 | 6792 | 5101 | 666 | 602 | 374 |
| BLACK MESA | BLMSAZXC677 | 8423 | 6608 | 2275 | 980 | 602 | 677 |
| BLUE RIDGE | BLRGAZXC477 | 8854 | 6648 | 2171 | 666 | 602 | 477 |
| BONITA | BONTAZXC828 | 9227 | 6329 | 2176 | 668 | 602 | 828 |
| BOUSE | BOUSAZXC851 | 9104 | 7115 | 2302 | 730 | 602 | 851 |
| BOWIE | BOWIAZXC847 | 9259 | 6226 | 2176 | 668 | 602 | 847 |
| BUCKEYE | BCKYAZMADSO | 9170 | 6835 | 5101 | 666 | 602 | 386 |
| BULLHEAD CITY | BLCYAZXC754 | 8862 | 7266 | 2172 | 666 | 602 | 754 |
| CAMERON | CMRNAZMA679 | 8624 | 6756 | 5101 | 666 | 602 | 679 |
| CAMP VERDE | CMVRAZMADSO | 8888 | 6744 | 5101 | 666 | 602 | 567 |
| CASA GRANDE | CSGRAZMACGO | 9241 | 6661 | 5101 | 666 | 602 | 421 |
| CASA GRANDE | CSGRAZMACGO | 9241 | 6661 | 5101 | 666 | 602 | 426 |
| CASA GRANDE | CSGRAZMACGO | 9241 | 6662 | 5101 | 666 | 602 | 836 |

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|-------------------------|-------------|------------|------------|-----------|-------------|------------|------------|
| CASTLE ROCK | CSRKAZXC764 | 8983 | 7203 | 2172 | 666 | 602 | 764 |
| CAVE CREEK- CAREFREE | CVCKAZMACGO | 9047 | 6740 | 5101 | 666 | 602 | 488 |
| CHANDLER | CHNDAZWEDSO | 9158 | 6721 | 5101 | 666 | 602 | 496 |
| CHANDLER | CHNDAZMADS0 | 9154 | 6699 | 5101 | 666 | 602 | 732 |
| CHANDLER | CHNDAZWEDSO | 9158 | 6721 | 5101 | 666 | 602 | 759 |
| CHANDLER | CHNDAZPRRS1 | 9154 | 6699 | 5101 | 666 | 602 | 786 |
| CHANDLER | CHNDAZMADS0 | 9154 | 6699 | 5101 | 666 | 602 | 821 |
| CHANDLER | CHNDAZSOCGO | 9170 | 6696 | 5101 | 666 | 602 | 895 |
| CHANDLER | CHNDAZMADS0 | 9154 | 6699 | 5101 | 666 | 602 | 899 |
| CHANDLER | CHNDAZWEDSO | 9158 | 6721 | MNTN | 666 | 602 | 940 |
| CHANDLER | CHNDAZWEDSO | 9158 | 6721 | 5101 | 666 | 602 | 961 |
| CHANDLER | CHNDAZMADS0 | 9154 | 6699 | 5101 | 666 | 602 | 963 |
| CHINLE | CHNLAZXC674 | 8459 | 6446 | 2275 | 980 | 602 | 674 |
| CHINO VALLEY | CHVYAZMARS1 | 8871 | 6879 | 5101 | 666 | 602 | 636 |
| CIBOLA | CIBLAZXC857 | 9243 | 7221 | 2302 | 730 | 602 | 857 |
| CIRCLE CITY | CRCYAZMA388 | 9075 | 6855 | 5101 | 666 | 602 | 388 |
| CLIFTON | CFTNAZMA86A | 9099 | 6238 | 5101 | 668 | 602 | 865 |
| COLORADO CITY | CLCYAZXCDSO | 8416 | 7074 | 2286 | 660 | 602 | 875 |
| COOLIDGE | CLDGAZMA723 | 9210 | 6625 | 5101 | 666 | 602 | 723 |
| CORONADO | CRNDAZMADS0 | 9286 | 6494 | 5101 | 668 | 602 | 825 |
| COTTONWOOD | CTWDAZMADS0 | 8856 | 6803 | 5101 | 666 | 602 | 634 |
| COTTONWOOD | CTWDAZSORS1 | 8866 | 6791 | 5101 | 666 | 602 | 646 |
| DEER VALLEY | DRVYAZNODSO | 9085 | 6765 | 5101 | 666 | 602 | 434 |
| DEER VALLEY | DRVYAZNODSO | 9085 | 6765 | 5101 | 666 | 602 | 582 |
| DEER VALLEY | DRVYAZNODSO | 9085 | 6765 | 5101 | 666 | 602 | 780 |

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|----------------|--------------|------|------|------|------|-----|-----|
| DENNEHOTSO | DNHSAZXC658 | 8326 | 6534 | 2275 | 980 | 602 | 658 |
| DILKON | DLKNAZXC657 | 8655 | 6538 | 2275 | 980 | 602 | 657 |
| DOLAN SPRINGS | DLSPA ZXC767 | 8757 | 7234 | 2172 | 666 | 602 | 767 |
| DOUGLAS | DGLSAZMA36A | 9467 | 6182 | 5101 | 668 | 602 | 364 |
| DUDLEYVILLE | DDVLAZNM MG0 | 9192 | 6478 | 5101 | 668 | 602 | 357 |
| DUNCAN | DNCNAZNM MG0 | 9159 | 6179 | 5101 | 668 | 602 | 359 |
| EHRENBERG | EHRNAZXC923 | 9193 | 7193 | 2302 | 730 | 602 | 923 |
| ELFRIDA | ELFRAZMA642 | 9402 | 6227 | 5101 | 668 | 602 | 642 |
| ELOY | ELOYAZMA466 | 9260 | 6619 | 5101 | 666 | 602 | 466 |
| FLAGSTAFF | FLGSAZMADS0 | 8746 | 6759 | 5101 | 666 | 602 | 523 |
| FLAGSTAFF | FLGSAZSORS1 | 8771 | 6761 | 5101 | 666 | 602 | 525 |
| FLAGSTAFF | FLGSAZEACG0 | 8740 | 6751 | 5101 | 666 | 602 | 526 |
| FLAGSTAFF | FLGSAZEACG0 | 8740 | 6751 | 5101 | 666 | 602 | 527 |
| FLAGSTAFF | FLGSAZMADS0 | 8746 | 6759 | 5101 | 666 | 602 | 773 |
| FLAGSTAFF | FLGSAZMADS0 | 8746 | 6759 | 5101 | 666 | 602 | 774 |
| FLAGSTAFF | FLGSAZMADS0 | 8746 | 6759 | 5101 | 666 | 602 | 779 |
| FLAGSTAFF | FLGSAZMAXXX | 8746 | 6759 | 5101 | 666 | 602 | PAH |
| FLAGSTAFF | FLGSAZMAXXX | 8746 | 6759 | 5101 | 666 | 602 | VDH |
| FLORENCE | FLRNAZMA868 | 9193 | 6604 | 5101 | 666 | 602 | 868 |
| FORT DEFIANCE | FTDFAZXC729 | 8523 | 6344 | 2275 | 980 | 602 | 729 |
| FORT MC DOWELL | FTMDAZNORS1 | 9104 | 6679 | 5101 | 666 | 602 | 471 |
| FORT MC DOWELL | FTMDAZMACG0 | 9085 | 6694 | 5101 | 666 | 602 | 837 |

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|-------------------------|-------------|------------|------------|-----------|-------------|------------|------------|
| FREDONIA | FRDNAZMA64A | 8387 | 6998 | 5101 | 660 | 602 | 643 |
| GANADO | GANDAZXC755 | 8550 | 6421 | 2275 | 980 | 602 | 755 |
| GILA BEND | GLBNAZMA683 | 9265 | 6838 | 5101 | 666 | 602 | 683 |
| GLEN CANYON CITY, UT | PAGEAZMA64A | 8375 | 6811 | 5101 | 666 | 801 | 675 |
| GLENDALE | GLDLAZMACG0 | 9118 | 6772 | 5101 | 666 | 602 | 435 |
| GLENDALE | PHNXAZGRCG0 | 9098 | 6767 | 5101 | 666 | 602 | 439 |
| GLENDALE | PHNXAZPRCG0 | 9108 | 6782 | 5101 | 666 | 602 | 486 |
| GLENDALE | PHNXAZNWCG0 | 9118 | 6760 | 5101 | 666 | 602 | 589 |
| GLENDALE | GLDLAZMACG0 | 9118 | 6772 | 5101 | 666 | 602 | 842 |
| GLENDALE | PHNXAZGRCG0 | 9098 | 6767 | 5101 | 666 | 602 | 843 |
| GLENDALE | PHNXAZMYCG0 | 9128 | 6773 | 5101 | 666 | 602 | 846 |
| GLENDALE | PHNXAZMYCG0 | 9128 | 6773 | 5101 | 666 | 602 | 848 |
| GLENDALE | PHNXAZBWCG0 | 9128 | 6786 | 5101 | 666 | 602 | 872 |
| GLENDALE | PHNXAZMRCG0 | 9109 | 6795 | 5101 | 666 | 602 | 876 |
| GLENDALE | PHNXAZBWCG0 | 9128 | 6786 | 5101 | 666 | 602 | 877 |
| GLENDALE | PHNXAZPRCG0 | 9108 | 6782 | 5101 | 666 | 602 | 878 |
| GLENDALE | GLDLAZMACG0 | 9118 | 6772 | 5101 | 666 | 602 | 930 |
| GLENDALE | GLDLAZMACG0 | 9118 | 6772 | 5101 | 666 | 602 | 931 |
| GLENDALE | PHNXAZMRCG0 | 9109 | 6795 | 5101 | 666 | 602 | 933 |

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|----------------------|-------------|------|------|------|------|-----|-----|
| GLENDALE | GLDLAZMACG0 | 9118 | 6772 | 5101 | 666 | 602 | 934 |
| GLENDALE | GLDLAZMACG0 | 9118 | 6772 | 5101 | 666 | 602 | 937 |
| GLENDALE | PHNXAZGRCG0 | 9098 | 6767 | 5101 | 666 | 602 | 938 |
| GLENDALE | GLDLAZMACG0 | 9118 | 6772 | 5101 | 666 | 602 | 939 |
| GLENDALE | PHNXAZMRCG0 | 9109 | 6795 | 5101 | 666 | 602 | 972 |
| GLENDALE | PHNXAZMRCG0 | 9109 | 6795 | 5101 | 666 | 602 | 974 |
| GLENDALE | BRDSAZMACG0 | 9101 | 6811 | 5101 | 666 | 602 | 975 |
| GLENDALE | PHNXAZMRCG0 | 9109 | 6795 | 5101 | 666 | 602 | 977 |
| GLENDALE | PHNXAZGRCG0 | 9098 | 6767 | 5101 | 666 | 602 | 978 |
| GLENDALE | PHNXAZPRCG0 | 9108 | 6782 | 5101 | 666 | 602 | 979 |
| GLOBE | GLOBAZMA425 | 9091 | 6516 | 5101 | 668 | 602 | 425 |
| GOLDEN VALLEY | GLVYAZXC565 | 8832 | 7199 | 2172 | 666 | 602 | 565 |
| GRAND CANYON | GRCNAZMA638 | 8584 | 6886 | 5101 | 666 | 602 | 638 |
| GREASEWOOD | GSWDAZXC654 | 8604 | 6465 | 2275 | 980 | 602 | 654 |
| GREEN HAVEN | MRCNAZXE353 | 8361 | 6833 | 2171 | 666 | 602 | 353 |
| GREEN VALLEY | GNVYAZMADSO | 9421 | 6473 | 5101 | 668 | 602 | 625 |
| GREEN VALLEY | GNVYAZMADSO | 9421 | 6473 | 5101 | 668 | 602 | 648 |
| GREER | GRERAZXC735 | 8902 | 6312 | 2177 | 666 | 602 | 735 |
| HARQUAHALA VALLEY | HRVYAZXC372 | 9176 | 6940 | 2171 | 666 | 602 | 372 |
| HAWLEY LAKE | HLLKAZXC335 | 8924 | 6364 | 2177 | 666 | 602 | 335 |
| HAYDEN | HYDNAZMA356 | 9174 | 6495 | 5101 | 668 | 602 | 356 |
| HAYDEN | KRNYAZMA363 | 9157 | 6520 | 5101 | 668 | 602 | 363 |
| HEBER | HEBRAZXCDS0 | 8867 | 6537 | 2177 | 666 | 602 | 535 |

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|------------------|--------------|------------|------------|-----------|-------------|------------|------------|
| HIGLEY | HGLYAZQCDSO | 9161 | 6659 | 5101 | 666 | 602 | 987 |
| HIGLEY | HGLYAZMADSO | 9148 | 6671 | 5101 | 666 | 602 | 988 |
| HOLBROOK | HLBKAZXC524 | 8748 | 6484 | 2177 | 666 | 602 | 524 |
| HUMBOLDT | HMBLAZMA632 | 8917 | 6828 | 5101 | 666 | 602 | 632 |
| HYDER | HYDRAZXC454 | 9274 | 6955 | 2171 | 666 | 602 | 454 |
| JOSEPH CITY | JSCYAZMA288 | 8743 | 6518 | 5101 | 666 | 602 | 288 |
| KAIBITO | KABTAZXC673 | 8428 | 6730 | 2275 | 980 | 602 | 673 |
| KAYENTA | KYNATAZXC697 | 8368 | 6597 | 2275 | 980 | 602 | 697 |
| KEAMS CANYON | KMCNAZXC738 | 8556 | 6538 | 2175 | 666 | 602 | 738 |
| KINGMAN | KGMNAZXC01T | 8837 | 7179 | 2172 | 666 | 602 | 753 |
| KINGMAN | KGMNAZXE757 | 8822 | 7173 | 2172 | 666 | 602 | 757 |
| | KYKOTSMOVI | | | | | | |
| VILLAGE | KIVGAZXC734 | 8562 | 6615 | 2175 | 666 | 602 | 734 |
| LAKE HAVASU CITY | LHCYAZXCDSO | 9004 | 7202 | 2172 | 666 | 602 | 453 |
| LAKE HAVASU CITY | LHCYAZXCDSO | 9004 | 7202 | 2172 | 666 | 602 | 855 |
| LAKESIDE | PNTPAZXBR51 | 8896 | 6413 | 2177 | 666 | 602 | 368 |
| LE CHEE | LCHEAZXC698 | 8388 | 6805 | 2275 | 980 | 602 | 698 |
| LEUPP | LEPPAZXC686 | 8699 | 6652 | 2275 | 980 | 602 | 686 |
| LITCHFIELD PARK | LTPKAZMACGO | 9135 | 6801 | 5101 | 666 | 602 | 393 |
| LITCHFIELD PARK | PHNXAZMYCG0 | 9128 | 6773 | 5101 | 666 | 602 | 849 |
| LITCHFIELD PARK | LTPKAZMACGO | 9135 | 6801 | 5101 | 666 | 602 | 856 |
| LITCHFIELD PARK | PHNXAZMYCG0 | 9128 | 6773 | 5101 | 666 | 602 | 873 |

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|-----------------|--------------|------|------|------|------|-----|------|
| LITCHFIELD PARK | GDYRAZCWMG0 | 9147 | 6798 | 5101 | 666 | 602 | 925 |
| LITCHFIELD PARK | GDYRAZCWMG0 | 9147 | 6798 | 5101 | 666 | 602 | 932 |
| LITCHFIELD PARK | LTPKAZMACG0 | 9135 | 6801 | 5101 | 666 | 602 | 935 |
| LITCHFIELD PARK | TLSNAZMACG0 | 9140 | 6780 | 5101 | 666 | 602 | 936 |
| LITTLEFIELD | LLFDAZXF347 | 8488 | 7231 | 2356 | 660 | 602 | 347 |
| LUKACHUKAI | LKCHAZXC787 | 8391 | 6409 | 2275 | 980 | 602 | 787 |
| MANY FARMS | MNFRAZXC781 | 8419 | 6469 | 2275 | 980 | 602 | 781 |
| MARANA | MARNAZMARS1 | 9307 | 6544 | 5101 | 668 | 602 | 682 |
| MARBLE CANYON | MRCNAZXC355 | 8403 | 6838 | 2171 | 666 | 602 | 355 |
| MARICOPA | MRCPAZMA568 | 9215 | 6725 | 5101 | 666 | 602 | 568 |
| MCNARY | MCNRAZXC81 | 8910 | 6386 | 2177 | 666 | 602 | 334 |
| MEADVIEW | MDVWAZXC564 | 8665 | 7219 | 2172 | 666 | 602 | 564 |
| MESA | MESAAZMACG0 | 9130 | 6703 | 5101 | 666 | 602 | 461 |
| MESA | MESAAZMACG0 | 9130 | 6703 | 5101 | 666 | 602 | 464 |
| MESA | MESAAZGIDSO | 9140 | 6693 | 5101 | 666 | 602 | 497 |
| MESA | MESAAZMACG0 | 9130 | 6703 | 5101 | 666 | 602 | 827 |
| | | | | | | | MESA |
| SPRSAZWECEG0 | 9125 | 6685 | 5101 | 666 | ABDE | 602 | 830 |
| MESA | SPRSAZWECEG0 | 9125 | 6685 | 5101 | 666 | 602 | 832 |
| MESA | MESAAZMACG0 | 9130 | 6703 | 5101 | 666 | 602 | 833 |
| MESA | MESAAZMACG0 | 9130 | 6703 | 5101 | 666 | 602 | 834 |
| MESA | MESAAZMACG0 | 9130 | 6703 | 5101 | 666 | 602 | 835 |
| MESA | MESAAZMACG0 | 9130 | 6703 | 5101 | 666 | 602 | 844 |
| MESA | MESAAZMACG0 | 9130 | 6703 | 5101 | 666 | 602 | 890 |
| MESA | MESAAZGIDSO | 9140 | 6693 | 5101 | 666 | 602 | 892 |
| MESA | MESAAZMACG0 | 9130 | 6703 | 5101 | 666 | 602 | 898 |
| MESA | MESAAZGIDSO | 9140 | 6693 | 5101 | 666 | 602 | 926 |

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14. Wire Center and Interconnection Information (Cont'd)

14.1 Serving Wire Center V and H Coordinate Information (Cont'd)

| LOCALITY | CLLI | WCV | WCH | CC | LATA | NPA | NXX |
|---------------|-------------|------|------|------|------|-----|-----|
| MESA | MESAAZMACG0 | 9130 | 6703 | 5101 | 666 | 602 | 962 |
| MESA | MESAAZMACG0 | 9130 | 6703 | 5101 | 666 | 602 | 964 |
| MESA | MESAAZMACG0 | 9130 | 6703 | 5101 | 666 | 602 | 969 |
| MIAMI | MIAMAZMA473 | 9094 | 6531 | 5101 | 668 | 602 | 473 |
| MOHAVE VALLEY | MHVYAZXC768 | 8913 | 7264 | 2172 | 666 | 602 | 768 |
| MORMON LAKE | MMLKAZXC354 | 8798 | 6714 | 2171 | 666 | 602 | 354 |
| MUNDS PARK | MSPKAZMADSO | 8800 | 6747 | 5101 | 666 | 602 | 286 |
| NEW RIVER | NWRVAZMA465 | 9034 | 6777 | 5101 | 666 | 602 | 465 |
| NOGALES | NGLSAZMWCG1 | 9522 | 6440 | 5101 | 668 | 602 | 281 |
| NOGALES | NGLSAZMA28A | 9532 | 6436 | 5101 | 668 | 602 | 287 |
| NORTH PHOENIX | PHNXAZGRCG0 | 9098 | 6767 | 5101 | 666 | 602 | 375 |
| NORTH PHOENIX | PHNXAZSYCG0 | 9108 | 6754 | 5101 | 666 | 602 | 395 |
| NORTH PHOENIX | PHNXAZCACG0 | 9099 | 6744 | 5101 | 666 | 602 | 482 |
| NORTH PHOENIX | DRVYAZNODSO | 9085 | 6765 | 5101 | 666 | 602 | 492 |
| NORTH PHOENIX | PHNXAZCACG0 | 9099 | 6744 | 5101 | 666 | 602 | 493 |
| NORTH PHOENIX | PHNXAZCACG0 | 9099 | 6744 | 5101 | 666 | 602 | 494 |
| NORTH PHOENIX | PHNXAZCACG0 | 9099 | 6744 | 5101 | 666 | 602 | 569 |
| NORTH PHOENIX | DRVYAZNODSO | 9085 | 6765 | 5101 | 666 | 602 | 581 |
| NORTH PHOENIX | PHNXAZGRCG0 | 9098 | 6767 | 5101 | 666 | 602 | 588 |
| NORTH PHOENIX | PHNXAZSYCG0 | 9108 | 6754 | 5101 | 666 | 602 | 678 |
| NORTH PHOENIX | PHNXAZCACG0 | 9099 | 6744 | 5101 | 666 | 602 | 788 |
| NORTH PHOENIX | PHNXAZGRCG0 | 9098 | 6767 | 5101 | 666 | 602 | 789 |
| NORTH PHOENIX | PHNXAZSYCG0 | 9108 | 6754 | 5101 | 666 | 602 | 861 |
| NORTH PHOENIX | PHNXAZGRCG0 | 9098 | 6767 | 5101 | 666 | 602 | 862 |

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14.1 Serving Wire Center V and H Coordinate Information (Cont'd)

| LOCALITY | CLLI | WCV | WCH | CC | LATA | NPA | NXX |
|-----------------|-------------|------|------|------|------|-----|-----|
| NORTH PHOENIX | PHNXAZGRCG0 | 9098 | 6767 | 5101 | 666 | 602 | 863 |
| NORTH PHOENIX | PHNXAZNWCG0 | 9118 | 6760 | 5101 | 666 | 602 | 864 |
| NORTH PHOENIX | PHNXAZGRCG0 | 9098 | 6767 | 5101 | 666 | 602 | 866 |
| NORTH PHOENIX | PHNXAZCACG0 | 9099 | 6744 | 5101 | 666 | 602 | 867 |
| NORTH PHOENIX | DRVYAZNODSO | 9085 | 6765 | 5101 | 666 | 602 | 869 |
| NORTH PHOENIX | DRVYAZNODSO | 9085 | 6765 | 5101 | 666 | 602 | 879 |
| NORTH PHOENIX | PHNXAZGRCG0 | 9098 | 6767 | 5101 | 666 | 602 | 942 |
| NORTH PHOENIX | PHNXAZSYCG0 | 9108 | 6754 | 5101 | 666 | 602 | 943 |
| NORTH PHOENIX | PHNXAZSYCG0 | 9108 | 6754 | 5101 | 666 | 602 | 944 |
| NORTH PHOENIX | PHNXAZCACG0 | 9099 | 6744 | 5101 | 666 | 602 | 953 |
| NORTH PHOENIX | PHNXAZCACG0 | 9099 | 6744 | 5101 | 666 | 602 | 971 |
| NORTH PHOENIX | PHNXAZCACG0 | 9099 | 6744 | 5101 | 666 | 602 | 992 |
| NORTH PHOENIX | PHNXAZGRCG0 | 9098 | 6767 | 5101 | 666 | 602 | 993 |
| NORTH PHOENIX | PHNXAZNWCG0 | 9118 | 6760 | 5101 | 666 | 602 | 995 |
| NORTH PHOENIX | PHNXAZCACG0 | 9099 | 6744 | 5101 | 666 | 602 | 996 |
| NORTH PHOENIX | PHNXAZSYCG0 | 9108 | 6754 | 5101 | 666 | 602 | 997 |
| PAGE | PAGEAZMA64A | 8375 | 6811 | 5101 | 666 | 602 | 645 |
| PARADISE VALLEY | PRVYAZPPDSO | 9072 | 6727 | 5101 | 666 | 602 | 563 |
| PARADISE VALLEY | PRVYAZPPDSO | 9072 | 6727 | 5101 | 666 | 602 | 585 |
| PARKER | PRKRAZXC66A | 9068 | 7175 | 2302 | 730 | 602 | 669 |
| PARKER DAM | PRDMAZXC667 | 9032 | 7153 | 2302 | 730 | 602 | 667 |
| PATAGONIA | PTGNAZMA394 | 9480 | 6412 | 5101 | 668 | 602 | 394 |

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14.1 Serving Wire Center V and H Coordinate Information (Cont'd)

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|-----------------|--------------|------------|------------|-----------|-------------|------------|-----------|
| PATAGONIA | PTGNAZEL455 | 9494 | 6377 | 5101 | 668 | 602 | 455 |
| PAYSON | PYSNAZMADSO | 8938 | 6655 | 5101 | 666 | 602 | 474 |
| PAYSON | PINEAZMA476 | 8910 | 6685 | 5101 | 666 | 602 | 476 |
| PAYSON | TNCKAZMA478 | 8907 | 6618 | 5101 | 666 | 602 | 478 |
| PEACH SPRINGS | PCSPA ZXC769 | 8744 | 7084 | 2172 | 666 | 602 | 769 |
| PEARCE | PERCA ZXC826 | 9364 | 6264 | 2176 | 668 | 602 | 826 |
| PHOENIX | PHNXAZEACG0 | 9130 | 6738 | 5101 | 666 | 602 | 220 |
| PHOENIX | PHNXAZNOCG1 | 9123 | 6749 | 5101 | 666 | 602 | 221 |
| PHOENIX | PHNXAZNOCG1 | 9123 | 6749 | 5101 | 666 | 602 | 222 |
| PHOENIX | PHNXAZMACG1 | 9133 | 6748 | 5101 | 666 | 602 | 223 |
| PHOENIX | PHNXAZNECG0 | 9121 | 6737 | 5101 | 666 | 602 | 224 |
| PHOENIX | PHNXAZEACG0 | 9130 | 6738 | 5101 | 666 | 602 | 225 |
| PHOENIX | PHNXAZMACG1 | 9133 | 6748 | 5101 | 666 | 602 | 226 |
| PHOENIX | PHNXAZMACG0 | 9133 | 6748 | 5101 | 666 | 602 | 227 |
| PHOENIX | PHNXAZCRCM1 | 9130 | 6738 | 5101 | 666 | 602 | 228 |
| PHOENIX | PHNXAZMACG0 | 9133 | 6748 | 5101 | 666 | 602 | 229 |
| PHOENIX | PHNXAZNOCG0 | 9123 | 6749 | 5101 | 666 | 602 | 230 |
| PHOENIX | PHNXAZEACG0 | 9130 | 6738 | 5101 | 666 | 602 | 231 |
| PHOENIX | PHNXAZSOCG0 | 9145 | 6745 | 5101 | 666 | 602 | 232 |
| PHOENIX | PHNXAZWECG0 | 9135 | 6759 | 5101 | 666 | 602 | 233 |
| PHOENIX | PHNXAZNOCG1 | 9123 | 6749 | 5101 | 666 | 602 | 234 |
| PHOENIX | PHNXAZNOCG0 | 9123 | 6749 | 5101 | 666 | 602 | 235 |

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14.1 Serving Wire Center V and H Coordinate Information (Cont'd)

| <u>LOCALITY</u> | <u>CLLI</u> | <u>WCV</u> | <u>WCH</u> | <u>CC</u> | <u>LATA</u> | <u>NPA</u> | <u>NXX</u> |
|-----------------|-------------|------------|------------|-----------|-------------|------------|------------|
| PHOENIX | PHNXAZEACG0 | 9130 | 6738 | 5101 | 666 | 602 | 236 |
| PHOENIX | PHNXAZLVDSO | 9155 | 6760 | 5101 | 666 | 602 | 237 |
| PHOENIX | PHNXAZMACG1 | 9133 | 6748 | 5101 | 666 | 602 | 238 |
| PHOENIX | PHNXAZMACG0 | 9133 | 6748 | 5101 | 666 | 602 | 239 |
| PHOENIX | PHNXAZNOCG1 | 9123 | 6749 | 5101 | 666 | 602 | 240 |
| PHOENIX | PHNXAZNOCG1 | 9123 | 6749 | 5101 | 666 | 602 | 241 |
| PHOENIX | PHNXAZNWCG0 | 9118 | 6760 | 5101 | 666 | 602 | 242 |
| PHOENIX | PHNXAZSOCG0 | 9145 | 6745 | 5101 | 666 | 602 | 243 |
| PHOENIX | PHNXAZEACG0 | 9130 | 6738 | 5101 | 666 | 602 | 244 |
| PHOENIX | PHNXAZMYCG0 | 9128 | 6773 | 5101 | 666 | 602 | 245 |
| PHOENIX | PHNXAZNWCG0 | 9118 | 6760 | 5101 | 666 | 602 | 246 |
| PHOENIX | PHNXAZMYCG0 | 9128 | 6773 | 5101 | 666 | 602 | 247 |
| PHOENIX | PHNXAZNOCG0 | 9123 | 6749 | 5101 | 666 | 602 | 248 |
| PHOENIX | PHNXAZNWCG0 | 9118 | 6760 | 5101 | 666 | 602 | 249 |
| PHOENIX | PHNXAZMACG1 | 9133 | 6748 | 5101 | 666 | 602 | 250 |
| PHOENIX | PHNXAZMACG0 | 9133 | 6748 | 5101 | 666 | 602 | 251 |
| PHOENIX | PHNXAZMACG0 | 9133 | 6748 | 5101 | 666 | 602 | 252 |
| PHOENIX | PHNXAZMACG0 | 9133 | 6748 | 5101 | 666 | 602 | 253 |
| PHOENIX | PHNXAZMACG0 | 9133 | 6748 | 5101 | 666 | 602 | 254 |
| PHOENIX | PHNXAZMACG1 | 9133 | 6748 | 5101 | 666 | 602 | 255 |
| PHOENIX | PHNXAZMACG0 | 9133 | 6748 | 5101 | 666 | 602 | 256 |
| PHOENIX | PHNXAZMACG0 | 9133 | 6748 | 5101 | 666 | 602 | 257 |

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14.1 Serving Wire Center V and H Coordinate Information (Cont'd)

| <u>LOCALITY</u> | <u>CLLI</u> | <u>WCV</u> | <u>WCH</u> | <u>CC</u> | <u>LATA</u> | <u>NPA</u> | <u>NXX</u> |
|-----------------|-------------|------------|------------|-----------|-------------|------------|------------|
| PHOENIX | PHNXAZMACG1 | 9133 | 6748 | 5101 | 666 | 602 | 258 |
| PHOENIX | PHNXAZMACG1 | 9133 | 6748 | 5101 | 666 | 602 | 259 |
| PHOENIX | PHNXAZNOCG0 | 9123 | 6749 | 5101 | 666 | 602 | 260 |
| PHOENIX | PHNXAZMACG0 | 9133 | 6748 | 5101 | 666 | 602 | 261 |
| PHOENIX | PHNXAZMACG0 | 9133 | 6748 | 5101 | 666 | 602 | 262 |
| PHOENIX | PHNXAZNOCG0 | 9123 | 6749 | 5101 | 666 | 602 | 263 |
| PHOENIX | PHNXAZNOCG1 | 9123 | 6749 | 5101 | 666 | 602 | 264 |
| PHOENIX | PHNXAZNOCG0 | 9123 | 6749 | 5101 | 666 | 602 | 265 |
| PHOENIX | PHNXAZNOCG0 | 9123 | 6749 | 5101 | 666 | 602 | 266 |
| PHOENIX | PHNXAZEACG0 | 9130 | 6738 | 5101 | 666 | 602 | 267 |
| PHOENIX | PHNXAZSOCG0 | 9145 | 6745 | 5101 | 666 | 602 | 268 |
| PHOENIX | PHNXAZWECG0 | 9135 | 6759 | 5101 | 666 | 602 | 269 |
| PHOENIX | PHNXAZMACG0 | 9133 | 6748 | 5101 | 666 | 602 | 270 |
| PHOENIX | PHNXAZMACG1 | 9133 | 6748 | 5101 | 666 | 602 | 271 |
| PHOENIX | PHNXAZWECG0 | 9135 | 6759 | 5101 | 666 | 602 | 272 |
| PHOENIX | PHNXAZEACG0 | 9130 | 6738 | 5101 | 666 | 602 | 273 |
| PHOENIX | PHNXAZNOCG1 | 9123 | 6749 | 5101 | 666 | 602 | 274 |
| PHOENIX | PHNXAZEACG0 | 9130 | 6738 | 5101 | 666 | 602 | 275 |
| PHOENIX | PHNXAZSOCG0 | 9145 | 6745 | 5101 | 666 | 602 | 276 |
| PHOENIX | PHNXAZNOCG1 | 9123 | 6749 | 5101 | 666 | 602 | 277 |
| PHOENIX | PHNXAZWECG0 | 9135 | 6759 | 5101 | 666 | 602 | 278 |
| PHOENIX | PHNXAZNOCG1 | 9123 | 6749 | 5101 | 666 | 602 | 279 |
| PHOENIX | PHNXAZNOCG0 | 9123 | 6749 | 5101 | 666 | 602 | 280 |
| PHOENIX | PHNXAZNOCG1 | 9123 | 6749 | 5101 | 666 | 602 | 285 |

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14.1 Serving Wire Center V and H Coordinate Information (Cont'd)

| LOCALITY | CLLI | WCV | WCH | CC | LATA | NPA | NXX |
|----------|-------------|------|------|------|------|-----|-----|
| PHOENIX | PHNXAZNOCG0 | 9123 | 6749 | 5101 | 666 | 602 | 251 |
| PHOENIX | PHNXAZWECG0 | 9135 | 6759 | 5101 | 666 | 602 | 252 |
| PHOENIX | PHNXAZCRCM1 | 9130 | 6738 | 5101 | 666 | 602 | 370 |
| PHOENIX | PHNXAZSYCGO | 9108 | 6754 | 5101 | 666 | 602 | 371 |
| PHOENIX | PHNXAZEACGO | 9130 | 6738 | 5101 | 666 | 602 | 376 |
| PHOENIX | PHNXAZEACGO | 9130 | 6738 | 5101 | 666 | 602 | 377 |
| PHOENIX | PHNXAZMADS1 | 9133 | 6748 | 5101 | 666 | 602 | 379 |
| PHOENIX | PHNXAZNECGO | 9121 | 6737 | 5101 | 666 | 602 | 381 |
| PHOENIX | PHNXAZEACGO | 9130 | 6738 | 5101 | 666 | 602 | 389 |
| PHOENIX | PHNXAZEACGO | 9130 | 6738 | 5101 | 666 | 602 | 390 |
| PHOENIX | PHNXAZEACGO | 9130 | 6738 | 5101 | 666 | 602 | 392 |
| PHOENIX | PHNXAZEACGO | 9130 | 6738 | 5101 | 666 | 602 | 397 |
| PHOENIX | PHNXAZGWDS0 | 9098 | 6767 | 5101 | 666 | 602 | 420 |
| PHOENIX | PHNXAZSECG0 | 9142 | 6731 | 5101 | 666 | 602 | 431 |
| PHOENIX | PHNXAZNWCG0 | 9118 | 6760 | 5101 | 666 | 602 | 433 |
| PHOENIX | PHNXAZSECG0 | 9142 | 6731 | 5101 | 666 | 602 | 437 |
| PHOENIX | PHNXAZSECG0 | 9142 | 6731 | 5101 | 666 | 602 | 438 |
| PHOENIX | PHNXAZ81DS0 | 9121 | 6737 | 5101 | 666 | 602 | 460 |
| PHOENIX | PHNXAZNECG0 | 9121 | 6737 | 5101 | 666 | 602 | 468 |
| PHOENIX | PHNXAZWECGO | 9135 | 6759 | 5101 | 666 | 602 | 484 |
| PHOENIX | PHNXAZMACGO | 9133 | 6748 | 5101 | 666 | 602 | 495 |
| PHOENIX | PHNXAZMACGO | 9133 | 6748 | 5101 | 666 | 602 | 498 |
| PHOENIX | PHNXAZGRCGO | 9098 | 6767 | MNTN | 666 | 602 | 543 |
| PHOENIX | PHNXAZMA1XD | 9133 | 6748 | 5101 | 666 | 602 | 549 |
| PHOENIX | PHNXAZNECG0 | 9121 | 6737 | 5101 | 666 | 602 | 551 |
| PHOENIX | PHNXAZMA5CD | 9133 | 6748 | 5101 | 666 | 602 | 555 |
| PHOENIX | PHNXAZNOCG1 | 9123 | 6749 | 5101 | 666 | 602 | 631 |
| PHOENIX | PHNXAZNWCG0 | 9118 | 6760 | 5101 | 666 | 602 | 841 |
| PHOENIX | PHNXAZMAO4T | 9133 | 6748 | 5101 | 666 | 602 | 850 |

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| <u>LOCALITY</u> | <u>CLLI</u> | <u>WCV</u> | <u>WCH</u> | <u>CC</u> | <u>LATA</u> | <u>NPA</u> | <u>NX</u> |
|-----------------|-------------|------------|------------|-----------|-------------|------------|-----------|
| PHOENIX | PHNXAZSYCG0 | 9108 | 6754 | 5101 | 666 | 602 | 870 |
| PHOENIX | PHNXAZNOCG1 | 9123 | 6749 | 5101 | 666 | 602 | 950 |
| PHOENIX | PHNXAZNECG0 | 9121 | 6737 | 5101 | 666 | 602 | 954 |
| PHOENIX | PHNXAZNECG0 | 9121 | 6737 | 5101 | 666 | 602 | 955 |
| PHOENIX | PHNXAZNECG0 | 9121 | 6737 | 5101 | 666 | 602 | 956 |
| PHOENIX | PHNXAZNECG0 | 9121 | 6737 | 5101 | 666 | 602 | 957 |
| PHOENIX | PHNXAZNWCG0 | 9118 | 6760 | 5101 | 666 | 602 | 973 |
| PHOENIX | PHNXAZMACG0 | 9133 | 6748 | 5101 | 666 | 602 | 976 |
| PHOENIX | PHNXAZMAO1T | 9133 | 6748 | 5101 | 666 | 602 | ATO |
| PHOENIX | PHNXAZMAXXX | 9133 | 6748 | 5101 | 666 | 602 | DDH |
| PHOENIX | PHNXAZMAXXX | 9133 | 6748 | 5101 | 666 | 602 | PAH |
| PHOENIX | PHNXAZMAXXX | 9133 | 6748 | 5101 | 666 | 602 | VDH |
| PHOENIX 1 | PHNXAZMAO1W | 9133 | 6748 | 5101 | 666 | 602 | PSN |
| PHOENIX 2 | PHNXAZMAO2W | 9133 | 6748 | 5101 | 666 | 602 | PSN |
| PIMA | PIMAAZMA485 | 9154 | 6319 | 5101 | 668 | 602 | 485 |
| PINEDALE | PNDLAZXC739 | 8876 | 6469 | 2177 | 666 | 602 | 739 |
| PINETOP | PNTPAZXCD0 | 8901 | 6404 | 2177 | 666 | 602 | 367 |
| PINETOP | PNTPAZXAD0 | 8901 | 6398 | 2177 | 666 | 602 | 369 |

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|-----------------|-------------|------------|------------|-----------|-------------|------------|------------|
| PINON- | | | | | | | |
| COTTONWOOD | PINNAZXC725 | 8491 | 6499 | 2275 | 980 | 602 | 725 |
| POLACCA | PLCCAZXC737 | 8560 | 6573 | 2175 | 666 | 602 | 737 |
| PORTAL | PRTLAXXC55A | 9329 | 6143 | 2176 | 668 | 602 | 558 |
| POSTON | PSTNAZXC66A | 9116 | 7188 | 2302 | 730 | 602 | 662 |
| PRESCOTT | PRSCAZSW442 | 8954 | 6908 | 5101 | 666 | 602 | 442 |
| PRESCOTT | PRSCAZMADS0 | 8917 | 6871 | 5101 | 666 | 602 | 445 |
| PRESCOTT | PRSCAZEARS1 | 8902 | 6847 | 5101 | 666 | 602 | 772 |
| PRESCOTT | PRSCAZEARS1 | 8902 | 6847 | 5101 | 666 | 602 | 775 |
| PRESCOTT | PRSCAZMADS0 | 8917 | 6872 | 5101 | 666 | 602 | 776 |
| PRESCOTT | PRSCAZMADS0 | 8917 | 6871 | 5101 | 666 | 602 | 778 |
| QUARTZSITE | QRTZAZXC927 | 9168 | 7140 | 2174 | 730 | 602 | 927 |
| RED VALLEY | RDVYAZXC653 | 8344 | 6385 | 2275 | 980 | 602 | 653 |
| RIVIERA | RVRAAZXC75A | 8876 | 7276 | 2172 | 666 | 602 | 758 |
| RIVIERA | RVRAAZXC75A | 8876 | 7276 | 2172 | 666 | 602 | 763 |
| ROBLES | TCSNAZSWMG0 | 9392 | 6542 | 5101 | 668 | 602 | 822 |
| ROCK POINT | RKPNAZXC659 | 8342 | 6489 | 2275 | 980 | 602 | 659 |
| ROOSEVELT LAKE | RSVTAZXC467 | 9049 | 6593 | 2171 | 666 | 602 | 467 |
| ROUGH ROCK | RHRKAZXC728 | 8419 | 6515 | 2275 | 980 | 602 | 728 |
| SACATON | SCTNAZMA562 | 9198 | 6670 | 5101 | 666 | 602 | 562 |
| SAFFORD | SFFRAZMAMG0 | 9163 | 6295 | 5101 | 668 | 602 | 428 |
| SAINT JOHNS | STJHAZXCDS0 | 8798 | 6326 | 2177 | 666 | 602 | 337 |
| SALOME | SALMAZXC859 | 9121 | 7039 | 2174 | 730 | 602 | 859 |
| SALT LAKE CITY | SLKCUTMAO1W | 7574 | 7066 | 5101 | 660 | 801 | PSN |
| SAN CARLOS | SNCRAZMA475 | 9086 | 6454 | 5101 | 668 | 602 | 475 |
| SAN MANUEL | SNMNAZMA385 | 9252 | 6447 | 5101 | 668 | 602 | 385 |
| SAN MANUEL | MMTHAZMA487 | 9227 | 6455 | 5101 | 668 | 602 | 487 |
| SAN MANUEL | ORCLAZMAMG0 | 9256 | 6474 | 5101 | 668 | 602 | 896 |
| SAN SIMON | SNSMAZXC845 | 9259 | 6176 | 2176 | 668 | 602 | 845 |

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|-----------------|-------------|------------|------------|-----------|-------------|------------|------------|
| SANDERS | SNDRAZMA688 | 8646 | 6358 | 5101 | 666 | 602 | 688 |
| SASABE | SASBAZXC823 | 9505 | 6550 | 2171 | 668 | 602 | 823 |
| SCOTTSDALE | SCDLAZSHDSO | 9095 | 6712 | 5101 | 666 | 602 | 391 |
| SCOTTSDALE | SCDLAZMACG0 | 9118 | 6724 | 5101 | 666 | 602 | 423 |
| SCOTTSDALE | SCDLAZTHCG0 | 9102 | 6728 | 5101 | 666 | 602 | 443 |
| SCOTTSDALE | SCDLAZSHDSO | 9095 | 6712 | 5101 | 666 | 602 | 451 |
| SCOTTSDALE | SCDLAZMACG0 | 9118 | 6724 | 5101 | 666 | 602 | 481 |
| SCOTTSDALE | SCDLAZTHCG0 | 9102 | 6728 | 5101 | 666 | 602 | 483 |
| SCOTTSDALE | PHNXAZNECG0 | 9121 | 6737 | 5101 | 666 | 602 | 840 |
| SCOTTSDALE | SCDLAZSHDSO | 9095 | 6712 | 5101 | 666 | 602 | 860 |
| SCOTTSDALE | SCDLAZMACG0 | 9118 | 6724 | 5101 | 666 | 602 | 941 |
| SCOTTSDALE | SCDLAZMACG0 | 9118 | 6724 | 5101 | 666 | 602 | 945 |
| SCOTTSDALE | SCDLAZMACG0 | 9118 | 6724 | 5101 | 666 | 602 | 946 |
| SCOTTSDALE | SCDLAZMACG0 | 9118 | 6724 | 5101 | 666 | 602 | 947 |
| SCOTTSDALE | SCDLAZTHCG0 | 9102 | 6728 | 5101 | 666 | 602 | 948 |
| SCOTTSDALE | SCDLAZMACG0 | 9118 | 6724 | 5101 | 666 | 602 | 949 |
| SCOTTSDALE | SCDLAZTHCG0 | 9102 | 6728 | 5101 | 666 | 602 | 951 |
| SCOTTSDALE | PHNXAZNECG0 | 9121 | 6737 | 5101 | 666 | 602 | 952 |
| SCOTTSDALE | PHNXAZNECG0 | 9121 | 6737 | 5101 | 666 | 602 | 959 |
| SCOTTSDALE | SCDLAZMACG0 | 9118 | 6724 | 5101 | 666 | 602 | 990 |
| SCOTTSDALE | SCDLAZTHCG0 | 9102 | 6728 | 5101 | 666 | 602 | 991 |
| SCOTTSDALE | SCDLAZMACG0 | 9118 | 6724 | 5101 | 666 | 602 | 994 |
| SCOTTSDALE | SCDLAZTHCG0 | 9102 | 6728 | 5101 | 666 | 602 | 998 |
| SEDONA | SEDNAZMACG0 | 8820 | 6763 | 5101 | 666 | 602 | 282 |

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14.1 Serving Wire Center V and H Coordinate Information (Cont'd)

| <u>LOCALITY</u> | <u>CLLI</u> | <u>WCV</u> | <u>WCH</u> | <u>CC</u> | <u>LATA</u> | <u>NPA</u> | <u>XXX</u> |
|---------------------|-------------|------------|------------|-----------|-------------|------------|------------|
| SEDONA | SEDNAZSORS1 | 8841 | 6758 | 5101 | 666 | 602 | 284 |
| SELIGMAN | SGMNAZMA422 | 8766 | 6979 | 5101 | 666 | 602 | 422 |
| SELLS | SLLSAZXADS0 | 9450 | 6636 | 2173 | 668 | 602 | 383 |
| SHONTO | SHNTAZXC672 | 8411 | 6656 | 2275 | 980 | 602 | 672 |
| SHOW LOW | SHLWAZXCDS0 | 8879 | 6428 | 2177 | 666 | 602 | 537 |
| SIERRA VISTA | SRVSAZSORS1 | 9471 | 6319 | 5101 | 668 | 602 | 378 |
| SIERRA VISTA | SRVSAZNORS1 | 9440 | 6343 | 5101 | 668 | 602 | 456 |
| SIERRA VISTA | SRVSAZMADS0 | 9458 | 6332 | 5101 | 668 | 602 | 458 |
| SIERRA VISTA | SRVSAZMADS0 | 9458 | 6332 | 5101 | 668 | 602 | 459 |
| SIERRA VISTA | SRVSAZMADS0 | 9458 | 6332 | 5101 | 668 | 602 | 533 |
| SIERRA VISTA | SRVSAZMADS0 | 9458 | 6332 | 5101 | 668 | 602 | 538 |
| SILVER BELL | SLBLAZMA324 | 9334 | 6591 | 5101 | 668 | 602 | 324 |
| SNOWFLAKE | SNWFAZXC536 | 8827 | 6449 | 2177 | 666 | 602 | 536 |
| SOMERTON | SMTNAZMA627 | 9414 | 7182 | 5101 | 666 | 602 | 627 |
| SPRINGERVILLE | SPVLAZXCDS0 | 8871 | 6290 | 2177 | 666 | 602 | 333 |
| STANFIELD | STFDAZMA424 | 9249 | 6700 | 5101 | 666 | 602 | 424 |
| SUNIZONA | SNZNAZXC824 | 9361 | 6232 | 2176 | 668 | 602 | 824 |
| SUPAI | SUPAAZXC448 | 8566 | 6988 | 2171 | 666 | 602 | 448 |
| SUPERIOR | SPRRAZMA689 | 9125 | 6562 | 5101 | 666 | 602 | 689 |
| SUPERSTITION-APACHE | SPRSAZMACG0 | 9122 | 6665 | 5101 | 666 | 602 | 373 |
| SUPERSTITION-APACHE | SPRSAZMACG0 | 9122 | 6665 | 5101 | 666 | 602 | 380 |
| SUPERSTITION-APACHE | SPRSAZWECC0 | 9125 | 6685 | 5101 | 666 | 602 | 396 |
| SUPERSTITION-APACHE | SPRSAZWECC0 | 9125 | 6685 | 5101 | 666 | 602 | 891 |
| SUPERSTITION-APACHE | SPRSAZWECC0 | 9125 | 6685 | 5101 | 666 | 602 | 981 |

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14. Wire Center and Interconnection Information (Cont'd)

14.1 Serving Wire Center V and H Coordinate Information (Cont'd)

| LOCALITY | CLLI | WCV | WCH | CC | LATA | NPA | NXX |
|----------------------------|-------------|------|------|------|------|-----|-----|
| SUPERSTITION-APACHE | SPRSAZMACG0 | 9122 | 6665 | 5101 | 666 | 602 | 984 |
| SUPERSTITION-APACHE | SPRSAZWECG0 | 9125 | 6685 | 5101 | 666 | 602 | 985 |
| SUPERSTITION-APACHE | SPRSAZMACG0 | 9122 | 6665 | 5101 | 666 | 602 | 986 |
| SUPERSTITION-APACHE JCT | SPRSAZWECG0 | 9125 | 6685 | 5101 | 666 | 602 | 924 |
| SUPERSTITION-APACHE JCT | SPRSAZEADSO | 9120 | 6649 | 5101 | 666 | 602 | 982 |
| SUPERSTITION-APACHE JCT | SPRSAZEADSO | 9120 | 6649 | 5101 | 666 | 602 | 983 |
| TEEC NOS POS | TNPSAZXC656 | 8279 | 6412 | 2275 | 980 | 602 | 656 |
| TEMPE | TEMPAZMCCG0 | 9144 | 6715 | 5101 | 666 | 602 | 345 |
| TEMPE | TEMPAZMACG0 | 9133 | 6723 | 5101 | 666 | 602 | 350 |
| TEMPE | TEMPAZMCCG0 | 9144 | 6715 | 5101 | 666 | 602 | 730 |
| TEMPE | TEMPAZMACG0 | 9133 | 6723 | 5101 | 666 | 602 | 731 |
| TEMPE | TEMPAZMCCG0 | 9144 | 6715 | 5101 | 666 | 602 | 752 |
| TEMPE | TEMPAZMCCG0 | 9144 | 6715 | 5101 | 666 | 602 | 756 |
| TEMPE | TEMPAZMACG0 | 9133 | 6723 | 5101 | 666 | 602 | 784 |
| TEMPE | TEMPAZMCCG0 | 9144 | 6715 | 5101 | 666 | 602 | 820 |
| TEMPE | TEMPAZMACG0 | 9133 | 6723 | 5101 | 666 | 602 | 829 |
| TEMPE | TEMPAZMCCG0 | 9144 | 6715 | 5101 | 666 | 602 | 831 |
| TEMPE | TEMPAZMCCG0 | 9144 | 6715 | 5101 | 666 | 602 | 838 |
| TEMPE | TEMPAZMCCG0 | 9144 | 6715 | 5101 | 666 | 602 | 839 |
| TEMPE | CHNDAZWEDSO | 9158 | 6721 | 5101 | 666 | 602 | 893 |
| TEMPE | TEMPAZMACG0 | 9133 | 6723 | 5101 | 666 | 602 | 894 |

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14. Wire Center and Interconnection Information (Cont'd)

14.1 Serving Wire Center V and H Coordinate Information (Cont'd)

| <u>LOCALITY</u> | <u>CLLI</u> | <u>WCV</u> | <u>WCH</u> | <u>CC</u> | <u>LATA</u> | <u>NPA</u> | <u>NXX</u> |
|-----------------|-------------|------------|------------|-----------|-------------|------------|------------|
| TEMPE | TEMPAZMCCG0 | 9144 | 6715 | 5101 | 666 | 602 | 897 |
| TEMPE | TEMPAZMACG0 | 9133 | 6723 | 5101 | 666 | 602 | 921 |
| TEMPE | TEMPAZMACG0 | 9133 | 6723 | 5101 | 666 | 602 | 965 |
| TEMPE | TEMPAZMACG0 | 9133 | 6723 | 5101 | 666 | 602 | 966 |
| TEMPE | TEMPAZMACG0 | 9133 | 6723 | 5101 | 666 | 602 | 967 |
| TEMPE | TEMPAZMACG0 | 9133 | 6723 | 5101 | 666 | 602 | 968 |
| TOMBSTONE | TMBSAZMA457 | 9413 | 6297 | 5101 | 668 | 602 | 457 |
| TONTO BASIN | TNBSAZXC479 | 9017 | 6630 | 2171 | 666 | 602 | 479 |
| TOYEI | TOYIAZXC736 | 8566 | 6485 | 2275 | 980 | 602 | 736 |
| TSAIL | TSILAZXC724 | 8414 | 6392 | 2275 | 980 | 602 | 724 |
| TUBA CITY | TBCYAZXC283 | 8533 | 6737 | 2275 | 980 | 602 | 283 |
| TUBAC | TUBCAZMA398 | 9478 | 6470 | 5101 | 668 | 602 | 398 |
| TUCSON | TCSNAZRNCG0 | 9340 | 6458 | 5101 | 668 | 602 | 290 |
| TUCSON | TCSNAZNOCG0 | 9320 | 6498 | 5101 | 668 | 602 | 291 |
| TUCSON | TCSNAZFWDS0 | 9334 | 6495 | 5101 | 668 | 602 | 292 |
| TUCSON | TCSNAZFWDS0 | 9334 | 6495 | 5101 | 668 | 602 | 293 |
| TUCSON | TCSNAZSOCG0 | 9364 | 6483 | 5101 | 668 | 602 | 294 |
| TUCSON | TCSNAZSOCG0 | 9364 | 6483 | 5101 | 668 | 602 | 295 |
| TUCSON | TCSNAZRNCG0 | 9340 | 6458 | 5101 | 668 | 602 | 296 |
| TUCSON | TCSNAZNOCG0 | 9320 | 6498 | 5101 | 668 | 602 | 297 |
| TUCSON | TCSNAZRNCG0 | 9340 | 6458 | 5101 | 668 | 602 | 298 |
| TUCSON | TCSNAZCACG0 | 9324 | 6478 | 5101 | 668 | 602 | 299 |
| TUCSON | TCSNAZEACG0 | 9342 | 6480 | 5101 | 668 | 602 | 321 |
| TUCSON | TCSNAZEACG0 | 9342 | 6480 | 5101 | 668 | 602 | 322 |
| TUCSON | TCSNAZEACG0 | 9342 | 6480 | 5101 | 668 | 602 | 323 |
| TUCSON | TCSNAZEACG0 | 9342 | 6480 | 5101 | 668 | 602 | 325 |
| TUCSON | TCSNAZEACG0 | 9342 | 6480 | 5101 | 668 | 602 | 326 |

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14.1 Serving Wire Center V and H Coordinate Information (Cont'd)

| <u>LOCALITY</u> | <u>CLLI</u> | <u>WCV</u> | <u>WCH</u> | <u>CC</u> | <u>LATA</u> | <u>NPA</u> | <u>NXX</u> |
|-----------------|-------------|------------|------------|-----------|-------------|------------|------------|
| TUCSON | TCSNAZEACG0 | 9342 | 6480 | 5101 | 668 | 602 | 327 |
| TUCSON | TCSNAZEACG0 | 9342 | 6480 | 5101 | 668 | 602 | 349 |
| TUCSON | TCSNAZNOCG0 | 9320 | 6498 | 5101 | 668 | 602 | 429 |
| TUCSON | TCSNAZNOCG0 | 9320 | 6498 | 5101 | 668 | 602 | 444 |
| TUCSON | TCSNAZNOCG0 | 9320 | 6498 | 5101 | 668 | 602 | 446 |
| TUCSON | TCSNAZNOCG0 | 9320 | 6498 | 5101 | 668 | 602 | 447 |
| TUCSON | TCSNAZEACG0 | 9342 | 6480 | 5101 | 668 | 602 | 449 |
| TUCSON | TCSNAZNOCG0 | 9320 | 6498 | 5101 | 668 | 602 | 469 |
| TUCSON | TCSNAZCRG0 | 9347 | 6469 | 5101 | 668 | 602 | 571 |
| TUCSON | TCSNAZSOCG0 | 9364 | 6483 | 5101 | 668 | 602 | 573 |
| TUCSON | TCSNAZSERS1 | 9365 | 6460 | 5101 | 668 | 602 | 574 |
| TUCSON | TCSNAZNOCG0 | 9320 | 6498 | 5101 | 668 | 602 | 575 |
| TUCSON | TCSNAZMLRS1 | 9293 | 6466 | 5101 | 668 | 602 | 576 |
| TUCSON | TCSNAZCACG0 | 9324 | 6478 | 5101 | 668 | 602 | 577 |
| TUCSON | TCSNAZSWDS0 | 9363 | 6500 | 5101 | 668 | 602 | 578 |
| TUCSON | TCSNAZMACG0 | 9346 | 6487 | 5101 | 668 | 602 | 620 |
| TUCSON | TCSNAZMACG0 | 9346 | 6487 | 5101 | 668 | 602 | 621 |
| TUCSON | TCSNAZMACG0 | 9346 | 6487 | 5101 | 668 | 602 | 622 |
| TUCSON | TCSNAZMACG0 | 9346 | 6487 | 5101 | 668 | 602 | 623 |
| TUCSON | TCSNAZMACG0 | 9346 | 6487 | 5101 | 668 | 602 | 624 |
| TUCSON | TCSNAZMACG0 | 9346 | 6487 | 5101 | 668 | 602 | 626 |
| TUCSON | TCSNAZMACG0 | 9346 | 6487 | 5101 | 668 | 602 | 628 |
| TUCSON | TCSNAZMACG0 | 9346 | 6487 | 5101 | 668 | 602 | 629 |
| TUCSON | TCSNAZEACG0 | 9342 | 6480 | 5101 | 668 | 602 | 676 |
| TUCSON | TCSNAZMACG0 | 9346 | 6487 | MNTN | 668 | 602 | 694 |

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14.1 Serving Wire Center V and H Coordinate Information (Cont'd)

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|-----------------|-------------|------------|------------|-----------|-------------|------------|------------|
| TUCSON | TCSNAZCDRS1 | 9340 | 6458 | 5101 | 668 | 602 | 695 |
| TUCSON | TCSNAZRNCG0 | 9340 | 6458 | 5101 | 668 | 602 | 721 |
| TUCSON | TCSNAZRNCG0 | 9340 | 6458 | 5101 | 668 | 602 | 722 |
| TUCSON | TCSNAZSOCG0 | 9364 | 6483 | 5101 | 668 | 602 | 741 |
| TUCSON | TCSNAZNOCG0 | 9320 | 6498 | 5101 | 668 | 602 | 742 |
| TUCSON | TCSNAZWERS1 | 9340 | 6503 | 5101 | 668 | 602 | 743 |
| TUCSON | TCSNAZCOCG0 | 9322 | 6514 | 5101 | 668 | 602 | 744 |
| TUCSON | TCSNAZCRCG0 | 9347 | 6469 | 5101 | 668 | 602 | 745 |
| TUCSON | TCSNAZSOCG0 | 9364 | 6483 | 5101 | 668 | 602 | 746 |
| TUCSON | TCSNAZCRCG0 | 9347 | 6469 | 5101 | 668 | 602 | 747 |
| TUCSON | TCSNAZCRCG0 | 9347 | 6469 | 5101 | 668 | 602 | 748 |
| TUCSON | TCSNAZTVCG0 | 9326 | 6455 | 5101 | 668 | 602 | 749 |
| TUCSON | TCSNAZCRCG0 | 9347 | 6469 | 5101 | 668 | 602 | 750 |
| TUCSON | TCSNAZRNCG0 | 9340 | 6458 | 5101 | 668 | 602 | 751 |
| TUCSON | TCSNAZCRCG0 | 9347 | 6469 | 5101 | 668 | 602 | 790 |
| TUCSON | TCSNAZMACG0 | 9346 | 6487 | 5101 | 668 | 602 | 791 |
| TUCSON | TCSNAZMACG0 | 9346 | 6487 | 5101 | 668 | 602 | 792 |
| TUCSON | TCSNAZNOCG0 | 9320 | 6498 | 5101 | 668 | 602 | 793 |
| TUCSON | TCSNAZSOCG0 | 9364 | 6483 | 5101 | 668 | 602 | 794 |
| TUCSON | TCSNAZEACG0 | 9342 | 6480 | 5101 | 668 | 602 | 795 |
| TUCSON | TCSNAZNOCG0 | 9320 | 6498 | 5101 | 668 | 602 | 797 |
| TUCSON | TCSNAZMACG0 | 9346 | 6487 | 5101 | 668 | 602 | 798 |
| TUCSON | TCSNAZSOCG0 | 9364 | 6483 | 5101 | 668 | 602 | 799 |

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14.1 Serving Wire Center V and H Coordinate Information (Cont'd)

| <u>LOCALITY</u> | <u>CLLI</u> | <u>WCV</u> | <u>WCH</u> | <u>CC</u> | <u>LATA</u> | <u>NPA</u> | <u>NXX</u> |
|-----------------|-------------|------------|------------|-----------|-------------|------------|------------|
| TUCSON | TCSNAZSWDS0 | 9363 | 6500 | 5101 | 668 | 602 | 822 |
| TUCSON | TCSNAZMACG0 | 9346 | 6487 | 5101 | 668 | 602 | 880 |
| TUCSON | TCSNAZEACG0 | 9342 | 6480 | 5101 | 668 | 602 | 881 |
| TUCSON | TCSNAZMACG0 | 9346 | 6487 | 5101 | 668 | 602 | 882 |
| TUCSON | TCSNAZSWDS0 | 9363 | 6500 | 5101 | 668 | 602 | 883 |
| TUCSON | TCSNAZMACG0 | 9346 | 6487 | 5101 | 668 | 602 | 884 |
| TUCSON | TCSNAZRNCG0 | 9340 | 6458 | 5101 | 668 | 602 | 885 |
| TUCSON | TCSNAZRNCG0 | 9340 | 6458 | 5101 | 668 | 602 | 886 |
| TUCSON | TCSNAZFWDS0 | 9334 | 6495 | 5101 | 668 | 602 | 887 |
| TUCSON | TCSNAZFWDS0 | 9334 | 6495 | 5101 | 668 | 602 | 888 |
| TUCSON | TCSNAZSOCG0 | 9364 | 6483 | 5101 | 668 | 602 | 889 |
| TUCSON | TCSNAZMA04T | 9346 | 6487 | 5101 | 668 | 602 | ATO |
| TUCSON | TCSNAZMAXXX | 9346 | 6487 | 5101 | 668 | 602 | DDH |
| TUCSON | TCSNAZMAXXX | 9346 | 6487 | 5101 | 668 | 602 | PAH |
| TUCSON | TCSNAZMAXXX | 9346 | 6487 | 5101 | 668 | 602 | VDH |
| VAIL | VAILAZNO647 | 9360 | 6430 | 5101 | 668 | 602 | 647 |
| VAIL | VAILAZSODSO | 9393 | 6438 | 5101 | 668 | 602 | 762 |
| VIRDEN, NM | DNCNAZNMGM0 | 9159 | 6179 | 5101 | 668 | 505 | 358 |
| WELLTON | WLTNAZMA785 | 9377 | 7082 | 5101 | 666 | 602 | 785 |
| WHITE TANKS | WHTKAZMARS1 | 9144 | 6819 | 5101 | 666 | 602 | 853 |
| WHITERIVER | WHRVAZXARS1 | 8942 | 6496 | 2177 | 666 | 602 | 332 |
| WHITERIVER | WHRVAZXC338 | 8964 | 6394 | 2177 | 666 | 602 | 338 |
| WHITLOW | WHTLAZMADS0 | 9134 | 6601 | 5101 | 666 | 602 | 463 |
| WICKENBURG | WCBGAZMA684 | 9049 | 6890 | 5101 | 666 | 602 | 684 |
| WIDE RUIN | WDRNAZXC652 | 8610 | 6396 | 2275 | 980 | 602 | 652 |
| WIKIEUP | WIKPAZXC765 | 8919 | 7079 | 2172 | 666 | 602 | 765 |
| WILLCOX | WLCXAZMA384 | 9290 | 6284 | 5101 | 668 | 602 | 384 |

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14.1 Serving Wire Center V and H Coordinate Information (Cont'd)

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|-----------------|-------------|------------|------------|-----------|-------------|------------|------------|
| WILLIAMS | WLMSAZMA635 | 8757 | 6856 | 5101 | 666 | 602 | 635 |
| WINDOW ROCK | WNRKAZXC871 | 8537 | 6336 | 2275 | 980 | 602 | 871 |
| WINSLOW | WNSLAZMA289 | 8744 | 6585 | 5101 | 666 | 602 | 289 |
| WINTERHAVEN, CA | YUMAAZMADS0 | 9384 | 7171 | 5101 | 666 | 619 | 572 |
| YARNELL | YRNLAZMA427 | 8996 | 6905 | 5101 | 666 | 602 | 427 |
| YORK VALLEY | YRVYAZMAMGO | 9120 | 6208 | 5101 | 668 | 602 | 687 |
| YOUNG | YONGAZMA462 | 8944 | 6578 | 5101 | 666 | 602 | 462 |
| YUCCA | YUCCAZXC766 | 8908 | 7182 | 2172 | 666 | 602 | 766 |
| YUMA | YUMAAZMADS0 | 9384 | 7171 | 5101 | 666 | 602 | 328 |
| YUMA | YUMAAZMADS0 | 9384 | 7171 | 5101 | 666 | 602 | 329 |
| YUMA | YUMAAZSEMGO | 9392 | 7162 | 5101 | 666 | 602 | 341 |
| YUMA | YUMAAZFTDSO | 9388 | 7132 | 5101 | 666 | 602 | 342 |
| YUMA | YUMAAZMADS0 | 9384 | 7171 | 5101 | 666 | 602 | 343 |
| YUMA | YUMAAZSEMGO | 9392 | 7162 | 5101 | 666 | 602 | 344 |
| YUMA | YUMAAZSEMGO | 9392 | 7162 | 5101 | 666 | 602 | 726 |
| YUMA | YUMAAZMADS0 | 9384 | 7171 | 5101 | 666 | 602 | 782 |
| YUMA | YUMAAZMADS0 | 9384 | 7171 | 5101 | 666 | 602 | 783 |

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14. Wire Center and Interconnection Information (Cont'd)

14.2 Single State Interconnection Information

| <u>LOCALITY</u> | <u>LC</u> | <u>CC</u> | <u>BP</u> | <u>OI</u> | <u>SVC</u> |
|-----------------|-----------|-----------|-----------|-----------|------------|
| ALPINE | ALPIAZXC | 2177 | 45 | END | SPA/SWD |
| PHOENIX | PHNXAZMA | 5101 | 55 | END | |
| AUBREY PEAK | AYPEAZQZ | 2172 | 0 | END | ALL |
| PHOENIX | PHNXAZMA | 5101 | 100 | END | |
| BLUE RIDGE | BLRGZXC | 2171 | 14 | END | ALL |
| PHOENIX | PHNXAZMA | 5101 | 86 | END | |
| BONITA | BONTAZXC | 2176 | 40 | END | ALL |
| TUCSON | TCSNAZMA | 5101 | 60 | END | |
| BOWIE | BOWIAZXC | 2176 | 31 | END | ALL |
| TUCSON | TCSNAZMA | 5101 | 69 | END | |
| BULLHEAD CITY | BLCYAZXC | 2172 | 100 | END | SWA |
| AUBREY PEAK | AYPEAZQZ | 5101 | 0 | END | |
| BULLHEAD CITY | BLCYAZXC | 2172 | 54 | END | SPA |
| PHOENIX | PHNXAZMA | 5101 | 46 | END | |
| CASTLE ROCK | CSRKAZXC | 2172 | 100 | END | SWA |
| AUBREY PEAK | AYPEAZQZ | 5150 | 0 | END | |
| CASTLE ROCK | CSRKAZXC | 2172 | 53 | END | SPA |
| PHOENIX | PHNXAZMA | 5101 | 47 | END | |
| DOLAN SPRINGS | DLSPA ZXC | 2172 | 100 | END | SWA |
| AUBREY PEAK | AYPEAZQZ | 5101 | 0 | END | |
| DOLAN SPRINGS | DLSPA ZXC | 2172 | 49 | END | SPA |
| PHOENIX | PHNXAZMA | 5101 | 51 | END | |
| GOLDEN VALLEY | GLVYAZXC | 2172 | 100 | END | SWA |
| AUBREY PEAK | AYPEAZQZ | 5101 | 0 | END | |

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14. Wire Center and Interconnection Information (Cont'd)

14.2 Single State Interconnection Information (Cont'd)

| <u>LOCALITY</u> | <u>LC</u> | <u>CC</u> | <u>BP</u> | <u>OI</u> | <u>SVC</u> |
|-------------------|-----------|-----------|-----------|-----------|------------|
| GOLDEN VALLEY | GLVYAZXC | 2172 | 40 | END | SPA |
| PHOENIX | PHNXAZMA | 5101 | 60 | END | |
| GREEN HAVEN | MRCNAZXE | 2171 | 1 | END | ALL |
| PHOENIX | PHNXAZMA | 5101 | 99 | END | |
| GREER | GRERAZXC | 2177 | 43 | END | SPA/SWD |
| PHOENIX | PHNXAZMA | 5101 | 57 | END | |
| HARQUAHALA VALLEY | HRVYAZXC | 2171 | 7 | END | ALL |
| PHOENIX | PHNXAZMA | 5101 | 93 | END | |
| HAWLEY LAKE | HLLKAZXC | 2177 | 27 | END | SPA/SWD |
| PHOENIX | PHNXAZMA | 5101 | 73 | END | |
| HEBER | HEBRAZXC | 2177 | 25 | END | SPA |
| FLAGSTAFF | FLGSAZMA | 5101 | 75 | END | |
| HEBER | HEBRAZXC | 2177 | 34 | END | SPA/SWD |
| PHOENIX | PHNXAZMA | 5101 | 66 | END | |
| HOLBROOK | HLBKAZXC | 2177 | 1 | END | SPA |
| CAVE CREEK | CVCKAZMA | 5101 | 99 | END | |
| HOLBROOK | HLBKAZXC | 2177 | 1 | END | SPA |
| FLAGSTAFF | FLGSAZMA | 5101 | 99 | END | |
| HOLBROOK | HLBKAZXC | 2177 | 1 | END | SPA |
| JOSEPH CITY | JSCYAZMA | 5101 | 99 | | |
| HOLBROOK | HLBKAZXC | 2177 | 1 | END | SPA/SWD |
| PHOENIX | PHNXAZMA | 5101 | 99 | END | |
| HOLBROOK | HLBKAZXC | 2177 | 1 | END | SPA |
| WINSLOW | WNSLAZMA | 5101 | 99 | END | |

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|--------------------|-----------|-----------|-----------|-----------|------------|
| HAWLEY LAKE | HLLKAZXC | 2177 | 27 | END | SPA/SWD |
| PHOENIX | PHNXAZMA | 5101 | 23 | END | |
| HYDER | HYDRAZXC | 2171 | 13 | END | ALL |
| PHOENIX | PHNXAZMA | 5101 | 87 | END | |
| KEAMS CANYON | KMCNAZXC | 2175 | 23 | END | ALL |
| PHOENIX | PHNXAZMA | 5101 | 77 | END | |
| KINGMAN | KGMNAZXC | 2172 | 100 | END | SWA |
| AUBREY PEAK | AYPEAZQZ | 5101 | 0 | END | |
| KINGMAN | KGMNAZXE | 2172 | 100 | END | SWA |
| AUBREY PEAK | AYPEAZQZ | 5101 | 0 | END | |
| KINGMAN | KGMNAZXC | 2172 | 38 | END | SPA |
| PHOENIX | PHNXAZMA | 5101 | 62 | END | |
| KINGMAN | KGMNAZXE | 2172 | 40 | END | SPA |
| PHOENIX | PHNXAZMA | 5101 | 60 | END | |
| KYKOTSMOVI VILLAGE | KIVGAZXC | 2175 | 19 | END | ALL |
| PHOENIX | PHNXAZMA | 5101 | 81 | END | |
| LAKE HAVASU CITY | LHCYAZXC | 2172 | 100 | END | SWA |
| AUBREY PEAK | AYPEAZQZ | 5101 | 0 | END | |
| LAKE HAVASU CITY | LHCYAZXC | 2172 | 59 | END | SPA |
| PHOENIX | PHNXAZMA | 5101 | 41 | END | |
| LAKESIDE | PNTPAZXB | 2177 | 23 | END | SPA |
| PHOENIX | PHNXAZNA | 5101 | 77 | END | |
| MARBLE CANYON | MRCNAZXC | 2171 | 5 | END | ALL |
| PHOENIX | PHNXAZMA | 5101 | 95 | END | |
| MCNARY | MCNRAZXC | 2177 | 24 | END | SPA/SWD |
| PHOENIX | PHNXAZMA | 5101 | 76 | END | |

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|-----------------|-----------|-----------|-----------|-----------|------------|
| MEADVIEW | MDVWAZXC | 2172 | 100 | END | SWA |
| AUBREY PEAK | AYPEAZQZ | 5101 | 0 | END | |
| MEADVIEW | MDVWAZXC | 2172 | 56 | END | SPA |
| PHOENIX | PHNXAZMA | 5101 | 44 | END | |
| MOHAVE VALLEY | MHVYAZXC | 2172 | 100 | END | SWA |
| AUBREY PEAK | AYPEAZQZ | 5101 | 0 | END | |
| MOHAVE VALLEY | MHVYAZXC | 2172 | 50 | END | SPA |
| PHOENIX | PHNXAZMA | 5101 | 50 | END | |
| MOHAVE VALLEY | MHVYAZXC | 2172 | 36 | END | SPA |
| PRESCOTT | PRSCAZMA | 5101 | 64 | END | |
| MORMAN LAKE | MMLKAZXC | 2171 | 4 | END | ALL |
| PHOENIX | PHNXAZMA | 5101 | 96 | END | |
| PEACH SPRINGS | PCSPA ZXC | 2172 | 100 | END | SWA |
| AUBREY PEAK | AYPEAZQZ | 5101 | 0 | END | |
| PEACH SPRINGS | PCSPA ZXC | 2172 | 52 | END | SPA |
| PHOENIX | PHNXAZMA | 5101 | 48 | END | |
| PEARCE | PERCAZXC | 2176 | 9 | END | ALL |
| TUCSON | TCSNAZMA | 5101 | 91 | END | |
| PINEDALE | PNDLAZXC | 2177 | 23 | END | SPA/SWD |
| PHOENIX | PHNXAZMA | 5101 | 77 | END | |
| PINETOP | PNTPAZXC | 2177 | 17 | END | SPA |
| FLAGSTAFF | FLGSAZMA | 5101 | 83 | END | |
| PINETOP | PNTPAZXA | 2177 | 22 | END | SPA |
| MESA | MESAAZMA | 5101 | 78 | END | |
| PINETOP | PNTPAZXA | 2177 | 23 | END | SPA/SWD |
| PHOENIX | PHNXAZMA | 5101 | 77 | END | |

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|-----------------|-----------|-----------|-----------|-----------|------------|
| PINETOP | PNTPAZXC | 2177 | 16 | END | SPA |
| FLAGSTAFF | FLGSAZMA | 5101 | 84 | END | |
| PINETOP | PNTPAZXC | 2177 | 21 | END | SPA |
| MESA | MESAAZMA | 5101 | 79 | END | |
| PINETOP | PNTPAZXC | 2177 | 22 | END | SPA/SWD |
| PHOENIX | PHNXAZMA | 5101 | 78 | END | |
| POLACCA | PLCCAZXC | 2175 | 20 | END | ALL |
| PHOENIX | PHNXAZMA | 5101 | 80 | END | |
| PORTAL | PRTLZXC | 2176 | 45 | END | ALL |
| TUCSON | TCSNAZMA | 5101 | 55 | END | |
| RIVIERA | RVRAZZXC | 2172 | 100 | END | SWA |
| AUBREY PEAK | AYPEAZQZ | 5101 | 0 | END | |
| RIVIERA | RVRAAZXC | 2172 | 53 | END | SPA |
| PHOENIX | PHNXAZMA | 5101 | 47 | END | |
| ROOSEVELT LAKE | RSVTAZXC | 2171 | 26 | END | ALL |
| PHOENIX | PHNXAZMA | 5101 | 74 | END | |
| SAN SIMON | SNSMAZXC | 2176 | 35 | END | ALL |
| TUCSON | TCSNAZMA | 5101 | 65 | END | |
| SANTA ROSA | SNRSAZXA | 2173 | 61 | END | ALL |
| TUCSON | TCSNAZMA | 5101 | 39 | END | |
| SASABE | SASBAZXC | 2171 | 20 | END | ALL |
| TUCSON | TCSNAZMA | 5101 | 80 | END | |
| SELLS | SLLSAZXA | 2173 | 44 | END | ALL |
| TUCSON | TCSNAZMA | 5101 | 56 | END | |
| SHOW LOW | SHLWAZXC | 2177 | 14 | END | SPA |
| FLAGSTAFF | FLGSAZMA | 5101 | 86 | END | |

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|-----------------|-----------|-----------|-----------|-----------|------------|
| SHOW LOW | SHLWAZXC | 2177 | 18 | END | SPA |
| MESA | MESAAZMA | 5101 | 82 | END | |
| SHOW LOW | SHLWAZXC | 2177 | 19 | END | SPA/SWD |
| PHOENIX | PHNXAZMA | 5101 | 81 | END | |
| SHOW LOW | SHLWAZXC | 2177 | 19 | END | SPA |
| TEMPE | TEMPAZMA | 5101 | 81 | END | |
| SNOWFLAKE | SNWFAZXC | 2177 | 26 | END | SPA/SWD |
| PHOENIX | PHNXAZMA | 5101 | 74 | END | |
| SPRINGERVILLE | SPVLAZXC | 2177 | 32 | END | SPA |
| FLAGSTAFF | FLGSAZMA | 5101 | 68 | END | |
| SPRINGERVILLE | SPVLAZXC | 2177 | 41 | END | SPA/SWD |
| PHOENIX | PHNXAZMA | 5101 | 59 | END | |
| SUNIZONA | SNZNAZXC | 2176 | 17 | END | ALL |
| TUCSON | TCSNAZMA | 5101 | 83 | END | |
| SUPAI | SUPAAZXC | 2171 | 22 | END | OPH |
| PHOENIX | PHNXAZMA | 5101 | 78 | END | |
| SUPAI | SUPAAZXC | 2171 | 39 | END | SPA |
| PRESCOTT | PRSCAZMA | 5101 | 61 | END | |
| SAINT JOHNS | STJHAZXC | 2177 | 32 | END | SPA |
| FLAGSTAFF | FLGSAZMA | 5101 | 68 | END | |
| SAINT JOHNS | STJHAZXC | 2177 | 40 | END | SPA |
| MESA | MESAAZMA | 5101 | 60 | END | |
| SAINT JOHNS | STJHAZXC | 2177 | 41 | END | SPA/SWD |
| PHOENIX | PHNXAZMA | 5101 | 59 | END | |

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|-----------------|-----------|-----------|-----------|-----------|------------|
| TONTO BASIN | TNBSAZXC | 2171 | 11 | END | ALL |
| PHOENIX | PHNXAZMA | 5101 | 89 | END | |
| WEST SAN SIMON | SNRSAZXC | 2173 | 62 | END | ALL |
| TUCSON | TCSNAZMA | 5101 | 38 | END | |
| WHITERIVER | WHRVAZXC | 2177 | 28 | END | SPA/SWD |
| PHOENIX | PHNXAZMA | 5101 | 72 | END | |
| WIKIEUP | WIKPAZXC | 2172 | 100 | END | SWA |
| AUBREY PEAK | AYPEAZQZ | 5101 | 0 | END | |
| WIKIEUP | WIKPAZXC | 2172 | 50 | END | SPA |
| PHOENIX | PHNXAZMA | 5101 | 50 | END | |
| YUCCA | YUCCAZXC | 2172 | 100 | END | SWA |
| AUBREY PEAK | AYPEAZQZ | 5101 | 0 | END | |
| YUCCA | YUCCAZXC | 2172 | 46 | END | SPA |
| PHOENIX | PHNXAZMA | 5101 | 54 | END | |

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15. Advanced Communications Networks15.1 General

This section contains the rules and regulations pertaining to the provision of Advanced Communications Networks. The regulations and rates specified herein are in addition to applicable regulations and rates specified in other sections of this tariff.

15.2 CyberDS1 Service

15.2.1 Definitions

Channel Service Unit (CSU) - The term CSU denotes network channel terminating equipment provided by the customer to terminate digital channel facilities on a customer's premises.

CyberDS1 Capacity - A DS1 signal between the customer premises and the central office. This digital link can be used to transport switched data services. CyberDS1 is available in increments of 24 digital channels.

DS0 - The term DS0 denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal; however, customer transmitted bit rates are limited to 56 Kbps. The required format and interface specifications are stated in Section 7000 of the Technical Interface Reference Manual.

DS1 - The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate and provides for the two-way simultaneous transmission of isochronous timed bit stream format. Unframed signal formats are not permitted or compatible with utility equipment. The required format and interface specifications are stated in Section 7000 of the Technical Interface Reference Manual.

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15. ADVANCED COMMUNICATIONS NETWORKS (Cont'd)

15.2 DS1 Cyber Service (Cont'd)

15.2.2 General

- (A) DS1 Cyber is a unique DS1 service designed specifically for Internet Service Providers (ISPs). This service packages 24 two-way trunks into a single "trunk-side" DS1 digital local service. Multiple DS1 Cyber's may be provided in a DS1 Cyber Arrangement to provide the ISP with as many trunks as desired, in increments of 24.
- (B) DS1 Cyber Service provides network dial tone service between a customer's premises and the local serving office on a channelized basis (DS0) over a single high-capacity (DS1) digital facility that terminates on the trunk side of the switch in the local serving office. DS1 Cyber is available for data dialed access use.
- (C) DS1 Cyber is provided in capacity increments of 24 digital channels within a single DS1 (1.544 Mbps) signal.
- (D) CyberDS1 provides a trunk side DS1 connection with 24 channels. CyberDS1 does not provide the function of analog to digital (or vice versa) conversions and no service types can be specified on the DS1.
- (E) CyberDS1 is comprised of a CyberDS1 Capacity component:
 - (1) The CyberDS1 Capacity will be at the rates and charges as specified in 15.2.5.
 - (2) CyberDS1 customers will have to select capacity in increments of 24 digital channels.
 - (3) CyberDS1 Credit – For each increment of 24 channels, a credit equal to 100% of the applicable interstate Subscriber Line Charge will be applied to 22 of the 24 channels.
- (F) CyberDS1 differs in provisioning method and numbering format from end-to-end services. These services will be available from the utility on a link basis rather than as an end-to-end service. This architecture is intended to promote more efficient connectivity of analog and digital networks.

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15. ADVANCED COMMUNICATIONS NETWORKS (Cont'd)

15.2 CyberDS1 Service (Cont'd)

- (G) CyberDS1 will be available on a digital basis at the network interface on a customer's premises. Both the utility and the customer have joint responsibilities to ensure the proper transmission of the provided services. Normal analog channel network interface specifications will be superseded by the electrical specifications on the 1.544 Mbps (DS1) channel which is actually terminated. Each digital channel provided will have an identity only as a "time slot" within a DS1 channel. Compatible digital to analog conversion equipment must be provided by the customer to derive the desired analog services. Any Channel Service Units (CSUs) necessary for digital services are the responsibility of the customer.
- (H) Rates for providing CyberDS1 Service to a customer's location in another Frontier Communications of the Southwest, Inc., wire center will be determined on an Individual Case Basis (ICB) and filed in Section 15.3.
- (I) See Schedule No. AC, Rule No. 21, for termination liability rules.

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15. ADVANCED COMMUNICATIONS NETWORKS (Cont'd)

15.2 CyberDS1 Service (Cont'd)

15.2.3 Regulations

- (A) CyberDS1 is furnished subject to the availability of facilities from digital central office equipment located in a central office building owned or leased by the utility. Clear Channel Capability (B8ZS) will be provided at no charge where available.
- (B) CyberDS1 is available within an exchange where appropriate digital facilities are available as determined by the utility. Service inquiries will be necessary to determine availability. Special Construction Charges as specified in Section 13 may be applicable.
- (C) All CyberDS1 must be channelized in a single equipment location on a customer's premises. CyberDS1 cannot be split between premises, or multiple locations within a premises. Standard network interfaces, without Integrated Services Digital Network (ISDN) signaling and without any line type features (e.g., call forwarding, three-way calling), will be provided by the utility for analog and digital services consistent with existing practices.
- (D) The technical specifications and standard network interface for DS1 and associated channelized services are stated in Section 7000 of the Technical Interface Reference Manual.

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15. ADVANCED COMMUNICATIONS NETWORKS (Cont'd)

15.2 CyberDS1 Service (Cont'd)

15.2.4 Application of Rates

- (A) The CyberDS1 Capacity rate is applicable to each CyberDS1.
- (B) The CyberDS1 Capacity element provides the network facility to the customer premises and the central office channelization.
- (C) Transfer of service responsibility between customers is permitted subject to the rules and regulations as specified in Section 2.1.2.
- (D) Unless specified herein, rules and regulations contained in other sections of this tariff are also applicable to CyberDS1 Service.

15.2.5 Rates and Charges

| | <u>Monthly Rate</u> | <u>Nonrecurring Charge</u> |
|--------------------------------------|-------------------------|--------------------------------|
| CyberDS1 Capacity, each ¹ | | \$ 500.00 |
| Month-to-Month | \$ 750.00 | |
| 1 Year Term | 725.00 | |
| 2 Year Term | 675.00 | |
| 3 Year Term | 600.00 | |

¹ For each increment of 24 channels, a credit equal to 100% of the applicable interstate Subscriber Line Charge will be applied to 22 of the 24 channels.

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15. ADVANCED COMMUNICATIONS NETWORKS (Cont'd)

15.3 Individual Case Filing

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16. COLLOCATION SERVICE16.1 General

Frontier Communications of the Southwest, Inc., (hereafter referred to as the Company) shall provide collocation services in accordance with, and subject to, the terms and conditions of this tariff and any additional applicable regulations in other Company tariffs. The Company shall provide collocation services under this tariff only to those parties which have an effective interconnection agreement with the Company for this state under Sections 251 and 252 of the Telecommunications Act of 1996 (ACT), or have adopted such an agreement pursuant to Section 252(i) thereof. Requesting carriers may also seek to negotiate rates, terms, and conditions that are in addition to, or different from, the rates, terms, and conditions in this tariff to the extent permitted by applicable law. As required by applicable law, the Company shall also offer rates, terms, and conditions for collocation services that are not expressly addressed in this tariff or other Company tariffs on Bona Fide Request ("BFR") basis, and in doing so, shall comply with all applicable federal or state requirements. By agreeing to the rates, terms, and conditions of this tariff or the collocation of any equipment hereunder: (1) the Company does not waive, and expressly reserves, its rights to continue to challenge the legality of the FCC Collocation Order (Docket No. 98-147) and to take further action regarding this matter as future circumstances warrant; (2) the Company does not intend to, and therefore does not establish any precedent, waiver, course of dealing or in any way evidence the Company's position or intent with regard to future collocation requests; and (3) the Company specifically reserves the right to incorporate herein the decision by the United States Court of Appeals for the District of Columbia Circuit on March 17, 2000 and any other subsequent court decisions affecting rules adopted by the FCC to implement collocation under Section 251 of the Telecommunications Act of 1996 (See, GTE Service Corporation, et. al. v. Federal Communications Commission and United States of America, No. 99-1176, consolidated with No. 99-1201, 2000 U.S. App. LEXIS 4111 (D.C. Cir. 2000)).

16.1.2 Collocation provides for access to the Company's premises for the purpose of interconnection and/or access to unbundled network elements, including, its central offices, serving wire centers and all other buildings or similar structures owned, leased, or otherwise controlled by the Company that house the Company's network facilities.

16.1.3 Collocation shall be accomplished through Caged, Cageless, Virtual, or Microwave Collocation, except in those instances where it is not practical for technical reasons or due to space limitations. In such cases, the Company shall provide Adjacent Collocation or other methods of collocation, subject to space availability and technical feasibility.

16.1.4 The provision of Collocation by the Company, as set forth in this tariff, does not constitute a joint undertaking with the Competitive Local Exchange Carrier (CLEC) for the furnishing of the services. In addition, the regulations, terms and conditions of this tariff do not apply to any CLEC offering of services to its subscribers.

16.2 Description of Types of Collocation16.2.1 Single Caged

A single caged arrangement is a form of caged collocation, which allows a single CLEC to lease caged floor space to house its equipment within a Company premises. Additional details on single caged collocation are set forth in the Company's Collocation Services Packet, described in Section 16.3.1 below.

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16. COLLOCATION SERVICE (Continued)16.2 Description of Types of Collocation (Continued)16.2.2 Shared Caged

A shared caged arrangement is a newly constructed caged collocation arrangement that is jointly applied for and occupied by two or more CLECs within a Company premises. When two or more CLECs request establishment and jointly apply for a new caged collocation arrangement to be used as a shared caged arrangement, one of the participating CLECs must agree to be the Host CLEC (Host) and the other(s) to be the Guest CLEC (Guest).

The Host and Guest(s) are solely responsible for determining whether to share a shared cage collocation arrangement and if so, upon what terms and conditions. The Host and Guest(s) must each be interconnected to the Company for the exchange of traffic with the Company and/or to access unbundled network elements. The Company will not issue separate billing for any of the rate elements associated with the shared caged collocation arrangement between the Host and the Guest(s), but the Company will provide the Host with information on the proportionate share of the non-recurring charges for each CLEC in the shared arrangement. The Host will be responsible for ordering and payment of all collocation applicable services ordered by the Host and Guest(s). Each Host and Guest will be responsible for ordering their own unbundled network elements from the Company. The Company will separately bill the Host and/or Guest(s) for unbundled network elements ordered.

The Host CLEC and Guest(s) are the Company's customers and have all the rights and obligations applicable hereunder to CLECs purchasing collocation-related services, including, without limitation, the obligation to pay all applicable charges, whether or not the Host is reimbursed for all or any portion of such charges by the Guest(s). All terms and conditions for caged collocation as described in this tariff will apply to shared caged collocation requirements. Additional details on shared caged collocation are set forth in the Company's Collocation Service Packet, described in Section 16.3.1 following.

16.2.3 Subleased Caged

Vacant space available in a CLEC's existing caged collocation arrangement may be made available to a third party for the purpose of interconnection and/or for access to unbundled network elements in the Company's premises via the subleasing collocation arrangement. Details of subleasing collocation arrangements are set forth in the Company's Collocation Support Packet. The CLEC subleases floor space to the third party pursuant to terms and conditions agreed to by the CLEC and third party involved. The CLEC and third party must each be interconnected to the Company for the exchange of traffic with the Company and/or to access unbundled network elements. The CLEC is solely responsible for determining whether to sublease a caged collocation arrangement and if so, upon what terms and conditions. The Company will not issue separate billing for any of the rate elements associated with the subleased caged collocation arrangements between the CLEC and the third party. The CLEC will be responsible for ordering and payment of all collocation applicable services ordered by the CLEC and the third party/parties.

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16. COLLOCATION SERVICE (Continued)16.2 Description of Types of Collocation (Continued)16.2.3 Subleased Caged (Continued)

Each CLEC and third party will be responsible for ordering their own unbundled network elements from the Company. The Company will separately bill the CLEC and third party/parties for unbundled network elements ordered. The CLEC and third party/parties are the Company's customers and have all the rights and obligations applicable hereunder to CLEC customers purchasing collocation-related services, including, without limitation, the obligation to pay all applicable charges, whether or not the CLEC is reimbursed for all or any portion of such charges by the third party/parties. All terms and conditions for caged collocation as described in this Tariff will apply to subleased caged collocation requirements. Additional details on subleased caged collocation are set forth in the Company's Collocation Services Packet, described in Section 16.3.1 below.

16.2.4 Cageless

Cageless collocation is a form of collocation in which CLECs can place their equipment in Company premises space. A cageless collocation arrangement allows a CLEC, using Company approved vendors, to install equipment in single bay increments in an area designated by the Company. The equipment location will be designated by the Company and will vary based on individual premises configurations. CLEC equipment will not share the same equipment bays with Company equipment. Additional details on cageless collocation are set forth in the Company's Collocation Services Packet, described in Section 16.3.1 below.

16.2.5 Adjacent

An adjacent collocation arrangement permits a CLEC to construct or procure a structure on Company property for collocation for the purposes of provisioning expanded interconnection and/or access to unbundled network elements in accordance with the terms and conditions of this tariff. Adjacent collocation is only an option when the following conditions are met:

- Space is legitimately exhausted in the Company's premises for caged and cageless collocation; and
- It is technically feasible to construct or procure a hut or similar structure on Company property that adheres to local building code, zoning requirements, and Company building standards.

The CLEC is responsible for complying with all zoning requirements, any federal, state or local regulations, ordinances and laws, and obtaining all associated permits. The Company may, where required, participate in the zoning approval and permit acquisitions. The CLEC may not take any action in establishing an adjacent structure that will force the Company to violate any zoning requirements or any federal, state or local regulations, ordinances, or laws.

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16. COLLOCATION SERVICE (Continued)16.2 Description of Types of Collocation (Continued)16.2.5 Adjacent (Continued)

Any construction by the CLEC on Company property must comply with Company technical specifications as they relate to environmental safety and grounding requirements set forth in the Company's Collocation Services Packet. The Company will make available power and physical collocation services to the CLEC in the same non-discriminatory manner as it provides to itself for the Company's own Remote Equipment Building (REBs).

Additional details on adjacent collocation are set forth in the Company's Collocation Services Packet, described in Section 16.3.1 below.

16.2.6 Virtual

Under Virtual Collocation, the Company installs and maintains CLEC provided equipment, which is dedicated to the exclusive use of the CLEC in a collocation arrangement. Additional details on Virtual Collocation are set forth in Section 16.12.

16.2.7 Microwave

Physical collocation of microwave transmission facilities will be permitted on a first-come, first-served basis except where such collocation is not practical for technical reasons or because of space limitations. Microwave collocation provides for the interconnection of CLEC or Company provided facilities, equipment and support structures located in, on or above the exterior walls and roof of Company premises. Additional details on Microwave Collocation are set forth in Section 16.13.

16.3 Ordering Conditions16.3.1 Application(A) Point of Contact/Collocation Services Packet

The Company will establish points of contact for the CLEC to place a request for collocation. The point of contact will provide the CLEC with the Collocation Services Packet, which shall contain general information and requirements, including a list of engineering and technical specifications, fire, safety, security policies and procedures, and an application form.

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16. COLLOCATION SERVICE (Continued)16.3 Ordering Conditions (Continued)16.3.1 Application (Continued)(B) Application Form/Fee

CLECs requesting collocation at a premises will be required to complete the application form and submit the non-refundable engineering fee set forth in Section 16.16 following for each premises at which collocation is requested. The application form will require the CLEC to provide information for all engineering, floor space, power, environmental and other requirements necessary for the function of the service. The CLEC will also provide the Company with specifications for any non-standard or special requirements at the time of application. The Company reserves the right to assess the CLEC any additional charges not included in Section 16.16 following on an individual case basis (ICB) associated with complying with the application request.

The Company will process collocation requests from CLECs on a first-come, first-served basis pursuant to the Company's receipt of a completed application form and the non-refundable engineering fee.

(C) Changes

The first application form submitted by the CLEC shall be designated the original application. Original applications for collocation arrangements that have not been inspected and approved by the CLEC are subject to requests for minor or major changes to the services requested in the application. Changes will not be initiated until a completed application has been submitted along with the appropriate Engineering Fee, if applicable.

Major changes are requests that add telecommunications equipment that requires additional AC or DC power systems; heating, ventilation and air conditioning (HVAC) system modifications; or change the size of the cage. At the election of the CLEC, major changes may be handled in one of the following two methods to the extent technically feasible.

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16. COLLOCATION SERVICE (Continued)

16.3 Ordering Conditions (Continued)

16.3.1 Application (Continued)(C) Changes (Continued)(1) Method 1: Additional Application

The CLEC may elect to have a major change to its original collocation application treated by the Company as an additional (new) application. An additional application is subject to the same provisioning process and conditions as an original application. On receipt of a complete additional application and Engineering Fee, the Company will notify the CLEC in writing within eight (8) business days following receipt of the completed additional application if the CLEC's additional requirements cannot be accommodated as specified. Filing an additional application does not change the Company's obligation to process and fulfill the original application nor does it change the time intervals applicable to the processing and fulfillment of the original application. All of the provisions herein applicable to an original application similarly apply to an additional application.

(2) Method 2: Supplemental Application

The CLEC may elect to have a major change to its original collocation application treated by the Company as a supplemental application. A supplemental application may affect the Company's obligation to process and fulfill the original application. On receipt of a supplemental application and Engineering Fee, the Company will notify the CLEC in writing within eight (8) business days following receipt of the completed supplemental application if the CLEC's requirements cannot be accommodated as specified. Upon notification that the Company can accommodate the requirements of the supplemental application, the CLEC may elect to proceed with the supplemental application. The Company's obligations under the original application will be merged with the obligations of the supplemental application and the combined project time line will be based on the date the supplemental application was received. All of the provisions herein applicable to an original application similarly apply to a supplemental application, upon notification to the Company.

Minor changes are those requests that do not require additional AC or DC power systems, HVAC system upgrades, or changes in cage space. The CLEC will be required to submit a revised application, but the time intervals for the project will not change.

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16. COLLOCATION SERVICE (Continued)

16.3 Ordering Conditions (Continued)

16.3.2 Space Availability

Subject to forecasting requirements, the Company will inform the CLEC whether space is available to accommodate the CLEC's request within eight (8) business days after receipt of an application form. The Company's response will be one of the following:

- (A) There is space and the Company will proceed with the arrangement.
- (B) There is no space. The Company will proceed in accordance with tariff provisions pertaining to verification of space limitations.
- (C) There is no readily available space, however, the Company will determine whether space can be made available and will notify the CLEC within twenty (20) business days. At the end of this period, the Company will proceed as described in (A) or (B) above.

16.3.3 Collocation Schedule

If space is available, the Company will provide to the CLEC a collocation schedule describing the Company's ability to meet the physical collocation request within eight (8) business days. The CLEC shall have nine (9) business days from receipt of a Company provided collocation schedule to pay 50% of the applicable non-recurring charges associated with the ordered collocation services.

If the application is deficient, the Company will specify in writing, within eight (8) business days, the information that must be provided by the CLEC in order to complete the application. A CLEC that resubmits a revised application curing any deficiencies in its original application within ten (10) calendar days after being informed of them shall retain its position within the collocation application queue.

16.3.4 ASR

Upon notification of available space, the CLEC will be required to send a completed Access Service Request (ASR) form to the Company's collocation point of contact. A copy of an ASR form is included in the Collocation Services Packet.

16.3.5 Augmentation

All requests for an addition or change to an existing collocation arrangement that has been inspected and turned over to the CLEC is considered an augmentation. An augmentation request will require the submission of a complete application form and a non-refundable Engineering or Minor Augment fee. A Minor Augment fee may not be required under certain circumstances outlined below. The definition of a major or minor augment is as follows:

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16. COLLOCATION SERVICE (Continued)

16.3 Ordering Conditions (Continued)

16.3.5 Augmentation (Continued)

- (A) Major Augments are those requests that require AC or DC power, add equipment that generates more BTUs of heat, or required an increase in floor space, over what the CLEC requested in its original application. A complete application and Engineering Fee will be required when submitting a request that requires a major augment.
- (B) Minor augments that require an augment fee are those requests that require the Company to perform a service or function on behalf of the CLEC including but not limited to: installation of Virtual equipment cards or software upgrades, removal of Virtual equipment, requests to pull cable from exterior microwave facilities, and requests to terminate DSO, DS1, and DS3 cables.

Minor Augments of caged and cageless collocation arrangements will require the submission of a complete application form and the Minor Augment Fee. Minor augments are those requests that do not require more AC or DC power, add equipment that generates more BTUs of heat, or increase the caged floor space, over what the CLEC requested in its original application. The requirements for a minor augment request can not exceed the capacity of the existing electrical/power or HVAC system. Requests for additional DSO, DS1, and DS3 cross connects for access to unbundled network elements are included as minor augments.

Minor augments that do not require a fee are those augments performed solely by the CLEC, that do not require the Company to provide a service or function on behalf of the CLEC, including but not limited to, requests to install additional equipment in the CLEC's cage. Prior to the installation of the additional equipment the CLEC agrees to provide the Company with an application form with an updated equipment listing that includes the equipment to be installed in the CLEC's collocation arrangement. Once the updated equipment list is submitted to the Company, the CLEC may proceed with the augment. The CLEC agrees that changes in equipment provided by the CLEC under this provision will not exceed the engineering specifications for power and HVAC as requested on the original application. All augments will be subject to Company inspection, in accordance with the terms of this tariff for the purpose of ensuring compliance with Company safety standards.

16.3.6 Expansion

The Company will not be required to construct additional space to provide for caged, cageless and/or adjacent collocation when available space has been exhausted. Where the CLEC seeks to expand its existing collocation space, the Company shall make contiguous space available to it to the extent possible. The Company does not guarantee contiguous space to the CLEC to expand its existing collocation space. CLEC requests for expansion of existing space within a specific premises will require the submission of an application form and the appropriate major augment fee.

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16. COLLOCATION SERVICE (Continued)

16.3 Ordering Conditions (Continued)

16.3.7 Relocation

CLEC requests for relocation of the termination equipment from one location to a different location within the same premises will be priced on an ICB basis. The CLEC will be responsible for all costs associated with the relocation of its equipment.

16.4 Installation and Operation16.4.1 Joint Planning and Implementation Intervals for Physical Collocation

(A) The Company and the CLEC shall work cooperatively in meeting the standard implementation milestones and deliverables as determined during the joint planning process. The physical (Caged or Cageless) collocation arrangement implementation interval is seventy-six (76) business days for all standard arrangement requests which were properly forecasted six (6) months prior to the application date, subject to tariff provisions for forecasting and capacity. Major construction obstacles or special applicant requirements may extend the interval by fifteen (15) business days, resulting in a ninety-one (91) business day interval. The interval for collocation augments which were properly forecasted six (6) months prior to the application date, subject to tariff provisions for forecasting and capacity, is forty-five (45) business days where the necessary infrastructure is installed and available for use. Such augments are limited to the following:

- (1) 800 2-wire voice grade terminations, or
- (2) 400 4-wire voice grade terminations, or
- (3) 600 line sharing/line splitting facilities, where line sharing/splitting already exists within the central office and where the CLEC is eligible for line sharing/line splitting, or
- (4) 28 DS1 terminations, or
- (5) 24 DS3 terminations, or
- (6) 12 fiber terminations, or
- (7) Conversion of 2-wire to 4-wire voice grade terminations (minimum of 100 – maximum of 800), or
- (8) 2 feeds (1A and 1B) DC Power fused at 60 amps or less, or
- (9) DC Power as defined in (8) preceding, plus any one (1) additional item as defined in (1) through (7) preceding; or two (2) of the following: (a) 28 DS1 terminations; (b) 3 DS3 terminations; or (c) 12 fiber terminations. The CLEC must have 100% of all cables terminated to the existing cross connects for the one additional item selected and the in-service capacity of that selection must be at 85% utilization or above, unless the CLEC can demonstrate to the Company that: (a) the previous two months trend in growth would exceed 100% of the available capacity by the end of the forty-five (45) business day augment interval; or (b) the CLEC can demonstrate other good cause or causes to the Company that the CLEC's cross-connect capacity may be exceeded by the end of the forty-five (45) business day augment interval.

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16. COLLOCATION SERVICE (Continued)

16.4.1 Joint Planning and Implementation Intervals (Continued)

- (B) For 2-wire to 4-wire voice grade conversions, all pairs must be spare and in consecutive 100 pair counts.
- (C) The following standard implementation milestones will apply, in business days, unless the Company and CLEC jointly decide otherwise.

- | | | |
|--------|---|--|
| Day 1 | - | CLEC submits completed application and associated fee. |
| Day 8 | - | The Company notifies CLEC that request can be accommodated and advises of due date. |
| Day 17 | - | CLEC notifies the Company of its intent to proceed and submits 50% payment. |
| Day 30 | - | Material shipped is received at vendor warehouse; CLEC provided splitters delivered to vendor warehouse (Line Sharing Option C ¹ only, and applicable only where the CLEC is eligible for line sharing/line splitting.) |
| Day 45 | - | Augment (as defined herein) completes. |
| Day 76 | - | The Company and CLEC attend a collocation acceptance meeting and the Company turns over the collocation arrangement to the CLEC. Day 76 also applies to completion of other augments not defined herein. |

- (D) The forty-five (45) business day interval is subject to the following requirements:

- (1) Infrastructure to support the requested augment must be in place (e.g. cable racking from collocation space to distribution frames, relay racks for splitter shelves (Option C ¹), frame capacity for termination blocks, cable holes, fuse positions at existing BDFBs, etc.).
- (2) The CLEC must install sufficient equipment in its collocation space to support the requested terminations/facilities.
- (3) In large central office premises with complex cable runs (i.e. multiple floors), the Company may request to negotiate extensions to the forty-five (45) day interval.

- (E) A preliminary schedule will be developed outlining major milestones. The CLEC and the Company control various interim milestones they must complete in order to meet the overall intervals. The interval clock will stop, and the final due date will be adjusted accordingly, for each milestone the CLEC misses (day for day). When the Company becomes aware of the possibility of vendor delays, the Company will first contact the CLEC to attempt to negotiate a new milestone interval date. If the Company and the CLEC cannot agree, the dispute will be submitted to the Commission for prompt resolution. The Company and CLEC shall conduct additional joint planning meetings, as reasonably required, to ensure that all known issues are discussed and to address any that may impact the implementation process. The Company will permit the CLEC to schedule one escorted visit to the CLEC's collocation space during construction. The applicable labor rates in Section 16.16 following will be applied for the escorted visit.

¹ Option C applicable to an approved Interconnection Agreement.

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16. COLLOCATION SERVICE (Continued)

16.4 Installation and Operation (Continued)16.4.1 Joint Planning and Implementation Intervals (Continued)

(E) (Continued)

In the case of extended intervals resulting from within the Company's control or resulting from vendor delays, and provided the necessary security is in place, the Company will permit the CLEC access to the collocation arrangement to install equipment while the delayed work is completed, so long as it is safe to do so and the CLEC work does not impair or interfere with the Company in completing the Company's work. Prior to the CLEC beginning the installation of its equipment, the CLEC must sign a conditional acceptance of the collocation arrangement. If the CLEC elects to accept the space prior to the scheduled completion, occupancy fees shall commence upon signing a conditional acceptance of the space by the CLEC.

(F) Intervals for non-standard arrangements, including, but not limited to, Adjacent collocation shall be mutually agreed upon by the CLEC and the Company.

(G) The Company will inform the Commission as soon as it knows it will require raw space conversion to fulfill a request based on an application or forecast. Raw space conversion timeframes are negotiated on an individual case basis based on negotiations with the site preparation vendor(s). The Company will use its best efforts to minimize the additional time required to condition collocation space, and will inform the CLEC of the time estimate as soon as possible.

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16. COLLOCATION SERVICE (Continued)

16.4 Installation and Operation (Continued)16.4.2 Forecasting and Use of Data

- (A) The Company will request from the CLEC forecasts on a semi-annual basis, with each forecast covering a two-year period. The CLEC will be required to update the near-term (6-month) forecasted application dates. Information requested will include central office, month that applications are expected to be sent, requested in-service month, preference for Virtual or Physical (Caged or Cageless) collocation, square footage required (Caged), number of bays (Cageless), a high-level list of equipment to be installed (Virtual), and anticipated splitter arrangements where the CLEC is eligible for line sharing/line splitting. For augments, the CLEC may elect to substitute alternative CLLI codes within a LATA for the forecasted demand.

If the Company has a written guarantee of reimbursement, it will examine forecasts for offices in which it is necessary to condition space, and discuss these forecasts with CLECs to determine the required space to be conditioned. If the Company commits to condition space based on forecasts, CLECs assigned space will give the Company a non-refundable deposit equal to the application fee. The Company will perform initial reviews of requested central offices forecasted for the next six months to identify potential problem sites. The Company will consider forecasts in staffing decisions and will enter into planning discussions with forecasting CLECs to validate forecasts, discuss flexibility in potential trouble areas, and assist in application preparation.

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16. COLLOCATION SERVICE (Continued)

16.4 Installation and Operation (Continued)16.4.2 Forecasting and Use of Data (Continued)

(B) Unforecasted demand (including augments) will be given a lesser priority than forecasted demand. The Company will make every attempt to meet standard intervals for unforecasted requests. However, if unanticipated requests push demand beyond the Company's capacity limits, the Company will negotiate longer intervals as required (and within reason). Interval adjustments will be discussed with the CLEC at the time the application is received. In general, if forecasts are received less than two (2) months prior to the application date, the interval start day may be postponed as follows.

- No forecast: Interval Start Date commences two (2) months after application receipt date.
- Forecast received one (1) month or less prior to application receipt date: Interval Start Date commences two (2) months after application receipt date.
- Forecast received greater than one (1) month and less than two (2) months prior to application receipt date: Interval Start Date commences one (1) month after application receipt date.
- Forecast received two (2) months or more prior to application receipt date: Interval Start Date commences on the application receipt date.

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16. COLLOCATION SERVICE (Continued)

16.4 Installation and Operation (Continued)16.4.3 Collocation Capacity

- (A) The Company's estimate of its present capacity (i.e. no more than an increase of 15% over the average number of applications received for the preceding three months in a particular geographic area) is based on current staffing and current vendor arrangements. If the forecasts indicate spikes in demand, the Company will attempt to smooth the demand via negotiations with the forecasting CLECs. If the Company and the CLEC fail to agree to smooth demand, the Company will determine if additional expenditures would be required to satisfy the spikes in demand and will work with the Commission Staff to determine whether such additional expenditure is warranted and to evaluate cost recovery options.
- (B) If the Company augments its workforce based on CLEC forecasts, the CLECs refusing to smooth demand as described in the preceding section will be held accountable for the accuracy of their forecasts.

16.4.4 Vendor Capacity

The Company will continuously seek to improve vendor performance for all premises work, including collocation. Since the vendors require notice in order to meet increases in demand, the Company will share CLEC actual and forecasted demand with appropriate vendors, as required, subject to the appropriate confidentiality safeguards.

16.4.5 Responsibility for Vendor Delays

No party shall be excused from their obligations due to the acts or omissions of a Party's subcontractors, material, person, suppliers or other third persons providing such products or services to such Party unless such acts or omissions are the product of a Force Majeure Event, or unless such delay or failure and the consequences thereof are beyond the reasonable control and without the fault or negligence of the Party claiming excusable delay or failure to perform.

16.4.6 Space Preparation(A) Cage Construction

For caged collocation, the Company will construct the cage with a standard enclosure or the CLEC may subcontract this work to a Company approved contractor.

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16. COLLOCATION SERVICE (Continued)

16.4 Installation and Operation (Continued)16.4.6 Space Preparation (Continued)(B) Site Selection/Power

The Company shall designate the space within its premises where the CLEC shall collocate its equipment. The Company will assign collocation space to the CLEC in a just, reasonable, and nondiscriminatory manner. The Company will allow the CLEC requesting caged or cageless collocation to submit space preferences on the Application Form prior to assigning caged and cageless collocation space to the CLEC. The Company will assign caged and cageless space in accordance with the following standards: (1) The CLEC's collocation costs cannot be materially increased by the assignment; (2) The CLEC's occupation and use of the Company's premises cannot be materially delayed by the assignment; (3) The assignment cannot impair the quality of service or impose other limitations on the service the CLEC wishes to offer; and (4) The assignment cannot reduce unreasonably the total space available for caged and cageless collocation, or preclude unreasonably, caged and cageless collocation within the Company's premises.

The Company may assign caged and cageless collocation to space separate from space housing the Company's equipment, provided that each of the following conditions is met: (1) Either legitimate security concerns, or operational constraints unrelated to the Company's or any of its affiliates' or subsidiaries competitive concerns, warrant such separation; (2) Any caged and cageless collocation space assigned to an affiliate or subsidiary of the Company is separated from space housing the Company's equipment; (3) The separated space will be available in the same time frame as, or a shorter time frame than, non-separated space; (4) The cost of the separated space to the CLEC will not be materially higher than the cost of non-separated space; and (5) The separated space is comparable, from a technical and engineering standpoint, to non-separated space.

The Company shall provide, at the rates set forth in Section 16.15 following, 48V DC power with generator and/or battery back-up, AC convenience outlet, heat, air conditioning and other environmental support to the CLEC equipment in the same standards and parameters required for Company equipment within that premises. The Company will be responsible for the installation of the AC convenience outlets, overhead lighting and equipment superstructure per the established rates.

(C) DC Power

The Company will provide DC power to the collocation arrangement as specified by the CLEC in its Collocation application. The CLEC will specify the load on each feed and the size of the fuse to be placed on each feed. Charges for DC power will be applied based on the total number of load amps ordered on each feed.

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16. COLLOCATION SERVICE (Continued)

16.4 Installation and Operation (Continued)16.4.6 Space Preparation (Continued)(C) DC Power (Continued)

For example, if a CLEC orders a total of 40 load amps of DC power and an A and B feed, the CLEC could order 20 load amps on the A feed and 20 load amps on the B feed. The Company will permit the CLEC to order a fuse size up to 2.5 times the load amps ordered provided that applicable law permits this practice. Thus, the CLEC could order that each feed be fused at 50 amps if the CLEC wants one feed to carry the entire load in the event the other feed fails. Accordingly, the CLEC will be charged on the basis of the total number of load amps ordered, i.e., 40 amps, and not based on the total number of amps available for the fuse size ordered.

The CLEC is responsible for engineering the power consumption in its collocation arrangements and therefore must consider any special circumstances in determining the fused capacity of each feed. The Company will engineer the power feeds to the Collocation arrangement in accordance with industry standards based upon requirements ordered by the CLEC in its collocation application. Any subsequent orders to increase DC power load at a Collocation arrangement must be submitted on a collocation application.

The Company reserves the right to perform random inspections to verify the actual power load being drawn by a Collocation arrangement. At any time, without written notice, the Company may measure the DC power drawn at an arrangement by monitoring the Company's power distribution point. In those instances where the Company needs access to the collocation arrangement to make these measurements, the Company will schedule a joint meeting with the CLEC.

(1) If the inspection reveals that the power being drawn does not exceed the total number of load amps ordered, no further action will apply.

(2) If the inspection reveals that the power being drawn is within the applicable buffer zone, as defined in this subsection, that arrangement is subject to the following treatment:

(a) The Company will provide the CLEC with written notification, by certified US mail to the person designated by the CLEC to receive such notice, that more power is being drawn than was ordered. Within ten (10) business days of the date of receipt of notification, the CLEC must reduce the power being drawn to match its ordered load or revise its power requirement to accommodate the additional power being drawn. The Company will accept a certification signed by a representative of the CLEC that power consumption has been reduced to match the ordered load. Failure to reduce the power being drawn or submit a revised application within ten (10) business days will result in an increase in the amount of power billed to reflect the audited load amount.

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16. COLLOCATION SERVICE (Continued)

16.4 Installation and Operation (Continued)16.4.6 Space Preparation (Continued)(C) DC Power (Continued)

(2) (Continued)

- (b) For a collocation arrangement that has 100 amps or less fused, the buffer zone for the first two violations during a consecutive twelve (12) month period will be 120% of load, as long as the second violation is not for the same collocation arrangement as the first. For any subsequent violations, or if the second violation is for the same collocation arrangement, and for any violation where the collocation arrangement has more than 100 amps fused, the buffer zone will be 110% of load.

- (3) If the first inspection reveals that the power being drawn is greater than the applicable buffer zone specified in Section 2.b. preceding, that arrangement is subject to the following treatment:

- (a) The Company will notify the person designated by the CLEC to receive such notice via telephone or e-mail that the Company will take a second measurement no sooner than one (1) hour and no later than two (2) days after the initial inspection. The Company will not wait for the CLEC or require it to be present during the second inspection.
- (b) The Company will assess a nonrecurring charge for the additional labor to perform this inspection. The nonrecurring charge applies for the first half hour (or fraction thereof) and for each additional half hour (or fraction thereof) per technician, per occurrence as shown in Section 16.16.51 following.
- (c) The CLEC may perform its own inspection at the CLEC's cage. The CLEC is not required to wait for the Company or require it to be present during the CLEC test. Upon request of the CLEC, the Company will send a representative to accompany the CLEC to conduct a joint inspection at the CLEC cage at no charge to the CLEC. Nothing herein shall be construed to prohibit the CLEC from testing at its own cage. The CLEC will send the results of its own audit measurements to the Company if they are taken in response to a notice of violation under this section and if the CLEC's measurements differ from the Company's.

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16. COLLOCATION SERVICE (Continued)

16.4 Installation and Operation (Continued)

16.4.6 Space Preparation (Continued)(C) DC Power (Continued)

(3) (Continued)

- (d) If the second test also exceeds the applicable buffer zone, the Company will provide the CLEC with written notification, within ten (10) business days, by certified U.S. mail to the person designated by the CLEC to receive such notice that it has exceeded its ordered power. The notification will include: (1) initials or identifying number of the Company technician(s) who performed the inspection; (2) dates and times of the inspections; (3) the make, model and type of test equipment used; (4) the length of monitoring and the results of the specific audit; (5) the total load amps currently being billed; (6) how the test was done; and (7) any other relevant information or documents.
- (e) The Company will maintain a file of results taken of the inspections for two (2) years. The file will be made available to the CLEC upon request. The Company will treat as confidential information the identity of CLECs that it audits as well as the results of such audits, unless it receives prior written consent of the subject CLEC to disclose such information. The foregoing does not preclude the Company from making the notice described in paragraph f. following.
- (f) If the CLEC disagrees with the results of the audit, it will first notify the Company. The Company and the CLEC will make a good faith effort to resolve the issue. If the parties do not resolve the issue, either party can invoke the dispute resolution processes reflected in the interconnection agreement. The dispute resolution process can be initiated by either party after thirty (30) calendar days have elapsed. This period commences: (1) ten (10) business days from receipt of the notification, in the case of violation within the buffer zone; or (2) after the CLEC has received notice of the second test, in the case of a violation over the buffer zone.
- (g) With the notification required by subparagraph C.3.d., the Company will also notify the CLEC that it must submit a non-scheduled attestation of the power being drawn at each of its remaining collocation arrangements. The CLEC must submit this non-scheduled attestation within fifteen (15) business days of the date of this notification. Failure to submit this non-scheduled attestation will result in the application of additional labor charges for any subsequent DC power inspections the Company performs prior to receipt of the next scheduled attestation. Scheduled attestations are defined in this section.

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16. COLLOCATION SERVICE (Continued)

16.4 Installation and Operation (Continued)

16.4.6 Space Preparation (Continued)

(C) DC Power (Continued)

- (4) If the inspection reveals that the power being drawn is greater than the applicable buffer zone, then the penalty will be as follows.
- (a) For the first such violation within the same consecutive twelve (12) month period, the CLEC will be billed the audited load amount for four (4) months. The CLEC will pay a separate and additional penalty as a contribution to the American Red Cross, measured as the difference between the billing of the fused capacity and the billing at the audited load for four (4) months. The CLEC must send notice of its American Red Cross payment to the Company within ten (10) calendar days of making the payment.
 - (b) For the second such violation within the same consecutive twelve (12) month period, the CLEC will be billed the audited load amount for five (5) months. The CLEC will pay a separate and additional penalty as a contribution to the American Red Cross, measured as the difference between the billing of the fused capacity and the billing at the audited load for five (5) months. The CLEC must send notice of its American Red Cross payment to the Company within ten (10) calendar days of making the payment.
 - (c) For the third such violation within the same consecutive twelve (12) month period, the CLEC will be billed the audited load amount for six (6) months. The CLEC will pay a separate and additional penalty as a contribution to the American Red Cross, measured as the difference between the billing of the fused capacity and the billing at the audited load for six (6) months. The CLEC must send notice of its American Red Cross payment to the Company within ten (10) calendar days of making the payment.
 - (d) For more than three (3) violations within the same consecutive twelve (12) month period, the Company will bill at the fused amount for a minimum of six (6) months and continue to bill at the fused amount until an updated attestation or augment specifying revised power is received, and nothing will be required to be contributed to the American Red Cross.
 - (e) The Company will notify the CLEC that it is being billed under a penalty situation, designating the applicable number of months and also calculating the penalty that should be contributed to the American Red Cross, under the provisions set forth preceding.

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16. COLLOCATION SERVICE (Continued)

16.4 Installation and Operation (Continued)

16.4.6 Space Preparation (Continued)

(C) DC Power (Continued)

- (5) At the conclusion of any dispute resolution proceeding, the above penalties (including the revised billing) will be self-executing.
- (6) If the CLEC has requested a power augment under which the audited amount would be within the augmented load, plus the applicable buffer zone, and the augment is late due to the fault of the Company, the penalty will not be imposed and the parties will not count this instance for purposes of determining what type of penalty to impose.

Annually, the CLEC must submit a written statement signed by a responsible officer, which attests that the CLEC is not exceeding the total load of power ordered in its collocation applications. This attestation, which must be received by the Company no later than the last day of June, shall individually list all of the CLEC's completed Collocation arrangements provided by the Company in the state. If the CLEC fails to submit this written statement by the last day in June, the Company will notify the CLEC in writing that it has thirty (30) calendar days to submit its power attestation. Failure to submit the required statement within the 30 calendar day notice period will result in the billing of the total number of amps of DC power at each Collocation arrangement.

Whenever the Company is required to perform work on an collocation arrangement as a result of a CLEC's order for a reduction in power requirements (e.g., change in fuse size), the Company will assess a nonrecurring labor charge. The nonrecurring charge applies for the first half-hour (or fraction thereof) and for each additional half-hour (or fraction thereof) per technician, per occurrence as shown in Section 16.16.51 following.

If the CLEC orders a change in the power configuration requiring new -48 volt DC power feeds to the Collocation arrangement, the Company will require an Engineering/Major Augment Fee with an application as set forth in Section 16.15.1 following, subject to the terms and conditions described in Section 16.3.5. In addition, if a CLEC's order for a reduction in DC power requires the deployment of power cabling to a different power distribution point, the Engineering/Major Augment Fee as set forth in Section 16.16.1 following applies. The Company will work cooperatively with the CLEC to configure the new power distribution cables and disconnect the old ones.

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ACCESS SERVICE

16. COLLOCATION SERVICE (Continued)

16.4 Installation and Operation (Continued)

16.4.7 Equipment and Facilities(A) Purchase of Equipment

The CLEC will be responsible for supply, purchase, delivery, installation and maintenance of its equipment and equipment bay(s) in the collocation area. If the CLEC chooses, the Company will assist the CLEC in the purchase of equipment by establishing a contact point with Frontier Communications of the Southwest, Inc. The Company is not responsible for the design, engineering, or performance of CLEC equipment and provided facilities for collocation. Upon installation of all transmission and power cables for collocation services, the CLEC relinquishes all rights, title and ownership of transmission (excluding fiber entrance facility cable) and power cables to the Company.

(B) Permissible Equipment

The Company shall permit the collocation and use of any equipment necessary for interconnection or access to unbundled network elements in accordance with the following standards: (1) Equipment is necessary for interconnection if an inability to deploy that equipment would, as a practical, economic, or operational matter, preclude the CLEC from obtaining interconnection with the Company at a level equal in quality to that which the Company obtains within its own network or the Company provides to any of its affiliates, subsidiaries, or other parties; and (2) Equipment is necessary for access to an unbundled network element if an inability to deploy that equipment would, as a practical, economic, or operational matter, preclude the CLEC from obtaining nondiscriminatory access to that unbundled network element, including any of its features, functions, or capabilities.

Multi-functional equipment shall be deemed necessary for interconnection or access to an unbundled network element if and only if the primary purpose and function of the equipment, as the CLEC seeks to deploy it, meets either or both of the standards set forth in the preceding paragraph. For a piece of equipment to be utilized primarily to obtain equal quality interconnection or nondiscriminatory access to one or more unbundled network elements, there also must be a logical nexus between the additional functions the equipment would perform and the telecommunication services the CLEC seeks to provide to its customers by means of the interconnection or unbundled network element. The collocation of those functions of the equipment that, as stand-alone functions, do not meet either of the standards set forth in the preceding paragraph must not cause the equipment to significantly increase the burden on the Company's property.

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16. COLLOCATION SERVICE (Continued)

16.4 Installation and Operation (Continued)

16.4.7 Equipment and Facilities (Continued)(B) Permissible Equipment (Continued)

Whenever the Company objects to collocation of equipment by a requesting CLEC for purposes within the scope of Section 251(c)(6) of the Act, the Company shall prove to the state commission that the equipment is not necessary for interconnection or access to unbundled network elements under the standards set forth above.

The CLEC may place in its collocation space ancillary equipment such as cross connect frames and metal storage cabinets. However, metal storage cabinets must meet Company premises environmental standards.

(C) Specifications

The CLEC facilities shall not physically, electronically, or inductively interfere with or impair the service of the Company's or any other CLEC facilities, create hazards or cause physical harm to any individual or the public. All CLEC equipment used for Caged and Cageless Collocation must be tested to, and must meet: (1) the NEBS Level 1 family of safety requirements as defined in the Company's NEBS requirements, RNSA-NEB-95-0003, Revision 10 or higher; and (2) the specific risk/safety/hazard criteria specified in Addendum E of the Collocation Services Packet. Any CLEC equipment that does not conform to these requirements may not be installed on Company property.

(D) Cable

The CLEC is required to provide proper cabling, based on circuit type (VF, DS0, xDSL, DS1, DS3, etc.) to ensure adequate shielding. The Company cable standards (which are set forth in the Collocation Services Packet) are required to reduce the possibility of interference. The CLEC is responsible for providing fire retardant riser cable that meets Company standards. The Company is responsible for placing the CLEC's fire retardant riser cable from the cable vault to the collocation space. The Company is responsible for installing CLEC provided fiber optic cable in the cable space or conduit from the first manhole to the premises. This may be shared conduit with dedicated innerduct.

If the CLEC provides its own fiber optic facility, then the CLEC shall be responsible for bringing its fiber optic cable to the premises manhole. The CLEC must leave sufficient cable length for the Company to be able to fully extend such cable through to the CLEC's collocation space.

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16. COLLOCATION SERVICE (Continued)

16.4 Installation and Operation (Continued)

16.4.7 Equipment and Facilities (Continued)(E) Manhole/Splicing Restrictions

The Company reserves the right to prohibit all equipment and facilities, other than fiber optic cable, from its entrance manholes. The CLEC will not be permitted to splice fiber optic cable in Manhole #1 (first Company manhole outside of the wire center). Where the CLEC is providing underground fiber optic cable in Manhole #1, it must be of sufficient length as specified by the Company to be pulled through the premises conduit to the CLEC collocation arrangement. The Company is responsible for installing a cable splice, if necessary, where CLEC provided fiber optic cable meets Company standards within the premises cable vault or designated splicing chamber. The Company will provide space and racking for the placement of an approved secured fire retardant splice enclosure.

(F) Access Points and Restrictions

The interconnection point for caged and cageless collocation is the point where collocation cable facilities connect to Company termination equipment. The demarcation point for the CLEC is its terminal equipment or interconnect/cross connect panel within its cage, bay/frame or cabinet. The CLEC must tag all entrance facilities to indicate ownership. The CLEC will not be allowed access to Company DSX line-ups, MDF or any other Company facility termination points. The DSX, MDF, and fiber distribution panel are to be considered Company demarcation points only. Only Company employees, agents or contractors will be allowed access to the MDF or DSX to terminate facilities, test connectivity, run jumpers and/or hot patch in-service circuits.

(G) Staging Area

For caged and cageless collocation arrangements, the CLEC shall have the right to use the designated staging area, a portion of the premises and loading areas, if available, on a temporary basis during its equipment installation work in the collocation space. The CLEC is responsible for protecting the Company's equipment and premises walls and flooring within the staging area and along the staging route. The CLEC will meet all Company fire, safety, security and environmental requirements. The temporary staging area will be vacated and delivered to the Company in an acceptable condition upon completion of the installation work. The CLEC may also utilize a staging trailer, which can be located on the exterior premises of the Company's premises. The Company may assess the CLEC a market value lease rate for the area occupied by the trailer.

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16. COLLOCATION SERVICE (Continued)

16.4 Installation and Operation (Continued)

16.4.7 Equipment and Facilities (Continued)(H) Testing

Upon installation of the CLEC equipment, with prior notice, the Company will schedule time to work with the CLEC during the turn-up phase of the equipment to ensure proper functionality between CLEC equipment and the connections to Company equipment. The time period for this to occur will correspond to the Company's maintenance window installation requirements. The CLEC is solely responsible to provide its own monitor and test points, if required, for connection directly to its terminal equipment.

(I) Interconnection Between Collocated Spaces

- (1) Dedicated Transit Service (DTS), which allows for interconnection between CLECs, provides a dedicated electrical or optical path between collocation arrangements (caged, cageless, and virtual) of the same or of two different CLECs within the same Company premises, using Company provided distribution facilities. DTS is available for DS0, DS1, DS3, and dark fiber cross connects. In addition, the Company will also provide other technically feasible cross-connection arrangements, including lit fiber, on an Individual Case Basis (ICB) as requested by a CLEC. The Company will offer DTS to requesting CLECs as long as such access is technically feasible.

DTS is only available when both collocation arrangements (either caged, cageless, and/or virtual) being interconnected are within the same Company premises, provided that the collocated equipment is used for interconnection with the Company and/or for access to the Company's unbundled network elements. The Company shall provide such DTS connections from the CLEC's collocation arrangement to another collocation arrangement of the same CLEC within the same Telephone Company premises, or to a collocation arrangement of another CLEC in the same Telephone Company premises. DTS is provided at the same transmission level from CLEC to CLEC.

The DTS arrangement requires the requesting CLEC to provide cable assignment information for itself as well as for the other CLEC. The Company will not make cable assignments for DTS. The requesting CLEC is responsible for all DTS ordering, bill payment, disconnect orders and maintenance transactions and is the customer of record. The requesting CLEC must also provide a letter of agency from the CLEC it is connecting to that authorizes the DTS connection and facility assignment. DTS is provided on a negotiated interval with the requesting CLEC. DTS service order and service connection rates are specified in Section 16.16.

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16. COLLOCATION SERVICE (Continued)

16.4 Installation and Operation (Continued)

16.4.7 Equipment and Facilities (Continued)(J) Optical Facility Terminations

CLECs who request access to unbundled dark fiber and unbundled optical interoffice facilities may apply for a fiber optic patchcord connection(s) between the Company's fiber distribution panel (FDP) and the CLEC's collocated transmission equipment and facilities. The fiber optic patchcord cross connect may only be in use for access to unbundled dark fiber, unbundled optical interoffice facilities, and Dedicated Transit Service.

16.4.8 Access to Collocation Space

The Company will permit CLEC employees, agents, and contractors approved by the Company to have direct access to CLEC caged or cageless collocated equipment twenty-four (24) hours a day, seven (7) days a week and reasonable access to the Company's restroom facilities. CLEC employees, agents, or contractors must comply with the policies and practices of the Company pertaining to fire, safety, and security as described in the Company's Security Procedures and Requirements Guidelines, which are attached to the Collocation Services Packet. The Company reserves the right, with 24 hours prior notice to the CLEC, to access the CLEC's collocated partitioned space to perform periodic inspections to ensure compliance with Company installation, safety and security practices. Where the CLEC shares a common entrance to the premises with the Company, the reasonable use of shared building facilities, e.g., elevators, unrestricted corridors, etc., will be permitted. Frontier Communications of the Southwest, Inc., reserves the right to permanently remove and/or deny access from Company premises any CLEC employee, agent, or contractor who violates the Company's policies, work rules, or business conduct standards, or otherwise poses a security risk to the Company.

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16. COLLOCATION SERVICE (Continued)

16.4 Installation and Operation (Continued)

16.4.9 Network Outage, Damage and Reporting

The CLEC shall be responsible for:

- Any damage or network outage occurring as a result of CLEC owned or designated termination equipment in Company premises;
- Providing trouble report status when requested;
- Providing a contact number that is readily accessible 24 hours a day, 7 days a week;
- Notifying the Company of significant outages which could impact or degrade the Company's switches and services and provide estimated clearing time for restoral; and
- Testing its equipment to identify and clear a trouble report when the trouble has been sectionalized (isolated) to a CLEC service.

The Company will make every effort to contact the CLEC in the event CLEC equipment disrupts the network. If the Company is unable to make contact with the CLEC, the Company shall temporarily disconnect the CLEC's service, as provided in Section 16.4.11 following

16.4.10 Security Requirements(A) Background Tests; Training

All employees, agents and contractors of the CLEC must meet certain minimum requirements as set forth in the Company's Collocation Service Packet.

When the CLEC submits the ASR for caged or cageless collocation, or as soon as reasonably practicable thereafter, the CLEC must submit to the Company's Security Department, for prior approval, the background investigation certification form included in the Collocation Service Packet for all employees, agents and contractors that will require access to Company premises. The CLEC must agree that its employees/vendors that were given access to Company premises shall at all times adhere to the rules of conduct established by the Company. The Company reserves the right to make changes to such procedures and rules to preserve the integrity and operation of Company network or facilities or to comply with applicable laws and regulations. The Company will provide the CLEC with written notice of such changes. Where applicable, the Company will provide information to the CLEC on the specific type of security training required so its employees can complete such training.

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16. COLLOCATION SERVICE (Continued)

16.4 Installation and Operation (Continued)

16.4.10 Security Requirements (Continued)(B) Security Standards

The Company will be solely responsible for determining the appropriate level of security in each premises. The Company reserves the right to deny access to Company buildings by any CLEC employee, agent or contractor who cannot meet the Company's established security standards. Employees, agents or contractors of the CLEC are required to meet the same security requirements and adhere to the same work rules that Company employees and contractors are required to follow.

The Company also reserves the right to deny access to Company buildings by CLEC employees, agents and contractors for falsification of records, violation of fire, safety or security practices and policies or other just cause.

CLEC employees, agents or contractors who meet the Company's established security standards will be provided access to the CLEC's collocation equipment twenty-four (24) hours a day, seven (7) days a week and reasonable access to the Company's restroom facilities. If CLEC employees, agents or contractors request and are granted access to other areas of the Company's premises, a Company employee, agent or contractor may accompany and observe the CLEC employee(s), agent(s) or contractor(s) at no cost to the CLEC.

The Company may use reasonable security measures to protect its equipment, including, for example, enclosing its equipment in its own cage or other separation, utilizing monitored card reader systems, digital security cameras, badges with computerized tracking systems, identification swipe cards, keyed access and/or logs, as deemed appropriate by the Company.

The Company may require CLEC employees and contractors to use a central or separate entrance to the Company's premises, provided, however, that where the Company requires that CLEC employees or contractors access collocated equipment only through a separate entrance, employees and contractors of the Company's affiliates and subsidiaries will be subject to the same restriction.

The Company may construct or require the construction of a separate entrance to access caged and cageless collocation space, provided that each of the following conditions is met: (i) Construction of a separate entrance is technically feasible; (ii) Either legitimate security concerns, or operational constraints unrelated to the incumbent's or any of its affiliates' or subsidiaries competitive concerns, warrant such separation; (iii) Construction of a separate entrance will not artificially delay collocation provisioning; and (iv) Construction of a separate entrance will not materially increase the CLEC's collocation costs.

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16. COLLOCATION SERVICE (Continued)

16.4 Installation and Operation (Continued)

16.4.10 Security Requirements (Continued)(C) Access Cards/Identification (Continued)

Access cards or keys will be provided to no more than a reasonable number of CLEC appointed individuals for each Company premises. All CLEC employees, agents and contractors requesting access to the premises are required to have a photo identification card (ID), which identifies the person by name and the name of the CLEC. The ID must be worn on the individual's exterior clothing while on Company premises. The Company will provide the CLEC with instructions and necessary access cards or keys to obtain access to Company buildings.

The CLEC is required to immediately notify the Company by the most expeditious means, when any CLEC employee, agent or contractor with access privileges to Company buildings is no longer in its employ, or when keys, access cards or other means of obtaining access to Company buildings are lost, stolen or not returned by an employee, agent or contractor no longer in its employ. The CLEC is responsible for the immediate retrieval and return to the Company of all keys, access cards or other means of obtaining access to Company buildings upon termination of employment of an employee and/or termination of service. The CLEC shall be responsible for the replacement cost of keys, access cards or other means of obtaining access when lost, stolen or upon failure of it or its employee, agent or contractor to return them to the Company.

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16. COLLOCATION SERVICE (Continued)

16.4 Installation and Operation (Continued)

16.4.11 Emergency Access

The CLEC is responsible for providing a contact number that is readily accessible 24 hours a day, 7 days a week. The CLEC will provide access to its collocation space at all times to allow the Company to react to emergencies, to maintain the building operating systems (where applicable and necessary) and to ensure compliance with OSHA/Company regulations and standards related to fire, safety, health and environmental safeguards. The Company will attempt to notify the CLEC in advance of any such emergency access. If advance notification is not possible the Company will provide notification of any such entry to the CLEC as soon as possible following the entry, indicating the reasons for the entry and any actions taken which might impact CLEC facilities or equipment and its ability to provide service. The Company will restrict access to CLEC collocation space only to persons necessary to handle such an emergency.

The emergency provisioning and restoration of interconnection service shall be in accordance with Part 64, Subpart D, Paragraph 64.401, of the FCC's Rules and Regulations, which specifies the priority for such activities. The Company reserves the right, without prior notice, to access CLEC collocation space in an emergency, such as fire or other unsafe conditions, or for purposes of averting any threat of harm imposed by the CLEC or CLEC equipment upon the operation of Company equipment, facilities and/or employees located outside the CLEC's collocation space. The Company will notify the CLEC as soon as possible when such an event has occurred.

In case of a Company work stoppage, CLEC employees, contractors or agents will comply with the emergency operation procedures established by the Company. Such emergency procedures should not directly affect CLEC access to its premises or ability to provide service. The CLEC will notify the Company point of contact of any work stoppages by CLEC employees.

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16. COLLOCATION SERVICE (Continued)

16.5 Space Requirements16.5.1 Space Availability

If the Company is unable to accommodate caged and cageless collocation requests at a premises due to space limitations or other technical reasons, the Company will post a list of all such sites on its Website and will update the list within ten (10) calendar days of the date at which a premises runs out of caged and cageless collocation space. This information will be listed at the following public Internet URL:

<http://carrier.frontiercorp.com/crtf/tariffs/>

Where the Company has denied a physical collocation request at a premises due to space limitations or other technical reasons, the Company shall:

- (A) Submit to the state commission, subject to any protective order as the state commission may deem necessary, detailed floor plans or diagrams of the premises which show what space, if any of its affiliates has reserved for future use; and describe in detail, the specific future uses for which the space has been reserved and the length of time for each reservation.
- (B) Allow the CLEC to tour the entire premises of the premises, without charge, within ten (10) calendar days of the tour request.

16.5.2 Minimum/Maximum/Additional Space

The minimum amount of floor space available to each CLEC at the time of the initial application will be twenty-five (25) square feet of caged collocation space or one (1) single bay in the case of cageless collocation. The maximum amount of space available in a specific premise to each CLEC will be limited to the amount of existing suitable space which is technically feasible to support the collocation arrangement requested. Existing suitable space is defined as available space in a premises, which does not require the addition of AC/DC power, heat and air conditioning, battery and/or generator back-up power and other requirements necessary for provisioning collocation services. The Company will not deny a CLEC's collocation request if vacant, unconditioned space is the only space available for collocation. The Company will modify the vacant, unconditioned space to suitable space in order to support the collocation arrangement requested. Additional space requested for an existing caged, cageless and/or adjacent collocation arrangement will be provided on a per request basis, where feasible, and where space is being efficiently used. Additional space requested for an existing caged, cageless and/or adjacent collocation arrangement will be provided on a per request basis, where feasible, and where space is being efficiently used.

Additional space can be requested by a CLEC by completing and submitting a new application form and the applicable non-refundable engineering fee set forth in Section 16.16 following. The Company will not be required to lease or construct additional space when available collocation space has been exhausted.

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16. COLLOCATION SERVICE (Continued)

16.5 Space Requirements (Continued)16.5.3 Use of Space

The Company and CLEC will work cooperatively to determine proper space requirements, and efficient use of space. In addition to other applicable requirements set forth in this tariff, the CLEC shall install all its equipment within its designated area in contiguous line-ups in order to optimize the utilization of space within Company premises. The CLEC shall use the collocation space solely for the purposes of installing, maintaining and operating its equipment to interconnect for the exchange of traffic with the Company and/or for purposes of accessing unbundled network elements. The CLEC shall not construct improvements or make alterations or repairs to the collocation space without the prior written approval of the Company. The collocation space may not be used for administrative purposes and may not be used as CLEC employee(s) work location, office or retail space, or storage. The collocation space shall not be used as the CLEC's mailing or shipping address.

16.5.4 Reservation of Space

The Company reserves the right to manage its own premises conduit requirements and to reserve vacant space for planned facilities. The Company will retain and reserve a limited amount of vacant floor space within its premises for its own specific future uses on terms no more favorable than applicable to other CLECs seeking to reserve collocation space for their future use. If the remaining vacant floor space within a premises is reserved for the Company's and its affiliates' own specific future use, the premises will be exempt from future caged and cageless collocation requests in accordance with the guidelines and procedures in Section 16.5.1. The CLEC shall not be permitted to reserve premises cable space or conduit system. If new conduit is required, the Company will negotiate with the CLEC to determine an alternative arrangement for the specific location. The CLEC will be allowed to reserve collocation space for its caged/cageless arrangements based on its documented forecast provided to the Company and subject to space availability. Such forecast must demonstrate a legitimate need to reserve the space for use on terms no more favorable than applicable to the Company seeking to reserve vacant space for its own specific use. CLEC cageless collocation bays may not be used solely for the purpose of storing CLEC equipment.

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16. COLLOCATION SERVICE (Continued)

16.5 Space Requirements (Continued)16.5.5 Collocation Space Report

Upon request by the CLEC and upon its signing a collocation nondisclosure agreement, the Company will make available a Collocation Space Report with the following information for the premises requested:

- Detailed description and amount of caged and cageless collocation space available;
- Number of telecommunications carriers with existing collocation arrangements;
- Modifications of the use of space since the last Collocation Space Report requested; and,
- Measures being taken, if any, to make additional Collocation spaces available.

The Collocation Space Report is not required prior to the submission of a collocation application for a specific premises in order to determine collocation space availability for the premises. The Collocation Space Report will be provided to a CLEC within ten (10) calendar days of the request, provided the request is submitted during the ordinary course of business. A Collocation Space Report fee will be assessed per request and per premises as set forth in Section 16.16.50.

16.5.6 Reclamation

When a collocation arrangement has been provisioned by the Company, the CLEC must have started installing equipment within a reasonable period of time, not to exceed six (6) months from the date the collocation arrangement is accepted. If the CLEC does not utilize its collocation space within the established time period and has not met the space reservation requirements of Section 16.5.4 preceding, the Company may reclaim the unused collocation space to accommodate another CLEC request or the Company's future space requirements.

The Company shall have the right, for good cause shown, and upon six (6) months' notice, to reclaim any collocation space, cable space or conduit space in order to fulfill its obligation under public service law and its tariffs to provide telecommunication services to its end users. In such cases, the Company will reimburse the CLEC for reasonable direct costs and expenses in connection with such reclamation. The Company will make every reasonable effort to find other alternatives before attempting to reclaim any such space.

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16. COLLOCATION SERVICE (Continued)

16.6 Liability and Indemnification

- 16.6.1 No liability shall attach to the Company for damages arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing the service or facilities (including the obtaining or furnishing of information in respect thereof or with respect to the subscribers or users of the service or facilities) in the absence of gross negligence or willful misconduct.

Subject to the preceding and to the provisions following, with respect to any claim or suit, by a CLEC or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service by the Company for the service for the period during which service was affected.

- 16.6.2 The Company shall not be liable for any act or omission of any other party furnishing a portion of service used in connection with the services herein.

- 16.6.3 The Company is not liable for damages to the CLEC premises resulting from the furnishing of service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Company's gross negligence or willful misconduct.

- 16.6.4 The Company shall be indemnified, defended and held harmless by the CLEC and/or its end user against any claim, loss or damage arising from the use of services offered under this tariff, involving:

- (A) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the material transmitted over the Company's facilities;
- (B) Claims for patent infringement arising from the CLEC's or its end user's acts combining or using the service furnished by the Company in connection with facilities or equipment furnished by the end user or the CLEC;
- (C) All other claims arising out of any act or omission of the end user and/or CLEC in the course of using services provided pursuant to this tariff;
- (D) All claims, including but not limited to injuries to persons or property from voltages or currents, arising out of any act or omission of the CLEC or its end user in connection with facilities provided by the Company, the CLEC, or the end user; or
- (E) The Company shall not be liable to the CLEC or its customers in connection with the provision or use of the services provided under this tariff for indirect, incidental, consequential, reliance or special damages, including (without limitation) damages for lost profits, regardless of the form of action, whether in contract, indemnity, warranty, strict liability, or tort, including (without limitation) negligence of any kind, even if the Company has been advised of the possibility of such loss or damage.

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16. COLLOCATION SERVICE (Continued)

16.6 Liability and Indemnification (Continued)

- 16.6.5 The Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the CLEC from any and all claims by any person relating to such CLEC's use of services so provided.
- 16.6.6 No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff.
- 16.6.7 The Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotion, criminal actions taken against the Company, acts of God and other circumstances beyond the Company's reasonable control.
- 16.6.8 The Company shall not be liable for any act or omission of any other entity furnishing to the CLEC facilities, equipment, or services used in conjunction with the services provided under this tariff. Nor shall the Company be liable for any damages or losses due to unauthorized use of the services or the failure or negligence of the CLEC or CLEC end user, or due to the failure of equipment, facilities, or services provided by the CLEC or its end user.
- 16.6.9 Neither party shall be liable to the other or to any third party for any physical damage to each other's facilities or equipment within the central office, unless caused by the gross negligence or willful misconduct of the party's agents or employees.
- 16.6.10 The CLEC shall indemnify, defend and save harmless the Company from and against any and all losses, claims, demands, causes of action and costs, including attorney's fees, whether suffered, made, instituted or asserted by the CLEC or by any other party or person for damages to property and injury or death to persons, including payments made under any worker's compensation law or under any plan for employees; disability and death benefits, which may arise out of or be caused by the installation, maintenance, repair, replacement, presence, use or removal of the CLEC's equipment or facilities or by their proximity to the equipment or facilities or all parties occupying space within or on the exterior of the Company's central office(s), or by any act or omission of the Company, its employees, agents, former or striking employees, or contractors, in connection therewith, unless caused by gross negligence or willful misconduct on the part of the Company. These provisions shall survive the termination, cancellation, modification or rescission of the tariff for at least 18 months from the date of the termination.

The Company shall indemnify, defend and save harmless the CLEC from and against any and all losses, claims, demands, causes of action and costs, including attorneys' fees, whether suffered, made, instituted or asserted by the Company or by any other party or person for damages to property and injury or death to persons, including payments made under any worker's compensation law or under any plan for employees' disability and death benefits, which may arise out of or be caused by the Company's provision of service within or on the exterior of the central office of by an act or omission of the CLEC, its employees, agents, former or striking employees, or contractors, in connection therewith, unless caused by gross negligence or willful misconduct on the part of the CLEC.

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16. COLLOCATION SERVICE (Continued)

16.6 Liability and Indemnification (Continued)

16.6.10 (Continued)

A Party's obligation to indemnify the other Party as provided herein shall be conditioned upon the following:

- (A) The indemnified Party shall promptly notify the indemnifying Party of any action taken against the indemnified Party relating to the indemnification. However, the failure to give such notice shall release the indemnifying Party from its obligations under this Section only to the extent the failure to give such notice has prejudiced the indemnifying Party.
- (B) The indemnifying Party shall have sole authority to defend any such action, including the selection of legal counsel, and the indemnified Party may engage separate legal counsel only at the indemnified Party's sole cost and expense.
- (C) In no event shall the indemnifying Party settle or consent to any judgment in an action without the prior written consent of the indemnified Party, which consent shall not be unreasonably withheld. However, in the event the settlement or judgment requires a contribution from or affects the rights of the indemnified Party, the indemnified Party shall have the right to refuse such settlement or judgment and, at its own cost and expense, take over the defense against such Loss, provided that in such event the indemnifying Party shall not be responsible for, nor shall it be obligated to indemnify the indemnified Party against the Loss for any amount in excess of such refused settlement or judgment.
- (D) The indemnified Party shall, in all cases, assert any and all provisions in its Tariffs that limit liability to third parties as a bar to any recovery by the third party claimant in excess of such limitation of liability. The indemnified Party shall offer the indemnifying Party all reasonable cooperation and assistance in the defense of any such action.

16.6.11 The CLEC shall indemnify, defend and save harmless the Company from and against any and all losses, claims, demands causes of action, damages and costs, including but not limited to attorney's fees and damages costs, and expense of relocating conduit systems resulting from loss of right-of-way or property owner consents, which may arise out of or be caused by the presence in, or the occupancy of the central office by the CLEC, and/or acts by the CLEC, its employees, agents or contractors.

16.6.12 The CLEC shall indemnify, defend, and hold harmless the Company, its directors, officers and employees, servants, agents, affiliates and parent, from and against any and all claims, cost, expense or liability of any kind, including but not limited to reasonable attorney's fees, arising out of or relating to CLEC installation and operation of its facilities or equipment within the multiplexing node, roof space and transmitter space.

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16. COLLOCATION SERVICE (Continued)

16.6 Liability and Indemnification (Continued)

16.6.13 The CLEC represents, warrants and covenants that it shall comply with all applicable federal, state or local law, ordinance, rule or regulations, including but not limited to, any applicable environmental, fire, OSHA or zoning laws. The CLEC shall indemnify, defend, and hold harmless the Company, its directors, officers and employees, servants agents, affiliates and parent, from and against any all claims, cost, expense or liability of any kind including but not limited to fines or penalties arising out of any breach of the foregoing by the CLEC, its directors, officers, employees, servants, agents, affiliates and parent. The provisions shall survive the termination, cancellation, modification or rescission of the tariff for at least 18 months from the date of the termination.

16.6.14 The Company represents, warrants and covenants that it shall comply with all applicable federal, state or local law, ordinance, rule or regulations, in connection with its provision of service within or on the exterior of the central office, including but not limited to, any applicable environmental, fire, OSHA or zoning laws. The Company shall indemnify, defend, and hold harmless the CLEC, its directors, officers, employees, agents or contractors, from and against any and all claims, cost, expense or liability of any kind including but not limited to fines or penalties arising out of any breach of the foregoing by the Company, its directors, officers and employees, servants, agents, affiliates and parent.

16.6.15 The Company and the CLEC shall be responsible for all persons under their control or aegis working in compliance herewith, satisfactorily, and in harmony with all others working in or on the exterior of the central office and, as appropriate, cable space.

16.7 Insurance

16.7.1 The CLEC shall, at its sole cost and expense, obtain, maintain, pay for and keep in force the following minimum insurance, underwritten by an insurance company(s) having a Best's insurance rating of at least A-, financial size category VII.

- (A) Commercial general liability coverage on an occurrence basis in an amount of \$1,000,000 combined single limit for bodily injury and property damage with a policy aggregate per location of \$2,000,000. This coverage shall include contractual liability.
- (B) Umbrella/Excess Liability coverage in an amount of \$10,000,000 excess of coverage specified in (A) above.
- (C) All Risk Property coverage on a full replacement cost basis insuring all of the CLEC's real and personal property located on or within Company premises. The CLEC may also elect to purchase business interruption and contingent business interruption insurance, knowing that the Company has no liability for loss of profit or revenues should an interruption of service occur.
- (D) Statutory Workers Compensation coverage.
- (E) Employers Liability coverage in an amount of \$500,000 each accident.

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16. COLLOCATION SERVICE (Continued)

16.7 Insurance (Continued)

16.7.1 (Continued)

- (F) Commercial Automobile Liability coverage insuring all owned, hired and non-owned automobiles.

Notwithstanding anything herein to the contrary. The coverage requirements described in (C) through (F) above shall only be required if the CLEC orders collocation services pursuant to this Tariff. The minimum amounts of insurance required in this section may be satisfied by the CLEC purchasing primary coverage in the amounts specified or by the CLEC buying a separate umbrella and/or excess policy together with lower limit primary underlying coverage. The structure of the coverage is at the CLEC's option, so long as the total amount of insurance meets the Company's requirements.

16.7.2 Deductibles

Any deductibles, self-insured retentions (SIR), lost limits, retentions, etc. (collectively, "retentions") must be disclosed on a certificate of insurance provided to the Company, and the Company reserves the right to reject any such retentions in its reasonable discretion. All retentions shall be the responsibility of the CLEC.

16.7.3 Additional Insureds

The Company and its affiliates (which includes any corporation controlled by, controlling or in common control with the Company parent corporation), its respective directors, officers and employees shall be named as additional insureds under all General Liability and Umbrella/Excess Liability Policies obtained by the CLEC. Said endorsement shall provide that such additional insurance is primary insurance and shall not contribute with any insurance or self-insurance that the Company has secured to protect itself. All of the insurance afforded by the CLEC shall be primary in all respects, including the CLEC's Umbrella/Excess Liability insurance. The Company's insurance coverage shall be excess over any indemnification and insurance afforded by the CLEC and required hereby.

16.7.4 Waiver of Subrogation Rights

The CLEC waives and will require all of its insurers to waive all rights of subrogation against the Company (including the Company parent Corporation and any other affiliated and/or managed entity), its directors, officers and employees, agents or assigns, whether in contract, tort (including negligence and strict liability) or otherwise.

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16. COLLOCATION SERVICE (Continued)

16.7 Insurance (Continued)16.7.5 Evidence of Insurance

All insurance must be in effect on or before the Company authorizes access by CLEC employees or placement of CLEC equipment or facilities within the Company's premises and such insurance shall remain in force as long as the CLEC's facilities remain within any space governed by this Tariff. If the CLEC fails to maintain the coverage, the Company may pay the premiums and seek reimbursement from the CLEC. Failure to make a timely reimbursement will result in disconnection of service. The CLEC agrees to submit to the Company a certificate of insurance ACORD Form 25-S (1/95), or latest edition, such certificate to be signed by a duly authorized officer or agent of the Insurer, certifying that the minimum insurance coverage's and conditions set forth herein are in effect, and that the Company will receive at least thirty (30) days notice of policy cancellation, expiration or non-renewal.

At least thirty (30) days prior to the expiration of the policy, the Company must be furnished satisfactory evidence that such policy has been or will be renewed or replaced by another policy. At the Company's request, the CLEC shall provide copies of the insurance provisions or endorsements as evidence that the required insurance has been procured, and that the Company has been named as an additional insured, prior to commencement of any service. In no event shall permitting CLEC access be construed as a waiver of the right of the Company to assert a claim against the CLEC for breach of the obligations established in this section.

16.7.6 Compliance Requirements

The CLEC shall require its contractors to comply with each of the provisions of this insurance section. This includes, but is not limited to, maintaining the minimum insurance coverages and limits, naming the Company (including the Company's parent corporation and any other affiliated and/or managed entity) as an additional insured under all liability insurance policies, and waiving all rights of subrogation against the Company (including the Company's parent Corporation and any other affiliated and/or managed entity), its directors, officers and employees, agents or assigns, whether in contract, tort (including negligence and strict liability) or otherwise. Prior to commencement of any work, the CLEC shall require and maintain certificates of insurance from each contractor evidencing the required coverages. At the Company's request, the CLEC shall supply to the Company copies of such certificates of insurance or require the contractors to provide insurance provisions or endorsements as evidence that the required insurance has been procured. The CLEC must also conform to the recommendation(s) made by the Company's fire insurance company, which the Company has already agreed to or shall hereafter agree to.

16.7.7 Self Insurance

If the CLEC net worth exceeds \$100,000,000, the CLEC may elect to self insure and thereby assume the coverage, protections and payments that otherwise would have been provided or made to or on behalf of the Company under the insurance provisions set forth in this section. If the CLEC self-insures, the CLEC shall furnish to the Company, and keep current, evidence of such net worth that is attested to by one of the corporate officers. The CLEC is subject to the same liability and indemnification provisions set forth herein.

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16. COLLOCATION SERVICE (Continued)

16.8 Confidentiality

In addition to its other confidentiality obligations hereunder, the CLEC shall not use or disclose and shall hold in confidence all information of a competitive nature provided to it by the Company in connection with collocation, or known to a CLEC as a result of its access to Company premises, or as a result of the interconnection of its equipment to Company facilities. Similarly, the Company shall not use or disclose and shall hold in confidence all information of a competitive nature provided to it by a CLEC in connection with collocation, or known to the Company as a result of the interconnection of the CLEC's equipment to Company facilities. Such information is to be considered proprietary and shared within the Company and the CLEC on a need to know basis only. Neither the Company nor the CLEC shall be obligated to hold in confidence information that:

- Was already known to the CLEC free of any obligation to keep such information confidential;
- Was or becomes publicly available by other than unauthorized disclosure; or
- Was rightfully obtained from a third party not obligated to hold such information in confidence.

16.9 Casualty

If the collocation equipment location in the Company premises is rendered wholly unusable through no fault of the CLEC, or if the building shall be so damaged that the Company shall decide to demolish it, rebuild it, or abandon it for premises purposes (whether or not the demised premises are damaged in whole or in part), then, in any of such events, the Company may elect to terminate the collocation arrangements in the damaged building by providing written notification to CLECs as soon as practicable but no later than one hundred eighty (180) calendar days after such casualty, specifying a date for the termination of the Collocation arrangements. The termination date shall not be more than sixty (60) calendar days after the giving of such notice. Upon the date specified in such notice, the term of the collocation arrangement shall expire as fully and completely as if such date were the date set forth for the termination of the arrangement. CLECs shall immediately quit, surrender and vacate the premises without prejudice. Unless the Company serves a termination notice as provided for herein, it shall make the repairs and restorations with all reasonable expedition, subject to delays due to adjustment of insurance claims, labor troubles and causes beyond the Company's reasonable control. After any such casualty, CLECs shall cooperate with the Company's restoration by removing from the collocation space, as promptly as reasonably possible, all of their salvageable inventory and movable equipment, furniture and other property. The Company will work cooperatively with the CLECs to minimize any disruption to service, resulting from any damage. The Company shall provide written notification to CLECs detailing its plans to rebuild and will restore service as soon as practicable. In the event of termination, the Company's rights and remedies against CLECs in effect prior to such termination, and any fees owing, shall be paid up to such date. Any advance payments of fees made by CLECs for periods after such date, shall be returned.

16.10 Termination of Service16.10.1 Grounds for Termination

Failure by the CLEC to comply with the terms and conditions of this tariff may result in termination of service.

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16. COLLOCATION SERVICE (Continued)

16.10 Termination of Service (Continued)

16.10.1 Grounds for Termination (Continued)

Collocation arrangements will automatically terminate if the premises in the, which the collocation space is located is closed, decommissioned or sold and no longer houses the Company's network facilities. At least one hundred eighty (180) days written notice will be given to the CLEC of events which may lead to the automatic termination of any such arrangement pursuant to this tariff, except when extraordinary circumstances require a shorten interval. In such cases, the Company will provide notice to the CLEC as soon as practical. The Company will work cooperatively with the CLEC to minimize any potential for service interruption resulting from such actions.

In addition to the other grounds for termination of collocation services set forth herein, the Company also reserves the right to terminate such services upon thirty (30) calendar days notice in the event the CLEC is not in conformance with Company standards and requirements, and/or imposes continued disruption and threat of harm to Company employees and/or network, or the Company's ability to provide service to other CLECs.

16.10.2 Effects of Termination

A CLEC must provide a minimum of thirty (30) calendar days written notice if the CLEC elects to terminate an existing collocation arrangement after acceptance of the collocation space. All monthly recurring charges will continue for thirty (30) calendar days from the date of the termination notice, or until the collocation space is vacated, whichever is longer.

If a CLEC has paid a non-recurring charge(s) for an asset in a collocation arrangement and is succeeded by another CLEC who uses the same asset, the initial CLEC will be credited the remaining undepreciated amount of the asset upon occupancy by the subsequent CLEC. The subsequent CLEC will be responsible for paying the remaining undepreciated amount of the cost. If the Company uses an asset for which a CLEC paid a non-recurring charge, the Company will make a pro rata refund to the CLEC. For purposes of calculating prorated refunds to the CLEC, the Company will use the economic life of the asset.

Upon the termination of collocation service, the CLEC shall disconnect and remove its equipment from the designated collocation space. Due to physical and technical constraints, removal of CLEC entrance facility cable will be at the Company's option. The Company reserves the right to remove CLEC equipment if the CLEC fails to remove and dispose of the equipment within thirty (30) calendar days of discontinuance. The CLEC will be charged the appropriate additional labor charge in Section 16.16 following for removal of such equipment. Upon removal by the CLEC of all its equipment from the collocation space, it will reimburse the Company for the cost to restore the collocation space to its original condition at time of occupancy. The cost will be applied based on the additional labor charges rate set forth in Section 16.16 following.

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16. COLLOCATION SERVICE (Continued)

16.10 Termination of Service (Continued)16.10.3 Cancellations and Acceptance Delays

If a CLEC elects to cancel a request for collocation when construction is in progress and prior to acceptance of the collocation space, the CLEC must do so in writing. Engineering/Major Augment fees submitted with the application and all other non-recurring charges for the Company's costs incurred in providing the collocation arrangement will not be refunded. No monthly recurring charges will be billed to the CLEC.

If a CLEC elects to not accept a completed collocation arrangement, the CLEC must provide written notice within 30 calendar days of the scheduled completion date to avoid incurring any monthly recurring charges. Engineering/Major Augment fees submitted with the application and all other non-recurring charges for the Company's costs incurred in providing the collocation arrangement will not be refunded.

16.11 Miscellaneous

The Company retains ownership of premises floor space, adjacent land and equipment used to provide all forms of collocation. The Company reserves for itself and its successors and assignees, the right to utilize the premises space in such a manner as will best enable it to fulfill its service requirements. The CLEC does not receive, as a result of entering into a collocation arrangement, any right, title or interest in the Company wire center facility, the multiplexing node, multiplexing node enclosure, cable, cable space, cable racking, vault space or conduit space other than as expressly provided herein. To the extent that a CLEC requires use of a Company local exchange line, it must order a business local exchange access line (B1). A CLEC may not use Company official lines.

16.12 Virtual Collocation16.12.1 Description

- (A) Under virtual collocation, the Company installs and maintains CLEC provided equipment, which is dedicated to the exclusive use of the CLEC in a collocation arrangement. A CLEC provides fiber-optic facilities through Company entrance manholes for connection to the CLEC virtually collocated transmission equipment that provides interconnection to Company facilities located in the premises.

The physical point of interface for connection to the virtual arrangement is referred to as manhole zero. From this manhole into the premises, the Company shall assume ownership of and maintain the fiber. From this manhole toward the CLEC's location, the fiber optic cable remains the CLEC's responsibility, with the CLEC performing all servicing and maintaining full ownership. If the CLEC is purchasing Company provided unbundled interoffice facilities as transport, the CLEC entrance fiber is not required. All elements/services shall be connected to the output cables of the virtual collocation arrangement using Company designated cable assignments, not channel assignments.

- (B) Virtual collocation is offered on a first come, first served basis and is provided subject to the availability of space and facilities in each premises where virtual collocation is requested.

- (C) If the CLEC requests virtual collocation of equipment other than the standard virtual arrangement, the CLEC and Company will mutually agree upon the type of equipment to be virtually collocated.

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16. COLLOCATION SERVICE (Continued)

16.12 Virtual Collocation (Continued)16.12.2 Implementation Intervals and Planning

- (A) The Company and the CLEC shall work cooperatively to jointly plan the implementation milestones. The Company and the CLEC shall work cooperatively in meeting those milestones and deliverables as determined during the joint planning process. A preliminary schedule will be developed outlining major milestones including anticipated delivery dates for the CLEC-provided transmission equipment and for training.
- (B) The Company will notify the CLEC of issues or unanticipated delays, as they become known. The Company and the CLEC shall conduct additional joint planning meetings, as reasonably required, to ensure all known issues are discussed and to address any that may impact the implementation process. Planning meetings shall include establishment of schedule, identification of tests to be performed, spare plug-in/card requirements, test equipment, and determination of the final implementation schedule.
- (C) The implementation interval is seventy-six (76) business days for all standard arrangement requests which were properly forecast six months prior to the application dates subject to the tariff provisions governing forecasting and capacity. The CLEC shall deliver the virtual collocation equipment to the Company premises by business day 40. The Company and the CLEC shall work cooperatively to schedule each site on a priority-based order. The Company and the CLEC shall mutually agree upon intervals for non-standard arrangements.

16.12.3 Transmission Failure

In the event of a transmission failure, the obligation to determine fault location, regardless of whether the fiber span is equipped with optical regeneration equipment, lies with the transmitting end. It is the responsibility of the receiving end to report incoming signal loss to the transmitting end.

16.12.4 Accommodations

- (A) Upon receipt of a completed application and associated Virtual Engineering fee, the Company will conduct an application review, engineering review and site survey at the requested premises. The Company will notify the CLEC within eight (8) business days of the results of this review and site survey.
- (B) The dedicated terminal equipment inside the Company's premises shall be provided by the CLEC and leased to the Company for the sum of one dollar after successful installation and equipment testing by the Company. The term of the operating lease will run for the duration of the virtual collocation arrangement, at which time the CLEC will remove the equipment. The CLEC will retain ownership of this equipment inside the premises. The Company will operate and maintain exclusive control over this equipment inside the premises.
- (C) Where the Company uses approved contractors for installation, maintenance or repair of Virtual collocation arrangements, the CLEC may hire the same approved contractors directly for installation; maintenance or repair of CLEC designated equipment.

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16. COLLOCATION SERVICE (Continued)

16.12 Virtual Collocation (Continued)16.12.4 Accommodations (Continued)

- (D) Where the Company does not use contractors, CLEC designated equipment and CLEC provided facilities used in the provision of Virtual collocation will be installed, maintained and repaired by the Company. The Company will maintain and repair the CLEC designated equipment under the same timeframe and standards as its own equipment.
- (E) CLEC personnel are not allowed on the Company premises to maintain and repair Virtual collocation equipment.
- (F) The Company shall monitor local premises and environmental alarms to support the equipment. The Company will notify the CLEC if a local office alarm detects an equipment affecting condition.
- (G) The Company will be responsible to pull the fiber into and through the cable entrance facility (i.e., vault) to the virtual collocation arrangement. All installations into the cable entrance facility are performed by Company personnel or its agents.
- (H) No virtual collocation arrangement will be placed in service by the Company until necessary training has been completed (refer to Section 16.12.11).

16.12.5 Plug-ins and Spare Cards

- (A) When a plug-in/card is determined by the Company to be defective, the Company will label the plug-in as defective and place it in the CLEC-dedicated plug-in/card storage cabinet. The CLEC will be notified when the plug-in/card is replaced.
- (B) The Company will not provide spare plug-ins/cards under any circumstances, nor is the Company responsible for the CLEC's failure to replace defective plug-ins/cards. The Company shall not be held responsible if the CLEC provides an inadequate supply of plug-ins/cards. The Company will segregate and secure the CLEC-provided maintenance spares in the CLEC-provided spare plug-in/card cabinet.
- (C) The CLEC shall provide the shop-wired piece of equipment fully pre-equipped with working plug-ins/cards. In addition, the CLEC shall provide the Company with maintenance spares for each plug-in/card type. The number of maintenance spares shall be the manufacturer's recommended amount, unless otherwise mutually agreed by the Company and the CLEC, provided however, that in no event shall the number of spare plug-ins/cards be less than two of each type. These spares must be tested by the CLEC prior to delivery to the Company.
- (D) In addition to maintenance spares, the CLEC will also provide any unique tools or test equipment required to maintain, turn-up, or repair the equipment.

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16. COLLOCATION SERVICE (Continued)

16.12 Virtual Collocation (Continued)16.12.5 Plug-ins and Spare Cards (Continued)

- (E) Upon receiving notification from the Company that a plug-in/card has been replaced, the CLEC is then responsible to contact the Company operations manager to arrange exchange and replacement of the plug-in/card. Exchanged, pre-tested spares shall be provided within one week of replacement of a defective plug-in/card.
- (F) Subject to premises space availability, the CLEC shall have the option of providing a stand-alone spare plug-in/card cabinet(s) or a rack-mountable spare plug-in/card cabinet(s), to the Company's specification, to house the spare plug-ins/cards. The spare plug-in/card cabinet(s) and minimum number of maintenance spares must be provided before the virtual collocation arrangement is completed and service is established.

16.12.6 Safety and Technical Standards

- (A) It is the CLEC's responsibility to demonstrate and provide to the Company adequate documentation from an accredited source certifying compliance.
- (B) CLEC equipment must conform to the same specific risk/safety/hazard standards which the Company imposes on its own premises equipment as defined in RNSA – NEB – 95 – 0003, Revision 10 or higher.
- (C) The Company reserves all rights to terminate, modify or reconfigure the provision of service to the CLEC if, in the discretion of the Company, provision of service to the CLEC may in any way interfere with or adversely affect the Company's network or its ability to service other CLECs.
- (D) All CLEC equipment to be installed in Company premises must fully comply with the GR – 000063 – CORE, GR – 1089 – CORE and the Company's premises environmental and transmission standards in effect at the time of equipment installation. The equipment must also comply with the requirements in NIP 74165, as they relate to fire, safety, health, environmental, and network safeguards.
- (E) CLEC equipment is not required to meet the same performance and reliability standards as the Company imposes on its own equipment as defined in RNSA – NEB – 95 – 0003, Revision 10 or higher. The CLEC may install equipment that has been deployed by the Company for five years or more with a proven safety record.

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16. COLLOCATION SERVICE (Continued)

16.12 Virtual Collocation (Continued)16.12.6 Safety and Technical Standards (Continued)

- (F) All the CLEC's entrance facilities and splices must comply with TR – TSY – 00020, TR – NWT – 001058, BR – 760 – 200 – 030 and SR – TAP – 001421 as they relate to fire, safety, health, environmental safeguards and interference with the Company's services and facilities. Such requirements include, but are not limited to the following: (1) The fibers must be single mode; (2) The fiber optic units must be of loose tube (12 fibers) or ribbon (12 fibers) design; (3) The fiber cable must be marked according to the cable marking requirements in GR – 20 – CORE, Section 6.2.1 – 4; (4) The fiber must be identified according to the fiber and unit identification (color codes) in GR – 20 – CORE, Section 5.2.5; (5) Unless otherwise mutually agreed, the outer cable jacket shall consist of a polyethylene resin, carbon black, and suitable antioxidant system; and (6) Silica fibers shall be fusible with a commercially available fusion splicer(s) that is commonly used for this operation.

16.12.7 Control Over Premises Based Equipment

The Company exercises exclusive physical control over the premises-based transmission equipment that terminates the CLEC's circuits and provides the installation, maintenance, and repair services necessary to assure proper operation of the virtually collocated facilities and equipment. Such work will be performed by the Company under the direction of the CLEC.

16.12.8 Removal of Equipment

The Company reserves the right to remove facilities and equipment from its list of approved products if such products, facilities and equipment are determined to be no longer compliant with NEBS standards or GR – 1089 – CORE.

16.12.9 Installation and Trouble Resolution

The Company will process and prioritize the trouble ticket in the same manner it does for its own equipment, including the dispatch of a technician to the equipment. The technician will contact the CLEC at the number provided and service the equipment as instructed and directed by the CLEC.

16.12.10 Placement, Removal and Monitoring of Facilities and Equipment

- (A) From manhole zero toward the CLEC's location the fiber optic cable remains the CLEC's responsibility, with the CLEC performing all servicing and maintaining full ownership.
- (B) The CLEC has the responsibility to remotely monitor and control their circuits terminating in the Company's premises. However, the CLEC will not enter the Company's premises under virtual collocation arrangements.

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16. COLLOCATION SERVICE (Continued)

16.12 Virtual Collocation (Continued)16.12.10 Placement, Removal and Monitoring of Facilities and Equipment (Continued)

- (C) Performance and surveillance monitoring and trouble isolation shall be provided by the CLEC. A clear distinction must be made by the CLEC when submitting reports of troubles on the Company services/elements connected to the virtually collocated equipment and reports of troubles with the collocated equipment. The former can be handled using Company technicians and standard processes. The latter will require specially trained technicians familiar with the collocated equipment (refer to Section 16.12.11).
- (D) When the CLEC isolates trouble and determines that a Company technician should be dispatched to the equipment location for a servicing procedure, the CLEC shall enter a trouble ticket with the Company. The CLEC shall provide standard trouble information, including the virtual collocation arrangement's circuit identification, nature of the activity request, and the name and telephone number of the CLEC's technician/contact.
- (E) Responses to all equipment servicing needs will be at the CLEC's direction. Maintenance will not be performed without the CLEC's direct instruction and authorization.
- (F) If the CLEC is providing its own transport fiber for the virtual collocation arrangement, the CLEC will arrange placement of the fiber into manhole zero with enough length (as designated by the Company) to reach the virtual collocation arrangement.
- (G) Maintenance activity (trouble in the equipment) is to be tested, isolated and evaluated by the CLEC. Company technicians will perform the instructed activities on the equipment as specifically directed by the CLEC.
- (H) The CLEC shall provide, own, and operate the terminal equipment at its site outside the Company's premises.

16.12.11 Use of Non-Standard Equipment

- (A) When a CLEC requests a virtual collocation arrangement consisting of equipment which the Company does not use in its network nor has deployed in that particular premises to provide service to itself or another CLEC, the CLEC shall be responsible for training 50%, but no fewer than five, of the Company technicians in the administrative work unit responsible for servicing the equipment. Any special tools or electronic test sets that the Company does not have at the premises involved must be provided by the CLEC with adequate manufacturer's training.

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16. COLLOCATION SERVICE (Continued)

16.12 Virtual Collocation (Continued)16.12.11 Use of Non-Standard Equipment (Continued)

- (B) The CLEC is responsible to arrange and pay all costs (including but not limited to transportation and lodging for Company technicians) to have Company technicians professionally trained by appropriate trainers certified on the specific equipment to be used to provide the virtual collocation arrangement to the CLEC. The CLEC shall also pay for the Company technicians' time subject to tariffed rates. When travel is required, travel expenses associated with training will be charged to the CLEC based on ticket stubs and/or receipts. This includes paying for mileage according to the IRS rates for personal car mileage or airfare, as appropriate. The CLEC also has the option of arranging and paying for all travel expenses for Company technicians directly.
- (C) In the event of an equipment upgrade, the CLEC must provide secondary training subject to the provisions contained herein.

16.12.12 Additions and Rearrangements

Once the CLEC has established a virtual collocation arrangement, changes to the existing configuration, (including but not limited to, expanding, upgrading, and/or reconfiguring the current equipment) are considered rearrangements to that virtual collocation arrangement. If the CLEC decides to rearrange an existing virtual collocation arrangement, the CLEC must submit a new application outlining the details of the rearrangement along with a Virtual Engineering/Major Augment fee.

16.12.13 Application of Rates and Charges

(A) Virtual Engineering Fee

The Company will require a Virtual Engineering/Major Augment fee (NRC) per virtual collocation request, per premise or other Company location where the CLEC requests to establish virtual collocation. A Virtual Engineering/Major Augment fee is required to be submitted by the CLEC with its application. This fee applies for all new virtual collocation arrangements as well as subsequent additions to an existing arrangement, and provides for application processing, and for the Company's performance of an initial site visit and an engineering evaluation.

If the CLEC cancels or withdraws its request for a virtual collocation arrangement prior to turn-up, the CLEC will be liable for all costs and liabilities incurred by the Company in developing, establishing, or otherwise furnishing the virtual collocation arrangement up to the point of cancellation or withdrawal.

(B) Other Virtual Collocation Rate Elements

The application, description, and rates of other Virtual Collocation rate elements are described in Sections 16.15 and 16.16.

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16. COLLOCATION SERVICE (Continued)

16.12 Virtual Collocation (Continued)16.12.14 Conversions

Requests for converting Virtual Collocation arrangements to Caged or Cageless arrangements shall be submitted and designated as an Augment Application described in Section 16.3.5. Requests for converting a Virtual arrangement to a Cageless arrangement that requires no physical changes to the arrangement will be assessed a Minor Augment fee. All other conversion requests for Virtual to Caged or Cageless will be assessed an Engineering/Major Augment Fee and other applicable charges. The Company will notify the CLEC within ten (10) business days following receipt of the completed Augment Application if the CLEC conversion request is accepted or denied. When converting a Virtual arrangement to a Caged or Cageless arrangement, the CLEC's equipment may need to be relocated. The CLEC will be responsible for all costs associated with the relocation of its equipment as described in Section 16.3.7 preceding.

16.13 Microwave Collocation

Microwave collocation is available on a first-come first-served basis where technically feasible. The microwave equipment may include microwave antenna(s), mounts, towers or other antenna support equipment on the exterior of the building, and radio transmitter/receiver equipment located either inside or on the exterior of the building. All microwave antennas must be physically interconnected to Company facilities through the collocation arrangement.

16.13.1 Accommodations

- (A) The Company will provide space within the cable riser, cable rack support structures and between the transmitter/receiver space and the roof space needed to reach the physical or virtual collocation arrangement and to access the Company's interconnection point. Waveguide may not be placed in Company cable risers or racks. The Company reserves the right to prohibit the installation of waveguide, metallic conduit and coaxial cable through or near sensitive equipment areas. The route of the waveguide and/or coaxial cable as well as any protection required will be discussed during the pre-construction survey.
- (B) The Company will designate the space in, on or above the exterior walls and roof of the premises, which will constitute the roof space or transmitter/receiver space. The Company may require the CLEC's transmitter/receiver equipment to be installed in a locked cabinet, which may be free standing, wall mounted or relay rack mounted. The Company may enclose the CLEC's multiplexing node or transmitter/receiver equipment in a cage or room.
- (C) At the option of the Company, the antenna support structure shall be built, owned and maintained by either the Company or by the CLEC. The Company reserves the right to use existing support structures for a CLEC's antenna, subject to space and capacity limitations. The Company also reserves the right to use any unused portion of a support structure owned by a CLEC for any reason, subject to the provisions set forth below. It shall be the responsibility of the owner of the support structure to maintain a record of the net book value of the structure. When the Company is the owner of the structure, it shall keep such records in accordance with the FCC's Part 32 Uniform System of Accounts. When the CLEC is the owner of the structure, it shall keep such records in accordance with Generally Accepted Accounting Principles.

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16. COLLOCATION SERVICE (Continued)

16.13 Microwave Collocation (Continued)16.13.1 Accommodations (Continued)

- (D) The owner of the support structure shall use reasonable efforts to accommodate requests by other CLECs to use the support structure for microwave interconnection on a first-come first-served basis.
- (E) For those interconnecting via microwave facilities, transmitter/receiver equipment may be located in the CLEC's interior collocation space, or in a separate location inside or on the exterior of the building as determined by the Company.

16.13.2 Security

- (A) The Company will permit the CLEC's employees, agents and contractors approved by the Company to have access to the areas where the CLEC's microwave antenna and associated equipment (e.g., tower and support structure, transmitter/receiver equipment, and waveguide and/or coaxial cable) are located during normal business hours for installation and routine maintenance, provided that the CLEC employees, agents and contractors comply with the policies and practices of the Company pertaining to fire, safety and security. Such approval will not be unreasonably withheld. During non-business hours, the Company will provide access on a per event basis.
- (B) The Company will also permit all approved employees, agents and contractors of the CLEC to have access to the CLEC's cable and associated equipment (e.g., repeaters). This will include access to riser cable, cableways, and any room or area necessary for access.

16.13.3 Safety and Technical Standards

- (A) The Company reserves the right to remove facilities and equipment from its list of approved products if such products, facilities and equipment are determined to be no longer compliant with NEBS standards or electromagnetic compatibility and electrical safety generic criteria for network telecommunication equipment specified in GR - 1089 - CORE. The Company will provide 90 days notice of the change unless it is due to an emergency, which renders notice impossible.
- (B) The Company reserves the right to review wind or ice loadings, etc., for antennas over 18 inches in diameter or for any multiple antenna installations, and to require changes necessary to insure that such loadings meet generally accepted engineering criteria for radio tower structures.
- (C) The minimum height of equipment placement, such as microwave antennas, must be eight feet from the roof. For masts, towers and/or antennas over 10 feet in height, the CLEC or if applicable, the Company, shall have the complete structure, including guys and supports, inspected every two years by an acceptable licensed professional engineer of its choice specializing in this type of inspection. For CLEC owned structures that are solely for the use of one CLEC's antenna(s), such inspection will be at the CLEC's own cost and expense. For structures used by multiple CLECs, the costs associated with such inspection shall be apportioned based on relative capacity ratios. A copy of this report will be filed with the Company within 10 days of the inspection. The owner shall be responsible to complete all maintenance and/or repairs, as recommended by the engineer, within 90 days.

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16. COLLOCATION SERVICE (Continued)

16.13 Microwave Collocation (Continued)16.13.3 Safety and Technical Standards (Continued)

- (D) The CLEC shall provide written notice to the Company of any complaint (and resolution of such complaint) by any governmental authority or others pertaining to the installation, maintenance or operation of the CLEC's facilities or equipment located in roof space or transmitter/receiver space. The CLEC also agrees to take all necessary corrective action.
- (E) All CLEC microwave equipment to be installed in or on the exterior of the Company premises must be on the Company's list of approved products, or equipment that is demonstrated as complying with the technical specifications described herein. Where a difference may exist in the specifications, the more stringent shall apply.
- (F) The CLEC must comply with Company technical specifications for microwave collocation interconnection specified in NIP – 74171 and the Company's digital switch environmental requirements specified in NIP – 74165, as they relate to fire, safety, health, environmental, and network safeguards, and ensure that CLEC provided equipment and installation activities do not act as a hindrance to Company services or facilities. ~~The CLEC's equipment placed in or on roof space or transmitter/receiver space must also~~ comply with all applicable rules and regulations of the FCC and the FAA.
- (G) CLEC facilities shall be placed, maintained, relocated or removed in accordance with the applicable requirements and specifications of the current edition of NIP – 74171, national electric code, the national electrical safety code, rules and regulations of the OSHA, and any governing authority having jurisdiction.
- (H) All CLEC microwave facilities must comply with Bellcore specifications regarding microwave and radio based transmission and equipment, CEF, BR – 760 – 200 – 030, and SR – TAP – 001421; and the Company's practices as they relate to fire, safety, health, environmental safeguards transmission and electrical grounding requirements, or interference with Company services or facilities.
- (I) The equipment located in, on or above the exterior walls or roof of the Company's building must either be on the Company's list of approved products or fully comply with requirements specified in GR – 63 – CORE, GR – 1089 – CORE and NIP 74171. This equipment must also comply with NIP – 74160, premises engineering environmental and transmission standards as they relate to fire, safety, health, environmental safeguards, or interference with Company service or facilities.
- (J) Each transmitter individually and all transmitters collectively at a given location shall comply with appropriate federal, state and/or local regulations governing the safe levels of radio frequency radiation. The minimum standard to be met by the CLEC in all cases is specified in ANSI C95.1 – 1982.

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16. COLLOCATION SERVICE (Continued)

16.13 Microwave Collocation (Continued)16.13.3 Safety and Technical Standards (Continued)

- (K) CLEC equipment must conform to the same specific risk, safety, hazard standards which the Company imposes on its own premises equipment as defined in RNSA – NEB – 95 – 0003, Revision 10 or higher. CLEC equipment is not required to meet the same performance and reliability standards as the Company imposes on its own equipment as defined in RNSA – NEB – 95 – 0003, Revision 10 or higher.

16.13.4 Placement and Removal of Facilities and Equipment

- (A) Prior to installation of the CLEC's facilities or transmission equipment for microwave interconnection, the CLEC must obtain at its sole cost and expense all necessary licenses, permits, approvals, and/or variances for the installation and operation of the equipment and particular microwave system, and when applicable, for any towers or support structures, as may be required by authorities having jurisdiction.
- (B) The CLEC is not permitted to penetrate the building exterior wall or roof when installing or maintaining transmission equipment and support structures. All building penetration will be done by the Company or a hired agent of the Company.
- (C) Any CLEC's equipment used to produce or extract moisture must be connected to existing or newly constructed building or roof top drainage systems, at the expense of the CLEC.
- (D) The CLEC will be responsible for supplying, installing, maintaining, repairing and servicing the following microwave specific equipment: Waveguide, waveguide conduit, and/or coaxial cable, the microwave antenna and associated tower and support structure and any associated equipment; and the transmitter/receiver equipment and any required grounding.
- (E) The CLEC may install equipment that has been deployed by the Company for five years or more with a proven safety record.

16.13.5 Moves, Replacements or other Modifications

Where the CLEC intends to modify, move, replace or add to equipment or facilities within or about the roof space or transmitter/receiver space(s) and requires special consideration (e.g., use of freight elevators, loading dock, staging area, etc.), the CLEC must request and receive written consent from the Company. Such consent will not be unreasonably withheld. The CLEC shall not make any changes from initial installation in terms of the number of transmitter/receivers, type of radio equipment, power output of transmitters or any other technical parameters without the prior written approval of the Company.

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16. COLLOCATION SERVICE (Continued)

16.13 Microwave Collocation (Continued)16.13.6 Space and Facilities

- (A) Monthly rates are applicable to each microwave CLEC for the space (generally on the premises roof) associated with Company or CLEC owned antenna support structures. The rate is calculated using the rate per square foot, multiplied by the square footage of the footprint, which resultant is multiplied by the CLEC's Relative Capacity Ratio (RCR), (i.e., the sum of the RCRs of each of the CLEC's antennas).
- (B) Square footage for the footprint will be based on the length multiplied times width of the entire footprint formed on the horizontal plane (generally the roof top) by the antenna(s), tower(s), mount(s), guy wires and/or support structures used by the CLEC. For a non-rectangular footprint, the length will be measured at the longest part of the footprint and the width will be the widest part of the footprint.
- (C) The owner of the support structure may charge CLECs proposing to use the structure, on a one-time basis, for the following costs and/or values. Any incremental costs associated with installing the user's antenna, including but not limited to, the costs of engineering studies, roof penetrations, structural attachments, support structure modification or reinforcement, zoning and building permits. A portion of the net book value of the support structure based on the RCR of the user's proposed antennae to be mounted on the structure. A user's RCR represents the percent of the total capacity of the support structure used by user's antennae on the structure. Spare capacity shall be deemed to be that of the owner of the structure. RCRs shall be expressed as a two place decimal number, rounded to the nearest whole percent. The sum of all users' RCRs and the owner's RCR shall at all times equal 1.00. It shall be the responsibility of the owner of the structure to provide the proposed user the net book value of the structure at the time of the proposed use. Upon request, the owner shall also provide the proposed user accounting records or other documentation supporting the net book value.
- (D) The owner of the structure may not assess other users of the structure any charges in addition to the one-time charge described above, except that the owner of the structure may assess other users a proportionate share of inspection costs and the Company may assess microwave CLECs monthly recurring charges for use of its roof space. At the time a CLEC (including the owner) proposes to attach additional antennae to an existing support structure, it shall be the responsibility of that CLEC to obtain, at their cost and expense, an engineering analysis by a registered structural engineer to determine the relative capacity ratio of all antennae on the structure, including the proposed antennae.

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16.13 Microwave Collocation (Continued)16.13.6 Space and Facilities (Continued)

- (E) When a CLEC is the owner of the structure, the proposed user shall pay the owner directly the one-time charge as set forth above. When the Company is the owner of the support structure, it shall determine the charge on an individual case basis. In the event that a CLEC who owns the support structure fails to comply with these provisions, at the Company's option, ownership of the support structure shall transfer to the Company.
- (F) Costs incurred by the Company to conduct a review for wind or ice loadings etc., for antennas over 18 inches in diameter, or for any multiple antenna installation, and any changes which may be required thereto in order to insure that such loadings meet generally accepted engineering criteria for radio tower structures, will be billed to the CLEC.

16.13.7 Emergency Power and/or Environmental Support

In the event special work must be done by the Company to provide emergency power or environmental support to the transmitter/receiver equipment or antenna, the CLEC will be billed on a time and materials basis for the costs incurred.

16.13.8 Escorting

When a CLEC is escorted by a qualified Company employee for access to the roof space, transmitter/receiver space, or cable risers and racking for maintenance, the miscellaneous labor charges as set forth in Section 16.16.51 will apply.

16.14 Rate Regulations16.14.1 Rates and Charges

Except as otherwise described herein, the rates for Company collocation services provided pursuant to this tariff are set forth in Section 16.16 following. The tariffed rates herein may be superseded by rates contained in future regulatory orders or as otherwise required by legal requirements.

16.14.2 Billing and Payment

- (A) The initial payment of nonrecurring charges (NRCs) shall be due and payable in accordance with Section 16.4.1 preceding. The balance of the NRCs and all related monthly recurring service charges will be billed to the CLEC when the Company provides CLEC access to the caged, cageless or adjacent collocation arrangement and shall be payable in accordance with applicable established payment deadlines.

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16. COLLOCATION SERVICE (Continued)

16.14 Rate Regulations (Continued)16.14.2 Billing and Payment (Continued)

- (B) The Company will apply charges (e.g., nonrecurring and recurring rates for entry fiber, power, etc.) and commence billing for the virtual collocation arrangement upon completion of the installation, when it shall have finished all elements of the installation under its control. The readiness of the CLEC to utilize the completed virtual collocation arrangement will not impair the right of the Company to commence billing.
- (C) The Company shall charge the CLEC for all costs incurred in providing the virtual collocation arrangement, including, but not limited to, the Company's planning, engineering and installation time and costs incurred by the Company for inventory services. Any and all expenses associated with placing the CLEC's fiber in manhole zero, including license fees, shall be the responsibility of the CLEC.

16.15 Description and Application of Rate Elements16.15.1 Non-Recurring Charges

The following are non-recurring charges (one-time charges) that apply for specific work activity.

(A) Engineering/Major Augment Fee

The Engineering/Major Augment Fee applies for each initial Caged, Cageless, Virtual, or Microwave collocation request and major augment requests for existing Caged, Cageless, and Virtual collocation arrangements. This charge recovers the costs of the initial walkthrough to determine if there is sufficient collocation space, the best location for the collocation area, what building modifications are necessary to provide collocation, and if sufficient DC power facilities exist in the premises to accommodate collocation. This fee also includes charges for the total time for the Building Services Engineer, Outside Plant and Central Office Engineers to attend status meetings.

(B) Minor Augment Fee

The Minor Augment Fee applies for each minor augment request of an existing Caged, Cageless, Virtual, or Microwave collocation arrangement that does not require additional AC or DC power systems, HVAC system upgrades, or additional cage space. Minor augments are those requests that require the Company to perform a service or function on behalf of the CLEC including, but not limited to installation of Virtual equipment cards or software upgrades, removal of Virtual equipment, requests to pull cable from exterior microwave facilities, and requests to terminate DSO, DS1 and DS3 cables.

(C) Access Card Administration

The Access Card Administration rate covers activities associated with the issuance and management of premises access cards. The rate is applied on a per card basis.

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16. COLLOCATION SERVICE (Continued)

16.15 Description and Application of Rate Elements (Continued)16.15.1 Non-Recurring Charges (Continued)(D) Cage Enclosure

The Cage Enclosure rate is applied per caged arrangement. This rate includes the labor and materials to recover the costs incurred in constructing the CLEC's cage, cage gate, and grounding bar. There are five caged enclosure rate elements based on the size of the cage: 25 to 100 square feet; 101 to 200 square feet; 201 to 300 square feet; 301 to 400 square feet; and 401 to 500 square feet after cage.

(E) Cage Enclosure Augment

The Cage Enclosure Augment rate is applied per square foot of fencing when a CLEC requests additional fencing for an existing caged arrangement.

(F) BITS Timing

The non-recurring charge for BITS Timing includes engineering, materials, and labor costs to wire a BITS port to the CLEC's equipment. If requested, it is applied on a per project basis.

(G) Overhead Superstructure

The Overhead Superstructure charge is applied for each initial caged and cageless collocation application. The Overhead Superstructure charge is designed to recover the Company's engineering, material, and installation costs for extending dedicated overhead superstructure.

(H) Facility Pull-Engineering

The Facility Pull-Engineering charge is applied per project to recover the engineering costs of pulling metallic cable or fiber optic patchcord from the collocation cage or relay rack to the Main Distribution Frame block, DSX panel or fiber distribution panel. The charge would also apply per project to recover the engineering costs of pulling transmission cable from microwave antennae facilities on the rooftop to the collocation cage or relay rack.

(I) Facility Pull

The Facility Pull charge is applied per cable run and recovers the labor cost of pulling metallic cable or fiber optic patchcord from the collocation cage or relay rack to the Main Distribution Frame block, DSX panel, or fiber distribution panel.

(J) Cable Termination

The Cable Termination charge is applied per cable or fiber optic patchcord terminated and is designed to recover the labor cost of terminating transmission cable or fiber optic patchcord from the collocation cage or relay rack to the Main Distribution Frame block, DSX panel, or fiber distribution panel.

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16. COLLOCATION SERVICE (Continued)

16.15 Description and Application of Rate Elements (Continued)16.15.1 Non-Recurring Charges (Continued)(K) Fiber Cable Pull-Engineering

The Fiber Cable Pull-Engineering charge is applied per project to cover the engineering costs for pulling the CLEC's fiber cable, when necessary, into the Company's central office.

(L) Fiber Cable Pull-Place Innerduct

The Fiber Cable Pull-Place Innerduct charge is applied per linear foot to cover the cost of placing innerduct. Innerduct is the split plastic duct placed from the cable vault to the CLEC's equipment area through which the CLEC's fiber cable is pulled.

(M) Fiber Cable Pull-Labor

This charge is applied per linear foot and covers the labor costs of pulling the CLEC's fiber cable into the Company's central office.

(N) Fiber Cable Pull-Fire Retardant

This charge is associated with the filling of space around cables extending through walls and between floors with a non-flammable material to prevent fire from spreading from one room or floor to another.

(O) Fiber Splice-Engineering

The Fiber Splice-Engineering charge is applied per project and covers the engineering costs for fiber cable splicing projects.

(P) Fiber Splice

The Fiber Splice charge is applied per fiber cable spliced and recovers the labor cost associated with the splicing.

(Q) DC Power

The DC Power Charge is applied per 40 load amps requested for each caged, cageless, and virtual collocation application. This NRC recovers the Company's engineering, material and installation costs for providing and terminating DC power runs to the collocation area.

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16. COLLOCATION SERVICE (Continued)

16.15 Description and Application of Rate Elements (Continued)16.15.1 Non-Recurring Charges (Continued)(R) Cable Material Charges

The CLEC has the option of providing its own cable or the Company may, at the CLEC's request, provide the necessary transmission and power cables. If the Company provides these cables, the applicable Cable Material Charge will be charged.

(S) Adjacent Engineering Fee

The Adjacent Engineering Fee provides for the initial activities of the Central Office Equipment Engineer, Land & Building Engineer, and the Outside Plant Engineer associated with determining the capabilities of providing Adjacent On-Site collocation. The labor charges are for an on-site visit, preliminary investigation of the manhole/conduit systems, wire center and property, and contacting other agencies that could impact the provisioning of adjacent collocation.

(T) Adjacent Fiber Cable Pull-Engineering

The Adjacent Fiber Cable Pull-Engineering fee provides for engineering associated with pulling the CLEC's fiber cable in an adjacent collocation arrangement. The Adjacent Fiber Cable Pull-Engineering charge includes the time incurred by the Outside Plant Engineer on the project to determine the conduit/ subduct assignment and associated outside plant activity to complete the work.

(U) Adjacent Fiber Cable Pull-Place Innerduct

This NRC covers the cost for placing innerduct, if required for adjacent collocation, which is the split plastic duct placed from the cable vault to the CLEC's equipment area through which the CLEC's fiber is pulled.

(V) Adjacent Fiber Cable Pull-Labor

This charge covers the labor costs for pulling CLEC fiber cable for an adjacent collocation arrangement. Refer to Adjacent Fiber Cable Pull-Engineering above.

(W) Adjacent-Cable Fire Retardant

This charge is associated with the filling of space around cables extending through walls and between floors with a non-flammable material to prevent fire from spreading from one room or floor to another.

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16. COLLOCATION SERVICE (Continued)

16.15 Description and Application of Rate Elements (Continued)16.15.1 Non-Recurring Charges (Continued)(X) Adjacent Metallic Cable Pull-Engineering

This NRC covers the engineering costs of pulling metallic cable for Adjacent collocation into the Company wire center. For Adjacent collocation, the metallic cable will be spliced in the cable vault to a stubbed connector located on the vertical side of the main distribution frame to provide proper protection for central office equipment.

(Y) Adjacent Metallic Cable Pull-Labor

This charge covers the labor costs of pulling metallic cable for Adjacent collocation into the Company wire center.

(Z) Adjacent Cable Splice-Engineering

This charge covers the outside plant engineering costs for cable splice projects associated with an adjacent collocation arrangement.

(AA) Adjacent DS1/DS0 Cable Splice-Greater Than 200 Pair

This charge is for the labor to splice metallic cables and is based on a per pair spliced.

(AB) Adjacent DS1/DS0 Cable Splice-Less Than 200 Pair

This charge is for the labor to splice metallic cables and is based on a per pair spliced.

(AC) Adjacent Fiber Cable Splice

This charge covers the engineering cost and labor to splice fiber cables and is based on a per fiber spliced.

(AD) Adjacent Facility Pull-Engineering

This charge covers the engineering cost associated with the interconnection wire (cable) from the main distribution frame connector to a termination block or DSX panel.

(AE) Adjacent Facility Pull-Labor

This charge covers the labor of running the interconnection wire (cable) from the main distribution frame connector to a termination block or DSX panel.

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ACCESS SERVICE

16. COLLOCATION SERVICE (Continued)

16.15 Description and Application of Rate Elements (Continued)16.15.1 Non-Recurring Charges (Continued)(AF) Adjacent DS0 Cable Termination (Connectorized)/Adjacent DS0 Cable Termination (Unconnectorized)

These charges cover the labor to terminate these types of interconnection wire (cable) for adjacent collocation to the main distribution frame block or DSX panel.

(AG) Adjacent DS1 Cable Termination (Connectorized)/Adjacent DS1 Cable Termination (Unconnectorized)

These charges cover the labor of terminating these types of interconnection wire (cable) for adjacent collocation to the main distribution frame block or DSX panel.

(AH) Adjacent DS3 Coaxial Cable Termination (Preconnectorized) /Adjacent - DS3 Coaxial Cable Termination (Unconnectorized)

These charges cover the labor of terminating this type of interconnection wire (cable) for adjacent collocation to the main distribution frame block or DSX panel.

(AI) Adjacent Fiber Cable Termination

This charge covers the labor of terminating fiber cable, per fiber strand, for adjacent collocation to a fiber distribution panel.

(AJ) Collocation Space Report

When requested by a CLEC, the Company will submit a report that indicates the Company's available collocation space in a particular premises. The report will be issued within ten calendar days of the request. The report will specify the amount of collocation space available at each requested premises, the number of collocators and any modifications in the use of the space since the last report. The report will also include measures that the Company is taking to make additional space available for collocation.

(AK) Miscellaneous Services-Labor

Additional labor, if required by the Company to complete a collocation request or perform inventory services for CLECs, will be rated as set forth in Section 16.16 following.

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16. COLLOCATION SERVICE (Continued)

16.15 Description and Application of Rate Elements (Continued)16.15.1 Non-Recurring Charges (Continued)(AL) Engineering/Major Augment Fee (Microwave Only)

The Engineering/Major Augment Fee for Microwave Collocation applies when an existing Caged and Cageless collocation arrangement is augmented with newly installed microwave antennae and other exterior facilities. This charge recovers the costs of the initial walkthrough to determine if there is sufficient space, the best location for the microwave antennae and other exterior facilities, what building modifications are necessary, if any, and if sufficient support facilities exist in the premises to accommodate the microwave antennae and other exterior facilities. This fee also includes the total time for the Building Services Engineer to coordinate the entire project.

(AM) Facility Pull (Microwave Only)

The Facility Pull charge is applied per linear foot and recovers the labor cost of pulling transmission cable from the microwave antennae and other exterior facilities on the rooftop to the transmission equipment in the collocation cage or relay rack.

(AN) Building Penetration for Microwave Cable

Reasonable costs to penetrate buildings for microwave cable to connect microwave antennae facilities and other exterior facilities to the transmission equipment in the collocation cage or relay rack will be determined and applied on an individual case basis, where technically feasible, as determined by the initial and subsequent engineer surveys.

(AO) Special Work for Microwave

Costs incurred by the Company for installation of CLEC's microwave antennae and other exterior facilities that are not recovered via other microwave rate elements will be determined and applied on an individual case basis.

(AP) Virtual Equipment Installation

The Virtual Equipment Installation charge is applied on a per quarter rack (or quarter bay) basis and recovers the costs incurred by the Company for engineering and installation of the virtual collocation equipment. This charge would apply to the installation of powered equipment including, but not limited to: ATM, DSLAM, Frame Relay, Routers, OC3, OC12, OC24, OC48, and NGDLC. This charge does not apply for the installation of splitters.

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16. COLLOCATION SERVICE (Continued)

16.15 Description and Application of Rate Elements (Continued)16.15.1 Non-Recurring Charges (Continued)(AQ) Virtual Software Upgrade

The Virtual Software Upgrade charge is applied per base unit when the Company, upon CLEC request, installs software to upgrade equipment for an existing Virtual Collocation arrangement.

(AR) Virtual Card Installation

The Virtual Card Installation charge is applied per card when the Company, upon CLEC request, installs additional cards for an existing Virtual Collocation arrangement.

(AS) Cage Ground Bar

If a CLEC elects to subcontract collocation cage construction to a Company approved contractor, the Company will provision a ground bar in the CLEC's cage. The charge is applied per ground bar and recovers the material and labor costs to install the grounding bar, including necessary grounding wire.

(AT) Dedicated Transit Service (DTS) – Service Order Charge

This charge applied per DTS order for recovery of DTS order placement and issuance costs. The manual charge applies when the semi-mechanized ordering interface is not used.

(AU) Dedicated Transit (DTS) – Service Connection CO Wiring

This charge applied per DTS jumper to the requesting CLEC for recovery of DTS jumper material, wiring, and service turn-up for DS0, DS1, DS3 and dark fiber circuits.

(AV) Dedicated Transit Service (DTS) – Service Connection Provisioning

This charge applied per DTS order to the requesting CLEC for recovery of circuit design and labor costs associated with the provisioning of DS0, DS1, DS3 and dark fiber circuits for DTS.

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16. COLLOCATION SERVICE (Continued)

16.15 Description and Application of Rate Elements (Continued)16.15.2 Monthly Charges

The following are monthly charges. Monthly charges apply each month or fraction thereof that Collocation Service is provided.

(A) Caged Floor Space

Caged Floor Space is the cost per square foot to provide environmentally conditioned caged floor space to the CLEC. Environmentally conditioned space is space that which has proper humidification and temperature controls to house telecommunications equipment. The cost includes only that which relates directly to the land and building space itself.

(B) Relay Rack Floor Space

The Relay Rack Floor Space charge provides for the environmentally conditioned floor space that a relay rack occupies based on linear feet. The standardized relay rack floor space depth is based on half the aisle area in front and back of the rack, and the depth of the equipment that will be placed within the rack.

(C) Cabinet Floor Space

The Cabinet Floor Space charge provides for the environmentally conditioned floor space that a telecommunications equipment cabinet occupies based on linear feet. The standardized floor space depth is based on the size of the cabinet and half of the aisle in the front and rear of the cabinet. The cabinet size is based on the Company's standard cabinet size of 33 inches by 29 inches.

(D) Cable Subduct Space-Manhole

This charge applies per project per month and covers the cost of the space that the outside plant fiber occupies within the manhole.

(E) Cable Subduct Space

The Subduct Space charge covers the cost of the subduct space that the outside plant fiber occupies and applies on a per linear foot basis.

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16. COLLOCATION SERVICE (Continued)

16.15 Description and Application of Rate Elements (Continued)16.15.2 Monthly Charges (Continued)(F) Fiber Cable Vault for 48 and 96 Fiber Cables Splice

The Fiber Cable Vault Splice charge applies per subduct and per splice and covers the space and material cost associated with the CLEC's fiber cable splice within the Company's cable vault for 48 and 96 Fiber Cables.

(G) Cable Rack Space-Metallic

The Cable Space-Metallic charge is applied for each DS0, DS1 and DS3 cable run. The charge is designed to recover the space utilization cost that the CLEC's metallic and coaxial cable occupies within the Company's cable rack system.

(H) Cable Rack Space-Fiber

The Cable Rack Space-Fiber charge recovers the space utilization cost that the CLEC's fiber cable occupies within the Company's cable rack system.

(I) DC Power

The DC Power monthly charge is applied on a per 40 load amp basis. This charge is designed to recover the monthly facility and utility expense to power the collocation equipment.

(J) Facility Termination

This charge is applied per cable terminated. This charge is designed to recover the labor and material costs of the applicable main distribution frame 100 pair circuit block, DSX facility termination panel, or fiber distribution panel.

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16. COLLOCATION SERVICE (Continued)

16.15 Description and Application of Rate Elements (Continued)16.15.2 Monthly Charges (Continued)(K) BITS Timing

The BITS Timing monthly charge is designed to recover equipment and installation cost to provide synchronized timing for electronic communications equipment. This rate is applied on a per port basis.

(L) Building Modification

The Building Modification monthly charge is applied to each caged and cageless arrangement and is associated with provisioning the following items in the Company's premises: security, dust partition, ventilation ducts, demolition/site work, lighting, outlets, and grounding equipment.

(M) Environmental Conditioning

The Environmental Conditioning charge is applied to each caged, cageless, and virtual arrangement on a per 40 amp increment based on the CLEC's DC Power requirements. This charge is associated with the provisioning of heating, ventilation, and air conditioning systems for the CLEC's equipment in the Company's premises.

(N) Adjacent Cable Subduct Space-Manhole

This charge covers the space utilization cost that the outside plant fiber or metallic cable occupies within the manhole.

(O) Adjacent Cable Subduct Space

The Adjacent Cable Subduct Space charge covers the space utilization cost of the subduct that the outside plant fiber or metallic cable occupies within the conduit system.

(P) Adjacent Conduit Space (Metallic)-Manhole

This charge covers the space utilization cost that the outside plant metallic cable occupies within the manhole.

(Q) Adjacent Conduit Space (Metallic)

This charge covers the space utilization cost that the outside plant metallic cable occupies within the conduit system.

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16. COLLOCATION SERVICE (Continued)

16.15 Description and Application of Rate Elements (Continued)16.15.2 Monthly Charges (Continued)(R) Adjacent Facility Termination DS0 Cable

This charge is applied per 100 pair cable terminated. This charge is designed to recover the labor and material cost of the main distribution frame 100 pair circuit block.

(S) Adjacent Facility Termination DS1 Cable

The Facility Termination (DS1) charge is applied per 28 pair DS1 cable terminated. This charge is designed to recover the labor and material cost of the DSX facility termination panel.

(T) Adjacent Facility Termination DS3 Cable

The Facility Termination (DS3) charge is applied per DS3 cable terminated. This charge recovers the labor and material cost of the DSX facility termination panel.

(U) Adjacent Cable Vault Space

The Adjacent Cable Vault Space charge covers the cost of the space the CLEC's cable occupies within the cable vault. The charge is based on the diameter of the cable or subduct.

(V) Adjacent Cable Rack Space

This charge covers the space utilization cost that the CLEC's fiber, metallic or coaxial cable occupies within the cable rack system. The charge is based on the linear feet occupied.

(W) Microwave Rooftop Space

Microwave Rooftop Space is the cost per square foot to provide rooftop space to the CLEC for microwave antennae and other exterior facilities. The cost includes only that which relates directly to the land and building space itself.

(X) Virtual Equipment Maintenance

The Virtual Equipment Maintenance charge is applied on a per quarter rack (or quarter bay) basis and recovers the cost incurred by the Company for maintenance of the CLEC's virtual collocation equipment. This charge would apply to the maintenance of equipment including, but not limited to: ATM, DSLAM, Frame Relay, Routers, OC3, OC12, OC24, OC48, and NGDLC. This charge does not apply for the maintenance of splitters.

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16. COLLOCATION SERVICE (Continued)

16.16 Rates and Charges

| | | <u>NRC</u> | MONTHLY CHARGE |
|----------------|--|------------|-------------------|
| 16.16.1 | Engineering/Major Augment Fee, Per Occurrence | | |
| | Caged or Cageless | \$1,129.00 | -- |
| | Virtual | 693.40 | -- |
| | Microwave Augment | 1,624.92 | -- |
| 16.16.2 | Minor Augment Fee, Per Occurrence | 200.00 | -- |
| 16.16.3 | Access Card Administration, Per Card | 23.00 | -- |
| 16.16.4 | Cage Enclosure | | |
| | 25-100 Sq.Ft. | 5,769.00 | -- |
| | 101-200 Sq.Ft. | 6,715.00 | -- |
| | 201-300 Sq.Ft. | 8,423.00 | -- |
| | 301-400 Sq.Ft. | 10,131.00 | -- |
| | 401-500 Sq.Ft. | 11,839.00 | -- |
| 16.16.5 | Cage Enclosure Augment | | |
| | Per Sq.Ft. Fencing | 17.00 | -- |
| 16.16.6 | BITS Timing, | | |
| | Per Project | 307.00 | -- |
| | Per Month | -- | \$10.00 |
| 16.16.7 | Overhead Superstructure, Per Project | 2,309.00 | -- |
| 16.16.8 | Facility Pull-Engineering, | | |
| | Per Project | 69.00 | -- |
| 16.16.9 | Facility Pull, Per Cable Run | | |
| | Metallic | 176.00 | -- |
| | Fiber Optic Patchcord | 201.65 | -- |

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16. COLLOCATION SERVICE (Continued)

16.16 Rates and Charges (Continued)

| | <u>NRC</u> | <u>MONTHLY CHARGE</u> |
|---|------------|---------------------------|
| 16.16.10 Cable Termination | | |
| DSO Cable, per 100 pair cable Terminated | \$ 4.00 | -- |
| DS1 Cable, per 28 pair cable terminated | 1.00 | -- |
| DS3 Coaxial Cable (Preconnectorized) per cable terminated | 1.00 | -- |
| DS3 Coaxial Cable (Unconnectorized) per cable terminated | 9.00 | -- |
| Fiber Optic Patchcord Per termination | 1.09 | -- |
| 16.16.11 Fiber Cable Pull-Engineering Per Project | 607.00 | -- |
| 16.16.12 Fiber Cable Pull-Place Innerduct Per Linear Foot | 2.00 | -- |
| 16.16.13 Fiber Cable Pull-Labor Per Linear Foot | 1.00 | -- |
| 16.16.14 Fiber Cable Pull-Cable Fire Retardant Per Occurrence | 35.00 | -- |
| 16.16.15 Fiber Splice-Engineering Per Project | 31.00 | -- |
| 16.16.16 Fiber Cable Splice Per Fiber | 47.00 | -- |
| 16.16.17 DC Power, Per 40 Amps Per Project | 2,288.00 | -- |
| Per Month | -- | 559.00 |

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16. COLLOCATION SERVICE (Continued)

16.16 Rates and Charges (Continued)

| | NRC | MONTHLY CHARGE |
|---|----------|-------------------|
| 16.16.18 Cable Material Charge | | |
| Facility Cable, Per Cable Run | | |
| DSO Cable (Connectorized) | | |
| 100 Pair | \$331.00 | -- |
| DS1 Cable (Connectorized) | 307.00 | -- |
| DS3 Coaxial Cable | 84.00 | -- |
| Shielded Cable (Orange Jacket) | 34.00 | -- |
| Fiber Optic Patchcord-24 Fiber (Connectorized) | 830.65 | -- |
| Facility Cable, Per Linear Foot | | |
| Category 5 (Connectorized) | 1.09 | -- |
| Power Cable, Per Cable Run | | |
| Wire Power 1/0 | 93.00 | -- |
| Wire Power 2/0 | 135.00 | -- |
| Wire Power 3/0 | 149.00 | -- |
| Wire Power 4/0 | 184.00 | -- |
| Wire Power 350 MCM | 313.00 | -- |
| Wire Power 500 MCM | 437.00 | -- |
| Wire Power 750 MCM | 673.00 | -- |
| 16.16.19 Caged Floor Space, Per Square Foot, | | |
| Per Month | -- | \$5.00 |
| 16.16.20 Relay Rack Floor Space, | | |
| Per Linear Foot, Per Month | -- | 21.00 |
| 16.16.21 Cabinet Floor Space, Per Linear Foot, | | |
| Per Month | -- | 29.00 |
| 16.16.22 Cable Subduct Space-Manhole | | |
| Per Project, Per Month | -- | 4.00 |
| 16.16.23 Cable Subduct Space | | |
| Per Linear Foot, Per Month | -- | .02 |
| 16.16.24 Fiber Cable Vault Splice-48 Fiber | | |
| Material, Per Splice, Per Month | -- | 9.00 |
| 16.16.25 Fiber Cable Vault Splice-48 Fiber | | |
| Per Subduct, Per Month | -- | 1.00 |
| 16.16.26 Fiber Cable Vault Splice-96 Fiber | | |
| Material, Per Splice, Per Month | -- | 24.00 |

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16. COLLOCATION SERVICE (Continued)

16.16 Rates and Charges (Continued)

| | NRC | MONTHLY CHARGE |
|--|--------|-------------------|
| 16. 16.27 Fiber Cable Vault Splice-96 Fiber Per Subduct, Per Month | -- | 1.00 |
| 16. 16.28 Cable Rack Space-Metallic Per Cable Run, Per Month | -- | 2.00 |
| 16. 16.29 Cable Rack Space-Fiber Fiber Entrance Facility Cable, Per Innerduct Foot, Per Month | -- | .01 |
| Fiber Optic Patchcord to Fiber Distribution Frame, Per Cable, Per Month | -- | .55 |
| 16. 16.30 Facility Termination DSO, Per 100 Pair, Per Month | -- | 4.00 |
| DS1, Per 28 Pair, Per Month | -- | 16.00 |
| DS3, Per DS3, Per Month | -- | 10.00 |
| Fiber Optic Patchcord, Per Connector, Per Month | | 1.00 |
| 16. 16.31 Building Modification Per Project | -- | 184.00 |
| 16. 16.32 Environmental Conditioning Per 40 Amps DC Power | -- | 70.00 |
| 16. 16.33 Adjacent Engineering Fee On-Site, Per Occurrence | 958.00 | -- |
| 16. 16.34 Adjacent Fiber Cable Pull- Engineering, Per Project | 607.00 | -- |
| 16. 16.35 Adjacent Fiber Cable Pull-Place Innerduct, Per Linear Foot | 2.00 | -- |
| 16. 16.36 Adjacent Fiber Cable Pull Per Linear Foot | 1.00 | -- |
| 16. 16.37 Adjacent Cable Fire Retardant Per Occurrence | 35.00 | -- |
| 16. 16.38 Adjacent Metallic Cable Pull- Engineering, Per Project | 607.00 | -- |

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16. COLLOCATION SERVICE (Continued)

16.16 Rates and Charges (Continued)

| | NRC | MONTHLY CHARGE |
|---|-------|-------------------|
| 16. 16.39 Adjacent Metallic Cable Pull | | |
| Per Linear Foot | 1.00 | -- |
| 16. 16.40 Adjacent Metallic Cable Splice | | |
| Engineering, Per Project | 31.00 | -- |
| Greater than 200 Pair, | | |
| Per DSO/DS1 Pair | 1.00 | -- |
| 200 Pair or Less, Per DSO/DS1 Pair | 3.00 | -- |
| 16. 16.41 Adjacent Fiber Cable Splice | | |
| Engineering, Per Fiber | 31.00 | -- |
| 48 Fiber or Less, Per Fiber | 47.00 | -- |
| Greater than 48 Fiber, Per Fiber | 45.00 | -- |
| 16. 16.42 Adjacent Facility Pull-Engineering | | |
| Per Project | 69.00 | -- |
| 16. 16.43 Adjacent Facility - Pull Labor | | |
| Per Linear Foot | 1.00 | -- |
| 16. 16.44 Adjacent Cable Termination | | |
| DSO Cable (Connectorized) | | |
| Per 100 Pair | 4.00 | -- |
| DSO Cable (Unconnectorized) | | |
| Per 100 Pair | 35.00 | -- |
| DS1 Cable (Connectorized) | | |
| Per 28 Pair | 1.00 | -- |
| DS1 Cable (Unconnectorized) | | |
| Per 28 Pair | 27.00 | -- |
| DS3 Coaxial Cable (Preconnectorized) | | |
| Per DS3 | 1.00 | -- |
| DS3 Cable (Unconnectorized) | | |
| Per DS3 | 9.00 | -- |
| Fiber Cable, Per Fiber Termination | 47.00 | -- |
| 16. 16.45 Adjacent Subduct Space | | |
| Manhole, Per Project | -- | \$4.00 |
| Per Linear Foot | -- | 0.02 |

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16. COLLOCATION SERVICE (Continued)

16.16 Rates and Charges (Continued)

| | NRC | MONTHLY CHARGE |
|--|------------|-------------------|
| 16.16.46 Adjacent Conduit Space (4" Duct) | | |
| Manhole, Metallic, Per Conduit | -- | \$ 8.00 |
| Metallic, Per Linear Foot | -- | 0.04 |
| 16.16.47 Adjacent Facility Termination-Material | | |
| DSO Cable, Per 100 Pair | -- | 4.00 |
| DS1 Cable, Per 28 Pair | -- | 16.00 |
| DS3 Cable, Per Coaxial | -- | 10.00 |
| 16.16.48 Adjacent Cable Vault Space | | |
| Per 1200 Pair, Material, Per Splice | -- | 435.00 |
| Per 1200 Pair, Per Cable | -- | 4.00 |
| Per 900 Pair, Material, Per Splice | -- | 318.00 |
| Per 900 Pair, Per Cable | -- | 3.00 |
| Per 600 Pair, Material, Per Splice | -- | 212.00 |
| Per 600 Pair, Per Cable | -- | 3.00 |
| Per 100 Pair, Material, Per Splice | -- | 44.00 |
| Per 100 Pair, Per Cable | -- | 1.00 |
| Per 48 Fiber, Material, Per Splice | -- | 9.00 |
| Per 48 Fiber, Per Subduct | -- | 1.00 |
| Per 96 Fiber, Material, Per Splice | -- | 24.00 |
| Per 96 Fiber, Per Subduct | -- | 1.00 |
| 16.16.49 Adjacent Cable Rack Space | | |
| Metallic DSO, Per Linear Foot | -- | 0.01 |
| Metallic DS1, Per Linear Foot | -- | 0.01 |
| Fiber, Per Innerduct Foot | -- | 0.02 |
| Coaxial, Per Linear Foot | -- | 0.01 |
| 16.16.50 Collocation Space Report-Per Wire | | |
| Center or Access Tandem Requested | \$1,218.00 | -- |
| 16.16.51 Labor Rates, Per Technician | | |
| Basic Business Day | | |
| 1st Half Hour | 78.98 | -- |
| Each Additional Half Hour | 39.49 | -- |
| Overtime Non-Business Day | | |
| 1st Half Hour | 100.00 | -- |
| Each Additional Half Hour | 75.00 | -- |
| Premium Non-Business Day | | |
| 1st Half Hour | 150.00 | -- |
| Each Additional Half Hour | 125.00 | -- |

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16. COLLOCATION SERVICE (Continued)

16.16 Rates and Charges (Continued)

| | NRC | MONTHLY CHARGE |
|---|----------|-------------------|
| 16.16.52 Facility Pull (Microwave Only), Per Linear Foot | \$ 1.09 | -- |
| 16.16.53 Microwave Rooftop Space Per Square Foot, Per Month | \$ | 5.13 |
| 16.16.54 Building Penetration for Microwave Cable, Per Occurrence | ICB | -- |
| 16.16.55 Special Work for Microwave, Per Occurrence | ICB | -- |
| 16.16.56 Virtual Equipment Installation, Per Quarter Rack | 3,357.02 | -- |
| 16.16.57 Virtual Software Upgrade, Per Base Unit | 93.17 | -- |
| 16.16.58 Virtual Card Installation, Per Card | 228.90 | -- |
| 16.16.59 Virtual Equipment Maintenance, Per Quarter Rack | -- | 79.80 |
| 16.16.60 Cage Ground Bar | 1,416.19 | -- |
| 16.16.61 Dedicated Transit Service (DTS) | | |
| DS0 | | |
| Service Order, Semi-Mechanized, per order | 21.89 | -- |
| Service Order, Manual, per order | 38.02 | -- |
| Service Order CO Wiring, per jumper | 6.95 | -- |
| Service Connection Provisioning, per order | 82.27 | -- |
| DS1, DS3, Dark Fiber | | |
| Service Order, Semi-Mechanized, per order | 21.89 | -- |
| Service Order, Manual, per order | 38.02 | -- |
| Service Order CO Wiring, per jumper | 16.92 | -- |
| Service Connection Provisioning, per order | 95.89 | -- |

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17. PROMOTIONS17.1 General

The Utility may from time to time engage in promotions of its service offerings designed to attract new customers or to increase awareness of particular offerings among existing customers. These promotions will be for a limited time period and will typically involve the waiver or discount of recurring and/or nonrecurring charges for the customer (if eligible) of the target services. Such promotions shall be made to all similarly situated customers.

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